

**CALIFORNIA PUBLIC UTILITIES COMMISSION  
DIVISION OF WATER AND AUDITS**

**Advice Letter Cover Sheet**

**Utility Name:** GOLDEN STATE WATER COMPANY

**Date Mailed to Service List:** 10/4/2022

**District:** COMPANY WIDE

**CPUC Utility #:** 133 W

**Protest Deadline (20<sup>th</sup> Day):** 10/24/2022

**Advice Letter #:** 1887-W

**Review Deadline (30<sup>th</sup> Day):** 11/3/2022

**Tier**     1     2     3     Compliance

**Requested Effective Date:** 11/3/2022

**Authorization**

**Rate Impact:** \$0

**Description:** Rule No. 14.1 & Rule No. 11 Update

0%

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

**Utility Contact:** Gladys Estrada

**Utility Contact:** Brad Powell

**Phone:** (909) 394-3600 x 527

**Phone:** (909) 394-3600 x 422

**Email:** [grosendo@gswater.com](mailto:grosendo@gswater.com)

**Email:** [Brad.Powell@gswater.com](mailto:Brad.Powell@gswater.com)

**DWA Contact:** Tariff Unit

**Phone:** (415) 703-1133

**Email:** [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

**DWA USE ONLY**

<u>DATE</u>	<u>STAFF</u>	<u>COMMENTS</u>
_____	_____	_____
_____	_____	_____

APPROVED

WITHDRAWN

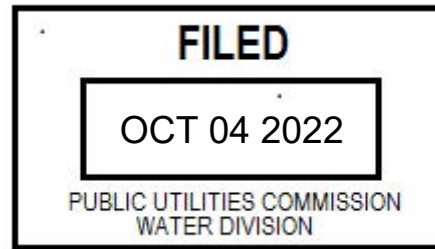
REJECTED

**Signature:** \_\_\_\_\_

**Comments:** \_\_\_\_\_

**Date:** \_\_\_\_\_

\_\_\_\_\_



October 4, 2022

Advice Letter No. 1887-W

(U-133-W)

**TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Golden State Water Company (GSWC) hereby transmits for filing the following tariff sheets applicable to its Water Operations:

<u>CPUC Sheet No</u>	<u>Title of Sheet</u>	<u>Canceling CPUC Sheet No.</u>
Revised No. 9116-W	Rule No. 11, Discontinuance And Restoration Of Service Page 8	Revised No. 8604-W
Revised No. 9117-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 1	Revised No. 8969-W
Revised No. 9118-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 2	Revised No. 8970-W
Revised No. 9119-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 3	Revised No. 8971-W
Revised No. 9120-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 4	Revised No. 8972-W
Revised No. 9121-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 5	Revised No. 8973-W
Revised No. 9122-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 6	Revised No. 8974-W
Revised No. 9123-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 7	Revised No. 8975-W

Revised No. 9124-W	Rule No. 14.1 Water Conservation And Reduction Plan Page 8	Revised No. 8976-W
Revised No. 9125-W	Table of Contents, Page 6	Revised No. 9114-W
Revised No. 9126-W	Table of Contents, Page 1	Revised No. 9115-W

### **Purpose**

GSWC is updating its existing Rule No. 14.1 to incorporate minor edits to conform with the recent updates to its Schedule No. 14.1 -Water Shortage Contingency Plan (Schedule 14.1) and its Rule No. 11.

### **Background**

On August 20, 2021, GSWC filed Advice Letter No. 1862-W with the California Public Utilities Commission (Commission) to establish a company-wide Schedule 14.1 and make minor updates to its Rule No. 14.1. Advice Letter No. 1862-W was approved with an effective date of September 19, 2021.

On May 27, 2022, GSWC filed Advice Letter No. 1883-W with the Commission to modify its Schedule 14.1 to incorporate language for local and state agencies' restrictions regarding current drought conditions and conservation mandates in several areas served by GSWC. Advice Letter 1883-W was approved with an effective date of June 26, 2022.

To remain consistent with GSWC's Schedule 14.1, GSWC is proposing minor edits to the existing Rule No. 14.1. The context of Rule 14.1 remains intact.

### **Request**

GSWC is seeking to update its existing Rule No. 14.1 to incorporate minor edits to conform with the recent updates to its Schedule 14.1 and to update its Rule No. 11, as it relates to both Schedule 14.1 and Rule No. 14.1.

