From: Doll, Laura

Sent: 5/20/2014 7:23:54 AM

To: Clanon, Paul (paul.clanon@cpuc.ca.gov)

Cc: Singh, Sumeet

(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=S1ST56905772); Terrie D.'

'Prosper (terrie.prosper@cpuc.ca.gov) (terrie.prosper@cpuc.ca.gov)

Bcc:

Subject: Gas pipe cross bores in San Francisco

Paul

I understand that representatives of the City Attorney's Office may be meeting with you today to discuss concerns about cross bores that have occurred in San Francisco when PG&E inadvertently placed gas lines through sewer lines while using trenchless construction techniques. This is a serious issue not only for PG&E but also for the gas industry. PG&E has been addressing it through a Cross Bore Safety Program of inspections and safety procedures to prevent cross bores. Here's some background.

This issue is a priority within the Asset and Risk Management team headed up by Sumeet Singh. (A copy of Sumeet's latest overview of the Cross Bore Safety Program is attached.)

In March 2013 the City and County of San Francisco filed a claim for alleged damage associated with PG&E gas pipe construction from 2006-12 and the claims resolution process is still underway. PG&E met with the CCSF Waste Water Department several times last year and discussed sharing data and working collaboratively on sewer inspections to identify cross bores. CCSF also has been a participant in the PG&E GRC and has requested additional information through that vehicle to support their claims. PG&E has stated its willingness to repair verifiable damage and to reimburse the City for verifiable claims.

Meanwhile, we meet every quarter with Chief Hayes-White to discuss safety issues affecting the City, in the Chief's capacity as Chief Public Safety Officer for the City. She is aware of the cross bore issue at a high level, and this coming Friday (May 23) we have a meeting specifically to provide a more in-depth discussion of the program and our actions in San Francisco.

We believe the next steps in this process with the City are (1) to establish a mutually acceptable timetable by which PG&E will make any needed repairs based on verifiable claims; (2) agreeing with the City about which entity will make repairs if additional cross bores are identified; and (3) agreeing on procedures and timely sharing of information between the City and PG&E when cross bores are identified as part of the legacy inspection program.

We'll be happy to keep you or whomever you designate informed of our progress as discussions with the City continue.

Laura

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