U#	Received Examined	CLASS A WATER UTILITIES
	AN	2016 NUAL REPORT OF
	(NAME UNDER WHICH CORPORATIO	N WATER SYSTEMS DN, PARTNERSHIP, OR INDIVIDUAL IS DOING BUSINESS) ND AVENUE, STE 100
		Δ CA 91724-4044

(OFFICIAL MAILING ADDRESS)

TO THE
PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA
FOR THE
YEAR ENDED DECEMBER 31, 2016

REPORT MUST BE FILED NOT LATER THAN MARCH 31, 2017

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GENERAL INSTRUCTIONS

1. Two completed and signed hard copies of this report and one electronic copy must be filed **NOT LATER THAN MARCH 31, 2017**, with:

CALIFORNIA PUBLIC UTILITIES COMMISSION DIVISION OF WATER AND AUDITS ATTN: BRUCE DEBERRY 505 VAN NESS AVENUE, ROOM 3106 SAN FRANCISCO, CALIFORNIA 94102-3298

bruce.deberry@cpuc.ca.gov

- 2. Failure to file the report on time may subject a utility to the penalties and sanctions provided by the Public Utilities Code.
- 3. The Oath on Page 60, must be signed by an authorized officer, partner, or owner.
- 4. The report must be prepared in ink or by the use of a typewriter. Computer generated report forms may be substituted.
- 5. The report must be filled in, and every question answered. **LEAVE NO SCHEDULE BLANK**. Insert the words "none" or "not applicable" or "n/a" when appropriate.
- 6. Certain balance sheet and income statement accounts refer to supplemental schedules. The totals of the details in the latter must agree with the balances of the accounts to which they refer.
- 7. Some schedules provide for a "balance at beginning of year." The amount shown should agree with the "balance at end of year" as shown in the report for the previous year. If there is a difference, it should be explained by footnote.
- 8. When there is insufficient space in a schedule to permit a complete statement of the requested information, insert sheets should be prepared and identified by the number of the schedule to which it refers. Be certain that the inserts are securely attached to the report. If inserts are needed, prepare all inserts in one separate electronic file in Microsoft Excel format and file it with the electronic file of this report.
- 9. This report must cover the calendar year from January 1, 2016, through December 31, 2016. Fiscal year reports will not be accepted.
- 10. Your company's external auditor information, such as external auditor's name, phone number, and address, must be included in Page 12, Item 12, of this report.

INSTRUCTIONS

FOR PREPARATION OF

SELECTED FINANCIAL DATA SHEET

FOR ALL WATER UTILITIES

To prepare the attached data sheets, refer to the Balance Sheet, Income Statement and supporting detail schedules in the annual report for the required data.

Please follow the instructions below:

- 1. Common plant allocated to water should be indicated with water plant figures in Net Plant Investment.
- 2. The capitalization section for those reporting on both <u>California Only</u> and <u>Total System Forms</u> should be identical and completed with <u>Total Company Data</u>. Be sure that Advances for Construction include California water data only.
- 3. Complete the operation section with California water revenues and expenses, but if necessary, remove interdepartmental revenues and expenses.
- 4. All other utility and nonutility revenues and expenses are netted on Line No. 38.

BALANCE SHEET AND CAPITALIZATION DATA

Calendar Year 2016

Name of Utility:	SUBURBAN WATER SYSTEMS	Telephone:_	(626) 543	3-2500
Person Responsible f	or this Report:	BOB KELLY		
		1/1/2016	12/31/2016	Average
BALANCE SHEET	T DATA			
 Intangible Plant 		1,264,823	1,264,823	1,264,823
2 Land and Land F	Rights	1,070,591	1,073,663	1,072,127
3 Depreciable Plan	nt	249,999,897	260,459,121	255,229,509
4 Gross Plant	in Service	252,335,311	262,797,607	257,566,459
5 Less: Accumula	ted Depreciation	(90,105,780)	(96,516,195)	(93,310,988)
6 Net Water P	lant in Service	162,229,531	166,281,412	164,255,472
7 Water Plant Held	d for Future Use	1,470,724	629,446	1,050,085
8 Construction Wo	ork in Progress	1,229,834	6,847,795	4,038,815
9 Materials and Su	upplies	394,049	443,677	418,863
10 Less: Advances	for Construction	(6,757,984)	(6,498,773)	(6,628,379)
11 Less: Contribution	ons in Aid of Construction	(15,097,885)	(15,146,936)	(15,122,411)
12 Less: Accumulat	ted Deferred Income and Investment Tax Credits	(186,570)	(159,322)	(172,946)
13 Net Plant Investi	ment	143,281,699	152,397,299	147,839,499
CAPITALIZATION	l			
14 Common Stock		745,380	745,380	745,380
15 Proprietary Capi	tal (Individual or Partnership)	0	0	0
16 Paid-in Capital		5,008,394	5,008,394	5,008,394
17 Retained Earning	gs	79,355,301	84,102,793	81,729,047
18 Common Sto	ock and Equity (Lines 14 through 17)	85,109,075	89,856,567	87,482,821
19 Preferred Stock		3,982,267	3,982,267	3,982,267
20 Long-Term Debt		58,000,000	58.000.000	58.000.000

0

151,838,834

0

147,091,342

0

149,465,088

Notes Payable

Total Capitalization (Lines 18 through 21)

21

22

INCOME STATEMENT AND OTHER DATA

Calendar Year 2016

Name of Utility: SUBURBAN WATER SYSTEMS		Telephone: (626)		43-2500					
						Annual			
	INCOME STATEM	ENT				Amount			
23	Unmetered Wate	r Revenue				582,035			
24	Fire Protection R	evenue			-	1,204,420			
25									
26	Metered Water R	evenue			•	70,615,319			
27	Total Operatin	ng Revenue			_	72,401,774			
28	Operating Expen	<u>ses</u>			_	43,650,090			
29	Depreciation Exp	ense (Composite Rate: 3.7%)			_	8,095,021			
30	Amortization and	Property Losses			_	159,822			
31	Property Taxes				_	1,311,887			
32	Taxes Other Tha	n Income Taxes			_	652,675			
33	Total Operatir	ng Revenue Deduction Before Ta	axes		_	53,869,495			
34	California Corp. F	ranchise Tax			•	1,424,703			
35	Federal Corporat	e Income Tax			•	5,142,792			
36	Total Operatir	ng Revenue Deduction After Tax	es		•	60,436,990			
37	Net Operating Inc	come (Loss) - California Water C	perations		_	11,964,784			
38	Other Operating	and Nonoperating. Income and E	xp Net (Exclude	e Interest Expe	ense)	(225,068)			
39	Income Availa	ble for Fixed Charges			_	12,189,852			
40	Interest Expense				_	2,640,793			
41	Net Income (I	.oss) Before Dividends			_	9,549,059			
42	Preferred Stock I	Dividends			_	168,792			
43	Net Income (I	oss) Available for Common Sto	ck		- -	9,380,267			
(OTHER DATA								
44	Refunds of Adva	nces for Construction				259,211			
45	Total Payroll Cha	rged to Operating Expenses			•	8,656,323			
46	Purchased Wate	•			•	9,031,618			
47	Power				•	2,820,355			
					-	_			
48	Class A Water C	ompanies Only:							
	a. Pre-TRA 1986	S Contributions in Aid of Construction	ction		_	1,187,543			
	b. Pre-TRA 1986	Advances for Construction			_	174,187			
	c. Post TRA 198	6 Contributions in Aid of Constru	ıction		_	13,959,393			
	d. Post TRA 198	6 Advances for Construction			-	6,324,586			
						Annual			
	Active Service Cor	nections (Exc. Fire Pro	otect.)	Jan. 1	Dec. 31	Average			
49	Metered Service	Connections		74,955	74,968	74,962			
50	Flat Rate Service			1,169	1,184	1,177			
51		ervice Connections		76,124	76,152	76,138			
٠.				,	. 5, . 52	, 0, . 00			

