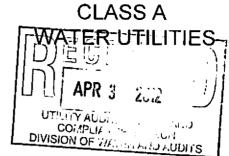
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2011 ANNUAL REPORT OF

SAN GABRIEL VALLEY WATER COMPANY

(NAME UNDER WHICH CORPORATION, PARTNERSHIP, OR INDIVIDUAL IS DOING BUSINESS)

P.O. BOX 6010, EL MONTE, CA 91734-2010

(OFFICIAL MAILING ADDRESS)

ZIP

TO THE
PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA
FOR THE
YEAR ENDED DECEMBER 31, 2011

REPORT MUST BE FILED NOT LATER THAN APRIL 2, 2012

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GENERAL INSTRUCTIONS

 Two completed and signed hard copies of this report and one electronic copy must be filed NOT LATER THAN APRIL 2, 2012, with:

CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS ATTN: KAYODE KAJOPAIYE 505 VAN NESS AVENUE, ROOM 3105 SAN FRANCISCO, CALIFORNIA 94102-3298 kok@cpuc.ca.gov

- 2. Failure to file the report on time may subject a utility to the penalties and sanctions provided by the Public Utilities Code.
- 3. The Oath on Page 60, must be signed by an authorized officer, partner, or owner.
- 4. The report must be prepared in ink or by the use of a typewriter. Computer generated report forms may be substituted.
- 5. The report must be filled in, and every question answered. **LEAVE NO SCHEDULE BLANK**. Insert the words "none" or "not applicable" or "n/a" when appropriate.
- Certain balance sheet and income statement accounts refer to supplemental schedules. The totals of the details in the latter must agree with the balances of the accounts to which they refer.
- 7. Some schedules provide for a "balance at beginning of year." The amount shown should agree with the "balance at end of year" as shown in the report for the previous year. If there is a difference, it should be explained by footnote.
- 8. When there is insufficient space in a schedule to permit a complete statement of the requested information, insert sheets should be prepared and identified by the number of the schedule to which it refers. Be certain that the inserts are securely attached to the report. If inserts are needed, prepare all inserts in one separate electronic file in Microsoft Excel format and file it with the electronic file of this report.
- 9. This report must cover the calendar year from January 1, 2011, through December 31, 2011. Fiscal year reports will not be accepted.
- 10. Your company's external auditor information, such as external auditor's name, phone number, and address, must be included in Page 12, Item 12, of this report.

INSTRUCTIONS

FOR PREPARATION OF

SELECTED FINANCIAL DATA SHEET

FOR ALL WATER UTILITIES

To prepare the attached data sheets, refer to the Balance Sheet, Income Statement and supporting detail schedules in the annual report for the required data.

Please follow the instructions below:

- 1. Common plant allocated to water should be indicated with water plant figures in Net Plant Investment.
- The capitalization section for those reporting on both <u>California Only</u> and <u>Total System Forms</u> should be identical and completed with <u>Total Company Data</u>. Be sure that Advances for Construction include California water data only.
- 3. Complete the operation section with California water revenues and expenses, but if necessary, remove interdepartmental revenues and expenses.
- 4. All other utility and nonutility revenues and expenses are netted on Line No. 38.

BALANCE SHEET AND CAPITALIZATION DATA

Calendar Year 2011

Nar	me of Utility:	San Gabriel Val	ley Water Company	Telephone: _	(626) 448	8-6183
Per	son Responsibl	le for this Report:	Chanisa Hutangkura, CPA			
				1/1/2011	12/31/2011	Average
_	BALANCE SH	, _ , , , , , ,				
1	Intangible Pla			20,660	20,660	20,660
2	Land and Lan	₩		12,070,600	13,492,923	12,781,762
3	Depreciable F			535,267,970	556,797,960	546,032,965
4		nt in Service		547,359,230	570,311,543	558,835,387
5		ulated Depreciatio	n	(128,310,941)	(139,619,666)	(133,965,304)
6 7		r Plant in Service leld for Future Use		419,048,289	430,691,877	424,870,083
8		Vork in Progress	3	7.004.040		
9	Materials and			7,934,319	7,267,598	7,600,959
10		es for Construction	2	1,659,311	1,698,125	1,678,718
11		utions in Aid of Co		(39,364,048)	(38,606,867)	(38,985,458)
12			come and Investment Tax Credits	(77,945,993)	(79,000,746)	(78,473,370)
13	Net Plant Inve	estment	Come and investment 1 ax Cledits	<u>(39,183,708)</u> 272,148,170	(46,311,871)	(42,747,790)
, •	TTOTT IGHT HIPC	ourient		272,140,170	275,738,116	273,943,143
ı	CAPITALIZATI	∩N				
14	Common Stoc			2,400,000	2 400 000	2 400 000
15		apital (Individual o	r Partnershin)	2,400,000	2,400,000	2,400,000
16	Paid-in Capita		- artherothpy	249,352	249,352	249,352
17	Retained Earr			146,346,514	158,868,028	152,607,271
18		_	Lines 14 through 17)	148,995,866	161,517,380	155,256,623
19	Preferred Stoo			,0,000,000	.51,011,000	100,200,020
20 21	Long-Term De Notes Payable	ebt		74,000,000	104,000,000	89,000,000
22	•	talization (Lines 1	8 through 21)	222,995,866	265,517,380	244,256,623

INCOME STATEMENT AND OTHER DATA

Calendar Year 2011

Na	me of Utility:	San Gabriel Valley Wa	iter Company	Telephone:	(626) 4	148-6183
						Annual
	INCOME STAT	EMENT				Amount
23	Unmetered W	/ater Revenue				8,444,610
24	Fire Protectio	n Revenue				2,114,324
25	Irrigation Rev	enue				0
26	Metered Wate	er Revenue				103,178,298
27	Total Ope	rating Revenue				113,737,232
28	Operating Ex	penses				65,269,836
29	Depreciation	Expense (Composite Ra	ite:)		10,648,518
30		and Property Losses		— ′		145
31	Property Taxe	es				3,084,618
32	Taxes Other	Than Income Taxes				1,253,000
33	Total Ope	rating Revenue Deduction	n Before Taxes			80,256,117
34	California Cor	p. Franchise Tax				2,741,706
35	Federal Corpo	orate Income Tax				11,091,892
3 6	Total Ope	rating Revenue Deduction	n After Taxes	••		94,089,715
37	Net Operating	Income (Loss) - Califor	nia Water Operations			19,647,517
38	Other Operati	ng and Nonoperating. In	come and Exp Net (Ex	clude Interest Expe	ense)	19,552
39	Income Av	ailable for Fixed Charge	es .			19,667,069
40	Interest Exper					6,001,628
41	Net Incom	e (Loss) Before Dividen	ds			13,665,441
42	Preferred Sto	ck Dividends	•			0
43	Net Incom	e (Loss) Available for Co	ommon Stock			13,665,441
	OTHER DATA					
44	Refunds of Ad	Ivances for Construction				1,409,743
45		Charged to Operating Ex	penses			16,650,209
46	Purchased W	ater				21,068,179
47	Power					7,077,853
48	Class A Wate	r Companies Only:				
	a. Pre-TRA 1	986 Contributions in Aid	of Construction			0
	b. Pre-TRA 1	986 Advances for Const	ruction			3,674,099
	c. Post TRA	1986 Contributions in Aid	d of Construction			79,000,746
	d. Post TRA	1986 Advances for Cons	struction			34,932,768
						Annual
	Active Service (Connections (E	xc. Fire Protect.)	Jan. 1	Dec. 31	Average
49	Metered Servi	ce Connections		00.720	00.059	00.044
50°		ice Connections		90,729	90,958	90,844
51		e Service Connections		0 720	0 050	0 00 044
JI	i olai Acliv	e delvice Connections		90,729	90,958	90,844
				<u> </u>		

BALANCE SHEET AND CAPITALIZATION DATA Adjusted to Exclude Non-Regulated Activity Calendar Year 2011

Nar	me of Utility:	San Gabriel Valley	Water Company	Telephone: _	(626) 448	3-6183
Per	son Responsib	ole for this Report:	Chanisa Hutangkura, CPA			
				1/1/2011	12/31/2011	Average
	BALANCE SH			20.660	20.660	20.660
1 2	Intangible Pla Land and Lai			20,660	20,660 13,492,923	20,660
3	Depreciable	-		535,267,970	556,797,960	546,032,965
4		ant in Service		547,359,230	570,311,543	558,835,387
5		nulated Depreciation		(128,310,941)	(139,619,666)	(133,965,304)
6		er Plant in Service		419,048,289	430,691,877	424,870,083
7		Held for Future Use		110,010,200	100,001,011	12 1,01 0,000
8		Work in Progress		7,934,319	7,267,598	7,600,959
9	Materials and	_		1,659,311	1,698,125	1,678,718
10		ces for Construction		(39,364,048)	(38,606,867)	(38,985,458)
11		outions in Aid of Cons	struction	(77,945,993)	(79,000,746)	(78,473,370)
12			me and Investment Tax Credits	(39,183,708)	(46,311,871)	(42,747,790)
13	Net Plant Inv	estment	. • •	272,148,170	275,738,116	273,943,143
14 15	CAPITALIZAT Common Sto Proprietary C	=	^D artnership)	2,400,000	2,400,000	2,400,000
16	Paid-in Capit	•	.,	249,352	249,352	249,352
17	Retained Ear	mings	•	146,346,514	158,868,028	152,607,271
18 19	Common Preferred Sto	Stock and Equity (L	ines 14 through 17)	148,995,866	161,517,380	155,256,623
20	Long-Term D			74,000,000	104,000,000	89,000,000
21	Notes Payab					
22	Total Cap	pitalization (Lines 18	through 21)	222,995,866	265,517,380	244,256,623
Not	e:					

8

INCOME STATEMENT AND OTHER DATA Adjusted to Exclude Non-Regulated Activity Calendar Year 2011

INA	ame of Utility:	San Gabriel Va	alley Water Company	Telephone: _	(626)	448-6183
	INCOME OTAT					Annual
22	INCOME STAT					Amount
23						8,444,610
24						2,114,324
25	•					0
26						103,178,298
27	·	rating Revenue				113,737,232
28						65,269,836
29		Expense (Compo	osite Rate:)		10,648,518
30		and Property Los	ses			145
31	1					3,084,618
32 33		Than Income Tax				1,253,000
			Deduction Before Taxes			80,256,117
34	California Cor	p. Franchise Tax		•		2,741,706
35 36		orate Income Tax			•	11,091,892
37		rating Revenue t	Deduction After Taxes			94,089,715
38	Other Operating	income (Loss) -	California Water Operation	5		19,647,517
39	Income A	ng and Monopera	nting. Income and Exp Ne	: (Exclude Interest Exp	ense)	19,552
40		/ailable for Fixed	Charges			19,6 67,06 9
41	Interest Exper		n			6,001,628
41	Preferred Stoo	e (Loss) Before	Dividends			13,665,441
42			la facilità de la companya de la co			0
43	Net incom	e (Loss) Availab	le for Common Stock			<u>13,665,441</u>
	OTHER DATA					
44		vances for Cons				1,409,743
45	Total Payroll C	harged to Opera	iting Expenses			16,650,209
46	Purchased Wa	ater			•	21,068,179
47	Power				•	7,077,853
	o	_			•	
48	Class A Water	r Companies O	ıly:			
			s in Aid of Construction			0
		986 Advances fo			-	3,674,099
	c. Post IRA	1986 Contribution	ns in Aid of Construction		-	79,000,746
	d. Post TRA	1986 Advances f	or Construction		• •	34,932,768
	Active Service C	`onnections	(Eve Fire Death at)			Annual
-	Active Service C	offiections	(Exc. Fire Protect.)	Jan. 1	Dec. 31	Average
49	Metered Service	e Connections		90,729	90,958	90,844
50	Flat Rate Servi	ce Connections		0,720	0 -	90,044
51		e Service Conne	ctions	90,729	90,958	90,844
				- 50,725		

Notes to Adjusted Selected Financial Data

Instructions: Provide reasons for each adjustment to the Selected Financial Data due to non-regulated activities. Detail this information by name of line item (Gross Plant, Operating Revenues, etc.), account number, dollar amount, and by point in time (end of year, beginning of year, or average).

None

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Excess Capacity and Non-Tariffed Services

NOTE: In D.00-07-018, D.03-04-028, and D. 04-12-023, the CPUC set forth rules and requirements regarding water utilities provision of non-tariffed services using excess capacity. These decisions require water utilities to: 1) file an advice letter requesting Commission approval of that service, 2) provide information regarding non-tariffed goods/services in each company's Annual Report to the Commission. Based on the information and filings required in D.00-07-018, D.03-04-028, and D.04-12-023, provide the following information by each individual non-tariffed good and service provided in 2011: None

Applies to All Non-Tariffed Goods/Services that require Approval by Advice Letter												
Total		Applies t	- Non-	Fariffed Good	s/Services	that require A	noroval hy	Advice Lette				
Total			ľ			200	2000	אמנים הכווכו				
Total Total Total Letter Tax Regulated Advice Tax Regulated Assets and/or Incurred to from from Frowide Non-tariffed Goods/ Revenue Goods/ Services Account Services Passive (by account) Number (by account)									Total		Gross	
Total Total Total Letter Liability Assets Revenue Expenses and/or Incurred to Frovide Non-tariffed Goods/ Services Account) Number (by account)									2000		Market at	
Total Total Total Letter Liability Assets Revenue Expenses and/or Incurred to Frovide Number Goods/ Services Account) Number (by account)									9 2 2		value or	_
Total Total Letter Liability Assets Revenue Expenses and/or Incurred Used in the locaring and or loca						•		Advice	Tax		Regulated	
Revenue Expenses and/or Incurred to Derived from from from Frovide Non-tariffed Goods/ Goods/ Revenue Goods/ Services Account) Number Goods/ (by account) Number (by account)			_	Total		Total		Letter	Liability		Assets	•
Derived from from from from from from granified won-tarified Active Goods/ Revenue Goods/ Expense or Services Account) Number (by account)				Revenue		Expenses	-	and/or	ncurred		Used in the	-
from from Provide Number of Non-tariffed Goods/ Services Account) Number (by account)				7))	
Non-tariffed Non-tariffed Non-tariffed Approving Tax Tariffed Tax Tariffed Coods/ Revenue Goods/ Expense Non-tariffed Goods/ Services Account Services Account Number (by account) (Delived		Incurred to		Kesolution	Because		Provision	
Active Goods/ Revenue Goods/ Expense Non-tariffed Goods/ Liability Goods/ Or Services Account Services Account (by account) Number (by account)				from		Provide		Number	of Non-	Income	of a Non-	
Active Goods/ Revenue Goods/ Expense Non-tariffed Goods/ Liability Goods/ Oservices Account Services Account Services Account Services Account) Number (by account) Number (by account)				Non-tariffed		Non-tariffed		Approving	tariffed	Tax	tariffed	Regulated
or Services Account Services Account Goods/ Services Account Services (by account) Number (by account) Number (by account)	(Active	Goods/	Revenue	_	Expense	Non-tariffed	Goods/	Liability	Goods/	Asset
Passive (by account) Number (by account) Number Services (by account)	<u>۸</u>		ō	Services	Account		Account		Services	Account	Services	Account
	Number	Description of Non-Tariffed Goods/Services	_	(by account)	Number	(by account)	Number	Services	(by account)	Number	(by account)	

		NERAL INFORMATI	•••		
Name under w	hich utility is doing business:	San Gabriel Valley W	ater Compa	iny	· · · · · · · · · · · · · · · · · · ·
Official mailing P.O. Box 6010	address:), El Monte, CA 91734-2010				
Name and title R.W. Nicholso	of person to whom correspondent on, President	e should be addressed:	Telep	hone:	(626) 448-6183
	e accounting records are maintaine Avenue, El Monte, California 91733				
Service Area ((Refer to district reports if applicab	le): See Los Angeles Cor	unty and For	itana Wate	r Company Division Repor
Service Manag	ger (If located in or near Service Ar	ea.) (Refer to district rep	orts if applic	able.)	•
Name:			Telep	hone:	
OWNERSHIP.	Check and fill in appropriate line:				
⊢	Individual (name of owner) Partnership (name of partner)				
⊢	Partnership (name of partner)				
<u> </u>	Partnership (name of partner)				
×	• ' ' '	San Gabriel Valley W	ater Compa	nv	
Org	anized under laws of (state)	California			ate: February 26, 1945
Name: D.M Name: T.J. Name: F.A. Name: R.J.	Ryan LoGuidice			President & President-E President	General Counsel, Secreta ngineering and Operations
Name: R.H.		vestment Company, Rose	mead Prop	erties, Inc.,	Arizona Water Company,
Names of asso and United Res	sources, Inc.	e property or portion of pr	· · · · · · · · · · · · · · · · · · ·		Arizona Water Company,
Names of asso and United Res	sources, Inc. orations, firms or individuals whose g the year, together with date of ea	e property or portion of prich acquisition:	operty have	been	
Names of asso and United Res	sources, Inc. orations, firms or individuals whose g the year, together with date of ea	e property or portion of pr ch acquisition:	operty have	been Date:	
Names of asso and United Res Names of corp acquired during Name:	sources, Inc. orations, firms or individuals whose g the year, together with date of ea	e property or portion of pr ch acquisition:	operty have	been Date:	
Names of asso and United Res Names of corp acquired during Name: Name:	sources, Inc. orations, firms or individuals whose g the year, together with date of ea	e property or portion of pr ich acquisition:	operty have	been Date: Date:	
Name: R.H Names of assort and United Research United Research Corp acquired during Name: Name: Name: Use the space List Name, Gra	sources, Inc. orations, firms or individuals whose g the year, together with date of ea	e property or portion of prich acquisition: on or explanations conce	operty have	been Date: Date: Date:	Arizona Water Company,
Name: R.H Names of asso and United Res Names of corp acquired during Name: Name: Name: Use the space	sources, Inc. orations, firms or individuals whose g the year, together with date of ea below for supplementary informati	e property or portion of princh acquisition: on or explanations conce	operty have	been Date: Date: Date: Date: port:	
Name: R.H Names of asso and United Res Names of corp acquired during Name: Name: Name: Use the space List Name, Gra See Attached List Name, Add	sources, Inc. orations, firms or individuals whose g the year, together with date of ea below for supplementary information ade, and License Number of all Lice	e property or portion of proch acquisition: on or explanations conce ensed Operators:	ming this re	been Date: Date: Date: port:	

