

From: Allen, Meredith  
Sent: 8/25/2014 6:15:03 AM  
To: Terrie D. Prosper (terrie.prosper@cpuc.ca.gov)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Bcc:  
Subject: RE: Update

Terrie,

We have deactivated our EOC.

Electric - Our crews worked through the night and have restored nearly all customers who lost power. We currently have 598 electric customers out that are impacted by 10 outages. All outages have crews onsite. Our initial review indicates the American Canyon/Napa earthquake impacted 86,443 customers.

Gas - There are currently 20 earthquake-related gas-distribution outages. We are ready to restore these customers as soon as their properties are ready to safely receive gas service. We are continuing to respond to gas odor calls. We will continue to conduct leak surveys in the coming days, using Picarro. Later today we will also be conducting courtesy gas safety checks in impacted neighborhoods.

Please let me know if you have questions or need additional information.

Thanks,  
Meredith

On Aug 24, 2014, at 8:42 PM, "Allen, Meredith" <[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:

Terrie,

Below is the latest information.

Thanks,  
Meredith

- Electric Outages: 6,800 customers, expect majority to be restored by midnight. For those customers that may not be restored by that time, we will be following up with them over next hour.
- Base Camp - operational at Napa Airport providing meals and work packages
- Preliminary Electric Damage:

4 poles (3 replaced)  
6 transformers (3 repaired)  
176 Services (all but 1 fixed)  
12 cross arms (8 replaced)  
5,000 feet of primary wire (nearly 3,000 feet replaced)

On Aug 24, 2014, at 4:41 PM, "Allen, Meredith" <[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:

Terrie,

A few updates below.

Thanks,  
Meredith

- The electric outage is now 7,800 customers.
- Gas Distribution foot survey with standard leak survey equipment has currently not detected any GD main leaks. We expect to complete remaining surveys shortly.
- Picarro vehicle is currently inspecting Napa business district for leaks.
- We expect to issue another news release between 5-6

On Aug 24, 2014, at 3:28 PM, "Allen, Meredith" <[MEAe@pge.com](mailto:MEAe@pge.com)> wrote:

Terrie,  
Here is the latest. Please let me know if you need additional information. We will continue to send you updates.

Thanks,  
Meredith

- Electric Outages: 16,000 customers, 57,000 customers restored. We plan to restore the majority of customers today. Certain customers may require more time and we will communicate with those customers directly.
- Substation: Inspections 100% complete. Found minor damage to substation in Napa. Will not

impact ability to serve customers.

- Electric Transmission Patrols: Complete, no issues

Gas Distribution: Leak surveys will be complete by 4:00. Finding minimal issues. Plan to recheck areas with Picarro Supercrew this week.

Gas Transmission: Recheck should be complete shortly.