

Decision _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission’s Own Motion to Address the Issue of Customer’s Electric and Natural Gas Service Disconnection	Rulemaking 10-02-005 (Filed February 4, 2010)
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INTERVENOR COMPENSATION CLAIM OF THE UTILITY REFORM NETWORK AND DECISION ON INTERVENOR COMPENSATION CLAIM OF THE UTILITY REFORM NETWORK

Intervenor: The Utility Reform Network (TURN)	For contribution to Decision (D.) 14-06-036
Claimed: \$ 44,342.34	Awarded: \$
Assigned Commissioner: Michel Peter Florio	Assigned ALJ: Maryam Ebke
I hereby certify that the information I have set forth in Parts I, II, and III of this Claim is true to my best knowledge, information and belief. I further certify that, in conformance with the Rules of Practice and Procedure, this Claim has been served this day upon all required persons (as set forth in the Certificate of Service attached as Attachment 1).	
Signature:	/S/
Date: 8-29-14	Printed Name: Hayley Goodson, Staff Attorney

PART I: PROCEDURAL ISSUES (to be completed by Intervenor except where indicated)

A. Brief description of Decision:	In D.14-06-036 the Commission approved the Residential Disconnection Settlement Agreement submitted on April 1, 2014, by the Office of Ratepayer Advocates (ORA), The Utility Reform Network (TURN), the Greenlining Institute, the Center for Accessible Technology (CforAT), Pacific Gas and Electric Company (PG&E), Southern California Edison Company (SCE), San Diego Gas & Electric Company (SDG&E), and Southern California Gas Company (SoCalGas) (collectively, the Settling Parties), which extends many disconnection and credit and collections-related rules adopted by the Commission in earlier decisions in this proceeding and enacts new pilot program protocols to experiment with different approaches to payment plans.
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B. Intervenor must satisfy intervenor compensation requirements set forth in Pub. Util. Code §§ 1801-1812:

	Intervenor	CPUC Verified
Timely filing of notice of intent to claim compensation (NOI) (§ 1804(a)):		
1. Date of Prehearing Conference (PHC):	N/A	
2. Other specified date for NOI:	March 8, 2010	
3. Date NOI filed:	March 5, 2010	
4. Was the NOI timely filed?		
Showing of customer or customer-related status (§ 1802(b)):		
5. Based on ALJ ruling issued in proceeding number:	R.10-02-005	
6. Date of ALJ ruling:	March, 29, 2010	
7. Based on another CPUC determination (specify):		
8. Has the Intervenor demonstrated customer or customer-related status?		
Showing of “significant financial hardship” (§ 1802(g)):		
9. Based on ALJ ruling issued in proceeding number:	R.10-02-005	
10. Date of ALJ ruling:	March, 29, 2010	
11. Based on another CPUC determination (specify):		
12. Has the Intervenor demonstrated significant financial hardship?		
Timely request for compensation (§ 1804(c)):		
13. Identify Final Decision:	D.14-06-036	
14. Date of issuance of Final Order or Decision:	June 30, 2014	
15. File date of compensation request:	August 29, 2014	
16. Was the request for compensation timely?		

C. Additional Comments on Part I (use line reference # as appropriate):

#	Intervenor’s Comment(s)	CPUC Discussion

PART II: SUBSTANTIAL CONTRIBUTION (to be completed by Intervenor except where indicated)

A. Did the Intervenor substantially contribute to the final decision (see § 1802(i), § 1803(a), and D.98-04-059). (For each contribution, support with specific reference to the record.)

Intervenor's Claimed Contribution(s)	Specific References to Intervenor's Claimed Contribution(s)	CPUC Discussion
<p>I. TURN's efforts, in conjunction with those of ORA, CforAT, and the Greenlining Institute (collectively, the Consumer Groups), resulted in an important Settlement Agreement with PG&E, SCE, SDG&E and SoCalGas (collectively, the Utilities), which the Commission adopted in D.14-06-036. As detailed further below, the Settlement Agreement addresses the disconnection and credit/collections-related practices to be implemented by the Utilities after the expiration of the related policies adopted by the Commission in D.10-12-051 and D.12-03-054 at the end of 2013.</p> <p>TURN participated actively in all aspects of the process that lead to the Commission's adoption of the Settlement Agreement in D.14-06-036, including taking the lead on most aspects of the Consumer Groups' participation, including: organizing the Consumer Groups and seeking to develop consensus, developing strategy, drafting and editing offers to the utilities and negotiating terms, and advocating for and defending the Settlement Agreement once submitted to the Commission.</p> <p>Settlement negotiations commenced under unusual circumstances; there was no litigation underway, and this proceeding was officially closed. However, the looming expiration of most of the consumer protections adopted by the Commission in D.10-12-051 and D.12-03-054</p>	<p>D.14-06-036, Ordering Paragraph 1.</p>	

<p>motivated the Settling Parties to try to seek consensus on the successor policies to be implemented by the Utilities post-2013. As a result of this unusual procedural context, TURN cannot point to pleadings that indicate TURN's litigation position on post-2013 policies, as we would normally do to allow the Commission to infer the causal relationship between TURN's positions and the ultimate settled outcomes. However, for some of these issues TURN can point to the Commission's prior decisions in this proceeding awarding TURN intervenor compensation, which document the positions taken by TURN in earlier phases of R.10-02-005 that are related to the issues resolved in the Settlement Agreement. We provide those references below.</p> <p>For all of these reasons, TURN submits that the Commission should find that D.14-06-036 and the Settlement Agreement it adopted reflect TURN's substantial contribution.</p>		
<p>The Settlement Agreement includes the following key components:</p> <p>ffi A continuation of the requirement for in-person visits to special needs profiled customers, including Medical Baseline, Life Support, and customers self-certifying that they have a serious illness or condition that could become life-threatening if service is disconnected, for SDG&E and SoCalGas. (PG&E and SCE are already subject to this requirement by one of the few</p>	<p><u>In-Person Visits:</u> D.14-06-036, Attachment A, Section 4.1</p> <p><i>Compare with</i> TURN Litigation position, as explained in D.13-03-027 (awarding TURN compensation for two earlier decisions in this proceeding), pp. 5-8.</p> <p><u>Effective Communications:</u></p>	

