

From: Malashenko, Elizaveta I.  
Sent: 7/25/2014 1:48:24 PM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc: Singh, Sumeet  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=S1ST56905772); Thierry,  
Raymond (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=RXT5)  
Bcc:  
Subject: Re: Crossbore review

Thank you! Our assigned investigator will reach out to Raymond.

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***Elizaveta Malashenko***

Deputy Director

Office of Utility Safety and Reliability

Safety and Enforcement Division

California Public Utilities Commission

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**From:** Doll, Laura [mailto:LRDD@pge.com]  
**Sent:** Friday, July 25, 2014 12:21 PM  
**To:** Malashenko, Elizaveta I.  
**Cc:** Thierry, Raymond; Singh, Sumeet  
**Subject:** Crossbore review

Liza

I have talked with the Gas Ops team about this issue and can confirm that we have not previously heard the concerns referenced below about deficiencies in our gas cross bore review program. We refer to that as our “legacy cross-bore inspection” program.

Raymond Thierry, Director of Distribution Integrity Management, will be our lead contact for your team as you move to review this program. His contact information is [Raymond.thierry@pge.com](mailto:Raymond.thierry@pge.com) (and he's copied on this email obviously), phone is 925.328.5936.

Raymond reports to Sumeet Singh, VP of Asset and Risk Management.

We have a great deal of information about cross-bores and what we are doing to address them, both on the legacy side and from the perspective of what we are doing now to reduce risk in current work through new processes and tools. The attached high level overview has previously been provided to SED and representatives of the City of San Francisco, and it may be helpful in providing context around this issue in the gas industry generally and PG&E specifically.

I assume your assigned investigator will be in touch with Raymond soon so they will can get clarity around the scope of the investigation and the types of information that will best support it.

We look forward to working with you to resolve these concerns quickly.

Regards,

Laura

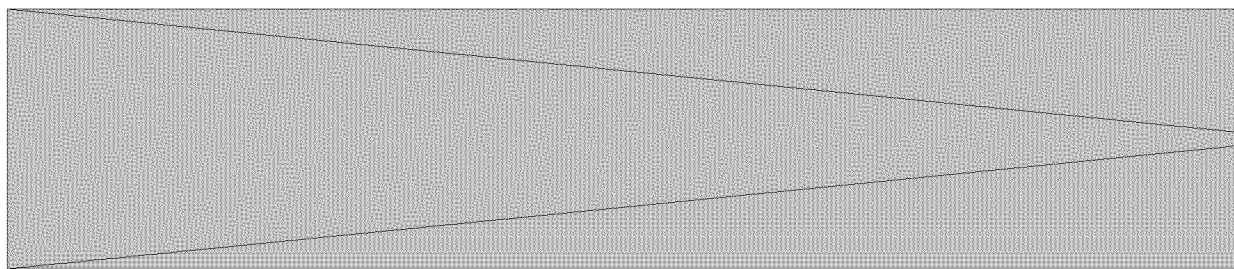
**From:** Malashenko, Elizaveta I. [<mailto:elizaveta.malashenko@cpuc.ca.gov>]  
**Sent:** Thursday, July 24, 2014 4:25 PM  
**To:** Doll, Laura  
**Subject:** RE:

Laura,

As I mentioned to you, we have received a letter from Redacted regarding cross bore safety program conducted by PG&E in 2012 & 2013. Please let me know:

- If PG&E is aware of any issues in this program, identified through internal QA/QC or otherwise
- The lead on this program
- Any additional information, including duration of the program, goals, etc.

I am not able to share the letter with PG&E, since it contains some potentially confidential information. However, here is an extract to give you more context about the program that this is referring to:



SED will be performing a review of PG&E's cross bore program and an investigator will be reaching out shortly. Any information you can provide ahead of time will be much appreciated.

Kind Regards,

Liza

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**Elizaveta Malashenko**

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**From:** Doll, Laura [<mailto:LRDD@pge.com>]

**Sent:** Thursday, July 24, 2014 4:17 PM

**To:** Malashenko, Elizaveta I.

**Subject:**

Were you going to be able to send me the Redacted letter?

Laura Doll

Director, Regulatory Relations

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