



Suburban Water Systems

A SouthWest Water Company

1325 N. Grand Ave. Ste. 100, Covina, CA 91724-4044
Phone: 626.543.2500, Fax: 626.331.4848
www.swwc.com

U-339-W

VIA EMAIL

ADVICE LETTER NO. 372-W

July 15, 2022

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Suburban Water Systems (“Suburban”) hereby transmits for filing the following changes in its tariff schedules applicable to its service area and which are attached hereto:

CPUC Sheet No.	Title of Sheet	Canceling CPUC Sheet No.
1868-W	Rule No. 9, Rendering and Payment of Bills	1119-W
1869-W	Table of Contents	1863-W
1870-W	Table of Contents (Continued)	1864-W

Suburban requests authority to modify Rule No. 9, Rendering and Payment of Bills to allow customers to enroll in Suburban’s electronic or paper billing on service rendered, but not both.

This advice letter is submitted pursuant to Section 8.2 of General Order 96-B which states,

8.2 Request for Similar Treatment (see Industry Rule 7.3.2(8))

A Utility may submit an advice letter requesting approval, authorization, or other relief similar to that accorded another Utility by Commission order. The advice letter shall cite each decision or resolution relied upon, and shall demonstrate that the Utility submitting the advice letter is similarly situated in all material respects, and is requesting the same relief and relying on the same justification as in the cited order(s).

Suburban requests similar treatment to the approved Resolution W-4908 for Valencia Water Company (VWC) dated April 19, 2012, which granted VWC authority to allow customers the option to receive electronically, at no extra charge, regular billing statements for service and legal mandated notices (except as a tariff may otherwise require), and to no longer receive these items in paper form. Suburban requests authorization to revise Rule No. 9 to reflect this option.

Background

On July 1, 2022, Suburban filed Advice Letter 370-W requesting authorization for similar treatment to modify its Tariff Rule No. 9 regarding the Rendering and Payment of Bills. On July 12, 2022, the Water Division rejected the advice letter without prejudice, pursuant to General Rule 7.6.1, and allowed Suburban to resubmit a new advice letter as Tier 2 in compliance with General Order 96-B.

Tier Designation and Effective Date

Pursuant to General Order (GO) 96-B, Water Industry Rule 7.3.2(7), this advice letter is submitted with a Tier 2 designation.

Suburban requests that the advice letter become effective on August 14, 2022.

Notice

Customer notice – Individual customer notice of this advice letter is not required under General Order 96-B, Water Industry Rule 3.1 (Method of Notice for Advice Letter Increasing Rates) because it does not propose a rate increase or trigger any other customer notice requirement.

In compliance with General Rule 4.3 and 7.2 and Water Industry Rule 4.1 of General Order 96-B, a copy of this advice letter has been mailed or electronically transmitted to all interested and affected parties as detailed in Attachment A.

Protest and Responses

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
Water.Division@cpuc.ca.gov

On the same date any protest or response is submitted to the Water Division, the respondent or protestant must serve a copy of the protest or response to:
Suburban Water Systems, Kiki Carlson, Regulatory Affairs Manager, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044, and email to kcarlson@swwc.com
Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20 days protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within 5 business days after the end of the protest period and shall be served on the same day to the person who filed the protest or response.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

Sincerely,

/s/Kiki Carlson

Kiki Carlson
Regulatory Affairs Manager

Enclosures

SUBURBAN WATER SYSTEMS
Distribution List

Attachment A

Page 1 of 3

Director Of Public Works
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

City Clerk
City of West Covina
1444 W. Garvey Ave. South
West Covina, CA 91790

City Attorney
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

City Clerk
City of La Mirada
P.O. Box 828
La Mirada, CA 90638

Michael Gualtieri
La Habra Heights County Water District
P.O. Box 628
La Habra, CA 90633-0628

City Attorney
City of Baldwin Park
14406 E. Pacific Ave.
Baldwin Park, CA 91706

City Clerk
City of Industry
P.O. Box 3366
Industry, CA 91744

County Clerk
Orange County
10 Civic Center Plaza, 3rd. Floor
Santa Ana, CA 92701

City Clerk
City of Covina
125 East College Blvd.
Covina, CA 91723

City Attorney
City of Covina
125 East College Blvd.
Covina, CA 91723

Director of Public Works
City of Buena Park
6650 Beach Blvd.
Buena Park, CA 90621

City of Santa Fe Springs
Department of Public Works
11710 E. Telegraph Road
Santa Fe Springs, CA 90670