SAN GABRIEL VALLEY WATER COMPANY 2011 ANNUAL REPORT

WATER TREATMENT OPERATOR CERTIFICATION

WALLITTICATOLIN		
Employee Name	Operator Number	<u>Grade</u>
Aguilar, Tony	23075	Т3
Aguirre, Samuel	31217	T2
Amador, Daniel	32099	T2
Ambrose, John	26746	T2
Arnett, Daryl	31088	T2
Arrighi, Dan	9343	T2
Blackwell, Brian	26100	T2
Bottaro, Anthony J.	33440	T2
Carrasco, Thor	32280	T 1
Catone, John	6338	T4
Chavarria, Marc	32099	T2
Cruz, Bob	15310	Ti
Darwin, Danny	24168	T2
Devey, Dan	13523	T1
Dyche, Jerry	12225	T2
Escalera, John	6949	T2
Fajardo, Mynor	27691	T1
Ferguson, Tom	27253	Т3
Figueroa, Mike	28180	Т3
Flores, Oscar	29002	Т3
Flores, Rufino	25142	T4
Frogge, Dennis	16210	T3
Godinez, Gabnel	20272	Т3
Gonzales, Jacob	30039	Т3
Gramata, Mitch	30064	T2
Guerrero, Ramon	25674	T4
Hamilton, Chris	23971	T5
Harold, Greg	12596	T2
Hastings, David	26309	T4
Hemandez, Carlos	24962	T3
Jenkins, Tom	28201	T2
Jimenez, Daniel	31499	T2
Johnson, Ryan	29453	T2
Kalarsarinis, George	19054	Т3
Karlen, Curtis	29164	T1
Kellogg, Jason	27960	T 2
Kilkenny, Andy	32284	T1
Kostich, Mike	17424	T2
Lee, Randall S. Jr.	29511	T3
Loza-Guzman, Juan	29445	T2
Luna, Al	27255	T1
Martinez, Adrian	30 040	T2
Martinez, Mario	13652	T2
Mctver, Ed	9987	T2
Mead, John	25372	T3
Milroy, Marty	22994	T4
Miner, Mick	7447	Ť5
Miner, Rick	8300	T2
Murillo, Jesse	27774	T2
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SAN GABRIEL VALLEY WATER COMPANY 2011 ANNUAL REPORT

WATER TREATMENT OPERATOR CERTIFICATION

Employee Name	Operator Number	<u>Grade</u>
Olsen, Kristofer J.	308 62	T2
Ortiz, David	25 925	T3
Palomares, Johnny	24897	T3
Peraza, Michael	32836	T2
Perez, Ralph	26821	T 4
Pierson, Bobby	25150	T3
Pinedo, Javier	25854	T3
Plantillas, Marco	32203	T2
Plascencia, Manuel	23897	T3
Quillicy, Ron	13700	T2
Ramirez, Hector	27670	T3
Ramos, Oscar	27778	T2
Reed, Jason	24401	T2
Reed, Jerry	1193	T3
Rodamaker, Ed	9005	T3
Rojas, Jeff	29668	T1
Rono, Gabriel	27256	T3
Sanchez, John	25952	T2
Sandoval, Leo	309 05	T2
Schiewe, Dan	14475	T1
Schiewe, Tom	7495	T5
Sheelar, Scott	32907	T2
Silva, Scott	17692	Т3
Simonian, Steve	13379	T2
Smit, Paul	7951	T3
Smith, Andy	21239	T4
Sotomayor, Jose	16071	T4
Swift, Josh	24053	T2
Triay, Albert	22457	T4
Valenzuela, Rudy	31711	T2
Van Amberg, Rick	1975 9	T4
Van, David	33543	· T2
Varela, Dan	32291	T2
Vazquez, William	323 74	T2
Velazquez, Eric	24442	T 5
Verstynen, Paul	10002	T2
Viktund, Blake	21494	T2
Waleszonia, Scott	31224	T2
Wideen, Chip	25114	Т3
Wilkins, Ben	26754	T3
Wonser, Jim	11147	T5
Young, Ed	24677	T4
Young, Robert	24419	T2
Young, Ron	1190	Т3
Yucelen, Matt	30597	T2
Zielke, Seth J.	25565	T 3

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Total Treatment Operators

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WATER DISTRIBUTION OPERATOR CERTIFICATION

<u>Employee</u>	Operator Number	Grade
Abbruzzese, Bob	4024	D2
Aguilar, Tony	29498	D2
Aguirre, Samuel	36703	D2
Allen, Sean M.	36644	D2
Allgeier, Bob	23044	D2
Amador, Daniel	36948	D2
Ambrose, John	23045	D1
Ancheta, Steve	18402	D1
Arnett, Daryl	16532	D 4
Arrighi, Dan	2234	D2
Barrera, Leo	23816	D1
Blackwell, Brian	26655	D4
Bottaro, Anthony J.	37461	D2
Brown, Darryl	15341	D2
Carrasco, Thor	35568	D3
Catone, John	2564	D2
Chapman, Jim	14294	D5
Chavarria, Marc	32601	D 2
Curren, Jimmy	23278	D1
Darwin, Danny	16555	D2
Delgado, Jesse	14900	D2
Devey, Dan	4037	D2
Diaz, Mike	32567	D 2
Dyche, Jerry	3045	D2
Escalera, John	1518	D2
Fajardo, Mynor	30601	D2
Faught, Brian	3478	D 2
Ferguson, Tom	31208	D1
Figueroa, Mike	27021	D2
Flores, Oscar	32131	D3
Flores, Ray	28549	D1
Flores, Rufino	18721	D3
Flowers, Darrell	29314	D1
Frogge, Dennis	4069	D2
Garda, Anthony	36141	D1
Garcia, Jim	23281	D1
Garcia, Miguel	38824	D2
Godinez, Gabriel	7254	D2
Gonzales, Jacob	33432	D2
Gonzales, John	16578	D2
Gramata, Mitch	27597	D2
Guerrero , Ramon	29090	D3
Hamilton, Chris	15428	D3
Harold, Greg	36 79	D3
Hastings, David	18486	D3
Hays, Bill	23823	D1
Hernandez, Adrian	31259	D1

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WATER DISTRIBUTION OPERATOR CERTIFICATION

WATER DISTRIBUTI	ON OF CHAIGN CE	THICATIO
<u>Employee</u>	Operator Number	<u>Grade</u>
Hemandez, Carlos	23326	D2
Hernandez, Hector	15434	D2
Herrera, Andy	36889	D1
Hudson, Sean	23813	D3
Jenkins, Tom	18500	D 4
Jimenez, Daniel	37929	D2
Jimenez, Randy	32574	D1
Johnson, Ryan	31487	D3
Kalarsarinis, George	5610	D2
Karlen, Curtis	34223	D1
Kast, Robert J.	37068	D2
Kaya, Gregory I.	39259	D2
Kellogg, Jason	32834	D1
Kilkenny, Andy	29961	D2
Kostich, Mike	14286	D3
Lee, Randall S. Jr.	35343	D2
Light, Frank	23826	D1
Lira, John	18522	D2
LoGuidice, Frank	7 27	D 3
Lopez, Esteban	38825	D 1
Loza-Guzman, Juan	30326	D1
Luna, Al	28216	D2
Martinez, Adrian	33505	D3
Martinez, Mario	3489	Ð5
Martinez, Rudy	15083	D2
Mattazaro, Andrew	30164	D2
McReynolds, Terry	9651	D2
Mead, John	26926	D3
Mendez, Gabriel	34820	D2
Milroy, Marty	9448	D3
Miner, Mick	1334	D4
Miner, Rick	1546 9	D2
Minjarez, Raul	36156	D1
Montiel, Victor	31220	02
Morales, Carlo	18548	D1
Moreno, Abel	18869	D2
Morris, Jeremy	29618	D2
Muniz, Robert	32028	D2
Murillo, Jesse	31221	D1
Natividad, Rudv	8922	D2
Navarro, Jose G.	37223	D2
Navarro, Victor	18094	D2
Nicholson, Steve	15476	D2
Ofiveras, Andy	22849	D1
Olsen, Kristofer J.	37069	D2
·	36158	D2 D1
Ortega, Daniel		D2
Ortiz, David	2680 2	UZ

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WATER DISTRIBUTION OPERATOR CERTIFICATION

<u>Employee</u>	Operator Number	Grade
Ortiz, Omar	32467	D1
Palomares, Johnny	16304	D4
Peraza, Michael	38074	D1
Perez, Ralph	29366	D2
Pierson, Bobby	9636	D3
Pinedo, Javier	27942	D3
Plantillas, Março	36181	D3
Plascencia, Manuel	16305	D2
Quillicy, Ron	4102	D2
Ramirez, Hector	27075	D2
Ramirez, Micah	32417	Dŧ
Ramos, Oscar	29903	D2
Reed, Jason	27643	Di
Reed, Jerry	1336	D3
Richards, Dave	23453	D2
Rizo, Carlos	14898	D2
Rizo. Jose	23828	D1
Rizo, Jose Jr.	37993	D1
Robres, Bryan J.	36401	Dŧ
Rodamaker, Ed	2107	D3
Rojas, Jeff	35340	D1
Romero, Jason	35341	Dŧ
Romo, Gabriel	34836	D2
Ruiz, Bartolo J.	35534	Đ1
Saenz, Manuel	23830	D1
Sanchez, John	2868	D5
Sandoval, Leo	35114	D3
Schiewe, Tom	2593	D4
Seguin, Jay	18586	D1
Sepulveda, Victor	23821	D1
Sheelar, Scott	35365	D2
Silva, John	23089	D2
Silva, Scott	4604	D2
Simonian, Steve	3822	D2
Sluss, Christina	29342	D1
Smit, Paul	2515	D3
Smith, Andy	8721	D3
Sotomayor, Jose	29343	D1
Steeman, Jerry	15296	D2
Stokes, Tim	2900	D2
Swift, Josh	14890	D4
Tarango, Eric D.	35909	D2
Thomas, James	9455	D3
Triay, Albert	17454	D3
Tunney, Dennis	16316	D1
Valenzuela, Rudy	28138	D3
Van Amberg, Rick	7650	D3
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WATER DISTRIBUTION OPERATOR CERTIFICATION

<u>Employee</u>	Operator Number	<u>Grade</u>
Van, David	38826	D2
Varela, Dan	29346	Đ2
Vazquez, William	38042	D2
Velasco, Mark	26815	D1
Velazquez, Eric	19187	D3
Verstynen, Paul	2242	D2
Viklund, Blake	8705	Đ3
Waleszonia, Scott	34563	D1
Washington, George	14283	D2
Wideen, Chip	25544	D1
Wilkins, Ben	27649	D3
Wonser, Jim	3793	D3
Young, Ed	16653	D3
Young, Robert	15077	D2
Young, Ron	2303	D2
Yucelen, Matt	33866	D3
Zielke, Seth J.	27703	D4
Zołlo, David	30441	D3
Total Distribution Operators	159	

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SCHEDULE A COMPARATIVE BALANCE SHEETS Assets and Other Debits

	1		Schedule	Balance	Balance
Line		Title of Account	No.	End-of-Year	Beginning of Year
No.	Acct.	(a)	(b)	(c)	(d)
1		I. UTILITY PLANT			
2	100	Utility plant	A-1	577,539,565.80	555,253,973.76
3	107	Utility plant adjustments			
4		Total utility plant		577,539,565.80	555,253,973.76
5	250	Reserve for depreciation of utility plant	A-3	139,617,924.31	128,309,343.86
_6	251	Reserve for amortization of limited term utility investments	A-3	1,742.01	1,597.41
_7	252	Reserve for amortization of utility plant acquisition adjustme	A-3		
8		Total utility plant reserves		139,619,666.32	128,310,941.27
9		Total utility plant less reserves		437,919,899.48	426,943,032.49
10					
11		II. INVESTMENT AND FUND ACCOUNTS			
12	110	Other physical property	A-2	1,233,754.03	1,060,181.24
13	253	Reserve for depreciation and amortization of other property	A-3		
14		Other physical property less reserve		1,233,754.03	1,060,181.24
15	111	Investments in associated companies	A-4	i i	
16	112	Other investments	A-5	5,189,739.13	5,189,739.13
17	113	Sinking funds			
18	114	Miscellaneous special funds	A-7		
19		Total investments and fund accounts		6,423,493.16	6,249,920.37
20					· · · · · · · · · · · · · · · · · · ·
21		III. CURRENT AND ACCRUED ASSETS			
22	120	Cash		1,374,690.80	_1,252,506.61
23	121	Special deposits	A-8		
24	122	Working funds		5,070.00	4,870.00
25	123	Temporary cash investments		3,526.93	3,393.02
26	124	Notes receivable	A-9		
27	125	Accounts receivable		11,620,753.70	9,984,240.50
28	126	Receivables from associated companies	A-10		
29	131	Materials and supplies		1,698,124.66	1,659,311.46
30	132	Prepayments	A-11	10,103,544.73	734,151.91
31	133	Other current and accrued assets	A-12		_
32		Total current and accrued assets		24,805,710.82	13,638,473.50
33					
34		IV. DEFERRED DEBITS			
35	140	Unamortized debt discount and expense	A-13	372,458.87	309,273.63
36	141	Extraordinary property losses	A-14		
37	142	Preliminary survey and investigation charges			
38	143	Clearing accounts			
39	145	Other work in progress		335,412.09	278,270.79
40	146	Other deferred debits	A-15	6,008,945.57	6,085,927.74
41		Total deferred debits		6,716,816.53	6,673,472.16
42		Total assets and other debits		475,865,919.99	453,504,898.52
43			••		-, - ,- ,-

SCHEDULE A COMPARATIVE BALANCE SHEETS Liabilities and Other Credits

1 2 3 4 5 6 7	200 201 202 203 150 151 270 271	Title of Account (a) I. CORPORATE CAPITAL AND SURPLUS Common capital stock Preferred capital stock Stock liability for conversion	Schedule No. (b) A-18	Balance End-of-Year (c) 2,400,000.00	Balance Beginning of Year (d)
No. / 1 2 3 3 4 5 6 7 8 9 10	200 201 202 203 150 151 270	(a) I. CORPORATE CAPITAL AND SURPLUS Common capital stock Preferred capital stock	(b) A-18	(c)	
1 2 3 4 5 6 7 8 9 10	200 201 202 203 150 151 270	I. CORPORATE CAPITAL AND SURPLUS Common capital stock Preferred capital stock	A-18		\ <u>-</u> /
2 3 4 5 6 7 8 9	201 202 203 150 151 270	Common capital stock Preferred capital stock		0.400.000.00	
3 4 5 6 7 8 9	201 202 203 150 151 270	Preferred capital stock		2 ZOO OOO OO I	2,400,000.00
4 5 6 7 8 9	202 203 150 151 270		A-18	2,400,000.00	2,400,000.00
5 6 7 8 9	203 150 151 270		Α-10		
6 7 8 9	150 151 270	Premiums and assessments on capital stock	A-19	69,000.00	69,000.00
7 8 9	151 270	Discount on capital stock	A-16	/ 05,000.00	03,000.00
8 9 10	270	Capital stock expense	A-17	(207.00)	(207.00)
9		Capital surplus	A-20	180,559.21	180,559.21
10		Earned surplus	A-21	158,868,027.88	146,346,513.78
		Total corporate capital and surplus	 ^^~ 	161,517,380.09	148,995,865.99
1111		1 Star Sorperato Soprial erro Sarpios		,	
12		II. PROPRIETARY CAPITAL			
	204	Proprietary capital (Individual or partnership)	A-22		
	205	Undistributed profits of proprietorship or partnership	A-23		
15		Total proprietary capital	1		
16					
17		III. LONG-TERM DEBT			
_	210	Bonds	A-24	104,000,000.00	74,000,000.00
	211	Receivers' certificates	 '``	,,	1,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	212	Advances from associated companies	A-25		
	213	Miscellaneous long-term debt	A-26		
22		Total long-term debt	 	104,000,000.00	74,000,000.00
23					
24		IV. CURRENT AND ACCRUED LIABILITIES			
25	2 20	Notes payable	A-28	•	31,500,000.00
26	221	Notes receivable discounted			
27	222	Accounts payable		14,423,164.35	5,365,166.18
28	223	Payables to associated companies	A-29		
	224	Dividends declared		_	
30	225	Matured long-term debt		·	
31	226	Matured interest			
32	227	Customers' deposits		72,951.39	61,457.72
33	228	Taxes accrued	A-31	4,894,443.81	2,279,901.08
34	229	Interest accrued		1,645,666.67	1,458,166.65
35	230	Other current and accrued liabilities	A-30	13,687,953.82	19,869,248.72
36		Total current and accrued liabilities		34,724,180.04	60,533,940.35
37					
38		V. DEFERRED CREDITS			
	240	Unamortized premium on debt	A-13		
-	241	Advances for construction	A-32	38,606,866.68	39,364,048.40
	242	Other deferred credits	A-33	11,704,875.92	13,481,343,31
42		Total deferred credits		50,311,742.60	52,845,391.71
43			<u> </u>		
44		VI. RESERVES			
	254	Reserve for uncollectible accounts	A-34		
46	255	Insurance reserve	A-34		
47	256	Injuries and damages reserve	A-34		
48	257	Employees' provident reserve	A-34		
	258	Other reserves	A-34	46,311,871.21	39,183,707.79
50		Total reserves		46,311,871.21	39,183,707.79
51					
52		VII. CONTRIBUTIONS IN AID OF CONSTRUCTION			
	265	Contributions in aid of construction	A-35	79,000,746.05	77,945,992.68
54		Total liabilities and other credits		475,865,919.99	453,504,898.52

SCHEDULE B Income Account for the Year

			Schedule	
Line		Account	Page No.	Amount
No.	Acct.	(a)	(b)	(c)
1		I. UTILITY OPERATING INCOME		
2	501	Operating revenues	B-1	113,737,232.25
3				
4		Operating Revenue Deductions:		· :
5	502	Operating expenses	B-2	65,269,836.06
6	503	Depreciation	A-3	10,648,518.00
7	504	Amortization of limited-term utility investments	A-3	144.60
8	505	Amortization of utility plant acquisition adjustments	A-3	
9	506	Property losses chargeable to operations	B-3	
10	507	Taxes	B-4	18,171,216.21
11		Total operating revenue deductions		94,089,714.87
12		Net operating revenues		19,647,517.38
13	508	Income from utility plant leased to others		
14	510	Rent for lease of utility plant		
15		Total utility operating income		19,647,517.38
16				
17		II. OTHER INCOME		
18	521	Income from nonutility operations (Net)	B-6	
19	522	Revenue from lease of other physical property		6 6,000.00
20	523	Dividend revenues		
21	524	Interest revenues		2,353.21
22	525	Revenues from sinking and other funds		
23	526	Miscellaneous nonoperating revenues	B-7	
24	527	Nonoperating revenue deductions - Dr.	B-8	18,840.31
25		Total other income		87,193.52
26		Net income before income deductions		19,734,710.90
27				
28		III. INCOME DEDUCTIONS		
29	530	Interest on long-term debt		5,515,600.02
30	531	Amortization of debt discount and expense		14,686.32
31	532	Amortization of premium on debt - Cr.		
32	533	Taxes assumed on interest		
33	534	Interest on debt to associated companies		437,214.31
34	535	Other interest charges	B-9	34,127.94
35	536	Interest charged to construction - Cr.		
36	537	Miscellaneous amortization		
37	538	Miscellaneous income deductions	B-10	67,641.57
38		Total income deductions		6,069,270.16
39		Net income		13,665,440.74
40				
41		IV. DISPOSITION OF NET INCOME		
42	540	Miscellaneous reservations of net income		
43			<u> </u>	
.44		Balance transferred to Earned Surplus or	 	
45		Proprietary Accounts scheduled on page 34	- 	13,665,440.74
		1		.0,000,110,11

