From: Redacted Sent: 7/7/2014 1:45:45 PM To: DeVine, Kyle (kyle.devine@cpuc.ca.gov) Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Miller, Karen Cc: (karen.miller@cpuc.ca.gov); Kaur, Ravneet (Ravneet.Kaur@cpuc.ca.gov); Martinez, Alejandra (Alejandra.Martinez@cpuc.ca.gov); Warner, Christopher (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5) Redacted Redacted Bcc. Subject: CHANGES Meeting Update Hi, Kyle, Hope this email finds you well. Thanks for bringing forward your concerns about the NDA and use of 3rd Party Authorization Form. We need to reschedule our conference call tomorrow to a later date so we can all meet in person. Please let me know if we can meet later this week or confirm closest availability. We need to have legal counsels present in the discussion as we examine the flexibility in consumer privacy protection and streamlining third party authorization over the phone. These areas require the specialized legal interpretations to see where and how we can move forward. In the interim, I will still be working with Alejandra to support the customers that are at risk of being disconnected or need special assistance to ensure the best advocacy and resolution of the challenges. Thank you for helping us coordinate our next meeting.

Regards,

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