



Leak Data Summary- Year to Year Comparison

Description	Year Repaired *								
	2003	2004	2005	2006	2007	2008	2009	2010	2011
Total Leak Repairs (Includes Dig-ins)	8,334	8,419	7,951	7,666	7,991	17,521	56,319	19,510	16,583
Grade 1 Repairs	5,926	6,179	5,838	5,582	5,662	7,925	12,107	7,485	6,385
Grade 2+ Repairs	1,214	1,203	1,181	1,245	1,454	8,084	24,664	8,933	4,694
Grade 2 Repairs	1,142	1,004	896	798	815	1,414	19,383	2,629	5,128
Grade 3 Repairs	52	33	36	41	60	98	165	463	376
Total Non-Dig-in Leak Repairs	5,051	5,065	4,836	4,597	5,051	15,310	54,588	17,890	14,980
Leaks Repair Found by Survey	1,799	1,592	1,269	1,295	1,849	11,448	49,685	13,444	10,553
% Leaks repaired found by survey	35.6%	31.4%	26.2%	28.2%	36.6%	74.8%	91.0%	75.1%	70.4%
Grade 1 Repaired Leaks Found by Survey	470	343	288	355	612	3,043	6,896	2,646	1,760
Grade 1 Repaired Leaks Found by Customer (Includes Dig-ins)	4,925	5,107	4,785	4,643	4,476	4,057	3,732	3,456	3,287
Grade 1 Repaired Leaks - Other (Includes Dig-ins)	531	729	765	584	574	825	1,479	1,383	1,338
Total Grade 1 Repaired Leaks	5,926	6,179	5,838	5,582	5,662	7,925	12,107	7,485	6,385
% of Grade 1 Leaks Found by PG&E	17%	17%	18%	17%	21%	49%	69%	54%	49%
Estimate of Services Survey	654,844	780,139	698,591	745,832	759,641	944,128	1,891,555	882,418	818,963
Est. Grade 1 Leaks Repair From Foot Survey Per 1,000 Services Surveyed	0.72	0.44	0.41	0.48	0.81	3.22	3.65	3.00	2.15
% of Repaired Leaks Above Ground	20%	25%	25%	26%	24%	52%	74%	45%	44%
% of Repaired Grade 1 Leaks Above Ground	27%	32%	34%	34%	31%	41%	35%	23%	22%
Est. of Below Ground Grade 1 Leaks Found by Foot Survey **	126	110	191	233	424	1,800	4,503	2,090	1,398
Leak Repairs Found by Customer (Excludes Dig-ins)	2,483	2,535	2,529	2,398	2,330	2,626	2,815	2,566	2,501
Grade 1 Leak Repairs Found by Customer (Excludes Dig-ins)	1,757	1,875	1,778	1,574	1,537	1,847	2,002	1,837	1,684
Grade 1 Leak Repairs (Excludes Dig-ins)	2,658	2,834	2,728	2,513	2,722	5,715	10,377	5,866	4,782
% of all Grade 1 Leak Repairs Found by Customer (Excludes Dig-ins)	66%	66%	65%	63%	56%	32%	19%	31%	35%

* 2010 and 2011 data source 12/13/2012 IGIS Download

** 2010 and 2011 are actual BG Leak Repairs per IGIS