BALANCE SHEET AND CAPITALIZATION DATA Adjusted to Exclude Non-Regulated Activity Calendar Year 2016

Name of Utility:		SUBURBAN WATER SYSTEMS	Telephone:	(626) 543-2500		
Per	son Responsible fo	or this Report:	BOB KELLY			
			1/1/2016	12/31/2016	Average	
	BALANCE SHEET	T DATA				
1	Intangible Plant		1,264,823	1,264,823	1,264,823	
2	Land and Land R		1,070,591	1,073,663	1,072,127	
3	Depreciable Plan		249,999,897	260,459,121	255,229,509	
4	Gross Plant i		252,335,311	262,797,607	257,566,459	
5	Less: Accumulat	·	(90,105,780)	(96,516,195)	(93,310,988)	
6		ant in Service	162,229,531	166,281,412	164,255,472	
7	Water Plant Held		1,470,724	629,446	1,050,085	
8	Construction Wo	•	1,229,834	6,847,795	4,038,815	
9	Materials and Su Less: Advances f		<u>394,049</u> (6,757,984)	<u>443,677</u> (6,498,773)	418,863	
10 11		ns in Aid of Construction	(15,097,885)	(15,146,936)	(6,628,379) (15,122,411)	
12		ed Deferred Income and Investment Tax Credits	(186,570)	(159,322)	(172,946)	
13	Net Plant Investn		143,281,699	152,397,299	147,839,499	
14	CAPITALIZATION Common Stock		745,380	745,380	745,380	
15	Proprietary Capit	al (Individual or Partnership)	0	0	0	
16	Paid-in Capital		5,008,394	5,008,394	5,008,394	
17	Retained Earning		77,154,562	81,670,701	79,412,631	
18		ck and Equity (Lines 14 through 17)	82,908,336	87,424,475	85,166,405	
19	Preferred Stock		3,982,267	3,982,267	3,982,267	
20	Long-Term Debt		58,000,000	58,000,000	58,000,000	
21	Notes Payable	insting (Lines 10 threath 01)	144,000,000	140 400 740	147 140 070	
22	l otal Capitali	zation (Lines 18 through 21)	144,890,603	149,406,742	147,148,672	
Not	e:					
	-					

INCOME STATEMENT AND OTHER DATA Adjusted to Exclude Non-Regulated Activity Calendar Year 2016

Nar	ne of Utility:	SUBURBAN WATER SYSTEMS	Telephone:	(626) 5	43-2500
					Annual
	INCOME STAT	EMENT			Amount
23	Unmetered W	ater Revenue			582,035
24	Fire Protection	Revenue			1,204,420
25	Irrigation Reve	enue			0
26	Metered Wate				70,615,319
27	Total Ope	rating Revenue			72,401,774
28	Operating Exp	=			43,650,090
29	Depreciation E	expense (Composite Rate: 3.7%)			8,095,021
30		nd Property Losses			159,822
31	Property Taxe	S			1,311,887
32	Taxes Other T	han Income Taxes			652,675
33	Total Ope	rating Revenue Deduction Before Taxes			53,869,495
34	California Corp	o. Franchise Tax			1,390,185
35		rate Income Tax			5,018,193
36	Total Ope	rating Revenue Deduction After Taxes			60,277,873
37	Net Operating	Income (Loss) - California Water Operation	ons		12,123,901
38		ng and Nonoperating. Income and Exp N		pense)	165,402
39		ailable for Fixed Charges			11,958,499
40	Interest Exper	se			2,640,793
41	Net Incom	e (Loss) Before Dividends			9,317,706
42	Preferred Stoo				168,792
43	Net Incom	e (Loss) Available for Common Stock			9,148,914
	OTHER DATA				
44	Refunds of Ad	vances for Construction			259,211
45	Total Payroll C	Charged to Operating Expenses			8,656,323
46	Purchased Wa	ater			9,031,618
47	Power				2,820,355
48	Class A Wate	r Companies Only:			
	a. Pre-TRA 1	986 Contributions in Aid of Construction			1,187,543
	b. Pre-TRA 1	986 Advances for Construction			174,187
	c. Post TRA	1986 Contributions in Aid of Construction			13,959,393
	d. Post TRA	1986 Advances for Construction			6,324,586
					Annual
_	Active Service (Connections (Exc. Fire Protect.)_	Jan. 1	Dec. 31	Average
49	Matered Servi	ce Connections	74,955	74,968	74,962
50		ice Connections	1,169	1,184	1,177
51		e Service Connections	76,124	76,152	76,138
51	i olai Acliv	o octate dominections	70,124	70,102	70,100

Notes to Adjusted Selected Financial Data

Instructions: Provide reasons for each adjustment to the Selected Financial Data due to non-regulated activities. Detail this information by name of line item (Gross Plant, Operating Revenues, etc.), account number, dollar amount, and by point in time (end of year, beginning of year, or average).

1	California Corp. Franchise Tax, Account #50710, \$34,518 (end of year balance), to exclude state tax on non-tariff activity (i.e., non-regulated)
2	Federal Corporate Income Tax, Account #50720, \$124,599 (end of year balance), to exclude federal tax on non-tariff activity (i.e., non-regulated)
3	Other Operating and Nonoper. Income and (Exp.), Account #52600, \$390,470 (end of year balance), to exclude non-tariff activity (i.e., non-regulated)
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Excess Capacity and Non-Tariffed Services

NOTE: In D.00-07-018, D.03-04-028, and D. 04-12-023, the CPUC set forth rules and requirements regarding water utilities provision of non-tariffed services using excess capacity. These decisions require water utilities to: 1) file an advice letter requesting Commission approval of that service, 2) provide information regarding non-tariffed goods/services in each companies Annual Report to the Commission.

