

Exhibit D

**Del Oro Water Company
Advice Letter No. 539**

Memorandum Account

Camp Fire Tracking Summary Sheet

	2020												2020	Total	2020 TO DATE	2019	NOV-DEC 2018	Total to Date
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2020					
Total Authorized Revenue	231,173.20	213,413.84	207,753.34	232,909.76	220,535.30	308,277.35	373,690.15	366,527.22	400,246.62	318,537.40	289,541.58	232,622.25	3,395,228.01	3,395,228.01	1,787,752.94	3,333,148.42	512,636.67	5,633,538.03
Total Billed Revenue	133,643.45	122,839.48	131,469.83	128,048.31	153,096.03	158,676.08	199,373.18	-	-	-	-	-	1,027,146.36	1,027,146.36	1,027,146.36	1,727,039.97	346,631.55	3,100,817.88
Difference	(97,529.75)	(90,574.36)	(76,283.51)	(104,861.45)	(67,439.27)	(149,601.27)	(174,316.97)	(366,527.22)	(400,246.62)	(318,537.40)	(289,541.58)	(232,622.25)	(2,368,081.65)	(2,368,081.65)	(760,606.58)	(1,606,108.45)	(166,005.12)	(2,532,720.15)
Total Authorized Expenses	51,424.54	42,811.30	26,920.92	25,569.48	41,355.63	56,881.22	58,946.88	82,812.41	87,067.29	79,894.83	151,828.71	47,693.80	753,207.01	753,207.01	303,909.97	753,206.98	184,029.38	1,241,146.33
Total Actual Expenses	34,685.20	45,699.55	28,288.02	45,657.57	41,941.72	42,491.29	50,833.23	-	-	-	-	-	289,596.58	289,596.58	289,596.58	618,766.60	179,532.50	1,087,895.68
Difference	16,739.34	(2,888.25)	(1,367.10)	(20,088.09)	(586.09)	14,389.93	8,113.65	82,812.41	87,067.29	79,894.83	151,828.71	47,693.80	463,610.43	463,610.43	14,313.39	134,440.38	4,496.88	153,250.65

Potential to Collect \$ 746,293.19 \$ 1,471,668.07 \$ 161,508.24 \$ 2,379,469.50

	2020 to Date	2019	2018	Total to Date	2019 Surchg	2020 Surchg	DOWC Absorb	Balance	Total Surchg
Paradise Pines	591,480.74	1,207,405.96	132,270.45	1,931,157.15	\$ (406,138.64)	\$ (389,702.88)	(592,200.00)	543,115.63	\$ (795,841.52)
Lime Saddle	70,775.64	108,198.98	13,609.92	192,584.54	\$ (24,063.89)	\$ (40,367.91)	(35,000.00)	93,152.74	\$ (64,431.80)
Magalia	82,591.36	143,934.32	13,000.77	239,526.45	\$ (47,153.39)	\$ (56,952.90)	(68,600.00)	66,820.16	\$ (104,106.29)
Buzztail	1,445.45	12,128.81	2,627.10	16,201.36	\$ (2,933.11)	\$ (915.07)	(4,200.00)	8,153.18	\$ (3,848.18)
Total	746,293.19	1,471,668.07	161,508.24	2,379,469.50	\$ (480,289.03)	\$ (487,938.76)	(700,000.00)	711,241.71	\$ (968,227.79)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	2020	Total	2019	Total
Camp Fire Surcharges Billed	69,100.24	69,353.20	69,332.12	69,595.62	69,827.50	70,017.22	70,512.60	200.26	-	-	-	-	487,938.76	487,938.76	480,289.03	\$ 968,227.79

Total Remaining \$ 1,411,241.71

DOWC absorbing approx. \$700,000 (\$400,000/one year pro-rated to 21 months) (700,000.00) \$ 711,241.71

Percentage Of Monthly Loss	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Paradise Pines	74.88%	82.31%	78.11%	65.64%	93.83%	81.61%	82.56%	82.56%	9.30%			
Lime Saddle	12.10%	9.05%	6.93%	22.82%	-9.20%	6.99%	9.30%	8.25%	8.25%			
Magalia	12.23%	7.91%	14.74%	11.40%	16.21%	11.01%	8.25%	-0.10%	-0.10%			
Buzztail	0.78%	0.73%	0.23%	0.15%	-0.83%	0.38%	-0.10%	-0.10%	-0.10%			
Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%	0.00%	0.00%

DOWC estimated losing \$1.2M over 12 months due to lost revenue following the Camp Fire. This surcharge seeks to collect \$800,000 from DOWC's customers, as authorized by Resolution W-5193 and Advice Letter 511-A. DOWC will absorb the estimated remaining loss of \$400,000 over the 12 month period.

Total Surcharge Per District	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Paradise Pines	51,744.76	57,085.44	54,153.70	45,680.05	65,517.41	57,144.50	58,211.70	165.32					389,702.88
Lime Saddle	8,361.90	6,275.20	4,802.97	15,879.40	(6,424.36)	4,896.97	6,557.21	18.62					40,367.91
Magalia	8,452.50	5,488.25	10,219.05	7,931.01	11,316.38	7,712.15	5,817.04	16.52					56,952.90
Buzztail	541.08	504.32	156.40	105.16	(581.94)	263.61	(73.35)	(0.21)					915.07
Total	69,100.24	69,353.21	69,332.12	69,595.62	69,827.49	70,017.23	70,512.60	200.25	-	-	-	-	487,938.76

Billed Surcharge Per District	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Paradise Pines	32,178.36	32,684.54	32,747.78	32,926.96	33,085.06	33,158.84	33,443.42	126.48					230,351.44
Lime Saddle	2,382.04	2,424.20	2,445.28	2,455.82	2,455.82	2,466.36	2,455.82	21.08					17,106.42
Magalia	642.94	664.02	674.56	685.10	769.42	822.12	832.66	-					5,090.82
Buzztail	274.04	274.04	284.58	295.12	305.66	305.66	316.20	-					2,055.30
Total	35,477.38	36,046.80	36,152.20	36,363.00	36,615.96	36,752.98	37,048.10	147.56	-	-	-	-	254,603.98

Surcharge Due to District	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Paradise Pines	19,566.40	24,400.90	21,405.92	12,753.09	32,432.35	23,985.66	24,768.28	38.84					159,351.44
Lime Saddle	5,979.86	3,851.00	2,357.69	13,423.58	(8,880.18)	2,430.61	4,101.39	(2.46)					23,261.49
Magalia	7,809.56	4,824.23	9,544.49	7,245.91	10,546.96	6,890.03	4,984.38	16.52					51,862.08
Buzztail	267.04	230.28	(128.18)	(189.96)	(887.60)	(42.05)	(389.55)	(0.21)					(1,140.23)
Total	33,622.86	33,306.41	33,179.92	33,232.62	33,211.53	33,264.25	33,464.50	52.69	-	-	-	-	233,334.78

Paradise Pines District

Per 100 CF

BILLING MONTH				JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020
11/5/16 Rate Base Offset W-5116, AL 453			2017 Usage	2,290,712	1,986,741	1,897,679	2,284,238	2,020,003	3,345,434	4,316,613	4,255,237	4,825,206	3,532,810	3,145,093	2,269,657	36,169,423
			Allocated by Month	6.33%	5.49%	5.25%	6.32%	5.58%	9.25%	11.93%	11.76%	13.34%	9.77%	8.70%	6.28%	100.00%
3/22/18 CPI, AL 499	3.480	Allowed Quantity \$	##### ##	109,069	94,596	90,355	108,761	96,180	159,288	205,529	202,607	229,745	168,210	149,749	108,066	1,722,155
1/1/20 Interim CPI, AL 517	3.553	Allowed Quantity \$	##### ##	111,357	96,580	92,251	111,042	98,197	162,629	209,841	206,857	234,565	171,738	152,890	110,333	1,758,280
	3.621	Allowed Quantity \$	##### ##	113,488	98,429	94,016	113,167	100,076	165,742	213,857	210,816	239,054	175,025	155,816	112,445	1,791,932

Camp Fire Tracking:

