Filed: 6/23/2021

Effective: 7/1/2021

# CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS

#### **Advice Letter Cover Sheet**

**NORTH GUALALA WATER** 

Signature:

Date:

**Utility Name: COMPANY** Date Mailed to Service List: 06/23/21 District: Protest Deadline (20th Day): 07/13/21 CPUC Utility #: WTC - 38 Review Deadline (30th Day): 07/23/21 Advice Letter #: 130 Tier ⊠1  $\Box 2$ □3 Requested Effective Date: 07/01/21 Compliance with Water Director Authorization June 16, 2021 Letter Rate Impact: \$0 **Description:** Extension of Emergency Disaster Customer 0% Protections - COVID19 The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information. Utility Contact: David Bower Utility Contact: Marino Rodriguez Phone: (707) 884-3579 Phone: (831) 809-2074 Email: office@ngwco.com Email: marinorod@aol.com **DWA Contact:** Tariff Unit Phone: (415) 703-1133 Email: Water.Division@cpuc.ca.gov **DWA USE ONLY STAFF COMMENTS** DATE [ ] WITHDRAWN [ ] REJECTED [ ] APPROVED

## NORTH GUALALA WATER COMPANY, INC. Mendocino County

June 23, 2021

ADVICE LETTER No. 130

#### TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

NORTH GUALALA WATER COMPANY (NGWC) hereby transmits for filing one original and one copy each of the following tariffs schedules which are attached hereto:

#### Summary

North Gualala Water Company transmits this Tier 1 advice letter filing in compliance with California Public Utilities Commission (CPUC) Water Division Director Terence Shia's June 16, 2021 Letter to Class A, B, C, and D Water and Sewer utilities directing all water and sewer utilities to extend the Emergency Customer Protections through September 30, 2021 and to keep the Catastrophic Event Memorandum Account (CEMA – COVID-19) open through September 30, 2021.

#### Background

On March 17, 2021, the CPUC's Executive Director issued a letter to all Class C, D Water and Sewer utilities directing them to file a Tier 1 Advice Letter indicating that the utility has extended the Emergency Customer Protections previously requested in the March 26, 2020 Executive Director's letter to June 30, 2021, and also to extend appropriate memorandum accounts to June 30, 2021. By the Governor's Executive Order N-08-21 water systems across California were ordered not to discontinue service to customers for non-payment of bills and to extend Emergency Customer Protections through September 30, 2021.

This advice letter is to notify the CPUC that NGWC will comply with Water Division's Directors June 16, 2021 letter and will extend the following Customer Protections provided to customers due to the COVID-19 pandemic through September 30, 2021:

- 1. Suspend disconnections of water service for delinquent accounts.
- 2. Work cooperatively with affected customer to resolve unpaid bills and minimize disconnections for non-payment.
- 3. Waive reconnection or facilities fees for affected customers and suspend deposits for affected customers who must reconnect to the system.
- 4. Provide reasonable payment options to affected customers.

This filing is made under the provisions of General Order No 96-B.

This filing will not cause withdrawal of service nor conflict with any other schedule or rule.

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#### **Requested Effective Date**

Advice Letter 130 is a Tier 1 advice letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3). NGWC respectfully requests that Advice Letter No. 130 be effective July 1, 2021.

#### **Notice**

In compliance with Section 4.3 of General Order 96-B, a copy of this advice letter has been mailed to all parties listed on the enclosed service list. In conformance with Ordering Paragraph No. 3 of Resolution No.W-4664, NGWC will provide notice to its customers of the increase in dollar and percentage terms with the first bill that includes the increase.

#### **Response or Protest**

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission).

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3<sup>rd</sup> Floor California Public Utilities Commission 505 Van Ness Avenue San Francisco, CA 94102 E-Mail: water division@cpuc.ca.gov

On the same day the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy of the protest by mail or e-mail to us, addressed to:

North Gualala Water Company P.O. Box 1000 Gualala, CA 95445 Phone No. (707) 884-3579

Fax: (707) 884-1620 Email: office@ngwco.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within five business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response.

North Gualala Water Company

David Bower President

Attachments

### NORTH GUALALA WATER COMPANY, INC. P.O. Box 1000 Gualala, CA 95445

#### **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy via email of the following document, North Gualala Water Company, Advice Letter No. 130, upon the California Public Utilities Commission as shown on the Service List attached hereto, a copy thereof properly addressed to each party. Additionally, I hereby certify that I have this day served a true copy via first class United States Mail of the following document, North Gualala Water Company, Advice Letter No. 130, without attachments, upon all additional parties of record as shown on the Service List attached hereto, a copy thereof properly addressed to each party.

Executed in Gualala, California on the 23rd day of June 2021.

Suzette Y. Eissler Office Manager

### NORTH GUALALA WATER COMPANY, INC.

P.O. Box 1000 Gualala, CA 95445

#### NORTH GUALALA WATER COMPANY ADVICE LETTER No. 130 SERVICE LIST (AS PER SECTION 4.3 OF GENERAL ORDER No. 96-B)

#### Via E-mail:

California Public Utilities Commission Division of Water and Audits Water.Division@cpuc.ca.gov

#### Via First Class U.S. Mail (Without Attachments):

Point Arena Water Works P.O. Box 205 Point Arena, CA 95468-0205

Sea Ranch Water Company P.O. Box 16 The Sea Ranch, CA 95497-0016