SCHEDULE A-1 Account 100 - Utility Plant

			Balance	Additions	Retirements	Other Debits	Balance
Line		Title of Account	Beg of Year	During Year	During Year	or (Credits)	End of Year
No.	_Acct	(a)	(b)	(c)	(d)	(e)	(f)
1	100 - 1	Utility plant in service (Schedule A-1a)	547,359,229.81	25,980,943.34	2,398,896.20	(629,733.85)	570,311,543.10
2	100 - 2	Utility plant leased to others					
3	100 - 3	Construction work in progress	7,934,318.98	25,314,222.09		(25,980,943.34)	7,267,597.73
4	100 - 4	Utility plant held for future use (Sch A-1c)					
5	100 - 5	Utility plant acquisition adjustments	(39,575.03)				(39,575.03)
6	100 - 6	Utility plant in process of reclassification					
7		Total utility plant	555,253,973.76	51,295,165.43	2,398,896.20	(26,610,677.19)	577,539,565.80

SCHEDULE A-1a Account 100.1 - Utility Plant in Service

			Balance	Additions	Retirements	Other Debits	Balance
Line		Title of Account	Beg of Year	During Year	During Year	or (Credits)	End of Year
No.	Acct	(a)	(b)	(c)	(d)	(e)	(f)
1		I. INTANGIBLE PLANT					
2	301	Organization	16,097.68				16,097.68
3	302	Franchises and consents (Schedule A-1b)	4,552,36				4,552.36
4	303	Other intangible plant	10.00				10.00
5		Total intangible plant	20,660.04				20,660.04
6							
7		II. LANDED CAPITAL					
8.	306	Land and land rights	12,070,600.39	1,428,144.06		(5,821.58)	13,492,922.87
9							
10		III. SOURCE OF SUPPLY PLANT					
=	311	Structures and improvements					
12	.312	Collecting and impounding reservoirs					
13	313	Lake, river and other intakes					
14	314	. Springs and tunnels					
15	315	Wells	12,336,539.43	15,018.61		(79,828.71)	12,271,729.33
16	316	Supply mains					
17	317	Other source of supply plant		·			
18		Total source of supply plant	12,336,539.43	15,018.61		(79,828.71)	12,271,729.33
19				-			
20		IV. PUMPING PLANT					
21	321	Structures and improvements	14,458,034.41	1,955,234.83		(92,106.45)	16,321,162.79
22	322	Boiler plant equipment					
23	323	Other power production equipment	•				
24	324	Pumping equipment	54,587,313.23	1,941,495.22	112,360.03	(483,232.44)	55,933,215.98
25	325	Other pumping plant					
26		Total pumping plant	69,045,347.64	3,896,730.05	112,360.03	(575,338.89)	72,254,378.77
27	•						
28		V. WATER TREATMENT PLANT					
29	331	Structures and improvements	3,650,372.59	48,223.71		578,987.84	4,277,584.14
30	332	Water treatment equipment	.95,590,410.30	3,949,470.21	3,678.57	(45,054.73)	99,491,147.21
31		Total water treatment plant	99,240,782.89	3,997,693.92	3,678.57	533,933.11	103,768,731.35

SCHEDULE A-1a Account 100.1 - Utility Plant in Service (Continued)

			Balance	Additions	Retirements	Other Debits	Balance
Line	[Title of Account	Beg of Year	During Year	During Year	or (Credits)	End of Year
No.	Acct			~ 1		, ,	
32	٨	(a) VI. TRANSMISSION AND DIST. PLANT	(b)	(c)	(d)	(e)	<u>(f)</u>
33	341						
34	342	Structures and improvements	00 470 044 75	1 100 050 00		100 500 60	04.000.500.00
35	343	Reservoirs and tanks	23,472,014.75	1,192,956.03	100 100 00	198,592.60	24,863,563.38
36		Transmission and distribution mains	194,891,976.38	8,362,937.10	198,169.22	(87,197.03)	202,969,547.23
	344	Fire mains	15,935.03			10 - 007 001	15,935.03
37	345	Services	81,617,157.94	4,463,121.27	595,092.46	(31,207.89)	85,453,978.86
38	346	Meters	7,741,558.89	553,650.70	443,900.31		7,851,309.28
39	347	Meter installations					
40	348	Hydrants	14,500,336.92	386,277.91	58,522.59	23,418.12	14,851,510.36
41	349	Other transmission and distribution plant					
42		Total transmission and distribution plant	322,238,979.91	14,958,943.01	1,295,684.58	103,605.80	336,005,844.14
43							
44		VII. GENERAL PLANT					
45	371	Structures and improvements	20,561,266.55	48,032.89		(606,283.58)	20,003,015.86
46	372	Office furniture and equipment	4,357,869.24	899,402.75	320,170.48		4,937,101.51
47	373	Transportation equipment	5,355,907.21	698,536.29	654,442.75		5,400,000.75
48	374	Stores equipment					
49	375	Laboratory equipment				<u> </u>	
50	376	Communication equipment	351,103.04	10,968.47	11,003.99		351,067.52
51	377	Power operated equipment					
52	378	Tools, shop and garage equipment	1,780,173.47	27,473.29	1,555.80		1,806,090.96
53	379	Other general plant					
54		Total general plant	32,406,319.51	1,684,413.69	987,173.02	(606,283.58)	32,497,276.60
55							
56		VIII. UNDISTRIBUTED ITEMS					
57	390	Other tangible property]		_	
58	391	Utility plant purchased					
59	392	Utility plant sold					
60		Total undistributed items					
61	I	Total utility plant in service	547,359,229.81	25,980,943.34	2,398,896.20	(629,733.85)	570,311,543.10

SCHEDULE A-1b Account 302 - Franchises and Consents

Line No.	Name of Original Grantor (a)	Date of Grant (b)	Term in Years (c)	Date of Acquisition by Utility (d)	Amount at which Carried in Account1 (e)
1	County of Los Angeles 99-0092F	4/19/1988	40	4/19/1998	2,500.00
2	County of San Bernardino 3702	3/13/2001	25	3/13/2001	2,052.36
3					
4					
5	Total				4,552.36

¹ The total should agree with the balance at the end of the year in Account 302 in Schedule A-1a Line 10.

SCHEDULE A-1c Account 100.4 - Utility Plant Held for Future Use

Line No.	Description and Location of Property (a)	Date of Acquisition (b)	Approximate Date When Property Will be Placed in Service (c)	Balance End of Year (d)
1		- 		
2		 		
3		<u> </u>		
4				
5				
6				
7				
8		_	†***	
9	Total			 (

SCHEDULE A-2 Account 110 - Other Physical Property

Line No	Name and Description of Property (a)		Book Value End of Year (b)
1	Property no longer necessary or useful		1,233,754.03
2			1,200,704.00
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15		Total	1,233,754.03

SCHEDULE A-1d RATE BASE AND WORKING CASH

Line		Title of Account	Balance 12/31/2011	Balance 1/1/2011
	Acct.	Interior Account (a)	12/31/2 0 11	1/1/2011 (d)
INO.	Acc.	(a) RATE BASE	(c)	(d)
—				
1 2		Utility Plant Plant in Service	175 056 00	- 12 COE A
3		Plant in Service Construction Work in Progress	543,475,956.93	
3 4		Construction Work in Progress General Office Prorate	7,267,597.73	
5		General Office Prorate Total Gross Plant (=Line 2 + Line 3 + Line 4)	26,835,586.17 577,579,140,83	
			577,579,140.83	555,293,548.79
6		Less Accumulated Depreciation		
7	'	Plant in Service	136,890,093.86	
8	'	General Office Prorate Total Assumulated Personalistics (Line 7 - Line 8)	2,727,830.45	
9		Total Accumulated Depreciation (=Line 7 + Line 8)	139,617,924.31	
10	_	Less Other Reserves	+	
11		Deferred Income Taxes	45,876,613.59	
12		Deferred Investment Tax Credit	435,257.62	466,214.62
13		Other Reserves		
14		Total Other Reserves (=Line 11 + Line 12 + Line 13)	46,311,871.21	39,183,707.79
15		Less Adjustments		 _
16		Contributions in Aid of Construction	79,000,746.05	77,945,992.68
17		Advances for Construction	38,606,866.68	
18		Other (1)	(5,858,092.43)	(5,863,752.43
19		Total Adjustments (=Line 16 + Line 17 + Line 18)	111,749,520.30	
20		Add Materials and Supplies	1,698,124.66	
]		1,030,127.00	1,659,311.46
21		Add Working Cash (=Line 34)	13,321,536.57	14,416,930.01
22		TOTAL RATE BASE	294,919,486.24	292,430,449.96
23		(=Line 5 - Line 9 - Line 14 - Line 19 + Line 20 + Line 21)	234,310,32	282,400,1
-		(1) Other Adjustments Water Entitlements	(5,189,739.13)	(5,189,739.13
 _ _ 		Deferred Debit Income Tax	(5,189,739.13) (2,479,557.30)	(5,189,739.13 (2,552,507.75
1		Other	(2,479,557.30) 1,811,204.00	
工		Net Other Adjustments	(5,858,092,43)	(5,863,752,43
		Working Cash		
			+	
24	لــــــــــــــــــــــــــــــــــــــ	Determination of Operational Cash Requirement		
25		Operating Expenses, Excluding Taxes, Depreciation & Uncollectible	64,996,165.14	70,353,782.44
26 27		Purchased Power & Commodity for Resale*	170 000 04	
28		Meter Revenues: Bimonthly Billing Other Revenues: Flat Rate Monthly Billing	103,178,298.04	2 058 894 16
29		Other Revenues: Flat Rate Monthly Billing Total Revenues (=Line 27 + Line 28)	2,114,323.71	2,058,894.16
30	\longrightarrow	Ratio - Flat Rate to Total Revenues (=Line 28 / Line 29)	105,292,621.75 0.0201	102,263,707.38
31		5/24 x Line 25 x (100% - Line 30)	13,266,703.78	0.0201 14,356,903.01
32		1/24 x Line 25 x (100% - Line 30)	54,832.79	14,356,903.01
33		1/12 x Line 26		(
34		Operational Cash Requirement (=Line 31 + Line 32 - Line 33)	13,321,536.57	14,416,930.01
				·
-	—	Electric power, gas or other fuel purchased for pumping and/or	<u> </u>	
		purchased commodity for resale billed after receipt (metered).		

SCHEDULE A-3 Accounts 250 to 253, Inclusive - Depreciation and Amortization Reserves

		Account 250	Account 251	Account 252	Account 253
		Account 250	Limited-Term		Account 253
		Utility		Utility Plant	045
Line	ltem .	Plant	Utility Investments	Acquisition Adjustments	Other
No.	(a)	(b)	(c)	•	Property
1	Balance in reserves at beginning of year	128,309,343.86	1,597.41	(d)	(e)
2	Add: Credits to reserves during year	120,309,343.00	1,597.41		
3	(a) Charged to Account 503, 504, 505 (1)	10,648,518.00	444.00		
4	(b) Charged to Account 265	2,890,641.00	144.60		
5	(c) Charged to clearing accounts	602,067.00			<u> </u>
6	(d) Salvage recovered	85,000.91			
7	(e) All other credits (2)	00,000.51			
8	Total credits	14,226,226.91	144.60		
9	Deduct: Debits to reserves during year	14,220,220.31	144.00		
10	(a) Book cost of property retired	2,763,001.10			
11	(b) Cost of removal	154,645.36			
12	(c) All other debits (3)	101,010.00			
13	Total debits	2,917,646.46			
14	Balance in reserve at end of year	139,617,924.31	1,742.01		<u> </u>
15		100,011,021.01	1,7 42.01		l
16	(1) COMPOSITE DEPRECIATION RATE USED FO	OR STRAIGHT LINE	REMAINING LIFE		%
17					,,,
18	(2) EXPLANATION OF ALL OTHER CREDITS	3:			
19					=+
20				"	
21					
22	· · · · · · · · · · · · · · · · · · ·				
23.		· · · ·			
24					
25					
26	(0) EVDI 11/15/01/05 11 05/15			 <u>.</u>	
27	(3) EXPLANATION OF ALL OTHER DEBITS:				
28 29					
30					
31					
32				·	
33					
34			· . · .	·····	
35	METHOD USED TO COMPUTE INCOME TAX	DEPRECIATION	•		
36	(a) Straight Line	()			
37	(b) Liberalized				
38	(1) Double declining balance	7		·	
39	(2) ACRS	- 			
40	(3) MACRS			<u> </u>	
41	(4) Others	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ 		······································	 -
42	(c) Both straight line and liberalized	(X)			
	The same of the sa				

SCHEDULE A-3a

Account 250 - Analysis of Entries in Depreciation Reserve (This schedule is to be completed if records are maintained showing depreciation reserve by plant accounts)

				I	5		
H				Candita to	Debits to		Ì
ł			l n-1	Credits to	Reserves	Salvage and	
Į .			Balance	Reserve	Ouring Year	Cost of	Balance
Line	1	DEDDECIADI E DI AME	Beginning	During Year	Excl. Cost	Removal Net	End
No.	ا ۸۰۰۰ ا	DEPRECIABLE PLANT	of Year	Excl. Salvage	Removal	(Dr.) or Cr.	of Year
$\overline{}$	Acct.	(a)	(b)	(c)	(d)	(e)	(f)
-	244	I. SOURCE OF SUPPLY PLANT					
2	311	Structures and improvements					L
3	312	Collecting and impounding reservoirs					
4_	313	Lake, river and other intakes					
5	314	Springs and tunnels					
6	315	Wells	5,716,406.89	401,043.00	66,012.29	(30,393.31)	6,021,044.29
7	316	Supply mains					
8	317	Other source of supply plant					
9	"	Total source of supply plant	5,716,406.89	401,043.00	66,012.29	(30,393.31)	6,021,044.29
10						3=-,1	
11		II. PUMPING PLANT				·	
12	321	Structures and improvements	3,060,561.44	427,346.00	46,186.68	(30,949.95)	3,410,770.81
13	322	Boiler plant equipment			.,	(==,= .=,=0)	2, 1.0,1.70.01
14	323	Other power production equipment		_			
15	324	Pumping equipment	19,963,355.24	2,003,809.00	321,598.10	(29,884.85)	21,615,681.29
16	325	Other pumping plant	,		02.1000.10	(20,004.00)	21,010,001.23
17		Total pumping plant	23,023,916.68	2,431,155.00	367,784.78	(60,834.80)	25,026,452.10
18			20,020,010.00	2,101,100.00	307,704.74	(00,004.00)	25,020,452.10
19		III. WATER TREATMENT PLANT					
20	331	Structures and improvements	353,929.26	87,958.00	14,848.38	5,804.79	432,843.67
21	332	Water treatment equipment	15,548,716.16	2,919,349.00	24,099.07	(37.27)	
22		Total water treatment plant	15,902,645.42	3,007,307.00	38,947.45	5,767.52	18,443,928.82 18,876,772.49
23		The state of the s	10,002,043.42	3,007,307.00	30,347.43	5,767.52	10,070,772.49
24		IV. TRANS. AND DIST. PLANT					
25	341	Structures and improvements					
26	342	Reservoirs and tanks	5,693,717.61	498,952.00		0.707.40	0.004.007.00
27	343	Transmission and distribution mains	52,159,703.30	3,901,878.00	205,568.20	8,727.42	6,201,397.03
28	344	Fire mains	12,006.93	304.00	205,508.20	(53,283.66)	55,802,729.44
29	345	Services	14,848,177.88		FOE 000 40	(44,400,05)	12,310.93
30	346	Meters	209,251.40	2,140,828.00 144,914.00	595,092.46	(11,493.95)	16,382,419.47
31	347	Meter installations	209,251.40	144,914.00	443,900.31	43,088.51	(46,646.40)
32	348	Hydrants	E 420 424 20	200 705 00	50 500 50	/F 000 (0)	
33	349	Other transmission and distribution plant	5,420,424.30	362,795.00	58,522.59	(5,663.46)	5,719,033.25
34	 	Total trans. and distribution plant	79 242 004 42	7.040.074.00	4.000.000.55	(40.00- 11)	
35	- +	. oral buris, and distribution plant	78,343,281.42	7,049,671.00	1,303,083.56	(18,625.14)	84,071,243.72
36	., 	V. GENERAL PLANT					
37	371	Structures and improvements	4 070 500 00	200 555 55			-
38	372	Office furniture and equipment	1,272,593.60	389,566.00	000	(5,608.12)	1,656,551.48
39	373	Transportation equipment	332,878.11	260,417.00	320,170.48	3,136.00	276,260.63
40	374	Stores equipment	2,821,187.77	485,425.00	654,442.75	36,913.40	2,689,083.42
41	375		··- · · · · · · · · · · · · · · · · · ·				
42	376	Laboratory equipment					
		Communication equipment	291,757.13	12,506.00	11,003.99		293,259.14
43	377	Power operated equipment		<u></u>]			
44	378	Tools, shop and garage equipment	604,676.84	104,136.00	1,555.80		707,257.04
45	379	Other general plant					
46	390	Other tangible property					
47	391	Water plant purchased	_				
48		Total general plant	5,323,093.45	1,252,050.00	987,173.02	34,441.28	5,622,411.71
49		Total	128,309,343.86	14,141,226.00	2,763,001.10	(69,644.45)	139,617,924.31
				*, + + + + + + + + + + + + + + + + + + +	=, , 00,001.10	(00,044,40)	100,017,024.01

SCHEDULE A-4 Account 111 - Investments in Associated Companies

Line No.	Class of Security (a)	Name of tssuing Company (b)	Par Value End of Year (c)	Ledger Value End of Year (d)	Rate of Interest (e)	Interest Accrued During Year (f)	Interest and Dividends Received During Year (g)
1			<u> </u>			! I	1
_2	<u></u>						
3						i	
4							
_5		<u> </u>	1		-		
6							
7		Total	<u> </u>				

^{1.} The total should agree with the balance at the end of the year in Account 111 on page 5.