GSWC requests to make minor text updates to its Rule No. 14.1, to include language that aligns with the requirements of water wholesalers, state and local agencies' mandates regarding conservation and watering requirements.

At this time, GSWC is only requesting edits to its existing Rule No. 14.1 and is not requesting activation of a higher mandatory conservation stage; there are no public meetings required that relate to the proposed updates in this advice letter.

### **Tier Designation**

This advice letter has a Tier 2 designation. GSWC is requesting that this filing become effective on November 3, 2022.

**Notice**

This advice letter does not seek to increase any rate or charge. Therefore, customer notice is not required. In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted to GSWC's Advice Letter service list.

**Response or Protest**

Anyone may submit a response or protest for this Advice Letter (AL). When submitting a response or protest, **please include the utility name and advice letter number in the subject line.**

A **response** supports the filing and may contain information that proves useful to the Commission in evaluating the AL. A **protest** objects to the AL in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

1. The utility did not properly serve or give notice of the AL;
2. The relief requested in the AL would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the AL contain material error or omissions;
4. The relief requested in the AL is pending before the Commission in a formal proceeding; or
5. The relief requested in the AL requires consideration in a formal hearing, or is otherwise inappropriate for the AL process; or
6. The relief requested in the AL is unjust, unreasonable, or discriminatory, provided that such a protest may not be made where it would require re-litigating a prior order of the Commission.

A protest may not rely on policy objections to an AL where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility. A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

WD must receive a response or protest via email (**or** postal mail) within 20 days of the date the AL is filed. When submitting a response or protest, **please include the utility name and advice letter number in the subject line.** The addresses for submitting a response or protest is:

California Public Utilities Commission  
Water Division  
505 Van Ness Avenue  
San Francisco, CA 94102  
E-mail: [Water.Division@cpuc.ca.gov](mailto:Water.Division@cpuc.ca.gov)

On the same day the response or protest is submitted to WD, the respondent or protestant shall send a copy of the protest to Golden State Water Company, addressed to:

Golden State Water Company  
Attn: Gladys Estrada  
630 East Foothill Blvd.  
San Dimas, CA 91773  
E-mail: [regulatoryaffairs@gswater.com](mailto:regulatoryaffairs@gswater.com)

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform DWA, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

### **Replies**

The utility shall reply to each protest and may reply to any response. Any reply must be received by WD within five business days after the end of the protest period, and shall be served on the same day on each person who filed the protest or response to the AL.

The actions requested in this advice letter are not now the subject of any formal filings with the California Public Utilities Commission, including a formal complaint, nor action in any court of law.

Sincerely,

/s/ Gladys Estrada  
Gladys Estrada  
Regulatory Analyst

cc: Jim Boothe, CPUC - Water Division  
Victor Chan, CPUC- CalPA  
Richard Rauschmeier, CPUC- CalPA  
Jeremy Ho, CPUC- Water Division

Rule No. 11  
Discontinuance And Restoration Of Service

B. Discontinuance of Services by Utility (Continued)

1. For Nonpayment of Bills (Continued)

j. Designation of a Third-Party Representative (Older Adult or Disabled only)

- (1) Customer must inform utility if she or he desires that a third party receive discontinuance or other notices on her or his behalf.
- (2) Utility must be advised of name, address and telephone number of third party with a letter from third party accepting this responsibility.
- (3) Only customers who certify that they are older adults age 62 or over or disabled are entitled to third-party representation. Proof of age must be supported by certificate of birth, driver's license, passport or other reliable document. Proof of disability must be by certification from a licensed physician, public health nurse or social worker.

2. For Noncompliance with Rules

The utility may discontinue service to any customer for violation of these rules after it has given the customer at least five days' written notice of such intention. Where safety of water supply is endangered, service may be discontinued immediately without notice.

3. For Waste of Water

- a. Where negligent or wasteful use of water exists on customer's premises, the utility may discontinue the service if such practices are not remedied within forty-eight (48) hours after it as given the customer written notice to such effect. (T)
- b. In order to protect itself against serious and unnecessary waste or misuse of water, the utility may meter any flat rate service and apply the regularly established meter rates where the customer continues to misuse or waste water forty-eight (48) hours after the utility has given the customer written notice to remedy such practices. (T)

4. For Unsafe Apparatus or Where Service is Detrimental or Damaging to the Utility or its Customers

If an unsafe or hazardous condition is found to exist on the customer's premise, or if the use of water thereon by apparatus, appliances, equipment or otherwise is found to be detrimental or damaging to the utility or its customers, the service may be shut off without notice. The utility will notify the customer immediately of the reasons for the discontinuance and the corrective action to be taken by the customer before service can be restored.

