

**California Public Utilities Commission
Service Quality Standards Reporting
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2018

Reporting Unit Type: Total Company Exchange Wire Center

Reporting Unit Name: Total Company

Measurement (Compile monthly, file quarterly)		REVISED												
		Date filed (05/15/2018)			Date filed (08/15/2018)			Date filed (11/15/2018)			Date filed (02/15/2019)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Installation Interval Min. standard = 5 bus. days	Total # of business days	44	43	46	65	54	71	74	52	52	83	47	53	
	Total # of service orders	38	41	41	46	51	63	63	52	40	67	41	51	
	Avg. # of business days	1.2	1.0	1.1	1.4	1.1	1.1	1.2	1.0	1.3	1.2	1.1	1.0	
Installation Commitment Min. standard = 95% commitment met	Total # of installation commitments	400	351	364	345	483	424	395	431	381	508	489	348	
	Total # of installation commitment met	400	351	364	345	483	424	395	431	381	508	489	348	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
Customers	Acct # for voice or bundle, res+bus	9218	9203	9189	9179	9153	9154	9218	9232	9217	9205	9128	9062	
Customer Trouble Report														
Min. Standard	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines	9539	9538	9524	9500	9457	9463	9450	9514	9562	9552	9537	9535
		Total # of trouble reports	113	63	162	107	122	124	129	95	90	153	103	97
		% of trouble reports	0.012	0.007	0.017	0.011	0.013	0.013	0.014	0.010	0.009	0.016	0.011	0.010
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
Adjusted Out of Service Report Min. standard = 90% within 24 hrs	Total # of outage report tickets	11	9	15	6	16	14	20	13	6	10	14	8	
	Total # of repair tickets restored in ≤ 24hrs	6	8	14	6	14	13	16	13	6	9	13	8	
	% of repair tickets restored ≤ 24 Hours	54.55%	88.89%	93.33%	100.00%	87.50%	92.86%	80.00%	100.00%	100.00%	90.00%	92.86%	100.00%	
	Sum of the duration of all outages (hh:mm)	217.82	341.09	290.91	37.89	181.37	196.43	445.82	53.97	60.35	79.62	128.14	104.31	
	Avg. outage duration (hh:mm)	19.80	37.90	19.39	6.32	11.34	14.03	22.29	4.15	10.06	7.96	9.15	13.04	
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	
Unadjusted Out of Service Report	Total # of unadjusted outage report tickets	11	9	15	6	16	14	20	13	6	10	14	8	
	Total # of all repair tickets restored in ≤ 24hrs	6	8	14	6	14	13	16	13	6	9	12	8	
	% of all repair tickets restored ≤ 24 Hours	54.55%	88.89%	93.33%	100.00%	87.50%	92.86%	80.00%	100.00%	100.00%	90.00%	85.71%	100.00%	
	Sum of the duration of all outages (hh:mm)	217.82	341.09	290.91	37.89	181.37	196.43	445.82	53.97	60.35	79.62	152.14	104.31	
	Avg. unadjusted outage duration (hh:mm)	63.67	113.69	97.81	12.34	22.81	39.97	71.45	19.03	18.09	21.59	29.85	41.56	
Refunds	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

Primary Utility Contact Information

Name: Bonnie Burris

Phone: (209) 296-1435

Email: bonnieb@volcanotel.com

Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission
Service Quality Standards Reporting
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2018