			2020													2020 TO DATE	2019	NOV-DEC 2018	
Authorized Metered	"Expected metered" is calculated by determining each		113,488.10	98,428.55	94,016.17	113,167.36	100,076.44	165,741.89	213,856.74	210,816.01	239,053.82	175,025.01	155,816.45	112,444.98	1,791,932				Camp Fire Tracking
Authorized Readiness	month's % of total 2018 budgeted quantity (based on		82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	82,330.00	987,960				to Date
	2017 use), then using this allocation times the approved																		
	metered revenue in the applicable GRC/advice letter.																		
Total Authorized Revenue			195,818.10	180,758.55	176,346.17	195,497.36	182,406.44	248,071.89	296,186.74	293,146.01	321,383.82	257,355.01	238,146.45	194,774.98	2,779,892	1,475,085.25	2,729,373.14	425,072.48	4,629,530.86
Billed Metered			61,064.42	54,146.85	58,005.73	56,126.89	74,658.45	79,019.96	109,201.43						492,224				
Billed Readiness			54,089.94	54,272.54	54,459.15	54,768.46	55,050.07	55,245.27	55,648.06						383,533				
Billed Water Sales			5,336.52	1,842.76	1,856.48	1,642.76	602.55	716.04	736.28						12,733				
															-				
Billed Total			120,490.88	110,262.15	114,321.36	112,538.11	130,311.07	134,981.27	165,585.77	-	-	-	-	-	888,491	888,490.61	1,491,456.68	295,174.74	2,675,122.03
Difference			(75,327.22)	(70,496.40)	(62,024.81)	(82,959.25)	(52,095.37)	(113,090.62)	(130,600.97)	(293,146.01)	(321,383.82)	(257,355.01)	(238,146.45)	(194,774.98)	(1,891,401)	(586,594.64)	(1,237,916.46)	(129,897.74)	(1,954,408.83)
Authorized Purch Water	Expected exp calculated by determining each month's		29,496.18	8,459.10	-	-	-	-	5,967.82	17,777.96	16,613.84	15,192.79	94,440.40	20,883.91	208,832				
Authorized Power	% of total 2018 budgeted exp, then using this allocation		13,780.75	24,531.59	22,167.73	20,885.46	21,179.36	33,478.35	24,793.34	30,959.84	36,889.49	32,794.17	28,533.83	18,125.09	308,119				
Authorized Other Vol Rel Exp	times the approved total exp in the applicable		189.36	-	97.76	74.23	-	185.58	64.56	146.70	374.22	310.40	193.18	99.02	1,735				
	GRC/advice letter.																		
Authorized Lab Fees			440.36	286.69	229.36	477.35	229.36	470.75	229.36	541.85	302.75	1,161.11	229.36	1,751.70	6,350				
Authorized Total			43,906.65	33,277.38	22,494.85	21,437.04	21,408.72	34,134.68	31,055.08	49,426.35	54,180.30	49,458.47	123,396.77	40,859.72	525,036	207,714.40	525,036.00	164,256.49	897,006.89
Actual PW	Actual expenses booked to general ledger		20,648.22	19,515.06	-	-	7,974.72	-	-						48,138				
Actual Power			5,466.49	18,132.59	16,369.60	18,352.95	22,999.54	28,191.98	33,981.27						143,494				
Actual OVRE			-	-	268.52	257.20	288.60	204.70	491.04						1,510				
Actual Lab Fees			500.00	1,080.00	3,655.00	500.00	830.00	1,965.00	1,880.00						10,410				
Actual Camp Fire Expenses	Costs directly associated with the Camp Fire		2,463.51	983.51	828.00	1,380.00	1,047.00	1,035.00	1,311.00						9,048				
Actual Total			29,078.22	39,711.16	21,121.12	20,490.15	33,139.86	31,396.68	37,663.31	-	-	-	-	-	212,601	212,600.50	494,525.50	166,629.20	873,755.20
Difference			14,828.43	(6,433.78)	1,373.73	946.89	(11,731.14)	2,738.00	(6,608.23)	49,426.35	54,180.30	49,458.47	123,396.77	40,859.72	312,435.51	(4,886.10)	30,510.50	(2,372.71)	23,251.69

Potential to Collect \$ 591,480.74 \$ 1,207,405.96 \$ 132,270.45 \$ 1,931,157.15

Type of Rate	Effective	Document	Approved Revenue	Audited 10/13/2020 - SS
General Rate Case	5/13/2015	W-5032	2,496,533	
Rate Base Offset	11/5/2016	W-5116	2,673,279	
CPI Adjustment	3/22/2018	AL 499	2,729,373	
Interim CPI Adjustment	1/1/2020	AL 517	2,781,231	

Lime Saddle District

Per 1000 Gallons

BILLING MONTH			JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020	
		2017 Usage	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	#####	
Advice Letter 381 - GRC - 10/22/14		Allocated by Month	3.62%	2.99%	2.94%	3.73%	4.98%	11.37%	15.87%	14.49%	15.27%	11.24%	8.93%	4.57%	100.00%	
\$	3.100	Allowed Quantity 83,800,000 G	\$ 259,780.00	\$ 9,398	\$ 7,771	\$ 7,638	\$ 9,687	\$ 12,939	\$ 29,530	\$ 41,239	\$ 37,632	\$ 39,679	\$ 29,202	\$ 23,202	\$ 11,864	259,780
Advice Letter 517 - Interim CPI 1/1/2020		Allocated by Month	3.62%	2.99%	2.94%	3.73%	4.98%	11.37%	15.87%	14.49%	15.27%	11.24%	8.93%	4.57%	100.00%	
\$	3.159	Allowed Quantity 83,800,000 G	\$ 264,724.20	\$ 9,577	\$ 7,919	\$ 7,783	\$ 9,871	\$ 13,186	\$ 30,092	\$ 42,024	\$ 38,348	\$ 40,435	\$ 29,758	\$ 23,643	\$ 12,090	264,724

Camp Fire Tracking:

		2020	2020 TO DATE	2019	NOV-DEC 2018	Camp Fire Tracking to Date
Authorized Metered	"Expected metered" is calculated by determining each month's % of total 2018 budgeted quantity (based on 2017 use), then using this allocation times the approved metered revenue in the applicable GRC/advice letter.	9,576.60	264,724			
Authorized Readiness		7,734.33	92,812			
Total Authorized Revenue		17,310.94	357,536	174,591.52	350,831.80	575,664.12
Billed Metered		4,000.60	60,207			
Billed Readiness		4,914.02	35,316			
Billed Water Sales			-			
Billed Total		8,914.62	95,524	95,523.62	172,360.87	300,757.24
Difference		(8,396.32)	(262,013)	(79,067.90)	(178,470.93)	(274,906.88)
Authorized Purch Water	Expected exp calculated by determining each month's % of total 2018 budgeted exp, then using this allocation times the approved total exp in the applicable GRC/advice letter.	-	110,965			
Authorized Power		1,856.35	46,131			
Authorized Other Vol Rel Exp		171.52	5,833			
Authorized Lab Fees		471.53	4,174			
Authorized Total		2,499.40	167,103	70,156.69	167,102.98	247,700.07
Actual PW	Actual expenses booked to general ledger	-	17,509			
Actual Power		3,123.95	36,639			
Actual OVRE		542.68	4,672			
Actual Lab Fees		75.00	2,424			
Camp Fire Expenses	Costs directly associated with the Camp Fire	138.00	621			
Actual Total		3,879.63	61,864	61,864.43	96,831.03	165,377.73
Difference		(1,380.23)	105,239	8,292.26	70,271.95	82,322.34

Potential to Collect \$ 70,775.64 \$ 108,198.98 \$ 13,609.92 \$ 192,584.54

Type of Rate	Effective	Document	Approved Revenue	Audited 10/13/2020 - SS
General Rate Case	10/22/2014	W-5003	350,832	
Interim CPI	#####	AL 517	357,498	