(Continued)

(To be inserted by utility)

Advice Letter No. 1887-W  
Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprowls**  
President

(To be inserted by P.U.C.)

Date Filed \_\_\_\_\_  
Effective \_\_\_\_\_  
Resolution No. \_\_\_\_\_

Rule No. 14.1  
Water Conservation And Reduction Plan

T

GENERAL INFORMATION

1. If requested by a water wholesaler or government agency or if water supplies are projected to be insufficient to meet normal customer demands and are beyond the control of the utility, the utility may elect to activate voluntary conservation using the portion of this plan set forth in Section A of this Rule, after notifying the Director of the Commission's Water Division (WD) of its intent in e-mailed format. The utility's customers shall be notified of the voluntary conservation measures through a bill insert, direct mailing, or electronic notification. (T)
2. Prior or subsequent to the declaration of mandatory reduction by a water wholesaler or government agency, or in the opinion of the utility, mandatory conservation or reduction is needed, the utility may request adding a Schedule No. 14.1 - Water Shortage Contingency Plan with Staged Mandatory Restrictions, Reductions And Drought Surcharges tariff (Schedule No. 14.1), via a Tier 2 advice letter. The utility may request a lost revenue memorandum account at this time. (T)
3. Schedule No. 14.1 complies with the requirements of the Water Shortage Contingency Plan (WSCP) in Water Code Section 10632 of the Urban Water Management Planning Act. (D)
4. The WSCP requires water suppliers to adopt six water shortage stages, which correspond to progressively severe water shortage conditions (up to 10%, 20%, 30%, 40%, 50%, and greater than 50% shortage) as compared to normal reliability conditions. These water shortage stages have been standardized to allow for a consistent regional and statewide approach to conveying the relative severity of water supply shortage conditions. Reduction of available water supply by the indicated percentages or an equivalent regulatory requirement will trigger an appropriate water shortage stage, and GSWC will implement the response actions as specified in Schedule No. 14.1. (N)
5. The utility shall file a Tier 2 advice letter to request activation of a particular stage of Schedule No. 14.1. (T)
  - a. If a Declaration of Mandatory Reductions is made by utility, wholesale supplier, or governing agency, or (T)
  - b. If the utility is unable to address voluntary conservation levels set by itself, its wholesale supplier, or governing agency, or (T)
  - c. If the utility chooses to activate a greater shortage stage (T)

(Continued)

(To be inserted by utility) Advice Letter No. <u>1887-W</u> Decision No. _____	Issued By <b>R. J. Sprows</b> President	(To be inserted by P.U.C.) Date Filed _____ Effective _____ Resolution No. _____
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Rule No. 14.1  
Water Conservation And Reduction Plan

T

GENERAL INFORMATION (Continued)

- |   |                      |
|---|----------------------|
|   | (L)                  |
| 6. When Schedule No. 14.1 is activated and the utility determines that water supplies are again sufficient to meet normal demands, and mandatory rationing measures are no longer necessary, the utility shall seek Commission approval via a Tier 1 advice letter to deactivate the particular stage of mandatory reduction that had been authorized.                                      |                      |
| 7. In the event of a water supply shortage requiring a voluntary or mandatory conservation or demand reduction program, the utility shall make available to its customers water conservation kits as required by its version of Rule No. 20. The utility shall notify all customers of the availability of conservation kits via a bill insert, direct mailers, or electronic notification. | (T)<br>(T)<br>(T)(L) |
| <b>A. <u>VOLUNTARY CONSERVATION</u></b>   | (T)                  |
| 1. Other than upon request, water should not be served in eating and drinking establishments, including but not limited to restaurants, hotels, cafes, bars, or other public places where food or drink are served and/or purchased.  | (L) (T)              |
| 2. Hotels/motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.   | (N)                  |
| 3. Potable water used for irrigation outside of newly constructed homes and buildings shall only be delivered by drip or micro spray systems.   |                      |
| 4. Commercial, industrial, and institutional properties, such as campuses, golf courses, and cemeteries, shall immediately implement water efficiency measures to reduce potable water use in an amount consistent with the required reduction.   | (N)                  |
| <b>B. <u>NON-ESSENTIAL OR UNAUTHORIZED WATER</u></b>  | (T)                  |
| 1. No customer shall use utility-supplied water for non-essential or unauthorized uses as defined by the State of California or local ordinances.   | (D)                  |
| 2. Water waste resulting from a failure to repair or mitigate any leaks, breaks, or other malfunction in a customer's domestic or outdoor water system within forty-eight (48) hours of notification by the utility, unless other specific arrangements are made and agreed to by the utility, may result in termination of service in accordance with Rule No. 11.                         | (T)<br> <br>(T)      |
| 3. The application of potable water to outdoor landscapes in a manner that causes runoff onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.   | (T)<br>(T)           |
|   | (L)<br>(L)           |

