CPUC Workshop: Water Action Plan Implementation and Rate Case Plan

Improvement

DRA

(possible carryover to September 28, 2006) CWA

Park

San Gabriel

September 27, 2006

Legend: Comments and replies in the same row address a common issue. Example: under "GRC – consolidated filings" all comments and replies on this specific issue are placed in the same row under the common row heading. Reply comments are signified by a row of asterisks (**********) above the replies.

DRA stands for Division of Rate Payer Advocates CWA stands for California Water Association

GRC stands for General Rate Case RCP stands for Rate Case Plan WD stands for Water Division

	Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
1	GRC- streamline an standardize	Require standardized GRC application and utility Results of Operations (RO) d tables and standardize data tables and templates for water company data and information. (p.7)			Reply to DRA: Against DRA's one-size-fits-all approach of standardizing GRC applications, but supports a non-mandatory Results of Operations template. (p.2)				Interested in discussion on areas of incentive regulation and streamlining review of cost of service. Streamline CPUC decision-making (p.3)		Reply to DRA: DRA's recommendation to standardize GRC applications and files should not restrict utility's evidence or its ability to make its case. Formulaic and arbitrary forced standardization is not beneficial. (p.10)
2	GRC - consolidatd filings	Consider schedule consolidation of multi district reviews into one GRC (pp.6-7)	I I	Favor consolidated GRC filing for multi- listrict companies. (p.1)	Permit multidistrict companies (3 or more districts) to file consolidated GRCs (p.4) Reduce total number of GRCs – consolidate GRC filing for some multi district companies to reduce total number of cases. (p.5)				Reply to DRA and CalAm: Against proposal to have multidistrict companies use consolidated GRC filings as it will increase financial risk. Negative impacts outweight any benefits. (p.2)		Reply to DRA and CalAm.: consolidated GRC filings for multiple districts will complicate GRCs. San Gabriel's 2 districts have different issues. Lumping them together will likely cause greater companywide revenue fluctuations, further compounded by CalAm's suggestion for a 4.5-yr. GRC cycle. Recommends current sequential filing format be retained. (p.4)
3	return and	Streamlining cost of capital review. Limit cost of capital review to once every three years (and apply to all districts in company). (p.6)	d a d c ju (()	Favor single rate of return, for multi- listrict companies. (p.1) Institute single innual generic rate of return case to letermine generic return on equity for all ompanies. Each company will have to ustify adjustments to generic return. p.5) Cost of capital review - one cost of apital review per company every 3 yrs., pply to all districts at one time (p.7)	For companies with 3 or more districtss: Cost of Capital - only one cost of capital filing every three years, and one uniform cost of capital for all districts. (pp.3-4)				Reply to DRA: Against DRA proposal to limit cost of capital review once every three years, as doing so increases financial risk to company. (p.2)		Reply to CalAm. and DRA: Against single annual generic rate of return proceeding, plus additional proceedings to show adjustments, as they will lead to more proceedings, contrary to goal of streamlining GRC process. Class A companies have too diverse captial structures to make single cost of capital proceeding meaningful. (p.8) Against DRA proposal to determine cost of capital every 3 yrs as it increases interest rate risk. Recommends retaining determination of cost of capital in each individual GRC. (p.9)

redefine ranking for this section only - rating addresses applicablility to WAP, not RCP.

Legend: DRA stands for Division of Rate Payer Advocates

WAP stands for Water Action Plan

CWA stands for California Water Association
ALJ stands for Adminstrative Law Judge Division

RCP stands for Rate Case Plan GRC stands for General Rate Case OIR stands for Order Instituting Rulemaking

Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
WAP - 1 workshops ar rulemaking			Workshops for Rate Case Plan only (not WAP) would be beneficial to further discuss and refine the suggestions made by itself and other participating parties (p.6)				workshop topics. Helps frame issues & responses.	Park supports use of workshops (p.4) *********************** Reply to CWA: disagrees with CWA that workshops are not helpful. (p.1)		Workshops and new formal Commission rulemaking proceeding unnecessary. Workshops time consuming, benefits not commensurate with time. (p.9) Also inviting public input on what to include in GRCs is unnecessary and inappropriate to incorporate WAP into RCP. Written comment format is superior to workshop format. (p.10)
WAP - 2 workshops ar rulemaking	**************************************		establishing rules, regulations, and guidelines. Rules	Reply to DRA: Objects to DRA's rulemaking approach for WAP as too one size fits all. (p.2) ************************************			Rulemaking could be useful for Phase Two items on Joint Signatories comments, but action on Phase One items should be taken more quickly. Urge Water Division to work with DRA and utilities to provide leadership to conserve water. (p.3)			
How to implement th WAP	e Prefers handling more complex WAP objectives separately from GRCs. (p.3)		Any implementation plan should not stop current proceedings that are in progress that are addressing the WAP issues.	Any implementation plan should not stop current proceedings that are in progress that are addressing the WAP issues.			Any implementation plan should not stop current proceedings that are in progress that are addressing the WAP issues.	Recommends advice letter process to implement WAP objectives (p.1) ***********************************		

redefine ranking for this section only - rating addresses applicablility to WAP, not RCP.

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WAP - outlining objectives								Water Division should provide outline of WAP objectives that are specifically applicable to Class A water companies (p.1)		
WAP - power use reduction, Conservation Item 17						Concerned about WAP proposal to require mandatroy reduction of 10% in power in operating its water system every three years. (p.1) Great Oaks' power cost is already at realistic minimum. (p.2)				
6 WAP - drafting by in Division	commends RCP OIR be developed and framed nvolving Legal, ALJ or Strategic Planning ision. (p.3) Would have same comment arding other OIR's		Not sure if WAP OIR is necessary	Will discuss internally.						
7 WAP - using an one one of process of the process	commends assigning an ALJ to a rulemaking ceeding to consider revisions to the RCP as eded and best methods to implement the WAP. Who decides whether OIR is used or some er venue.		Not sure if WAP OIR is necessary.	Will discuss internally. Mmore pre- disposed to GRC as venue.				**************** Reply to DRA: OIR is not necessary or required to implrement WAP objectives because Commission already adopted WAP. (p.1)		

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CWA stands for California Water Association WSQ stands for Water Supply Questionnaire

	Issues	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
1	Reporting Requirement					CPUC staff requiring water utilities to file water supply questionnaires in connection with service area extensions involving fewer than 500 homes is redundant and waste of resources, as such information is already captured by 3 other types of filings utilities are required to make in connection with service extensions. Suggest instead only require WSQ if Advice Letter shows a specified percentage increase (eg. 10%) in projected overall demand. (pp.2-3)				

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GO stands for General Office ROR stands for Rate of Return

CWIP stands for Construction Work in Progress Version: 10/2/2006

	Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
1	Rate-making objectives			Set Rates that balance investment, conservation, affordability (p.6)					Set rates that balance investment, conservation, and affordability (p.3)		
					Cal Water, Golden State, & Valencia agree with CWA's position in this item.						
2	Rate-making - general office expense	Already been litigated in last RCP.			GO expenses for multidistrict companies should be based on year in which rates are reviewed. (p.4)						
3	Rate-making - escalation year earnings test				Earnings test – escalation year rate adjustment earnings tests should be eliminated. (p.5)						
4A	4a Rate-making - escalation year earnings test - If escalation year earnings test is not eliminated, a "rate base test" should be used	litigated in			If escalation year earnings test is not eliminated, a "rate base test" should be used; and rate of return should be based on the district only and not the lower of district's ROR and the overall company's ROR. (p.5)						

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		Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
4	В	4b Rate-making - escalation year earnings test - rate of return should be based on the district only and not the lower of district's ROR and the overall company's ROR. (p.5)	Already									
	5	Rate-making - CWIP in rate base	WAP item being litigated in another proceeding.		Allow plant development costs in rates on annual basis, resulting in less capitalization of engineering costs. (p.6) WAP item							
ı	6	Data making raimburcament of	WAP item being litigated in another proceeding.		Authorize surcharge for direct reimbursement of CWIP prior to plant startup (p.6) WAP item							

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											V 6131011. 10/2/2000
	Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
1	Low Income - statewide pool			Establish low income program for all companies funded through statewide pool. (p.5)							**************************************
2	Low Income - sub-metering			Promote submetering in multifamily units. (p.5)							Reply to CalAm: metering, although it makes sense, is beyond CPUC control and should not be part of RCP. CPUC has no jurisdiction over apartment or mobile home/trailer park owners. (pp.5-6)