Based on the information and filings required in D.00-07-018, D.03-04-028, and D.04-12-023, provide the following information by each individual non-tariffed good and service provided in 2015:

	Applies to All Non-Tariffed Goods/Services that require Approval by Advice Letter										
	дµпеѕ	to All Not	Total Revenue Derived from		Total Expenses Incurred to Provide	provai by	Advice Letter and/or Resolution Number	Total Income Tax Liability Incurred Because of Non-	Income	Gross Value of Regulated Assets Used in the Provision of a Non-	
Row Number	Description of Non-Tariffed Goods/Services	Active or Passive	Non-tariffed Goods/ Services (by account)	Revenue Account Number	Non-tariffed Goods/ Services (by account)	Expense Account Number	Approving Non-tariffed Goods/ Services	tariffed Goods/ Services (by account)	Tax Liability Account Number	tariffed Goods/ Services (by account)	Regulated Asset Account Number
	Residential Houseline Program	Active		52600=90% 61410=10%	N/A		Approval not required	236,025	2280		
2	Antenna-Lease	Passive	74,239	52600=70% 61415=30%	N/A		Approval not required	30,252	2280		
3	Recycle Water	Passive	16,974	52600=70% 61415=30%	N/A		Approval not required	6,917	2280		

GENERAL INFORMATION 1. Name under which utility is doing business: SUBURBAN WATER SYSTEMS 2. Official mailing address: 1325 N GRAND AVENUE, COVINA, CALIFORNIA, 91724-4044 3. Name and title of person to whom correspondence should be addressed: RICHARD RICH, GENERAL MANAGER Telephone: (626) 543-2500 Address where accounting records are maintained: 1325 N GRAND AVENUE, SUITE 100, COVINA, CALIFORNIA, 91724-4044 5. Service Area (Refer to district reports if applicable): IN OR NEAR COVINA, WEST COVINA, LA PUENTE GLENDORA, HACIENDA HEIGHTS, WHITTIER, LA MĪRADA, AND ADJACENT UNINCORPORATED AREAS IN LOS ANGELES COUNTY, AND BUENA PARK, LA HABRA, WALNUT, AND ADJACENT UNINCORPORATED AREAS IN ORANGE COUNTY 6. Service Manager (If located in or near Service Area.) (Refer to district reports if applicable.) RICHARD RICH, GENERAL MANAGER Telephone: (626) 543-2500 Name: Address: 1325 N GRAND AVENUE, SUITE 100, COVINA, CALIFORNIA, 91724-4044 7. OWNERSHIP. Check and fill in appropriate line: Individual (name of owner) Partnership (name of partner) Partnership (name of partner) Partnership (name of partner) SUBURBAN WATER SYSTEMS Corporation (corporate name) Organized under laws of (state) CALIFORNIA Date: APRIL 15, 1907 Principal Officers: MICHAEL O. QUINN PRESIDENT & CEO Name: Title: KIRK B. MICHAEL Title: CFO, VP FINANCE & TREASURER Name: Name: WILLIAM K. DIX Title: VP, GENERAL COUNSEL & SECRETARY Name: Title: 8. Names of associated companies: SOUTHWEST WATER COMPANY 9. Names of corporations, firms or individuals whose property or portion of property have been acquired during the year, together with date of each acquisition: Name: Date: Name: Date: Name: Date: Name: Date: 10. Use the space below for supplementary information or explanations concerning this report: 11. List Name, Grade, and License Number of all Licensed Operators: See attached 12. List Name, Address, and Phone Number of your company's external auditor: Price Waterhouse Coopers Name: (713) 356-4000 Telephone: Address: 1201 Louisiana St., Suite 2900, Houston, TX 77002 13. This annual report was prepared by: Name of firm or consultant: NONE Address of firm or consultant: Phone Number of firm or consultant:

Suburban affiliates

1)	California Domestic Water Company
2)	Covina Irrigating Company
3)	ECO Resources, Inc.
4)	New Mexico Utilities, Inc.
5)	Kiawah Island Utility, Inc.
6)	KIU Holdings, L.L.C.
7)	Monarch Utilities, Inc.
8)	Monarch Utilities I, L.P.
9)	Ni America Texas, LLC
10)	North County Water Reclamation, Inc
11)	Northwest Utility Systems Inc
12)	Southeast Utility Systems, Inc.
13)	SW Merger Acquisition Corporation
14)	SouthWest Water Company
15)	SWWC Services, Inc.
16)	Texas Water Services Group, LLC.
17)	TWC Utility Company, LLC.
18)	SWWC Operations, Inc.

Cert No.	Grade	First Name	Last Name
38175	T2	Aaron	Sanchez
15203	T2	Alejandro	Rangel
23687	Т3	Bob	McEntyre
33011	T2	Brandon	Van Veldhuizen
31915	T2	Brendon	Keathley
24372	T4	Chris	Arrighi
29737	T2	Craig	Gott
18823	T2	Curtis	Hansen
3264	T2	Damon	Bingle
26742	T2	Daniel	Gonzalez
31842	T2	Darrin	Carbajal
19467	T2	David	Button
36312	T1	David	Islas
33410	T1	Dominic	Luevano
34511	T1	Eric	Aguilar
26595	T2	Fernando	Hernandez
39011	T2	Jaime	Gonzalez
20769	T2	Jayme	Schaefer
22952	T2	Jerry	Hoing
27045	T3	Jesse	Malinowski
36176	T1	John	Maguire
27179	T1	Johnny	Pestano
26294	T3	Josh	Vaughn
18482	T1	Kathleen	Medina
34503	T2	Kenneth	Reich
35913	T1	Laura	Sainz
22933	T1	Leonard	Gaskin
33174	T1	Luis	Preciado
27770	T2	Matthew	Martinez
30295	T1	Michael	Chiraulo
32477	T2	Michael	Rodriguez
21840	T2	Mona	Kort-Boers
9346	T2	Nicholas	Cafagno
7359	T3	Norris	Fulfer
27538	T2	Omar	Ochoa
38181	T1	Pablo	Martinez
12917	T3	Pat	Pooler
32347	T2	Patricio	Montoya
38891	T2	Paul	Dimaggio
30840	T2	Pedro	Angel
32303	T2	Phillip	Rodriguez
38871	T1	Ramiro	Garcia
18440	T2	Randy	Keefer
31881	T2	Richard	Rich
23818	T4	Rosalba	Magana
34872	T1	Steven	Alvarez
12233	T3	Thomas	Luczak
21486	T2	Timothy	Tillery
12722	T2	Tom	Medina
34197	T1	Victor	Franco
5+15 <i>1</i>		. 10101	

