

# DIVISION OF WATER AND AUDITS

## Advice Letter Cover Sheet

**Utility Name:** Del Oro Water Co.

**Date Filed:** 5/25/2022

**[District Name]:** [Stirling  
Bluffs/Strawberry]

**CPUC Utility #:** WTB 61

**Protest Deadline (20<sup>th</sup> Day):** 6/13/2022

**Advice Letter #:** 533

**Review Deadline (30<sup>th</sup> Day):** 6/23/2022

**Tier:** 2

**Req. Effective Date:**

**Authorization for Filing:**

**Compliance Filing:**

**Description:** Update 2022-2023 LIRA Stirling Bluffs District and Strawberry District

**Utility Contact:** Janice Hanna

**Alternate:** Bob Fortino

**Phone:** (530) 809-3960

**Phone:** (530) 809-3970

**Email:** [jeh@corporatecenter.us](mailto:jeh@corporatecenter.us)

**Email:** [corp.ceo@corporatecenter.us](mailto:corp.ceo@corporatecenter.us)

### DWA USE ONLY

Date

Staff

Comments

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ACCEPTED

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Signature: \_\_\_\_\_

Comments: \_\_\_\_\_

Date: \_\_\_\_\_

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May 24, 2022

Advice Letter No. 533

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Del Oro Water Company, Inc. (DOWC) hereby transmits Advice Letter No. 533, on behalf of its Stirling Bluffs (DOWCSB) and Strawberry (DOWCST) Districts, an advice letter filing to update the 2022-2023 Low-Income Ratepayer Assistance Tariff (LIRA) for DOWCSB and DOWCST in accordance with California Public Utilities Commission Resolution Nos. W-5146 and W-5075, and provide corrected tariff sheets for DOWCSB's and DOWCST's LIRA program approved in Resolution No. W-5146, dated September 14, 2017 and Resolution No. W-5075, dated January 14, 2016. The following changes in its tariff schedules are attached hereto:

<u>Cal. P.U.C. Sheet No.</u>	<u>Title of Sheet</u>	<u>Schedule No.</u>	<u>Canceling Cal. P.U.C. Sheet No.</u>
___-W	Low-Income Ratepayer Assistance (LIRA), Stirling Bluffs District	LIRA-SB	2425-W
___-W			2426-W
___-W	Low-Income Ratepayer Assistance (LIRA), Strawberry District	LIRA-ST	2427-W
___-W	LIRA-SB, Notice and Application Form Stirling Bluffs District	LIRA-SB	2428-W
___-W	LIRA-ST, Notice and Application Form, Strawberry District	LIRA-ST	2429-W
___-W	Table of Contents (Cont.)		2430-W
___-W	Table of Contents (Cont.)		2432-W
___-W	Table of Contents (Cont.)		2437-W
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Del Oro Water Co., Inc.  
Advice Letter No. 533, LIRA-SB; LIRA-ST  
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For DOWCSB, this advice letter changes eligible and ineligible customer credits/surcharges [**Exhibit A**]. The eligible customer maximum discount will remain at 20% of the Readiness-to-Serve for a maximum monthly credit of \$5.67 per month, and the ineligible customer monthly surcharge is proposed to increase from \$3.59 to \$4.59.

For DOWCST, this advice letter changes eligible and ineligible customer credits/surcharges [**Exhibit B**] as the eligible customer discount remains at 50% of the Readiness-to-Serve Charge for a maximum monthly credit of \$57.76. The ineligible customer monthly surcharge is proposed to decrease from \$1.91 to \$1.54.

#### Requested Effective Date

DOWC is submitting the attached as a Tier 2 filing and requests that it become effective at the earliest possible date. A Notice to the Customer will be mailed to the customers on May 25, 2022 is attached as [**Exhibit C**].

#### Notice and Service

In accordance with General Order 96-B, General Rules 4.3 and 7.2, and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted upon CPUC staff approval of the proposed notice to other utilities or interested parties having requested such notification. A list of those utilities and/or parties is attached.

#### Response Or Protest

Anyone may respond to or protest this advice letter. A response supports the filing, and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part, and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by the statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material errors or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding;
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission).



Del Oro Water Co., Inc.  
Advice Letter No. 533, LIRA-SB; LIRA-ST  
Page Three

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

Comments should mention that they pertain to **Del Oro Water Co., 2022-2023 LIRA Program**, and must be sent no later than twenty (20) days after this notice is sent.

A response or protest must be made in writing or by electronic mail, and must be received by the Water Division within 20 days of the date this advice letter is filed.

The address for mailing or delivering a protest is:

California Public Utilities Commission  
Water Division - Room 3200  
505 Van Ness Avenue  
San Francisco, CA 94102  
Fax: 415-703-2481  
E-Mail: [water\\_division@cpuc.ca.gov](mailto:water_division@cpuc.ca.gov)

On the same date the response or protest is submitted to the Water Division, the respondent or protestant shall send a copy of mail (or e-mail) to the utility, addressed to:

Director of Community Relations  
Post Office Drawer 5172  
Chico, CA 95927  
Fax: 530-717-2639  
E-Mail: [communityrelations@delorowater.com](mailto:communityrelations@delorowater.com)

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20 day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Water Division within 5 business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response.