<p>non-expiring provisions of D.12-03-054);</p> <p>ffi An extension of most of the effective communications policies required by D.10-12-051 and D.12-03-054, and an expansion of requirements regarding in-language communications and accessible communications for people with language disabilities.</p> <p>ffi A commitment from SDG&E and SoCalGas to seek funding in the next Low Income Programs proceeding for CARE enrollment by telephone. (PG&E and SCE were required to offer CARE enrollment by telephone by D.12-03-054 on an ongoing basis.)</p> <p>ffi A series of pilot programs to be implemented by each Utility to test various approaches to reducing pay plan defaults and decreasing overall outstanding arrears.</p> <p>ffi A continuation of the prohibition on re-establishment of credit deposits for late payment by CARE/FERA customers, and a requirement that CARE/FERA customers be offered the opportunity to amortize other re-establishment of credit deposits for either three or six months, depending on the amount of the deposit.</p> <p>ffi Reporting requirements related to disconnections and arrearages, including quarterly reports containing monthly data to be submitted in R.10-02-005 by the Utilities.</p>	<p>D.14-06-036, Attachment A, Section 4.2</p> <p><i>Compare with</i> TURN Litigation position, as explained in D.10-12-015 (awarding TURN compensation for D.10-07-048 issued earlier in this proceeding), p. 7.</p> <p><u>CARE Enrollment by Phone:</u></p> <p>D.14-06-036, Attachment A, Section 4.3</p> <p><i>Compare with</i> TURN Litigation position, as explained in D.13-03-027 (awarding TURN compensation for two earlier decisions in this proceeding), p. 6.</p> <p><u>Payment Arrangements:</u></p> <p>D.14-06-036, Attachment A, Section 4.4</p> <p><i>Compare with</i> TURN Litigation position, as explained in D.13-03-027 (awarding TURN compensation for two earlier decisions in this proceeding), p. 7.</p> <p><u>Credit Deposits:</u></p> <p>D.14-06-036, Attachment A, Section 4.4.10</p> <p><i>Compare with</i> TURN Litigation position, as explained in D.10-12-015 (awarding TURN compensation for D.10-07-048 issued earlier in this proceeding), p. 2.</p> <p><u>Reporting Requirements:</u></p>	
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<p>ffi And semi-annual stakeholder dialogues between the Utilities and the Consumer Groups to discuss the impacts of the policies implemented pursuant to the Settlement Agreement.</p>	<p>D.14-06-036, Attachment A, Section 4.4.11.1</p> <p><i>Compare with</i> TURN Litigation position, as explained in D.10-12-015 (awarding TURN compensation for D.10-07-048 issued earlier in this proceeding), pp. 5-6.</p> <p><u>Stakeholder Dialogue:</u></p> <p>D.14-06-036, Attachment A, Section 4.4.11.2</p>	
<p>2. TURN, in conjunction with the other Settling Parties, demonstrated that the Commission should not require the Utilities to add new tariff language, beyond the tariff changes already required by the terms of the Settlement Agreement, contrary to the recommendations of the National Consumer Law Center (NCLC).</p>	<p>ffi Reply of ORA, TURN, The Greenlining Institute, CforAT, PG&E, SCE, SDG&E, and SoCalGas to the Response of NCLC to the Joint Motion for Adoption of the Settlement, pp. 2-3;</p> <p>ffi D.14-06-036, Ordering Paragraph 2 (directing the Utilities to implement only the changes to their tariffs required by the Settlement Agreement).</p>	
<p>3. TURN, in conjunction with the other Settling Parties, demonstrated that the Settlement Agreement need not be modified to explicitly incorporate flexibility in payment arrangements and extensions, as such flexibility already exists in the Agreement.</p>	<p>ffi Reply of ORA, TURN, The Greenlining Institute, CforAT, PG&E, SCE, SDG&E, and SoCalGas to the Response of NCLC to the Joint Motion for Adoption of the Settlement, pp. 3-4;</p> <p>ffi D.14-06-036, Findings of Fact 7, 8.</p>	
<p>4. TURN, in conjunction with the other Settling Parties, demonstrated that the Proposed Decision should be modified to more accurately</p>	<p>ffi TURN et al. Cmts on Proposed Decision (6-16-14), pp. 1-2;</p> <p>ffi <i>Compare</i> D.14-06-036,</p>	

<p>characterize D.12-03-054.</p>	<p>Finding of Fact 2, <i>with</i> Proposed Decision, Finding of Fact 2.</p>	
<p>5. TURN, in conjunction with the other Settling Parties, demonstrated that the Proposed Decision should be modified to correct an inaccurate characterization of D.10-12-051.</p>	<p>ffi TURN et al. Cmts on Proposed Decision (6-16-14), p. 3; ffi <i>Compare</i> D.14-06-036, Finding of Fact 6, <i>with</i> Proposed Decision, Finding of Fact 6.</p>	
<p>6. TURN, in conjunction with the other Settling Parties, demonstrated that the Proposed Decision should be modified to strengthen the support for Finding of Fact 6 by mentioning the Settling Parties' intent that the Utilities continue to implement the permanent provisions of D.12-03-054.</p>	<p>ffi TURN et al. Cmts on Proposed Decision (6-16-14), pp. 3-4; ffi <i>Compare</i> D.14-06-036, p. 5, <i>with</i> Proposed Decision, p. 4.</p>	
<p>7. TURN, in conjunction with the other Settling Parties, demonstrated that the Proposed Decision should be modified to more thoroughly discuss the Settlement Agreement's treatment of payment plan flexibility.</p>	<p>ffi TURN et al. Cmts on Proposed Decision (6-16-14), p. 4; ffi <i>Compare</i> D.14-06-036, p. 5, <i>with</i> Proposed Decision, p. 4. <i>See also</i> Finding of Fact 8 added to the Proposed Decision in D.14-06-036.</p>	
<p>8. TURN, in conjunction with the other Settling Parties, demonstrated that the Proposed Decision should be modified to lend additional clarity to the context for the Settlement Agreement by adding a discussion of the effect of D.10-12-051.</p>	<p>ffi TURN et al. Cmts on Proposed Decision (6-16-14), pp. 4-5; ffi <i>Compare</i> D.14-06-036, Section 2 (Background), p. 2, <i>with</i> Proposed Decision, Section 2 (Background).</p>	

B. Duplication of Effort (§ 1801.3(f) and § 1802.5):

	Intervenor's Assertion	CPUC Discussion
a. Was the Office of Ratepayer Advocates (ORA) a party to the proceeding?¹	Yes	
b. Were there other parties to the proceeding with positions similar to yours?	Yes	
c. If so, provide name of other parties: CforAT and the Greenlining Institute were also Settling Parties. The National Consumer Law Group, another organization with interests generally similar to TURN's, did not join the Settlement Agreement but filed responsive pleadings.		
d. Intervenor's claim of non-duplication: From the outset of this proceeding, TURN has been coordinating our coverage of issues with ORA and the other Consumer Groups to avoid duplication to the extent possible. This active coordination continued throughout the time period covered by this request for compensation. As a result of agreements reached among the Consumer Groups, TURN took the lead in many aspects of settlement negotiations, including: working with ORA, CforAT, Greenlining (and initially NCLC) to achieve consensus where possible before approaching the Utilities to discuss post-2013 disconnection-related policies; drafting documents used during negotiations; and playing a coordination role among the Settling Parties throughout settlement negotiations. TURN also took the lead in drafting documents on behalf of the Settling Parties related to the defense of the proposed Settlement Agreement, including responses to data requests propounded by NCLC and responses to NCLC's pleadings. Finally, TURN took the lead in drafting comments on the Proposed Decision on behalf of the Settling Parties. As a result of this allocation of work, TURN incurred more time than the other Consumer Groups but created efficiencies for all other parties. For all of these reasons, TURN submits that there was no undue duplication between TURN's participation and that of ORA and the other Consumer Groups.		