(Continued)

<b>(To be inserted by utility)</b>	<i>Issued By</i>	<b>(To be inserted by P.U.C.)</b>
Advice Letter No. <u>1887-W</u>	<b>R. J. Sprowls</b>	Date Filed _____
Decision No. _____	<b>President</b>	Effective _____
		Resolution No. _____



Rule No. 14.1  
Water Conservation And Reduction Plan

T

B. NON-ESSENTIAL OR UNAUTHORIZED WATER USE (Continued)

(L)

4. The use of a hose that dispenses potable water to wash a motor vehicle, except where the hose is fitted with a shutoff nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

(T)  
(T)  
(T)

5. The use of potable water for washing buildings, structures, sidewalks, walkways, patios, tennis courts, or other hard surfaced, nonporous areas except to protect the health and safety of the public.

(D)

6. Use of potable water for watering streets with trucks or other vehicles, except for initial wash-down for construction purposes (if street sweeping is not feasible), or to protect public health and safety.

(D)  
(D)  
(D)  
(D)

7. The use of portable water in a fountain or other decorative water feature, except where the water is part of a recirculating system.

(T)  
(T)

(D)

8. The use of potable water for the irrigation of non-functional turf at commercial, industrial and institutional sites.

(N)

9. The use of potable water for watering outside plants, lawn, landscape, and turf area during certain hours prohibited by applicable laws or rules, during and up to 48-hours after measurable rainfall (0.1" or more).

(T)  
(T)  
(T)

10. The use of potable water for irrigation or ornamental turf on public street medians.

(N)

(D)

The outdoor irrigation restriction does not apply to trees or edible vegetation watered solely by drip or micro spray systems.

(N)  
(N)

(L)

(L)

(Continued)

(To be inserted by utility)

Advice Letter No. 1887-W  
Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprowls**  
President

(To be inserted by P.U.C.)

Date Filed \_\_\_\_\_  
Effective \_\_\_\_\_  
Resolution No. \_\_\_\_\_

Rule No. 14.1  
Water Conservation And Reduction Plan

T

C. STAGED MANDATORY REDUCTION OF WATER USAGE

(L)

1. Prior to implementing mandatory reduction due to declaration by a water wholesaler, government agency or the utility water supply shortage conditions (per Water Code Section 350), a utility may request the addition of a Schedule No. 14.1 - Water Shortage Contingency Plan with Staged Mandatory Restrictions, Reductions And Drought Surcharges tariff, via a Tier 2 advice letter, with full justification. The utility may not activate Schedule No. 14.1 until authorized to do so by the Commission as delegated to WD.

(T)

2. A staged Schedule No. 14.1 authorized by the Commission shall remain dormant until triggered by specific conditions detailed in the Schedule No. 14.1 tariff and the utility has requested and received authorization for activating a stage by the Commission in response to a Tier 2 advice letter.

(T)

3. Notice of the Tier 2 advice letter and associated public participation hearing, if required, shall be provided to customers through a bill insert, direct mailing, or by electronic notification.

(T)

4. The Utility shall comply with all requirements of Sections 350-358 of the California Water Code.

(T)

5. The Tier 2 advice letter requesting the addition of a Schedule No. 14.1 shall include but not be limited to:

(T)

(L)

a. Proposed Schedule No. 14.1 tariff, which shall include but not be limited to:

i) Applicability,

ii) Territory applicable to,

iii) A detailed description of each Stage of Reduction,

(T)

iv) A detailed description of the Trigger that Activates each Stage of Reduction,

(T)

v) A detailed description of each water use restriction for each stage of reduction,

(T)

vi) Water use violation levels, written warning levels, associated fines, if applicable, and exception procedures,

vii) Conditions for installation of a flow restrictor,

viii) Charges for removal of flow restrictors, and

ix) Special Conditions.

b. Justification, documentation and calculations in support of the plan.

