Draft South Napa Earthquake Response

- Event occurred at 3:20 am on August 24
- EOC, OECs and REC staffed that morning, North Bay OEC remains open for gas
- Base Camp established at the Napa Airport that allowed us to mobilize and support approximately 200 employees
- Cell on Wheels deployed to enhance cellular capabilities
- More than 7,400 customers have been touched by a team of PG&E volunteers canvassing impacted areas
- Most importantly no employee or public injuries due to PG&E facilities

Electric

- Electric customers out 82,850 for the entire EO System
 - 47,351 for North Bay
 - 28,158 for Sonoma
 - Nearly all customers were restored by that night with remaining customers restored by following morning.
- Based on our current data, the CAIDI value for August 24, 2014 is 297 minutes.
- On day of event:
 - patrolled transmission lines in area and found no issues
 - inspected 31 substations and only found minor damage at Napa sub
 - damage primarily on overhead distribution system including transformers, services, cross arms and primary wire

Gas

- All gas customers that could be restored were restored that day. In Napa, currently 142 Red Tags affecting customers no gas, meters were either removed or turned off due to structural damage
- On day of event:

- Proactively lowered the operating pressure of Sonoma/Napa transmission pipeline system and conducted patrols of transmission system
- Conducted extensive sweeps of the impacted communities using state of the art leak detection vehicles to assess for distribution line leaks
- Responded to over 400 gas odor calls

• Since event:

- o Gas service representatives have responded to more than 5,000 tags for gas odor, leaks, relights and safety checks with work ongoing
- o Completed comprehensive transmission and distribution leak survey patrols on foot, through the air and with car-mounted leak detection technology with patrols ongoing and vast majority of leaks detected already repaired