C. Additional Comments on Part II (use line reference # or letter as appropriate):

#	Intervenor's Comment	CPUC Discussion

¹ The Division of Ratepayer Advocates was renamed the Office of Ratepayer Advocates effective September 26, 2013, pursuant to Senate Bill No. 96 (Budget Act of 2013: public resources), which was approved by the Governor on September 26, 2013.

PART III: REASONABLENESS OF REQUESTED COMPENSATION (to be completed by Intervenor except where indicated)

A. General Claim of Reasonableness (§ 1801 and § 1806):

a. Intervenor's claim of cost reasonableness:	CPUC Discussion
<p>TURN's request for intervenor compensation seeks an award of approximately \$44,000 as the reasonable cost of our participation in this final phase of this proceeding leading to the Settlement Agreement adopted in D.14-06-036. TURN submits that these costs are reasonable in light of the importance of the issues TURN addressed and the benefits to customers.</p> <p>TURN's advocacy reflected in D.14-06-036 addressed policy matters rather than specific rates or disputes over particular dollar amounts. For the most part, TURN cannot easily identify precise monetary benefits to ratepayers from our work in related to D.14-06-036, given the nature of the issues presented. TURN submits that its positive impact however, will afford residential customers expanded opportunities to avoid service termination and to continue receiving gas and electricity services. Because utility shutoffs trigger all kinds of financial impacts, including service reinstatement costs, food spoilage and replacement costs, and possibly eviction, in addition to a host of health and safety issues, policies that assist consumers in being able to pay their bills, manage arrearages, and avoid shutoffs bestow enormous benefits upon those Californians most in need of assistance. <i>See, e.g., D.10-12-015, p. 12.</i></p>	
<p>b. Reasonableness of hours claimed:</p> <p>This Request for Compensation includes approximately 132 total hours for TURN's attorney time, or the equivalent of just over three weeks of full-time work by a single person. TURN submits that this is a reasonable amount of time, given the duration of settlement negotiations and the leading role played by TURN throughout that process.</p> <p>TURN's request is also reasonable because we were efficient in staffing this proceeding and pursuing our results. At all times, this proceeding was staffed by a single attorney, TURN staff attorney Hayley Goodson, who is the TURN attorney most familiar with the issues addressed in the Settlement Agreement. Ms. Goodson has been TURN's attorney throughout the duration of this proceeding.</p> <p>While the majority of TURN's hours were associated with the Settlement Agreement, TURN also includes in this request approximately 10 hours for work related to the implementation of D.10-12-051 (primarily attending the quarterly meetings between the parties to the settlement agreement adopted in that decision), the implementation of D.12-03-054 (reviewing changes to</p>	

tariffs and collection-related policies proposed by PG&E and SCE), and SDG&E’s proposed change to its disconnection notice policies earlier this year. The Commission has on many occasions awarded intervenor compensation for work that relates to the implementation of an earlier Commission decision, such as in D.13-03-027, which awarded TURN compensation for similar implementation work in this proceeding.

TURN’s request also includes 7.25 hours devoted to the preparation of this request for compensation. This is a reasonable figure consistent with the relatively straight-forward nature of this request.

c. Allocation of hours by issue:

TURN has allocated its daily time entries by activity codes to better reflect the nature of the work reflected in each entry. TURN has used the following activity codes:

Code	Description	Allocation of Time
Comp	Work related to the preparation of this request for compensation	5.50%
D.10-12-051-Impl	Work related to the implementation of the Settlement Agreement adopted by the Commission in D.10-12-051 (Quarterly meetings between the Sempra Utilities and Consumer Groups) that occurred after TURN's last request for compensation in this proceeding	3.23%
D.12-03-054-Impl	Work related to the implementation of the policies adopted in D.12-03-054 by PG&E and SCE (proposed tariff changes, bill inserts)	3.23%
Dxn-Notice	Work related to reviewing SDG&E's 2014 Advice Letter re: changes to disconnection notices	0.76%
Post-2013	All efforts related to settlement negotiations and preparation of documents filed with the Commission advocating approval of the Settlement Agreement	82.54%
Post-2013-PD	Work related to reviewing and commenting on the 5/27/14 Proposed Decision	4.74%
Total		100.00%

If the Commission believes that a different approach to issue-specific allocation is warranted here, TURN requests the opportunity to supplement this section of the request.

B. Specific Claim:

CLAIMED						CPUCA WARD		
ATTORNEY, EXPERT, AND ADVOCATE FEES								
Item	Year	Hours	Rate \$	Basis for Rate*	Total \$	Hours	Rate \$	Total \$
Hayley Goodson, TURN Attorney	2012	3.25	\$325	D.13-08-022, issued in A.10-11-015	\$1,056.25			
Hayley Goodson, TURN Attorney	2013	56.25	\$345	2012 Rate approved in D.13-08-022, increased by 2% COLA for 2013 approved in Resolution ALJ-287, plus 5% step increase. See Comment #1.	\$19,406.25			
Hayley Goodson, TURN Attorney	2014	65.00	\$345	Hourly rate requested for 2013. See Comment #1 (rate should be increased per any COLA adopted for 2014)	\$22,425.00			
Subtotal: \$42,887.50						Subtotal: \$		
OTHER FEES								
Describe here what OTHER HOURLY FEES you are Claiming (paralegal, travel **, etc.):								
Item	Year	Hours	Rate \$	Basis for Rate*	Total \$	Hours	Rate	Total \$
[Person 1]								
[Person 2]								
Subtotal: \$						Subtotal: \$		
INTERVENOR COMPENSATION CLAIM PREPARATION **								
Item	Year	Hours	Rate \$	Basis for Rate*	Total \$	Hours	Rate	Total \$
Hayley Goodson, TURN Attorney	2014	7.25	\$172.50	½ of hourly rate requested for 2013. See Comment #1 (rate should be increased per any COLA adopted for 2014)	\$1,250.63			
Subtotal: \$1,250.63						Subtotal: \$		

