

**CALIFORNIA PUBLIC UTILITIES COMMISSION  
DIVISION OF WATER AND AUDITS**

**Advice Letter Cover Sheet**

**Utility Name:** Warring Water Service, Inc. **Date Mailed to Service List:** Apr. 1, 2021  
**District:** N/A  
**CPUC Utility #:** WTD-321 **Protest Deadline (20<sup>th</sup> Day):** Apr. 21, 2021  
**Advice Letter #:** 69-W **Review Deadline (30<sup>th</sup> Day):** May. 1, 2021  
**Tier** 1 2 3  Compliance **Requested Effective Date:** Apr. 1, 2021  
Compliance with Executive  
Director March 17, 2021  
**Authorization** Instructions **Rate Impact:** \$N/A  
**Description:** Extension of Emergency Disaster Customer %N/A  
Protections – COVID19

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

**Utility Contact:** Frank Brommenschenkel  
**Phone:** 805-525-4200  
**Email:** [Frank.brommen@verizon.net](mailto:Frank.brommen@verizon.net)

**Utility Contact:** Loriann Boon  
**Phone:** 805-524-3267  
**Email:** [danvlboon@sbcglobal.net](mailto:danvlboon@sbcglobal.net)

**DWA Contact:** Tariff Unit  
**Phone:** (415) 703-1133  
**Email:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**DWA USE ONLY**

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

APPROVED

WITHDRAWN

REJECTED

**Signature:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\_\_\_\_\_

# WARRING WATER SERVICE, INC.

P.O. Box 189 Piru, CA 93040, 805-524-3267, danvlboon@sbcglobal.net

April 1, 2021

Advice Letter No. 69-W

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Warring Water Service, Inc. (Warring) hereby transmits for filing one digital copy of this advice letter 69-W.

## **REQUEST**

Warring transmits this Tier 1 advice letter filing in compliance with California Public Utilities Commission (Commission) Executive Director Rachel Peterson March 17, 2021 Letter to Class C, D Water and Sewer utilities directing all Class C and D water and sewer utilities to extend the Emergency Customer Protections to June 30, 2021 and keep the Catastrophic Event Memorandum Account (CEMA - COVID -19) open until June 30, 2021.

## **BACKGROUND**

On March 26, 2020, the previous Executive Director issued a letter to all Class C, D Water and Sewer utilities stating that the Commission expects the utilities to extend customer protections to customers affected by the COVID-19 pandemic. This Emergency Customer Protections apply to customers for up to one year from April 16, 2020.

### Other Actions by Warring

Warring has activated its CEMA – COVID-19 in response to the COVID-19 emergency.

Warring customer service representatives shall work with customers who contact Warring and advise that, due to COVID-19, they are having difficulty paying their bills.

## **EMERGENCY CUSTOMER PROTECTIONS**

Warring's Emergency Customer Protections provide protections for customers due to the COVID-19 pandemic.

Warring shall:

1. Suspend disconnections of water service for delinquent accounts.
2. Work cooperatively with affected customers to resolve unpaid bills and minimize disconnections for non-payment.

# WARRING WATER SERVICE, INC.

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3. Waive reconnection or facilities fees for affected customers and suspend deposits for affected customers who must reconnect to the system.
4. Provide reasonable payment options to affected customers.

To learn more about Utility's Emergency Customer Protections, please contact Customer Service at 805-524-3267.

## **TIER DESIGNATION AND REQUESTED EFFECTIVE DATE**

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution).<sup>1</sup> This Advice Letter shall be effective April 1, 2021.

## **NOTICE**

As this Advice Letter is for compliance with Executive Director Peterson's March 17, 2021 letter, no additional notice to customers is required.

This Advice Letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

## **RESPONSE OR PROTEST<sup>2</sup>**

Anyone may respond to or protest this AL. A response supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A protest objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding;  
or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require relitigating a prior order of the Commission.

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<sup>1</sup> GO. 96-B, Water Industry Rule 7.3.1

<sup>2</sup> GO. 96-B, General Rule 7.4.1

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A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility.

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. DWA must receive a response or protest via email (or postal mail) within 20 days of the date the AL is filed. The addresses for submitting a response or protest are:

**Email Address:**

[Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**Mailing Address:**

California Public Utilities Commission  
Water Division, 3rd Floor  
505 Van Ness Avenue  
San Francisco, CA 94102

On the same day the response or protest is submitted to Water Division (WD), the respondent or protestant shall send a copy of the protest to Loriann Boon at: Warring Water Service, Inc.

**Email Address:**

[danvlboon@sbcglobal.net](mailto:danvlboon@sbcglobal.net)

**Mailing Address:**

Warring Water Service, Inc.  
P.O. Box 189  
Piru, CA 93040

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform WD, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

## **REPLIES**

The utility shall reply to each protest and may reply to any response. Any reply must be received by WD within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.<sup>3</sup>

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<sup>3</sup> GO. 96-B, General Rule 7.4.3

# WARRING WATER SERVICE, INC.

P.O. Box 189 Piru, CA 93040, 805-524-3267, danvlboon@sbcglobal.net

## SERVICE LIST

Recipient 1 County of Ventura Special Districts  
Attn: Scott Mecstroth  
6767 Spring Road  
Moorpark, CA 93021

Recipient 2 California American Water  
Attn: Wes Owens  
[Wes.owens@amwater.com](mailto:Wes.owens@amwater.com)

Recipient 3 Rancho Temescal  
Tim Cohen  
[tcohen@ranchotemescal.com](mailto:tcohen@ranchotemescal.com)

I hereby certify that the above service list has been served a copy of AL 69-W on April 1, 2021.

Executed in Santa Paula, California on the April 1, 2021.

Warring Water Service, Inc.

By: /s/Frank Brommenschenkel  
Glen Pace  
President

Enclosures