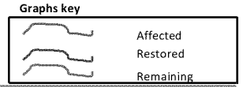
Start	**8/24/14 3:00**
End	**8/24/14 9:25**
Issued	**8/24/14 9:25**

CURRENT STATUS

Graphs key



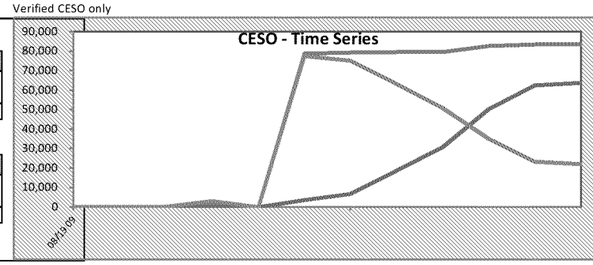
Storm Trending (Incremental by 12-hr period)

CESO (verified only)	19-Aug AM	23-Aug PM	24-Aug AM	Total
Remaining (at period end)	4	169	22,061	22,061
Restored (during period)	47	0	63,948	63,948
Affected (during period)	51	118	83,408	83,577

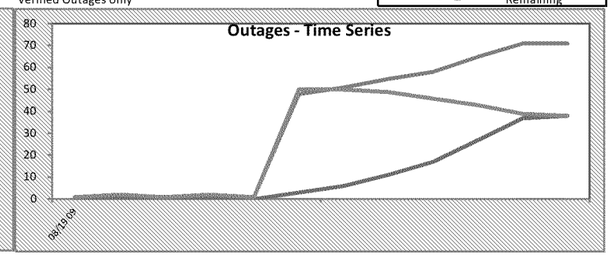
Outages (verified only)	19-Aug AM	23-Aug PM	24-Aug AM	Total
Remaining (at period end)	1	1	38	38
Restored (during period)	0	0	38	38
Affected (during period)	1	0	70	71

Total Hazard Locations (currently) 68

Verified CESO only



Verified Outages only



Transmission Outages

Voltage	Cust. Impacted	Cust. out	Cust. Restored
500	0	0	0
230	0	0	0
115	0	0	0
70	0	0	0
60	0	0	0
Total	0	0	0

Voltage	Lines Impacted	Lines Still Out	Lines Restored
500	0	0	0
230	0	0	0
115	0	0	0
70	0	0	0
60	0	0	0
Total	0	0	0

CESO (Total for event)

Division	Remaining (current) Total	Probable	Verified	Restored (verified)	Affected (verified)
Northern (NR)	**4,396**	**1,245**	**3,151**	**24,773**	**27,924**
Humboldt	3	3	0	16	16
Sonoma	4,217	1,234	2,983	24,089	27,072
North Valley	162	3	159	0	159
Sacramento	6	3	3	668	671
Sierra	8	2	6	0	6
Bay Area (BA)	**20,162**	**1,637**	**18,525**	**35,598**	**53,914**
North Bay	20,038	1,634	18,404	31,257	49,661
San Francisco	0	0	0	668	459
East Bay	121	0	121	3,673	3,794
Diablo	3	3	0	0	0
Central Coast (CC)	**176**	**2**	**174**	**176**	**207**
Peninsula	1	1	0	0	0
Mission	0	0	0	0	0
De Anza	174	0	174	33	207
San Jose	0	0	0	129	0
Central Coast	1	1	0	14	0
Los Padres	0	0	0	0	0
Central Valley (CV)	**211**	**0**	**211**	**3,401**	**1,532**
Stockton	175	0	175	47	222
Yosemite	0	0	0	0	0
Fresno	20	0	20	293	312
Kern	16	0	16	3,061	998
Total	**24,945**	**2,884**	**22,061**	**63,948**	**83,577**

CESO by length of outage (Total remaining, verified & prob)

< 12 hrs	12-24 hrs	24-48 hrs	> 48 hrs	Total	Essential & Critical
4,396	**0**	**0**	**0**	**4,396**	**6**
3	0	0	0	3	0
4,217	0	0	0	4,217	5
162	0	0	0	162	1
6	0	0	0	6	0
8	0	0	0	8	0
20,145	**17**	**0**	**0**	**20,162**	**14**
20,037	1	0	0	20,038	14
0	0	0	0	0	0
105	16	0	0	121	0
3	0	0	0	3	0
176	**0**	**0**	**0**	**176**	**1**
1	0	0	0	1	0
0	0	0	0	0	0
174	0	0	0	174	1
0	0	0	0	0	0
1	0	0	0	1	0
0	0	0	0	0	0
207	**0**	**0**	**4**	**211**	**0**
171	0	0	4	175	0
0	0	0	0	0	0
20	0	0	0	20	0
16	0	0	0	16	0
24,924	**17**	**0**	**4**	**24,945**	**21**

Damaged Equipment (Total remaining, verified & prob)

Poles	Transformers	Services	Primary span	Secondary span	X-arms
2	**2**	**2**	**9**	**0**	**4**
0	0	0	0	0	0
1	1	0	6	0	1
0	0	0	0	0	0
0	0	0	0	0	0
1	1	2	2	0	3
0	**0**	**0**	**2**	**0**	**1**
0	0	0	2	0	1
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	**0**	**0**	**0**	**0**	**0**
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	**0**	**2**	**0**	**0**	**1**
0	0	0	0	0	0
0	0	0	0	0	0
0	0	2	0	0	1
0	0	0	0	0	0
2	**2**	**4**	**10**	**0**	**6**