COSTS				
#	Item	Detail	Amount	Amount
	Photocopying	Expenses associated with copying pleadings related to D.14-06-036 and settlement-related documents	\$9.80	
	Postage	Expenses associated with mailing pleadings related to D.14-06-036	\$4.76	
	Telephone	Telephone expenses associated with settlement negotiations, including hosting conference calls for parties participating in negotiations remotely (thus avoiding travel costs)	\$189.65	
TOTAL REQUEST: \$44,342.34				TOTAL AWARD: \$
<p>**We remind all intervenors that Commission staff may audit their records related to the award and that intervenors must make and retain adequate accounting and other documentation to support all claims for intervenor compensation. Intervenors' records should identify specific issues for which it seeks compensation, the actual time spent by each employee or consultant, the applicable hourly rates, fees paid to consultants and any other costs for which compensation was claimed. The records pertaining to an award of compensation shall be retained for at least three years from the date of the final decision making the award.</p> <p>**Travel and Reasonable Claim preparation time typically compensated at 1/2 of preparer's normal hourly rate</p>				
ATTORNEY INFORMATION				
Attorney	Date Admitted to CA BAR ²	Member Number	Actions Affecting Eligibility (Yes/No?) If "Yes", attach explanation	
Hayley Goodson	December 2003	228535	No	

C. Attachments Documenting Specific Claim and Comments on Part III (Intervenor completes; attachments not attached to final Decision):

Attachment or Comment #	Description/Comment
Attachment 1	Certificate of Service
Attachment 2	Timesheets for TURN's Attorney
Attachment 3	TURN Direct Expenses Associated with D.14-06-036
Attachment 4	TURN hours allocated by issue
Comment 1	<p>Hourly Rates for TURN Attorney Hayley Goodson 2013</p> <p>For Ms. Goodson's work in 2013, TURN seeks an hourly rate of \$345, an increase over the \$325 hourly rate adopted by the Commission in D.13-08-022 for her work in</p>

² This information may be obtained through the State Bar of California's website at <http://members.calbar.ca.gov/fal/MemberSearch/QuickSearch>.

	<p>2012. TURN has adjusted Ms. Goodson’s 2012 hourly rate of \$325 by two factors in arriving at the requested 2013 rate. The first is the general 2% COLA authorized in Resolution ALJ-287 for 2013. The second is a 5% step increase, following Ms. Goodson’s move to the 8-12 years experience tier in 2011. These two increases, rounded down, yield a \$345 hourly rate, well within the range of \$310-\$365 established in Resolution ALJ-287 for an attorney with Ms. Goodson’s experience. This is the same 2013 hourly rate requested by TURN for Ms. Goodson in the request for compensation currently pending in A.11-10-002 (SDG&E GRC Phase 2).</p> <p><u>2014</u></p> <p>For Ms. Goodson’s work in 2014, TURN seeks the same hourly rate as for her work in 2013 because at the time of the submission of this request for compensation, the Commission has not adopted a general COLA for 2014. TURN requests that the Commission apply the COLA for 2014 (if any is adopted before the Commission issues a decision on this request) to Ms. Goodson’s time in 2014. TURN additionally reserves the right to seek a higher rate for Ms. Goodson’s work in 2014 in other proceedings, consistent with the Commission’s guidelines.</p>
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D. CPUC Disallowances and Adjustments (CPUC completes):

Item	Reason

PART IV: OPPOSITIONS AND COMMENTS
 Within 30 days after service of this Claim, Commission Staff
 or any other party may file a response to the Claim (see § 1804(c))
 (CPUC completes the remainder of this form)

A. Opposition: Did any party oppose the Claim?	
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If so:

Party	Reason for Opposition	CPUC Discussion

B. Comment Period: Was the 30-day comment period waived (<i>see</i> Rule 14.6(c)(6))?	
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If not:

Party	Comment	CPUC Discussion

FINDINGS OF FACT

1. Intervenor [has/has not] made a substantial contribution to D._____.
2. The requested hourly rates for Intervenor’s representatives [,as adjusted herein,] are comparable to market rates paid to experts and advocates having comparable training and experience and offering similar services.
3. The claimed costs and expenses [,as adjusted herein,] are reasonable and commensurate with the work performed.
4. The total of reasonable compensation is \$_____.

CONCLUSION OF LAW

1. The Claim, with any adjustment set forth above, [satisfies/fails to satisfy] all requirements of Pub. Util. Code §§ 1801-1812.

ORDER

1. Intervenor is awarded \$_____.
2. Within 30 days of the effective date of this decision, _____ shall pay Intervenor the total award. [for multiple utilities: “Within 30 days of the effective date of this decision, ^, ^, and ^ shall pay Intervenor their respective shares of the award, based on their California-jurisdictional [industry type, for example, electric] revenues for the ^ calendar year, to reflect the year in which the proceeding was primarily litigated.”] Payment of the award shall include compound interest at the rate earned on prime, three-month non-financial commercial paper as reported in Federal

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Reserve Statistical Release H.15, beginning [date], the 75th day after the filing of Intervenor's request, and continuing until full payment is made.

3. The comment period for today's decision [is/is not] waived.
4. This decision is effective today.

Dated _____, at San Francisco, California.

Revised May 2014

Attachment 1:

Certificate of Service

(Filed electronically as a separate document pursuant to Rule 1.13(b)(iii))

(Served electronically as a separate document pursuant to Rule 1.10(c))