Magalia District

Per 1000 Gallons

BILLING MONTH			JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020				
		2017 Usage	1,337,463	1,186,837	1,036,349	1,576,118	1,213,441	1,842,928	2,505,612	2,339,130	2,838,400	1,922,271	1,511,039	1,186,747	20,496,335				
Water Rate Eff 3/8/17 CPI	5.146	Allocated by Month	6.53%	5.79%	5.06%	7.69%	5.92%	8.99%	12.22%	11.41%	13.85%	9.38%	7.37%	5.79%	100.00%				
\$		Allowed Quantity \$	\$ 137,912.80	8,999	7,986	6,973	10,605	8,165	12,400	16,859	15,739	19,099	12,934	10,167	137,913				
Water Rate Eff 3/22/18 CPI	5.254	Allowed Quantity \$	\$ 140,807.20	9,188	8,153	7,120	10,828	8,336	12,661	17,213	16,070	19,499	13,206	10,381	140,807				
\$		Allowed Quantity \$	\$ 143,487.20	9,363	8,309	7,255	11,034	8,495	12,902	17,541	16,375	19,871	13,457	10,578	143,487				
Water Rate Eff 1/1/20 Interim CPI	5.354	Allowed Quantity \$	\$ 143,487.20	9,363	8,309	7,255	11,034	8,495	12,902	17,541	16,375	19,871	13,457	10,578	143,487				
\$		Allowed Quantity \$	\$ 143,487.20	9,363	8,309	7,255	11,034	8,495	12,902	17,541	16,375	19,871	13,457	10,578	143,487				
Camp Fire Tracking:																			
		2020																	
Authorized Metered		Expected metered* is calculated by determining each month's % of total 2018 budgeted quantity (based on 2017 use), then using this allocation times the approved metered revenue in the applicable GRC/advice letter.	9,363.08	8,308.60	7,255.09	11,033.81	8,494.85	12,901.65	17,540.86	16,375.38	19,870.58	13,457.10	10,578.22	8,307.97	143,487.20	2020 TO DATE	2019	NOV-DEC 2018	Camp Fire Tracking to Date
Authorized Readiness			6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	6,392.67	76,712.00				
Total Authorized Revenue			15,755.75	14,701.27	13,647.76	17,426.48	14,887.51	19,294.32	23,933.52	22,768.04	26,263.25	19,849.77	16,970.89	14,700.64	220,199.20	119,646.61	216,043.48	31,072.82	366,762.92
Billed Metered			1,132.93	1,015.30	1,259.89	1,033.31	2,332.11	2,424.11	4,506.19						13,703.84				
Billed Readiness			1,269.62	1,280.93	1,345.82	1,389.55	1,493.89	1,641.94	1,725.83						10,147.58				
Billed Water Sales																			
Billed Total			2,402.55	2,296.23	2,605.71	2,422.86	3,826.00	4,066.05	6,232.02	-	-	-	-	-	23,851.42	23,851.42	34,483.94	13,192.80	71,528.16
Difference			(13,353.20)	(12,405.04)	(11,042.05)	(15,003.62)	(11,061.51)	(15,228.27)	(17,701.50)	(22,768.04)	(26,263.25)	(19,849.77)	(16,970.89)	(14,700.64)	(196,347.78)	(95,795.19)	(181,559.54)	(17,880.02)	(295,234.76)
Authorized Purch Water		Expected exp calculated by determining each month's % of total 2018 budgeted exp, then using this allocation times the approved total exp in the applicable GRC/advice letter.	3,745.23	5,193.89	740.15	764.59	424.08	703.91	4,177.00	6,379.72	6,551.82	4,777.75	3,692.04	1,889.83	39,040.01				
Authorized Power			922.60	935.77	756.32	711.42	931.94	932.31	1,153.94	1,369.32	1,413.93	1,384.21	1,195.90	1,062.35	12,770.01				
Authorized Other Vol Rel Exp			-	-	-	-	-	-	-	-	-	-	-	-	-				
Authorized Lab Fees			14.75	14.75	44.25	14.75	14.75	79.06	256.66	434.56	106.21	44.25	14.75	44.25	1,082.99				
Authorized Total			4,682.58	6,144.41	1,540.72	1,490.76	1,370.77	1,715.28	5,587.60	8,183.60	8,071.96	6,206.21	4,902.69	2,996.43	52,893.01	22,532.12	52,893.00	7,899.12	83,324.24
Actual PW		Actual expenses booked to general ledger	1,077.85	903.51	1,030.85	287.20	415.90	470.90	725.25						4,911.46				
Actual Power			-	-	680.95	-	356.68	401.16	440.04						1,878.83				
Actual OVRE																			
Actual Lab Fees			65.00	25.00	25.00	25.00	285.00	25.00	225.00						675.00				
Camp Fire Expenses		Costs directly associated with the Camp Fire	69.00	207.00	207.00	414.00	276.00	483.00	207.00						1,863.00				
Actual Total			1,211.85	1,135.51	1,943.80	726.20	1,333.58	1,380.06	1,597.29	-	-	-	-	-	9,328.29	9,328.29	15,267.78	3,019.87	27,615.94
Difference			3,470.73	5,008.90	(403.08)	764.56	37.19	335.22	3,990.31	8,183.60	8,071.96	6,206.21	4,902.69	2,996.43	43,564.72	13,203.83	37,625.22	4,879.25	55,708.30

Potential to Collect \$ 82,591.36 \$ 143,934.32 \$ 13,000.77 \$ 239,526.45

Type of Rate	Effective	Document	Approved Revenue	Audited 10/13/2020 - SS
General Rate Case	11/11/2014	W-50	205,601	
CPI Adjustment	4/13/2015	AL 40	207,244	
CPI Adjustment	3/8/2017	AL 47i	211,615	
CPI Adjustment	3/22/2018	AL 49i	216,043	
Interim CPI Adjustment	1/1/2020	AL 51	220,148	

Del Oro Water Company
Camp Fire Tracking

Buzztail District

Per 1000 Gallons

BILLING MONTH		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020					
	2017 Usage	125,976	131,555	105,622	166,502	140,472	476,456	796,730	1,113,406	1,069,247	809,539	459,912	581,340	5,976,757					
	Allocated by Month	2.11%	2.20%	1.77%	2.79%	2.35%	7.97%	13.33%	18.63%	17.89%	13.54%	7.70%	9.73%	100.00%					
Acquisition AL 428	Allowed Quantity \$	13,320	281	293	235	371	313	1,062	1,776	2,481	2,383	1,804	1,025	1,296	13,320				
Interim CPI AL 517	Allowed Quantity \$	13,573	286	299	240	378	319	1,082	1,809	2,529	2,428	1,838	1,044	1,320	13,573				
Camp Fire Tracking:																			
	2020															2020 TO DATE	2019	NOV-DEC 2018	
Authorized Metered	"Expected metered" is calculated by determining each month's % of total 2018 budgeted quantity (based on 2017 use), then using this allocation times the approved metered revenue in the applicable GRC/advice letter.	286.09	298.76	239.86	378.12	319.01	1,082.02	1,809.36	2,528.52	2,428.24	1,838.45	1,044.45	1,320.21	13,573.08					
Authorized Readiness		2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	2,002.34	24,028.02					
Total Authorized Revenue		2,288.42	2,301.09	2,242.20	2,380.46	2,321.34	3,084.35	3,811.69	4,530.85	4,430.57	3,840.78	3,046.78	3,322.54	37,601.10	18,429.56	36,900.00	6,250.57	61,580.13	
Billed Metered		245.76	216.02	697.83	561.34	1,154.38	1,552.07	3,002.34						7,429.74					
Billed Readiness		1,589.64	1,589.64	1,622.25	1,711.92	1,754.72	1,773.06	1,809.74						11,850.97					
Billed Water Sales														-					
Billed Total		1,835.40	1,805.66	2,320.08	2,273.26	2,909.10	3,325.13	4,812.08	-	-	-	-	-	19,280.71	19,280.71	28,738.48	5,391.26	53,410.45	
Difference		(453.02)	(495.43)	77.88	(107.20)	587.76	240.78	1,000.39	(4,530.85)	(4,430.57)	(3,840.78)	(3,046.78)	(3,322.54)	(18,320.39)	851.15	(8,161.52)	(859.31)	(8,169.68)	
Authorized Purch Water	Expected exp calc by determining each month's % of total 2018 budgeted exp, then using this alloc times the approved ttl exp in the applicable GRC/advice letter.													-					
Authorized Power		154.16	190.83	229.96	223.61	213.72	292.55	586.83	882.83	892.10	770.53	569.92	499.95	5,506.99					
Authorized Other Vol Rel Exp		166.08	166.08	166.09	166.08	166.08	166.09	166.08	166.08	166.09	166.08	166.08	166.09	1,993.00					
Authorized Lab Fees		15.67	15.67	15.67	15.67	358.50	15.67	15.67	15.67	15.67	159.82	-	31.34	675.02					
Authorized Total		335.91	372.58	411.72	405.36	738.30	474.31	768.58	1,064.58	1,073.86	1,096.43	736.00	697.38	8,175.01	3,506.76	8,175.00	1,433.37	13,115.13	
Actual PW		-	-	-	-	-	-	-						-					
Actual Power		390.50	531.78	469.76	434.96	734.14	1,199.14	1,471.08						5,231.36					
Actual OVRE	Actual expenses booked to general ledger	-	-	-	-	-	-	-						-					
Actual Lab Fees		125.00	25.00	195.00	52.00	25.00	25.00	125.00						572.00					
Camp Fire Expenses	Costs directly associated with the Camp Fire	-	-	-	-	-	-	-						-					
Actual Total		515.50	556.78	664.76	486.96	759.14	1,224.14	1,596.08	-	-	-	-	-	5,803.36	5,803.36	12,142.29	3,201.16	21,146.81	
Difference		(179.59)	(184.20)	(253.04)	(81.60)	(20.84)	(749.83)	(827.50)	1,064.58	1,073.86	1,096.43	736.00	697.38	2,371.65	(2,296.60)	(3,967.29)	(1,767.79)	(8,031.68)	
															2020 to Date	2019	2018	Total to Date	
															Potential to Collect \$	\$ 1,445.45	\$ 12,128.81	\$ 2,627.10	\$ 16,201.36
Type of Rate	Effective	Document	Approved Revenue	Audited 10/13/2020 - SS															
Acquisition	11/19/2015	W-506	36,900																
Interim CPI	1/1/2020	AL 517	37,601																

Del Oro Water Company
Camp Fire Tracking

Del Oro Water Company

Camp Fire Expenses (GL 180027)

Excess payroll costs due to Camp Fire													
	20-Jan	20-Feb	20-Mar	20-Apr	20-May	20-Jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	Total
PP													-
LS													-
MG													-
BT													-

Excess fuel and repair costs due to Camp Fire (generators, etc.)													
	20-Jan	20-Feb	20-Mar	20-Apr	20-May	20-Jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	Total
PP					840.00								840.00
LS													-
MG													-
BT													-

Legal, Office, and other supply costs due to Camp Fire (masks, etc.)													
	20-Jan	20-Feb	20-Mar	20-Apr	20-May	20-Jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	Total
PP	1,359.51												1,359.51
LS													-
MG													-
BT													-