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1	Infrastructure Improvement - funding	Would like to have where in current RCP this is addressed. (SGVW - p. 8 of RCP appendix)	3	Allow funding of replacement plant via distribution system surcharge and normal supply, pumping, water treatment surcharge. (p.4)		Adopt an infrastructure system replacement charge to provide a stable funding source for pipeline replacement projects (p.3)			Promote Water Infrastructure Investment (p.3) Open an OIR on a Distribution System Improvement Charge (DSIC) (p.3)		Reply to CalAm.: supports concept of infrastructure system replacement and distribution system improvement surcharges. (p.2)
2	Infrastructure Improvement - capital planning			Include 10-yr. capital investment plans with application (p.4)							
3	Infrastructure Improvement - annual allowance			Allow annual company-wide discretionary investment based on historical construction expenditures. (p.4) CERTAIN AMOUNT OF DISCRETIONARY FUNDS FOR INFRASTRUCTURE IMPROVEMENT, BUT NOT NECESSARILY PART OF RCP OIR.							
4	Infrastructure Improvement - AFUDC			Allow AFUDC(allowance for funds used during construction) on projects (p.4) Not a RCP issue - more to issues in WAP.							
5	Infrastructure Improvement - memorandum accounts	Already litigated in previuos RCP OIR		treatment plants (p.5) Not a PCP issue	More of a mechanical nature and should be part of RCP - discussed in last RCP.						

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WQMA stands for Water Quality Memorandum Account DHS stands for Department of Health Services OII stands for Order Instituting Investigation

	Issues	DRA Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
1 m	/ater Quality - neeting with HS		Require Class A companies to meet annually with DHS to discuss quality issues. A full report of discussion to be included in GRC application. (p.3)					Supports strengthening inter-agency relationship with DHS (p.2) Suggest all Water Quality Reporting be coordinated with DHS, to avoid unnecessary additional costs to customers (p.2)		Reply to Park: supports strengthening inter-agency relationship between Commission and DHS, coordinating water quality reporting with DHS. (p.2)
2 m	/ater Quality - nemorandum ccounts		Allow memorandum accounts to track <u>all</u> costs, including return on and return of plant used for emergency water remediation (p.3)					Recommends "Phase II" of Water Quality OII be activated, incorporating streamlined methodology for WQMA for significant/emergency needs associated with water quality (p.2)		Reply to Park and CalAm: supports memorandum account to recover emergency expense for water quality and other emergency replacements. (p.2)
3 N	/ater Quality - eport in GRC		GRC applications to include water quality data since last GRC. (p.3)	Include water quality report in GRC. (p.4)						
4 d	Vater Quality - esignated PUC contact	Doesn't need to be in RCP		Important to lend weight to these aspects of WAP. Looking for venue to discuss.				Recommends one designated person at CPUC be assigned handle reporting requirements. This person becomes the CPUC's expert and liason (p.2)		Reply to Park: supports designated CPUC contact for water quality issues. (p.2)
5 s	later Quality - mall ompanies		Give financial incentive for large companies to acquire small companies (p.3)							

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WRAM stands for Water Revenue Adjusment Mechanism

