# CALIFORNIA PUBLIC UTILITIES COMMISSION **DIVISION OF WATER AND AUDITS**

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information. Note that informal notification was included in both Nov

☐ Compliance

Utility Name: RR LEWIS SMALL WATER CO

Tier ⊠1 □2 □3

Compliance with Executive Director March 26, 2020

District: N/A

Advice Letter #: 45-w

Authorization Instructions.

and Dec bills to all customers.

CPUC Utility #: U83W

## Advice Letter Cover Sheet

Date Mailed to Service List: 10/29/2020

Requested Effective Date: 0304/2020

<b>Utility Contact:</b>	LARRY OSTROM		
Phone:	209-948-1882		
Email:	RRLEWISH2O@GMAIL.COM		
DWA Contact:	Tariff Unit		
Phone:	(415) 703-1133		
Email:	Water.Division@cpuc.ca.gov		
DWA USE ONLY			
<u>DATE</u> <u>S</u>	TAFF	COMMENTS	
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Signature:	Comm	ents:	
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## R.R. Lewis Small Water Company 4500 E. FREMONT ST, STOCKTON CA 209-948-1882 <u>RRLEWISH2O@GMAIL.COM</u>

#### **ADVICE letter 45W**

# R R LEWIS SMALL WATER TO THE CALIFORNIA PUBLIC UTILITIES REGARDING IMPLEMENTATION OF EMERGENCY CUSTOMER PROTECTIONS.

R.R. LEWIS SMALL WATER COMPANY (U83W) hereby transmits this Tier 1 Advice Letter filing showing compliance with California Public Utilities Commission (Commission) Executive Director Stebbins March 26, 2020 letter to Class C, D, Water and Sewer utilities.:

# $\frac{\text{BACKGROUND AND COMPLIANCE WITH EXECUTIVE DIRECTOR STEBBINS'}{\text{INSTRUCTIONS}}$

On March 26, 2020, Executive Director Stebbins issued a letter to all Class C and D Water and Sewer utilities in which she indicated that the Commission expects the utilities to extend customer protections to customers affected by the Covid—19 pandemic.

## OTHER ACTIONS BY RR LEWIS SMALL WATER

R R LEWIS SMALL WATER has activated its Catastrophic Event Memorandum Account (CEMA) in response to the COVID-19 emergency.

RR LEWIS SMALL WATER customer service representatives shall work with customers who contact RR LEWIS SMALL WATER and advise that, due to COVID-19, they are having trouble paying their bills.

## NO EFFECT ON WATER SERVICE

This Advice Letter will not cause the withdrawal of service, nor conflict with other schedules or rules.

#### TIER DESIGNATION

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).

### NOTICE AND SERVICE

As this Advice Letter is for compliance with Executive Director Stebbins March 26, 2020 letter no additional notice to customers is required.

## PROTESTS AND RESPONSES

(CONTINUED NEXT PAGE)

RR LEWIS SMALL WATER ADVICE LETTER 245-W

## PROTESTS AND RESPONSES (CONTINUED)

Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based.

These grounds may be based upon the following:

(1) The utility did not properly serve or give notice of the Advice Letter: or

(2) The relief requested in the Advice Letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or

(3) The analysis, calculations, or data in the Advice Letter contain material error or omissions; or

(4) The relief requested in the Advice Letter is pending before the Commission in a formal proceeding; or

(5) The relief requested in the Advice Letter requires consideration in a formal hearing or is otherwise inappropriate for the Advice Letter process; or

(6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require re-litigating a prior order of the Commission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses, or other comments except for reply by RR LEWIS SMALL water, after the 20-day comment period expires,

The address for mailing or delivering a Protest or Response is:

TARIFF UNIT, WATER DIVISION, 3<sup>RD</sup> FLOOR CALIFORNIA PUBLIC UTILITES COMMISSION 505 VAN NESS AVE SAN FRANCISCO, CA 94102 water.div

water.division@cpuc.ca.gov

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the Protest or Response on Utility addressed to:

RR LEWIS SMALL WATER COMPANY 4500 E. FREMONT STREET STOCKTON, CA 95215

fax: 209-948-1959

Email: rrlewish2o@gmail.com

Phone: 209-948-1882 or 855-RRLewis

RR LEWIS SMALL WATER

Larry Ostrom

# EMERGENCY CUSTOMER PROTECTIONS

RR LEWIS SMALL WATER Customer Protections provide protections for customers due to the COVID-19 Pandemic.

### RR LEWIS SMALL WATER shall:

- 1. Suspend disconnections of water service for delinquent accounts.
- 2. Work cooperatively with affected customers to resolve unpaid bills and minimize Disconnections for non-payment.
- Waive reconnection or facility fees for affected customers and suspend deposits For affected customers who must reconnect to the system.
- 4. Provide reasonable payment options to affected customers.

To learn more about Utility's Emergency Customer Protections, please contact us at 209-948-1882, 855-RRLEWIS, or email us at RRLEWISH2O@gmail.com

Advice Letter No. 45-W\_\_\_\_\_\_ Decision No. d.19-07-015

Larry Ostrom Manager Issued by

Date Filed \_\_\_\_\_ Effective

# R R LEWIS SMALL WATER COMPANY 4500 E. FREMONT STREET STOCKTON, CA 95215 209-948-1882 FAX 209-948-1959 RRLEWISH2O@GMAIL.COM

#### Service List

Sierra City Waterworks, Inc. 732 Butler St. Grass Valley, CA 95945

\*Heather Foster Sierra County Clerk P.O. Drawer D Downieville, CA 95936

\*Jennifer Capitolo CaliforniaWater Association 601 Van Ness Ave., Ste. 2047 San Francisco, CA 94102 japitolo@calwaterassn.com

\*Edmund Viray Eviray88@gmail.com

I hereby certify that the above service list has been served a copy of AL45W on 10/29/2020 Executed in Stockton, CA on the 29th of October 2020.

U83W R R LEWIS WATER

By \_\_\_

Larry Ostrom, owner Advise letter 45-W October 29, 2020