SCHEDULE A-5 Account 112 - Other Investments

Line No.	Name and Description of Property (a)	Balance End of Year (b)
1	Water entitlements (Fontana Union Water Company stock)	5,189,739.13
2		
3		
4		
5		
6		
7		1
8		i
9	Total	5,189,739.13

SCHEDULE A-6 Account 113 - Sinking Funds

		Balance	Additions During Year		Deductions	Balance
Line	Name of Fund	Beginning of Year	Principal	Income	During Year	End of Year
No.	(a)	(b)	(c)	(d)	(e)	(f)
1	<u> </u>					
_ 2						
3						
4					<u> </u>	
5						
6						
7						
8					 	
9	Total					

SCHEDULE A-7 Account 114 - Miscellaneous Special Funds

Line No.	Name of Fund (a)	Balance Beginning of Year (b)	Additions During Year Principal Income (c) (d)		Deductions During Year (e)	Balance End of Year (f)
1					 	
2					 	
3						
4					 -	
5						
6						
7					 	
8			<u>.</u>	<u> </u>	 	
9	Total			<u> </u>		

SCHEDULE A-8 Account 121 - Special Deposits

Line No.	Name of Depositary (a)	Purpose of Deposit (b)	Balance End of Year (c)
1			
2			
3			
4			
5			
6	Total		<u></u>

SCHEDULE A-9 Account 124 - Notes Receivable

Line No.	Maker (a)	Date of Issue (b)	Date Payable (c)	Balance End of Year (d)	Interest Rate (e)	Interest Accrued During Year (g)	Interest Received During Year (g)
1						<u> </u>	
2							
3							
4							
5				<u> </u>			<u> </u>
6	Total			<u></u>		<u> </u>	<u> </u>

SCHEDULE A-10 Account 126 - Receivables from Associated Companies

Line	Due from Whom	Amount	Interest Rate	Interest Accrued During Year	Interest Received During Year
No.	(a)	(b)	(c)	(d)	(e)
1	<u> </u>			` '	` '
2			<u> </u>		
3					
4					
5			· · · · · ·		·- ·
6					
7					
8			†		
9					
10	Total			<u> </u>	

SCHEDULE A-11 Account 132 - Prepayments

Line	ltem	Amount
No.	(a)	(b)
1	Taxes on real and personal property	15,697.08
2	Prepaid Insurance	234,116.61
3	Prepaid water cost	9,780,524.79
4	Miscellaneous prepayments and deposits	73,206.25
5		
6		
7		
8		
9		
10	Total	10,103,544.73

SCHEDULE A-12 Account 133 - Other Current and Accrued Assets

Line	Item	Amount
No.	(a)	(b)
1		```
2		
3		
4		
5		7 / 3
6		
7		
8		
9		
10	Total	

SCHEDULE A-13

Accounts 140 and 240 - Unamortized Debt Discount and Expense and Unamortized Premium on Debt

- Report under separate subheadings for Unamortized Debt Discount and Expense and Unamortized Premium or Debt, particulars of discount and expense of premi
 applicable to each class and series of long-term debt.
- 2. Show premium amounts in red or by enclosure in parentheses.
- In column (b) show the principal amount of bonds or other long-term debt originally issued.
- 4. In column (c) show the discount and expense or premium with respect to the amount of bonds or other long-term debt originally issued.
- 5. Furnish particulars regarding the treatment of unamortized debt discount and expense or premium, redemption premiums, and redemption expenses associated wi issues redeemed during the year, also, date of the Commission's authorization of treatment other than as specified by the Uniform System of Accounts.
- 6. Set out separately and identify undisposed amounts applicable to issues which were redeemed in prior years.
- Explain any debits and credits other than amortization debited to Account 531, Amortization of Debt Discount and Expense, or credited to Account 532, Amortization Premium on Debt-Credit.

		Principal amount of securities to which		AMORTIZAT	ION PERIOD				
Į.		discount and expense,	Total discount			Balance	Debits	Credits	Balance
l	•	or premium minus	and expense or		-	beginning	during	during	end
Line	Designation of long-term det	expense, relates	net Premium	From-	To-	of year	year	year	of year
No.	(a)	(b)	(c)	(d) _	(e)	(f)	(g)	(h)	(i)
1	First Mortgage Series N	7,000,000.00	34,445.49	10/01/91	10/01/21	9,267.64		862.08	8,405.56
2	First Mortgage Series O	7,000,000.00	32,418.04	08/01/92	08/01/22	12,692.58		1,095.72	11,596.86
3	First Mortgage Series P	15,000,000.00	106,870.50	09/01/98	09/01/28	63,218.11		3,578.28	59,637.83
4	First Mortgage Series Q	15,000,000.00	69,262.53	07/01/06	07/01/36	59,243.61		2,323.32	56,920.29
5	First Mortgage Series R	30,000,000.00	154,622.65	09/01/08	09/01/38	142,803.69		5,161.58	137,642.13
. 6	First Mortgage Series S	30,000,000.00	99,921.56	11/01/11	11/01/21	22,050.00	77,871.56	1,665.36	98,256.20
7									
8			·						
9	Total	104,000,000.00	497,540.77			309,273.63	77,871.56	14,686.32	372,458.87
10									
11									
12									
13									
14									
15									
16									
17_									
18									l

SCHEDULE A-14 Account 141 - Extraordinary Property Losses

				WRITTEN OFF	DURING YEAR	
Line No.	Description of Property Loss or Damage (a)	Total Amount of Loss (b)	Previously Written off (c)	Account Charged (d)	Amount (e)	Balance End of year (f)
1				<u> </u>		
2			<u> </u>			
3		<u> </u>	<u> </u>			
4	Total		Ĺ			

SCHEDULE A-15 Account 146 - Other Deferred Debits

Line No.	Item (a)	Balance End of year (b)
1	Income taxes relating to Contributions and Advances	5,197,089.46
	Deferred regulatory costs	811,856.11
3		<u></u>
4		
5		
6	Total	6,008,945.57

SCHEDULE A-16 Account 150 - Discount on Capital Stock

- 1. Report the balance at end of year of discount on capital stock for each class and series of capital stock.
- If any change occurred during the year in the balance with respect to any class or series of stock, attach a statement giving particulars of the change. State the reason for any charge-off during the year and specify the account charged.

Line		Balance End of year
No.	(a)	(D)
\square		
2		
3	Total	

SCHEDULE A-17 Account 151- Capital Stock Expense

- 1. Report the balance at end of year of capital stock expense for each class and series of capital stock.
- If any change occurred during the year in the balance with respect to any class or series of stock, attach a statement giving particulars of the change. State the reason for any charge-off of capital stock expense and specify the account charged.

Line No.	Class and Series of Stock (a)	Balance End of year (b)
1	Common Stock	(207.00)
2		
3	Total	(207.00)

SCHEDULE A-18 Accounts 200 and 201- Capital Stock

		Number of Shares Authorized by	Par Value of Stock Authorized by	Number	Total Par Value ²		ends Declared uring Year
]]		Articles of	Articles of	of Shares	Outstanding		
Line	Class of Stock	Incorporation	Incorporation	Outstanding ¹	End of Year	Rate	Amount
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)
1	Common	500,000.00	10.00	240,000.00	2,400,000.00		8,901,600.00
2							
3							
4							
5							
6	Total	500,000.00	10.00	240,000.00	2,400,000.00		8,901,600.00

¹ After deduction for amount of reacquired stock held by or for the respondent.

SCHEDULE A-18a Record of Stockholders at End of Year

Line No.	COMMON STOCK Name (a)	Number Shares (b)	PREFERRED STOCK Name (c)	Number Shares (d)
1	Utility Investment Company	240,000.00		
2				
3				
4				
5				
6				
7			- 11	
8				· · · · · · · · · · · · · · · · · · ·
9	Total number of shares	240,000.00	Total number of shares	

SCHEDULE A-19 Account 203 - Premiums and Assessments on Capital Stock

Line No.	Class of Stock (a)	Balance End of Year (b)
1	Common Stock Premium	69,000.00
2		
3.		
4		
5		***********
6		
7		
.8		
9	Total	69,000.00

² If shares of stock have no par value, show value assigned to stock outstanding.

SCHEDULE A-20 Account 270 - Capital Surplus (For use by Corporations only)

Line	Item		Amount
No.	(a)		(b)
1	Balance beginning of year		180,559.21
2	CREDITS (Give nature of each credit and state account charged)		
3			
4			
5		Total credits	
6	DEBITS (Give nature of each debit and state account credited)		
7			
- 8		<u></u>	
9			
10		Total debits	
11	Balance end of year		180,559.21

SCHEDULE A-21 Account 271 - Earned Surplus (For use by Corporations only)

Line		Account	Amount
No.	Acct	(a)	(b)
1		Balance beginning of year	146,346,513.78
2		CREDITS	
3	400	Credit balance transferred from income account	13,665,440.74
4	401	Miscellaneous credits to surplus (specify)	7,757,673.36
5			
6		Total credits	21,423,114.10
7		DEBITS	
8	410	Debit balance transferred from income account	
9	411	Dividend appropriations-preferred stock	
10	412	Dividend appropriations-Common stock	8,901,600.00
11	413	Miscellaneous reservations of surplus	
12	414	Miscellaneous debits to surplus (specify)	
13			
14		Total debits	8,901,600.00
15		Balance end of year	158,868,027.88

SCHEDULE A-22 Account 204 - Proprietary Capital (Sole Proprietor or Partnership)

Line	Item	Amount
No.	(a)	(b)
1	Balance Beginning of year	
2	CREDITS	
3	Net income for year	<u> </u>
4	Additional investments during year	
5	Other credits (specify)	
6		
7	Total credits	
_ 8	DEBITS	
9	Net loss for year	
_10	Withdrawals during year	
11	Other debits (specify)	
12		
13	Total debits	
14	Balance end of year	

SCHEDULE A-23 Account 205 - Undistributed Profits of Proprietorship or Partnership (The use of this account is optional)

Line	Item	Amount
No.	(a)	(b)
1	Balance Beginning of year	<u> </u>
2	CREDITS	
3	Net income for year	
4	Other credits (specify)	·
5		
6	Total credits	
7	DEBITS	
_ 8	Net loss for year	
9	Withdrawals during year	
10	Other debits (specify)	
11		
12	Total debits	
13	Balance end of year	

SCHEDULE A-24 Account 210 - Bonds

	Class	Date	Date	Principal	Outstanding	Rate	Sinking Fund	Cost	Interest	Interest
	ţ	ģ	oţ	Amount	ber	o	Added in	of	Accrued	Paid
Line	Bond	Issue	Maturity	Authorized	Balance Sheet	Interest	Current Year	Issuance	During Year	During Year
No.	(a)	(p)	(c)	(p)	(e)	()	(6)	(h)	€	Э
-	First Mortgage Series N	10/01/91	10/01/21	2,000,000,00	2,000,000,00	806.6		34,445.49	693,000.00	693,000.00
2	First Mortgage Series O	08/01/92	08/01/22	7,000,000.00	00'000'000'2	9.58%		32,418.04	670,600.00	670,600.00
3	First Mortgage Series P	09/01/98	09/01/28	15,000,000.00	15,000,000.00	6.99%		106,870.50	1,048,500.00	1,048,500.00
4	First Mortgage Series Q	02/01/06	07/01/36	15,000,000.00	15,000,000,00	6.32%		69,262.53	948,000.00	948,000.00
5	First Mortgage Series R	09/01/08	09/01/38	30,000,000,00	30,000,000,00	6.56%		154,622.65	1,968,000.00	1,968,000.00
8	First Mortgage Series S	11/01/11	11/01/21	30,000,000.00	30,000,000.00	3.75%		99,921.56	187,500.00	
7										:
8	Total			104,000,000.00	104,000,000.00			497,540.77	5,515,600.00	5,328,100.00

1 After deduction for amount of reacquired bonds held by or for the respondent.

SCHEDULE A-24 (a) CLASS A WATER COMPANIES SAFE DRINKING WATER BOND ACT DATA

Please provide the following information relating to each Safe Drinking Water Bond Act (SDWBA) loan outstanding during the 12-month reporting period. (Use one sheet for each loan.) None.

1.	Current Fiscal Agent:		
	Name:		
	Address:		
	Phone Number:		
	Date Hired:		
2.	Total surcharge collected from customers during the 12 month reporting period:	\$	
3.	Summary of the trust bank account activities showing:		
	Balance at beginning of year	\$	
	Deposits during the year	\$	
	Withdrawals made for loan payments	\$	
	Other withdrawals from this account	\$	
	Balance at end of year	\$	
4.	Account information:		
	Bank Name:		
	Account Number:		
	Date Opened:		

5. Plant amounts included in Schedule A-1a, Account No. 101 -- Water Plant in Service which were funded using SDWBA funds:

			Balance	Plant	Plant	Other	Balance
			Beginning	Additions	Retirements	Debits or	End of
Line	Acct.	Title of Account	of Year	During Year	During Year	(Credits)	Year
No.	No.	(a)	(b)	(c)	(d)	(e)	(f)
1		NON-DEPRECIABLE PLANT					
2	301	Intangible plant					
3	303	Land					
4		Total non-depreciable plant					
	-						
5		DEPRECIABLE PLANT					
6	304	Structures					
7	307	Wells					
8	311	Pumping equipment					
9	317	Other water source plant					
10	320	Water treatment plant					
11	330	Reservoirs, tanks and sandpipes					
12	331	Water mains					
13	333	Services and meter installations					
14	334	Meters					
15	335	Hydrants					
16	339	Other equipment					
17	340	Office furniture and equipment					
18	341	Transportation equipment					
19		Total depreciable plant					
20		Total water plant in service					

SCHEDULE A-25 Account 212 - Advances from Associated Companies

		Amount of	Rate of	Interest Accrued	Interest Paid
Line	Nature of Obligation	Obligation	Interest	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)
1					
2				·	
3					
4			[
5	Total				

SCHEDULE A-26 Account 213 - Miscellaneous Long Term Debt

		Date of	Date of	Principal Amount	Outstanding Per	Rate of	Interest Accrued	Interest Paid
Line	Nature of Obligation	Issue	Maturity	Authorized	Balance Sheet	Interest	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1			•					
2								
3				-				
4								
5								
6								
7		_						
8	Total							

¹ After deduction for amount of reacquired debt held by or for the respondent.

SCHEDULE A-27 Securities Issued or Assumed During Year

Line No.	Class of Security (a)	Commission Authorization (b)	Amount Issued During Year (omit cents) (c)	Discount or Premium (d)	Expenses (e)
1					
2					
- 3					
4					
5	Total				

SCHEDULE A-28 Account 220 - Notes Payable

Line No.	In Favor of	Date of Issue (b)	Date of Maturity (c)	Balance End of Year (d)	Rate of Interest (e)	Interest Accrued During Year (f)	Interest Paid During Year (g)
1							
2					· -·		
3							
4						· ·	
5					····		
6							
7	Total						

SCHEDULE A-29 Account 223 - Payables to Associated Companies

Line No.	Nature of Obligation (a)	Balance End of Year (b)	Rate of Interest (c)	Interest Accrued During Year (d)	Interest Paid During Year (e)
1		·			
2					
3					
4					
5	,				
6					
7	Total				

SCHEDULE A-30 Account 230 - Other Current and Accrued Liabilities

	**************************************	Balance
Line	Description	End of Year
No.	(a)	(b)
1	Los Angeles County Division water costs	2,426,166.74
2	Fontana Water Company Division water costs	5,878,701.76
3	Vacations	1,920,000.00
4	Sick Leave	460,000.00
5	Holidays	139,455.20
6	Accrued Payroll and fringe	1,362,328.55
7	County and City Franchise Fees	855,305.45
8	Miscellaneous	645,996.12
9		
10		
11		
12		
13		
14		
15		
16	Total	13,687,953.82

SCHEDULE A-31 Account 228 - Accrued and Prepaid Taxes

- This schedule is intended to give particulars of the combinad prepaid and accrued tax accounts and to show the total taxes charged to operations and other accounts during the year. Do not include gasoline and other sales taxes which have been charged to the accounts to which the material on which the tax was levied and charged.
- Taxes, paid during the year and charged direct to final accounts, that is, not charged to prepaid or accrued taxes, should be included in the schedule. Enter the amounts both in columns (d) and (e). The balancing of the schedule is not affected by the inclusion of these taxes. ٨i
- Taxes charged during the year, column (d), include taxes charged to operations and other accounts through (a) accruals credited to taxes accrued, (b) amounts credited to prepaid taxes for proportions of prepaid taxes chargeable to current year, and (c) taxes paid and cherged direct to operations or accounts other than accrued and prepaid tax accounts.
- If any tax covers more than 1 year, the required information of all columns should be shown separately for each year.
- Enter all adjustments of the accrued and prepaid tax accounts in column (f) and explain each adjustment. Designate debit adjustments by parentheses. si
- See schedule entitled "TAXES CHARGED DURING YEAR," page 32, for a distribution of taxes charged, column (d) according to utility departments and accounts. ω̈́
- Do not include in this schedule entries with respect to deferred income taxes or taxes collected through payroll deductions or otherwise pending transmittal of such taxes to the taxing suthority.