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Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
Conservation - WRAM		Recommend decoupling revenues from sales by water revenue adjustment mechanism (WRAM) (p. 2) Advice letter to establish a revenue/sales adjustment account (p.6). Request for WRAM (pp. 5-6)	Favor conservation rate design with WRAM (p.4)	Policy more than procedural & peing addressed in GRCs.				Authorize Class A companies to implement WRAM by advice letter. (p.2) Eliminate financial disincentives associated with conservation similar to ERAM. (p.2)	y Delete "Decoupling sales from revenues (submit a proposal)" from GRC checklist (p.2)	Strongly urge Commission to reject any proposal that will likely lead to mismatch between adopted rates and underlying sales and cost of service (p.2)
2 Conservation - rate design		Increasing block rates (p. 2, p.5, p.6); customers with metered service connections billed at volumetric rates (p.3)	Increase revenue collection in variable cost component to provide fixed cost recovery protection. (p.4) Also suggests positive returns on equity adjustment if company fully utilizes conservation measures, and negative adjustments in cases where utility does not promote conservation. (p.4)				Reply to Joint Signatories: DRA and other stakeholders should have opportunity to review and recommend rate structures that achieve conservation purposes of the Joint Signatories and WAP prior to application of Phase One recommendations. (p.1)		Suggests relabeling checklist item "increasing block rates(submit a proposal)" to Conservation rates (Submit a proposal)" (p.1)	**************************************
3 Conservation - metering		File a meter installation plan for all unmetered service connections (p.4)	Company to have plan to meter all current unmetered connections within 2 GRC cycles (p.3)							Against CalAm. suggestion to revise RCP and make metering mandatory. Metering does not always make good economic sense (ex.metering existing large apartment complexes would require costly retrofitting and re-piping.) Also conservation benefits are not always commensurate with cost of installing meters. (p.6)
4 Conservation										**************************************
5 Conservation - efficient use		Foundational analyses for additional water use efficiency (p.3)					Header - not recommendation.			

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6	conservation -	Prepare a quantitative determination of their avoided cost of water (p.4)								
	Conservation -	Increased conservation program activity and accountability (p. 2)								
8	Conservation - waste water	Develop approaches to allow wastewater service providers to employ volumetric billing of wastewater service (p.4)								
9	domand reduction	Financial assistance for demand reduction measures (p.5)								
10	Conservation - rate base treatment	Recommendations for criteria to allow future investment in water conservation programs to be eligible for addition to the rate base. (p.4)								
11	Conservation - CUWCC		Encourage company participation in CUWCC(Cal. Urban Water Conservation Council). (p.4)							
12	Conservation - energy utilities		Require companies to work with energy utilities to assess effectiveness of conservation. (p.3)							

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13	Conservation - COMPANY statewide tariff					Authorize a companywide tariff which recognizes the value of the resource and includes a provision for promoting conservation without a financial disincentive to the utility (p.3)					
14	Conservation - shortage allocation policy					Amend the Commission's rules to provide specific water shortage allocation policies (p.2)					
15	Conservation - investment	1.5% or this issue in	Investment at system-wide aggregate 1.5 % of revenues or more, allowing variance among districts. (p.3)		Ambivalent to this proposalprobably addressing pooling proposal.				**************************************		
16	Conservation - low income ratepayers								Assist low income ratepayers – recommend generic proceeding to review master meters and state-wide assistance program similar to CARE. (p.3)		

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17 Conservation - energy use		Reduce the energy consumption of water utilities (p.4)		Consensus necessary on criteria/benchmarks. How to measure & achieve goal.						
Conservation - water losses		Beginning in 2007, collect data on water losses. (p.4) Include a component analysis of water system losses. (p.4)								
Conservation - 19 best management practices		Comply with Best Management Practices (p.3)								
20 Conservation - annual report		Report annually on water conservation program (p.3)								
Conservation - public education		Financial incentives for education and other programs (p.4)					b b d re c	Have Public Advisors Office prepare prochure explaining penefits of its rate design policy and its elation to water conservation and esulting benefits. p.2)		Reply to Park: Supports having Public Advisor prepare public brochure on water conservation benefits. (p.2)

