

From: DeVine, Kyle
Sent: 7/8/2014 11:12:47 AM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Miller, Karen (karen.miller@cpuc.ca.gov); [Redacted]; [Redacted]; [Redacted]
Cc: Kaur, Ravneet (Ravneet.Kaur@cpuc.ca.gov); Martinez, Alejandra (Alejandra.Martinez@cpuc.ca.gov)
Bcc:
Subject: RE: CHANGES Meeting Update

Hi [Redacted]

We would like to resolve the issue where now PG&E has declined to interact with the CBOs when the consumer is not present. CSID prefers that the CBOs continue using your "Authorization to Receive Customer Information" form, which we have been using all along. We do not want to use the Nondisclosure Agreement (Exhibit 6) because it does not apply to the CHANGES situation.

Thanks. We look forward to the meeting this afternoon.

Take care

Kyle

From: [Redacted]
Sent: Tuesday, July 08, 2014 10:47 AM
To: Miller, Karen; [Redacted]; DeVine, Kyle
Subject: RE: CHANGES Meeting Update

Hi Karen,

Can you or Kyle sent an agenda and suggested outcomes for the meeting today? I want to make sure the meeting is designed to address the concerns, to articulate and requests or actions and to move towards an outcome.

Thanks,

[Redacted]

From: Miller, Karen [mailto:karen.miller@cpuc.ca.gov]
Sent: Tuesday, July 08, 2014 9:58 AM
To: Dietz, Sidney; [Redacted]; DeVine, Kyle
Cc: Martinez, Alejandra; Kaur, Ravneet; [Redacted]; [Redacted]; Warner, Christopher (Law); [Redacted]
Subject: RE: CHANGES Meeting Update

Hi Sid,

We are looking forward to talking with all of you.

Thanks,

Karen

From: Dietz, Sidney [mailto:SBD4@pge.com]
Sent: Tuesday, July 08, 2014 9:50 AM
To: [Redacted]; DeVine, Kyle
Cc: Miller, Karen; Martinez, Alejandra; Kaur, Ravneet; [Redacted]; Warner, Christopher (Law); [Redacted]
Subject: RE: CHANGES Meeting Update

Team --

After a conversation Karen and I had yesterday, she and I agree that it's best to stick with the conference call today. Thanks!

yours,

sid

From: [Redacted]

Sent: Monday, July 07, 2014 1:46 PM

To: DeVine, Kyle

Cc: Miller, Karen; Martinez, Alejandra; Kaur, Ravneet; Dietz, Sidney; [Redacted]
Warner, Christopher (Law); [Redacted]

Subject: CHANGES Meeting Update

Hi, Kyle,

Hope this email finds you well.

Thanks for bringing forward your concerns about the NDA and use of 3rd Party Authorization Form.

We need to reschedule our conference call tomorrow to a later date so we can all meet in person.

Please let me know if we can meet later this week or confirm closest availability. We need to have legal counsels present in the discussion as we examine the flexibility in consumer privacy protection and streamlining third party authorization over the phone. These areas require the specialized legal interpretations to see where and how we can move forward.

In the interim, I will still be working with Alejandra to support the customers that are at risk of being disconnected or need special assistance to ensure the best advocacy and resolution of the challenges.

Thank you for helping us coordinate our next meeting.

Regards,

Redac

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