

From: DeVine, Kyle
Sent: 6/17/2014 10:23:11 AM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Miller, Karen (karen.miller@cpuc.ca.gov)
Cc:
Bcc:
Subject: FW: PG&E AUTHORIZATION FORMS NOT GOOD

FYI, if you need it, here is the note Casey McFall sent me from one of the CBOs.

From: Casey McFall [Redacted]
Sent: Tuesday, June 17, 2014 8:56 AM
To: DeVine, Kyle
Subject: Fwd: PG&E AUTHORIZATION FORMS NOT GOOD

Here is Nora's email:

Sent from my iPhone

Begin forwarded message:

From: Nora Salazar <nsalazar@centralcallegal.org>
Date: June 16, 2014 at 4:43:46 PM PDT
To: Ahmad Noorzayee [Redacted] Casey McFall
[Redacted]
Subject: PG&E AUTHORIZATION FORMS NOT GOOD

I just got off the phone with a supervisor in the Fresno Office named Gerardo Perez who stated the authorization form we are using is not good when we are trying to act on the client's behalf and make payment arrangements when clients are not present, he stated PG&E got strict instructions from CPUC not to discuss payment arrangements unless it is with clients directly, cuz of some law suit, he said this is approx 2 weeks ago. And the form we are using is not for that. So now what

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