

From: Doll, Laura
Sent: 5/30/2014 6:39:41 AM
To: kenneth.bruno@cpuc.ca.gov (kenneth.bruno@cpuc.ca.gov)
Cc: Singh, Sumeet
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=S1ST56905772)
Bcc:
Subject: FW: Data Request G20140303-01 Carmel - Index # 4992

Ken

This went out last night. Sorry again for the delay.

Laura

From: Redacted
Sent: Thursday, May 29, 2014 6:43 PM
To: 'Sarina, Nathan'; Cauguiran, Aimee (aimee.cauguiran@cpuc.ca.gov)
Subject: Data Request G20140303-01 Carmel - Index # 4992

Nathan,

Please see PG&E's response below to your April 29, 2014 data request. The attachments referenced below will be sent to you via the CPUC Secure File Transfer website.

PG&E is providing this response pursuant to Public Utilities Code §583 because this response and/or the attached documents contain information that should remain confidential and not be subject to public disclosure as it contains one or more of the following: critical infrastructure information that is not normally provided to the general public, the dissemination of which poses public safety risks (pursuant to the Critical Infrastructures Information Act of 2002, 6 U.S.C. §§131-134); personal information pertaining to PG&E employees below director level; customer information; or commercially sensitive/proprietary information.

QUESTION 4992.01: 1. Please provide complete Operator Qualification records, including any trainings in emergency response, of all PG&E employees present at the time of incident and all Supervisors or PG&E personnel who responded to the incident.

RESPONSE 4992.01:

Please see PG&E's prior response to Question 4775.05 submitted on Friday, March 28, at 6:10 PM (email subject line is "FW: Data Request for Carmel Incident G20140303 - Index No. 4775") for the Operator Qualification (OQ) records for all PG&E employees present at the time of the incident. The OQ records were provided for: [Redacted] and [Redacted]. Their supervisor is [Redacted] and his OQ record is included on pages 17-20 of "OQs_set2_CONF.pdf." In regards to training in gas emergency response, please see PG&E's response to question 4992.05.

[Redacted] (pages 6-7), [Redacted] (pages 15-16), and [Redacted] (pages 1-5) responded to this incident and their OQ records are attached (attachment "OQs_set2_CONF.pdf"). These three employees were dispatched by their supervisor, [Redacted] (pages 8-14).

QUESTION 4992.02: 2. Please provide OQ training materials for the tapping and plugging covered tasks, including lists of Abnormal Operating Conditions (AOCS) and trained responses for each covered task, specifically:

- a. Training materials used to train the PG&E welding crew present at the time of the incident.
- b. Current version of the OQ training materials, if revised.

RESPONSE 4992.02:

Please see attachment "GAS-192 Mueller Tapping and Plugging FG_CONF.pdf" for the training materials that were used to train the PG&E welding crew present at the time of the incident. Page 15 of this document lists the abnormal operating conditions that employees must recognize and address.

Please see attachment "GAS-0193_MuellerTandP_v3.0_FG_2014_03_11.pdf" for the current version of the OQ training materials.

QUESTION 4992.03: 3. What was the required response by the PG&E welders upon recognition that they have tapped into an inserted plastic main?

RESPONSE 4992.03:

At the time of the incident, there was not a specific, trained response for this abnormal

operating condition (AOC) as part of the GAS-192 Mueller Tapping and Plugging training course; however, the Gas Emergency Response Plan (GERP) training indicates that the personnel make the area safe and then contact their supervisor in any potentially hazardous situations.

QUESTION 4992.04: 4. Did any of the PG&E General Construction crew present and/or the Canus inspector take any additional action, besides contacting the GC Supervisor and the Division Supervisor, after recognizing that they had tapped into an inserted plastic main? How was the area made safe after recognition of an AOC?

RESPONSE 4992.04:

No additional action was taken. The crew took steps to prevent pedestrian and vehicular traffic from entering the area.

QUESTION 4992.05: 5. Were any of the PG&E GC crew present at the time of the incident trained in PG&E's emergency response plan? If not, why?

RESPONSE 4992.05:

Yes, all of the GC crew present at the time of the incident were trained in PG&E's gas emergency response plan (GERP). Please see attachment "*CarmelTrainingRecordGERP_CONF.pdf*" for their GERP training course and dates taken.

QUESTION 4992.06: 6. Did PG&E conduct a hotwash after the incident in Carmel on March 3, 2014? If so please provide all relevant documents related to the hotwash, including identified issues.

RESPONSE 4992.06:

PG&E did not conduct a hotwash after the incident in Carmel on March 3, 2014, because it had not activated the Operations Emergency Center (OEC), Region Emergency Center (REC), or Gas Emergency Operations Center (EOC).

QUESTION 4992.07: 7. Did PG&E conduct an after action review after the incident in Carmel on March 3, 2014? If so please provide copies of the After Action Report and corresponding corrective actions.

RESPONSE 4992.07:

PG&E did not conduct an after action review after the incident in Carmel on March 3, 2014, because the OEC/REC/EOC was not activated. In addition, an after action review of the incident was not conducted given that the 3rd party assessment and root cause analysis that was being performed by Exponent.

QUESTION 4992.08: 8. What is [Redacted] title? Provide a brief description of his position/role.

RESPONSE 4992.08:

[Redacted] is a Gas Distribution Supervisor. His day-to-day responsibilities include managing the local gas construction crews who work in the greater Monterrey area (including Carmel) who: 1) maintain the local distribution system, 2) perform new business construction for both residential and commercial projects, and 3) are available to respond in emergency situations.

QUESTION 4992.09: 9. According to the interview notes, Division Supervisor [Redacted] [Redacted] was contacted by the Canus inspector before and after the explosion, and that a PG&E crew was dispatched by [Redacted] to respond to the incident. Please provide the following:

- a. The initial location of the PG&E crew that was dispatched by [Redacted]
- b. Names of the PG&E crews dispatched by [Redacted] Include job title.
- c. The time that the PG&E crew was dispatched.
- d. The time the PG&E crew “rolled out” to respond to the incident

RESPONSE 4992.09:

- a. The initial location of the PG&E crew that was dispatched by [Redacted] was at 308 Grand Avenue, Pacific Grove. They had just finished a leak repair and were preparing to travel.
- b. [Redacted] and [Redacted] are both Apprentice Fitters. [Redacted] is a Fitter.
- c. The PG&E repair crew was dispatched at 10:52 AM.*
- d. The PG&E repair crew was en-route at 11:07 AM.*

**Based upon telephone records.*

QUESTION 4992.10: 10. Does PG&E have an updated version of the incident timeline, than the one included in the Exponent report which includes other personnel who were responding to the incident? Please provide a copy.

RESPONSE 4992.10:

No. That said, Exponent is researching and preparing a more detailed timeline related to the incident & PG&E's response.

QUESTION 4992.11: 11. Please provide PG&E's and/or Exponent's transcripts or interview notes for the following:

- a.

Redacted
- b.

RESPONSE 4992.11:

Please see attachment "*Interview Notes_CONF.pdf*" for Exponent's interview notes on

Redacted

QUESTION 4992.12: 12. What initiated project #30921135 (What was the reason for the pipeline replacement project)?

RESPONSE 4992.12:

Please see PG&E's prior response to Question 4775.01 submitted on Friday, March 28, at 6:10 PM.

QUESTION 4992.13: 13. Could the documentation/records of the Drug and Alcohol Testing be provided.

RESPONSE 4992.13:

Please see attachment "*DOT_Testing_Results_CONF.zip*".

Redacted

Regulatory Compliance - Gas Operations

Redacted