Cert No.	Grade	First Name	Last Name
44629	D2	Aaron	Sanchez
47575	D1	Alberto	Martinez
4851	D3	Alejandro	Rangel
25918	D4	Bob	McEntyre
36056	D2	Brandon	Van Veldhuizen
8928	D2	Brenda	Zuniga
33930	D3	Brendon	Keathley
37729	D2	Brian	Inman
14187	D5	Chris	Arrighi
47077	D2	Christian	Lucero
37337	D3	Craig	Gott
8012	D4	Curtis	Hansen
8917	D3 D3	Damon Daniel	Bingle Gonzalez
29009 33462	D3	Darleen	Phares
34545	D3	Darrin	Carbajal
7262	D5	David	Button
38544	D3	David	Islas
28240	D3	David	Vaughn
39543	D2	Dominic	Luevano
7151	D2	Dominica	Briseno
35802	D1	Eric	Aguilar
47746	D1	Felipe	Hernandez
27548	D3	Fernando	Hernandez
47090	D2	Francisco	Garcia
27696	D1	Irene	Standi
47477	D2	Jaime	Gonzalez
42558	D2	Javier	Tripodi
7167	D3	Jayme	Schaefer
7762	D3	Jerry	Hoing
30263	D3	Jesse	Malinowski
42330 42457	D1 D2	Jocelyn Joel	Padilla Salmeron
41632	D1	John	Maguire
29195	D2	Johnny	Pestano
28240	D4	Josh	Vaughn
8921	D2	Kathleen	Medina
42291	D2	Kenneth	Reich
43083	D1	Laura	Sainz
38766	D1	Leonard	Gaskin
37614	D2	Luis	Preciado
29191	D3	Matthew	Martinez
30741	D1	Michael	Chiraulo
36162	D2	Michael	Rodriguez
8920	D3	Mona	Kort-Boers
2849	D4 D2	Nicholas Nora	Cafagno Velarde
8199 1700	D2	Norris	Fulfer
30290	D2	Omar	Ochoa
43351	D2	Pablo	Martinez
8923	D2	Pam	Nolton
3698	D5	Pat	Pooler
35756	D3	Patricio	Montoya
47021	D2	Paul	Dimaggio
36735	D2	Pedro	Angel
35764	D4	Phillip	Rodriguez
40962	D2	Ramiro	Garcia
6734	D4	Randy	Keefer
38187	D3	Richard	Rich
37031	D1	Robert	Galvez
9395	D2	Rolshun	Monette
14586	D4	Rosalba	Magana
47233	D1	Ryan	Batista
38722	D1	Salvatore	Bertola
45899	D1	Samuel	Perez

SCHEDULE A COMPARATIVE BALANCE SHEETS Assets and Other Debits

			Schedule	Balance	Balance
Line		Title of Account	No.	End-of-Year	Beginning of Year
	Acct.	(a)	(b)	(c)	(d)
1	71001.	I. UTILITY PLANT	(6)	(0)	(4)
2	100	Utility Plant in Service	A-1	270,274,848	255,035,869
3	107	Utility Plant Adjustments	<u> </u>	-	-
4	.07	Total Utility Plant		270,274,848	255,035,869
5	250	Reserve for Depreciation of Utility Plant	A-3	(95,878,765)	(89,625,892)
6	251	Reserve for amortization of limited term utility investments	A-3	(665,980)	(506,921)
7	252	Reserve for amortization of utility plant acquisition adjustment	A-3	28,550	27,033
8	232	Total utility plant reserves	A-3	(96,516,195)	(90,105,780)
9		Total utility plant reserves Total utility plant less reserves		173,758,653	164,930,089
10		Total utility plant less reserves		173,730,033	104,930,009
11		II. INVESTMENT AND FUND ACCOUNTS			
12	110	Other Physical Property	A-2	125,797	107,383
13	253	Reserve for depreciation and amortization of other property	A-3	(42,860)	(21,374)
14	200	Other physical property less reserve	Α σ	82,937	86,009
15	111	Investments in Associated Companies	A-4		-
16	112	Other Investments	A-5		_
17	113	Sinking Funds	A-6		_
18	114	Miscellaneous Special Funds	A-7		_
19	117	Total investments and fund accounts	, , ,	82,937	86,009
20		Total investments and fund accounts		02,007	00,000
21		III. CURRENT AND ACCRUED ASSETS			
22	120	Cash		154,719	110,312
23	121	Special Deposits	A-8	-	-
24	122	Working Funds		=	=
25	123	Temporary Cash Investments		-	-
26	124	Notes Receivable	A-9	-	-
27	125	Accounts Receivable		6,892,516	6,546,192
28	126	Receivables from Associated Companies	A-10	10,021,929	10,659,438
29	131	Materials and Supplies		443,677	394,049
30	132	Prepayments	A-11	2,140,390	2,756,616
31	133	Other Current and Accrued Assets	A-12	=	-
32		Total Current and Accrued Assets		19,653,231	20,466,607
33					
34		IV. DEFERRED DEBITS			
35	140	Unamortized Debt Discount and Expense	A-13	692,055	754,394
36	141	Extraordinary Property Losses	A-14	-	-
37	142	Preliminary Survey and Investigation Charges		-	-
38	143	Clearing Accounts		-	-
39	145	Other Work in Progress		23,179	87,130
40	146	Other Deferred Debits	A-15	12,957,325	12,246,593
41		Total Deferred Debits		13,672,559	13,088,117
42		Total Assets and Other Debits		207,167,380	198,570,822
43					

SCHEDULE A COMPARATIVE BALANCE SHEETS Liabilities and Other Credits

			Schedule	Balance	Balance
Line		Title of Account	No.	End-of-Year	Beginning of Year
No.	Acct.	(a)	(b)	(c)	(d)
1		I. CORPORATE CAPITAL AND SURPLUS			
2	200	Common Capital Stock	A-18	745,380	745,380
3	201	Preferred Capital Stock	A-18	3,982,267	3,982,267
4	202	Stock liability for Conversion		-	-
5	203	Premiums and Assessments on Capital Stock	A-19	126,550	126,550
6	150	Discount on Capital Stock	A-16	-	-
7	151	Capital Stock Expense	A-17	-	-
8	270	Capital Surplus	A-20	4,881,844	4,881,844
9	271	Earned Surplus	A-21	84,102,793	79,355,301
10		Total Corporate Capital and Surplus	<u> </u>	93,838,834	89,091,342
11		II. DDODDIETADY CADITAL	.		
12	004	II. PROPRIETARY CAPITAL	4.00		
13	204	Proprietary Capital (Individual or Partnership) Undistributed Profits of Proprietorship or Partnership	A-22	-	-
14 15	205	Total Proprietary Capital	A-23	-	-
16		Total Proprietary Capital	+		-
17		III. LONG-TERM DEBT	+		
18	210	Bonds	A-24	58,000,000	58,000,000
19	211	Receivers' Certificates	A-24	-	30,000,000
20	212	Advances from Associated Companies	A-25		
21	213	Miscellaneous Long-term Debt	A-26		
22	210	Total Long-term Debt	7, 20	58,000,000	58,000,000
23		Total Long tolli Boot	† †	00,000,000	00,000,000
24		IV. CURRENT AND ACCRUED LIABILITIES	1		
25	220	Notes Payable	A-28	-	-
26	221	Notes Receivable Discounted		-	-
27	222	Accounts Payable	1	1,328,420	1,019,023
28	223	Payables to Associated Companies	A-29	<u> </u>	-
29	224	Dividends Declared		-	-
30	225	Matured Long-term Debt		-	-
31	226	Matured Interest		-	-
32	227	Customers' Deposits		681,183	417,861
33	228	Taxes Accrued	A-31	3,792	(15,462
34	229	Interest Accrued		813,852	813,856
35	230	Other Current and Accrued Liabilities	A-30	5,325,138	5,707,544
36		Total Current and Accrued Liabilities		8,152,385	7,942,822
37					
38		V. DEFERRED CREDITS			
39	240	Unamortized Premium on Debt	A-13		-
40	241	Advances for Construction	A-32	6,498,773	6,757,984
41	242	Other Deferred Credits	A-33	25,356,195	21,544,218
42		Total deferred credits		31,854,968	28,302,202
43		VI DECEDVES			
44	05.4	VI. RESERVES	A 6.4	171.05	100 571
45	254	Reserve for Uncollectible Accounts	A-34	174,257	136,571
46	255	Insurance Reserve	A-34	-	-
47	256	Injuries and Damages Reserve	A-34	-	-
48	257	Employees' Provident Reserve	A-34	-	-
49	258	Other Reserves	A-34	174.057	100 571
50		Total Reserves	-	174,257	136,571
51		VII CONTRIBUTIONS IN AIR OF CONSTRUCTION	-		
52	005	VII. CONTRIBUTIONS IN AID OF CONSTRUCTION	A 0.5	15 1 10 000	45 007 005
53	265	Contributions in Aid of Construction	A-35	15,146,936	15,097,885
54		Total Liabilities and Other Credits		207,167,380	198,570,822