Benzene and Other Lab Costs Due to Camp Fire													
	20-Jan	20-Feb	20-Mar	20-Apr	20-May	20-Jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	Total
PP	1,104.00	966.00	828.00	1,380.00	207.00	1,035.00	1,311.00						6,831.00
LS	138.00	138.00	69.00	138.00	69.00	69.00	-						621.00
MG	69.00	207.00	207.00	414.00	276.00	483.00	207.00						1,863.00
BT													-

Camp Fire Credit Given to Displaced Customers													
	20-Jan	20-Feb	20-Mar	20-Apr	20-May	20-Jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	Total
PP		17.51											17.51
LS													-
MG													-
BT													-

Total													
	20-Jan	20-Feb	20-Mar	20-Apr	20-May	20-Jun	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	Total
PP	2,463.51	983.51	828.00	1,380.00	1,047.00	1,035.00	1,311.00	-	-	-	-	-	9,048.02
LS	138.00	138.00	69.00	138.00	69.00	69.00	-	-	-	-	-	-	621.00
MG	69.00	207.00	207.00	414.00	276.00	483.00	207.00	-	-	-	-	-	1,863.00
BT	-	-	-	-	-	-	-	-	-	-	-	-	-
Total	2,670.51	1,328.51	1,104.00	1,932.00	1,392.00	1,587.00	1,518.00	-	-	-	-	-	11,532.02

Exhibit E

**Del Oro Water Company
Advice Letter No. 539**

Resolution W-5193

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

WATER DIVISION

RESOLUTION W-5193

May 30, 2019

RESOLUTION

**(RES. W-5193) DEL ORO WATER COMPANY. ORDER
AUTHORIZING A SURCHARGE OF \$10.54 PER CUSTOMER
PER MONTHLY BILLING, OVER TWELVE MONTHS TO
RECOVER LOST REVENUES RECORDED IN ITS LOST
REVENUE MEMORANDUM ACCOUNT, TO BE PAID BY THE
RATEPAYERS.**

SUMMARY

By Advice Letter (AL) No. 511, filed on March 1, 2019, Del Oro Water Company (Del Oro) seeks to recover \$800,000 from a potential \$1,218,116 in lost revenues expected to be recorded in the company's Lost Revenue Memorandum Account (LRMA) through a proposed surcharge of \$10.54 per customer per monthly billing across all of its districts for a period of twelve months.

This Resolution authorizes a monthly surcharge of \$10.54 for twelve months to recover the lost revenue balance of \$800,000 expected to be recorded in DOWC's LRMA.

BACKGROUND

The state of California faced its deadliest and most destructive wildfire when the CAMP Fire struck the town of Paradise and the community of Concow on November 8, 2018. The fire covered an area of 153,336 acres and destroyed around 18,804 structures. Acting Governor Newsom also issued a proclamation declaring a State of Emergency for Butte County on November 8, 2018. Unfortunately, the community of Concow and the town of Paradise were destroyed within the first six hours of the fire, losing an estimated 95 percent of their buildings. The town of Magalia also suffered substantial damage, and the community of Pulga suffered losses as well. The fire eventually reached 100 percent containment after seventeen days on November 25, 2018.

Del Oro, a Class B water utility, requests authority under General Order (G.O.) 96-B and Section 454 of the Public Utilities Code to increase rates to recover \$800,000 from an estimated \$1,218,116 in lost revenues expected to be recorded in the company's LRMA due to the CAMP fire in Butte County. Del Oro's LRMA was established on

WD

November 9, 2018 by AL 508 to allow the utility to track the lost revenues stemming from the November 2018 CAMP Fire offset by the cost savings associated with lowered sales from volume-related items such as power, funding from any governmental source, and any insurance or litigation proceeds received by Del Oro for the specific purpose of offsetting lost revenue.

The CAMP Fire caused significant damage to Del Oro's Paradise Pines, Magalia, Lime Saddle, and Buzztail Districts. Del Oro suffered losses of its customer base of 38% in its Paradise Pines District; 50% of its Lime Saddle District; 89% of its Magalia District; and 34% of its Buzztail District. This reduced Del Oro's total customer base by 26%, with a total of 2,221 service connections lost. The significant loss of customers in Del Oro's four affected districts has led to revenue shortfalls of over \$100,000 per month compared to previously authorized revenue requirements.

NOTICE AND PROTESTS

In accordance with GO. 96-B, Del Oro served a copy of AL 511-W to its service list on March 1, 2019. A notice of the proposed rate increase was mailed to each customer and to the general service list on March 1, 2019 as well. A total of 7,025 notices were mailed out to each of Del Oro's customers across all of its 19 districts.

70 protests were received that raised concerns about the proposed surcharge and the actions Del Oro was taking to mitigate the financial impact of the fire. Some of the concerns raised against the surcharge were from customers outside of the four affected districts stating that they should not have to pay for the costs incurred in the four affected districts. Other customers that protested the surcharge stated that they were retired, or living on fixed incomes, so it would be a financial hardship to pay for an increase in their water bills. Several customers in their protests argued that Del Oro should have done more to protect itself from a significant loss like this through its insurance. Other customers stated that Del Oro could afford to absorb more of these revenue losses rather than imposing this surcharge on its customers. Additionally, some protests asked Del Oro to provide further detailed calculations regarding how the surcharge was developed and the bill impact provided in the AL.

Del Oro replied to each of these protests and responded to the concerns raised about the proposed surcharge. Del Oro, in its replies, stated that the proposed surcharge has been requested to keep Del Oro fully operational by sharing its operational expenses statewide across all of its districts, and that there is no profit being collected from the requested surcharge. Del Oro also stated that this surcharge is a temporary solution as it re-evaluates its statewide operational costs and recovery methods to offset lost

WD

revenue and bring back lost customers. Del Oro responded to the claims made in protests regarding its insurance coverage and stated that the utility has been paying for insurance that covers mainly utility equipment but not the loss of customers. Del Oro is also actively participating in the Class Action lawsuit against PG&E and is currently in litigation with its insurance agent and company. Del Oro has stated that it is still seeking governmental sources for support and any funds that it receives from insurance proceeds, governmental sources, or litigation outcomes will be tracked in the balancing account against the revenue shortfall collection. The offset in savings from this collection would go back to Del Oro's customers and would be reflected in the balancing account. Del Oro is also continuing to minimize its expenses as much as possible during this difficult time and is providing an extension of time for customers to pay their bills by an extra seven days before sending out late notices. Additionally, Del Oro provided further details of the surcharge calculation to those that requested it and stated that the bill impact provided in AL 511 was an illustrative example for an average customer, and the actual bill impact will depend on future usage by customers.

DISCUSSION

As a direct result of the CAMP Fire, Del Oro faces a unique disaster in terms of lost revenues due to lost customers. Given the history of the effects of prior devastating wildfires on communities, it is highly unlikely that destroyed customer connections will be restored quickly, and revenues will be restored. Instead, given the requirements of hazardous waste removal and additional building codes, it is likely that homes in Del Oro's service territory will be rebuilt over many years, if at all, and customer growth will be a very long and slow process. Consequently, Del Oro must adjust its revenue requirement to a totally new paradigm.

As a Commission-regulated water utility, Del Oro operates under cost of service ratemaking where the Commission determines the Revenue Requirement, or the cost of service, that reflects the total amount of revenues that must be collected in rates for the utility to provide water service to its customers. Del Oro was previously authorized \$2,878,171 in total revenue requirement for the four affected districts of Paradise Pines, Lime Saddle, Magalia, and Buzztail through prior Commission Resolutions and General Rate Cases (GRCs)¹. Unfortunately, Del Oro suffered the loss of 2,221 service connections from the CAMP Fire, and these service connections provided revenues of \$1,218,116 that are now lost with Del Oro being unable to recover these costs through

¹ Paradise Pine's last GRC was authorized through Resolution W-5032, effective May 7, 2015. Lime Saddle's last GRC was authorized through Resolution W-5003, effective October 16, 2014. Magalia's last GRC was authorized through Resolution W-5012, effective November 6, 2014. Buzztail was acquired by Del Oro through Resolution W-5068, effective November 19, 2015, that set forth the rates and authorized revenue requirement for the district.

WD

current rates. Still, Del Oro is providing the same level of service with its operational costs allocated across each of its districts, since Del Oro is a Class B multi-district water utility that provides water service to nineteen districts throughout California. Del Oro allocates its operations & maintenance staff, customer service personnel, accounting & management team, funding for system upgrades, and other costs across all of its districts so that no one district bears the full cost of these services. These operational costs are divided among Del Oro's nineteen districts as the costs to provide water service to each of the district's customers. Included in these operational costs are fixed costs that Del Oro incurs to provide water service to its customers, and these costs are unaffected by the revenues that Del Oro collects from its customers. Del Oro must maintain its distribution system in full operation, thus causing these costs regardless of whether or not it collects the total revenue requirement previously authorized by the Commission. In this case, Del Oro is seeking recovery of a portion of those operating costs through the proposed surcharge while absorbing some of this revenue shortfall.