		BALANCE BEGIN	NCE BEGINNING OF YEAR	9	e d		BALANCE EI	BALANCE END OF YEAR
				9000				
	Kind of Tax	Taxes	Prepaid	Charged	During		Taxes Accrued	Prepaid laxes
	<i>i</i>	Accrued	Taxes	During Year	Year	Adjustments	(Account 228)	(Incl. in Acct. 132)
2		æ	9	9	(e)	Û	(6)	(h)
1	7	13,669,87	14.062.03	3,101,573,94	3,116,878.86			15,697.08
- •	┪-	473 269 44		2.741.330.46	2,108,161,95		1,106,437,95	
۱.	┰	648.78		66.326.40	66,875.71		74.47	
n .		69.16			(425.12)		494,28	
4		20E 97		14 340 83	14.526.71		21.09	
^	Federal unemployment insurance (ax	10.00.4						
ဖ	Fed. ins. contr. act (old age retire.)	(1,133.13)		1,253,430.87	1,252,297.74			
2	Other federal taxes							
60	Federal income taxes	1,793,171,99		11,061,195.74	9,066,974.71		3,787,393,02	
<u>_</u> 6								
2								
1								
12							1	
13								00 100
14	Total	2,279,901.08	14,062.03	18,238,198.24	15,625,290.56	00.0	4,894,443.81	15,697.05

SCHEDULE A-32 Account 241 - Advances for Construction

	<u> </u>	1	
Line No.	Description (a)	Amount (b)	Amount (c)
1	Balance beginning of year	(0)	39,364,048.40
2	Additions during year		652,560.97
3	Subtotal - Beginning balance plus additions during year		40,016,609.37
4	Charges during year		40,010,000,01
5	Refunds		
6	Percentage of revenue basis		
7	Proportionate cost basis	<u>-</u>	
8	Present worth basis	<u> </u>	
9	Total refunds		1,409,742.69
10	Transfers to Acct 265 - Contributions in Aid of Construction		<u> </u>
11	Due to expiration of contracts		
12	Due to present worth discount		
13	Total transfers to Acct. 265		
14	Securities Exchanged for Contracts (enter detail below)		
15	Subtotal - Charges during year		1,409,742.69
16	Balance end of year		38,606,866.68

If stock, bonds, etc., were issued in exchange for construction advance contracts give details below:

	Type of Security or Other Consideration	Dividend or	PUC Decision	Amount
Line	(Other than Cash)	Interest Rate	Number	Issued
No.	(a)	(b)	(c)	(d)
17	Common stock			
18	Preferred stock			
19	Bonds		· ·	
20	Other (describe)			
21				
22				

SCHEDULE A-33 Account 242 - Other Deferred Credits

Line	Item	Balance
No.		End of Year
- 10.	(a)	(b)
1	Temporary deposits and miscellaneous items	11,704,875.92
2	· · · · · · · · · · · · · · · · · · ·	
3		
4		
5		
6	Total	11,704,875.92

SCHEDULE A-34 Accounts 254 to 258, Inclusive - Miscellaneous Reserves

_							
		Balance	DEBITS		CR	EDITS	
Line No.	Account (a)	Beginning of Year (b)	Nature of Items (c)	Amount (d)	Account Charged (e)	Amount (f)	Balance End of Year (g)
1	258 Other Reserves	38,717,493.17	Deferred Income Taxes	-	507	7,159,120.42	45,876,613.59
_2	258 Other Reserves	466,214.62	Deferred ITC	30,957.00		7,100,120.12	435,257.62
3							403,237.02
4				·			
5					·		
6							
7	Total	39,183,707.79		30,957.00		7,159,120.42	46,311,871.21

SCHEDULE A-35 Account 265 - Contributions in Aid of Construction

Instructions for Preparation of Schedule of Contributions in Aid of Construction:

1 The credit balance in the account other than that portion of the balance relating to nondepreciable property (column d), to property retired prior to January 1, 1995 (column e), and to the estimated amount of depreciation accrued to January 1, 1955 (column f), shall be written off through charges to this account and credits to Account 250 · Reserve for Depreciation of Utility Plant over a period equal to the estimated service life of the property involved. Upon retirement of depreciable property for which a depreciation If the property is retired prior to the service life originally estimated, the balance in this account with respect to the retired prioperty shall be transferred to the depreciation reserve has been created through charges to this account, the cost thereof shall be credited to the appropriate plant account and concurrently charged to Account 250. reserve account.

² That portion of the balance applicable to nondepreciable property shall remain unchanged until the property is sold or otherwise retired. Upon retirement, the cost of such nondepreciable property acquired by donation or through use of donated funds shall be credited to the appropriate plant account and charged to this account to clear the credit balance carried herein.

³ That portion of the batance representing donations on property retired prior to January 1, 1955 (column e), and the amount of depreciation accrued to January 1, 1955, on property in service (column f), shall not be transferred from this account or otherwise disposed of without first receiving written authorization from the Commission.

			Subject to Amortization	mortization	Not Subjec	Not Subject to Amortization
		<u> </u>				Depreciation
			Property	Property in Service		Accrued through
			After Dec	After Dec. 31, 1954	Property	Dec. 31, 1954
					Retired	on Property
		Total		Non-	Before	in Service at
Line	Item	All Columns	Depreciable	Depreciable	Jan. 1, 1955	Dec. 31, 1954
o Z	(a)	(q)	(c)	(p)	(e)	(j)
<u> -</u>	Balance beginning of year	77,945,992.68	74,754,455.72	3,191,536.96		
2	Add: Credits to account during year					
၉	Contributions received during year	3,978,694.69	3,978,694.69			
4	Other credits*					
က	Total credits	3,978,694.69	3,978,694.69			
9	Deduct: Debits to account during year					
_	Depreciation charges for year	2,923,941.32	2,923,941.32			
80	Nondepreciable donated property retired					
Ģ	Other debits*					
9	Total debits	2,923,941.32	2,923,941.32			
Ξ	Balance end of year	79,000,746.05	75,809,209.09	3,191,536.96		

[&]quot;Indicate nature of these items and show the accounts affected by the contra enthies.

SCHEDULE B-1 Account 501 - Operating Revenues

					Net Change During Year
l			Amount	Amount	Show Decrease
Line		ACCOUNT	Current Year	Preceding Year	in (Parenthesis)
No.	Acct.	(a)	(b)	(c)	(d)
1	ACCI.	I. WATER SERVICE REVENUES	\-\-\-\-		<u> </u>
2	601	Metered sales to general customers			
3	001	601.1 Commercial sales	90,323,788.22	87,762,049.16	2,561,739.06
4		601.2 Industrial sales	4,110,333.81	4,405,730.44	(295,396.63)
5		601.3 Sales to public authorities	8,744,176.01	8,037,033.62	707,142.39
6		Sub-total	103,178,298.04	100,204,813.22	2,973,484.82
7	602	Unmetered sales to general customers	100,000		
8	- OOL	602.1 Commercial sales			
9		602.2 Industrial sales	-		
10		602.3 Sales to public authorities	i		
11		Sub-total			
12	603	Sales to irrigation customers			
13		603.1 Metered sales			
14		603.2 Unmetered sales			
15		Sub-total			
16	604	Private fire protection service	2,114,323.71	2,058,894.16	55,429.55
17	605	Public fire protection service			
18	606	Sales to other water utilities for resale			
19	607	Sales to governmental agencies by contracts			
20	608	Interdepartmental sales			
21	609	Other sales or service	182,407.96	232,222.93	(49,814.97)
22		Sub-total Sub-total	2,296,731.67	2,291,117.09	5,614.58
23		Total water service revenues	105,475,029.71	102,495,930.31	2,979,099.40
24		II. OTHER WATER REVENUES			
25	611	Miscellaneous service revenues	319,202.62	335,252.44	(16,049.82)
26	612	Rent from water property			
27	613	Interdepartmental rents			
28	614	Other water revenues	7,942,999.92	7,950,469.78	(7,469.86)
29		Total other water revenues	8,262,202.54	8,285,722.22	(23,519.68)
30	501	Total operating revenues	113,737,232.25	110,781,652.53	2,955,579.72

SCHEDULE B-1a Operating Revenues Apportioned to Cities and Towns

Line	Location	1	Operating Revenues
No.	(a)		. (b)
31	Operations not within incorporated cities	Los Angeles County Division	
32		Fontana Water Company Division	55,611,355.62
33			
34			
35	Operations within incorporated territory		
36	City or town of		
37	City or town of		
38	City or town of		
39	City or town of		
40	City or town of		
41			
42			
43			
44			113,737,232.25

¹ Should be segregated to operating districts.

Account 502 - Operating Expenses - For Class A, B, and C Water Utilities Respondent should use the group of accounts applicable to its class

	·		(Clas	ss	Amount Current	Amount Preceding	Net Change During Year Show Decrease
Line		Account		Γ		Year	Year	in (Parenthesis)
No.	Acct.	(a)	Α	В	С	(b)	(c)	(d)
1		I. SOURCE OF SUPPLY EXPENSE						
2		Operation						
3	701	Operation supervision and engineering	Α	В				
4	701	Operation supervision, labor and expenses			C			
5		Operation labor and expenses	Α	В				
6		Miscellaneous expenses	Α					
7	704	Purchased water	Α	В	С	21,068,178.70	27,012,175.79	(5,943,997.09
8		Maintenance			Г			- · · · · · · · · · · · · · · · · · · ·
9	706	Maintenance supervision and engineering	Α	В				·•··
10		Maintenance of structures and facilities	1		С			
11		Maintenance of structures and improvements	Α	В				
12	708	Maintenance of collect and impound reservoirs	Α					
13		Maintenance of source of supply facilities		В				
14	709	Maintenance of lake, river and other intakes	A					•
15	710	Maintenance of springs and tunnels	Α				-	
16	711	Maintenance of wells	A			76,534.73	53,675.81	22,858.92
17	712	Maintenance of supply mains	Α				32,01,4101	
_18	713	Maintenance of other source of supply plant	Α	В				
19		Total source of supply expense		-		21,144,713.43	27,065,851.60	(5,921,138.17)
20		II. PUMPING EXPENSES						(=155.11.55.11)
21		Operation						
22	721	Operation supervision and engineering	Α	В		115,012.97	135,236.88	(20,223.91)
23	721	Operation supervision labor and expense			С			(20,220,01)
24		Power production labor and expense	A					
25	722	Power production labor, expenses and fuel		В				
26	723	Fuel for power production	Α					
27		Pumping labor and expenses	Ä	В		959,237.37	1,011,617.31	(52,379.94)
28	725	Miscellaneous expenses	Α			351,794.59	320,390.61	31,403.98
29		Fuel or power purchased for pumping	Α	В	C	7,077,852.72	8,220,944.22	(1,143,091.50)
30		Maintenance					0,220,011.22	(1,140,001.00)
31	729	Maintenance supervision and engineering	Α	В		42,074.56	50,162.90	(8,088.34)
32	729	Maintenance of structures and equipment	Н		С	.2,0,1.00	00,102.00	(0,000.04)
33		Maintenance of structures and improvements	A	В		439,931.74	471,052.69	(31,120.95)
34	$\overline{}$	Maintenance of power production equipment	Â	В		100,001.74	47 1,002.08	(01,120.95)
35		Maintenance of pumping equipment	Ā	В	ᅥ	572,694.76	539,362.49	33,332.27
36		Maintenance of other pumping plant	Â	崩	-	372,034.70	333,302.49	33,334.21
37		Total pumping expenses	~	ᅱ	{	9,558,598.71	10,748,767.10	(1,190,168.39)

Account 502 - Operating Expenses - For Class A, B, and C Water Utilities (Continued)

Respondent should use the group of accounts applicable to its class

г - т			Ī		\neg			Net Change
	1		ا ر	las	s I	Amount	Amount	During Year
			ľ	,,,,,	٦	Current	Preceding	Show Decrease
Lina		Account			П	Year	Year	in (Parenthesis)
Line				В	اما	(b)	(c)	(d)
No.	Acct.	(a) III. WATER TREATMENT EXPENSES	^	_	Ť	\0/	(0)	<u> </u>
38			Н	-	Н			
39		Operation	Ä	В	Н	283,357.27	264,290.03	19,067.24
40		Operation supervision and engineering			c	203,351.21	204,230.03	15,007.24
41	741	Operation supervision, labor and expenses	A		H	4,056,911.37	4,194,052.51	(137,141.14)
42		Operation labor and expenses	_	В	Н	31,757.49	133,632.63	(101,875.14)
43		Miscellaneous expenses	Α	В	\vdash		4,227,620.21	397,843.87
44	744	Chemicals and filtering materials	Α	В	H	4,625,464.08	4,221,020.21	397,043.07
45		Maintenance	-	_	-	01.001.01	47.000.00	3,394.58
46		Maintenance supervision and engineering	Α	В	_	21,294.94	17,900.36	3,394.50
47		Maintenance of structures and equipment	 	<u> </u>	С	14.004.00	44.007.44	2.007.41
48		Maintenance of structures and improvements	A	В		14,994.82	11,007.41	3,987.41
49	748	Maintenance of water treatment equipment	Α	В		1,069,000.70	531,775.08	537,225.62
50		Total water treatment expenses	ļ.,	<u> </u>	_	10,102,780.67	9,380,278.23	722,502.44
51		IV. TRANS. AND DIST. EXPENSES	ļ	: `	_			<u> </u>
52		Operation	Ļ	_	_		707.005.00	(05.400.00)
53	751	Operation supervision and engineering	Α	В	Ļ	711,886.94	797,025.82	(85,138.88)
54		Operation supervision, labor and expenses	!	_	С		55.450.01	(7.740.00)
55		Storage facilities expenses	Α	Ļ		47,451.63	55,170.01	(7,718.38)
56		Operation labor and expenses	<u> </u>	В	Ш			
57	753	Transmission and distribution lines expenses	Α	<u> </u>	L	669,092.93	597,599.35	71,493.58
58		Meter expenses	Α	_	<u> </u>	314,294.62	343,322.57	(29,027.95)
59	755	Customer installations expenses	Α	╙	<u> </u>	183,333.85	199,126.69	(15,792.84)
60	756	Miscellaneous expenses	Α	_	ᆫ	61,165.75	59,597.92	1,567.83
61		Maintenance	<u>L</u>	辶	ᆫ		· · · · · · · · · · · · · · · · · · ·	
62	758	Maintenance supervision and engineering	Α	В	_	75,562.49	71,137.33	4,425.16
63	758	Maintenance of structures and plant			С			
64	759	Maintenance of structures and improvements	Α	В				
65	760	Maintenance of reservoirs and tanks	Α	В		46,110.12	33,244.15	12,865.97
66	761	Maintenance of trans, and distribution mains	Α		<u> </u>	942,099.48	871,701.22	70,398.26
67	761	Maintenance of mains		В	L			
68	762	Maintenance of fire mains	Α					
69	763	Maintenance of services	Α			1,134,689.73	1,255,813.13	(121,123.40)
70	763	Maintenance of other trans, and distribution plant		В				
71		Maintenance of meters	A		Г	83,713.59	82,002.90	1,710.69
72		Maintenance of hydrants	A	Π	Π	186,719.66	114,630.99	72,088.67
73	766	Maintenance of miscellaneous plant	Ā	T	1	174,466.64	155,092.37	19,374.27
74		Total transmission and distribution expenses		T	Τ	4,630,587.43	4,635,464.45	(4,877.02

Account 502 - Operating Expenses - For Class A, B, and C Water Utilities (Continued) Respondent should use the group of accounts applicable to its class

			_		_			Net Change
			Ι,	Olas		Amount	Amount	During Year
1 1			Ι`	Jid5	3			-
ا ممنا			\vdash	τ		Current	Preceding	Show Decrease
Line	4 4	Account	١.	١_	ا ا	Year	Year	in (Parenthesis)
No.	Acct.	(a)	Α	В	C	(b)	(c)	(d)
75		V. CUSTOMER ACCOUNT EXPENSES	╄		\sqcup			
76		Operation	Ļ	_				
77		Supervision	Α	В	_	531,574.93	555,965.75	(24,390.82
78		Superv., meter read., other customer acct expenses	 	Ļ	C			
79		Meter reading expenses	Α	В	Ш	1,134,809.74	1,079,746.53	55,063.21
. 80		Customer records and collection expenses	Α	_		2,927,187.09	2,815,211.89	111,975.20
81		Customer records and accounts expenses	上	В	Ш			
82		Miscellaneous customer accounts expenses	A	L		865,781.32	935,283.31	(69,501.99
83	775	Uncollectible accounts	Α	В	0	273,670.92	306,643.55	(32,972.63
84		Total customer account expenses	<u> </u>	Ш	Ц	5,733,024.00	5,692,851.03	40,172.97
85		VI. SALES EXPENSES	╙		Щ			
86		Operation						
87		Supervision	Α	В				
88		Sales expenses			C			
89		Demonstrating and selling expenses	Α					
90		Advertising expenses	Α			_		San .
91		Miscellaneous sales expenses	Α					
92	785	Merchandising, jobbing and contract work	Α					
93		Total sales expenses						
94		VII. ADMIN. AND GENERAL EXPENSES	\prod					
95		Operation					-	
96	791	Administrative and general salaries	Α	В		3,896,021.44	3,518,433.85	377,587.59
97	792	Office supplies and other expenses	Α	В	С	545,677.46	566,443.52	(20,766.06
98		Property insurance	Α			62,898.60	63,962.95	(1,064.35
. 99		Property insurance, injuries and damages		В	Ċ			
100		Injuries and damages	Α			999,860.26	970,874.75	28,985.51
101		Employees' pensions and benefits	Α	В		6,184,586.65	5,860,604.40	323,982.25
102		Franchise requirements	A	В	С	855,305.46	827,782.84	27,522.62
103		Regulatory commission expenses	Α	В	С	489,068.96	469,152.11	19,916.85
104		Outside services employed	Α			1,759,365.56	1,271,106.63	488,258.93
105		Miscellaneous other general expenses	\Box	В				
106		Miscellaneous other general operation expenses			С			
107	799	Miscellaneous general expenses	Α			287,069.71	242,059.99	45,009.72
108		Maintenance						
109	805	Maintenance of general plant	Α	В	С	451,444.61	423,733.33	27,711.28
110		Total administrative and general expenses		Г		15,531,298.71	14,214,154.37	1,317,144.34
111		VIII. MISCELLANEOUS	П	Г	П	1		
112	811	Rents	A	В	С	14,712.00	16,400.00	(1,688.00
113		Administrative expenses transferred - Cr.	Ā	В		(1,445,878.89)	(1,093,340.79)	(352,538.10
114		Duplicate charges - Cr.	A		Č		, , , , , , , , , , , , , , , , , , , ,	1 1 3 3
115		Total miscellaneous	Ť	Ť	H	(1,431,166.89)	(1,076,940.79)	(354,226.10
116.		Total operating expenses	┰		\vdash	65,269,836.06	70,660,425.99	(5,390,589.93

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SCHEDULE B-3

Account 506 - Property Losses Chargeable to Operations

Description (a)		Amount
	Total	

SCHEDULE B-4 Account 507 - Taxes Charged During Year

- 1. This schedule is intended to give the account distribution of total taxes charged to operations and other final accounts during the year.
- Do not include gasoline and other sales taxes which have been charged to accounts to which the material on which the tax was levied was charged. If the actual or estimated amounts of such taxes are known, they should be shown as a footnote and designated whether estimated or actual amounts. ۸i
- The accounts to which taxes charged were distributed should be shown in columns (c) to (f). Show both the utility department and number of account charged except for taxes capitalized.
- For any tax which it was necessary to apportion to more than one utility department or account, state in a footnote the basis of apportioning such tax.
- The total taxes charged as shown in column (b) should agree with the amounts shown by column (d) of schedule entitled "Accrued and Prepaid Taxes," page 24.
- Do not include in this schedule entries with respect to deferred income taxes, or taxes collected through payroll deductions or otherwise pending transmittal of such taxes to the taxing authority. ó

	and the same of th			DISTRIBUTION OF	DISTRIBUTION OF TAXES CHARGED	
		Total Taxes	Show u	tility department where	(Show utility department where applicable and account charged)	arged)
		Charged	Water	Nonutility	Other (Account 527, 528, 902	Capitalized
를	Kind of Tax	During Year	(Account 507)	(Account 521)	\$ 903)	(Omit Account)
No.	(8)	(q)	<u> </u>	()	(e)	€
-	Taxes on real and personal property	3,101,573.94	3.084,617.94		16,956.00	
2	State corp. franchise tax	2,741,330.46	2,741,706.21		(375.75)	
3	State unemployment insurance tax	66,326.40	68,113.98			(1,787.58)
4	Other state and local taxes					
9	Federal unemployment insurance tax	14,340.83	14,914.88			(574.05)
9	Federal Insurance contributions act	1,253,430.87	1,169,970.73			83,460.14
7	Other federal taxes					
8	Federal income tax	11,061,195.74	11,091,892.47		(30,696.73)	
6						
10						
11						
12						
13						
14	Total	18,238,198.24	18,171,216,21		(14,116.48)	81,098.51

Reconciliation of Reported Net Income With Taxable Income for Federal Taxes

- Report hereunder a reconciliation of reported net income for the year with taxable income used in computing Federal income tax accruals
 and show computation of such tax accruals. The reconciliation shall be submitted even though there is no taxable income for the year.
 Descriptions should clearly indicate the nature of each reconciling amount.
- 2. If the utility is a member of a group which files a consolidated Federal tax return, reconcile reported net income with taxable net income as if a separate return were to be filed, indicating, however, inter-company amounts to be eliminated in such consolidated return. State names of group members, tax assigned to each group member, and basis of allocation, assignment, or sharing of the consolidated tax among the group members.
- Show taxable year if other than calendar year from-----to-----.