Bill Robinson
Upper San Gabriel Valley M.W.D.
1146 East Louisa Avenue
West Covina, CA 91790-1346

City Attorney
City of La Habra
P.O. Box 337
La Habra, CA 90633

City Attorney
City of West Covina
1444 West Garvey Ave. South
West Covina, CA 91790

City Clerk
City of Baldwin Park
14406 E. Pacific Ave.
Baldwin Park, CA 91706

The Prinden Corporation
P.O. Box 712
Park Ridge, NJ 07656-0712

Orchard Dale County Water District
13819 East Telegraph Road
Whittier, CA 90604

SUBURBAN WATER SYSTEMS
Distribution List

City Attorney
City of La Mirada
P.O. Box 828
La Mirada, CA 90638

County Clerk
Los Angeles County
12400 Imperial Hwy, Room 2001
Norwalk, CA 90650

County Counsel
Orange County
10 Civic Center Plaza, 3rd. Floor
Santa Ana, CA 92701

City Clerk
City of La Puente
15900 East Main St.
La Puente, CA 91744

City Clerk
City of Glendora
116 East Foothill Blvd.
Glendora, CA 91741

City Attorney
City of Glendora
116 East Foothill Blvd.
Glendora, CA 91741

City Clerk
City of Walnut
P.O. Box 682
Walnut, CA 91788-0682

City Attorney
City of Walnut
P.O. Box 682
Walnut, CA 91788-0682

Jandy Macias, General Manager
Valley County Water District
JMacias@vcwd.org

Ed Jackson
Liberty Utilities
AdviceLetterService@LibertyUtilities.com

Audrey F. Jackson
Golden State Water Company
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City Attorney
City of Industry
mvadon@bwslaw.com

Rowland Water District
gsanchez@rwd.org

Valencia Heights Water Co.
dmichalko@vhwc.org

California Domestic Water Company
lnoriega@caldomestic.com

Walnut Valley Water District
cflaming@wvwd.com

City Clerk
City of La Habra
cc@lahabraca.gov

California Advocates Office Water Branch
California Public Utilities Commission
PublicAdvocatesWater@cpuc.ca.gov

City of Azusa
Assistant Director - Water Operations
Jmacias@AzusaCa.Gov

City Clerk
City of La Puente
sgarcia@lapuente.org

SUBURBAN WATER SYSTEMS
Distribution List

Page 3 of 3

Chris Banner
South Hills Country Club
2655 S. Citrus Street
West Covina, CA 91791
cbanner@southhillscountryclub.org

Jeff Boand
O'Donnell Chevrolet - Buick
1312 Golden Vista Drive
West Covina, CA 91791
jboand007@aol.com

Ronald Moore
Golden State Water Company
Regulatory Affairs Department
630 E. Foothill Blvd.
San Dimas, CA 91709
RKMoore@gswater.com

The Public Advocates Office
California Public Utilities Commission
Richard.Raushmeier@cpuc.ca.gov
Hani.Moussa@cpuc.ca.gov

Rule No. 9

RENDERING AND PAYMENT OF BILLS

A. Rendering of Bills

Bills for service will be rendered each customer on a monthly or bimonthly basis at the option of the Utility, unless otherwise provided in the rate schedules.

At the customer's request, the utility may be requested to provide either paper or electronic bills for service rendered, but not both. (N)

The customer may elect to receive and view regular bills for service and other legal and mandated notices electronically and to no longer receive paper bills and legal and mandated notices. Customers requesting this option may be required to complete additional forms and agreements. Legal and mandated notices shall be included with the utility's electronic means of bill delivery; except, however, all notices of termination of service shall be made in accordance with Rule No. 8. The customer may discontinue electronic billing upon 30 days prescribed notice. (N)

1. Metered Service

- a. Meters will be read at regular intervals for the preparations of periodic bills and as required for the preparation of opening bills, closing bills and special bills.
- b. The opening bill for metered service will not be less than the established monthly minimum or readiness to serve charge for the service. Any amount paid in excess of the prorated charges otherwise applicable to the opening period will be credited against the charge for the succeeding regular billing period, except that no such credit shall accrue if the total period of service is less than one month.
- c. It may not always be practicable to read meters at intervals which will result in billing periods of equal numbers of days.
 - (1) Should a monthly billing period contain less than 27 days or more than 33 days a pro rata correction in the amount of the bill will be made.
 - (2) For billing periods other than monthly or bimonthly, adjustments will be made proportionate to that for a monthly billing period.
- d. Bills for metered service will show at least the reading of the meter at the end of the period for which the bill is rendered, the meter constant, if any, the number and kinds of units, and date of the current meter reading.