Revised May 2014

Attachment 2

Timesheets for TURN's Attorney

Date	Atty	Case	Task	Description	Time
7/8/14	HG	R10-02-005	Comp	begin review of hours for D.14-06-036 comp request	0.25
8/23/14	HG	R10-02-005	Comp	work on comp request (D.14-06-036)	2.50
8/25/14	HG	R10-02-005	Comp	work on comp request (D.14-06-036)	1.00
8/28/14	HG	R10-02-005	Comp	work on comp request (D.14-06-036)	3.50
			Comp Total		7.25
4/23/12	HG	R10-02-005	D.10-12-051-Impl	review materials for and participate in quarterly Sempra Settlement meeting	1.00
5/21/12	HG	R10-02-005	D.10-12-051-Impl	discuss SDG&E's proposed revisions to 48-hr notice in light of our sett agreement w/ S. Chen/GL	0.25
7/31/12	HG	R10-02-005	D.10-12-051-Impl	participate in quarterly sett conf call re Sempra Disconnections Settlement	0.50
7/31/12	HG	R10-02-005	D.10-12-051-Impl	follow-up discussion with consumer gps re: remote disconnection issues / Sempra Disconnections Settlement	0.50
10/30/12	HG	R10-02-005	D.10-12-051-Impl	quarterly sett mtg w/ Sempra	0.75
2/1/13	HG	R10-02-005	D.10-12-051-Impl	review docs for and participate in quarterly sett mtg w/ Sempra	1.00
7/12/13	HG	R10-02-005	D.10-12-051-Impl	quarterly Sempra Sett mtg	0.25
			D.10-12-051-Impl Total		4.25
5/9/12	HG	R10-02-005	D.12-03-054-Impl	review SCE AL implementing tariff changes required by D.12-03-054	0.25
1/16/13	HG	R10-02-005	D.12-03-054-Impl	review PG&E bill insert on collections process, review D.12-03-054, and begin letter to PG&E pointing out errors	2.25
1/17/13	HG	R10-02-005	D.12-03-054-Impl	finalize analysis of PG&E bill insert in letter to PG&E	1.50
2/14/13	HG	R10-02-005	D.12-03-054-Impl	review revised PG&E bill insert (per TURN's letter) and communicate satisfaction to PG&E	0.25
			D.12-03-054-Impl Total		4.25
5/2/14	HG	R10-02-005	Dxn-Notice	read email from NCLC re SDG&E AL 2596-E/2287-G, and analyze same	0.25
5/2/14	HG	R10-02-005	Dxn-Notice	draft email to SDG&E seeking clarification of their proposal in AL 2596-E/2287-G	0.50
5/6/14	HG	R10-02-005	Dxn-Notice	resolve issue with SDG&E about changes to their AL on dxn notices, and draft email to consumer gps with final resolution	0.25
			Dxn-Notice Total		1.00
8/8/13	HG	R10-02-005	Post-2013	prep for and attend conf call w/ CforAT, GL, NCLC, DRA re post-2013 disconnection protections	2.00
8/8/13	HG	R10-02-005	Post-2013	rsch on field charges associated with disconnection related presmise visits; draft DR to Sempra re same, and send memo to DRA, NCLC, CforAT, GL re my research, DR	2.00
8/27/13	HG	R10-02-005	Post-2013	prep for, attend conf call w/ consumer gps about post-2013 disconnection protections, and draft follow-up memo to same	1.75
8/28/13	HG	R10-02-005	Post-2013	follow-up conf call with consumer gps about post-2013 disconnection protections	0.50
9/9/13	HG	R10-02-005	Post-2013	conf call w/ consumer gps re post-2013 disconnection protections	0.75
9/10/13	HG	R10-02-005	Post-2013	another conf call w/ consumer gps re post-2013 disconnection protections	1.25
9/13/13	HG	R10-02-005	Post-2013	rsch, work on write up of post-2013 proposal for consumer gps	3.00
9/16/13	HG	R10-02-005	Post-2013	continue rsch, finish write-up of consumer gps proposals for post-2013	3.50
9/17/13	HG	R10-02-005	Post-2013	discuss effective communication issues post-2013 w/ M. Kasnitz/CforAT	0.25
9/18/13	HG	R10-02-005	Post-2013	review cmnts, edits to my draft proposal for post-2013; further rsch and draft memo to consumer gps re same; discuss loose ends via email	1.50
9/19/13	HG	R10-02-005	Post-2013	discussion via email w/ consumer gps re revisions to draft proposal	0.25
9/20/13	HG	R10-02-005	Post-2013	rsch, work on revisions to draft proposal; read correspondence among consumer gps via email re proposal	1.75
9/23/13	HG	R10-02-005	Post-2013	review data, participate in conf call w/ Consumer Gps re disputed items on proposal list	1.25
9/23/13	HG	R10-02-005	Post-2013	finalize nxt round of revisions to proposal and circulate to consumer gps	0.25
9/24/13	HG	R10-02-005	Post-2013	strategy emails with consumer gps re approaching utilities	0.25
9/25/13	HG	R10-02-005	Post-2013	call PG&E, SCE re meeting with consumer gps, and e-mail Sempra re same	0.25
9/26/13	HG	R10-02-005	Post-2013	call SCE again, then send email to PG&E, SCE re mtg: followup email to consumer gps re same	0.50
10/1/13	HG	R10-02-005	Post-2013	update consumer gps on contacts with PG&E, SCE, devise strategy for next call w/ IOUs	0.50

Date	Atty	Case	Task	Description	Time
10/4/13	HG	R10-02-005	Post-2013	prep for, participate in call with PG&E, SCE re coming to the table to discuss post-2013 disconnection policies; draft follow-up email report to consumer gps and work on putting all IOU, consumer gp meeting together	1.75
10/8/13	HG	R10-02-005	Post-2013	continue to work with IOUs, consumer gps to set up our meeting	0.50
10/9/13	HG	R10-02-005	Post-2013	scheduling, proposal finalization	1.50
10/10/13	HG	R10-02-005	Post-2013	discuss further revisions to proposal with CforAT, DRA, GL	0.75
10/11/13	HG	R10-02-005	Post-2013	get final approval of last changes to proposal from CforAT, ORA, GL, and draft cover email to IOUs for same to review	0.75
10/15/13	HG	R10-02-005	Post-2013	distribute consumer gps' proposal to IOUs	0.25
10/16/13	HG	R10-02-005	Post-2013	update NCLC on status of proposal, discussions with IOUs	0.25
10/23/13	HG	R10-02-005	Post-2013	coordinate with ORA, CforAT, GL and set up mtg for tomorrow to prep for IOU mtg next week	0.25
10/24/13	HG	R10-02-005	Post-2013	review proposal in prep for, and attend strategy mtg w/ consumer gps at ORA, to prepare for next week's meeting with IOUs	2.50
10/24/13	HG	R10-02-005	Post-2013	communicate w/ IOUs in prep for 10/31 mtg	0.50
10/30/13	HG	R10-02-005	Post-2013	prepare for tomorrow's meeting with IOUs	3.00
10/31/13	HG	R10-02-005	Post-2013	meeting with IOUs and consumer gps on post-2013 protections	3.00
10/31/13	HG	R10-02-005	Post-2013	follow-up mtg w/ consumer gps	0.50
10/31/13	HG	R10-02-005	Post-2013	discuss pay plan issues w/ Ana	0.25
11/1/13	HG	R10-02-005	Post-2013	update M. Kasnitz on yesterday's meeting with IOUs and discuss litigation strategy	1.00
11/20/13	HG	R10-02-005	Post-2013	prep for, attend conf call w/ ORA, CforAT, GL re contingency plan if IOU negotiations are fruitless	1.25
11/25/13	HG	R10-02-005	Post-2013	rsch and prepare table for Camille re PG&E uncollectibles during era of R.10-02-005 policies	0.50
11/26/13	HG	R10-02-005	Post-2013	conf call w/ consumer gps to begin discussing IOU response	0.75
11/26/13	HG	R10-02-005	Post-2013	begin review of IOU response to consumer gp proposal for post-2013	0.50
11/26/13	HG	R10-02-005	Post-2013	draft follow-up email laying out questions for discussion at our next call next week	0.25
12/2/13	HG	R10-02-005	Post-2013	conf call w/ ORA, GL re responding to IOU response to us	1.25
12/2/13	HG	R10-02-005	Post-2013	analysis of IOUs' response to our offer	1.00
12/2/13	HG	R10-02-005	Post-2013	call w/ M. Kasnitz re IOUs' response to our offer	0.25
12/5/13	HG	R10-02-005	Post-2013	draft cover note to IOUs and questions seeking clarifications of their response to consumer gps' proposal for distribution to ORA, CforAT, GL	2.00
12/5/13	HG	R10-02-005	Post-2013	respond to feedback from consumer gps on my draft DR to IOUs	0.50
12/6/13	HG	R10-02-005	Post-2013	compile additional questions from ORA and CforAT and finalize document to send to IOUs; send same to IOUs	1.50
12/13/13	HG	R10-02-005	Post-2013	review PG&E's responses to consumer gps DR	0.25
12/17/13	HG	R10-02-005	Post-2013	review SCE response to consumer gps DR	0.25
12/17/13	HG	R10-02-005	Post-2013	review Sempra NDA for response to consumer gps DR and propose revisions	0.50
12/17/13	HG	R10-02-005	Post-2013	discuss follow-up w/ CWZ/ORA, and send email to consumer gps re same	0.50
12/18/13	HG	R10-02-005	Post-2013	review, execute revised Sempra NDA; review Sempra response to DR	0.50
12/19/13	HG	R10-02-005	Post-2013	conf call with ORA, CforAT, GL re responding to IOUs' responses to our DR	1.00
1/8/14	HG	R10-02-005	Post-2013	review, execute PG&E NDA to get responses to DR	0.50
1/10/14	HG	R10-02-005	Post-2013	read IOU invitation to next sett mtg; discuss same with consumer gps	0.25
1/21/14	HG	R10-02-005	Post-2013	prep for conf call w/ ORA, GL, CforAT in prep for tomorrow's meeting with IOUs	0.50
1/21/14	HG	R10-02-005	Post-2013	attend conf call w/ ORA, GL, CforAT in prep for tomorrow's meeting with IOUs	1.25
1/21/14	HG	R10-02-005	Post-2013	begin review of IOU counter offer	0.25
1/22/14	HG	R10-02-005	Post-2013	continue reviewing IOU counter offer	0.50
1/22/14	HG	R10-02-005	Post-2013	attend sett mtg w/ IOUs, consumer gps	2.25
1/24/14	HG	R10-02-005	Post-2013	conf call w/ consumer gps in response to mtg with IOUs	1.25
1/24/14	HG	R10-02-005	Post-2013	draft email to IOUs re response to their counter proposal to share with other consumer gps	0.50
1/27/14	HG	R10-02-005	Post-2013	with approval of all consumer gps, prepare email to IOUs re sett negotiations	0.50
1/31/14	HG	R10-02-005	Post-2013	communicate with consumer gps re strategy, next steps re negotiations w/ IOUs	0.50
2/3/14	HG	R10-02-005	Post-2013	review ORA's pay plan proposal, provide comments, edits, and circulate to consumer gps	1.75
2/3/14	HG	R10-02-005	Post-2013	conf call with ORA, GL, CforAT to discuss pay plan proposal	1.00