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Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
GRC - schedule	Change of 3-yr. GRC cycle (p.6) Develop a consensus proposed GRC schedule for July 2007 and beyond (p.6) Waiving GRC application filing requirements – allow company to skip one GRC cycle by consensus with utility, DRA, and WD (p.6)So all agree that lots of work with multiple filings for muti-districts that need to be resolved somehow. Thinks statute may allow for agreement through modification if parties agreemay be able to do on a case by case basis.		Lengthen CPUC processing time-frame for GRC to 18 months (p.2) Favor 4.5-yr. GRC cycle instead of 3-yr. cycle (p.2) Create new GRC schedule for July 2007 and beyond (p.7) Could stay within statutory law using this suggested plan. Want option for single GRC for multidistrict companies.	Could consolidate scheduling issues with other issues.		Class A companies should have option to pursue rate relief more frequently than GRC cycle allows, in a fashion similar to offset filings, perhaps in voluntary submission of rate case adjustments on an annual basis. (p.1)		Reply to CalAm: Opposes CalAm proposal to file GRC applications every 4.5 yrs., as it will increase forecast errors in tracking insurance and pension costs due to uncertainty of inflation. (p.2) Also strongly opposes 18-month processing time proposal as estimates will be out of date when Commission issues decision. (p.3) How change schedule if need to change law.		Reply to CalAm.: CalAm.'s suggestion to use a 4-1/2-yr. rate cycle is step backward and contrary to law, will cause variance between adopted figures and actual figures to increase. Will result in alternating Jan./July filings, causing confusion and further delays. Existing 3-yr. cycle works resonably well and should not be changed. (p.3) Also against CalAm's suggestion to lengthen processing time to 18 months, as this will increase cost with no benefit to anyone. Current 12-month timeframe is already too long; recommend no change. (p.4)
GRC - numbe of filings	r Reduce number of filings by each company. (p.6)			Suggest making formal filing of proposed application informal to be submitted to staff only. (p.1)						Supports CWA's recommendation by opposes DRA's recommendation. (p.4)
GRC - deficiency	Deficiency review – develop review with utilities (p.6) ************************************			More objective criteria to determine whether filing is complete. (p.2) "Deficiency" needs to be more objectively applied per RCP footnote 4. Neutral party such as Water Div. or docket office instead of an adverse party (DRA) should determine completeness, with ALJ as judge to resolve disputes. (p.2)						Reply to DRA: supports DRA recommendation to have utility and DRA collaboratively develop deficiency review. (p.2)
GRC - interim rates	Change code to give Commission discretion to use rates based on settled revenue for interim rate relief (p.6)		Develop interim rates through settlement instead of using inflation (p.5) Interim Rates – allow interim rate recovery at the "settled revenue requirement" instead of inflation (p.7)	Interim Rates – if delayed due to Commission action, water company should be allowed to file for interim rates based on current rates and inflation. When settlement reached should get full interim rate increase immediately and not just rate based on inflation. (pp.4-5)				Recommend CPUC to develop process or schedule for Class A companies to request interim rate relief. (p.4)		Supports Park's suggestion for standard procedure and timetable for utility requests for interim rate relief. (p.2) Also supports DRA's and CalAm.'s suggestions to designate settlement rates as interim rates instead of using inflation. (p.2)

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8	GRC - Master Data Request (MDR)	Provide explicit instructions on what is requested in MDR. Require Table of Contents, cross reference locations, and electronic provision for each document. (p.6) ************************************			Replace Master I request with more targeted data req (p.3) Doesn't nee part of OIR.	uests.				Not in OIR.		Reply to DRA: supports DRA recommendation to work with utilities to revise and clarify the MDR. (p.2)
9	GRC - report and application format	Require a Table of Contents, cross reference, and electronic provision of each document (p.6)			DRA should also reference their re and testimonies a is required to do.	oorts s utility			Reply: recommend GRI checklist be reworded to more closely mirror Phase One recommendations of Joint Signatories. (pp. 12)	Current policy seems finealready do mu filling electronically a don't only when	Support including checklist in GRC filing (p.1)	
10	GRC - cost recovery		and v in ad	I full recovery of purchased power water (allowed only in GRCs and not vice letters) if company can show it tained efficient methods of use.	Escalation year in in insurance costs RCP should allow tracking and reconsult health care and of insurance costs in often than every \$(p.6)	for re ac re	establish water esource recovery coount to track and ecover costs esociated with long erm supply projects e.2)					Reply to CalAm.: Against CalAm. proposal to permit recovery of purchased power and water costs only in GRCs. GRCs take much longer than advice letters. Using advice letter process mitigates rate shocks in GRCs. (p.9)
11	GRC - update rules	Minimize types of updates and changes that water companies may submit. (p.7)			Reply to DRA: Example RCP is already sufficiently restrict regarding the type updates and char water utilty may so in the course of a (p.3)	tive es of eges a ubmit				Reply to DRA: Agai DRA proposal to limi GRC updates. (p.2)	inst it	Reply to DRA: DRA's suggestion to limit updates is very vague and unworkable. All identified errors should be corrected. GRC decisions should be based on most up-to-date information reasonably available. (pp.10-11)

