

From: Campbell, Michael  
Sent: 7/22/2014 2:52:46 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: FW: Bike unsecured in Garage

WE HAVE A WINNER!!

**From:** Kline, Zita  
**Sent:** Tuesday, July 22, 2014 2:52 PM  
**To:** CPUC Bikes  
**Subject:** RE: Bike unsecured in Garage

Can you take me off this service list? Thanks.

**From:**  
**Sent:** Tuesday, July 22, 2014 2:50 PM  
**To:;** Cooke, Michelle; CPUC Bikes  
**Cc:** Safety Office  
**Subject:** RE: Bike unsecured in Garage

The State of California and the City and County of San Francisco have codified standards for permanent bike storage facilities. These took volunteers , including architects and law enforcement, some time and cooperative efforts. They have “been there, done that!” The CPUC’s facilities should not be the ad hoc, reinvent-the-wheel projects that introduce unnecessary risks described below.

Building management services and others inability to engage the existing bike community amazes me to no end. Am I misunderstanding something?

We miss the benefits of a rich, diverse, thriving community.

**From:**  
**Sent:** Tuesday, July 22, 2014 2:10 PM  
**To:** Cooke, Michelle; CPUC Bikes  
**Cc:** Safety Office  
**Subject:** RE: Bike unsecured in Garage

Thanks Michelle, Amanda,

It is probably worth mentioning that the reason the bike rack is disassembled is because during the most recent bike theft from the parking lot bike racks, the thief disassembled the bike rack (as shown in the attached photo) and then slipped the locked bike off of the rack. If DGS simply reassembles the rack, it and the other rack will still be prone to additional future thefts. What would be much more helpful would be for DGS to reassemble with heavy-duty tamper-proof screws and do the same for each of the other ends of the two bike racks. Until that is done, bikes locked to the ends of the bike racks will be prone to theft. As Amanda mentions, locking bikes to the middle of the rack is safer.

Another option would be to replace the current racks (designed for children-sized bikes) with more modern and adult-sized bike racks.

Dave

**From:** Cooke, Michelle  
**Sent:** Tuesday, July 22, 2014 11:59 AM  
**To:** CPUC Bikes  
**Cc:** Safety Office  
**Subject:** FW: Bike unsecured in Garage  
**Importance:** High

All- please see Amanda's note below.

Thank you.

Michelle

**From:** Hult, Amanda  
**Sent:** Tuesday, July 22, 2014 11:56 AM  
**To:** Cooke, Michelle  
**Subject:** Bike unsecured in Garage  
**Importance:** High

Please send the following message out to the bike group at the PUC.

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The owner of the green bicycle, currently parked in the garage level P1, needs to move it to another area of the bike rack.

The pole that it is locked to now, is broken and not secure. (see attached photos)

We are working with DGS to get this portion of the rack fixed.

If you would like to store it in the bike room , please contact the CPUC Facilities team ([cpucfacilities@cpuc.ca.gov](mailto:cpucfacilities@cpuc.ca.gov) ) to get the bike room code.

Thank you,

Safety Office