If you have not received a reply to your protest within ten (10) business days, contact Del Oro Water Company at 1-877-335-6764 or 530-717-2500.



Del Oro Water Co., Inc.  
Advice Letter No. 533, LIRA-SB; LIRA-ST  
Page Four

This filing will not cause withdrawal of service nor conflict with any other schedule or rule.

Del Oro Water Company, Inc.

JANICE HANNA  
Director, Corporate Accounting

Attachment  
DOWC/AdvLtr/Mult/Advice 533

Schedule No. LIRA-SB

LOW-INCOME RATEPAYER ASSISTANCE (LIRA)

STIRLING BLUFFS DISTRICT

APPLICABILITY

Applicable to individually metered and flat rate residential customers, and qualified non-profit group living facilities, where the customer meets all the special conditions of this schedule.

TERRITORY

The Stirling Bluffs tariffed service area of Del Oro Water Company, Inc.

METERED SINGLE-FAMILY RESIDENTIAL RATES

**Quantity Rates:**

Customers will be charged per 100 cubic feet of water delivered at the metered rates as reflected in applicable rate schedule for single-family residential service.

**Eligible Customer Service Charges:**

Eligible customers (participating customers) will receive a monthly LIRA credit equal to 20% of the 5/8" x 3/4" Readiness to Serve Charge for residential service, prorated based on the days of service, if service is not provided for a full month. The maximum monthly credit is \$5.67 per month.

(R)

**Ineligible Customer Service Charges:**

Ineligible customer (non-participating customers) will be subject to a monthly surcharge of \$4.59.

(I)

(To be inserted by utility)

Advice Letter No. 533

Decision No. \_\_\_\_\_

*Issued by*

**JANICE HANNA**

*Director, Corporate Accounting*

(To be inserted by Cal. P.U.C.)

Date Filed \_\_\_\_\_

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_

**Schedule No. LIRA-SB**  
(Continued)

**LOW-INCOME RATEPAYER ASSISTANCE (LIRA)**

**STIRLING BLUFFS DISTRICT**

**SPECIAL CONDITIONS**

1. LIRA Household: A LIRA household is one for which the total gross income from all persons living in the household is less than or equal to the maximum household income level for the CARE programs approved by the Commission. Pacific Gas & Electric Company's (PG&E) CARE program will be applicable to customers residing within PG&E's service area. In line with currently authorized water utility low-income assistance programs, the Commission adopted the income eligibility guidelines published annually by the Energy Division applicable to the CARE program (California Alternative Rate for Energy) available to energy customers. The income guidelines used in the CARE programs are based on 200% of the federal poverty income guidelines at different household sizes. Total gross income shall include income from sources, both taxable and non-taxable. The applicant must be who is named on the bill and must not be a person who is claimed as a dependent on another person's income tax return.

LIRA Income Qualification Guidelines (06/01/22 – 05/31/23)

Household Size	Total Gross Annual Income
1-2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
6	\$74,380
Each Additional	\$9,440

(I)  
|  
(I)

2. Application and Eligibility Declaration: Proof of active participation in a CARE program or an application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration may be required consistent with CARE program renewal requirements, but not more often than annually. Customers, excluding qualified non-profit group living facilities, qualified agricultural employee housing facilities, and migrant farm worker housing centers, are eligible to receive service under this rate schedule at no more than one residential location at any one time, and the rate applies only to the customer's permanent primary residence.
3. Commencement of Rate: LIRA rates become effective upon Commission approval. After LIRA rates are effective eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Utility.
4. Verification: Information provided by the applicant is subject to verification by the Utility. Refusal or failure of a customer to provide sufficient documentation of eligibility acceptable to the Utility, upon the request of the Utility, shall result in removal from this rate schedule. Failure to comply with any terms of the LIRA program shall result in removal from this rate schedule.
5. Notice from Customer: It is the customer's responsibility to notify the Utility within thirty (30) days if there is a change in the customer's eligibility status.
6. Customers may be re-billed for period of ineligibility under the applicable rate schedule.
7. All bills are subject to the reimbursement fee set forth on Schedule No. UF.

(To be inserted by utility)  
Advice Letter No. 533

*Issued by*

(To be inserted by Cal. P.U.C.)  
Date Filed \_\_\_\_\_

Decision No. \_\_\_\_\_

**JANICE HANNA**

Effective \_\_\_\_\_

*Director, Corporate Accounting*

Resolution No. \_\_\_\_\_

**Schedule No. LIRA-ST**

**LOW-INCOME RATEPAYER ASSISTANCE (LIRA)**

**STRAWBERRY DISTRICT**

**APPLICABILITY**

Applicable to individually metered rate residential customers, and qualified non-profit group living facilities, where the customer meets all the special conditions of this schedule.

