

From: Miller, Karen  
Sent: 5/21/2014 3:58:18 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: RE: Thanks, and a question on mobile homes

Hi Sid,

No problem! I always learn a lot in these meetings. I am just glad that Sonoma did not hold up the mailings.

Regarding the MHP. Another example of the Commission giving us responsibility without discussing it with us beforehand! I will check into this and will let you know who you will be working with. Do you know who the contact person is in SED? Is there is timeframe we need to know about? I will let you know shortly.

Karen

**From:** Dietz, Sidney [mailto:SBD4@pge.com]  
**Sent:** Wednesday, May 21, 2014 3:52 PM  
**To:** Miller, Karen  
**Subject:** Thanks, and a question on mobile homes

Karen –

Thank you for all of your work on this crazy mailer thing. Just like last year I am embarrassed that you get dragged in to our little war over postage-stamp sized territories, but I am also glad for your input and approach.

I have a question – the Mobile-home park decision included your office on the development of the outreach to affected customers (I've included the language below). Whom should we work with in your office?

I hope you are well!

yours,

sid

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Outreach and Education; Credit. Community outreach and education efforts are needed to provide timely information about the pilot to MHP owners, MHP residents, local agencies, etc. (See Exhibit 3.) We direct utilities to consult with SED as well as the Commission's Public Advisor's Office prior to finalizing their outreach and education plans and to engage in ongoing consultation during implementation, as SED and/or the Public Advisor may request.

Existing MHP residents who become utility customers through the MHP conversion program should receive "grandfathered" status consistent with PG&E's plan to waive the initial new customer credit check and service deposit at the time of service cut over, and to track any associated service termination write-offs for five years thereafter. However, like any other residential customer, these MHP residents should be subject to shut-off provisions under existing utility tariffs. After cut over occurs, new residents of the MHP should be subject to all existing utility credit

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