SCHEDULE B Income Account for the Year

			Schedule	
Line		Account	Page No.	Amount
No.	Acct.	(a)	(b)	(c)
1	I. UTILITY OPE	RATING INCOME		
2	501	Operating Revenues	B-1	72,401,774
3				
4		Operating Revenue Deductions:		
5	502	Operating Expenses	B-2	43,650,090
6	503	Depreciation	A-3	8,095,021
7	504	Amortization of Limited-term Utility Investments	A-3	161,339
8	505	Amortization of Utility Plant Acquisition Adjustments	A-3	(1,517)
9	506	Property Losses Chargeable to Operations	B-3	-
10	507	Taxes	B-4	8,532,057
11		Total Operating Revenue Deductions		60,436,990
12		Net Operating Revenues		11,964,784
13	508	Income from Utility Plant Leased to Others		-
14	510	Rent for Lease of Utility Plant		-
15		Total Utility Operating Income		11,964,784
16				
17	II. OTHE	R INCOME		
18	521	Income from Nonutility Operations (Net)	B-6	-
19	522	Revenue from Lease of Other Physical Property		-
20	523	Dividend Revenues		-
21	524	Interest Revenues		-
22	525	Revenues from Sinking and Other Funds		-
23	526	Miscellaneous Nonoperating Revenues	B-7	390,470
24	527	Nonoperating Revenue Deductions - Dr.	B-8	(6,882)
25		Total Other Income		383,588
26		Net Income before Income Deductions		12,348,372
27				
28	III. INCOME	DEDUCTIONS		
29	530	Interest on Long-term Debt		3,256,846
30	531	Amortization of Debt Discount and Expense	A-13	73,671
31	532	Amortization of Premium on Debt - Cr.		-
32	533	Taxes Assumed on Interest		-
33	534	Interest on Debt to Associated Companies		(689,724)
34	535	Other Interest Charges	B-9	
35	536	Interest Charged to Construction - Cr.		-
36	537	Miscellaneous Amortization		-
37	538	Miscellaneous Income Deductions	B-10	158,520
38		Total Income Deductions		2,799,313
39		Net Income		9,549,059
40				
41	IV. DISPOSITION	N OF NET INCOME		
42	540	Miscellaneous Reservations of Net Income		-
43				
44		Balance transferred to Earned Surplus or		-
45		Proprietary Accounts scheduled on page 21		
46				
		•		

SCHEDULE A-1 Account 100 - Utility Plant

			Balance	Additions	Retirements	Other Debits	Balance
Line		Title of Account	Beg of Year	During Year	During Year	or (Credits)	End of Year
No.	Acct	(a)	(b)	(c)	(d)	(e)	(f)
1	100.1	Utility Plant in Service (Schedule A-1a)	252,399,351	10,927,982	(468,758)	3,072	262,861,647
2	100.2	Utility Plant Leased to Others	•				-
3	100.3	Construction Work in Progress	1,229,834	5,617,961			6,847,795
4	100.4	Utility Plant Held for Future Use (Sch A-1c)	1,470,724	(841,278)			629,446
5	100.5	Utility Plant Acquisition Adjustments	(64,040)				(64,040)
6	100.6	Utility Plant in Process of Reclassification				·	-
7		Total utility plant	255,035,869	15,704,665	(468,758)	3,072	270,274,848

SCHEDULE A-1a Account 100.1 - Utility Plant in Service

			Balance	Additions	Retirements	Other Debits	Balance
Lina		Title of Account					End of Year
Line No.	Acct	(a)	Beg of Year	During Year	During Year (d)	or (Credits)	
	Acci	I. INTANGIBLE PLANT	(b)	(c)	(u)	(e)	(f)
1	004		04.000				04.000
2	301	Organization	24,996				24,996
3	302	Franchises and Consents (Schedule A-1b)	8,040				8,040
4	303	Other Intangible Plant	1,231,787				1,231,787
5		Total Intangible Plant	1,264,823	-	-	-	1,264,823
6							
7		II. LANDED CAPITAL					
8	306	Land and Land Rights	1,070,591			3,072	1,073,663
9							
10		III. SOURCE OF SUPPLY PLANT					
11	311	Structures and Improvements	•				-
12	312	Collecting and Impounding Reservoirs	ı				-
13	313	Lake, River and Other Intakes	ı				-
14	314	Springs and Tunnels	•				-
15	315	Wells	10,029,859				10,029,859
16	316	Supply Mains	7,133,950				7,133,950
17	317	Other Source of Supply Plant	255,705				255,705
18		Total Source of Supply Plant	17,419,514		-	-	17,419,514
19							
20		IV. PUMPING PLANT					
21	321	Structures and Improvements	8,778,267		(7,181)		8,771,086
22	322	Boiler Plant Equipment	-				· -
23	323	Other Power Production Equipment	-				-
24	324	Pumping Equipment	18,498,239	189,230	(6,693)		18,680,776
25	325	Other Pumping Plant	254,376	,			254,376
26		Total Pumping Plant	27,530,882	189,230	(13,874)	-	27,706,238
27				·	,		
28		V. WATER TREATMENT PLANT					
29	331	Structures and Improvements	1,155,664				1,155,664
30	332	Water Treatment Equipment	3,826,826	187,614			4,014,440
31		Total Water Treatment Plant	4,982,490	187,614	-	_	5,170,104

SCHEDULE A-1a Account 100.1 - Utility Plant in Service (Continued)