Prior to the CAMP Fire, Del Oro served a total of 8,548 service connections across its nineteen districts, with a total of 5,386 connections in the four affected districts. Del Oro lost 2,221 service connections in the CAMP Fire and is still providing water service to the remaining 3,165 connections in the four affected districts. These districts operated with a total revenue requirement of \$2,878,171. Del Oro faces a current revenue shortfall of \$1,218,116 that it anticipates to record in its LRMA due to the number of service connections lost. However, Del Oro is seeking to recover \$800,000 of the expected revenue shortfall through its request in AL No. 511 with a surcharge of \$10.54² added to customer bills, for a period of twelve months. Del Oro is electing to absorb a portion of these lost revenues in consideration of the catastrophic losses that customers suffered in the CAMP Fire.

Nevertheless, Del Oro is unable to continue absorbing these revenue losses as it maintains the same level of water service provided to its customers as its operational costs still need to be recovered from a smaller number of service connections. The cost to serve the remaining number of connections remains at the same level prior to the Fire, and Del Oro bears the burden in providing the same level of water service to its customers while maintaining its current operations at a safe and reliable level. Also, Del Oro is currently providing extensive flushing and water testing services for these remaining connections in the four affected districts under the guidelines imposed by the State Water Resources Control Board (SWRCB) regarding water quality as well as assisting with the maintenance of service connections from destroyed properties leading to additional operating expenses. No water quality issues have been found after testing was completed in the affected areas. While Del Oro may absorb some of these costs, it has already recorded significant amounts in its LRMA that continues to

² The \$10.54 surcharge is derived by taking the expected shortfall amount of \$800,000 divided by 6,327, the total number of remaining customers, and divided by 12 for monthly amount.

WD

incur balances, so Del Oro is seeking to recover a portion of that balance in this instant case.

Del Oro has currently recorded a balance of \$424,478 as of March 31, 2019 in its LRMA, but the utility is seeking to implement a surcharge to recover the anticipated revenue shortfall that it expects to record in its LRMA. Traditionally, the Commission authorizes a utility to amortize a memo account once the utility has recorded a balance with a full justification of the expenses incurred, and a recorded earnings test is conducted for the calendar year during which the expenses were incurred. This balance is then transferred from the memo account to a balancing account to be collected through a surcharge for recovery.³ Del Oro's request for recovery was not made in the traditional sense as it was made after unprecedented losses were incurred by the utility from the CAMP Fire, and it continues to face anticipated revenue shortfalls that it will record in its LRMA. Although the Commission generally sets the balance for recovery with a memo account amortization request based on the amount recorded in the memo account, it acknowledges that Del Oro is dealing with unique circumstances in this instant case with its surcharge request. Del Oro's request for a statewide surcharge covers an anticipated revenue shortfall that currently exceeds the balance of \$424,478 recorded in its LRMA. Based on the current 5-month balance recorded in its LRMA, Del Oro anticipates recording a balance of \$1,218,116 during the effective 12 months of the proposed surcharge. Still, Del Oro is seeking to recover \$800,000 of that anticipated \$1,218,116 through its proposed surcharge. In order to safeguard Del Oro's ratepayers from any over- or under-collection of the proposed surcharge, the Commission is ordering Del Oro to convert its LRMA to a balancing account so that this account will serve as an accounting mechanism to match the revenue losses that Del Oro continues to incur with the surcharge revenues that it collects over the twelve-month period. This balancing account will also track the surcharge revenues against any proceeds that the utility may receive from governmental or litigation sources.

The Commission is also ordering Del Oro to file a General Rate Case (GRC) prior to the expiration of the surcharge to adjust the previously authorized sales forecast for the affected districts to account for the number of service connections lost in the CAMP Fire. This GRC sales forecast adjustment should prevent Del Oro from accumulating further large balances of anticipated revenue shortfalls by adjusting the previously authorized revenue requirements to take into account the reduced number of customers. Del Oro can also reallocate its statewide and regional operating expenses that are currently included across its districts by spreading the expenses across the current count of 6,327 customers compared to the prior count of 8,548 customers. The Commission will also have an opportunity to review the surcharge collection when Del Oro files its GRC and make adjustments as needed.

³ Standard Practice U-27-W outlines the procedures for water utilities to amortize memo accounts.

WD

To recover the balance in a memorandum account, the utility must demonstrate that: 1) it acted prudently when the costs were incurred; 2) the memorandum account costs are not covered by other authorized rates; 3) the claimed amounts are reasonable and appropriate for the procured services; and 4) it is appropriate for ratepayers to pay for these costs in addition to otherwise authorized rates.

Based on the requirements listed above, the Water Division (WD) finds that Del Oro acted prudently in incurring the costs and lost revenues recorded in its LRMA. Del Oro, through no fault of its own, incurred the loss of 2,221 service connections from the CAMP Fire and is experiencing revenue shortfalls of over \$100,000 per month since the Fire. Del Oro is currently participating in the Class Action Lawsuit against PG&E to recover its losses and offset some of these costs. Del Oro is also in litigation with its insurance agent and company, so that any proceeds resulting from this litigation would offset the lost revenues accrued in the memo account. Additionally, Del Oro is still seeking out governmental sources for financial support as well. Even if Del Oro were to receive any grant funding, the utility would not profit in any way from the receipt of public funds.⁴ The cost savings resulting from these sources would be allocated to its customers and be reflected in the balancing account to offset the revenue shortfall, but receipt of the funds from these potential sources will take time as the litigation runs its course.

The WD reviewed Del Oro's under-collected revenue calculation and concurs with Del Oro's computation. The WD confirmed that collecting the balance of \$800,000 from the estimated \$1,218,116 in lost revenues Del Oro expects to record will not result in Del Oro exceeding its last authorized ROR of 10.80%. This account balance has not been requested or covered by other authorized rates as Del Oro is currently operating under its previously authorized rates while incurring significant operating costs from the effects of the CAMP Fire as discussed previously.

The WD also determined that the amounts Del Oro claimed in the LRMA are reasonable, since Del Oro is seeking to collect \$800,000 from a potential \$1,218,116 expected to be recorded in lost revenues. Del Oro was previously authorized a set revenue requirement for the four affected districts that it is currently unable to collect on. Del Oro is seeking to recover a portion of the revenue shortfall from previously authorized rates, and it has elected to absorb some of that shortfall while maintaining water service for its existing customers. Del Oro is currently putting on hold annual improvements in the amount of \$400,000 for the repair and replacement of plant items

⁴ D. 06-03-015 dated March 2, 2006 in Rulemaking 04-09-002 stated that grant-funded plant should be accounted for in the same manner as Contributions in Aid of Construction (CIAC), but as a distinct account and record. In this decision, the rules adopted are designed to preserve the public interest integrity of future state grant funds by ensuring that investor-owned water utilities and their shareholders do not profit in any way from the receipt of public funds.

WD

while the utility has already lost \$424,478 in authorized revenues as of March 31, 2019 that it has recorded in its LRMA. Del Oro can not continue to delay these capital improvements while maintaining the annual operational needs across all of its districts. Del Oro's requested amount of \$800,000 would allow the utility to keep its utility operations at a sufficient level to provide safe and reliable water service.

The WD therefore finds it appropriate for Del Oro's ratepayers to pay for the under-collected revenue balance of \$800,000 expected to be recorded in Del Oro's LRMA. The ratepayers already receive the benefits of operational cost sharing among Del Oro's nineteen districts to provide water service to each of its customers so that no one district bears the full operating costs of these services. Del Oro's proposal to spread the surcharge equally among its districts also represents the utility's efforts to provide an equitable sharing of its revenue shortfall. Accordingly, the balance of \$800,000 should be collected through a surcharge of \$10.54 added to customer bills, for a period of twelve months.

COMMENTS

Public Utilities Code section 311(g)(1), provides that resolutions generally must be served on all parties and subject to at least 30 days public review and comment prior to a vote of the Commission.

Accordingly, the draft resolution was mailed to the service list, protestants, and made available for public comment on April 30, 2019.

Two comments were received. The first comment requested further explanation about how the surcharge was calculated, while the second comment expressed concern about communication with the utility. No changes are made herein.

SAFETY CONSIDERATIONS

The approval of the surcharge requested by Del Oro provides the utility the necessary financial resources to safely operate and maintain its operations for the benefit of its customers, employees, and members of the public.

COMPLIANCE

There are no outstanding Commission orders requiring system improvements. The utility has been filing annual reports as required.