		
Line	Particulars	Amount
No.	(a)	(b)
_ 1	Net income for the year per Schedule B, page 21	
2	Reconciling amounts (list first additional income and unallowable deductions, followed by additional	
_ 3 _	deductions for non-taxable income):	
_ 4	Add: Federal income tax charged in 2011	11,061,195.74
5	State franchise tax charged in 2011	2,741,330.46
6	Capitalized interest	85,500.00
7	Taxable Contributions and Advances for Services	210,906.67
8	Miscellaneous and non-deductible items	6,787,136.42
9	Total additions	20,886,069.29
10		
11		
12		
13	Deduct: 2010 State franchise tax	1,537,675.00
14	Refunding of taxable advances	461,084.34
15	Total deductions	1,998,759.34
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		
29		
30	ederal tax net income	32,552,750.69
31	Computation of tax:	
32	Tax at 35%	11,393,462.74
33	Less: Prior year federal income tax	301,310.00
34	Less: Amoritzation of investment tax credit	30,957.00
35	Fax per return	11,061,195.74

SCHEDULE B-6 Account 521 - Income from Nonutility Operations

Line	Description	Reven u e	Expenses	Net Income
No.	(a)	(b)	(c)	(d)
1				
2				
3				
4				
5	Total			

SCHEDULE B-7 Account 526 - Miscellaneous Nonoperating Revenue

Line	Description	Amount
No.	(a)	(b)
1		
2		
3		
4		
5		
6		
7		
8	Total	

SCHEDULE B-8 Account 527 - Nonoperating Revenue Deductions (Dr.)

Line	Description	Amount
No.	(a)	. (p)
. 1	Federal Income Tax	30,696.73
2	State Income Tax	375.75
3	Miscellaneous Deductions	(12,232.17)
4		
5	Total	18,840.31

SCHEDULE B-9 Account 535 - Other Interest Charges

Line	Description	Amount
No.	(a)	(b)
1	Interest on bank loans	33,897.57
2	Interest on customer deposits	230.37
3		
4	Total	34,127.94

SCHEDULE B-10 Account 538 - Miscellaneous Income Deductions

Line	Description	Amount
No.	(a)	(b)
1	Political contributions	23,175.00
2	Turkeys for various charities	26,500.71
3	Other	17,965.86
4		
5	Total	67,641.57

SCHEDULE C-1 Engineering and Management Fees and Expenses, etc., During Year Give the required particulars of all contracts or other agreements in effect in the course of the year between the respondent and any corporation, association, partnership or person covering supervision and/or management of any department of the respondents affairs such as accounting, engineering, financing, construction or operation, and show the payments under such agreements and also the payments for advice and services to a corporation or corporations which directly or indirectly control Line No. respondent through stock ownership 1 Did the respondent have a contract or other agreement with any organization or person covering supervision and/or management of its own affairs during the year? Answer: Yes ___ 2 Name of each organization or person that was a party to such a contract or agreement 3 Date of original contract or agreement. Date of each supplement or agreement. Note: File with the report a copy of every contract, agreement, supplement or amendment mentioned above unless a copy of the instrument in due form has been furnished in which case a definite reference to the report of the respondent relative to which it was furnished will suffice. 5 Amount of compensation paid during the year for supervision or management: 6 To whom paid: 7 Nature of payment (salary, traveling expenses, etc.): 8 Amounts paid for each class of service: 9 Base for determination of such amounts 10 Distribution of payments: (a) Charged to operating expenses (b) Charged to capital accounts (c) Charged to other accounts Total 11 Distribution of charges to operating expenses by primary accounts. Number and Title of Account Total What relationship, if any, exists between respondent and supervisory and/or managing concerns? 12

SCHEDULE C-2 Compensation of Individual Proprietor or Partner

Do operating expenses include any charge for owner's compensation in the form of salary or wages, rental allowances, or for the use of a private automobile? (If the word "none" truly states the fact it should be given as the answer to this inquiry.)

Line No.	Nature of Allowance (a)	Account Charged (b)	Amount (c)
1			
2			
3			
4			
5			
6	Total		

SCHEDULE C-3 Employees and Their Compensation

(Charged to Account 502 - Operating Expenses - Schedule B-2)

Line No.	- Classification (a)	Number at End of Year (b)	Total Salaries and Wages Paid During Year (c)
1	Employees - Source of supply		
2	Employees - Pumping	30	2,161,466.29
3	Employees - Water treatment	37	1,933,793.71
4	Employees - Transmission and distribution	40	3,174,897.79
5	Employees - Customer account	60	4,088,735.57
6	Employees - Sales		
7	Employees - Administrative		
8	General officers	7	2,210,761.60
9	General office	73	3,080,554.29
10	Total	247	16,650,209.25

SCHEDULE C-4 Record of Accidents During Year

		TO PERSONS						TO PROPERTY								
	Date of	Employees on Duty		Public ¹		Public ¹		Public ¹		y Public ¹		Total	Cor	npany	Ot	her
Line	Accident	Killed	Injured	Killed	Injured	Number	Number	Amount	Number	Amount						
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(1)	<u>(i)</u>						
1	Various	0	16	0	0	16	15	17,509.82	3	2,500.00						
2								· ·								
3																
4	Total	0	16	0	0	16	15	17,509.82	3	2,500.00						

¹ Accidents to employees not on duty should be included in "Public" accidents

SCHEDULE C-5 Expenditures for Political Purposes

Hereunder report all direct or indirect expenditures incurred or made to elect or defeat a candidate for public office; or to place any measure on the ballot; at any election, or to keep it from being placed on the ballot at any election, or to support or defeat any measure on the ballot; at an election, or to support or defeat any proposed legislation, also name the account or accounts to which the expenditures herein mentioned have been charged. (If the word "none" truly states the fact, it should be given as the answer to this inquiry.)

1	See Schedule B-10, Line 1
2	
3	
4	
5	
6	

SCHEDULE C-6 Loans to Directors, or Officers, or Shareholders

Show hereunder the amount of loans to directors, or officers, or shareholders and the terms and conditions of such loans. Among other things, show the name of each director, or officer, or shareholder, receiving a loan or loans, the amount of each loan, the rate of interest payable on such loan or loans, the maturity date of each loan or loans, the security given and the date when the shareholders authorized each loan. If such authorization was given. (If the word "none" truly states the fact, it should be given as the answer to this inquiry.)

1	
2	
3	
4	
5	
6	

SCHEDULE C-7 Bonuses Paid to Executives & Officers

Show hereunder the amount of bonuses paid to Executives and Officers, both cash and non-cash. List by the name of each Executive or Officer receiving the bonus, the dollar value of that bonus, and a description of the bonus if it is non-cash.

1	
2	
3	
4	
5	
6	

SCHEDULE D-1 Sources of Supply and Water Developed

	ST	REAMS			<u> </u>	FLO	NI WC	(un	it) ²	Annual	
		From Stream					-			Quantities	
Line		or Creek	Locati	Location of		f Priority Rig		Diversions		Diverted	
No.	Diverted into*	(Name)	Diversion Point		Cli	aim	Capacity	Max.	Min.	(Unit) ²	Remarks
	Sandhill Treatment Plant	Lytle Creek	Edison Afte	rbay						8,091,697	
2											
3											
4					<u> </u>						
5					<u>L</u>						
			WELLS							Annual	
								Pum	ping	Quantities	
Line	At Plant					10	epth to	Cap	acity	Pumped	
No.	(Name or Number)	Location	Number	Dimens	ions	١	Vater	(Unit) ²		(Unit) ²	Remarks
6	See Attachment 1 and 2							_			
7						I					
8											
9			_								
10											
							FLOW			Annual	
L	TUNNELS	AND SPRING	<u>s</u>			<u> </u>		(Unit) ^z		Quantities	Ì
Line			1							Used	
No.	Designation	Lo cation	Nur	nber		Maxi	mum	Mini	mum	(Unit) ²	Remarks
11											
12						_					
13					ļ						
14			<u> </u>								
15							<u>_</u> 1				
					_	_					
			Purch	ased Wa	ter fo	r Re	sale			·=	
	Purchased from - See Atta										
	- Caracana (Caracana)										
18	•••••		· · · · · · · · · · · · · · · · · · ·								
19											

^{*} State ditch, pipe line, reservoir, etc., with name, if any.

SCHEDULE D-2 Description of Storage Facilities

Line			Combined Capacity	
No.	Туре	Number	(Gallons or Acre Feet)	Remarks
1	A. Collecting reservoirs			
2	Concrete			
3	Earth			
4	Wood			
5	B. Distribution reservoirs			
6	Concrete	7	16,640,000	
7	Earth			
8	Wood			
9	C. Tanks			
10	Wood			
11	Metal	51	56,979,000	
12	Concrete			
13	Total	58	73,619,000	

¹ Average depth to water surface below ground surface.

² The quantity unit in established use for expressing water stored and used in large amounts is the acre foot, which equats 42,560 cubic feet: in domestic use the thousand gallon or the hundred cubic feet. The rate of flow or discharge in larger amounts is expressed in cubic feet per second, in gallons per minute, in gallons per day, or in the miner's inch. Please be careful to state the unit used.

SAN GABRIEL VALLEY WATER COMPANY

Wells - Los Angeles County Division 2011

		201		cember	Darmaina	Annual
		Casing		of Water	Pumping Capacity *	Quantities
Well	Location	Dimensions	Static	Pumping	GPM	CCF
1B	11828 E. Ranchito Street	16" x 198'	102	108	2,500	2,136
IC	11828 E. Ranchito Street	18" x 506'	103	118	4,700	1,010
ID	11828 E. Ranchito Street	18" x 834'	108	128	4,500	84,061
lE	11828 E. Ranchito Street	18" x 830'	102	118	5,000	1,213,431
2F	4921 N. Tyler Avenue	20" x 620'	96	120	3,900	272,177
2D	4921 N. Tyler Avenue	20" x 600'	96	117	4,225	77,245
2E	4921 N. Tyler Avenue	18" x 620'	80	101	4,500	854,210
8B	2701 N. Loma Street	12" x 312'	58	82	2,000	4,252
8C	2701 N. Loma Street	18" x 534'	57	97	2,500	463,166
3D	2701 N. Loma Street	18" x 580"	55	85	4,500	822,747
8E	2701 N. Loma Street	18" x 970'	73	110	4,350	11,027
8F	2701 N. Loma Street	18" x 1220'	49	98	4,000	49,124
HA	12630 E. Fineview Street	20" x 445"	33	67	3,900	543,048
IIB .	12630 E. Fineview Street	20" x 664'	-40	69	3,090	. 276,617
HC	12630 E. Fineview Street	20" x 419'	34	121	1,900	25,984
B1	12412 Kathleen	20" x 401'			5,200	
B4B	940 Baldwin Park Boulevard	16" x 1178'	99		4,000	
34C	940 Baldwin Park Boulevard	16" x 1058'	98		4,000	
35A	209 Perez Place	14" x 510"			4,825	
35B	209 Perez Place	20" x 516'		104	4,850	2,067,700
35C	209 Perez Place	14" x 1276'			2,265	
35D	209 Perez Place	18" x 1135'	69		3,100	366,163
BSE	209 Perez Place	20" x 820'		128	3,500	1,875,913
36C	14104 E Corak Street	18" x 526'	113		4,000	174
36D	14104 E Corak Street	18" x 1078'	109		4,000	449
37C	14614 E. Nelson Avenue	16" x 800'			3,850	577,798
37E	14614 E. Nelson Avenue	18" x 1203'			9 0 0	94,664
39B	436 N. Orange Avenue	18" x 1128'	97	215	2,200	214,982
311A	14453 E. Temple Avenue	16" x 854'	85		2,000	511,505
311B	14453 E. Temple Avenue	18" x 860'	90	138	3,770	797,614
324A	14650 Nelson Avenue	20" x 1170'	93	186	3,656	19,108
324B	1465 I Nelson Avenue	20" x 1170'	93	181	3,278	19,129
325A	13032 Bess Avenue	20" x 800'	,,	112	5,083	1,305,885
325B	13032 Bess Avenue	20" x 1030"		118	3,856	1,059,421
326A	1517 Virginia Avenue	20" x 800'		109	3,628	687,462
326B	1517 Virginia Avenue	20" x 1030"				
34 A	3350 N. Walnut Grove	14" x 402'	114	121	3,526	670,090
VIC	6135 S. Pioneer Boulevard			128	1,000	66,626
VIE		20" x 530'	43	120	4,600	3,297
	6135 S. Pioneer Boulevard	20" x 552'	44		4,990	
V6C	10509 E. Dunlap Crossing Rd	18" x 542'	45	82	4,000	22,506
V6D	10509 E. Dunlap Crossing Rd	18" x 800"	48	70	4,000	408,609
Vell #5	City of Industry	•				147,102
				Total All Wells	•	15,104,927
				20007111 11 0113		13,101,727

^{*} As of December 31, 2011

SAN GABRIEL VALLEY WATER COMPANY

Wells - Fontana Water Company Division 2011

		2011	Decem		Pumping	Annual
557.11		Casing	Depth of '		Capacity *	Quantities
Well	Location	Dimensions	Static I	Pumping	GPM	CCF
F2A	15273 Foothill Blvd.	18" x 910'	539		2,380	32,025
F3A	Elm Ave. N/O Ceres Ave.	20" x 854'	483		1,850	
F4A	8005 Alder Ave.	18" x 940'	540		1,900	
F7A	8326 Cherry Ave.	18" x 1020'	494		2,405	235,188
F7B	8326 Cherry Ave.	20" x 1010'	494		2,362	157,647
FIOB	17651 Baseline Ave.	18" x 1040'	554	603	1,135	843,259
FIOC	17651 Baseline Ave.	18" x 1010'	499	511	1,492	634,312
FI3A	1900 North Alder Ave.	16" x 1000'	527	577	1,700	709,680
F13B	1900 North Alder Ave.	16" x 1140'	532	548	1,637	614,845
FI5A	5888 Citrus Ave.	18" x 1240'	642	676	1,255	438,698
F17B	14555 San Bernardino Ave.	16" x 870'	379		2,392	9,189
F17C	14555 San Bernardino Ave.	18" x 930'	347		2,580	
F18A	7706 Sierra Ave.	20" x 884' .	595		2,400	
F21 A	Live Oak Ave. & Slover Ave.	16" x 690'	315		1,420	290,953
F22A	14777 Ceres Ave.	18" x 870'	452		1,843	
F23A	16025 Boyle Ave.	18" x 770'	368		2,681	
F24A	7211 Juniper Ave.	18" x 1100'	665		1,825	•
F25A	16725 Spring St.	18" x 860'	514		2,400	
F26A	16991 Micallef St.	18" x 1140'	660		1,825	
F27A	Upper Lytle Creek Wash	18" x 105'	72		165	111,035
F28A	Lower Lytle Creek Wash	20" x 580'	241		1,623	567,609
F29A	Lower Lytle Creek Wash	20" x 656'	225	271	1,984	860,663
F30A	8222 Hemlock Ave.	20" x 918'	510		2,000	74,147
F31A	16135 Baseline Ave.	16" x 1040'	638		1660	251,878
F32A	Lower Lytle Creek Wash	20" x 600'	249	297	1,245	625,144
F33A	Upper Lytle Creek Wash	20" x 169'	84	93	977	240,677
F34A	Lower Lytle Creek Wash	20" x 524'	353		1,169	259,296
F35A	8747 Juniper Ave.	20" x 872'				
F36A	Lower Lytle Creek Wash	20" x 635'	326	344	1,843	690,254
F37A	Ceres Ave. E/O Cherry Ave.	20" x 845'	458		1,325	
F39A	Oleander Ave. N/O Ceres Ave.	20" x 812'			•	
F40A	Lower Lytle Creek Wash	20" x 407'	138		1,070	379,402
F41A	Lower Lytle Creek Wash	20" x 677'	157		1,200	•
F42A	Upper Lytle Creek Wash	20" x 157'	97	104	710	435,926
F44A	7980 Sultana Avenue	18" x 960'	559		2,640	12,094
F44B	7980 Sultana Avenue	18" x 1000'	556		2,122	12,138
F44C	7980 Sultana Avenue	18" x 1000'	550		2,220	17,626
F49A	2116 W. Baseline Road	18" x 960'	445	461	2,008	1,018,344
			T Z	otal All W	ells	9,522,029
		•		J. C.		7,542,027

^{*} As of December 31, 2011

ATTACHMENT 3 (to Schedule D-1)

San Gabriel Valley Water Company Purchased Water For Resale 2011

Central Basin Municipal Water District (Reclaimed)	26,310 CCF
Los Angeles County Sanitation District (Reclaimed)	5,746 CCF
Upper San Gabriel Valley Municipal Water District (Reclaimed)	816,759 CCF
Los Angeles County Division	848,815 CCF
Inland Empire Utilities Agency	392,902 CCF
San Bernardino Valley Municipal Water District	34,160 CCF
Fontana Water Company Division	427,062 CCF
Total	1,275,877 CCF

SCHEDULE D-3 Description of Transmission and Distribution Facilities

	A. Length o						s for Vario		ities	
Line No.	-		0 to 5	6 to 10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 75	76 to 100
1	Ditch						-			
2	Flume									
3	Lined conduit									
4										
5		Total								<u> </u>

	A. Length of Ditches, Flumes and Lined Conduits in Miles for Various Capacities (Continued) Capacities in Cubic Feet Per Second or Miner's Inches (state which)								
Line		101 to	201 to	301 to	401 to	501 to	751 to	Over	Total
No.		200	300	400	500	750	1000	1000	All Lengths
6	Ditch								
7	Flume								
8	Lines conduit								
9			İ						
10	Total								