(T)

(L)

(L)

(Continued)

(To be inserted by utility)

Advice Letter No. 1887-W  
Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprowls**  
President

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Rule No. 14.1  
Water Conservation And Reduction Plan

T

C. STAGED MANDATORY REDUCTION WATER USAGE (Continued)

- 6. All monies collected by the utility through water use violation fines shall not be accounted for as income but rather booked to a memorandum account to offset authorized expenses incurred or recovery of lost revenue. Lost revenues associated with reduced sales as a result of activation of either Rule No. 14.1 or Schedule No. 14.1 for a non-WRAM utility should be tracked in a separate memorandum account for disposition as directed or authorized from time to time by the Commission. (L)
- 7. All expenses incurred by utility to activate Rule No. 14.1 and Schedule No. 14.1 that have not been considered in a General Rate Case or other proceeding, shall be recoverable by utility if determined to be reasonable by Commission. These monies shall be accumulated by the utility in a separate memorandum account for disposition as directed or authorized from time to time by the Commission.
- 8. Number of stages requested by the district/service area may vary, depending on specifics of water shortage event. The utility shall file a Tier 2 advice letter to request activation of a particular stage of Schedule No. 14.1 under the following conditions: (T)(L)
  - a. If the utility is unable to achieve desired conservation levels set by itself, wholesale supplier or governing agency through voluntary conservation, or (T)(L)  
(T)(L)
  - b. If a Declaration of Mandatory Reduction is made by the utility, wholesale supplier or governing agency, or (T) (L)
  - c. If a government agency with legal jurisdiction over the utility or its service area declares a state of emergency in response to severe drought conditions, earthquake or other catastrophic event that severely reduces the utility's water supply, or (N)
  - d. If voluntary conservation levels or mandatory restrictions on certain uses of water, set by the Commission, the utility, wholesale water supplier, or government agency are insufficient, or (N)
  - e. If the utility chooses to activate a greater stage with justification and approval by the Commission. (T)(L)
- 9. The Tier 2 advice letter requesting activation of a Schedule 14.1 shall include but not be limited to:
  - a. Justification for activating this particular stage of mandatory reduction, as well as period during which this particular stage of mandatory conservation and reduction measures will be in effect. (T)  
(T)
  - b. When the utility requests activation of a particular Stage, it shall notify its customers as detailed in Section E below.

(Continued)

(To be inserted by utility) Advice Letter No. <u>1887-W</u> Decision No. _____	Issued By <b>R. J. Sprowls</b> President	(To be inserted by P.U.C.) Date Filed _____ Effective _____ Resolution No. _____
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Rule No. 14.1  
Water Conservation And Reduction Plan

T

- D. ENFORCEMENT OF STAGED MANDATORY CONSERVATION AND REDUCTION (T)
1. The water use restrictions in Section A of this Rule, become mandatory when the Schedule No. 14.1, Stage 2 or higher is triggered, the utility files a Tier 2 advice letter requesting activation of a Stage 2 or higher, and authorization is received from the Commission as delegated to WD. (T)  
(T)
  2. The nonessential or unauthorized water use listed in Section B of this Rule are always mandatory. (D)  
(N)
  3. Each stage of Schedule No. 14.1 has an associated drought surcharge that may be implemented based on local conditions and/or conservation and reduction targets. (T)  
(T)
  4. The utility may after one written warning, install a flow restricting device on the service line of any customer observed or proven by utility personnel to be using water for any nonessential or unauthorized use as defined in Section A or B above when Schedule No. 14.1 Stage 2 or higher has been activated. (T)  
(T)
    - a. A flow restrictor shall not restrict water delivery by greater than 50% of normal domestic flow and shall be capable of providing the premise with a minimum flow of 50 Gallons Per Capita Per Day (GCPD). The restricting device may be removed only by the utility, only after a (7) seven-day period has elapsed, and only upon payment of the appropriate removal charge as setforth in Schedule No. 14.1. (T)  
(T)
    - b. After the removal of the restricting device, if any non-essential or unauthorized use of water continues, the utility may install another flow restricting device without written notice. This device shall remain in place until water supply conditions warrant its removal and until the appropriate charge for removal is paid to the utility.
    - c. Customer tampering with flow restricting device may result in discontinuation of water service at the utility's discretion. (T)
    - d. If, despite installation of such flow-restricting device pursuant to the provisions of the previous enforcement conditions, any non-essential or unauthorized use of water continues, then the utility may discontinue water service to such customer. In such event, a charge as provided in Rule No. 11, Section C shall be paid to the utility as a condition of restoration of service. (T)

(Continued)

(To be inserted by utility)

Advice Letter No. 1887-W  
Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprows**  
President

(To be inserted by P.U.C.)