FINDINGS

1. By Advice Letter (AL) No. 511-W, filed on March 1, 2019, Del Oro Water Company (Del Oro) seeks to recover \$800,000 from a potential \$1,218,116 in lost revenues expected to be recorded in the company's Lost Revenue Memorandum Account (LRMA) through a proposed surcharge of \$10.54 per customer per monthly billing across all of its districts for a period of twelve months.
2. AL No. 511 was served on the service list on March 1, 2019 in accordance with the provisions of General Order (G.O.) 96-B.
3. A notice of the proposed surcharge was mailed to each of Del Oro's customers across each of its nineteen districts.
4. From a total of 7,025 notices sent, 70 protests were received, and Del Oro responded timely to each protest.
5. The Water Division (WD) reviewed the under-collected amount of \$800,000 expected to be recorded in Del Oro's LRMA and found no discrepancies in the accounting procedure and account entries.
6. The WD confirmed that the account balances in Del Oro's LRMA have not been requested or covered by other authorized rates; and the amounts claimed are reasonable for the services procured.
7. It is appropriate for Del Oro to collect the under-collected revenue balance of \$800,000 expected to be recorded in its LRMA.
8. The WD confirmed that collecting the balance of \$800,000 will not result in Del Oro exceeding its last authorized Rate of Return of 10.80%.

9. Del Oro is currently putting on hold annual improvements in the amount of \$400,000 for the repair and replacement of plant items while the utility has already lost \$424,478 in authorized revenues as of March 31, 2019 that it has recorded in its LRMA.
10. Del Oro can not continue to delay these capital improvements while maintaining the annual operational needs across all of its districts.
11. Del Oro's requested amount of \$800,000 would allow the utility to keep its utility operations at a sufficient level to provide safe and reliable water service.
12. Del Oro should convert the LRMA to a balancing account and revise the language in its preliminary statement.
13. Del Oro should be permitted to recover the amounts expected to be recorded in the balancing account by imposing a surcharge of \$10.54 per customer per monthly billing across all of its districts for a period of twelve months.
14. The surcharge of \$10.54 per customer per monthly billing is expected to generate a balance of \$800,000 that Del Oro expects to incur as revenue shortfalls recorded in the balancing account.
15. Del Oro should be allowed to file a supplement to AL No. 511 to incorporate the revised rate schedules including the requested surcharge and to concurrently cancel its presently effective rate schedules.
16. Del Oro should file a General Rate Case (GRC) prior to the expiration of the surcharge to adjust the previously authorized sales forecast of its affected districts to account for the number of service connections lost in the CAMP Fire.
17. This GRC sales forecast adjustment should prevent Del Oro from accumulating further large balances of anticipated revenue shortfalls and provide the Commission with an opportunity to review the surcharge collection at that point in time as well.

THEREFORE, IT IS ORDERED THAT:

1. Del Oro Water Company is permitted to transfer the amount of \$800,000, the balance expected to be recorded in its Lost Revenue Memorandum Account, to a balancing account for recovery over a period of twelve months. Accrued interest at the 90-day commercial paper rate may be added on the uncollected amounts from the effective date of this Resolution.
2. Del Oro Water Company is permitted to recover the amounts in the balancing account reflected in Ordering Paragraph 1 above by imposing a surcharge of \$10.54 per customer per monthly billing across all of its districts for a period of twelve months.
3. Del Oro Water Company shall file a supplemental Advice Letter to change the Lost Revenue Memorandum Account into the Lost Revenue Balancing Account in its Preliminary Statement and concurrently cancel its presently effective language in its Preliminary Statement. The effective date of the revised Preliminary Statement shall be five days after the date of filing.
4. Authority is granted under Public Utilities Code Section 454 to Del Oro Water Company to file a supplemental Advice Letter with the rate schedules for each district including the proposed surcharge and concurrently cancel its presently effective rate schedules. The effective date of the rate schedule shall be five days after the date of filing.
5. Del Oro Water Company shall file a General Rate Case (GRC) prior to the expiration of the surcharge authorized in Ordering Paragraph 2 to adjust the previously authorized sales forecast for the affected districts to account for the number of service connections lost in the CAMP Fire and provide the Commission with an opportunity to review the surcharge collection at that point in time as well.

This resolution is effective today.

I certify that the foregoing resolution was duly introduced, passed, and adopted at the Public Utilities Commission of the State of California on May 30, 2019; the following Commissioners voting favorably thereon:

/s/ALICE STEBBINS

ALICE STEBBINS
Executive Director

MICHAEL PICKER
President

LIANE M. RANDOLPH
MARTHA GUZMAN ACEVES
CLIFFORD RECHTSCHAFFEN
GENEVIEVE SHIROMA
Commissioners

**DEL ORO WATER COMPANY
ADVICE LETTER NO. 511
SERVICE LIST**

Public Advocates Office
CA Public Utilities Commission
505 Van Ness Ave.
San Francisco, CA 94102
Publicadvocatesoffice@cpuc.ca.gov

Protestants of Advice Letter 511

Exhibit F

**Del Oro Water Company
Advice Letter No. 539**

Resolution W-5220

DATE OF ISSUANCE: 05/27/2020

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

WATER DIVISION

RESOLUTION W-5220

May 21, 2020

RESOLUTION

**(RES. W-5220) DEL ORO WATER COMPANY, INC. ORDER
AUTHORIZING AN EXTENSION OF THE STATEWIDE
LOST REVENUE SURCHARGE OF \$10.54 PER MONTH PER
CUSTOMER, BY THE EARLIER OF THREE MONTHS OR
THE APPROVAL OF THE UTILITY'S GENERAL RATE
CASE.**

SUMMARY

By Advice Letter (AL) 521-W, filed on April 3, 2020, Del Oro Water Company, Inc. (Del Oro) seeks authority to extend its Statewide Lost Revenue Surcharge, a monthly surcharge of \$10.54 per customer to recover lost revenues recorded in its Lost Revenue Balancing Account (LRBA), until the approval of the utility's General Rate Case (GRC) for Test Year (TY) 2020.

This Resolution authorizes an extension of the Statewide Lost Revenue Surcharge of \$10.54 per customer per monthly billing by the earlier of three months or the approval of Del Oro's TY 2020 GRC.

BACKGROUND

The state of California faced its deadliest and most destructive wildfire when the Camp Fire struck the town of Paradise and the community of Concow on November 8, 2018. The fire covered an area of 153,336 acres and destroyed around 18,804 structures. Governor Newsom also issued a proclamation declaring a State of Emergency for Butte County on November 8, 2018. Unfortunately, the community of Concow and the town of Paradise were destroyed within the first six hours of the fire, losing an estimated 95 percent of their buildings. The town of Magalia also suffered substantial damage, and the community of Pulga suffered losses as well. The fire eventually reached 100 percent containment after seventeen days on November 25, 2018.

The Camp Fire caused significant damage to Del Oro's Paradise Pines, Magalia, Lime Saddle, and Buzztail Districts. Del Oro suffered losses of its customer base of 38% in its Paradise Pines District; 50% of its Lime Saddle District; 89% of its Magalia District; and 34% of its Buzztail District. This reduced Del Oro's total customer base by 26%, with a total of 2,221 service connections lost. The significant loss of customers in Del Oro's four affected districts has led to revenue shortfalls of over \$100,000 per month compared to previously authorized revenue requirements

On March 1, 2019, Del Oro filed AL 511-W seeking to recover \$800,000 in lost revenues expected to be recorded in the utility's Lost Revenue Memorandum Account (LRMA) through a proposed surcharge of \$10.54 per customer per monthly billing across all of its districts for a period of 12 months.

Commission Resolution (Res.) W-5193, effective May 30, 2019, granted Del Oro the authority to change the LRMA to the Lost Revenue Balancing Account (LRBA) and to implement the proposed monthly surcharge of \$10.54 for 12 months to recover the lost revenue balance of \$800,000 expected to be recorded in its LRMA. Del Oro has designated this as the Statewide Lost Revenue Surcharge.

Del Oro, a Class B water utility¹, has requested authority under General Order (GO) 96-B and Section 454 of the Public Utilities Code to extend its existing surcharge of \$10.54 to recover lost revenues recorded in in the utility's LRBA.

Del Oro's present rates became effective on January 1, 2020, by AL 517-W, which authorized a 2019 Consumer Price Index (CPI) interim rate increase of 1.9% for each of its districts.

NOTICE AND PROTESTS

In accordance with GO. 96-B, Del Oro served a copy of AL 521-W to its service list on April 3, 2020. A notice of the proposed surcharge extension was mailed to each customer and to the general service list on April 3, 2020 as well.

Four customer protests were received by email or letter in addition to 14 phone calls taken by the utility's Call Center. Several customers had concerns about the lack of a start and end date for the surcharge extension in Del Oro's request. Customers mainly

¹ Per Commission GO 96-B, a water utility is Class B if it serves 2,001 through 10,000 service connections.

protested the continuation of the surcharge beyond the initial 12-month period. Other protests were concerned about the financial hardship on customers that are on a fixed income, retired, elderly, and/or physically disabled.

Del Oro in its responses to the protests, explained that the surcharge extension was requested to keep the utility fully operational and to mitigate the revenue shortfall generated from the loss of customers due to the Camp Fire. The utility informed customers that the surcharge extension would not result in additional profits.

Regarding the customers' concerns over a start and end date for the extension, this Resolution specifies that: the start date is the effective date of this Resolution and the end date is the sooner of three months or when the Commission approves Del Oro's GRC.

DISCUSSION

Per Res. W-5193, Del Oro was ordered to file a GRC prior to the expiration of the surcharge to adjust the previously authorized sales forecast for the affected districts to account for the number of service connections lost from the Camp Fire. The purpose of the forecast adjustment is to prevent Del Oro from accumulating further large balances of anticipated revenue shortfalls by adjusting the previously authorized revenue requirements to take into account the reduction in customers.

