

June 30, 2020

California Public Utilities Commission  
Water Division  
505 Van Ness Avenue, Third Floor  
San Francisco, CA 94102-3298

### **Advice Letter 4-S**

#### **Golden Hills Sanitation Co, Inc, in Receivership to the California Public Utilities Regarding Implementation of Emergency Customer Protections**

Golden Hills Sanitation Co, Inc, in Receivership (GHSC) transmits this Tier 1 advice letter filing showing compliance with California Public Utilities Commission (Commission) Executive Director Stebbins March 26, 2020 Letter to Class C, D Water and Sewer utilities.

#### Background and Compliance with Executive Director Stebbins' Instructions

On March 26, 2020, Executive Director Stebbins issued a letter to all Class C, D Water and Sewer utilities in which she indicated that the Commission expects the utilities to extend customer protections to customers affected by the COVID-19 pandemic.

#### Other Actions by Golden Hills Sanitation Company in Receivership

GHSC has previously established a Catastrophic Event Memorandum Account (CEMA), but has not activated it in response to the COVID-19 emergency.

GHSC customer service representatives shall work with customers who contact GHSC and advise that, due to COVID-19, they are having difficulty paying their bills.

#### No Effect on Wastewater Service

This Advice Letter Filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

#### Tier Designation

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).

#### Notice and Service

As this Advice Letter is for compliance with Executive Director Stebbins' March 26, 2020 letter, no additional notice to customers is required.

## Protests and Responses

Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based.

These grounds may be based upon the following:

- (1) The utility did not properly serve or give notice of the Advice Letter; or
- (2) The relief requested in the Advice Letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or
- (3) The analysis, calculations, or data in the Advice Letter contain material error or omissions; or
- (4) The relief requested in the Advice Letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the Advice Letter requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process; or
- (6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a Protest may not be made where it would require re-litigating a prior order of the Commission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses, or other comments, except for a reply by Golden Hills Sanitation Co, Inc, in Receivership, after the 20-day comment period expires. The address for mailing or delivering a Protest or Response is:

Tariff Unit, Water Division, 3rd Floor, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102, email: [water.division@cpuc.ca.gov](mailto:water.division@cpuc.ca.gov).

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity, or party must serve a copy of the Protest or Response on Golden Hills Sanitation Company addressed to Barbara Miller, Executive Administrative Assistant, Golden Hills Sanitation Co. in Receivership, PO Box 1118, Tehachapi CA 93581, email: [bjmiller@ghsanitation.com](mailto:bjmiller@ghsanitation.com).

Golden Hills Sanitation Co, Inc, in Receivership

/s/  
  
Clifford E. Bressler, Receiver

### Certificate of Service

I hereby certify that I have this day served a copy of Advice Letter 4-S on the parties listed on the following Distribution List by mailing a properly addressed copy by first class mail with postage prepaid or by email to those marked with an asterisk (\*).

ALLEMAN, DAVID	GRAHL, MARIA	RAWLINGS, TIMOTHY & DEBORAH
ALLNUTT, STEVE	GRENEK, JANE	RECINOS, JORGE
ALVAREZ, ROBERTA & RITA	GUTHRIE, JOHN	REED, MARLENE
ANDERLINE, MICHAEL	HALBERG, JACQUELINE	REED, ROBERT
BALD MOUNTAIN 20024	HALE, DONNA	REKERS, EDWARD
BEARDEN, TINA	HALL, AMY	RICARDO, VERA
BEAVER, RHONDA	HALVERSTADT, JAMES & JENNIFER	RIFENBERG, CHERYL
BEECK, SUE	HANNAH, BONIFACE	RIVAS, JOSEPH & RITA
BELDIN, JUNE A	HAWKINS, AMY	ROCISSONO, JOHN
BELLAVA CONSTRUCTION 20105	HELLER, JERRY	RUBIO, LIDIA
BENEDICT, WARREN B	HENSEL, SETH	SCHANK, TIMOTHY & PAMELA
BITE, STEVEN & JULIE	HERSOM, TOM	SCHMIDT, PEGGY SUE
BLACKWELL, NINA	HOPKINS, BEVERLY	SCHULZE, ALLAN
BORQUEZ, THERESA	HORINOUCI, JUN	SCOTT, LAURENCE
BRAND, SIDNEY & JUDITH	HOWARD, JAMES	SCOTT, LAURENCE K
BROWN, BILLY & DARLENE	HUECKER, RAYMOND & SILVIA	SEMONIAN, CHARLES
BROWN, KAREN	HUGHES, KAYSHA	SHEA, TOM
BROWN, MARTIN H	HUGHES, SHERYL LYNN	SHECKELLS, SARAH
BROWNE, ROBERT	HULSEY, MARK	SHEEHAN, MARK
BRUMMOND, ESTELLE	JACOBS, DORINE	SILVA, UMBERTO
BUTCANE, PATSY	JOHNSON, JOY M.	SIMMONS, LORRAINE
CAREY, SCOTT W.	JOHNSTON, WILLIAM	SISKAR, BENJAMIN
CASTRO, ADA	JONES, EFFAT	SLIGHTON, KENNETH & BECKY
CENA, JASON	JONES, RONALD	SLIJEPCEVIC, KATHLEEN
CHAMBERS, PAULA	KENNER, CANDACE	SMITH, CAROLE
CHARTIER, MATTHEW	KNIGHT, JAMES & SHEILA	SMITH, NEILE
CHERRY, DONNA	KOCH, STEWART	SPENCER, JEFF
CHIANELLO, KAREN	KRAMER, JANICE	STAFF, TED
CHIASSON, JUDITH	LAZARUS, DON	STAMPS, LAURIE
CHRYSAL, GENE	LEE, LYNN	STEGALL, DAVID
CLARK, BRAXTON	LIAU, SHU C.	STEVENS, BARBARA
CLARK, GARY AND CHRISTIE	LITTON, CHRISTINA	STEVENS, CHARLOTTE
CONGLETON, MONTE	LLAMAS, VICTOR	STOCKS, DAVID
CORBIN, ROBERT	LUNDQUIST, LAQUITA	STURGEON, KATHY
CREMINS, FAITH & O'BRIEN	LUNDQUIST, SHAUN	SUTTON, ROBERT
CROOKE, SCOTT	LYKINS, CALE	SUTTON, RON & JAN
DAFFERN, THOMAS	MADRIGAL, GUILLERMO & RENEE	SWEENEY, WILMA