**TERRITORY**

The Strawberry tariffed service area of Del Oro Water Company, Inc.

**METERED SINGLE-FAMILY RESIDENTIAL RATES**

**Quantity Rates:**

Customers will be charged per 100 cubic feet of water delivered at the metered rates as reflected in applicable rate schedule for single-family residential service.

**Eligible Customer Service Charges:**

Eligible customers (participating customers) will receive a monthly LIRA credit equal to 50% of the 5/8" x 3/4" Readiness to Serve Charge for residential service, subject to proration based on the days of service, if service not provided for a full month. The maximum monthly credit is \$57.76.

**Ineligible Customer Service Charges:**

Ineligible customers (non-participating customers) will be subject to a monthly surcharge of \$1.54.

(R)

**SPECIAL CONDITIONS**

1. LIRA Household: A LIRA household is one for which the total gross income from all persons living in the household is less than or equal to the maximum household income level for the CARE programs approved by the Commission. Pacific Gas & Electric Company's (PG&E) CARE program will be applicable to customers residing within PG&E's service area. In line with currently authorized water utility low-income assistance programs, the Commission adopted the income eligibility guidelines published annually by the Energy Division applicable to the CARE program (California Alternative Rate for Energy) available to energy customers. The income guidelines used in the CARE programs are based on 200% of the federal poverty income guidelines at different household sizes. Total gross income shall include income from sources both taxable and non-taxable. The applicant must be who is named on the bill, and must not be a person who is claimed as a dependent on another person's income tax return.

LIRA Income Qualification Guidelines (06/01/22 – 05/31/23)

Household Size	Total Gross Annual Income
1-2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
6	\$74,380
Each Additional	\$9,440

(I)

(I)

2. Application and Eligibility Declaration: Proof of active participation in a CARE program or an application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration may be required consistent with CARE program renewal requirements, but not more often than annually. Customers, excluding qualified non-profit group living facilities, qualified agricultural employee housing facilities, and migrant farm worker housing centers, are eligible to receive service under this rate schedule at no more than one residential location at any one time, and the rate applies only to the customer's permanent primary residence.

(To be inserted by utility)

Advice Letter No. 533

*Issued by*

**JANICE HANNA**

*Director, Corporate Accounting*

(To be inserted by Cal. P.U.C.)

Date Filed \_\_\_\_\_

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_



Form No. 13 LIRA-SB

(R)

NOTICE AND APPLICATION

STIRLING BLUFFS DISTRICT

(R)

(To be inserted by utility)

Advice Letter No. 533

Decision No. \_\_\_\_\_

*Issued by*

**JANICE HANNA**

*Director, Corporate Accounting*

(To be inserted by Cal. P.U.C.)

Date Filed \_\_\_\_\_

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_



**Stirling Bluffs District**

**2022-23 Low Income Ratepayer Assistance (LIRA)**

**Program Description**

The California Public Utilities Commission has authorized Del Oro Water Company to implement a Low Income Ratepayer Assistance (LIRA) program intended to lessen the effects of water rates on low-income families. The Del Oro Water Company's Stirling Bluffs District LIRA provides a 20% discount (max. discount \$5.67) of the 5/8" x 3/4" Readiness-To-Serve charge for residential service for customers eligible for the program based upon the same income qualification guidelines that are used by PG&E's rate assistance CARE program.

If you already participate in PG&E's CARE program, you will also qualify for Del Oro Water Company's LIRA. Customers without PG&E service in their name can qualify by providing income verification in accordance with the program guidelines. The program also extends eligibility to qualified non-profit group living facilities. Once you have qualified for the program, the LIRA discount becomes effective no later than one billing period after receipt and approval of the customer's application by Del Oro Water Company. The discount will automatically appear on your water bill.

In order to fund this program, the Commission has authorized Del Oro Water Company to collect a surcharge of \$4.59 per month on ineligible customers. The surcharge will be identified separately on the bill and be applied to all customers who are not recipients of the LIRA benefits.

**Program Qualifications**

To qualify for the LIRA discount, you must meet the following requirements:

- The Del Oro Water Company bill must be in your name.
- Your Del Oro property must be your primary residence.
- You may not be claimed as a dependent on another person's tax return.
- You must reapply each time you move.
- You must renew your application every two years, or sooner, if requested.
- You must notify Del Oro Water Company within 30 days if you become ineligible for the LIRA.
- You must provide verification of your household income with your application, such as a tax return, W-2 or any other proof acceptable to Del Oro Water Company.
- Your total gross annual income\* of all persons living in your household cannot exceed the following limits:

**LIRA Income Qualification Guidelines**

**(Effective June 1, 2022 – May 31, 2023)**

<u>Household Size</u>	<u>Total Gross Annual Income</u>
1 – 2 Persons	\$36,620
3 Persons	\$46,060
4 Persons	\$55,500
5 Persons	\$64,940
6 Persons	\$74,380
Each Additional	\$9,440

**PG&E CARE participants must submit a copy of your PG&E bill showing the CARE discount.**

\* For the purposes of the LIRA program, the term "total gross annual income" means all money and non-cash benefits available for living expenses, from all sources, both taxable and non-taxable, before deduction for all persons who live in your home. This includes, but is not limited to: wages, salaries and commissions; child/spousal support; interest, dividends or withdrawals from savings accounts, stocks and bonds, or retirement accounts such as IRA and 401K accounts; stocks; bonds; business or rental income; support from family or friends; cash gifts; loans; lottery winnings; tax refunds and money from insurance policies or legal settlements; Social Security; retirement; veterans disability or unemployment benefits and workers compensation; AFDC; SSI; SSP; cash public assistance; food stamps and free housing or utilities; school grants; loans; scholarships or other financial aid. Documents submitted will not be returned.