On December 20, 2019, Del Oro filed AL 516-W as the utility's proposed Statewide Stabilization GRC designed to offset the revenue shortfalls from the four districts impacted by the Camp Fire across all of its districts.

Due to factors beyond the Commission's control including the ongoing COVID-19 pandemic resulting in Shelter-in-Place orders across all of California, the Water Division (WD) anticipates the review and approval of Del Oro's GRC to occur after the LRBA surcharge expiration date of May 31, 2020.

By AL 511-W, Del Oro sought to collect \$800,000 from a potential \$1,218,116 expected to be recorded in lost revenues. As a result of the Camp Fire, Del Oro, through no fault of its own, incurred the loss of 2,221 service connections and has been experiencing revenue shortfalls of over \$100,000 per month since the Camp Fire occurred. Del Oro sought to recover a portion of the revenue shortfall from previously authorized rates by way of the surcharge, electing to absorb a portion of the shortfall while maintaining water service for its existing customers.

The WD reviewed the current under-collection revenue calculation in Del Oro's LRBA and concurs with the utility's computation. As of March 1, 2020, Del Oro has a recorded balance of \$788,729.48 in its LRBA including \$618,742.47 recovered from the surcharge to date and \$400,000 that the utility is absorbing. Additionally, the WD confirmed that the surcharge extension of up to three months will not result in Del Oro exceeding its last authorized Rate of Return (ROR) of 10.80%. The LRBA account balance has not been requested or covered by other authorized rates. Del Oro continues to operate under its previously authorized rates while incurring significant operating costs due to the Camp Fire.

Del Oro is currently engaged in litigation with its insurance agent and company but has been postponed due to the COVID-19 pandemic. The utility is also participating in the Class Action Lawsuit against PG&E regarding the Camp Fire which is still ongoing as well. The cost savings resulting from any of the litigation would be allocated back to the utility's customers and reflected in the LRBA to offset the revenue shortfall but has been delayed further due to recent events.

Without approval of the GRC, Del Oro cannot implement new authorized rates which will account for the lost service connections and revenue shortfall. Additionally, after the surcharge expires on May 31, 2020, Del Oro will continue to incur the revenue shortfall without any form of financial mitigation which will impact service to its customers.

Therefore, the WD recommends that the Statewide Lost Revenue Surcharge be extended by the earlier of three months or approval of Del Oro's GRC such that the utility can continue to mitigate the revenue shortfall due to the Camp Fire and to maintain operations at a sufficient level to provide safe and reliable water service to all of its districts.

COMPLIANCE

There are no outstanding compliance orders and Del Oro has been filing annual reports as required. Del Oro is currently in compliance of all State Water Resources Control Board, Division of Drinking Water applicable water quality standards and regulations.

UTILITY SAFETY

The approval of the surcharge extension requested by Del Oro will continue to provide the utility with the necessary financial resources to safely operate and maintain its operations for the benefit of its customers, employees, and members of the public.

COMMENTS

Public Utilities Code section 311(g)(1), provides that resolutions generally must be served on all parties and subject to at least 30 days public review and comment prior to a vote of the Commission.

Accordingly, the draft resolution was mailed to the service list, protestants, and made available for public comment on April 22, 2020.

One comment was received regarding recovering lost revenues from PG&E instead of customers. All settlements related to the Camp Fire are part of PG&E's Chapter 11 Reorganization Plan and require the approval of the Bankruptcy Court which is still ongoing.

FINDINGS

1. Commission Resolution (Res.) W-5193 authorized Del Oro Water Company (Del Oro) to impose a surcharge of \$10.54 per customer per monthly billing across all of its districts for a period of twelve months to recover the amount of \$800,000 recorded in its Lost Revenue Memorandum Account (LRMA).
2. By Advice Letter (AL) No. 521-W, filed on April 3, 2020, Del Oro seeks to extend its LRMA surcharge by the earlier of three months or when Del Oro's General Rate Case (GRC) for Test Year (TY) 2020 is completed.

3. AL 521-W was served on the service list on April 3, 2020 in accordance with the provisions of General Order (GO) 96-B.
4. A notice of the proposed surcharge extension was mailed to each of Del Oro's customers across each of its 19 districts.
5. 18 protests were received with Del Oro responding to each protest in a timely fashion.
6. Due to the ongoing COVID-19 situation and other factors outside of the Commission's control, the Water Division does not anticipate the GRC being approved by the surcharge expiration date of May 31, 2020.
7. The WD confirmed that the account balances in Del Oro's LRBA have not been requested or covered by other authorized rates and that the amounts claimed are reasonable and prudent for the services procured.
8. The surcharge extension period will not cause Del Oro to earn additional profit or exceed its last authorized Rate of Return (ROR) of 10.80%.
9. Del Oro incurred a loss of 2,221 service connections due to the Camp Fire.
10. Since the Camp Fire occurred, Del Oro has been experiencing revenue shortfalls of over \$100,000 per month.
11. Without the surcharge, Del Oro would not be able to mitigate the revenue shortfalls.
12. The surcharge allowed Del Oro to maintain utility operations at a sufficient level to provide safe and reliable water service. The surcharge extension would allow Del Oro to continue current service for the extension period.
13. Authority should be granted to Del Oro to extend the LRMA surcharge by the earlier of three months or upon Commission approval of the utility's GRC

THEREFORE, IT IS ORDERED THAT:

1. Del Oro Water Company is permitted to extend its existing Lost Revenue Memorandum Account surcharge of \$10.54 per customer per monthly billing across all of its districts by the earlier of three months or when the utility's General Rate Case has been approved by the Commission.
2. Authority is granted under Public Utilities Code Section 454 to Del Oro Water Company to file a supplement to Advice Letter 521-W with the rate schedules for each district including the proposed surcharge extension and concurrently cancel its presently effective rate schedules. The effective date of the rate schedule shall be five days after the date of filing.

This Resolution is effective today.

I certify that the foregoing resolution was duly introduced, passed, and adopted at a conference of the Public Utilities Commission of the State of California held May 21, 2020; the following Commissioners voting favorably thereon:

/s/ALICE STEBBINS

ALICE STEBBINS
Executive Director

MARYBEL BATJER
President

LIANE M. RANDOLPH
MARTHA GUZMAN ACEVES
CLIFFORD RECHTSCHAFFEN
GENEVIEVE SHIROMA
Commissioners

**DEL ORO WATER COMPANY
ADVICE LETTER 521-W
SERVICE LIST**

California Public Utilities
Commission
Public Advocates Office
PublicAdvocatesOffice@cpuc.ca.gov

Larry Lees, Shasta County
Administrative Officer
1450 Court Street, Ste. 308A
Redding, CA 96001-1673
lles@co.shasta.ca.us

Kern County Administrator
Mr. John Nilon
1115 Truxton Avenue
(661) 868-3198
caomailbox@kerncounty.com

County of Butte, Board of
Supervisors
Attn: Robin Bennett
747 Elliott Road
Paradise, CA 95969
(530) 872-6304
dteeter@buttecounty.net

Tulare County Administrator
Jason Britt
2800 West Burrel Avenue
Visalia, CA 93291-4582
(559) 636-5005
jtbritt@co.tulare.ca.us

Burney Water District
William Rodriguez
20222 Hudson Street
Burney, CA 96013
(530) 335-3582
burneywd@yahoo.com

Buzztail Community Services
District
Attn: Jim McCrossin, President
PO Box 7303
Chico, CA 95927
jim@mccrossin.us
bookwormto@aol.com

Tuolumne County Offices
Tracie Riggs, County
Administrator
2 South Green Street
Sonora, CA 95370
(209) 533-5511
triggs@co.tuolumne.ca.us

California Hot Springs Water
Service
PO Box 146
California Hot Springs, CA 93207

Fresno County Administrator
Jean Rousseau
2281 Tulare Street, Suite 304
Fresno, CA 93721
(559) 600-1710
naortiz@co.fresno.ca.us

Arbuckle Public Utility District
Jim Scheimer, Manager
PO Box 207
Arbuckle, CA 95912
(530) 476-2054
apud@frontiernet.net

Ferndale Enterprise
PO Box 1066
Ferndale, CA 95536
editor@ferndaleenterprise.us

Glenn County
516 West Sycamore Street
Willows, CA 95988
(530) 934-6400
gcboard@countyofglenn.net

Humboldt County
Administrator
Loretta A. Nickolaus
825 Fifth Street, Room 111
Eureka, CA 95501-1153
(707) 445-7266
cao@co.humboldt.ca.us

Lassen Pines Mutual Water
Company
9367 Mountain Meadow Road
Shingletown, CA 96088
(530) 474-5120
lpmw@frontiernet.net

Riverside Community Services
District
Nancy Trujillo
PO Box 857
Ferndale, CA 95536
(707) 786-9772

Springville Public Utility
District (SPUD)
Attn: Marilyn
PO Box 434
Springville, CA 93265
(559) 539-2869
spud@springvillewireless.com