	B. Footage	s of Pipe	by Inside	Diamete	rs in Inche	es - Not Ir	icluding S	ervice Pi	ping	
Line No.		1	1 1/2	2	2 1/2	3	4	5	6	8
11	Cast Iron						340		22,270	
12	Cast iron (cement lined)			i			8,976		169,846	5,293
13	Concrete						ĺ			
14	Copper		166	384						
15	Riveted Steel						28,391		7,658	13,149
16	Standard Screw	6,976	1,967	87,002	6,289	5,037	10,987	1,095	563	313
17	Screw or Welded Casing			9,666	2,224	13,328	51,015	16,867	13,648	2,639
18	Cement - Asbestos					446	337,784		1,093,983	665,523
19	Welded Steel					12,682	79,632	2,377	456,491	717,635
20	Wood		1	1				·		
21	Other (specify) Plastic		390	3,387			12,001		173,224	185,059
22	Total	6,976	2,523	100,439	8,513	31,493	529,126	20,339	1,937,683	1,589,611

	B. Footages of Pipe by Inside Diameters in Inches - Not Including Service Piping - (Continued)									
						ľ		· Othe	r Sizes	
Line								(Speci	fy Sizes)	Total
No.		10	12	14	16	18	20	22-24-26	28-30-36-42	All Sizes
23	Cast Iron									22,610
24	Cast iron (cement lined)	5,736	286		Ī					190,137
25	Concrete	14,103	4,025	5,564	33,008	12,881	1,200	2,650	14	73,445
26	Copper		Î							550
27	Riveted Steel	1,513	238				7,066			58,015
28	Standard Screw									120,229
29	Screw or Welded Casing									109,387
30	Cement - Asbestos	325,115	143,805	12,692	78,894	1,313				2,659,555
31	Welded Steel	86,235	626,905	37,126	546,726	9,592	49,863	200,933	93,397	2,919,594
32	Wood					_				
33	Other (specify) Plastic		6,913							380,974
34	Total	432,702	782,172	55,382	658,628	23,786	58,129	203,583	93,411	6,534,496

SCHEDULE D-4 Number of Active Service Connections

	Metered -	Dec 31	Flat Rate	- Dec 31
Classification	Prior Year	Current Year	Prior Year	Current Year
Residential	82,095	82,319		
Commercial	7,460	7,442		
Industrial	140	136	<u>-</u>	
Public authorities	973	972		
Irrigation				
Other (specify) Construction	44	51	·	··
Other (specify) Reclaimed	17	38		
Subtotal	90,729	90.958		
Private fire connections			2,006	2,017
Public fire hydrants			8,936	9,055
Total	90,729	90,958	10,942	11,072

SCHEDULE D-5 Number of Meters and Services on Pipe Systems at End of Year

Size	Meters	Services
5/8 x 3/4 - in	60,831	
3/4 - in	3,217	25,313
1 - in	24,223	62,834
1.5 - in	1,800	1,613
2 - in	3,108	4,363
3 - in	121	40
4 - in	46	749
6 - in	54	729
8 - in	37	801
Over 8 - in	35	305
Total	93,472	96,747

SCHEDULE D-6 Meter Testing Data

	3. More than 15 years	3,404
	2. More than 10, but less than 15 years	30,670
	1. Ten years or less	59,398
B.	Number of Meters in Service Since La	ast Test
	Found fast, requiring billing adjustment	
	3. Used, after repair	244
	2. Used, before repair	59
	New, after being received	
	in Section VI of General Order No. 103;	
Α.	Number of Meters Tested During Year as	Prescribed

SCHEDULE D-7

Water delivered to Metered Customers by Months and Years in <u>CCF</u> (Unit Chosen)¹

Of Service January Commercial 1,601,362				During Current Year	ear			
		February	March	April	May	June	July	Subtotal
	_	1,760,483	1,591,949	1,834,846	2,153,978	2,289,488	2,747,810	13,979,916
	292	133,938	123,986	146,641	150,186	148,028	156,722	975,793
Public authorities 109,296	596	164,796	151,722	180,257	270,858	317,852	375,781	1,570,562
Irrigation		_					ļ	
Other (specify)-Reclaimed 15,811	811	26,236	22,397	56,519	98,011	112,684	152,473	484,131
Other (specify)-Construction 2,085	085	2,777	1,026	1,544	2,821	1,882	2,870	15,005
Total 1,844,846	_	2,088,230	1,891,080	2,219,807	2,675,854	2,869,934	3,435,656	17,025,407
Classification			Duri	During Current Year	ear			Total
of Service August		September	October	November	December	Subtotal	Total	Prior Year
Commercial 2,595,546	ļ	2,860,733	2,380,217	2,010,457	1,687,548	11,534,501	25,514,417	26,059,632
Industrial 149,332	332	181,926	153,897	143,919	118,399	747,473	1,723,266	1,966,153
Public authorities 374,864	864	400,186	282,621	216,439	165,872	1,439,982	3,010,544	2,890,820
Irrigation								
Other (specify)-Reclaimed 129,613	613	130,005	52,440	27,570	25,059	364,687	848,818	878,896
Other (specify)-Construction 3,496	496	4,761	2,584	2,758	1,119	14,718	29,723	60,057
Total 3,252,851		3,577,611	2,871,759	2,401,143	1 997,997	14,101,361	31,126,768	31,855,558

¹ Quantity units to be in hundreds of cubic feet, thousands of gallons, acre-feet, or miner's inch-days.

481,740	
Total population served	
Unknown	
Total acres irrigated	

	SCHEDULE D-8 Status With State Board of Public Health					
1.	Has the State or Local Health Department reviewed the sanitary condition of your water system during the past year? Answer: Yes X No					
2.	Are you having routine laboratory tests made of water served to your consumers? Answer: Yes X No					
3.	Do you have a permit from the State Board of Public Health for operation of your water system? Answer: Yes X No					
4.	Date of permit: See Attached					
5.	If permit is "temporary", what is the expiration date?					
6.	If you do not hold a permit, has an application been made for such permit? Answer: Yes No					
7.	If so, on what date?					

CCHEDIII E D 0				
SCHEDULE D-9				
Statement of Material Financial Interest				
Use this space to report the information required by Section 2 of General Order No. 104-A. If no material financial interest existed during the year or contemplated at the end of the year, such fact shall be so stated. If additional space is required, attach a supplementary statement with reference made thereto.				
No material financial interest existed during the year and none contemplated at the end of the year.				
to material mandal interest existed during the year and none contemplated at the end of the year.				

San Gabriel Valley Water Company Status of State of California Department of Public Health Permits 2011

Los Angeles County Division

There are two permits for this division.

The El Monte - Whittier System Permit PWSID 1910039 was issued by the State on March 25, 1999.

The Montebello System Permit PWSID 1910189 was issued by the State on August 5, 2005.

Fontana Water Company Division

The Fontana System Permit PWSID 3610041 was issued by the State on April 30, 1997.

2011

SCHEDULE E-1 Balancing and Memorandum Accounts

				353000					
									(Over) Under Collected
		Authorized by	Beginning						200
		Decision or	V V V	- 40			_		2
40 H	Description		5	5	Offset				of Year
2	Loidingo	Resolution No.	Balance	Revenues	Expenses	Interest	Surcharge	Surcredit	Balance
į	(a)	(p)	<u>©</u>	9	œ	9	, (9)	É	
-	Pump Taxes	W-4505 & W-4590	6 133 897	13 000 0351	,,,,,,,				3
N	Purchased Water	147 4 DOM 147 4 DOM	(20, 2)	(2,093,60)	41C'470	9/6./	(761,864)		3.104,790
,		VV-45000 & VV-4590	(367,818)	(344,359)	94,180	(948)		113 400	(505,548)
١,	water Production	D.04-07-034, W-4488 & W-4590	(1,922,122)	(4 461 275)	(4 334 987)	(5 54B)			(000,000)
4	Purchased Power	W-4382, W-4498, W-4506, W-4590, D. 04-07-034	2 580 403		(1000)	10.00			(10,723,930)
ç	Water Quality Litigation (Note C)	W-4094 & D.04-07-034	1 760 607		1,1,000	0.0	(216,322)		1,370,860
e	DOHNÆDA		,707,12/		1,064,014	9,071			5,835,212
·		W-4013 & D.04-07-034	2,789	_		5			2 704
-	Water Revenue Adjustment Mechanism	D.10-04-031	175.709		(5,05,311)	950			
6	CARW	D.05-05-015 & D.04-07-034	1700 003/	1000 1001	7 072 0	000	+		(408,344)
	Facilities Fee Memorandum Account	0.01.01.010	(*60,020)	(00-000	2,740,440	(273)			281,037
٩	Constant Tools		(1,004,582)		(1.445,900) A	(2,199)			(2,452,681)
4	Section / 90 Memorandum Account	D.07-04-045 & D.08-05-0541	Q		6 0		-		
=	Cost of Capital Memorandum Account	D-10-10-035	78.824		١.				2
12	Conservation Program Memorandum Account	D.09-08-027	20.348	/2KB 243)	407 400				04,071
13	Land Parcels (F51 and F53) Memorandum Account	0.00.00.007	023.07	(200,000)	001,704	8		+	131,233
١,			340,370			948			547,526
	Interim Kate Memorandum Account	D.11-11-018	0		3,402,212	1,387			3 403 599
2	2010 Tax Act Memorandum Account	R. L-411A	c		150 7481	(60)		-	200.00
					(0+1.00)	(22)			(20.781)

1,445,900	194,991
Note A:	Note B:
Facilities Fees Collected	Section 790 Net Proceeds
Amount taken to Contributions	Reinvestment of Section 790 Net Proceeds
Remaining Balance	Remaining Balance

Note c: D.04-07-034 directed San Gabriel to track settlement proceeds in the Water Quality Litigation Memorandum Account. The balance of such proceeds for the Los Angeles County division was \$11,559,401 and \$0 for the Fontana Water Company division, as of December 31, 2011. The Los Angeles County division proceeds are shown separately because the Commission has directed San Gabriel to track contamination proceeds as a discrete balance for future disposition by the Commission.

Note 1: For Columns d, e, f, g, & h, provide those amounts booked in the current year.

Note 2: The detail for each individual account includes the Beginning of Year Balance, End of Year Balance, each Offset Expense adjustment during the year, each Offset Revenue adjustment during the year, each Surcharge adjustment during the year, each Surcharge adjustment during the year, and the decision or resolution number associated with each item of detail.

Schedule E- 2 Description of Low-Income Rate Assistance Program(s)

For all low income rate assistance programs offered by water utility, provide detailed responses to the following items: *

- 1. Brief description of each low-income rate assistance program provided, by district. This shall include but is not limited to the percent of discount, the dollar amount of discount, what rate is discounted (service charge, quantity, or total bill), qualifying income level, dollar rate increase to remaining customers to pay for this program.
- 2. Participation rate for Year 200_ (as a percent of total customers served).
- 3. Detail of balancing or memorandum account authorized to record expenses incurred and revenues collected for low income rate assistance program.
- * Responses to Schedule E-2 are shown on page 64a

Schedule E- 3 Description of Water Conservation Program(s)

For all water conservation programs offered by water utility, provide detailed responses to the following items: **

- 1. Brief description of each water conservation program provided, by district. This description shall include but not be limited to the type of program offered (such as provision of low-flow plumbing fixtures, leak detection, leak repair, written water conservation tips, or other similar programs to its customers) and length of time it was offered.
- Discuss how each water conservation assistance program is funded, for example, through rates charged to all customers, rates charged to customer receiving water conservation assistance, shareholder contribution, community funding, government funding, or other funding method. Explain why this type of funding was used.
- 3. Cost of each program.
- 4. The degree of participation in each district by customer group.

^{**} Responses to Schedule E-3 are shown on page 64b

SCHEDULE E-2 Description of Low-Income Rate Assistance Programs

For all low income rate assistance programs offered by water utility, provide detailed responses to the following items:

1. Brief description of each low-income rate assistance program provided, by district. This shall include but is not limited to the percent of discount, the dollar amount of discount, what rate is discounted (service charge, quantity, or total bill), qualifying income level, dollar rate increase to remaining customers to pay for this program.

On August 4, 2005, San Gabriel Valley Water Company ("San Gabriel") initiated separate but identical California Alternative Rates for Water (CARW) programs in each of its two ratemaking divisions – Los Angeles County division ("LA County") and Fontana Water Company division ("Fontana") – that were approved by D.05-05-015 and D.04-07-034, respectively. These programs provide a 50% reduction in the monthly service charges of qualifying customers. D.10-04-033 in A.08-09-008 (Conservation Rates) further refined this discount to equal 50% of the residential service charge under Traditional Rate Design. To qualify, the customer must be within the Residential class, reside in a single family dwelling or duplex, be served through a 1-inch or smaller meter, and have a household income within the standards published annually by the California Public Utilities Commission. As of December 31, 2011, San Gabriel's discounts were as follows:

Meter Size	LA County	<u>Fontana</u>
5/8" x 3/4"	\$10.53	\$9.58
3/4"	\$15.80	\$14.37
1"	\$26.33	\$23.95

Costs of the CARW program are recovered by monthly service charge revenue from non-CARW customers (subject to later true-up). The estimated annual cost is \$883,778 (based on a 15% participation rate) in LA County and \$1,142,363 (based on a 15% participation rate) in Fontana.

2. Participation rate for Year 2011 (as a percent of total residential customers served).

As of December 31, 2011, 9,001 or 23.7% of the adopted 38,003 residential single-family customers with a 1-inch or smaller meter had qualified for the CARW program in LA County, and 13,245 or 32.3% of the adopted 40,954 residential single-family customers with a 1-inch or smaller meter had qualified for the CARW program in Fontana.

3. Details of balancing or memorandum account authorized to record expenses incurred and revenues collected for low income rate assistance program.

San Gabriel's CARW memorandum accounts are detailed in Section F (LA County) and G (Fontana) of the Preliminary Statement of its filed tariffs.

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SCHEDULE E-3 Description of Water Conservation Programs

San Gabriel Valley Water Company ("San Gabriel" or the "Company") hereby provides responses to Schedule E-3 of the Annual Report, Description of Water Conservation Programs in conformance with Commission Decision No. 11-05-004.

1. Provide a brief description of each water conservation program offered by the water company, by district. This description shall include but not limited to the type of program offered (such as provision of low-flow plumbing fixtures, leak detection, leak repair, written water conservation tips, or other similar programs to its customer, whether offered with a third party, whether direct install or rebate, and length of time the program was offered.

Los Angeles County Division

- 1) Recycled Water In 2011, the Company partnered with Upper San Gabriel Valley Municipal Water District ("Upper District") and Central Basin Municipal Water District ("Central Basin") to deliver 1,948 acre feet of recycled water to various customers for non-potable landscape irrigation in place of limited drinking water supplies.
- 2) Low-Flow Plumbing Fixture Rebates The Company offers its residential customers a rebate on high efficiency toilets ("HET"), high efficiency clothes washer, landscape rotating nozzles and weather-based irrigation controllers. The Company offers rebates to its commercial, industrial, and institutional ("CII") customers large rotary nozzles, HET, zero water urinals, ph-cooling tower conductivity controller, dry vacuum pump, connectionless food steamers, and icemaking machines.
- Large Landscape Irrigation Efficiency
 — The Company facilitates installation of
 wireless irrigation management systems to assist large landscape customers with
 monitoring and reducing their irrigation needs.
- 4) HET Distribution—The Company works in cooperation with Upper District and Central Basin on HET distribution events. All residential customers are eligible to pick up a maximum of two HET per household at a designated venue and return their old toilets two weeks from the pick up date at the same venue.
- 5) HET Direct Installation Only California Alternative Rate for Water ("CARW") customers within Central Basin are eligible to participate in this direct HET installation program. CARW customers are eligible to receive a maximum of two HETs plus the cost of installation in their home.
- 6) Water Conservation Kits Water conservation kits include 1.5 gallons per minute ("GPM") message showerhead, a 1.5 GPM flow dual spray kitchen aerator, and a

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I GPM aerator. The kits are distributed to residential and CII customers at the Company's commercial offices, during conservation events and after completion of a residential water audit conducted at the customer's home.

- Single-Family Residential Audits The Company offers free water conservation surveys to assist residential customers who are interested in reducing their indoor and outdoor water usage.
- 8) School Conservation Education The Company contracted with the National Theatre for Children ("NTC") to provide educational presentations in schools within its Los Angeles County division service area. The educational presentation presented by NTC provides instructional assistance, educational materials and classroom presentations. A total of 20 presentations were completed during 2011 school year.
- 9) Education/Public Outreach The Company participated in numerous local public events by providing water conservation materials and helping customers become more water efficient. These events include, but are not limited to the following:

<u>Date</u>	Name of Event
April 6, 2011	City of Montebello Business Expo
April 30, 2011	Bobby Salcedo Wellness Jog and Rio Hondo Family Fair
July 15, 2011	City of Rosemead Concerts in the Park
August 3, 2011	City of El Monte Rockin' Wednesday
September 17, 2011	City of El Monte Healthy El Monte Community Bike Ride
October 15, 2011	Upper District Water Fest 2011

Fontana Water Company Division

- 1) HET Direct Installation—The Company works in cooperation with Inland Empire Utilities Agency to replace old toilets with HETs.
- 2) CII Water Use Audit The Company offers it CII customers a water audit to identify inefficient indoor water fixtures and outdoor irrigation systems that need to be retrofitted or replaced. Each customer receives a report that describes the needed improvements and resulting estimated water savings.
- CII Retrofit The Company provides financial assistance to CII customers to help offset the cost of implementing the improvements recommended in the CII Audit Reports.
- 4) Large Landscape Irrigation Efficiency The Company facilitates installation of wireless irrigation management systems to assist large landscape customers with monitoring and reducing their irrigation needs.

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- 5) Water Conservation Kits Water conservation kits include a 1.5 GPM message showerhead, a 1.5 GPM flow dual spray kitchen aerator, and a 1 GPM aerator are distributed to residential and CII customers at the Company's local commercial office, during conservation events and after residential a water audit is completed at the customer's home.
- 6) Single-Family Residential Audits The Company offers free water conservation surveys to assist residential customers who are interested in reducing their indoor and outdoor water usage.
- 7) Gardening Workshop The Company offers gardening workshops to provide customers with helpful information about efficient landscaping and water use. Participates receive a gardening magazine, irrigation controller, positive shut-off hose nozzles, brochures on water saving tips for outdoor use and information on native California plants.
- 10) Education/Public Outreach The Company participated in numerous local public events by providing water conservation materials and helping customers become more water efficient. These events include, but are not limited to the following:

<u>Date</u>	Name of Event
February 4, 2011	Fontana Cruise Night
April 10, 2011	Fontana Teen Fest Talent Show
June 4, 2011	Fontana Days Run
July 13, 2011	City of Fontana Summer Park Events
September 21, 2011	Health Fair at Sierra Lake Elementary School
October 15, 2011	Inland Empire Garden Friendly Plant Sales
October 22, 2011	Water Fest at Chino Basin Water Master
December 10, 2011	Fontana Winter Fest

2. For each water conservation program described above, prepare an estimated conservation savings report in the following basic format (if it is necessary to deviate from this table, provide estimated program savings).

