

<b>CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS Advice Letter Cover Sheet</b>	(Date Filed / Received Stamp by CPUC)
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<b>AL #</b> 126	<b>Date Mailed to Service List:</b> 04/30/20	<b>Requested Effective Date:</b> 03/04/20	<b>Requested Tier:</b> <input type="checkbox"/> Tier 1 <input type="checkbox"/> Tier 2 <input type="checkbox"/> Tier 3
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<b>Replacing AL#:</b> n/a	<b>Authorization for Filing:</b> CPUC Mar 26, 2020	<b>Compliance Filing?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Rate</b>	<b>\$</b>	<b>None</b>
			<b>Impact</b>	<b>%</b>	0%

<b><u>The public has 20 days from Date Mailed (above) to protest this advice letter. If you chose to protest or respond to the advice letter, send Protest and/or Correspondence within 20 days to:</u></b>	Director Division of Water and Audits 505 Van Ness Ave. San Francisco, CA 94102
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<b>and if you have email capability, also email to:</b>	<a href="mailto:water_division@cpuc.ca.gov">water_division@cpuc.ca.gov</a>
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<b><u>Your protest also must be served on the Utility</u></b>	(see attached advice letter for more information and grounds for protest)
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<b>Company Name:</b> Hillview Water Company	<b>CPUC Utility Number:</b>
<b>Address:</b> P.O. Box 2269	<b>WTA</b> _____
<b>City, State, Zip:</b> Oakhurst, CA 93644	<b>WTB</b> _____
	<b>WTC</b> <u>194</u>
	<b>WTD</b> _____
	<b>SWR</b> _____

	Contact Name:	Phone No.	Fax No.	Email Address:
Filer	James F. Foster	559-683-4322	559-642-4895	h2o4@sti.net
Alternate	Christian L. Aldinger	714-536-4418	714-536-2039	chris@paocpas.com

**Description:**  
In this space or on the back of this form:

1. Explain justification for requested Tier (as ordered in Paragraph 2 of W-5009)
2. Describe service affected and how it is affected COVID-19 Customer protections and CEMA Bal. Acct. Activation
3. Describe differences from related Advice Letters N/A

(FOR CPUC USE ONLY)

<b>WTS Budget/Activity/Type</b> _____/_____/_____	<b>Process as:</b> <input type="checkbox"/> Tier 1 <input type="checkbox"/> Tier 2 <input type="checkbox"/> Tier 3
<b>Project Manager:</b> _____	<b>20th Day</b> _____ <b>30th Day</b> _____
<b>Analyst:</b> _____	<b>Suspended on:</b> _____
<b>Due Date:</b> _____	<b>Extended on:</b> _____
<b>Completion Date:</b> _____	<b>Resolution No.:</b> _____
	<b>AL/Tariff Effective Date:</b> _____

HILLVIEW WATER COMPANY  
MADERA COUNTY, U194W

April 30, 2020

Advice Letter No. 126

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA:

Hillview Water Company (WTC 194) hereby transmits for filing Advice Letter Number 126:

**REQUEST/PURPOSE**

By Advice Letter No. 126, Hillview Water Company, Inc. requests compliance with March 26, 2020 letter to Class B, C, and D Water and Sewer Utilities, signed by Alice Stebbins, Executive Director, to provide customer protections directed in D.19-07-015 and D.19-08-025 in response to the declared state of emergency caused by the COVID-19 pandemic. Please activate the Hillview Catastrophic Event Memorandum Account (CEMA) for the COVID-19 pandemic.

**BACKGROUND**

On March 4, 2020, Governor Newsom declared a Statewide emergency due to an illness outbreak caused by COVID-19. In response, Hillview suspended disconnections for nonpayment and implemented flexible payment plans for all residential and non-residential customers. These measures will remain in effect until further notice.