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**Form No. 13**

Notice and application for the 2021-22 Low Income Ratepayer Assistance Program  
**STIRLING BLUFFS DISTRICT**  
Application For Del Oro Water Company's Low Income Ratepayer Assistance Program  
Primary Residential Customer

I am a primary residential customer of Del Oro Water Company (DOWC). Please indicate below:

(Please Type or Print)

Your name as shown on your Del Oro account:

Address where you receive Del Oro water service:

Del Oro Account Number:  
005 \_\_\_\_\_

Phone Number:  
(Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Number of persons living in your household: \_\_\_\_\_

**\*Please attach a copy of your PG&E bill showing CARE discount or other proof of income for eligibility verification**

By signing below, I certify under penalty of perjury that this information is true and correct under the laws of the state of California. I will provide proof of income and I will notify Del Oro Water Company of any changes that affect my eligibility.

Your signature \_\_\_\_\_ Date \_\_\_\_\_

Please complete the application and submit with eligibility verification to:

**Customer Service**  
**DEL ORO WATER COMPANY**  
Drawer 5172  
Chico, CA 95927



Form No. 15 LIRA-ST

(R)

NOTICE AND APPLICATION

STRAWBERRY DISTRICT

(R)

(To be inserted by utility)

Advice Letter No. 533

Decision No. \_\_\_\_\_

*Issued by*

**JANICE HANNA**

*Director, Corporate Accounting*

(To be inserted by Cal. P.U.C.)

Date Filed \_\_\_\_\_

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_



**Strawberry District**

**2022-23 Low Income Ratepayer Assistance (LIRA)**

**Program Description**

The California Public Utilities Commission has authorized Del Oro Water Company to implement a Low Income Ratepayer Assistance (LIRA) program intended to lessen the effects of water rates on low-income families. The Del Oro Water Company's Strawberry District LIRA provides a 50% discount (max. discount \$57.76) of the 5/8" x 3/4" Readiness-To-Serve charge for residential service for customers eligible for the program based upon the same income qualification guidelines that are used by PG&E's rate assistance CARE program.

If you already participate in PG&E's CARE program, you will also qualify for Del Oro Water Company's LIRA. Customers without PG&E service in their name can qualify by providing income verification in accordance with the program guidelines. The program also extends eligibility to qualified non-profit group living facilities. Once you have qualified for the program, the LIRA discount becomes effective no later than one billing period after receipt and approval of the customer's application by Del Oro Water Company. The discount will automatically appear on your water bill.

In order to fund this program, the Commission has authorized Del Oro Water Company to collect a surcharge of \$1.54 per month on ineligible customers. The surcharge will be identified separately on the bill and be applied to all customers who are not recipients of the LIRA benefits.

**Program Qualifications**

To qualify for the LIRA discount, you must meet the following requirements:

- The Del Oro Water Company bill must be in your name.
- Your Del Oro property must be your primary residence.
- You may not be claimed as a dependent on another person's tax return.
- You must reapply each time you move.
- You must renew your application every two years, or sooner, if requested.
- You must notify Del Oro Water Company within 30 days if you become ineligible for the LIRA.
- You must provide verification of your household income with your application, such as a tax return, W-2 or any other proof acceptable to Del Oro Water Company.
- Your total gross annual income\* of all persons living in your household cannot exceed the following limits:

**LIRA Income Qualification Guidelines**  
**(Effective June 1, 2022 – May 31, 2023)**

<u>Household Size</u>	<u>Total Gross Annual Income</u>
1 – 2 Persons	\$36,620
3 Persons	\$46,060
4 Persons	\$55,500
5 Persons	\$64,940
6 Persons	\$74,380
Each Additional	\$9,440

**PG&E CARE participants must submit a copy of your PG&E bill showing the CARE discount.**

\* For the purposes of the LIRA program, the term "total gross annual income" means all money and non-cash benefits available for living expenses, from all sources, both taxable and non-taxable, before deduction for all persons who live in your home. This includes, but is not limited to: wages, salaries and commissions; child/spousal support; interest, dividends or withdrawals from savings accounts, stocks and bonds, or retirement accounts such as IRA and 401K accounts; stocks; bonds; business or rental income; support from family or friends; cash gifts; loans; lottery winnings; tax refunds and money from insurance policies or legal settlements; Social Security; retirement; veterans disability or unemployment benefits and workers compensation; AFDC; SSI; SSP; cash public assistance; food stamps and free housing or utilities; school grants; loans; scholarships or other financial aid. Documents submitted will not be returned.