Pursuant to D.11-05-004, the conservation savings report will be provided with San Gabriel's 2012 Annual Report filed with the Commission in 2013.

3. Provide a copy of the California Urban Water Conservation Council Best Management Practices compliance report.

San Gabriel's 2011 Best Management Practices compliance report submitted to the California Urban Water Conservation Council for both divisions is shown in Attachment to Schedule E-3.

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INFORMATION-ONLY CONSERVATION DATA REPORT

1. Baseline average (from 2003-2007 or 10-year baseline if it includes 2003-2007 and only includes years prior to the adoption of a conservation rate design) estimated monthly per customer or service connection consumption by ratemaking district, separated by customer class and meter size. If the water company elects to use a baseline in reliance on the Department of Water Resources methodology developed to implement SBX7-7 without calendar years 2003-2007, the water company shall attach workpapers to support the use of that baseline.

San Gabriel utilized the methodologies developed by Department of Water Resources to calculate baseline per capita water use expressed in gallons per capita per day ("GPCD"). These baselines, which are detailed in the company's adopted 2010 Urban Water Management Plans on file with the Commission, are 158 GPCD for Los Angeles County division and 219 GPCD for Fontana Water Company.

2. Average estimated monthly per customer consumption in one hundred cubic feet by ratemaking district, separated by customer class and meter size.

San Gabriel's conservation tiered rate design applies only to the residential customer classification.

Los Angeles County Division

Meter Size	Average Monthly Residential Consumption (Ccf)	Average Residential Connections	Average Monthly Consumption per Customer (Ccf)
5/8"	417,192	30,457	13.7
3/4"	52,575	2,874	18.3
1"	81,066	4,761	17.0
1 1/2"	3,613	87	41.5
2"	1,519	24	63.3

Fontana Water Company Division

Meter Size	Average Monthly Residential Consumption (Ccf)	Average Residential Connections	Average Monthly Consumption per Customer (Ccf)
5/8"	419,394	22,800	18.4
3/4"	635	30	21.2
<u>1" </u>	347,033	16,842	20.6
1 1/2"	250	6	41.7
2"	180	4	45.0

3. Comparison table including baseline and annual average estimated consumption by ratemaking district, separated by customer class and meter size, for each year following implementation of conservation rate designs, with the percentage reduction in consumption calculation by district and by customer class and meter size within in ratemaking district.

San Gabriel's baseline per capita water use is 158 GPCD for the Los Angeles County division and 219 GPCD for the Fontana Water Company division. The method to calculate per capita water use in GPCD is not comparable to the annual average estimated consumption in hundred cubic feet. However, the following Table shows 2011 annual average consumption by ratemaking district.

Los Angeles County Division

Meter Size	Annual Residential Customer Consumption (Ccf)	Average Residential Connections	Annual Average Consumption (Ccf)
5/8"	5,006,309	30,457	164.4
3/4"	630,901	2,874	219.5
1"	972,790	4,761	204.3
1 1/2"	43,355	87	498.3
2"	18,231	24	759.6

Fontana Water Company Division

Meter Size	Annual Residential Customer Consumption (Ccf)	Average Residential Connections	Annual Average Consumption (Ccf)
5/8"	5,032,604	22,800	220.7
3/4"	7,618	30	253.9
1"	4,164,395	16,842	247,3
1 1/2"	3,002	6	500.3
2"	2,163	4	540.8

4) Average estimated monthly consumption per tier or block separated by ratemaking district, by meter size, and by customer class, and the number of customers in each subgrouping.

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Los Angeles County Division

·	Average Monthly Residential Customer Consumption (Ccf)	Average Residential Connections	Monthly Average Consumption (Ccf))
5/8"	417,192	30,456	13.7
Tier 1	309,789	30,456	10.2
Tier 2	107,403	30,456	3.5
3/4"	52,575	2,874	18.3
Tier 1	31,343	2,874	10.9
Tier 2	21,232	2,874	7.4
1"	81,066	4,760	17.0
Tier 1	49,481	4,760	10.4
Tier 2	31,585	4,760	6.6
1 1/2"	3,613	87	41.5
Tier 1	1,022	87	11.7
Tier 2	2,591	87	. 29.8
2"	1,519	24	63.3
Tier 1	291	24	12.1
Tier 2	14,738	24	614.1

Fontana Water Company Division

	Average Monthly Residential Customer Consumption (Ccf)	Average Residential Connections	Monthly Average Consumption (Ccf)
5/8"	419,384	22,800	18.4
Tier 1	291,044	22,800	12.8 •
Tier 2	128,339	22,800	5.6
3/4"	635	30	21.2
Tier 1	. 397	30	13.2
Tier 2	238	30	7.9
1"	347,033	16,842	20.6
Tier 1	226,617	16,842	13.5
Tier 2	120,416	16,842	7.1
1 1/2"	250	6	41.7
Tier 1	84	6	14.0
Tier 2	166	6	27.7
2"	180	4	45.0
Tier 1	53	4	13.3
. Tier 2	128	4	32.0

5. Estimated monthly number of customers by district, monthly number of disconnection notices generated to those customers, number of customers disconnected for non-payment, and number of customers reconnected.

Los Angeles County Division

	Monthly Average
Total Residential Customers	38,200
Disconnection Notices	6,761
Disconnected for Non-Payment	142
Reconnected	122

Fontana Water Company Division

	Monthly Average
Total Residential Customers	39,682
Disconnection Notices	9,141
Disconnected for Non-Payment	645
Reconnected	554

6. Estimated monthly Best Management Practice compliance costs, by district, separated by customer class, coverage goals or flex track menu (by measure).

The estimated monthly BMP compliance cost for 2011 was \$18,271 for the Los Angeles County division and \$38,926 for the Fontana Water Company division.

7. Any other district-specific factor (such as changes in weather, increases in supply from recycled water, or economic factors) that might contribute to consumption changes.

San Gabriel's Los Angeles County division delivered 1,949 acre feet (848,815 Ccf) of recycled water in 2011 to its CII customers. Recycled water does not count in the DWR per-capita water use calculation, and as such its increased use in place of potable water would lower GPCD water use.

INFORMATION-ONLY FILING LOW-INCOME DATA REPORT

1. Average estimated monthly per customer or service connection low-income customer consumption in one hundred cubic feet by ratemaking district, separated by meter size.

Los Angeles County Division

Meter Size	Average Monthly Residential Low-Income Consumption (Ccf)	Average Low-Income Residential Connections	Average Monthly Consumption (Ccf)
5/8"	100,752	7,236	13.9
_ 	5.467	332	16.5
- 3/4 - 1"	11,503	857	13.4

Fontana Water Company Division

Meter Size	Average Monthly Residential Low-Income Consumption (Ccf)	Average Low-Income Residential Connections	Average Monthly Consumption (Ccf)
5/8"	154,127	8,265	18.6
3/4"	248	9	27.5
1"	82,328	4,026	20.4

²⁾ Average estimated monthly consumption per tier or block separated by ratemaking district, by meter size, and by customer class for low-income customers and the number of customers in each sub-grouping.

Los Angeles Division

74	Average Monthly Residential Low-Income Consumption (Ccf)	Average Low-Income Residential Connections	Average Monthly Consumption (Ccf)
5/8"	100,752	7,236	13.9 ·
Tier 1	75,088	7,236	10.4
Tier 2	25,664	7,236	3.5
3/4"	5,467	332	16.5
Tier 1	3,548	332	10.7
Tier 2	1,919	332	5.8
1"	11,503	857	13.4
Tier 1	8,544	857	10.0
Tier 2	2,959	857	3.5

Fontana Water Company Division

	Average Monthly Residential Low-Income Consumption (Ccf)	Average Low-Income Residential Connections	Average Monthly Consumption (Ccf)
5/8"	154,127	8,265	18.6
Tier 1	108,835	8,265	13.2
Tier 2	45,292	8,265	5.5
_3/4"	248	9	27.5
Tier 1	132	9	14.7
Tier 2	117	9	13.0
1"	82,328	4,026	20.4
Tier 1	54,769	4,026	13.6
Tier 2	27,559	4,026	6.8

3. Estimated monthly number of participating low-income customers by district, monthly or bimonthly number of disconnection notices generated to those customers, number of customers disconnected for non-payment and number of customers reconnected, for all low-income customers:

Los Angeles County Division

	Monthly Average
Total Low-Income Customers	8,426
Disconnection Notices	Not Available
Disconnected for Non-Payment	27
Reconnected	19

Fontana Water Company Division

	Monthly Average
Total Low-Income Customers	12,301
Disconnection Notices	Not Available
Disconnected for Non-Payment	242
Reconnected	192

- 4. Low-income customers that participate in conservation programs
 - Describe the water conservation programs by ratemaking district(s),

Los Angeles County division, in cooperation with its regional wholesale water suppliers, provides a number of programs to residential low-income customers. These programs include rebates and direct installation of high efficiency water saving devices, water audits, high-efficiency toilet distribution program and education and public outreach.

Fontana Water Company division has various programs in cooperation with its regional wholesale water suppliers, including single and multi-family direct high-efficiency toilet installation program, residential water surveys, gardening classes and education and public outreach.

- Identify whether it is offered with a third party,

Los Angeles County division coordinates its low income programs with the Metropolitan Water District of Southern California, Upper San Gabriel Valley Municipal Water District and Central Basin Municipal Water District.

Fontana Water Company division coordinates its low-income program with the Inland Empire Utilities Agency.

Specify how low-income customers are targeted by or included in the program, describe outreach efforts used to reach low income program participants (application, re-certification, separate outreach), length of time the program been offered, and criteria used to establish the success of the program.

Low-income program applications are available in San Gabriel's commercial offices and during conservation events. San Gabriel uses a number of methods to inform low-income customers about various conservation programs. Each year, all customers receive a bill insert that provides information and application regarding the California Alternative Rates program. Targeted programs to low-income customers included direct mailing of post cards, distributing flyers at public events and posting information in each of the company's commercial offices.

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Schedule E- 4 Report on Affiliate Transactions

Affiliate includes all related companies including but not limited to Parent, Affiliates, and Subsidiaries.

INSTRUCTIONS:

- * For those utilities with specifically authorized affiliate transaction rules, provide all information required by those rules. Refer to D.92-04-032, D.93-09-036, D.95-06-017, D.96-07-057, D.02-10-058, D.04-07-037 and D.05-07-044. See Attachment to Schedule E-4.
- * For those utilities with no specifically authorized affiliate transaction rules, or those utilities whose authorized affiliate transaction rules do not provide the following information, provide the following:
- 1. Summary of all transactions between regulated water utility and its affiliated companies for the previous calendar year. The summary shall include a description of each transaction and an accounting of all dollars associated with each transaction although each transaction need not be separately identified where multiple transactions occur in the same account. These transactions shall include:
- (a) services provided by regulated water utility to any affiliated company; See Attachment to Schedule E-4
- (b) services provided by any affiliated company to regulated water utility; None
- (c) assets (both tangible and intangible) transferred from regulated water utility to any affiliated company; None
- (d) assets (both tangible and intangible) transferred from any affiliated company to regulated water utility; None
- (e) employees transferred from regulated water utility to any affiliated company; None
- (f) employees transferred from any affiliated company to regulated water utility; None
- (g) financing arrangements and transactions between regulated water utility and any affiliated company. See Attachment to Schedule E-4

San Gabriel Valley Water Company Schedule E-4 Report on Affiliate Transactions

1. (a) Payments from affiliates for executive and accounting services:

	Amount
Utility Investment Company	37,264.60
Total	37,264.60 *

Note * All costs, including employee time, fringes, overheads, and other expenses San Gabriel Valley Water Company incurs to provide administrative and accounting services to an affiliated company are charged through regular monthly billing, for which San Gabriel Valley Water Company is paid, pursuant to a Services Agreement between San Gabriel Valley Water Company and its affiliates. The Services Agreement was adopted and approved by the Commission in D.93-09-036, and subsequently approved in D.95-06-017, D.96-07-057, D.02-10-058, D.04-07-034, D.05-07-044, and D.08-06-022.

(g) Periodic short term loans from affiliate (Utility Investment Company)
 Maximum outstanding at any one time - \$33,100,000.00. Amount outstanding at year-end - \$0.00

Interest paid on short term loans from affiliate (Utility Investment Company)
Total for 2011 - \$437,214.31

FOR ALL WATER COMPANIES SAFE DRINKING WATER BOND ACT/STATE REVOLVING FUND DATA

Please provide the following information relating to each Safe Drinking Water Bond Act (SDWBA) or Safe Drinking Water State Revolving Fund loan surcharge collection for the calendar year. Please use one page per loan. None.

1,	Current Fiscal Agent:				
	Name: Address: Phone Number: Account Number: Date Hired:				
2.	Total surcharge collecte	d from customers during the 12 m	onth reporting period:		
	\$		Meter Size	No. of Metered Customers	Monthly Surcharge Per Customer
			3/4 inch 1 inch 1 1/2 inch		
			2 inch 3 inch 4 inch		
			6 inch		
			Number of Flat Rate Customers		
			Total		
3.	Summary of the bank ac	count activities showing:			
	Deposits dur	eginning of year ing the year ed for calendar year		\$	
		from this account			
4.	Reason or Purpose of W	fithdrawal from this bank account:			٠

FOR ALL WATER COMPANIES SAFE DRINKING WATER BOND ACT/STATE REVOLVING FUND DATA (Continued)

5. Plant amounts included in Schedule A-1a, Account No. 101--Water Plant in Service which were funded using SDWBA or SRF funds: None.

			Balance	Plant	Plant	Other	
l :			Beginning	Additions	Retirements	Debits*	Balance
Line	Acct.	Title of Account	of Year	During Year	During Year	or (Credits)	End of Year
No.	No.	(a)	(b)	(c)	(d)	(e)	(f)
		NON-DEPRECIABLE PLANT					
2	_301	Intangible plant					
3	303	Land					
4		Total non-depreciable plant				-	
	_						
5		DEPRECIABLE PLANT					* * * * * * * * * * * * * * * * * * * *
6		Structures					
7	307	Wells					
8	317	Other water source plant					
9	311	Pumping equipment					
10	320	Water treatment plant					
11	330	Reservoirs, tanks and sandpipes					
_12	331	Water mains					
13	333	Services and meter installations			· · · · · · · · · · · · · · · · · · ·		
14		Meters					
15	335	Hydrants					
16	339	Other equipment			- 		
17	340	Office lurniture and equipment	·-··				
18	341	Transportation equipment					
19		Total depreciable plant					
_20		Total water plant in service	-				

FACILITIES FEES DATA

Please provide the following information relating to Facilities Fees for districts or subsidiaries servicing 2,000 or fewer connections for the calendar year. (Per D.91-04-068). <u>Not Applicable</u>.

1.	Trust Account Information:	
	Bank Name:	•
	Address:	
	Account Number:	
	Date Opened:	
2.	Facilities Fees collected for new connections during the calendar year	ar:
	A. Commercial	
	NAME	AMOUNT
		\$
		\$
	B. Residential	
	D. Residential	
	NAME	AMOUNT
		- <u> </u>
		\$
		\$
3.	Summary of the bank account activities showing:	
-	o the bank account activities showing.	AMOUNT
		AMOUNT
	Balance at beginning of year	\$_
	Deposits during the year	\$
	Interest earned for calendar year Withdrawals from this account	\$
	Balance at end of year	\$
	Dalance at end of year	\$
	Reason or Purpose of Withdrawal from this bank account:	
-		
-		
-		
	······································	

	DECLARATION
(PLEASE VERIFY THAT	ALL SCHEDULES ARE ACCURATE AND DOCUMENTS
	ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)
I, the undersigned	R.W. Nicholson
	Officer, Partner, or Owner (Please Print)
	Officer, Farther, or Owner (Please Print)
of	San Gabriel Valley Water Company
	Name of Utility
Fare and records	lare that this report has been prepared by me, or under my direction, from
same to be a complete and con	rect statement of the husiness and affairs of the object.
same to be a complete and con	rect statement of the business and affairs of the above-named respondent ty for the period of January 1, 2011, through December 31, 2011.

San Gabriel's Report on company-wide customer service performance required by General Order 103-A, Section VIII.2(B) is included herewith as Appendix A.

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Appendix A

GO 103-A CUSTOMER SERVICE PERFORMANCE STANDARDS REPORT 2011 SAN GABRIEL VALLEY WATER COMPANY

,如此,是是我们的人,也是我们的人,也是有什么的人,也是我们的人,也是我们的人,也是我们的人,也是我们的人,也是我们的人,也是我们的人,也是我们的人,我们也是我们的人,也是我们的人,我们也是我们的人	Реггогталсе	10	07	03	5	Date	Comments
1. TELEPHONE PERFORMANCE STANDARDS	Measure						
(A) % Calls Answered in 30 seconds							San Gabriel does not employ an automated call
(B) Abandonment Rate							distibution system (ACD) at this time.
BILLING PERFORMANCE STANDARDS						新是 · "这会	
A) % Bills Rendered In 7 days	0.99 = 0.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
(B) % of Inaccurate Bills Rendered	< or = 3.0%	0.1%	0.1%	0.1%	0.1%	0.1%	
(C) % of Payment Posting Errors	< or = 1.0%	0.00%	0.00%	0.00%	0.00%	0.00%	
(D) % Final Bill and Final Read							No performance measure. In compliance.
METER READING PERFORMANCE STANDARD	***************************************		454	10 A 40		ju.	
(A) % Meters Not Read	< or = 3.0%	0.06%	0.07%	0.05%	0.06%	0.06%	
WORK COMPLETION PERFORMANCE STANDARDS			40				
(A) % of Scheduled Appointments Missed	< or = 5.0%	0.26%	0.90%	0.24%	0.10%	0.48%	
(B) % Customer Requested Scheduled Orders Missed	< or = 5.0%	0.5%	0.7%	0.4%	1.4%	0.7%	
RESPONSE TO CUSTOMER AND REGULATORY				11.0			
COMPLAINTS PERFORMANCE STANDARD							
(A) % of Complaints to Utility from Consumer Affairs Branch	< or = 0.10%	0.00%	0.00%	0.00%	0.00%	0.00%	
SERVICE INTERUPTION					100		
(1) Date and time of service interuption							The reporting standard requires each utility
(2) Date and time service is restored							to keep a complete record of all interruptions,
(3) Number of service connections affected							both emergency and scheduled. Records are
(4) Equipment that operated and failed							kept in San Gabriels permanent records and
(5) Cause of interruption							available upon request.
(6) Actions required to restore service							
(7) Identification of person reporting							
(8) Steps taken to prevent recurrence							