Date Filed \_\_\_\_\_  
Effective \_\_\_\_\_  
Resolution No. \_\_\_\_\_

Rule No. 14.1  
Water Conservation And Reduction Plan

T

(D)  
(D)

E. APPEAL PROCEDURE

1. Any customer who seeks a variance from any of the provisions of this Water Conservation and Reduction Plan shall notify the utility in writing using the appeals form, explaining in detail the reason for such a variation. The utility shall respond to each such request in writing.
2. Any customer not satisfied with the utility's response may contact the Commission. (T)
3. Except as set forth in this Section, no person shall have any right or claim in law or in equity, against the utility because of, or as a result of, any matter or thing done or threatened to be done pursuant to the provisions of the Water Conservation and Reduction Plan. (T)

F. PUBLICITY

(L)

1. As stated under Section C.3, when a utility requests the addition of a Schedule No. 14.1, via a Tier 2 advice letter, it shall provide notice of the Tier 2 advice letter and associated public hearing, if applicable, provided to customers through bill inserts, direct mailing, or electronic notification and shall comply with all requirements of Sections 350-358 of the California Water Code (CWC), including but not limited to the following:
  - a. In order to be in compliance with both the General Order 96-B and CWC, the utility shall provide notice via both newspaper and bill insert, direct mailing or electronic notification.
  - b. Utility shall file one notice for each advice letter filed, that includes both notice of the filing of the Tier 2 advice letter as well as the details of the public hearing (date, time, place, etc.).
  - c. The public meeting, if required, shall be held after the utility files the Tier 2 advice letter, and before the Commission authorizes the addition of Schedule No. 14.1 to the tariff except in cases of emergency water shortages approved by WD. (T)
  - d. Utility shall consult with WD staff prior to filing advice letter, in order to determine details of public meeting. (L)

(T)

(T)

(L)

(L)

(L)

(Continued)

(To be inserted by utility)

Advice Letter No. 1887-W  
Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprowls**  
President

(To be inserted by P.U.C.)

Date Filed \_\_\_\_\_  
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Rule No. 14.1  
Water Conservation And Reduction Plan

T

F. PUBLICITY (Continued)

2. In the event that a Schedule No. 14.1 is activated, and a utility requests activation through the filing of a Tier 2 advice letter, the utility shall notify its customers and provide each customer with a copy of Schedule No. 14.1 by means of bill insert, direct mailing or electronic notification. Notification shall take place prior to imposing any surcharges associated with this plan. If activation of Schedule No. 14.1 occurs one year or more since the public hearing associated with adding Schedule No. 14.1 to its tariffs, then the utility shall conduct a public hearing pursuant to CWC Section 351 prior to activating the mandatory reduction stage.
  
3. During the period that a stage of Schedule No. 14.1 is activated, the utility shall provide customers with updates regarding its water supply status and the results of customers' conservation efforts. These updates may occur through bill inserts, website updates, or other means of communication.

(T)  
(T)  
(T)

(To be inserted by utility)

Advice Letter No. 1887-W  
Decision No. \_\_\_\_\_

*Issued By*  
**R. J. Sprowls**  
*President*

(To be inserted by P.U.C.)

Date Filed \_\_\_\_\_  
Effective \_\_\_\_\_  
Resolution No. \_\_\_\_\_

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(To be inserted by utility)

Advice Letter No. 1887-W  
 Decision No. \_\_\_\_\_

Issued By  
**R. J. Sprowls**  
 President

(To be inserted by P.U.C.)

