

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: Stone Creek Water Company

Date Mailed to Service List: July 31, 2020

CPUC Utility #: WTD 427

Protest Deadline (20th Day): Aug. 20, 2020

Advice Letter #: 4-W

Review Deadline (30th Day): Aug. 30, 2020

Tier 1 2 3 Compliance

Requested Effective Date: March 4, 2020

Compliance with Executive
Director March 26, 2020

Authorization Instructions

Rate Impact:

Description: Compliance with Executive
Director March 26, 2020 Instructions

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Dr. Leonard Weston

Utility Contact 2:

Phone: (760) 880-2002

Phone 2:

Email: drlweston@earthlink.net

Email 2:

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE

STAFF

COMMENTS

APPROVED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____

Stone Creek Water Company, Inc.

72810 Ambrosia Street, Palm Desert, CA 92260

Telephone: 760-880-2002

July 31, 2020

California Public Utilities Commission
Water Division
505 Van Ness Avenue, Third Floor
San Francisco, CA 94102-3298

Advice Letter No. 4-W Stone Creek Water Company to the California Public Utilities Regarding Implementation of Emergency Customer Protections

Stone Creek Water Company (STONE CREEK) transmits this Tier 1 advice letter filing showing compliance with California Public Utilities Commission (Commission) Executive Director Stebbins March 26, 2020 Letter to Class C, D Water and Sewer utilities.

Background and Compliance with Executive Director Stebbins' Instructions

On March 26, 2020, Executive Director Stebbins issued a letter to all Class C, D Water and Sewer utilities in which she indicated that the Commission expects the utilities to extend customer protections to customers affected by the COVID-19 pandemic.

Other Actions by STONE CREEK

STONE CREEK would like to inform the Executive Director Stebbins and the Water Division that it is activating its Catastrophic Event Memorandum Account (CEMA) in response to the COVID-19 emergency. This is in accordance with STONE CREEK's Preliminary Statement which states the utility will, if possible, inform the Executive Director of the CPUC and the Water Division that the utility will start booking costs to the CEMA, as well as to provide the Commission with information concerning the impact of the catastrophic event on its facilities and an estimate of costs that have been or will be incurred in response to the catastrophic event.

STONE CREEK's customer service representatives shall work with customers who contact STONE CREEK and advise that, due to COVID-19, they are having difficulty paying their bills.

No Effect on Water Service

Stone Creek Water Company, Inc.

72810 Ambrosia Street, Palm Desert, CA 92260

Telephone: 760-880-2002

This Advice Letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Tier Designation

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).

Notice and Service

As this Advice Letter is for compliance with Executive Director Stebbins' March 26, 2020 letter, no additional notice to customers is required.

Protests and Responses

Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based.

These grounds may be based upon the following:

- (1) The utility did not properly serve or give notice of the Advice Letter; or
- (2) The relief requested in the Advice Letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or
- (3) The analysis, calculations, or data in the Advice Letter contain material error or omissions; or
- (4) The relief requested in the Advice Letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the Advice Letter requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process; or
- (6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a Protest may not be made where it would require re-litigating a prior order of the Commission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses or other comments, except for a reply by STONE CREEK, after the 20-day comment period expires. The address for mailing or delivering a Protest or Response is:

July 31, 2020
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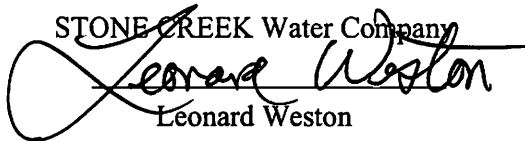
Stone Creek Water Company, Inc.

72810 Ambrosia Street, Palm Desert, CA 92260

Telephone: 760-880-2002

Tariff Unit, Water Division, 3rd floor, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102 water.division@cpuc.ca.gov

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the Protest or Response on Utility addressed to Dr. Leonard Weston, STONE CREEK Water Company, Inc., 72810 Ambrosia Street, Palm Desert, CA 92260 , Phone: 760-880-2002, email: [.drlweston@earthlink.net](mailto:drlweston@earthlink.net).

STONE CREEK Water Company

Leonard Weston
Owner

Stone Creek Water Company, Inc.

72810 Ambrosia Street, Palm Desert, CA 92260

Telephone: 760-880-2002

Certificate of Service

I hereby certify that I have this day served a copy of Advice Letter #4-W on the parties listed on the following Distribution List by mailing a properly addressed copy by first class mail with postage prepaid or by email to those marked with an asterisk (*).

Stone Creek Water Company, Inc.

72810 Ambrosia Street, Palm Desert, CA 92260

Telephone: 760-880-2002

STONE CREEK Water Company, Inc.

Advice Letter #4-W

EMERGENCY CUSTOMER PROTECTIONS

STONE CREEK Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

STONE CREEK shall:

1. Suspend disconnections of water service for delinquent accounts.
2. Work cooperatively with affected customers to resolve unpaid bills and minimize disconnections for non-payment.
3. Waive reconnection or facilities fees for affected customers and suspend deposits for affected customers who must reconnect to the system.
4. Provide reasonable payment options to affected customers.
5. Others - if utility have other suggested protections in place.

To learn more about Utility's Emergency Customer Protections, please contact Customer Service at 760-880-2002.

Stone Creek Water Company, Inc.

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Telephone: 760-880-2002

Service List Advice Letter No. 4

Leo Havener, General Manager
Idyllwild Water District
25945 Highway 243
Idyllwild, CA 92549
office@idyllwildwater.com

Keith Jones, Director
Dept. of Environmental Health
County of Riverside
P.O. Box 7909
Riverside, CA 92513

*Jennifer Capitolo
Executive Director
California Water Association
jcapitolo@calwaterassn.com

*Ed Viray
eviray88@gmail.com