

From: Doll, Laura
Sent: 8/19/2014 10:18:07 AM
To: Bruno, Kenneth (kenneth.bruno@cpuc.ca.gov)
Cc: Redacted; Singh, Sumeet
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=S1ST56905772)
Bcc:
Subject: RE: PG&E responsiveness to SED data requests / follow up questions

Ken – I just spoke with Redacted and he is checking on these two examples. We realize your concern goes beyond these specific issues, and agree this merits a discussion.

Briefly:

1. We believe your team is using the right channels to request information and our system is appropriately logging requests and assigning them to subject matter leads.
2. We also believe we can do a better job of tracking the status of our responses and of elevating them within Gas Ops when there are delays.

I'll call you later today to discuss further and to let you know the status of the Carmel and Sierra requests.

Thanks

Laura

From: Bruno, Kenneth [mailto:kenneth.bruno@cpuc.ca.gov]
Sent: Tuesday, August 19, 2014 9:47 AM
To: Doll, Laura
Subject: PG&E responsiveness to SED data requests / follow up questions

Laura – I'd like to talk with you regarding PG&E's responsiveness in both data requests and audit follow-up questions. I've provided two specific examples below but also interested in discussing this generally to make sure that we are going through the right channels with our data requests.

- [REDACTED] SED generated data requests in the Carmel investigation: some deadlines have passed without PG&E requesting an extension or informing us of a delay - this has happened at least 2 times that I am aware of in data requests.

- [REDACTED] In follow-up questions to the Sierra Division Audit conducted early May 2014 – my lead auditor has expressed concerns with PG&E's non responsiveness despite multiple attempts to obtain answers.

Kenneth Bruno

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