

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: MEYERS WATER COMPANY, INC. **Date Mailed to Service List:** 5/4/21
District:
CPUC Utility #: WTD-106 **Protest Deadline (20th Day):** 5/24/21
Advice Letter #: 33-W **Review Deadline (30th Day):** 6/3/21
Tier 1 2 3 Compliance **Requested Effective Date:** 5/4/21
Authorization Resolutions W-4935, W4979, W-5018 **Rate Impact:** \$0
Description: Authorization to accept credit and debit cards,
and ACH/electronic check

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Jay M. Gardner
Phone: (707) 254-9547
Email: jay@adventurecat.com

Utility Contact: Juell Fullner
Phone: (707) 254-9547
Email: meyerswater@gmail.com

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

APPROVED

WITHDRAWN

REJECTED

Signature: _____

Comments: _____

Date: _____

Meyers Water Company, Inc

1830 Milton Road Napa, CA 94559

Telephone (707) 254-9547

May 4, 2021

Advice Letter No. 33-W

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Meyers Water Company, Inc (MWC) hereby transmits for filing one original and one copy of this advice letter and the following tariff sheets which are enclosed:

<u>NEW SHEET #</u>	<u>TITLE</u>	<u>CANCELLING SHEET #</u>
266-W	Rendering and Payment of Bills	Original sheets
267-W	Table of Contents	265-W

REQUEST

By Advice Letter 33-W, MWC requests similar treatment as was afforded to Apple Valley Ranchos Water Company in Resolution W-4935 dated January 10, 2013, Great Oaks Water Company in Resolution W-4979 dated October 16, 2014, and Bakman Water Company in Resolution W-5018 dated January 29, 2015, pursuant to Industry Rule 8.2 (Request for Similar Treatment) of General Order 96-B. MWC seeks Commission authorization to:

- (a) Offer its customers the option of paying their water bills using credit card or debit card, or Automatic Clearing House (ACH)/electronic check by a third-party (Intuit/Quickbooks).
- (b) Open a memorandum account to track expenses associated with the proposed payment options.

MWC is offering this service in response to requests from customers and not as a cost savings measure, and will not improve profitability. MWC will not receive any revenue from the service; customers not utilizing this service will not incur any fee or other expenses; and water service and rates will not be affected by the proposed payment options. Customers would be charged a non-refundable convenience fee by a third-party vendor (Intuit/Quickbooks Desktop) for this service.

MWC reviewed the capabilities of Intuit/Quickbooks (our billing software), Paymentus, and Chase Merchant Services. Each vendors capabilities was required to satisfy criteria that included: (1) revenue-neutral credit card, debit card, and ACH/electronic check payment processing with no revenue generated or cost to MWC; (2) MWC's ability to receive payments notification at nearly real-time or within 24 to 48 hours (maximum); (3) MWC's Customer

Meyers Water Company, Inc

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Service Representative (CSR) should have the ability to take payments over the telephone or through a credit card authorization form.

Since MWC already utilizes Intuit/Quickbooks as its bookkeeping software and their rates were competitive, Intuit/Quickbooks was selected. The convenience fee will be 3.5% + \$0.30 (or currently \$6.96) for credit or debit card payments that require assistance from a CSR either by phone or through a credit card authorization form. The convenience fee will be \$3.30 per transaction for ACH/electronic check payment processing.

This filing will not cause withdrawal of service, nor conflict with any other schedule or rule.

TIER DESIGNATION AND REQUESTED EFFECTIVE DATE

These tariffs are submitted pursuant to Water Industry Rule 8.1 of General Order (GO.) 96-B and this advice letter is designated as a Tier 3 filing. This advice letter will become effective upon Commission approval through a Resolution.

NOTICE

In compliance with GO. 96-B, General Rule 4.3 and 4.7, a copy of this advice letter has been served to all parties on the AL 33 service list. This filing will not cause withdrawal of service nor conflict with any other schedule or rule.

RESPONSE OR PROTEST

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

1. The utility did not properly serve or give notice of the advice letter;
2. The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the advice letter contain material error or omissions;
4. The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
5. The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
6. The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a Prior order of the Commission).

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A protest shall provide citations or proofs where available to allow staff to properly consider the protest. A response or protest must be made in writing or by electronic mail and must be received by DWA within 20 days of the date this advice letter is filed. The addresses for submitting a response or protest are:

Mailing Address:

California Public Utilities
Commission
Water Division, 3rd Floor
505 Van Ness Avenue
San Francisco, CA 94102

Email Address:

Water.Division@cpuc.ca.gov

On the same day the response or protest is submitted to DWA, the respondent or protestant shall send a copy of the protest to MWC at:

Mailing Address:

Meyers Water Company, Inc
1830 Milton Road
Napa, CA 94559

Email Address:

meyerswater@gmail.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

REPLIES

The utility shall reply to each protest and may reply to any response. Each reply must be received by DWA within five business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response.