Reporting Unit Type: Total Company Exchange Wire Center

Reporting Unit Name: Kirkwood 258

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2018)			Date filed (08/15/2018)			Date filed (11/15/2018)			Date filed (02/15/2019)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Installation Interval Min. standard = 5 bus. days	Total # of business days	2	1	0	3	6	2	1	2	2	3	7	13	
	Total # of service orders	2	1	0	1	5	2	1	2	2	3	6	12	
	Avg. # of business days	1.0	1.0	0.0	3.0	1.2	1.0	1.0	1.0	1.0	1.0	1.2	1.1	
Installation Commitment Min. standard = 95% commitment met	Total # of installation commitments	20	7	9	25	77	58	22	12	25	68	33	33	
	Total # of installation commitment met	20	7	9	25	77	58	22	12	25	68	33	33	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
Customers	Acct # for voice or bundle, res+bus	732	737	729	727	699	703	762	776	776	766	707	688	
Customer Trouble Report														
Min. Standard	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines	729	726	726	711	695	699	702	703	701	698	700	712
		Total # of trouble reports	9	12	11	6	5	5	18	12	11	11	9	6
		% of trouble reports	0.012	0.017	0.015	0.008	0.007	0.007	0.026	0.017	0.016	0.016	0.013	0.008
Adjusted Out of Service Report Min. standard = 90% within 24 hrs	Total # of outage report tickets	4	3	2	0	0	0	6	2	1	0	0	0	
	Total # of repair tickets restored in ≤ 24hrs	3	2	1	0	0	0	3	2	1	0	0	0	
	% of repair tickets restored ≤ 24 Hours	75.00%	66.67%	50.00%	0.00%	0.00%	0.00%	50.00%	100.00%	100.00%	0.00%	0.00%	0.00%	
	Sum of the duration of all outages (hh:mm)	75.99	308.29	112.03	0.00	0.00	0.00	321.01	11.72	17.59	0.00	0.00	0.00	
	Avg. outage duration (hh:mm)	19.00	102.76	56.02	0.00	0.00	0.00	53.50	5.86	0.00	0.00	0.00	0.00	
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	
Unadjusted Out of Service Report	Total # of unadjusted outage report tickets	4	3	2	0	0	0	6	2	1	0	0	0	
	Total # of all repair tickets restored in ≤ 24hrs	3	2	1	0	0	0	3	2	1	0	0	0	
	% of all repair tickets restored ≤ 24 Hours	75.00%	66.67%	50.00%	0.00%	0.00%	0.00%	50.00%	100.00%	100.00%	0.00%	0.00%	0.00%	
	Sum of the duration of all outages (hh:mm)	75.99	308.29	112.03	0.00	0.00	0.00	321.01	11.72	17.59	0.00	0.00	0.00	
	Avg. unadjusted outage duration (hh:mm)	19.00	102.76	56.02	0.00	0.00	0.00	53.50	5.86	0.00	0.00	0.00	0.00	
Refunds	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

Primary Utility Contact Information

Name: Bonnie Burris

Phone: (209) 296-1435

Email: bonnieb@volcanotel.com

Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission
Service Quality Standards Reporting
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2018

Reporting Unit Type: Total Company Exchange Wire Center

Reporting Unit Name: Pine Grove 296

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2018)			Date filed (08/15/2018)			Date filed (11/15/2018)			Date filed (02/15/2019)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Installation Interval Min. standard = 5 bus. days	Total # of business days	11	9	12	27	21	18	24	21	16	46	18	15	
	Total # of service orders	12	11	12	18	21	17	20	21	13	37	13	15	
	Avg. # of business days	0.9	0.8	1.0	1.5	1.0	1.1	1.2	1.0	1.2	1.2	1.4	1.0	
Installation Commitment Min. standard = 95% commitment met	Total # of installation commitments	141	131	116	111	165	128	132	138	133	158	153	110	
	Total # of installation commitment met	141	131	116	111	165	128	132	138	133	158	153	110	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
	% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
Customers	Acct # for voice or bundle, res+bus	3362	3353	3348	3346	3341	3329	3313	3301	3306	3292	3297	3303	
Customer Trouble Report														
Min. Standard	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines	3609	3608	3604	3597	3580	3566	3554	3577	3569	3575	3586	3585
		Total # of trouble reports	51	23	76	41	48	47	58	40	37	38	41	40
		% of trouble reports	0.014	0.006	0.021	0.011	0.013	0.013	0.016	0.011	0.010	0.011	0.011	0.011
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
Adjusted Out of Service Report Min. standard = 90% within 24 hrs	Total # of outage report tickets	5	3	6	1	6	9	9	3	3	5	5	2	
	Total # of repair tickets restored in ≤ 24hrs	2	3	6	1	6	8	8	3	3	4	4	2	
	% of repair tickets restored ≤ 24 Hours	40.00%	100.00%	100.00%	100.00%	100.00%	88.89%	88.89%	100.00%	100.00%	80.00%	80.00%	100.00%	
	Sum of the duration of all outages (hh:mm)	87.46	27.12	75.19	3.82	60.49	132.72	110.24	25.12	19.72	42.29	77.73	40.73	
	Avg. outage duration (hh:mm)	17.49	9.04	12.53	0.00	10.08	14.75	12.25	8.37	6.57	8.46	15.55	20.36	
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	
Unadjusted Out of Service Report	Total # of unadjusted outage report tickets	5	3	6	1	6	9	9	3	3	5	5	2	
	Total # of all repair tickets restored in ≤ 24hrs	2	3	6	1	6	8	8	3	3	4	4	2	
	% of all repair tickets restored ≤ 24 Hours	40.00%	100.00%	100.00%	100.00%	100.00%	88.89%	88.89%	100.00%	100.00%	80.00%	80.00%	100.00%	
	Sum of the duration of all outages (hh:mm)	87.46	27.12	75.19	3.82	60.49	132.72	110.24	25.12	19.72	42.29	77.73	40.73	
	Avg. unadjusted outage duration (hh:mm)	17.49	9.04	12.53	0.00	10.08	14.75	12.25	8.37	6.57	8.46	15.55	20.36	
Refunds	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

