

From: [Redacted]
Sent: 6/26/2014 9:09:10 AM
To: Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1); Powell, Debbie (/O=PG&E/OU=Corporate/cn=Recipients/cn=DWPt); Cheng, James (james.cheng@cpuc.ca.gov); [Redacted]
[Redacted]
Cc: Tse, Rick (rick.tse@cpuc.ca.gov); [Redacted]
[Redacted] Chen, Jun M.
(Jun.Chen@cpuc.ca.gov)

Bcc:

Subject: Re: Follow-up to 06-24-14

James,

Thanks for allowing us the opportunity to demonstrate to you the efforts we have been undertaking in making the safety improvements to the tram. We have been working diligently, through the many challenges the location presents us, in developing effective solutions.

As you heard on Tuesday, we have made much progress already in implementing a number of improvements and continue to move forward with the items I briefed in the meeting.

I look forward to completing our action items and providing you the details displaying that safety is not just a priority for us it's first.

[Redacted]

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-----Original Message-----

From: Cheng, James [mailto:james.cheng@cpuc.ca.gov]
Sent: Wednesday, June 25, 2014 4:35 PM
To: [Redacted]; Jacobson, Erik B (RegRel); Powell, Debbie
Cc: Chen, Jun M.; Tse, Rick
Subject: Follow-up to 06-24-14
Importance: High

Hello,

Thank you for taking the initiative and time to meet with us yesterday, Tuesday the 24th. I am encouraged by the open dialog and spirit of cooperation.

I am impressed by the efforts already made and I especially appreciate the expressed priority given to safety by the suspension of tram usage for human transportation. I am sure the suspension will increase the desire for an immediate correction of the remaining issues.

As agreed, I look forward to the resolution of the items numbered 7, 8, 13, 14, 15 and 16 and hope you can have a corrective action plan with a timeline of implementation available by July 31, 2014. I will write a formal letter to

this effect by COB Friday the 27th. If I am mistaken, made an omission or if you need more time please contact me immediately.

I understand and appreciate the complexity of updating and designing new safety procedures and safety measures. In the spirit of cooperation; if it helps, the design process can be part of the corrective action plan as long as it is followed by a date of implementation. For example,

- 1.Establishing Criteria for the braking system*; to be completed by (date).*
- 2.Hiring Consultants and do research; to be completed by (date).
- 3.Brainstorming solutions; to be completed by (date).
- 4.Design and drawings; to be completed by (date).
- 5.Building and/or Installation; to be completed by (date).

(* varies by subject)

Again, thank you for reaching out in a spirit of cooperation.

Sincerely,
Jim Cheng
CPUC UE