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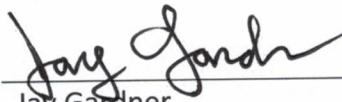
CERTIFICATE OF SERVICE

I hereby certify that the service list from Advice Letter 33-W has been served a copy of this Advice Letter No. 33-W on May 4, 2021.

Executed in Napa, California on the May 4, 2021.

Meyers Water Company, Inc

By:



Jay Gardner
President

Enclosures:

AL#33-W Cover Page, Tariff Sheets

Meyers Water Company, Inc

1830 Milton Road Napa, CA 94559

Telephone (707) 254-9547

SERVICE LIST

Via United States Mail and E-mail

Frank Lagorio, President
Milton Road Water Company
1360 Milton Road
Napa, CA 94559

Via United States Mail

Stacey Harrington
Planning, Building and Environmental Services
1195 Third Street, Second Floor
Napa, CA 94559

I hereby certify that the above service list has been served a copy of ADVICE LETTER 33-W on May 4, 2021.

Executed in Napa, California, on the 4 day of May, 2021.

Meyers Water Company, Inc.

By: _____

Juell L. Fullner
Secretary/Treasurer

Rule No. 9

RENDERING AND PAYMENT OF BILLS

(continued)

B. Payment of Bills (continued)

(N)

2. Credit Card, Debit Card, and ACH/Electronic Check Payment Options

- a. At the option of the customer, a credit card, debit card, or ACH/electronic check payment may be made. These payments will be accepted through the use of a vendor(s), and a non-refundable convenience/transaction fee shall apply. For credit card and debit card payments made through the provided Customer Service Representative assisted system, the convenience/transaction fee shall be 3.5%, plus a \$0.30 transaction fee. For ACH/electronic check payments made through the provided Customer Service Representative assisted system, the convenience/transaction fee shall be a \$3.00, plus a \$0.30 transaction fee. All convenience/transaction fees are paid by the customer directly to the vendor and not to the utility.

(N)

(To be inserted by utility)

Advice Letter No. 33-W

Decision No. GO-96B

Issued By

Jay Gardner

Co-Owner

(To be inserted by P.U.C.)

Date Filed _____

Effective _____

Resolution No. _____

TABLE OF CONTENTS

The following listed tariff sheets contain all effective rates and rules affecting the charges and services of the utility, together with other pertinent information.

SUBJECT MATTER OF SHEET

P.U.C. SHEET NO.

Title Page	21-W	
Table of Contents	268-W , 246-W	(T)
Preliminary Statements	3-W, 4-W, 219-W, 220-W	
Service Area Map	5-W	
Rate Schedules:		
Schedule No. 1 – General Metered Service	259-W, 260-W	(N)
Schedule No. 2R – Residential Flat Rate Service	261-W	(N)
Schedule No. LC – Late Payment Charge	189-W	
Schedule No. UF – Surcharge to Fund CPUC Reimbursement Fee	251-W	
Schedule No. F, - Facilities Fees	264-W	
Rules:		
No. 1 – Definitions	74-W, 75-W	
No. 2 – Description of Service	8-W	
No. 3 – Application for Service	190-W	
No. 4 – Contracts	10-W	
No. 5 – Special Information Required on Forms	238-W - 240-W	
No. 6 – Establishment and Re-establishment of Credit	13-W	
No. 7 – Deposits	194-W, 195-W	
No. 8 – Notices	171-W, 172-W	
No. 9 – Rendering and Payment of Bills	196-W-197-W, 266-W-267-W	(N)
No. 10 – Disputed Bills	241-W, 242-W	
No. 11 – Discontinuance and Restoration of Service	200-W – 262-W, 263-W	
No. 12 – Information Available to Public	24-W, 25-W	
No. 13 – Temporary Service	26-W, 27-W	
No. 14 – Continuity of Service	28-W	
No. 15 – Main Extensions	145-W - 157-W, 247-W	
No. 16 – Service Connections, Meters, & Customer’s Facilities	158-W - 164-W	
No. 17 – Standards for Measurements of Service	105-W	
No. 18 – Meter Tests & Adjustment of Bills for Meter Error	47-W - 49-W	
No. 19 – Service to Separate Premises & Multiple Units and Resale of Water	106-W, 107-W	
No. 20 – Water Conservation	208-W	
No. 21 – Fire Protection	209-W	

(To be inserted by utility)

Advice Letter No. 33-W
Decision No. GO-96B

Issued By

Jay Gardner
Co-Owner

(To be inserted by P.U.C.)

Date Filed _____
Effective _____
Resolution No. _____