			Balance	Additions	Retirements	Other Debits	Balance
Line		Title of Account	Beg of Year	During Year	During Year	or (Credits)	End of Year
No.	Acct	(a)	(b)	(c)	(d)	(e)	(f)
32	71001	VI. TRANSMISSION AND DIST. PLANT	(~)	(0)	(0)	(0)	(•)
33	341	Structures and Improvements	405,137				405,137
34	342	Reservoirs and Tanks	33,807,876	1,058,934			34,866,810
35	343	Transmission and Distribution Mains	101,424,437	3,530,793	(14,041)		104,941,189
36	344	Fire Mains	-	, ,	, , ,		-
37	345	Services	29,731,769	2,713,449	(121,279)		32,323,939
38	346	Meters	6,072,401	546,294	(86,872)		6,531,823
39	347	Meter Installations	553,212	118,224	,		671,436
40	348	Hydrants	9,203,467	637,999	(26,332)		9,815,134
41	349	Other Transmission and Distribution Plant	=				-
42		Total Transmission and Distribution Plant	181,198,299	8,605,693	(248,524)	-	189,555,468
43							
44		VII. GENERAL PLANT					
45	371	Structures and Improvements	10,717,499	598,269	(27,557)		11,288,211
46	372	Office Furniture and Equipment	1,425,472	97,190	(36,638)		1,486,024
47	373	Transportation Equipment	1,003,674	476,467			1,480,141
48	374	Stores Equipment	-				-
49	375	Laboratory Equipment	-				-
50	376	Communication Equipment	3,241,091	593,746			3,834,837
51	377	Power Operated Equipment	75,008				75,008
52	378	Tools, Shop and Garage Equipment	886,185	93,535	(142,165)		837,555
53	379	Other General Plant	-				-
54	381	GIS Mapping Facilities	1,583,823	86,238			1,670,061
55		Total General Plant	18,932,752	1,945,445	(206,360)	-	20,671,837
56							
57		VIII. UNDISTRIBUTED ITEMS					
58	390	Other Tangible Property	-				-
59	391	Utility Plant Purchased	-				-
60	392	Utility Plant Sold	-				-
61		Total Undistributed Items	-	-	-	-	-
62		Total Utility Plant in Service	252,399,351	10,927,982	(468,758)	3,072	262,861,647

SCHEDULE A-1b Account 302 - Franchises and Consents

				Date of	
				Acquisition	Amount at
		Date of	Term in	by	which Carried
Line	Name of Original Grantor	Grant	Years	Utility	in Account1
No.	(a)	(b)	(c)	(d)	(e)
1	City of Whittier	10/12/10	25	9/20/1930	5,621
2	City of Industry	8/13/59	50	6/25/1959	251
3	City of La Puente	9/27/60	50	9/27/1960	478
4	County of Los Angeles	10/27/05	15	11/28/1980	1,690
5	Total				8,040

¹ The total should agree with the balance at the end of the year in Account 302 in Schedule A-1a Line 10.

SCHEDULE A-1c Account 100.4 - Utility Plant Held for Future Use

			Approximate Date	
			When Property	
		Date of	Will be Placed	Balance
Line	Description and Location of Property	Acquisition	in Service	End of Year
No.	(a)	(b)	(c)	(d)
1	Cadiz Valley Project	6/11	2018	125,000
2	Interconnection with San Gabriel Valley Company at Hacienda Blvd & La Monde St.	3/12	2018	1,550
3	Plant 507 R-1 and R-2	8/13	2018/2019	927
4	I-10 Widening Project (Citrus to Route 57)	11/13	2018	60,948
5	Sunset and Delvalle Service replacements	2/10	2018	9,440
6	Walnut Creek on Willow Ave	12/14	2018	74
7	Larimore & Cadwell - Services Replacement	2/15	2018	328
8	California & Vine - Service Replacements	2/15	2018	10,379
9	Beckner & Orange - Services Replacements	2/15	2018	4,524
10	I-5 Widening Project (Phase 2)	4/12	2019	200,966
11	340 Zone Reliability Project	2/13	2018	14,697
12	La Mirada and Weeks Valve Station Replacement	12/14	2018	8,538
13	La Mirada and Leffingwell Valve Station Replacement	12/14	2017	18,072
14	Whittier Blvd Crossing	9/15	2018	43,692
15	La Mirada and Alondra Pipeline	4/16	2018	13,366
16	Plant 413 Suction Line (D-Line)	5/16	2017	100,605
17	Oakbury and La Fonda Pipeline Replacement	7/16	2017	6,925
18	Stanton and Watkins	8/16	2018	9,415
19				
	Total			629,446

SCHEDULE A-2 Account 110 - Other Physical Property

		Book Value
Line	Name and Description of Property	End of Year
No	(a)	(b)
1	Land, Structures, Fences, Landscaping, etc.	99,196
2	Other	26,601
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15	Total	125,797

SCHEDULE A-1d RATE BASE AND WORKING CASH

Line No.	Acct.	Title of Account (a)	Balance 12/31/2016 (c)	Balance 1/1/2016 (d)
		RATE BASE		
1		TOTAL COMPANY		
2		Utility Plant	262,797,607	252,335,311
3		Construction Work in Progress	6,847,795	1,229,834
4		Materials and Supplies	443,677	394,049
5		Working Cash	(3,140,656)	(3,140,655)
6		Total Gross Plant (=Line 2 + Line 3 + Line 4)	266,948,423	250,818,539
7		,		
8		LESS DEDUCTIONS FROM RATE BASE		
9		Reserve for Depreciation	95,878,765	89,625,892
10		Unamortized Investment Tax Credits	159,322	186,570
11		Contributions in Aid of Construction	15,146,936	15,097,885
12		Advances for Construction	6,498,773	6,757,984
13		Accumulated Deferred Federal Income Taxes, Depreciation Timing Differences	13,834,412	14,415,650
14		Accumulated Deferred Taxes Associated with Taxable Advances for Construction	(84,610)	(90,921)
15		Accumulated Deferred Taxes Associated with Taxable CIAC	-	-
16		Pension Reserve	-	-
17		Unamortized Deferred Revenues, Taxable C.I.A.C.	12,128	18,097
18		Accumulated Deferred Income Taxes - Pension Reserve	-	-
19		Accumulated Deferred Taxes Associated with Interest During Construction (IDC)	929,329	783,385
20		Accumulated Deferred Taxes Associated with Amortization of Interest During Construction	(153,424)	(119,169)
21		SUBTOTAL DEDUCTIONS	132,221,631	126,675,373
22				
23		TOTAL RATE BASE	134,726,792	124,143,166
24				
25				
26				
			+	

	Working Cash		
27	Determination of Operational Cash Requirement		
28	Operating Expenses, Excluding Taxes, Depreciation & Uncollectible	43,533,883	42,470,406
29	Purchased Power & Commodity for Resale*	2,820,355	2,870,197
30	Meter Revenues: Monthly Billing	70,480,367	68,802,208
31	Other Revenues: Flat Rate Monthly Billing	1,921,407	2,168,812
32	Total Revenues (=Line 30 + Line 31)	72,401,774	70,971,020
33	Ratio - Flat Rate to Total Revenues (=Line 31 / Line 32)	3%	3%
34	5/24 x Line 28 x (100% - Line 33)	8,797,472	8,582,561
35	1/24 x Line 28 x Line 33	54,417	53,088
36	1/12 x Line 29	235,030	239,183
37	Operational Cash Requirement (=Line 34 + Line 35 - Line 36)	8,616,859	8,396,466
	* Electric power, gas or other fuel purchased for pumping and/or		
	purchased commodity for resale billed after receipt (metered).		
	Working cash per D. 14-12-038 workpapers	(3,140,656)	(3,140,655)

SCHEDULE A-3 Accounts 250 to 253, Inclusive - Depreciation and Amortization Reserves