911 Response (all levels, since beginning of event)

911 Standbys Requested	Relieved w/in 1 hr	Callbacks requested	Calls made w/in 20 min
0	**-**	**-**	**-**
0	-	-	-
0	-	-	-
0	-	-	-
0	-	-	-
0	-	-	-
7	**7 (100%)**	**3 (43%)**	**1 (33%)**
4	4 (100%)	3 (75%)	1 (33%)
3	3 (100%)	0 (0%)	0 (0%)
0	-	-	-
0	-	-	-
0	**-**	**-**	**-**
0	-	-	-
0	-	-	-
0	-	-	-
0	-	-	-
0	0%	0	0
0	-	-	-
2	**1 (50%)**	**1 (50%)**	**1 (100%)**
0	-	-	-
1	1 (100%)	0 (0%)	0 (0%)
0	-	-	-
1	0 (0%)	1 (100%)	1 (100%)
9	**8 (89%)**	**4 (44%)**	**2 (50%)**

Contact Center

Total calls	3,583
CSR	834
IVR	545
TFC	2,204
Wait Time	0:00
Outbound calls	0

Safety Incidents

Safety Incidents	
Near incidents	
Public safety incidents	

Outages (Total for event)

Division	Remaining (current) Total	Probable	Verified	Restored (verified)	Affected (verified)
Northern (NR)	**98**	**87**	**11**	**18**	**29**
Humboldt	3	3	0	1	1
Sonoma	84	76	8	10	18
North Valley	4	3	1	0	1
Sacramento	4	3	1	7	8
Sierra	3	2	1	0	1
Bay Area (BA)	**129**	**112**	**17**	**13**	**29**
North Bay	124	109	15	9	24
San Francisco	0	0	0	2	1
East Bay	2	0	2	2	4
Diablo	3	3	0	0	0
Central Coast (CC)	**5**	**2**	**3**	**3**	**4**
Peninsula	1	1	0	0	0
Mission	0	0	0	0	0
De Anza	3	0	3	1	4
San Jose	0	0	0	1	0
Central Coast	1	1	0	1	0
Los Padres	0	0	0	0	0
Central Valley (CV)	**7**	**0**	**7**	**4**	**9**
Stockton	3	0	3	0	3
Yosemite	0	0	0	0	0
Fresno	2	0	2	2	3
Kern	2	0	2	2	3
Total	**239**	**201**	**38**	**38**	**71**

Outages by length of outage (Total remaining, verified & prob)

< 12 hrs	12-24 hrs	24-48 hrs	> 48 hrs	Total	Unassessed Locations
98	**0**	**0**	**0**	**98**	**93**
3	0	0	0	3	3
84	0	0	0	84	79
4	0	0	0	4	4
4	0	0	0	4	5
3	0	0	0	3	2
127	**2**	**0**	**0**	**129**	**138**
123	1	0	0	124	134
0	0	0	0	0	0
1	1	0	0	2	0
3	0	0	0	3	4
5	**0**	**0**	**0**	**5**	**3**
1	0	0	0	1	2
0	0	0	0	0	0
3	0	0	0	3	0
0	0	0	0	0	0
1	0	0	0	1	1
0	0	0	0	0	0
6	**0**	**0**	**1**	**7**	**1**
2	0	0	1	3	0
0	0	0	0	0	0
2	0	0	0	2	1
2	0	0	0	2	0
236	**2**	**0**	**1**	**239**	**235**

Outages by Device (Total remaining, verified & prob)

Source	Feeder	LR/Sect	Laterals	Transformer	Singles
0	**3**	**1**	**18**	**6**	**70**
0	0	0	0	0	3
0	3	1	15	6	59
0	0	0	1	0	3
0	0	0	1	0	3
0	0	0	1	0	2
0	**10**	**3**	**20**	**9**	**87**
0	10	2	20	8	84
0	0	0	0	0	0
0	0	1	0	1	0
0	0	0	0	0	3
0	**0**	**0**	**3**	**0**	**2**
0	0	0	0	0	1
0	0	0	0	0	0
0	0	0	3	0	0
0	0	0	0	0	0
0	0	0	0	0	1
0	**1**	**1**	**4**	**1**	**0**
0	0	1	1	1	0
0	0	0	0	0	0
0	0	0	2	0	0
0	1	0	1	0	0
0	**14**	**5**	**45**	**16**	**159**

Outage Communications (since beginning of event)

Level 1	Level 2 & 3		
Restored by Auto or 1st Manual ETOR	1st ETOI Accuracy		Customers Restored by 1st Manual ETOR	
-	**-**	**- / -**	**-**	**-**	**-**
-	-	-	-	-	-
-	-	- / -	-	-	-
-	-	-	-	-	-
-	-	- / -	-	-	-
-	-	-	-	-	-
-	**-**	**-**	**-**	**-**	**-**
-	-	-	-	-	-
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-	-	- / -	-	-	-

Currently unavailable