



# MOUNTAIN MESA WATER COMPANY, INC.

2775 Shadow Mountain Dr., Lake Isabella, CA 93240 760-379-5113 skissack@msn.com

June 18, 2021

Advice Letter No. 43-W

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Mountain Mesa Water Company, Inc. (MMWC) hereby transmits for filing one digital copy of this advice letter (AL) 43-W.

## **REQUEST**

MMWC transmits this Tier 1 advice letter filing in compliance with California Public Utilities Commission (Commission) Director Terence Shia's June 16, 2021 Letter to Class C, D Water and Sewer utilities directing all Class C and D water and sewer utilities to extend the Emergency Customer Protections to September 30, 2021 and keep the Catastrophic Event Memorandum Account (CEMA - COVID -19) open until September 30, 2021.

## **BACKGROUND**

On March 26, 2020, the previous Executive Director issued a letter to all Class C, D Water and Sewer utilities stating that the Commission expects the utilities to extend customer protections to customers affected by the COVID-19 pandemic. This Emergency Customer Protections apply to customers for up to one year from April 16, 2020.

### **Other Actions by MMWC**

MMWC has activated its CEMA – COVID-19 in response to the COVID-19 emergency.

MMWC's customer service representatives shall work with customers who contact MMWC and advise that, due to COVID-19, they are having difficulty paying their bills.

## **MMWC**

### **EMERGENCY CUSTOMER PROTECTIONS**

MMWC's Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

MMWC shall:

1. Suspend disconnections of water service for delinquent accounts.
2. Work cooperatively with affected customers to resolve unpaid bills and minimize

# MOUNTAIN MESA WATER COMPANY, INC.

2775 Shadow Mountain Dr., Lake Isabella, CA 93240 760-379-5113 skissack@msn.com

- disconnections for non-payment.
3. Waive reconnection or facilities fees for affected customers and suspend deposits for affected customers who must reconnect to the system.
  4. Provide reasonable payment options to affected customers.

To learn more about Utility's Emergency Customer Protections, please contact Customer Service at 760-379-5113.

## **TIER DESIGNATION AND REQUESTED EFFECTIVE DATE**

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).<sup>1</sup> This Advice Letter shall be effective June 18, 2021.

## **NOTICE**

As this Advice Letter is for compliance with Director Shia's June 16, 2021 letter, no additional notice to customers is required.

This Advice Letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

## **RESPONSE OR PROTEST<sup>2</sup>**

Anyone may respond to or protest this AL. A response supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A protest objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding;  
or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or

---

<sup>1</sup> GO. 96-B, Water Industry Rule 7.3.1

<sup>2</sup> GO. 96-B, General Rule 7.4.1

# MOUNTAIN MESA WATER COMPANY, INC.

2775 Shadow Mountain Dr., Lake Isabella, CA 93240 760-379-5113 [skissack@msn.com](mailto:skissack@msn.com)

6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require re-litigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility.

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. DWA must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. The addresses for submitting a response or protest are:

**Email Address:**

[Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**Mailing Address:**

California Public Utilities Commission  
Water Division, 3rd Floor  
505 Van Ness Avenue  
San Francisco, CA 94102

On the same day the response or protest is submitted to Water Division (WD), the respondent or protestant shall send a copy of the protest to Scott Kissack at: Mountain Mesa Water Company, Inc.

**Email Address:**

[skissack@msn.com](mailto:skissack@msn.com)

**Mailing Address:**

Mountain Mesa Water Company, Inc.  
2775 Shadow Mountain Dr.  
Lake Isabella, CA 93240

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform WD, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

## **REPLIES**

The utility shall reply to each protest and may reply to any response. Any reply must be received by WD within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.<sup>3</sup>

---

<sup>3</sup> GO. 96-B, General Rule 7.4.3

# MOUNTAIN MESA WATER COMPANY, INC.

2775 Shadow Mountain Dr., Lake Isabella, CA 93240 760-379-5113 [skissack@msn.com](mailto:skissack@msn.com)

## SERVICE LIST

- Recipient 1 County of Kern  
1115 Truxtun Avenue 5<sup>th</sup> Floor  
P.O. Box 2269  
Bakersfield, CA 93301  
[esps@kern.ca.us](mailto:esps@kern.ca.us)
- Recipient 2 California Water Service Company  
Jon Yasin  
[jyasin@calwater.com](mailto:jyasin@calwater.com)
- Recipient 3 Erskine Creek Water Company  
PO Box 656  
Lake Isabella, CA 93240  
[Erskinecreekh20@aol.com](mailto:Erskinecreekh20@aol.com)

I hereby certify that the above service list has been served a copy of AL 43-W on June 18, 2021.

Executed in Santa Paula, California on the June 18, 2021.

Mountain Mesa Water Company,  
Inc.

By: /s/Frank Brommenschenkel  
William Scott Kissack,  
Vice President/Manager

Enclosures