

From: Dietz, Sidney  
Sent: 6/18/2014 10:39:31 AM  
To: Miller, Karen (karen.miller@cpuc.ca.gov)  
Cc: DeVine, Kyle (kyle.devine@cpuc.ca.gov); Hill, Juanita (juanita.hill@cpuc.ca.gov);  
Martinez, Alejandra (Alejandra.Martinez@cpuc.ca.gov)  
Bcc:  
Subject: Re: meeting we are having with PG&E staff this afternoon.

Karen –

We will be bringing a solution to the problem to the meeting this afternoon. The solution is not complete, because it involves a piece of paper from the CBOs about maintaining private information. The extra persons we are bringing, a call-center person and a privacy person, will be there to talk about rolling out the solution, among other things. I think they will add to the conversation.

I plan to be there as well, even though I have less to add.

yours,

sid

**From:** Miller, Karen [mailto:karen.miller@cpuc.ca.gov]  
**Sent:** Wednesday, June 18, 2014 6:58 AM  
**To:** Dietz, Sidney  
**Cc:** DeVine, Kyle; Martinez, Alejandra; Hill, Juanita  
**Subject:** Re: meeting we are having with PG&E staff this afternoon.

Good morning Sid,

We are having a meeting (myself, Kyle DeVine and Alejandra Martinez) with PG&E staff  
(Redacted) who is with Regulatory Affairs

and is a Contact Center Operations Specialist). The meeting is scheduled for 1:30 to 3:00 today, here at the Commission. We had set this up last week, and had hoped to have some resolution to the privacy issue, going into the meeting. If you do not have any update for us by then, we will just discuss our interpretation of the rules, as we had provided to you, and let them know that we will not be backing off on this issue.

I am in meetings this morning, starting at 8:30, but should be done by 11:30 and will be available until the meeting starts at 1:30. So if you have an update, you can either call me or send me an email.

Also, you are more than welcome to also attend the meeting.

Thanks tons,

Karen