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**Form No. 15**

Notice and application for the 2021-22 Low Income Ratepayer Assistance Program  
**STRAWBERRY DISTRICT**  
Application For Del Oro Water Company's Low Income Ratepayer Assistance Program

I am a residential customer of Del Oro Water Company (DOWC). Please indicate below:

(Please Type or Print)

Your name as shown on your Del Oro account:

Address where you receive Del Oro water service:  
*Must be your primary residence*

Del Oro Account Number:  
013 \_\_\_\_\_

Phone Number:  
(Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Number of persons living in your household: \_\_\_\_\_

**\*Please attach a copy of your PG&E bill showing CARE discount or other proof of income for eligibility verification**

By signing below, I certify under penalty of perjury that this information is true and correct under the laws of the state of California. I will provide proof of income and I will notify Del Oro Water Company of any changes that affect my eligibility.

\_\_\_\_\_  
Your signature Date

Please complete the application and submit with eligibility verification to:

**Customer Service**  
**DEL ORO WATER COMPANY**  
Drawer 5172  
Chico, CA 95927



(Cont.)

**SUBJECT MATTER OF SHEET**

**P.U.C. SHEET NO.**

**Sample Forms:**

No. 1 – Application for Water Service	2189-W, 2190-W, 2191-W, 2192-W	
No. 2 – Customers Deposit Receipt	480-W	
No. 3 – Bill for Service	1193-W, 2194-W	
No. 3.1- 10-Day Termination Notice	2195-W	
No. 3.2- 48-Hour Final Notice	2196-W	
No. 4 – Main Extension Contract – Individuals	416-W	
No. 5 – Main Extension Contract – Fire Flow Form A	417-W	
No. 6 – Main Extension Contract – Fire Flow Form B	574-W	
No. 7 – Main Extension Contract – Fire Flow Form C	419-W	
No. 8 – Main Extension Contract – Fire Flow Form D	575-W	
No. 9 – Main Extension Contract – Fire Flore Form E	421-W	
No. 10 – Main Extension Contract – Special Facilities	422-W	
No. 11 – Uniform Fire Hydrant Service Agreement	203-W	
No. 12 – Connection Fee Data Form	329-W	
No. 13 – LIRA-SB Low Income Ratepayer Assistance	____-W	(C)
No. 14 – LIRA-ST Low Income Ratepayer Assistance	____-W	(C)

(To be issued by utility)

Issued By

(To be issued by P.U.C.)

Advice Letter No. 533

*Janice Hanna*

Date Filed \_\_\_\_\_

Decision No.

*Director, Corporate Accounting & Regulatory Affairs*

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_

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**SUBJECT MATTER OF SHEET**

**P.U.C. SHEET NO.**

**Strawberry District**

Schedule No. ST-1A, Annual Metered Service 2384-W, 2416-W  
Schedule No. ST-F, Facilities Fees 737-W  
Schedule No. LIRA, ST, Low Income Ratepayer Assistance \_\_\_\_-W, 1876-W (C)

**Traver District**

Schedule No. TR-1, General Metered Service 2385-W, 2417-W  
Schedule No. TR-2, Residential Flat Rate Service 2032-W

**Tulare District**

Schedule No. TU-1, Monthly General Metered Service 2386-W, 2418-W

**All Districts**

Schedule No. UF, Surcharge to Fund PUC Reimbursement Fee 2392-W  
Schedule No. LC, Late Payment Charge 2273-W  
Schedule No. 14.1 Water Shortage Contingency Plan with  
Staged Mandatory Reductions and Drought Surcharges \_\_\_\_-W (N)

(To be issued by utility)

Issued By

(To be issued by P.U.C.)

Advice Letter No. 533  
Decision No. \_\_\_\_\_

*Janice Hanna*  
*Director, Corporate Accounting & Regulatory Affairs*

Date Filed \_\_\_\_\_  
Effective \_\_\_\_\_  
Resolution No. \_\_\_\_\_

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(Cont.)

**SUBJECT MATTER OF SHEET**

**P.U.C. SHEET NO.**

**Rate Schedules (cont.):**

**Magalia District**

Schedule No. MD-1A, General Metered Service 2376-W, 2036-W, 2408-W

**Metropolitan District**

Schedule No. MP-1, General Metered Service 2377-W, 2409-W

**Mt. Lassen District**

Schedule No. ML-1A, Annual General Metered Service 2378-W, 2410-W

Schedule No. ML-2A, Monthly Stand-By Rate Flat Rate Service 2379-W, 2411-W

Schedule No. ML-MHF, Meter Hook-Up Fee 845-W

**Paradise Pines District**

Schedule No. PP-1A, Annual General Metered Service 2380-W, 1446-W, 2412-W

**River Island District**

Schedule No. RI-1, General Metered Service 2434-W, 2435-W

Schedule No. RI-2DWSRFL Undeveloped Lot Charge 2436-W

Schedule No. RI-3, Irrigation Service 2382-W, 2414-W

**Stirling Bluffs District**

Schedule No. SB-1, Metered Service 2383-W, 2415-W

Schedule No. SB-9M, Tank Truck Water Service 683-W

Schedule No. LIRA, SB, Low Income Ratepayer Assistance \_\_\_\_-W, \_\_\_\_-W (C)

(To be issued by utility)

Issued By

(To be issued by P.U.C.)

