

CALIFORNIA PUBLIC UTILITIES COMMISSION Water Division Advice Letter Cover Sheet

Utility Name: Tahoe Park Water Co.	Date Mailed to Service List: 5/2/2020
District: NA	
CPUC Utility #: U-96-W	Protest Deadline (20thDay): 5/22/2020
Advice Letter #: 73-W	Review Deadline (30thDay): 6/2/2020
Tier X1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input checked="" type="checkbox"/> Compliance	Requested Effective Date: 3/4/2020
Authorization Compliance with Executive Director March 26, 2020 Instructions	
Description: Emergency Disaster Customer Protections – COVID19	Rate Impact: \$NA NA%

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Richard Dewante	Utility Contact:
Phone: 530-583-3938	Phone:
Email: rmdewane@sbcglobal.net	Email:

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>

<input type="checkbox"/> APPROVED	<input type="checkbox"/> WITHDRAWN	<input type="checkbox"/> REJECTED
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Signature: _____ **Comments:** _____

Date: _____

May 2, 2020

California Public Utilities Commission
Water Division
505 Van Ness Avenue, Third Floor
San Francisco, CA 94102-3298

Advice Letter 73-W
**Tahoe Park Water Co. to the California Public Utilities Regarding Implementation of
Emergency Customer Protections**

Tahoe Park Water Co. transmits this Tier 1 advice letter filing showing compliance with California Public Utilities Commission (Commission) Executive Director Stebbins March 26, 2020 Letter to Class C, D Water and Sewer utilities.

Background and Compliance with Executive Director Stebbins' Instructions

On March 26, 2020, Executive Director Stebbins issued a letter to all Class C, D Water and Sewer utilities in which she indicated that the Commission expects the utilities to extend customer protections to customers affected by the COVID-19 pandemic.

Other Actions by Tahoe Park Water Co.

Tahoe Park Water Co. has activated its Catastrophic Event Memorandum Account (CEMA) in response to the COVID-19 emergency.

Tahoe Park Water Co. customer service representatives shall work with customers who contact **Tahoe Park Water Co.** and advise that, due to COVID-19, they are having difficulty paying their bills.

No Effect on Water Service

This Advice Letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Tier Designation

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).

Notice and Service

As this Advice Letter is for compliance with Executive Director Stebbins' March 26, 2020 letter, no additional notice to customers is required.

Protests and Responses

Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based.

These grounds may be based upon the following:

- (1) The utility did not properly serve or give notice of the Advice Letter;or
- (2) The relief requested in the Advice Letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;or
- (3) The analysis, calculations, or data in the Advice Letter contain materialerror or omissions;or
- (4) The relief requested in the Advice Letter is pending before the Commissionin a formal proceeding;or
- (5) The relief requested in the Advice Letter requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process;or
- (6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a Protest may not be made where it would require re- litigating a prior order of theCommission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses or other comments, except for a reply by Utility Name, after the 20-day comment period expires. The address for mailing or delivering a Protest or Response is:

Tariff Unit, Water Division, 3rd floor, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102 water.division@cpuc.ca.gov

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the Protest or Response on Utility addressed to **Richard Dewante, Tahoe Park Water Co., 5000 Windplay Dr., El Dorado Hills, CA 95762, (530) 583-3938 Fax** (916) 941-8999, email: rmdewane@sbcglobal.net.

Certificate of Service

I hereby certify that I have this day served a copy of Advice Letter **73-W** on the parties listed on the following Distribution List by mailing a properly addressed copy by first class mail with postage prepaid or by email to those marked with an asterisk (*)

Tahoe
Park
Water
Company
Advice Letter No. 73
Emergency Customer Protections
Service
List

Placer Co. Environmental Health
PO Box 909
Tahoe City, CA 96145

Placer County Public Works
1091 County Center Dr., Ste. 220
Auburn, CA 95603

*Tahoe Swiss Village Utility
glazerwest@att.net

Gerald Rockwell
PO Box 1431
Tahoe City, CA 96145

*Skyland HOA
stormyb1@att.net

*M. Marques
mmarques@gmail.com

*James T. Bialson
litijus@gmail.com

*Dana Jetter
djetter@sbcglobal.net

*Donna Butcher
donnajbutcher@gmail.com

*Gloria Aquilino
gaquilino@sbcglobal.net

*Emily Hall
rehall@surewest.net

*Jeffrey Swarts
4swarts@gmail.com

*Doug Regalia
saregalia@gmail.com

*Rob Weston
robweston203@gmail.com

*Kip C. Leake
s609864@yahoo.com

*Susan Hoffman
susanhoffman1222@yahoo.com

*Tony Laliotis
tlaliotis@tcpud.org

*M. Homolka
mhomolka@tcpud.org

Tahoe Park Water Co.

EMERGENCY CUSTOMER PROTECTIONS

Tahoe Park Water Co.'s Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

Tahoe Park Water Co. shall:

1. Suspend disconnection of water service for delinquent accounts.
2. Work cooperatively with affected customers to resolve unpaid bills and minimize disconnections for non-payment.
3. Waive reconnection or facilities fees for affected customers and suspend deposits for affected customers who must reconnect to the system.
4. Provide reasonable payment options to affected customers.

To learn more about Utility's Emergency Customer Protections, please contact Customer Service at (530) 583-3938.