

From: Turner, Brian
Sent: 9/9/2014 9:46:49 PM
To: Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe); Koss, Kenneth L. (kenneth.koss@cpuc.ca.gov)
Cc: Colvin, Michael (michael.colvin@cpuc.ca.gov); Zafar, Marzia (marzia.zafar@cpuc.ca.gov); Clanon, Paul (paul.clanon@cpuc.ca.gov); White, Richard (Richard.White@cpuc.ca.gov)
Bcc:
Subject: Re: Safety Culture Director

This sounds very interesting, thanks Marzia.
Meredith, thanks for the invitation. I'll follow up offline to schedule.

Brian Turner
Deputy Executive Director for Policy and External Relations
California Public Utilities Commission
415-589-1118 (cell)
415-703-5765 (desk)
Brian.Turner@cpuc.ca.gov

-----Original Message-----

From: Allen, Meredith [mailto:MEAe@pge.com]
Sent: Tuesday, September 09, 2014 9:30 PM
To: Koss, Kenneth L.
Cc: Zafar, Marzia; Turner, Brian; Clanon, Paul; White, Richard; Colvin, Michael
Subject: Re: Safety Culture Director

Ken - That is correct. The meeting is scheduled for 9/18.

Brian - We would also be happy to schedule time for you to meet with our Director of Safety Culture and our Director that has responsibility for metrics and governance.

Thanks,
Meredith

> On Sep 9, 2014, at 8:01 PM, "Koss, Kenneth L." <kenneth.koss@cpuc.ca.gov> wrote:

>

> The Safety Culture mgr is coming in to brief Cmsr Picker on (I think) 9/23.

>

> ----- Original message -----

> From: "Zafar, Marzia"

> Date:09/09/2014 7:37 PM (GMT-08:00)

> To: "Turner, Brian"

> Cc: "Clanon, Paul" ,"Koss, Kenneth L." ,"White, Richard" ,"Colvin, Michael" ,"Meredith E. Allen"

> Subject: Safety Culture Director

>

> Hi Brian,

> This afternoon Rich, Michael and I went on a field trip to PG&E to meet staff on a variety of issues. One of the people we met was PG&E's Director of Safety Culture and another was Director of Metrics and Governance (not the official title but he creates metrics). These are new positions that are charged with implementing and ensuring a safety culture - I.e. Their version of an SMS. And we found out that they are working with the consulting firm, Behavior Science & Technology (BST). BST specializes in identifying the right SMS programs for their clients.

> I am copying Meredith Allen from PG&E to this email. I think you should meet with their Director of Safety Culture. If you are interested please work with Meredith to schedule the meeting.

>

>

> Marzia Zafar

PG&E is committed to protecting our customers' privacy.

To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>