Advice Letter No. 533

**Janice Hanna**

Date Filed \_\_\_\_\_

Decision No. \_\_\_\_\_

**Director, Corporate Accounting & Regulatory Affairs**

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_

**TABLE OF CONTENTS**

The following listed tariff sheets contain all effective rates and rules affecting the charges and services of the utility, together with other pertinent information.

**SUBJECT MATTER OF SHEET**

**P.U.C. SHEET NO.**

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<b>Table of Contents</b>	____-W	(C)
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	2420-W	
	2421-W	
	____-W	(C)
	____-W	(C)
	2325-W	(C)
	____-W	(C)

(To be inserted by utility)

*Issues By*

(To be inserted by P.U.C.)

Advice Letter No. 533

Date Filed \_\_\_\_\_

Decision No. \_\_\_\_\_

**JANICE HANNA**

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_

*Director, Corporate Accounting & Regulatory Affairs*



**Del Oro Water Company  
Stirling Bluffs District**

**Service List for Advice Letter No. 533**

**California Public Utilities Commission**  
Public Advocates Water Branch  
[PublicAdvocatesWater@cpuc.ca.gov](mailto:PublicAdvocatesWater@cpuc.ca.gov)

**California Public Utilities Commission**  
Division of Water and Audits  
[water.division@cpuc.ca.gov](mailto:water.division@cpuc.ca.gov)

**Paradise Irrigation District**  
Attn: Tom Lando  
P.O. Box 2409  
Paradise, CA 95967  
1-530-877-4971  
[tlando@paradiseirrigation.com](mailto:tlando@paradiseirrigation.com)

**Del Oro Water Company**  
Janice Hanna, Director of Corporate Accounting  
[jeh@corporatecenter.us](mailto:jeh@corporatecenter.us)

**Butte County Water and Resource Conservation**  
Ms. Christina Buck  
308 Nelson Avenue  
Oroville, CA 95965  
1-530-552-3593  
[CBuck@buttecounty.net](mailto:CBuck@buttecounty.net)

**Butte County, Chief Administrative Officer**  
Andy Pickett  
25 County Center Drive  
Oroville, CA 95966  
1-530-552-3310  
[apickett@buttecounty.net](mailto:apickett@buttecounty.net)

**Del Oro Water Company, Inc.**  
[servicelist@delorowater.com](mailto:servicelist@delorowater.com)

**Del Oro Water Company  
Strawberry District  
Service List for Advice Letter No. 533**

**California Public Utilities Commission**

Public Advocates Water Branch

[PublicAdvocatesWater@cpuc.ca.gov](mailto:PublicAdvocatesWater@cpuc.ca.gov)

**California Public Utilities Commission**

Division of Water and Audits

[water.division@cpuc.ca.gov](mailto:water.division@cpuc.ca.gov)

**Tuolumne Utilities District**

18885 Nugget Blvd.

Sonora, CA 95370

209-532-5536

[customersvc@tudwater.com](mailto:customersvc@tudwater.com)

**Del Oro Water Company**

Janice Hanna, Director of Corporate Accounting

[jeh@corporatecenter.us](mailto:jeh@corporatecenter.us)

**Tuolumne County Offices**

Tracie Riggs, County Administrator

2 South Green Street

Sonora, CA 95370

209-533-5511

[cao.in@tuolumnecounty.ca.gov](mailto:cao.in@tuolumnecounty.ca.gov)

**Strawberry Homeowners Association**

Mr. Dennis Kelley, Webmaster

1963 Curtner Avenue

San Jose, CA 95124-1303

408-626-9153

[webmaster@strawberrypropertyowners.com](mailto:webmaster@strawberrypropertyowners.com)

**Del Oro Water Company, Inc.**

[servicelist@delorowater.com](mailto:servicelist@delorowater.com)

## CERTIFICATE OF SERVICE

I certify that I have by mail this day served a true copy of Advice Letter No. 533 on all interested persons and organizations in these filings or their attorneys as shown on the attached list.

Dated: May 25, 2022, at Chico, California



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Janice Hanna

## NOTICE

Interested Persons and Organizations should notify the Water Division, Public Utilities Commission, 505 Van Ness Avenue, Room 4002 San Francisco, CA 94102, of any change of address to ensure that they continue to receive documents. You must indicate the Resolution number on the service list on which your name appears.

