

From: Campbell, Michael  
Sent: 7/14/2014 3:40:16 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: FW: REMINDER: Juniper VPN (PUCVPN213) maintenance

FYI.

Initially, I saw the subject line and thought this was something you were forwarding to me!

**From:** Mann, Jesse  
**Sent:** Monday, July 14, 2014 3:39 PM  
**To:** CPUC ALERT  
**Subject:** REMINDER: Juniper VPN (PUCVPN213) maintenance

REMINDER: Scheduled maintenance of Juniper VPN - today  
6:00PM-7:00PM

Information Technology Services Branch

Administrative Services

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**From:** CPUC ALERT  
**Sent:** Tuesday, July 8, 2014 10:08 AM  
**To:** ALL PUC  
**Subject:** Juniper VPN (PUCVPN213) maintenance

Please be advised that a planned maintenance of our Juniper VPN (virtual private network) appliance has been scheduled as described below. Juniper VPN enables staff with a CPUC issued laptop to access our network remotely.

**SCHEDULE:**

Start date & time: July 14, 2014 (Monday) at 6:00 PM

End date & time: July 14, 2014 (Monday) at 7:00 PM

Duration of Maintenance: 1 hour

**Purpose:**

The Technology Services Unit will be upgrading the firmware for Juniper VPN (PUCVPN213) to improve functionality.

**What services are affected?**

During this time, users will not be able to connect to Juniper VPN (PUCVPN213). However, VDI (virtual desktop infrastructure) is available.

## **What are my responsibilities?**

Please plan your non-business hours work schedule accordingly.

## **Where can I get additional information or report problems?**

If you have any questions or concerns, please contact the IT Service Desk at 415-703-1767.

Information Technology Services Branch

Administrative Services