Date Filed \_\_\_\_\_  
 Effective \_\_\_\_\_  
 Resolution No. \_\_\_\_\_

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(To be inserted by utility)  
 Advice Letter No. 1887-W  
 Decision No. \_\_\_\_\_

*Issued By*  
**R. J. Sprows**  
*President*

(To be inserted by P.U.C.)  
 Date Filed \_\_\_\_\_  
 Effective \_\_\_\_\_  
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P.O. Box 386  
Apple Valley, CA 92307

**Mariana Ranchos County Water District**  
9600 Manzanita Street  
Apple Valley, CA 92308  
[MarianaCWD@mrcwd.org](mailto:MarianaCWD@mrcwd.org)

**Navajo Mutual Water Company**  
P. O. Box 392  
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[Gmmwvc@gmail.com](mailto:Gmmwvc@gmail.com)

**San Gabriel County Water Co.**  
8366 Grand Avenue  
Rosemead, CA 91770  
[Jim@sgcwg.com](mailto:Jim@sgcwg.com)

**Serrano Water Dist. – Villa Park**  
18021 East Lincoln Street  
Villa Park, CA 92667

**Sunny Slope Water Co.**  
1040 El Campo Drive  
Pasadena, CA 91107-5506  
[Ken@SunnySlopeWaterCompany.com](mailto:Ken@SunnySlopeWaterCompany.com)  
[Karen@SunnySlopeWaterCompany.com](mailto:Karen@SunnySlopeWaterCompany.com)

**Victor Valley Water District**  
14343 Civic Drive  
P O Box 5001  
Victorville, CA 92392

**Westmorland Water Company**  
P.O. Box 698  
Westmorland, CA 92281

**City of Anaheim**  
**City Clerk's Office**  
200 S. Anaheim Blvd. – Suite 217  
Anaheim, CA 92805

**City of Alhambra Utilities Dept.**  
111 S. First Avenue  
Alhambra, CA 91801



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6650 Beach Boulevard  
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Garden Grove, CA 92643  
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**Heber Public Utility District**  
P. O. Box H  
Heber, CA 92249

**City of Imperial**  
**Water Department**  
420 S. Imperial Avenue  
Imperial, CA 92251

**City of La Verne**  
**Water Department**  
3660 "D" Street  
La Verne, CA 91750  
[lestrella@ci.la-verne.ca.us](mailto:lestrella@ci.la-verne.ca.us)

**City of Monterey Park Water Co.**  
320 W. Newmark Avenue  
Monterey Park, CA 91754  
[rgonzales@montereypark.ca.gov](mailto:rgonzales@montereypark.ca.gov)

**City of Monrovia Water Company**  
415 S. Ivy Avenue  
Monrovia, CA 91016

**City of Brea**  
**Water Department**  
#1 Civic Center Drive  
Brea, CA 92621

**City of Calexico Water Co.**  
608 Heber Avenue  
Calexico, CA 92231  
[saldanaj@calexico.ca.gov](mailto:saldanaj@calexico.ca.gov)

**City of El Centro Water Co.**  
307 W. Brighton Avenue  
El Centro, CA 92243

**City of Fullerton Water**  
**Fullerton Water Department**  
303 W. Commonwealth Avenue  
Fullerton, CA 92631  
[garh@ci.fullerton.ca.us](mailto:garh@ci.fullerton.ca.us)

**City of Glendora**  
116 East Foothill Blvd.  
Glendora, CA 91740

**City of Hesperia**  
**Water Department**  
9700 Seventh Avenue  
Hesperia, CA 92345  
[jwyman@cityofhesperia.us](mailto:jwyman@cityofhesperia.us)

**City of La Palma**  
7822 Walker Street  
La Palma, CA 90623  
Attn: Jeff Moneda, PW Director

**Monte Vista Water District**  
10575 Central Avenue  
Montclair, CA 91763

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**City of Monterey Park**  
2600 W. Olive Avenue, Suite 500  
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**City of Orange**  
**Water Department**  
189 South Water Street  
Orange, CA 92866  
[jdefrancesco@cityoforange.org](mailto:jdefrancesco@cityoforange.org)



**GOLDEN STATE WATER COMPANY**  
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211 8<sup>th</sup> Street  
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825 S. Sunset Avenue  
West Covina, CA 91790

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**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

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Stanton, CA 90680

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**City of Yorba Linda**  
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**City of Barstow**  
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148 N. Huntington Street  
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City Council  
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**GOLDEN STATE WATER COMPANY**  
**REGION 1, 2 & 3 – SERVICE LIST**

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11333 Valley Blvd.  
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City Clerk  
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7822 Walker Street  
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La Verne, CA 91750

City Clerk  
**City of Monrovia**  
415 S. Ivy Avenue  
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City Clerk  
**City of Orange**  
300 E. Chapman Avenue  
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**REGION 1, 2 & 3 – SERVICE LIST**

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