CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS

Advice Letter Cover Sheet

Utility Name:	Mecchi Water Company	Date Mailed to Service List:	April 9, 2020
District:	N/A		
CPUC Utility #:	WTD-163	Protest Deadline (20 th Day):	Apr. 29, 2020
Advice Letter #:	25-W	Review Deadline (30 th Day):	May 9, 2020
Tier	⊠1 □2 □3 □ Compliance	Requested Effective Date:	Mar 4, 2020
Authorization	March 26, 2020 PUC Letter	Data Impacti	NI / A
Description:	Lock-off Avoidance COVID-19 and CEMA Activation	Rate Impact:	N/A

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact:	Frank Brommenschenkel	Utility Contact:	Gary Ledesma
Phone:	805-525-4200	Cell Phone:	408-298-2181
Email:	Frank.brommen@verizon.net	Email:	Garyled7@aol.com

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: <u>Water.Division@cpuc.ca.gov</u>

DWA USE ONLY					
DATE	STAFF		<u>C</u>	<u>OMMENTS</u>	
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Date:					

1367 Tofts Drive San Jose, CA 95131

March 19, 2019

Advice Letter No. 25-W

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Mecchi Water Company (Mecchi) hereby transmits for filing a PDF copy of this advice letter 25-W:

REQUEST\PURPOSE

By AL 25-W, MECCHI requests compliance with the March 26, 2020 letter to Class B, C, and D Water and Sewer Utilities, signed by Alice Stebbins, Executive Director, regarding Emergency Customer Protections to Support Customers Affected by the COVID-19 State of Emergency. Please activate MECCHI CEMA on the effective date of Advice Letter 25-W.

BACKGROUND

On March 4, 2020, Governor Newsom declared a Statewide emergency due to an outbreak of a respiratory illness caused by COVID-19. In response, MECCHI suspended disconnections for nonpayment and implemented flexible payment plans for all residential and non-residential customers. These measures will remain in place until further notice.

ELIGIBILITY REQUIREMENTS FOR EMERGENCY CUSTOMER PROTECTIONS

Through this advice letter, MECCHI will implement consumer protections as described below for customers who self-certify that they have been financially affected by COVID-19, effective March 4, 2020, and will remain in place until March 4, 2021, or until otherwise ordered by the Commission.

MECCHI customers who self-certify that they are experiencing economic hardship due to COVID-19 will have their accounts identified or flagged in MECCHI's Customer Service System (CSS) as eligible for billing and credit protections as extended by the Commission. MECCHI will provide the following billing and credit protections:

1. Suspend disconnections for affected customers

When a customer self-identifies to MECCHI as being affected by COVID-19, MECCHI will suspend disconnections activities for those customers.

2. Waive deposit requirements and late fees

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When a customer self-identifies to MECCHI as affected by COVID-19, MECCHI will immediately confirm that the customer accounts are flagged and ensure that late fees and deposit requirements for reestablishment of credit are waived.

3. Implement flexible payment plan options

MECCHI will collaborate with affected customers to establish reasonable payment arrangements based upon the individual customer's needs. MECCHI may also recommend agency assistance and programs available to qualifying, affected customers. At a minimum, MECCHI will collaborate with customers who have prior arrearages to establish the following bill payment arrangements:

- Initial payment no greater than 20 percent of the amount due; and
- The remainder in equal installments over at least 12 billing cycles.

For those affected customers with utility service but who go into arrearage after March 4, 2020, MECCHI will establish the following bill payment arrangement:

- Initial payment no greater than 20 percent of the amount due; and
- The remainder in equal installments over at least 8 billing cycles.

TIER DESIGNATION AND REQUESTED EFFECTIVE DATE

This AL is submitted pursuant to the above referenced March 26, 2020 letter Subject to CPUC action to ratify this direction, the utilities and service providers will be expected to file an Advice Letter (Tier I) reporting compliance with implementing the mandated customer protections.¹

NOTICE

A copy of this AL has been served to all parties listed on the service list² on the last page of this AL. This filing will not cause withdrawal of service nor conflict with any other schedule or rule.

RESPONSE OR PROTEST³

Anyone may respond to or protest this AL. A response supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A protest objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

¹ GO. 96-B, Water Industry Rule 7.3.1

² GO. 96-B, Water Industry Rule 4.1

³ GO. 96-B, General Rule 7.4.1

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- 1. The utility did not properly serve or give notice of the AL;
- 2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- 3. The analysis, calculations, or data in the AL contain material error or omissions;
- 4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
- 5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
- 6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility.

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. DWA must receive a response or protest via email (<u>or</u> postal mail) within 20 days of the date the AL is filed. The addresses for submitting a response or protest are:

Email Address:	Mailing Address:
Water.Division@cpuc.ca.gov	California Public Utilities Commission
	Water Division, 3rd Floor
	505 Van Ness Avenue
	San Francisco, CA 94102

On the same day the response or protest is submitted to Water Division (WD), the respondent or protestant shall send a copy of the protest to Gary Ledesma at: Mecchi Water Company

Email Address:	Mailing Address:
garyled7@aol.com	Mecchi Water Company
	1367 Tofts Dr.
	San Jose, CA 95131

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform WD, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

REPLIES

The utility shall reply to each protest and may reply to any response. Any reply must be received by WD within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.⁴

⁴ GO. 96-B, General Rule 7.4.3

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SERVICE LIST

- Recipient 1 Bracewell Engineering Christopher Hauge chris@bracewellengineering.com
- Recipient 2 Santa Clara Valley Water District Susan O'Neal <u>soneal@valleywater.org</u>
- Recipient 3 California Department of Health Services Jose Lozano Jose.lozano@cdph.ca.gov
- Recipient 4 California Department of Health Services Eric Lacy <u>ericlacy@cdph.ca.gov</u>
- Recipient 5 Gary M. Ledesma Mecchi Water Company 1367 Tofts Dr. San Jose, CA 95131 <u>Garyl7@aol.com</u>

I hereby certify that the above service list has been served a copy of AL 25-W on April 9, 2020.

Executed in Santa Paula, California on April 9, 2020.

Mecchi Water Company

By: /s/Frank Brommenschenkel Gary Ledesma, Co-Owner

Enclosures