Primary Utility Contact Information

Name: Bonnie Burris

Phone: (209) 296-1435

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Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission
Service Quality Standards Reporting
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2018

Reporting Unit Type: Total Company Exchange Wire Center

Reporting Unit Name: Pioneer 295

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2018)			Date filed (08/15/2018)			Date filed (11/15/2018)			Date filed (02/15/2019)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Installation Interval Min. standard = 5 bus. days	Total # of business days	13	20	29	24	25	29	31	21	24	23	13	16	
	Total # of service orders	13	19	24	18	23	26	28	21	16	18	13	15	
	Avg. # of business days	1.0	1.1	1.2	1.3	1.1	1.1	1.1	1.0	1.5	1.3	1.0	1.1	
Installation Commitment Min. standard = 95% commitment met	Total # of installation commitments	146	126	158	140	155	144	142	163	125	171	173	128	
	Total # of installation commitment met	146	126	158	140	155	144	142	163	125	171	173	128	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
	% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
Customers	Acct # for voice or bundle, res+bus	3467	3473	3465	3462	3474	3489	3506	3511	3497	3505	3494	3453	
Customer Trouble Report														
Min. Standard	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines	3538	3531	3525	3528	3527	3533	3527	3563	3566	3562	3545	3535
		Total # of trouble reports	39	22	46	45	52	42	33	29	32	75	33	34
		% of trouble reports	0.011	0.006	0.013	0.013	0.015	0.012	0.009	0.008	0.009	0.021	0.009	0.010
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
Adjusted Out of Service Report Min. standard = 90% within 24 hrs	Total # of outage report tickets	2	3	3	3	9	3	2	5	2	3	3	3	
	Total # of repair tickets restored in ≤ 24hrs	1	3	3	3	7	3	2	5	2	3	3	3	
	% of repair tickets restored ≤ 24 Hours	50.00%	100.00%	100.00%	100.00%	77.78%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	
	Sum of the duration of all outages (hh:mm)	54.37	5.68	40.02	28.19	114.53	39.83	5.08	6.83	23.04	33.23	11.41	29.45	
	Avg. outage duration (hh:mm)	27.18	1.89	13.34	9.40	12.73	13.28	2.54	1.37	11.52	11.08	3.80	9.82	
	Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	No
Unadjusted Out of Service Report	Total # of unadjusted outage report tickets	2	3	3	3	9	3	2	5	2	3	3	3	
	Total # of all repair tickets restored in ≤ 24hrs	1	3	3	3	7	3	2	5	2	3	3	3	
	% of all repair tickets restored ≤ 24 Hours	100.00%	100.00%	100.00%	100.00%	77.78%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	
	Sum of the duration of all outages (hh:mm)	54.37	5.68	40.02	28.19	114.53	39.83	5.08	6.83	23.04	33.23	11.41	29.45	
	Avg. unadjusted outage duration (hh:mm)	27.18	1.89	13.34	9.40	12.73	13.28	2.54	1.37	11.52	11.08	3.80	9.82	
Refunds	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

Primary Utility Contact Information

Name: Bonnie Burris

Phone: (209) 296-1435

Email: bonnieb@volcanotel.com

Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)

**California Public Utilities Commission
Service Quality Standards Reporting
General Order No. 133-D**

Company Name: The Volcano Telephone Co.

