

From: Cherry, Brian K  
Sent: 8/24/2014 6:39:33 PM  
To: carla.peterman@cpuc.ca.gov (carla.peterman@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: Fwd: Update

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Begin forwarded message:

**From:** "Allen, Meredith" <[MEAc@pge.com](mailto:MEAc@pge.com)>  
**Date:** August 24, 2014 at 5:21:49 PM PDT  
**To:** "Cherry, Brian K" <[BKC7@pge.com](mailto:BKC7@pge.com)>  
**Subject: Update**

Here are some additional points that support press release.  
More than 100 PG&E response personnel are in the area assessing damage,  
performing leak surveys and restoring gas service.

- We have shut down gas and electric services to 16 structures; 12 were due to severe building damage.

- There has been one grade-three leak on a 6-inch distribution main. We are monitoring these leaks per standard safety practices.

- Approximately 20 customers are without gas service at this time in the area. These issues were due to structure loss.

- We're working as quickly and safely as possible to assess damage and restore service.

· Customers should report emergencies, such as damaged power equipment or a gas leak, to PG&E's toll-free customer service line at 1-800-743-5002.