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Issues	DRA	Joint Signatories	CalAm	CWA	Golden State	Great Oaks	Mono Lake Committee	Park	Suburban	San Gabriel
GRC - 12 discovery process	Discovery process – reiterate importance of timely responses. Use negative presumption if there is delay ir responses, i.e. presume the expenditur in question is not justified and exclude i (p.7)	·e		Reply to DRA: Objects to DRA proposal of "negative presumption" whenever there is a delay in response to discovery. Focused, targeted discovery will ensure timely response. (p.3)						Reply to DRA: DRA's recommendation of negative presumption if reply to data request is delayed has no merit. No evidence delay is a substantial problem. There is also existing speedy and adequate means to resolve discovery problems. Negative presumption does not lead to effective GRCs or help implement elements of WAP. DRA can encourage quicker replies by making requests clearer and explaining reasoning for the request. Data gathering should not be adversarial. (p.11)
13 GRC - limiting rebuttal	Place limits on number of pages that may be submitteed during rebuttal. Uscompressed discovery time frames related to rebuttal testimony and strict enforcement of RCP provisions limiting scope of rebuttal. (p.7) Question wher should address this issuein this OIR. Problem with scope of rebuttal.			Reply to DRA: Existing RCP is already sufficiently restrictive in the limited time permitted for preparation of rebuttal testimony. (p.3) Comfortable with status quo.				Reply to DRA: Against DRA proposal to limit rebuttal testimony. (p.2) Inappropriate when DRA's report length is not limited.		Reply to DRA: DRA's recommendation to limit number of pages of rebuttal testimony makes no sense. Goal of GRC is to fully address issues. DRA's unspecified limit is arbitrary. It will also force utilities to introduce rebuttal through time-consuming oral testimony at hearings. It will also lead intervenors to have more extensive cross-examinations in order to understand the artificially abbreviated rebuttal testimony. DRA can always object during hearings, if it believes prepared rebuttals are too long. (pp. 11-12)
GRC - CPUC staff training								Staff development for CPUC staff should be given high priority. Park would gladly participate in training CPUC staff in areas such as Water utility operations, maintenance, new technologies. (p.3)		Reply to Park: Agrees that CPUC staff training to enhance efficiency should be given high priority. (p.2)
15 GRC - PPH	Maybe address whether optional status of PPH should be addressed in this OIR.	3						Request that a PPH(public participation hearing) be scheduled (p.4)		
GRC - stipulations	Develop consensus proposals early on in areas with no real differences (p.6) In favor of more time for settlements.	-		Allow more time and opportunity for settlement negotiations and informal discussion of disputed issues. (p.7)						

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17	GRC - scoping memo	Should this item be standard in RCPcurrently used on an informal basis with no requirement.			Scoping Memo should set forth all issues relating to the utility and compatibility with the Utility's DWR Water Management Plan, among other issues addressed in WAP. (p.3) WD has already started to include.						
18	GRC - water quality report				Include report on Water Quality with application (p.4)						
19	GRC - staff	Staff does not have time to show parties because working on reports to last minute. Doesn't look good to outsiders, etc to show reprots ahead of time behind closed doors that show changes. Would need more time but doesn't suggest this. Maybe can meet & confer early on to agree on data used. While solving problem, creates more problems. Strongly disagrees with this item. Is the issue staff reports or data used? Doesn't need Comm Dec to allow companies to preview staff report. Maybe can address in other ways besides preview of report.	. Not fror pub it as cas mis pro	t adequate time to get clarification in staff in time to do rebuttal. Re blic perception, intervenors may look at is well. Issue of numbers used that sues problem. May be caused by accommunication or staff does not vide supporting documentation.	Preview of staff report - wants draft copy of staff report and then meet-and-confer session with WD staff before issuance of final staff report. (p.7) so can meet & confer, within existing schedule.						Sometimes errors & misunderstandings occur that can be weeded out if see preveiw of staff report
20	GRC - alternative dispute resolution (ADR)	Supports, but doesn't necessarily need to be part of RCP OIR	Sup	oports ADR. (p.3)	Supports Alternative Dispute Resolution ("ADR"). (p.7)						Reply to CalAm and CWA, supports ADR. (p. 2)