U#: 1019

Report Year: 2018

Reporting Unit Type: Total Company Exchange Wire Center

Reporting Unit Name: West Point 293

Measurement (Compile monthly, file quarterly)		Date filed (05/15/2018)			Date filed (08/15/2018)			Date filed (11/15/2018)			Date filed (02/15/2019)			
		1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Installation Interval Min. standard = 5 bus. days	Total # of business days	18	13	5	11	2	22	18	8	10	11	9	9	
	Total # of service orders	11	10	5	9	2	18	14	8	9	9	9	9	
	Avg. # of business days	1.6	1.3	1.0	1.2	1.0	1.2	1.3	1.0	1.1	1.2	1.0	1.0	
Installation Commitment Min. standard = 95% commitment met	Total # of installation commitments	93	87	81	69	86	94	99	118	98	111	130	77	
	Total # of installation commitment met	93	87	81	69	86	94	99	118	98	111	130	77	
	Total # of installation commitment missed	0	0	0	0	0	0	0	0	0	0	0	0	
% of commitment met	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	
Customers	Acct # for voice or bundle, res+bus	1657	1640	1647	1644	1639	1633	1637	1644	1638	1642	1630	1618	
Customer Trouble Report														
Min. Standard	6% (6 per 100 working lines for units w/ ≥ 3,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
	8% (8 per 100 working lines for units w/ 1,001 - 2,999 lines)	Total # of working lines	1663	1673	1669	1664	1655	1665	1667	1671	1726	1717	1706	1703
		Total # of trouble reports	14	6	29	15	17	30	20	14	10	29	20	17
		% of trouble reports	0.008	0.004	0.017	0.009	0.010	0.018	0.012	0.008	0.006	0.017	0.012	0.010
	10% (10 per 100 working lines for units w/ ≤ 1,000 lines)	Total # of working lines												
		Total # of trouble reports												
		% of trouble reports												
Adjusted Out of Service Report Min. standard = 90% within 24 hrs	Total # of outage report tickets	0	0	4	2	1	2	3	3	0	2	6	3	
	Total # of repair tickets restored in ≤ 24hrs	0	0	4	2	1	2	3	3	0	2	6	3	
	% of repair tickets restored ≤ 24 Hours	0.00%	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%	100.00%	100.00%	100.00%	
	Sum of the duration of all outages (hh:mm)	0.00	0.00	63.67	5.88	6.35	23.88	9.49	10.30	0.00	4.10	39.00	34.13	
	Avg. outage duration (hh:mm)	0.00	0.00	15.92	2.94	0.00	11.94	3.16	3.43	0.00	2.05	6.50	11.38	
Indicate if catastrophic event is in month	No	No	No	No	No	No	No	No	No	No	No	No	No	
Unadjusted Out of Service Report	Total # of unadjusted outage report tickets	0	0	4	2	1	2	3	3	0	2	6	3	
	Total # of all repair tickets restored in ≤ 24hrs	0	0	4	2	1	2	3	3	0	2	5	3	
	% of all repair tickets restored ≤ 24 Hours	0.00%	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%	100.00%	83.33%	100.00%	
	Sum of the duration of all outages (hh:mm)	0.00	0.00	63.67	5.88	6.35	23.88	9.49	10.30	0.00	4.10	63.00	34.13	
	Avg. unadjusted outage duration (hh:mm)	0.00	0.00	15.92	2.94	0.00	11.94	3.16	3.43	0.00	2.05	10.50	11.38	
Refunds	Number of customers who received refunds	0	0	0	0	0	0	0	0	0	0	0	0	
	Monthly amount of refunds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Answer Time (Trouble Reports, Billing & Non-Billing) Min. standard = 80% of calls ≤ 60 seconds to reach live agent (w/ a menu option to reach live agent)	Total # of calls for TR, Billing & Non-Billing													
	Total # of call seconds to reach live agent													
	% ≤ 60 seconds													

Primary Utility Contact Information

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Date Adopted: 7/28/09

Date Revised: 12/08/09 (Corrects typographical errors)

Date Revised: 05/04/10 (Added new lines and changed terms to reflect requirements of G.O.133-C)

Date Revised: 09/15/15 (Added new rows to reflect requirements of G.O. 133-D)