# **Exhibit A**

**Del Oro Water Company  
Stirling Bluffs District  
Advice Letter No. 533**

**LIRA Surcharge/Surcredit  
Calculations**

Stirling Bluffs District  
Advice Letter No. 533

Stirling Bluffs District			
LIRA Balance as of:	4/30/2022	\$	401.44
Maximum 3 Months Surcharge Reserve		\$	(1,139.67)
		Refund Needed?	No
		<b>Amount to Refund</b>	<b>No Refund</b>
<b>Rate Calculation</b>			
Current 5/8" RTS:		\$	28.34
		<b>Discount of 20% or</b>	<b>\$ 5.67 Max Credit</b>
Qualifying Customers	67		43% of customers
Total Monthly Credits		\$	379.89
Total Customers	157		
Non-qualifying customers	90		
Equals Monthly Surchg		\$	4.22
Plus Balance needed		\$	0.37
			<i>Applicable if current balance &gt; \$ 0.00</i>
<b>Monthly Per customer Surcharge</b>		<b>\$</b>	<b>4.59</b>
Estimated LIRA Balance in 12 months		\$	2.92
			<i>Goal is between \$0 and Reserve \$</i>

Stirling Bluffs District - Refund Calculation	
Balance to Refund	No Refund
	<i>As of: 4/30/2022</i>
Surcharged customers	93
Per customer refund	None
No. of Months to Refund	2
<b>Monthly Refund Per Surcharged customer</b>	<b>None</b>

## **Exhibit B**

**Del Oro Water Company  
Strawberry District  
Advice Letter No. 533**

**LIRA Surcharge/Surcredit  
Calculations**

Strawberry District  
Advice Letter No. 533

Strawberry District			
LIRA Balance as of:	4/30/2022	\$	83.73
Maximum 3 Months Surcharge Reserve	\$ (1,732.80)	Refund Needed?	No
			<b>Amount to Refund No Refund</b>
<b>Rate Calculation</b>			
Current 5/8" RTS:	\$	115.52	
<i>Discount of 50% or</i>		\$	<b>57.76 Max Credit</b>
Qualifying Customers		10	
Total Monthly Credits	\$	577.60	
Total Customers		390	<i>2.56% of Customers</i>
Non-qualifying customers		380	
<i>Equals Monthly Surchg</i>	\$	1.52	
<i>Plus Balance needed</i>	\$	0.02	<i>Applicable if current balance &gt; \$ 0.00</i>
<b>Monthly Per Customer Surcharge</b>		\$	<b>1.54</b>
<i>Estimated LIRA Balance in 12 months</i>		\$	<i>(7.47) Goal is between \$0 and Reserve \$</i>

Strawberry District - Refund Calculation			
Balance to Refund		No Refund	
	<i>As of:</i>	<i>4/30/2022</i>	
Surcharged customers			10
Per customer refund		None	
No. of Months to Refund			0
<b>Monthly Refund Per Surcharged Customer</b>		<b>None</b>	

## **Exhibit C**

### **Del Oro Water Company Stirling Bluffs/Strawberry Districts Advice Letter No. 533**

#### **Notice to Customers**



DEL ORO WATER COMPANY  
STIRLING BLUFFS DISTRICT CUSTOMERS  
(Account Numbers Beginning with “005”)  
CPUC ADVICE LETTER NO. 533

Del Oro Water Company, on behalf of its Stirling Bluffs District (DOWCSB), hereby notifies the public that it has requested authority from the California Public Utilities Commission to update its Low Income Ratepayer Assistance Program (LIRAP) for eligible customers and to increase the monthly surcharge for ineligible customers. **This program is mandated by the Commission.** The resulting rates would not result in a rate of return in excess of that last found reasonable for DOWCSB.

**MONTHLY INCREASES/CREDITS TO INELIGIBLE AND ELIGIBLE CUSTOMERS:** The LIRAP shall apply to all individually metered residential customers and qualified non-profit group living facilities in DOWCSB where the customer meets all the special conditions of the program. The DOWCSB LIRAP will have two rate components:

**PARTICIPATING (ELIGIBLE) CUSTOMERS** will receive a monthly LIRA credit equal to 20% of the Readiness-to-Serve Charge for Single-Family Residential Service, prorated based on the days of service, if service is not provided for a full month. The maximum credit is \$5.67.

**NON-PARTICIPATING (INELIGIBLE) CUSTOMERS** will be subject to a monthly surcharge of \$4.59.

The CPUC staff will make a thorough investigation of the utility’s request. Following the investigation, the CPUC may grant the utility’s request in whole or in part, or may deny it. Customers who would like to call the CPUC’s attention to any problems concerning their water service, or who would like to provide any other information or comments regarding this requested change should do so by writing to the CPUC.

There are two ways to respond to this notice. You may send a protest to the CPUC and, if you do, you must send a copy of the protest to DOWC, or you can send a response to the CPUC.

**File a PROTEST:**

A protest is a document stating that you object to the utility receiving all or some part of its request. If you wish to file a protest, you must state the facts constituting the grounds for the protest, how the advice letter affects you, and the reasons why you believe the whole advice letter, or part of it, is not justified.

