From: Campbell, Michael Sent: 5/8/2014 2:45:41 PM

To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)

Cc:

Subject: RE: don't forget

Thanks for the nag. I just submitted this:

I saw the bart car of the future, and as a cyclist, have one critical comment: the bike racks are a waste of space and not well thought out. The arms that stick out to hold the wheels take up valuable standing space when bikes aren't present, and limit the ability to hold multiple bikes when there are lots of bikes. Also, it is not easy to move bikes in and out, especially the middle bike facing inwards. I recommend signage similar to what you are putting on current cars, noting an area with bike preference. The new signs actually work! Last week I got on a commuter hour train that was busy (but not packed) and standing passengers moved giving me room to put my bike against the wall. When another cyclist came in, she had room to add her bike next to mine. Much better. Alternative would be to put hooks on the wall -- folks with lighter bikes could hang them upright. But my STRONG preference would be clear signage and public outreach that bikes have a designated area that should be made available when bikes are present. Thank you.

-Mike

PS: double-thank you for having SIX doors per car. That alone is worth getting new trains. The commute will be MUCH better.

From: Dietz, Sidney [mailto:SBD4@pge.com]
Sent: Thursday, May 08, 2014 2:37 PM

To: Campbell, Michael **Subject:** don't forget

to submit a comment to bart on the bike racks. I saw them, and agree with you, just sent my note.

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