**ELIGIBILITY REQUIREMENTS FOR EMERGENCY CUSTOMER PROTECTIONS**

Through this advice letter, Hillview Water Company, Inc. will implement consumer protections as described below for customers who self-certify that they have been financially affected by COVID-19, effective March 4, 2020, and will remain in place until March 4, 2021, or until otherwise ordered by the Commission.

Hillview Water Company, Inc. customers who self-certify that they are experiencing economic hardship due to COVID-19 will have their accounts identified or flagged in Hillview's customer service billing system as eligible for billing and credit protections as extended by the Commission. Hillview will provide the following:

1. Implement emergency customer protections, including moratorium on service disconnections for customers who are economically affected.
2. Waive deposit requirements and late fees.
3. Implement flexible payment plans by collaborating with affected customers and customers with arrearages to establish payment arrangements based on individual customer needs.
4. Customer protections will be retroactive effective March 4, 2020.

**TIER DESIGNATION AND REQUESTED EFFECTIVE DATE**

This AL is submitted pursuant to the above reference March 26, 2020 letter. Subject to CPUC action to ratify this direction the utilities and service providers will be expected to file an AL (Tier 1) reporting compliance with implementing the mandated customer protections.

**NOTICE**

In compliance with Section 4.3 of General Order No. 96-8, a copy of this advice letter has been served to all parties listed on the enclosed service list.

**RESPONSE OR PROTEST**

Anyone may respond to or protest this AL. A response supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A protest objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

## **RESPONSE OR PROTEST (CONTINUED)**

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omission;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require re litigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility.

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. DWA must receive a response or protest via email (or postal mail) within 20 days of the date this AL is filed. The addresses for submitting a response or protest are:

Email Address: Mailing Address:  
Water.Division@cpuc.ca.gov  
California Public Utilities Commission  
Water Division, 3rd Floor  
505 Van Ness Avenue  
San Francisco, CA 94102

On the same day the response or protest is submitted to DWA, the respondent or protestant shall send a copy of the protest to Lawrence Morales at:

Email Address: Mailing Address:  
h2o4@sti.net  
Hillview Water Company  
PO. Box 2269  
Oakhurst, CA 93644

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

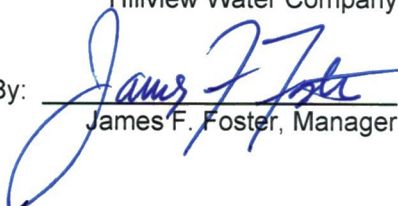
## **REPLIES**

The utility shall reply to each protest and may reply to any response. Any reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

This filing is made under the provisions of General Order No. 96-8.

This filing will not cause withdrawal of service or conflict with any other schedule or rule.

Attachments:  
Service List

Hillview Water Company  
By:   
James F. Foster, Manager

**HILLVIEW WATER COMPANY  
ADVICE LETTER NO. 126**

**SERVICE LIST**

Bass Lake Water Company  
Attn: Steve Welch, President  
P.O. Box 109  
Bass Lake, CA 93604-0109

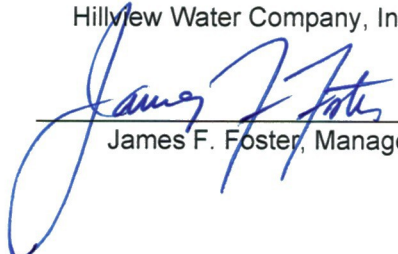
Yosemite Spring Park Utility  
Attn: Steve Payne, Gen. Manager  
30250-B Yosemite Springs Parkway  
Coarsegold, CA 93614-9051

**HILLVIEW WATER COMPANY  
ADVICE LETTER 126  
CERTIFICATE OF SERVICE**

I certify that I have by mail this day served a true copy of Advice Letter No. 126 on all parties in this filing or their attorneys as shown on the attached list.

Dated April 30, 2020, at Oakhurst, California.

Hillview Water Company, Inc.

  
James F. Foster, Manager