

From: Dietz, Sidney  
Sent: 5/22/2014 11:44:40 AM  
To: Miller, Karen (karen.miller@cpuc.ca.gov)  
Cc: Kaur, Ravneet (Ravneet.Kaur@cpuc.ca.gov)  
Bcc:  
Subject: RE: Thanks, and a question on mobile homes

Karen and Ravneet –

I forgot to add, we'll be reaching out to Sunil Shori at SED.

yours,

sid

**From:** Miller, Karen [mailto:karen.miller@cpuc.ca.gov]  
**Sent:** Thursday, May 22, 2014 11:26 AM  
**To:** Dietz, Sidney  
**Cc:** Kaur, Ravneet  
**Subject:** RE: Thanks, and a question on mobile homes

Hi Sid,

I have assigned Ravneet Kaur to work on this project. I believe you have met Ravneet. She is extremely competent and ready to get PAO up to speed. Ravneet is reviewing the decision, etc., and will then be contacting you to get an idea of where PG&E is on your side of the project. Ravneet's phone number is 415-703-1972, in case you want to give her a call.

Thanks,

Karen

**From:** Dietz, Sidney [mailto:SBD4@pge.com]  
**Sent:** Wednesday, May 21, 2014 3:52 PM  
**To:** Miller, Karen  
**Subject:** Thanks, and a question on mobile homes

Karen –

Thank you for all of your work on this crazy mailer thing. Just like last year I am embarrassed that you get dragged in to our little war over postage-stamp sized territories, but I am also glad for your input and approach.

I have a question – the Mobile-home park decision included your office on the development of the outreach to affected customers (I've included the language below). Whom should we work with in your office?

I hope you are well!

yours,

sid

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Outreach and Education; Credit. Community outreach and education efforts are needed to provide timely information about the pilot to MHP owners, MHP residents, local agencies, etc. (See Exhibit 3.) We direct utilities to consult with SED as well as the Commission's Public Advisor's Office prior to finalizing their outreach and education plans and to engage in ongoing consultation during

implementation, as SED and/or the Public Advisor may request.

Existing MHP residents who become utility customers through the MHP conversion program should receive “grandfathered” status consistent with PG&E’s plan to waive the initial new customer credit check and service deposit at the time of service cut over, and to track any associated service termination write-offs for five years thereafter. However, like any other residential customer, these MHP residents should be subject to shut-off provisions under existing utility tariffs. After cut over occurs, new residents of the MHP should be subject to all existing utility credit

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