

From: Koss, Kenneth L.
Sent: 9/9/2014 8:01:34 PM
To: Zafar, Marzia (marzia.zafar@cpuc.ca.gov); Turner, Brian (Brian.Turner@cpuc.ca.gov)
Cc: Colvin, Michael (michael.colvin@cpuc.ca.gov); Clanon, Paul (paul.clanon@cpuc.ca.gov); White, Richard (Richard.White@cpuc.ca.gov); Koss, Kenneth L. (kenneth.koss@cpuc.ca.gov); Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAE)

Bcc:

Subject: Re: Safety Culture Director

The Safety Culture mgr is coming in to brief Cmsr Picker on (I think) 9/23.

----- Original message -----

From: "Zafar, Marzia"
Date:09/09/2014 7:37 PM (GMT-08:00)
To: "Turner, Brian"
Cc: "Clanon, Paul" ,"Koss, Kenneth L." ,"White, Richard" ,"Colvin, Michael" ,"Meredith E. Allen"
Subject: Safety Culture Director

Hi Brian,

This afternoon Rich, Michael and I went on a field trip to PG&E to meet staff on a variety of issues. One of the people we met was PG&E's Director of Safety Culture and another was Director of Metrics and Governance (not the official title but he creates metrics). These are new positions that are charged with implementing and ensuring a safety culture - I.e. Their version of an SMS. And we found out that they are working with the consulting firm, Behavior Science & Technology (BST). BST specializes in identifying the right SMS programs for their clients.

I am copying Meredith Allen from PG&E to this email. I think you should meet with their Director of Safety Culture. If you are interested please work with Meredith to schedule the meeting.

Marzia Zafar