DEATHERAGE, DENICE	MANDEL, JERRY	SZERKERES, LYNN
DEERING, JOSEPHINE	MASON, THOMAS & MONA	TABERNER, MARK
DEJESUS, MARCI	MCCABE, BRENDA	TALAVERA, LAUREN
DENHAM, LISA	MCCOOL, MICHAEL	THIBODAUX, KATHRYN
DENNIS, SHELLEY	MCCOOL, RITA	TORRES, IRENE
DITTMAN, GARLAND	MCDANIEL, DUNSTAN & EVA	TOWELL, MICHAEL & SANDRA
DODSON, ERIC	MCDONALD, EARLENE	TURNER, LORETTA
DONNEL, CHARLES	MEEHAN, SHERRY	VALENCIA HOMES*
DUDEVOIR, KELLIE	MIDDLETON, MILES	VAUGHN, BERNICE
DUHART, JUSTIN	MILLER, BARBARA**	VILLANUEVA, BRIAN
DUNCAN, DEBORAH R.	MINTON, TINA	WALDEN, CHARLAYNE
EDMONDSON, DEBBIE	MONKS, PATRICK	WARNE, BRANDON
EMERALD MT. TRUST	MONTGOMERY, SHAWN	WARNE, LARRY
EPPLE, STEPHEN & JACQUELINE	MORANO, HEATHER	WHITE PINE 21276-022
ESKANDARI, SEDIE	MURPHY, NICOLE	WHITE PINE 21276-053
ESTRELLA, RYAN	NEARHOFF, JEANNE	WHITE ROCK TRUST
EVANS, ED & JANE	NELSON, RICHARD & MARTHA	WHITE, JUSTIN
EZPELETA, KENNETH	NICHOLS, ADAM	WHITE, LEROY
FARQUHARSON, VALERIE	NOBLE, ROBERT & KAREN	WHITLAW, JARED & SHELBY
FISHER, JULIE	OLIVIER, EMILE	WILKEY, DANIEL
FLINN, JEFFREY	ORTIZ, JUAN	WILLOW TREE APARTMENTS
FOBEL, JOHN	PAM CT 22621	WOOD, DIANNA
FORD, DAVID	PARENT, MATTHEW	WOOD, HANNAH
FRANCOIS, DANIEL	PARKER, CARL	WOODS, SPANN
GH CSD	PERRY, DESERIE	WRIGHT, JEAN
GIBILISCO, JON	PHELPS, GLEN	YOUNG, MICHELLE
GOLDEN HIGHLANDS HOA	PUFFER, JAIMIE	YOUNG, TRAVIS
GOLDEN HILLS MOTEL	RADEBAUGH, ROBERT	YUH, JAI
GOLDSWORTHY, MIKE AND RANDI	RAMIRO, RUDY	YUH, THEODORE
GOLLIHUGH, LORI	RANDOLPH, STEVEN	

Golden Hills Sanitation Co, Inc, in Receivership

Advice Letter 4-S

**Emergency Customer Protections**

Golden Hills Sanitation Co, Inc, in Receivership

**EMERGENCY CUSTOMER PROTECTIONS**

GHSC's Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

GHSC shall:

1. Suspend disconnections of wastewater service for delinquent accounts.
2. Work cooperatively with affected customers to resolve unpaid bills and minimize disconnections for non-payment.
3. Waive reconnection or facilities fees for affected customers and suspend deposits for affected customers who must reconnect to the system.
4. Provide reasonable payment options to affected customers.

To learn more about GHSC's Emergency Customer Protections, please contact Rachel van der Hoek at (661) 750-2024.