Date	Atty	Case	Task	Description	Time
2/3/14	HG	R10-02-005	Post-2013	more edits to pay plan proposal to incorporate discussion during today's call	1.00
2/4/14	HG	R10-02-005	Post-2013	review ORA's edits, discuss related issues via email with consumer gps, finalize doc, and send to IOUs	1.00
2/4/14	HG	R10-02-005	Post-2013	begin review of IOU draft term sheet	0.25
2/5/14	HG	R10-02-005	Post-2013	review reactions of other consumer gps to IOU draft term sheet	0.25
2/6/14	HG	R10-02-005	Post-2013	further review of IOU pilot proposals, notes for language changes	0.50
2/6/14	HG	R10-02-005	Post-2013	meet with Mark, Ana (internal) to discuss deposit issue; notes re same	0.75
2/7/14	HG	R10-02-005	Post-2013	conf call with ORA, GL, CforAT to discuss IOU term sheet	1.25
2/7/14	HG	R10-02-005	Post-2013	rsch, draft language in response to IOU term sheet; circulate to consumer gps	1.75
2/10/14	HG	R10-02-005	Post-2013	prep for, attend sett mtg with IOUs, all consumer gps	6.25
2/11/14	HG	R10-02-005	Post-2013	discuss changes to Paragraph 2 language with ORA; finalize draft and send to IOUs	0.75
2/11/14	HG	R10-02-005	Post-2013	discuss potential changes to Paragraph 3 language with ORA	1.25
2/11/14	HG	R10-02-005	Post-2013	being review of Sempra vulnerable customer field visit memo in prep for tomorrow's call re same	0.50
2/12/14	HG	R10-02-005	Post-2013	further review of Sempra vulnerable customer visits issue; rsch NY practice, send memo to other consumer gps re my thoughts on issue	1.00
2/12/14	HG	R10-02-005	Post-2013	discuss vulnerable customer visit issue w/ Camille WZ/ORA	0.25
2/12/14	HG	R10-02-005	Post-2013	conf call with SDG&E/SoCalGas and consumer gps re options for vulnerable customer visits	0.25
2/12/14	HG	R10-02-005	Post-2013	continue discussion of sett term issue w/ ORA, including drafting potential language	0.50
2/13/14	HG	R10-02-005	Post-2013	review next version of IOU draft term sheet	1.00
2/18/14	HG	R10-02-005	Post-2013	continue reviewing next version of IOU term sheet; provide proposed edits and comments to other consumer gps to review	1.75
2/18/14	HG	R10-02-005	Post-2013	call from ORA re ORA management response to settlement package	0.25
2/19/14	HG	R10-02-005	Post-2013	conf call w/ consumer gps about ORA's strategy decision re sett neg; follow-up call with M. Kasnitz re same	1.50
2/21/14	HG	R10-02-005	Post-2013	call w/ GL, CforAT re status of sett neg & call from PG&E	0.75
2/21/14	HG	R10-02-005	Post-2013	call from PG&E about status of sett negotiations	0.25
2/24/14	HG	R10-02-005	Post-2013	discuss current state of sett negotiations, potential alternatives, with Bob	0.75
2/24/14	HG	R10-02-005	Post-2013	call from ORA with update on their next move (conf call with other consumer gps)	0.50
2/24/14	HG	R10-02-005	Post-2013	follow-up call w/ M. Kasnitz/CforAT re next moves	0.50
2/25/14	HG	R10-02-005	Post-2013	confer w/ Bob re same	0.25
2/25/14	HG	R10-02-005	Post-2013	call from ORA about their mtg with IOUs tmrw	0.25
2/25/14	HG	R10-02-005	Post-2013	further communications with settling parties about current status of negotiations	1.00
2/26/14	HG	R10-02-005	Post-2013	call from ORA re next step with IOUs	0.25
2/26/14	HG	R10-02-005	Post-2013	confer with Bob, Mark on strategy going forward	1.00
2/26/14	HG	R10-02-005	Post-2013	confer with M. Kasnitz/CforAT, E. Gallardo/GL on next steps	0.25
2/27/14	HG	R10-02-005	Post-2013	call from PG&E with update on sett negotiations; relay same to M. Kasnitz/CforAT, E. Gallardo/GL	0.50
2/28/14	HG	R10-02-005	Post-2013	call fm PG&E re status of negotiations with ORA; call to GL, CforAT to discuss same	0.75
2/28/14	HG	R10-02-005	Post-2013	draft email to ORA explaining TURN's course of action in the event that ORA-IOUs do not reach agreement	0.25
3/3/14	HG	R10-02-005	Post-2013	review, discuss edits to term sheet with ORA	1.00
3/3/14	HG	R10-02-005	Post-2013	compile my cmts, edits to prior term sheet and incorporate into Updated Terms Sheet circulated by PG&E	0.75
3/4/14	HG	R10-02-005	Post-2013	discuss status of negotiations with PG&E, ORA	0.25
3/5/14	HG	R10-02-005	Post-2013	review IOUs' response to TURN, ORA proposed changes to term sheet; email from ORA re same	0.25
3/5/14	HG	R10-02-005	Post-2013	discuss next steps with M. Kasnitz	0.25
3/10/14	HG	R10-02-005	Post-2013	calls from ORA, PG&E re status of negotiations	0.25
3/11/14	HG	R10-02-005	Post-2013	review updated settlement draf; circulate edits to settling parties	1.00
3/13/14	HG	R10-02-005	Post-2013	review near-final settlement agreement; send edits to settling parties	0.25
3/18/14	HG	R10-02-005	Post-2013	attend sett conf at PG&E	1.50
3/18/14	HG	R10-02-005	Post-2013	confer with consumer gps after sett conf	0.25
3/18/14	HG	R10-02-005	Post-2013	coordinate signing of sett doc	0.50
3/19/14	HG	R10-02-005	Post-2013	coordinate with other sett parties re execution of settlement	0.25