		Account 250	Account 251	Account 252	Account 253
			Limited-Term	Utility Plant	
1		Utility	Utility	Acquisition	Other
Line	Item	Plant	Investments	Adjustments	Property
No.	(a)	(b)	(c)	(d)	(e)
1	Balance in reserves at beginning of year	89,625,892	506,921	(27,033)	21,374
2	Add: Credits to reserves during year				
3	(a) Charged to Account 503, 504, 505 (1)	9,068,373	161,339	(1,517)	21,486
4	(b) Charged to Account 265				
5	(c) Charged to clearing accounts				
6	(d) Salvage recovered	12,320			
7	(e) All other credits (2)	-			-
8	Total credits	9,080,693	161,339	(1,517)	21,486
9	Deduct: Debits to reserves during year				
10	(a) Book cost of property retired	466,478	2,280		
11	(b) Cost of removal	2,361,342			
12	(c) All other debits (3)				
13	Total debits	2,827,820	2,280	-	-
14	Balance in reserve at end of year	95,878,765	665,980	(28,550)	42,860
15	•				
16	(1) COMPOSITE DEPRECIATION RATE USED FO	OR STRAIGHT LINE	REMAINING LIFE:		3.652%
17					
18	(2) EXPLANATION OF ALL OTHER CREDITS	S:			
19	None				
20					
21					
22					
23					
24					
25					
26					
27	(3) EXPLANATION OF ALL OTHER DEBITS:				
28	None				
29					
30					
31					
32					
33					
34					
35	METHOD USED TO COMPUTE INCOME TAX	X DEPRECIATION	l:		
36	(a) Straight Line	()			
37	(b) Liberalized	()			
38	(1) Double declining balance	()			
39	(2) ACRS	()			
40	(3) MACRS	()			
41	(4) Others	()			
42	(c) Both straight line and liberalized		DDB with change-ov		re 1982 assets)
			ACRS (1982 - 1986)		
			Macrs (1987 - Prese	ent)	

SCHEDULE A-3a Account 250 - Analysis of Entries in Depreciation Reserve

(This schedule is to be completed if records are maintained showing depreciation reserve by plant accounts)

ı .							
Line No.	Acct.	DEPRECIABLE PLANT (a)	Balance Beginning of Year (b)	Credits to Reserve During Year Excl. Salvage (c)	Debits to Reserves During Year Excl. Cost Removal (d)	Salvage and Cost of Removal Net (Dr.) or Cr. (e)	Balance End of Year (f)
1		I. SOURCE OF SUPPLY PLANT	(4)	(0)	(-/	(-)	(-)
2	311	Structures and Improvements					
3	312	Collecting and Impounding Reservoirs					
4	313	Lake, river and Other Intakes					
5	314	Springs and Tunnels					
	314	Wells	0.170.115	000 F70		(175)	3,571,512
6		Supply Mains	3,178,115	393,572		(175)	
7	316	Other Source of Supply Plant	3,934,358	159,515			4,093,873
8	317		249,605	3,749		(175)	253,354
9		Total Source of Supply Plant	7,362,078	556,836	-	(175)	7,918,739
10							
11		II. PUMPING PLANT					
12	321	Structures and Improvements	2,511,942	294,140	(7,181)		2,798,901
13	322	Boiler Plant Equipment					
14	323	Other Power Production Equipment					
15	324	Pumping Equipment	7,706,112	917,844	(6,693)		8,617,263
16	325	Other Pumping Plant	106,240	12,365		(26,404)	92,201
17		Total Pumping Plant	10,324,294	1,224,349	(13,874)	(26,404)	11,508,365
18							
19		III. WATER TREATMENT PLANT					
20	331	Structures and Improvements	365,597	38,068			403,665
21	332	Water Treatment Equipment	2,406,750	166,934			2,573,684
22		Total Water Treatment Plant	2,772,347	205,002	-	-	2,977,349
23		<u> </u>	, ,	•			, ,
24		IV. TRANS. AND DIST. PLANT					
25	341	Structures and Improvements	228,615	19,284			247,899
26	342	Reservoirs and Tanks	5,938,921	912,489		(909,969)	5,941,441
27	343	Transmission and Distribution Mains	35,576,792	2,420,043	(14,041)	(497,491)	37,485,303
28	344	Fire Mains	00,070,702	2,420,040	(14,041)	(407,401)	07,400,000
29	345	Services	12,463,290	2,201,202	(121,279)	(716,974)	13,826,239
30	346	Meters	2,165,754	458,842	(86,872)	(85,762)	2,451,962
31	347	Meter Installations	125,416	37,814	(00,072)	(03,702)	163,230
32	348	Hydrants	5,114,000	337,085	(26,332)	(97,572)	5,327,181
33	349	Other Transmission and Distribution Plant	3,114,000	337,003	(20,332)	(91,312)	3,327,101
34	343	Total Transmission and Distribution Plant	61,612,788	6,386,759	(248,524)	(2,307,768)	65,443,255
		וטנמו דומווסוווססוטוז מווע טוסנווטענוטוז רומוונ	01,012,700	0,300,739	(240,324)	[(2,307,700)	00,440,200
35		V CENEDAL DIANT				-	
36	074	V. GENERAL PLANT	440.000	054.440	(OF 077)	(40.475)	005.000
37	371	Structures and Improvements	419,666	254,419	(25,277)		635,333
38	372	Office Furniture and Equipment	1,418,840	187,131	(36,638)	(1,200)	1,568,133
39	373	Transportation Equipment	478,382	157,363		1	635,745
40	374	Stores Equipment				-	
41	375	Laboratory Equipment		,== .=:			0.4/=
42	376	Communication Equipment	2,960,838	155,151			3,115,989
43	377	Power Operated Equipment	45,970	(3,312)			42,658
44	378	Tools, Shop and Garage Equipment	658,486	151,920	(142,165)		668,241
45	379	Other General Plant					
46	381	GIS Mapping	1,572,203	(207,245)		ļ	1,364,958
47	390	Other Tangible Property	-			ļ	-
48	391	Water Plant Purchased	-			1	-
49		Total General Plant	7,554,385	695,427	(204,080)		8,031,057
50		Total	89,625,892	9,068,373	(466,478)	(2,349,022)	95,878,765

SCHEDULE A-4 Account 111 - Investments in Associated Companies

							Interest and
						Interest	Dividends
			Par Value	Ledger Value	Rate of	Accrued	Received
Line	Class of Security	Name of Issuing Company	End of Year	End of Year	Interest	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)
1							
2		NONE					
3							
4							
5							
6							
7		Total ¹					\$ -

¹ The total should agree with the balance at the end of the year in Account 111 on page 5.