If the protest requests an evidentiary hearing (an evidentiary hearing is a legal proceeding held before an administrative law judge at the Commission to obtain evidence), your protest must state the facts you would present at the evidentiary hearing to support your request for a complete or a partial denial of the advice letter. The filing of a protest does not ensure that an evidentiary hearing will be held. The decision whether or not to hold an evidentiary hearing will be based on the content of the protest.

**File a RESPONSE:**

A response is a document that does not object to the request sought in the application, but nevertheless, presents information you believe would be useful to the Commission in acting on the application.

Comments should mention that they pertain to **2022-2023 LIRA Program, Stirling Bluffs District**

CPUC, Water Division  
505 Van Ness Avenue  
San Francisco, CA 94102  
Fax: (415) 703-2655  
E-Mail: [water\\_division@cpuc.ca.gov](mailto:water_division@cpuc.ca.gov)

**and**

DOWC, Director of Community Relations  
Drawer 5172  
Chico, CA 95927  
Fax: (530) 717-2639  
E-Mail: [CommunityRelations@delorowater.com](mailto:CommunityRelations@delorowater.com)

**EMAIL PREFERRED**

Protests and Responses must be sent no later than twenty (20) days after the date this notice was mailed. If you have not received a reply to your protest from the utility within 10 business days, contact Del Oro’s corporate offices at 530-717-2500.

A copy of Del Oro Water Company’s filing may be inspected in its business office: 426 Broadway, Suite 301, Chico, California 95928 or at its website: [www.delorowater.com](http://www.delorowater.com). By calling 530-717-2500, you may request a copy to be mailed to you. You will be billed for the copies at \$0.10 per page.

Further information may be obtained from the utility at its business office or from the Commission at the above address.

DEL ORO WATER COMPANY  
STRAWBERRY DISTRICT CUSTOMERS  
(Account Numbers Beginning with "013")  
CPUC ADVICE LETTER NO. 533

Del Oro Water Company, on behalf of its Strawberry District (DOWCST), hereby notifies the public that it has requested authority from the California Public Utilities Commission to update its Low Income Ratepayer Assistance Program (LIRAP) for eligible customers, and increase the monthly surcharge for ineligible customers. **This program is mandated by the Commission.** The resulting rates would not result in a rate of return in excess of that last found reasonable for DOWCST.

**MONTHLY INCREASES/CREDITS TO INELIGIBLE AND ELIGIBLE CUSTOMERS:** The LIRAP shall apply to all individually metered residential customers and qualified non-profit group living facilities in DOWCST where the customer meets all the special conditions of the program. The DOWCST LIRAP will have two rate components:

**PARTICIPATING (ELIGIBLE) CUSTOMERS** will receive a monthly LIRA credit equal to 50% of the Readiness-to-Serve Charge for Single-Family Residential Service, prorated based on the days of service, if service is not provided for a full month. THE MAXIMUM CREDIT IS \$57.76.

**NON-PARTICIPATING (INELIGIBLE) CUSTOMERS** will be subject to a monthly surcharge of \$1.54.

The CPUC staff will make a thorough investigation of the utility's request. Following the investigation, the CPUC may grant the utility's request in whole or in part, or may deny it. Customers who would like to call the CPUC's attention to any problems concerning their water service, or who would like to provide any other information or comments regarding this requested change should do so by writing to the CPUC.

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If the protest requests an evidentiary hearing (an evidentiary hearing is a legal proceeding held before an administrative law judge at the Commission to obtain evidence), your protest must state the facts you would present at the evidentiary hearing to support your request for a complete or a partial denial of the advice letter. The filing of a protest does not ensure that an evidentiary hearing will be held. The decision whether or not to hold an evidentiary hearing will be based on the content of the protest.

**File a RESPONSE:**

A response is a document that does not object to the request sought in the application, but nevertheless, presents information you believe would be useful to the Commission in acting on the application.

Comments should mention that they pertain to **2022-2023 LIRA Program, Strawberry District**

CPUC, Water Division  
505 Van Ness Avenue  
San Francisco, CA 94102  
Fax: (415) 703-2655  
E-Mail: [water\\_division@cpuc.ca.gov](mailto:water_division@cpuc.ca.gov)

**and**

**EMAIL PREFERRED**

DOWC, Director of Community Relations  
Drawer 5172  
Chico, CA 95927  
Fax: (530) 717-2639  
E-Mail: [CommunityRelations@delorowater.com](mailto:CommunityRelations@delorowater.com)

Protests and Responses must be sent no later than twenty (20) days after the date this notice was mailed. If you have not received a reply to your protest from the utility within 10 business days, contact Del Oro's corporate offices at 530-717-2500.

A copy of Del Oro Water Company's filing may be inspected in its business office: 426 Broadway, Suite 301, Chico, California 95928 or at its website: [www.delorowater.com](http://www.delorowater.com). By calling 530-717-2500, you may request a copy to be mailed to you. You will be billed for the copies at \$0.10 per page.

Further information may be obtained from the utility at its business office or from the Commission at the above address.