Tuolumne Utilities District
Mr. Tom Haglund
18885 Nugget Blvd.
Sonora, CA 95370
(209) 532-5536
thaglund@tudwater.com

McFarland Mutual Water
Company
Mr. Rocio Mosqueda
209 W. Kern Avenue
McFarland, CA 93250
(661) 792-3058
rmosqueda@mcfarlandcity.org

City of Orland
815 4th Street
Orland, CA 95963
(530) 865-1610
evonasek@cityoforland.com

Paradise Irrigation District
Mr. Kevin Phillips
PO Box 2409
Paradise, CA 95967
(530) 877-4971
kphillips@paradiseirrigation.com

Del Oro Water Company, Inc.
servicelist@delorowater.com

Exhibit G

Del Oro Water Company Advice Letter No. 539

Notices to the Customers

**2023 WILDFIRE SETTLEMENT FUNDS
2018 CAMP FIRE CATASTROPHE**

Advice Letter No. 539

On November 8, 2018 the catastrophic **CAMP** Fire occurred in Butte County destroying over 11,000 structures in the Paradise, Magalia and surrounding area. Immediately Governor Brown issued a proclamation declaring a State of Emergency for Butte County. Notwithstanding the human loss of life, residents' homes and worldly possessions, significant damage was sustained to Del Oro Water's (DOWC) Paradise Pines, Magalia, Lime Saddle and Buzztail Districts with the loss of over **2,200 connections to homes and businesses as well as an estimated statewide revenue shortfall of over \$100,000 per month.**

To mitigate DOWC's damages it filed a claim with The Fire Victim Trust which was established with the responsibility to administer, process, and resolve eligible claims arising from the **CAMP** Fire.

Forward four and one-half years to April 2023, DOWC finally received on April 17, 2023, a Reconsideration Determination Notice from the Claims Processor for the Fire Victim Trust. Subsequently, following legal review, DOWC accepted their award. After deducting the legal fees and federal tax due, DOWC's total award is \$2,091,422 of which we have only received 60% of this award and it is uncertain when the remaining amount will be paid.

As required in Resolution W-5229, DOWC submitted on June 2, 2023, Advice Letter No. 539 to the California Public Utilities Commission (CPUC) requesting that the CPUC and their Water Division review the Lost Revenue Memorandum Account Balance; distribution of \$968,228 in Camp Fire Surcharge by way of a \$10.54 rebate on customer's bills over 15-months; begin conversion of meters to Advance Metering Infrastructure (AMI) which will allow customers to track usage and leaks remotely; and/or applying the remainder of funds to other Capital Improvement Projects.

This preliminary step is taken to announce the finalization of the litigation DOWC took against PGE. The CPUC will have the final determination of the distribution.

The CPUC staff will make a thorough investigation of the utility's request. Following the investigation, the CPUC may grant the utility's request in whole or in part, or may deny it. Customers who would like to call the CPUC's attention to any problems concerning their water service, or who would like to provide any other information or comments regarding this requested change should do so by writing to the CPUC.

Customers are encouraged to contact Del Oro at (530) 717-2500 with any questions regarding this surcharge. In addition, there are two ways to respond to this notice. You may send a protest to the CPUC's Water Division and, if you do, you must send a copy of the protest to DOWC, or you can send a response to the CPUC and mention "Wildfire Settlement Funds".

File a PROTEST:

A protest is a document stating that you object to the utility receiving all or some part of its request. If you wish to file a protest, you must state the facts constituting the grounds for the protest, how

the advice letter affects you, and the reasons why you believe the whole advice letter, or part of it, is not justified.

If the protest requests an evidentiary hearing (an evidentiary hearing is a legal proceeding held before an administrative law judge at the Commission to obtain evidence), your protest must state the facts you would present at the evidentiary hearing to support your request for a complete or a partial denial of the advice letter. The filing of a protest does not ensure that an evidentiary hearing will be held. The decision whether or not to hold an evidentiary hearing will be based on the content of the protest.

File a RESPONSE:

A response is a document that does not object to the request sought in the application, but nevertheless, presents information you believe would be useful to the Commission in acting on the application. Comments should mention that they pertain to the “Wildfire Settlement Funds”.

CPUC, Water Division

505 Van Ness Avenue

San Francisco, CA 94102

Fax: (415) 703-2655

E-Mail: water.division@cpuc.ca.gov

and DOWC, Director of Community Relations

Drawer 5172

Chico, CA 95927

Fax: (530) 727-2639

E-Mail: CommunityRelations@delorowater.com

Protests and Responses must be sent no later than twenty (20) days after the date this notice was mailed. If you have not received a reply to your protest from the utility within 10 business days, contact Del Oro’s corporate offices at 530-717-2500.

A copy of Del Oro Water Company’s filing may be inspected in its business office: 426 Broadway, Suite 301, Chico, California 95928 or at its website: www.delorowater.com. By calling 530-717-2500, you may request a copy to be mailed to you. You will be billed for the copies at \$0.10 per page. Further information may be obtained from the utility at its business office or from the Commission at the above address.

Mailed June 14, 2023

**2023 WILDFIRE SETTLEMENT FUNDS
2018 CAMP FIRE CATASTROPHE**

Advice Letter No. 539

On November 8, 2018 the catastrophic **CAMP** Fire occurred in Butte County destroying over 11,000 structures in the Paradise, Magalia and surrounding area. Immediately Governor Brown issued a proclamation declaring a State of Emergency for Butte County. Notwithstanding the human loss of life, residents' homes and worldly possessions, significant damage was sustained to Del Oro Water's (DOWC) Paradise Pines, Magalia, Lime Saddle and Buzztail Districts with the loss of over **2,200 connections to homes and businesses as well as an estimated statewide revenue shortfall of over \$100,000 per month.**

To mitigate DOWC's damages it filed a claim with The Fire Victim Trust which was established with the responsibility to administer, process, and resolve eligible claims arising from the **CAMP** Fire.

Forward four and one-half years to April 2023, DOWC finally received on April 17, 2023, a Reconsideration Determination Notice from the Claims Processor for the Fire Victim Trust. Subsequently, following legal review, DOWC accepted their award. After deducting the legal fees and federal tax due, DOWC's total award is \$2,091,422 of which we have only received 60% of this award and it is uncertain when the remaining amount will be paid.

As required in Resolution W-5229, DOWC submitted on June 2, 2023, Advice Letter No. 539 to the California Public Utilities Commission (CPUC) requesting that the CPUC and their Water Division review the Lost Revenue Memorandum Account Balance; distribution of \$968,228 in Camp Fire Surcharge by way of a \$10.54 rebate on customer's bills over 15-months; begin conversion of meters to Advance Metering Infrastructure (AMI) which will allow customers to track usage and leaks remotely; and/or applying the remainder of funds to other Capital Improvement Projects.

This preliminary step is taken to announce the finalization of the litigation DOWC took against PGE. The CPUC will have the final determination of the distribution.

The CPUC staff will make a thorough investigation of the utility's request. Following the investigation, the CPUC may grant the utility's request in whole or in part, or may deny it. Customers who would like to call the CPUC's attention to any problems concerning their water service, or who would like to provide any other information or comments regarding this requested change should do so by writing to the CPUC.

Customers are encouraged to contact Del Oro at (530) 717-2500 with any questions regarding this surcharge. In addition, there are two ways to respond to this notice. You may send a protest to the CPUC's Water Division and, if you do, you must send a copy of the protest to DOWC, or you can send a response to the CPUC and mention "Wildfire Settlement Funds".

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CPUC, Water Division

505 Van Ness Avenue

San Francisco, CA 94102

Fax: (415) 703-2655

E-Mail: water.division@cpuc.ca.gov

and DOWC, Director of Community Relations

Drawer 5172

Chico, CA 95927

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Mailed June 21, 2023

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2018 CAMP FIRE CATASTROPHE**

Advice Letter No. 539

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The CPUC staff will make a thorough investigation of the utility's request. Following the investigation, the CPUC may grant the utility's request in whole or in part, or may deny it. Customers who would like to call the CPUC's attention to any problems concerning their water service, or who would like to provide any other information or comments regarding this requested change should do so by writing to the CPUC.

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the advice letter affects you, and the reasons why you believe the whole advice letter, or part of it, is not justified.

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CPUC, Water Division

505 Van Ness Avenue

San Francisco, CA 94102

Fax: (415) 703-2655

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and DOWC, Director of Community Relations

Drawer 5172

Chico, CA 95927

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Protests and Responses must be sent no later than twenty (20) days after the date this notice was mailed. If you have not received a reply to your protest from the utility within 10 business days, contact Del Oro’s corporate offices at 530-717-2500.

A copy of Del Oro Water Company’s filing may be inspected in its business office: 426 Broadway, Suite 301, Chico, California 95928 or at its website: www.delorowater.com. By calling 530-717-2500, you may request a copy to be mailed to you. You will be billed for the copies at \$0.10 per page. Further information may be obtained from the utility at its business office or from the Commission at the above address.

Mailed June 28, 2023