

CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS

Advice Letter Cover Sheet

Utility Name: Bass Lake Water Company	Date Mailed to Service List: Apr. 8, 20
District: N/A	
CPUC Utility #: U 190-W	Protest Deadline (20th Day): Apr 28, 2020
Advice Letter #: 81-W	Review Deadline (30th Day): May 8, 2020
Tier: <input checked="" type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> Compliance	Requested Effective Date: Mar 4, 2020
Authorization: PUC March 26, 2020 Letter	
Description: COVID-19 Turnoff Termination and CEMA Activation request	Rate Impact: None 0.0%

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Frank Brommenschenkel	Utility Contact: Stephen R. Welch
Phone: 805-525-4200	Phone: 559-642-2494
Email: Frank.brommen@verizon.net	Email: steve@basslakerealty.com

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____

APPROVED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____

BASS LAKE WATER COMPANY

P.O. Box 113 Bass Lake, CA 93604 559-642-2494 stevev@basslakerealty.com

April 8, 2020

Advice Letter No. 81-W

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Bass Lake Water Company (BLWC) hereby transmits for filing a PDF copy of this advice letter 81-W:

REQUEST\PURPOSE

By AL 81-W, BLWC requests compliance with the March 26, 2020 letter to Class B, C, and D Water and Sewer Utilities, signed by Alice Stebbins, Executive Director, regarding Emergency Customer Protections to Support Customers Affected by the COVID-19 State of Emergency. Please activate BLWC CEMA on the effective date of Advice Letter 81-W.

BACKGROUND

On March 4, 2020, Governor Newsom declared a Statewide emergency due to an outbreak of a respiratory illness caused by COVID-19. In response, BLWC suspended disconnections for nonpayment and implemented flexible payment plans for all residential and non-residential customers. These measures will remain in place until further notice.

ELIGIBILITY REQUIREMENTS FOR EMERGENCY CUSTOMER PROTECTIONS

Through this advice letter, BLWC will implement consumer protections as described below for customers who self-certify that they have been financially affected by COVID-19, effective March 4, 2020, and will remain in place until March 4, 2021, or until otherwise ordered by the Commission.

BLWC customers who self-certify that they are experiencing economic hardship due to COVID-19 will have their accounts identified or flagged in BLWC's Customer Service System (CSS) as eligible for billing and credit protections as extended by the Commission. BLWC will provide the following billing and credit protections:

1. Suspend disconnections for affected customers

When a customer self-identifies to BLWC as being affected by COVID-19, BLWC will suspend disconnections activities for those customers.

BASS LAKE WATER COMPANY

P.O. Box 113 Bass Lake, CA 93604 559-642-2494 stevev@basslakerealty.com

2. Waive deposit requirements and late fees

When a customer self-identifies to BLWC as affected by COVID-19, BLWC will immediately confirm that the customer accounts are flagged and ensure that late fees and deposit requirements for reestablishment of credit are waived.

3. Implement flexible payment plan options

BLWC will collaborate with affected customers to establish reasonable payment arrangements based upon the individual customer's needs. BLWC may also recommend agency assistance and programs available to qualifying, affected customers. At a minimum, BLWC will collaborate with customers who have prior arrearages to establish the following bill payment arrangements:

- Initial payment no greater than 20 percent of the amount due; and
- The remainder in equal installments over at least 12 billing cycles.

For those affected customers with utility service but who go into arrearage after March 4, 2020, BLWC will establish the following bill payment arrangement:

- Initial payment no greater than 20 percent of the amount due; and
- The remainder in equal installments over at least 8 billing cycles.

TIER DESIGNATION AND REQUESTED EFFECTIVE DATE

This AL is submitted pursuant to the above referenced March 26, 2020 letter Subject to CPUC action to ratify this direction, the utilities and service providers will be expected to file an Advice Letter (Tier I) reporting compliance with implementing the mandated customer protections.¹

NOTICE

A copy of this AL has been served to all parties listed on the service list² on the last page of this AL. This filing will not cause withdrawal of service nor conflict with any other schedule or rule.

RESPONSE OR PROTEST³

Anyone may respond to or protest this AL. A response supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A protest objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

¹ GO. 96-B, Water Industry Rule 7.3.1

² GO. 96-B, Water Industry Rule 4.1

³ GO. 96-B, General Rule 7.4.1

BASS LAKE WATER COMPANY

P.O. Box 113 Bass Lake, CA 93604 559-642-2494 stevev@basslakerealty.com

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding;
or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest. The Water Division must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. The addresses for submitting a response or protest are:

Email Address:

Water.Division@cpuc.ca.gov

Mailing Address:

California Public Utilities Commission
Water Division, 3rd Floor
505 Van Ness Avenue
San Francisco, CA 96602

On the same day the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy of the protest to Steve Welsh at: Bass Lake Water Company, Inc.

Email Address:

stevev@basslakerealty.com

Mailing Address:

Bass Lake Water Company, Inc.
P.O. Box 113
Bass Lake, CA 93604

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

REPLIES

The utility shall reply to each protest and may reply to any response. Any reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.⁴

⁴ GO. 96-B, General Rule 7.4.3

BASS LAKE WATER COMPANY

P.O. Box 113 Bass Lake, CA 93604 559-642-2494 stevev@basslakerealty.com

SERVICE LIST

- Recipient 1 Hillview Water Company
Attn: James F. Foster, Manager H2o5@sti.net
P.O. Box 2269
Oakhurst, CA 93644
- Recipient 2 Broadview Terrace Mutual Water Company
P.O. Box 1454
Oakhurst, CA 93644
info@btmwater.com
- Recipient 3 Yosemite Spring Park Utility Company
Attn: Layton Gillette, General Manager
laytong@yloa.org
- Recipient 4 Madera County
Resource Management Agency
Special Districts
mcpublicworks@madera-county.com

I hereby certify that the above service list has been served a copy of AL 81-W on April 8, 2020.

Executed in Santa Paula, California on the April 8, 2020.

Bass Lake Water Company

By: /s/Frank Brommenschenkel

Stephen R. Welsh

President

Enclosures