

From: Campbell, Michael
Sent: 7/14/2014 3:40:16 PM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: FW: REMINDER: Juniper VPN (PUCVPN213) maintenance

FYI.

Initially, I saw the subject line and thought this was something you were forwarding to me!

From: Mann, Jesse
Sent: Monday, July 14, 2014 3:39 PM
To: CPUC ALERT
Subject: REMINDER: Juniper VPN (PUCVPN213) maintenance

REMINDER: Scheduled maintenance of Juniper VPN - today
6:00PM-7:00PM

Information Technology Services Branch

Administrative Services

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From: CPUC ALERT
Sent: Tuesday, July 8, 2014 10:08 AM
To: ALL PUC
Subject: Juniper VPN (PUCVPN213) maintenance

Please be advised that a planned maintenance of our Juniper VPN (virtual private network) appliance has been scheduled as described below. Juniper VPN enables staff with a CPUC issued laptop to access our network remotely.

SCHEDULE:

Start date & time: July 14, 2014 (Monday) at 6:00 PM

End date & time: July 14, 2014 (Monday) at 7:00 PM

Duration of Maintenance: 1 hour

Purpose:

The Technology Services Unit will be upgrading the firmware for Juniper VPN (PUCVPN213) to improve functionality.

What services are affected?

During this time, users will not be able to connect to Juniper VPN (PUCVPN213). However, VDI (virtual desktop infrastructure) is available.

What are my responsibilities?

Please plan your non-business hours work schedule accordingly.

Where can I get additional information or report problems?

If you have any questions or concerns, please contact the IT Service Desk at 415-703-1767.

Information Technology Services Branch

Administrative Services