Date	Atty	Case	Task	Description	Time
3/20/14	HG	R10-02-005	Post-2013	review revised sett agreement w/ input from sett conf	0.25
3/26/14	HG	R10-02-005	Post-2013	coordinate doc review with consumer gps	0.25
3/27/14	HG	R10-02-005	Post-2013	begin review of draft Motion/sett, PetMod, add'l edits to sett	0.25
3/28/14	HG	R10-02-005	Post-2013	complete review of docs to file w/ sett, add my edits, review edits of other sett parties	1.00
3/31/14	HG	R10-02-005	Post-2013	review near-final version of sett-related docs with all edits incorporated	0.25
4/8/14	HG	R10-02-005	Post-2013	call from NCLC re settlement	0.50
4/8/14	HG	R10-02-005	Post-2013	discuss NCLC DR with Settling Parties; draft response re same for all to review	2.00
4/9/14	HG	R10-02-005	Post-2013	feedback on my draft DR response from other Sett Parties, including discussion of Q1 response with ORA	0.50
4/10/14	HG	R10-02-005	Post-2013	call Noel Obiora/ORa re data response to NCLC	0.25
4/10/14	HG	R10-02-005	Post-2013	finalize data response and send to NCLC	0.25
4/15/14	HG	R10-02-005	Post-2013	read NCLC response to PetMod and Mot/Sett	0.50
4/15/14	HG	R10-02-005	Post-2013	rsch rules re replying, draft memo to Sett parties re same and suggesting reply points	0.50
4/21/14	HG	R10-02-005	Post-2013	correspond with settling parties re replying to NCLC's responses	0.25
4/21/14	HG	R10-02-005	Post-2013	discuss replies to NCLC's responses with PG&E and other sett parties	0.25
4/22/14	HG	R10-02-005	Post-2013	rsch, draft email to ALJ Ebke re reply to Pet Mod response	0.25
4/23/14	HG	R10-02-005	Post-2013	draft reply to NCLC re motion/sett and petn/mod	3.00
4/23/14	HG	R10-02-005	Post-2013	draft memo to settling parties re my drafts and process for getting to Friday's deadline	0.25
4/24/14	HG	R10-02-005	Post-2013	review edits from other sett parties	0.25
4/25/14	HG	R10-02-005	Post-2013	review final edits to Sett Parties' replies to NCLC	0.25
			Post-2013 Total		108.75
5/27/14	HG	R10-02-005	Post-2013-PD	read PD, take notes for op cmts	0.25
5/29/14	HG	R10-02-005	Post-2013-PD	draft email to Settling Parties with proposed cmts on PD	0.25
6/11/14	HG	R10-02-005	Post-2013-PD	review notes, input from sett parties, and draft cmts on PD adopting Sett Agreement	4.00
6/16/14	HG	R10-02-005	Post-2013-PD	reach out to SCE, ORA again about signing on to TURN's cmts on PD	0.50
6/16/14	HG	R10-02-005	Post-2013-PD	review proposed edits from sett parties, finalize cmts on PD	0.50
6/26/14	HG	R10-02-005	Post-2013-PD	read letter from Western Service Workers re 3 disconnection-related issues, and draft memo to settling parties (consumer groups only) about our duties re sett and other potential responses, discuss same with group via e-mail	0.75
			Post-2013-PD Total		6.25
			Grand Total		131.75

Revised May 2014

Attachment 3

TURN Direct Expenses Associated with D.14-06-036

Date	Case	Task	Description	Amount
1/28/14	R10-02-005	\$Copies	TURN Office scans associated with R.10-02-005 for the period October 22, 2013 to January 28, 2014 (total scans: 12)	\$1.20
1/28/14	R10-02-005	\$Copies	TURN Office Copies associated with R.10-02-005 for the period October 22, 2013 to January 28, 2014 (total copies: 48)	\$4.80
3/24/14	R10-02-005	\$Copies	TURN Office Copies & Scans associated with R.10-02-005 for the period January 28, 2014 to March 24, 2014 (total scans: 9)	\$0.90
6/16/14	R10-02-005	\$Copies	Copies of Joint Comments on the Proposed Decision of Commissioner Florio sent to ALJ and service list party members	\$2.90
		\$Copies Total		\$9.80
8/15/13	R10-02-005	\$Phone	Sprint Invoice 08/15/2013	\$2.02
8/28/13	R10-02-005	\$Phone	Conference Call - Moderator Hayley Goodson - Copper Conferencing Invoice dated 08/31/2013 (re: Settlement Negotiations)	\$31.77
10/15/13	R10-02-005	\$Phone	Sprint Invoice 10/15/2013	\$0.04
10/31/13	R10-02-005	\$Phone	Conference Call - Copper Conferencing Invoice dated 11/30/13 (re: Settlement Negotiations)	\$153.24
12/31/13	R10-02-005	\$Phone	Telepacific Invoice 12/31/13	\$2.58
		\$Phone Total		\$189.65
6/16/14	R10-02-005	\$Postage	Postage for Joint Comments on the Proposed Decision of Commissioner Florio sent to ALJ and (3) service list party members	\$4.76
		\$Postage Total		\$4.76
		Grand Total		\$204.21

