

CALIFORNIA PUBLIC UTILITIES COMMISSION
Water Division
Advice Letter Cover Sheet

Utility Name: Owens Valley Water Company **Date Mailed to Service List:** 4/1/2021
District: NA
CPUC Utility #: WTD-279 **Protest Deadline (20th Day):** 4/21/2021
Advice Letter #: 24-W **Review Deadline (30th Day):** 5/1/ 2021
Tier X1 2 3 Compliance **Requested Effective Date:** 4/1/2021
Authorization Compliance with Executive
Director March 17, 2021
Instructions

Description: Demonstrating compliance with the **Rate Impact:** \$NA
extension of Emergency Customer NA%
Protections to June 30, 2021

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Lindarea Goldstein **Utility Contact:** Lawrence Morales
Phone: 818-219-1474 **Phone:** 626-793-6189
Email: owensvalleywaterco@gmail.com **Email:** Lawrence@epwater.com

DWA Contact: Tariff Unit
Phone: (415) 703-1133
Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>

[] APPROVED [] WITHDRAWN [] REJECTED

Signature: _____ **Comments:** _____
Date: _____

Owens Valley Water Company
P.O. Box 691250
Los Angeles, CA 90069
Telephone: (818) 219-1474
Email: Owensvalleywaterco@gmail.com

April 1, 2021

California Public Utilities Commission
Water Division
505 Van Ness Avenue, Third Floor
San Francisco, CA 94102-3298

Advice Letter 24-W
Owens Valley Water Company to the California Public Utilities Regarding
Implementation of Emergency Customer Protections

Owens Valley Water Company (WTD-279) (“OVWC”) transmits this Tier 1 advice letter filing in compliance with California Public Utilities Commission (Commission) Executive Director Rachel Peterson March 17, 2021 Letter to Class C, D Water and Sewer utilities directing all Class C and D water and sewer utilities to extend the Emergency Customer Protections to June 30, 2021 and keep the Catastrophic Event Memorandum Account (CEMA - COVID -19) open until June 30, 2021.

Background and Compliance with Executive Director Stebbins’ Instructions

On March 26, 2020, the previous Executive Director issued a letter to all Class C, D Water and Sewer utilities stating that the Commission expects the utilities to extend customer protections to customers affected by the COVID-19 pandemic. These Emergency Customer Protections apply to customers for up to one year from April 16, 2020.

Other Actions by OVWC

OVWC has activated its CEMA – COVID-19 in response to the COVID-19 emergency.

OVWC customer service representatives shall work with customers who contact OVWC and provide reasonable payment options to its customers who have been affected by Covid-19.

No Effect on Water Service

This Advice Letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Tier Designation

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).

Notice and Service

As this Advice Letter is for compliance with Executive Director Peterson’s March 17, 2021 letter, no additional notice to customers is required.

Owens Valley Water Company
P.O. Box 691250
Los Angeles, CA 90069
Telephone: (818) 219-1474
Email: Owensvalleywaterco@gmail.com

Protests and Responses

Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based.

These grounds may be based upon the following:

- (1) The utility did not properly serve or give notice of the Advice Letter; or
- (2) The relief requested in the Advice Letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or
- (3) The analysis, calculations, or data in the Advice Letter contain material error or omissions; or
- (4) The relief requested in the Advice Letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the Advice Letter requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process; or
- (6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a Protest may not be made where it would require re-litigating a prior order of the Commission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses, or other comments, except for a reply by Utility Name, after the 20-day comment period expires. The e-mail address for e-mailing, mailing, or delivering a Protest or Response is:

Tariff Unit, Water Division, 3rd floor, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102. Via e-mail at water.division@cpuc.ca.gov

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the Protest or Response on Utility addressed to Lindarea Goldstein, Owens Valley Water Company, P.O. Box 691250, 818-219-1474, 310-275-3745 (fax), email: owensvalleywaterco@gmail.com

Owens Valley Water Company

By: /s/ Lindarea Goldstein
Lindarea Goldstein, Owner

Owens Valley Water Company
P.O. Box 691250
Los Angeles, CA 90069
Telephone: (818) 219-1474
Email: Owensvalleywaterco@gmail.com

Certificate of Service

I hereby certify that I have this day served a copy of Advice Letter 24-W on the parties listed on the following Distribution List by mailing a properly addressed copy by first class mail with postage prepaid or by email to those marked with an asterisk (*).

Owens Valley Water Company

By: /s/ Lindarea Goldstein

Lindarea Goldstein, Owner

Owens Valley Water Company
P.O. Box 691250
Los Angeles, CA 90069
Telephone: (818) 219-1474
Email: Owensvalleywaterco@gmail.com

SERVICE LIST

Inyo County Water Dept.
135 S. Jackson St.
Independence, CA 93526

California Public Utilities Commission *
Water Division
505 Van Ness Avenue
San Francisco, CA 94102

City of Bishop Water Dept.
377 West Line St.
Bishop, CA 93514

Lawrence Morales *
lawrence@epwater.com

Meadow Creek Mutual Water
Attn: Mr. Andy Holmes
2919 Cheyenne Dr.
Bishop, CA 93514

Glenwood Mobile Estates *
Attn: Ms. Maricela Garcia
1349 Glenwood Lane
Bishop, CA 93514

City of Los Angeles
Dept. of Water and Power
300 Mandich
Bishop, CA 93514

I hereby certify that the above service list has been served a copy of AL 24-W on April 1, 2021.
Executed in Los Angeles, California on April 1, 2021.

Owens Valley Water Company

By: /s/ Lindarea Goldstein
Lindarea Goldstein, Owner

Owens Valley Water Company
P.O. Box 691250
Los Angeles, CA 90069
Telephone: (818) 219-1474
Email: Owensvalleywaterco@gmail.com

Owens Valley Water Company (“OVWC”)

EMERGENCY CUSTOMER PROTECTIONS

OVWC’s Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

OVWC shall:

1. Suspend disconnections of water service for delinquent accounts.
2. Work cooperatively with affected customers to resolve unpaid bills and minimize disconnections for non-payment.
3. Waive reconnection or facilities fees for affected customers and suspend deposits for affected customers who must reconnect to the system.
4. Provide reasonable payment options to affected customers.

To learn more about Utility’s Emergency Customer Protections, please contact Customer Service at (818) 219-1474.