

**PACIFIC GAS AND ELECTRIC COMPANY**  
**Senate Bill No. 656 – Core Transport Agents**  
**Data Response**

PG&E Data Request No.:	ORA_01-03		
PG&E File Name:	Senate Bill No. 656 – Core Transport Agents _DR_ORА_01-Q3		
Request Date:	December 24, 2013	Requester DR No.:	01
Date Sent:	DUE July 21, 2014	Requesting Party:	Office of Ratepayer Advocates
PG&E Witness:		Requester:	Kelly C. Lee

**QUESTION 3**

Please deliver to the Director of the Office of Ratepayer Advocates no later than 15 calendar days after the last day of each calendar quarter a detailed summary of each natural gas CTA customer complaint case and its disposition compiled during that calendar quarter starting the first quarter of 2014, and ending with the fourth quarter of 2014.

**ANSWER 3**

In PG&E's response of the data request sent to ORA on February 21, 2014, PG&E stated that with the concurrence of Office of Ratepayer Advocates staff, PG&E has agreed to provide this data to the Director of the Office of Ratepayer Advocates no later than 21 calendar days after the last day of each calendar quarter starting with the first quarter of 2014, and ending with the fourth quarter of 2014.

Attached is a PDF file, Senate Bill No. 656 – Core Transport Agents \_DR\_ORА\_01-Q3Atch01\_Q2-2014, providing a detailed summary of each natural gas Core Transport Agent (CTA) related customer inquiry case created and its disposition during the second quarter of 2014.