Company: TURN
 Account #: 201133
 Invoice #: 941268

Invoice Date: 9/3/2013

Summary By Department

Department Name	Service Type	Cost
TURN	On Demand	\$36.19
TURN Department Total:		\$36.19

Billing Code Summary

Billing Code	Moderator	Moderator ID	Conferences	Minutes	Cost
04	Hayley Goodson	4487231	1	22	\$4.42
79	Hayley Goodson	4487231	1	158	\$31.77
Totals				180	\$36.19

Moderator Usage Summary

Moderator	Moderator ID	Service	Calls	Minutes	Cost
Department:TURN					
Hayley Goodson	4487231	On Demand	2	180	\$36.19
Total			2	180	\$36.19

Call Details

Moderator ID:4487231		Moderator:Hayley Goodson							
Conference ID: 590975521		Billing Code: 04							
Date	Service	Caller ID	Location	Start	End	Minutes	Cost		
3/22/2013	On Demand	9256797646	EAST CONTRA COSTA, CA	1:54:53 PM	2:07:53 PM	13	\$2.61		
	On Demand	4159298876	SAN FRANCISCO, CA	1:58:12 PM	2:07:12 PM	9	\$1.81		
Totals						22	\$4.42	2 Participant(s)	
Conference ID: 592019936		Billing Code: 79		R-10-02-005					
Date	Service	Caller ID	Location	Start	End	Minutes	Cost		
3/28/2013	On Demand	5109264017	OAKLAND, CA	4:31:27 PM	4:59:27 PM	28	\$5.63		
	On Demand	5109929410	OAKLAND, CA	4:27:49 PM	4:58:49 PM	31	\$6.23		
	On Demand	7812371918	WELLESLEY, MA	4:25:31 PM	4:58:31 PM	33	\$6.64		
	On Demand	5108413224	OAKLAND, CA	4:26:13 PM	4:47:13 PM	21	\$4.22		
	On Demand	5105241636	OAKLAND, CA	4:26:01 PM	4:58:01 PM	32	\$6.44		
	On Demand	5108413224	OAKLAND, CA	4:45:44 PM	4:58:44 PM	13	\$2.61		
Totals						158	\$31.77	6 Participant(s)	
						Moderator Use Total	180	\$36.19	

Company: TURN
 Account #: 201133
 Invoice #: 1007343

Invoice Date: 12/1/2013

Summary By Department

Department Name	Service Type	Cost
TURN	On Demand	\$438.61
TURN Department Total:		\$438.61

Billing Code Summary

Billing Code	Moderator	Moderator ID	Conferences	Minutes	Cost
04	Hayley Goodson	4487231	3	664	\$133.52
34	Regina Costa	7678278	1	123	\$24.75
35	Christine Mailloux	1653782	2	632	\$127.10
79	Hayley Goodson	4487231	1	762	\$153.24
Totals				2181	\$438.61

Moderator Usage Summary

Moderator	Moderator ID	Service	Calls	Minutes	Cost
Department: TURN					
Christine Mailloux	1653782	On Demand	2	632	\$127.10
Hayley Goodson	4487231	On Demand	4	1,426	\$286.76
Regina Costa	7678278	On Demand	1	123	\$24.75
Total			7	2,181	\$438.61

Call Details

Moderator ID: 1653782		Moderator: Christine Mailloux					
Conference ID: 605023625		Billing Code: 35		<i>A-13-04-012</i>			
Date	Service	Caller ID	Location	Start	End	Minutes	Cost
11/1/2013	On Demand	8585587930	LA JOLLA, CA	1:15:51 PM	1:35:51 PM	20	\$4.02
	On Demand	4153172023	SAN FRANCISCO, CA	1:17:34 PM	1:35:34 PM	18	\$3.62
	On Demand	9256797646	EAST CONTRA COSTA, CA	1:16:19 PM	1:19:19 PM	3	\$0.60
	On Demand	5105902862	OAKLAND, CA	1:17:28 PM	1:50:28 PM	33	\$6.64
Totals						4 Participant(s)	\$14.88
Conference ID: 605023626		Billing Code: 35		<i>A-13-04-012</i>			
Date	Service	Caller ID	Location	Start	End	Minutes	Cost
11/1/2013	On Demand	4157329877	SAN FRANCISCO, CA	6:01:12 PM	7:30:12 PM	89	\$17.90
	On Demand	8585587930	LA JOLLA, CA	5:53:47 PM	7:30:47 PM	97	\$19.51
	On Demand	5105902862	OAKLAND, CA	5:58:15 PM	7:30:15 PM	92	\$18.50
	On Demand	7078871843	FORESTVILLE, CA	5:56:34 PM	7:30:34 PM	94	\$18.90
	On Demand	9256797646	EAST CONTRA COSTA, CA	5:53:58 PM	7:30:58 PM	97	\$19.51
	On Demand	5102340176	RICHMOND, CA	6:01:09 PM	7:30:09 PM	89	\$17.90
Totals						6 Participant(s)	\$112.22
Moderator ID: 4487231		Moderator: Hayley Goodson					
Conference ID: 604806016		Billing Code: 79		<i>R-10-02-005</i>			
Date	Service	Caller ID	Location	Start	End	Minutes	Cost
10/31/2013	On Demand	9494196660	IRVINE, CA	11:39:28 AM	2:04:28 PM	145	\$29.16
	On Demand	8586541773	SAN DIEGO, CA	11:26:19 AM	12:37:19 PM	71	\$14.28
	On Demand	6263321528	COVINA-BALDWIN PARK, CA	11:23:49 AM	2:28:49 PM	185	\$37.20
	On Demand	4159298876	SAN FRANCISCO, CA	11:28:53 AM	2:29:53 PM	181	\$36.40
	On Demand	9094566857	ONTARIO, CA	11:28:11 AM	2:28:11 PM	180	\$36.20
Totals						5 Participant(s)	\$153.24
Conference ID: 604806017		Billing Code: 04		<i>general office</i>			
Date	Service	Caller ID	Location	Start	End	Minutes	Cost
10/31/2013	On Demand	9256797646	EAST CONTRA COSTA, CA	2:55:36 PM	3:08:36 PM	13	\$2.61
	On Demand	5105599698	OAKLAND, CA	2:59:39 PM	3:08:39 PM	9	\$1.81
	On Demand	4159298876	SAN FRANCISCO, CA	2:59:07 PM	3:08:07 PM	9	\$1.81
Totals						3 Participant(s)	\$6.23
Conference ID: 604806018		Billing Code: 04		<i>general office</i>			
Date	Service	Caller ID	Location	Start	End	Minutes	Cost
10/31/2013	On Demand	9256797646	EAST CONTRA COSTA, CA	3:25:00 PM	4:44:00 PM	79	\$15.89
	On Demand	4159298876	SAN FRANCISCO, CA	3:27:15 PM	4:44:15 PM	77	\$15.48

Revised May 2014

Attachment 4

TURN hours allocated by issue

