

From: Ghaffarian, Pouneh  
Sent: 5/8/2014 11:23:44 AM  
To: Warner, Christopher (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5)  
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Redacted  
Redacted  
Redacted

Bcc:

Subject: RE: SGIP program - Potential Customer Data Breach

Hi Chris,

We've gathered the facts and are still reviewing it and hope to have an answer soon.

I'll keep you posted.

Thanks,

Pouneh

-----Original Message-----

From: Warner, Christopher (Law) [mailto:CJW5@pge.com]  
Sent: Wednesday, May 07, 2014 2:35 PM  
To: Ghaffarian, Pouneh  
Cc: Dietz, Sidney; Redacted  
Subject: RE: SGIP program - Potential Customer Data Breach

Pouneh, have you and the Commission had a chance to review this for potential breach reporting under the Information Practices Act (Civil Code 1798.29)? We would like your views and would like to coordinate with you. Thx!

Chris

-----Original Message-----

From: Ghaffarian, Pouneh [mailto:pouneh.ghaffarian@cpuc.ca.gov]  
Sent: Monday, May 05, 2014 4:24 PM  
To: Warner, Christopher (Law)  
Cc: Dietz, Sidney; Redacted  
Subject: RE: SGIP program - Potential Customer Data Breach

Hi Chris,

I'm offsite but will review what you sent me tomorrow.

Thanks,

Pouneh

---

From: Warner, Christopher (Law) [CJW5@pge.com]  
Sent: Monday, May 05, 2014 3:30 PM  
To: Ghaffarian, Pouneh  
Cc: Dietz, Sidney; [Redacted]  
Subject: FW: SGIP program - Potential Customer Data Breach

CONFIDENTIAL

Pouneh, per my voicemail, I just wanted to give you heads up on a potential customer data breach involving customer-specific records relating to the Self Gen Incentive Program that may have occurred. We were notified by the CPUC staff last Thursday that there was a non-public version of statewide program report including customer-specific records that may have been sent out to the SGIP Program Administrators (PA) in error (from the CPUC) yesterday. This included an administrator in each territory (SoCal Gas, SoCal Edison, PG&E, and California Center for Sustainable Energy). The information was not released outside of the statewide working group for the program and the CPUC requested the statewide report be deleted. Each PA confirmed that this was done.

This may trigger the data breach disclosure obligations under the Information Practices Act, so I wanted to be sure I gave you a heads up for your evaluation, in the event you have not already heard about it. We are also reviewing it from our end.

Feel free to give me a call if you have any questions. Thx!

Chris  
973-6695

---

PG&E is committed to protecting our customers' privacy.  
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>

---

PG&E is committed to protecting our customers' privacy.  
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>