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advise Letter No. 372-W

Craig D. Gott

Date Filed

Name

Decision No.

President

Effective

Title

Resolution No.

Suburban Water Systems
 1325 N. Grand Ave., Ste. 100
 Covina, CA 91724-4044

Revised
 Canceling Revised

Cal. P.U.C. Sheet No. 1869-W
 Cal. P.U.C. Sheet No. 1863-W

TABLE OF CONTENTS

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>	
Title Page	1356-W	
Table of Contents	1869-W, 1870-W, 1847-W	(T) (T)
Preliminary Statement	1122-W, 1487-W, 1488-W, 1628-W – 1633-W, 1795-W, 1635-W – 1637-W, 1674-W – 1675-W, 1640-W 1796-W – 1799-W 1695-W, 1737-W, 1800-W 1816-W, 1850-W – 1851-W	
Service Area Maps:		
San Jose Hills Service Area Tariff Areas	1340-W	
Whittier/La Mirada Service Area Tariff Areas	1341-W	
Rate Schedules:		
Schedule SJ-1, San Jose Hills Service Area – Residential Metered Service	1772-W, 1779-W, 1838-W, 1828-W	
Schedule SJ-2, San Jose Hills Service Area – Non-Residential Metered Service	1773-W, 1782-W, 1839-W, 1830-W	
Schedule SJ-3, San Jose Hills Service Area – Recycled Water Metered Service	1774-W, 1784-W, 1840-W, 1831-W, 1832-W	
Schedule WLM-1, Whittier/La Mirada Service Area – Residential Metered Service	1775-W, 1788-W, 1841-W, 1834-W	
Schedule WLM-2, Whittier/La Mirada Service Area – Non-Residential Metered Service	1776-W, 1791-W, 1842-W, 1836-W	
Schedule No. LIC-1, San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit	1794-W, 1844-W	
Schedule No. UF, P.U.C. Reimbursement Fee	1735-W	
Schedule No. 4, Private Fire Protection Service	1777-W, 1422-W 1823-W	
Schedule No. 4A, Fire Hydrant Service on Private Property	1778-W, 1766-W, 1824-W	
Schedule No. 5, Public Fire Protection Service	880-W	
Schedule No. 9-CF, Construction and Tank Truck Service	881-W	
Schedule No. 14.1, Water Shortage Contingency Plan	1854-W – 1860-W	
Schedule No. FF, Fire Flow Testing Charge	1349-W	
Summary List of Contracts and Deviations	960-W	
Rules:		
No. 1 Definitions	1698-W, 1699-W	
No. 2 Description of Service	884-W	
No. 3 Application for Service	885-W, 1108-W	
No. 4 Contracts	887-W	

(Continued)

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TABLE OF CONTENTS
 (Continued)

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>
Rules (Continued)	
No. 5 Special Information Required on Forms	1700-W – 1703-W
No. 6 Establishment & Re-establishment of Credit	891-W
No. 7 Deposits	1476-W – 1477-W
No. 8 Notices	1704-W – 1706-W
No. 9 Rendering and Payment of Bills	1868-W, 897-W, 1642-W (T)
No. 10 Disputed Bills	1707-W – 1708-W
No. 11 Discontinuance and Restoration of Service	1709-W – 1719-W
No. 12 Information Available to Public	1359-W, 910-W
No. 13 Temporary Service	911-W – 912-W
No. 14 Continuity of Service	913-W
No. 14.1 Water Conservation and Rationing Plan	1491-W, 1861-W, 1493-W – 1497-W, 1862-W, 1499-W – 1504-W
No. 15 Main Extensions	914-W – 926-W, 1848-W, 1849-W
No. 16 Service Connections, Meters and Customers Facilities	928-W – 932-W, 1801-W, 934-W 1275-W – 1278-W
No. 17 Measurement of Service	935-W
No. 18 Meter Tests and Adjustment of Bills for Meter Error	936-W thru 938-W
No. 19 Service to Separate Premises, Multiple Units and Resale of Water	939-W, 940-W,
No. 20 Water Conservation	1490-W
No. 21 Fire Protection	942-W
No. 22 Military Family Relief Program	1090-W – 1091-W
No. 23 Customer Information Sharing	1478-W
Forms:	
No. 1 Application for Service (By Mail)	943-W

(Continued)

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