From: Miller, Karen

Sent: 7/18/2014 2:53:12 PM

To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)

Cc:

Bcc:

Subject: Automatic reply: PG&E not assisting CHANGES customers even with customer in

the room.

I am out of the office on business travel and will return on Monday, July 21st. Please feel free to send an email to public.advisor@cpuc.ca.gov and one of the Public Advisor's Office staff will respond to your email. If this is urgent, please call 415-703-2074 for assistance.

Karen Miller
Public Advisor
Consumer Service and Information Division
California Public Utilities Commission