SCHEDULE A-5 Account 112 - Other Investments

Line No.	Name and Description of Property (a)	Balance End of Year (b)
1		
2	NONE	
3		
4		
5		
6		
7		
8		
9	Total	\$ -

SCHEDULE A-6 Account 113 - Sinking Funds

		Balance	Additions During Year		Deductions	
Line	Name of Fund	Beginning of Year	Principal	Income	During Year	End of Year
No.	(a)	(b)	(c)	(d)	(e)	(f)
1						
2	NONE					
3						
4						
5						
6						
7						
8						
9	Total					\$ -

SCHEDULE A-7 Account 114 - Miscellaneous Special Funds

		Balance	Additions During Year		Deductions	Balance
Line	Name of Fund	Beginning of Year	Principal	Income	During Year	End of Year
No.	(a)	(b)	(c)	(d)	(e)	(f)
1						
2	NONE					
3						
4						
5						
6						
7						
8						
9	Total					\$ -

SCHEDULE A-8 Account 121 - Special Deposits

Line No.	Name of Depositary (a)	Purpose of Deposit (b)	Balance End of Year (c)
1			
2	NONE		
3			
4			
5			
6	Total		\$ -

SCHEDULE A-9 Account 124 - Notes Receivable

		Date		Balance		Interest	Interest
	1	of		End of	Interest	Accrued	Received
Line	Maker	Issue	Date Payable	Year	Rate	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)	(g)	(g)
1							
2	NONE						
3							
4							
5							
6	Total						\$ -

SCHEDULE A-10 Account 126 - Receivables from Associated Companies

		Balance	Interest	Interest Accrued	Interest Received
Line	Due from Whom	End of Year	Rate	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)
1	SouthWest Water Company	10,021,929	6.670%	689,724	689,724
2					
3					
4					
5					
6					
7					
8					
9					
10	Total	10,021,929		689,724	689,724

SCHEDULE A-11 Account 132 - Prepayments

Line	Item	Amount
No.	(a)	(b)
1	Security Deposit-La Mirada Office	8,631
2		
3	United Healthcare-Initial Payment	158,711
4		
5	Main San Gabriel Basin Water Storage	1,254,479
6		
7	Canyon Water Lease 2013 - 2016	642,635
8		
9	Prepaid Contracts & Misc.	75,934
10	Total	2,140,390

SCHEDULE A-12 Account 133 - Other Current and Accrued Assets

Line No.	Item (a)	Amount (b)
1	(4)	(2)
2		
3	NONE	
4		
5		
6		
7		
8		
9		
10	Total	

SCHEDULE A-13

Accounts 140 and 240 - Unamortized Debt Discount and Expense and Unamortized Premium on Debt

- 1. Report under separate subheadings for Unamortized Debt Discount and Expense and Unamortized Premium or Debt, particulars of discount and expense of premium applicable to each class and series of long-term debt.
- 2. Show premium amounts in red or by enclosure in parentheses.
- 3. In column (b) show the principal amount of bonds or other long-term debt originally issued.
- 4. In column (c) show the discount and expense or premium with respect to the amount of bonds or other long-term debt originally issued.
- 5. Furnish particulars regarding the treatment of unamortized debt discount and expense or premium, redemption premiums, and redemption expenses associated with issues redeemed during the year, also, date of the Commission's authorization of treatment other than as specified by the Uniform System of Accounts.
- 6. Set out separately and identify undisposed amounts applicable to issues which were redeemed in prior years.
- 7. Explain any debits and credits other than amortization debited to Account 531, Amortization of Debt Discount and Expense, or credited to Account 532, Amortization of Premium on Debt-Credit.

		Principal amount of securities to which discount and expense,	Total discount	AMORTIZAT	AMORTIZATION PERIOD		Debits	Credits	Balance
		or premium minus	and expense or			Balance beginning	during	during	end
Line	Designation of long-term debt	expense, relates	net Premium	From-	To-	of year	•		of year
No.		•					year	year	•
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
1									
	Series B	8,000,000	384,066	2/20/1992	2/20/2022	78,689		12,803	65,886
3									
	Series D	15,000,000	764,013	10/24/2004	10/1/2024	336,378		38,201	298,177
5									
	Series E	10,000,000	222,684	10/20/2006	10/20/2026	120,311		11,134	109,177
7									
8	Series F	25,000,000	233,093	9/30/2015	9/30/2035	219,016.00	11,332	11,533	218,815
9									
10	Total	58,000,000	1,603,856			754,394	11,332	73,671	692,055
11									
12									
13									
14									
15									
16									
17									
18									-

SCHEDULE A-14 Account 141 - Extraordinary Property Losses

				WRITTEN OFF	DURING YEAR	
Line No.	Description of Property Loss or Damage	Total Amount of Loss (b)	Previously Written off (c)	Account Charged (d)	Amount (e)	Balance End of year
INO.	(a)	(b)	(6)	(u)	(e)	(1)
1	NONE					
2						
3						
4	Total					\$ -

SCHEDULE A-15 Account 146 - Other Deferred Debits

Line No.	Item (a)	Balance End of year (b)
1	Miscellaneous-Other Deferred Debits	559,347
2	Investments-Co Bank	326,000
3	FASB 109, Regulatory assets	8,592,384
4	Rate Case Expenses/Regulatory Related	930,868
5	Accrued Vacation	722,306
7	Goodwill	1,826,420
	Total	12,957,325

SCHEDULE A-16 Account 150 - Discount on Capital Stock

- 1. Report the balance at end of year of discount on capital stock for each class and series of capital stock.
- 2. If any change occurred during the year in the balance with respect to any class or series of stock, attach a statement giving particulars of the change. State the reason for any charge-off during the year and specify the account charged.

Line No.	Class and Series of Stock (a)	Balance End of year (b)
1	NONE	
2		
3	Total	\$ -

SCHEDULE A-17 Account 151- Capital Stock Expense

- 1. Report the balance at end of year of capital stock expense for each class and series of capital stock.
- 2. If any change occurred during the year in the balance with respect to any class or series of stock, attach a statement giving particulars of the change. State the reason for any charge-off of capital stock expense and specify the account charged.

		Balance
Line	Class and Series of Stock	End of year
No.	(a)	(b)
1	NONE	
2		
3	Total	\$ -

SCHEDULE A-18 Accounts 200 and 201- Capital Stock

		Number of Shares Authorized	Par Value of Stock Authorized				nds Declared ring Year
		by	by	Number	Total Par Value ²		
		Articles of	Articles of	of Shares	Outstanding		
Line	Class of Stock	Incorporation	Incorporation	Outstanding ¹	End of Year	Rate	Amount
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)
1	Common Stock	500,000	5	149,076.00	745,380	7.7692	4,632,775
2	Series A - Preferred	100,000	50	43,843.83	2,192,192	0.6563	115,090
3	Series B - Preferred	80,000	50	35,801.50	1,790,075	0.375	53,702
4							
5							·
6	Total	680,000		228,721.33	4,727,647		4,801,567

¹ After deduction for amount of reacquired stock held by or for the respondent.

SCHEDULE A-18a Record of Stockholders at End of Year

Line No.	COMMON STOCK Name	Number Shares	PREFERRED STOCK Name	Number Shares
INO.	(a)	(b)	(c)	(d)
1	SouthWest Water Company		SouthWest Water Company	43,843.83
2			SouthWest Water Company	35,801.50
3				
4				
5				
6				
7				
8				
9	Total number of shares	149,076.0	Total number of shares	79,645.33

SCHEDULE A-19 Account 203 - Premiums and Assessments on Capital Stock

		Balance
Line	Class of Stock	End of Year
No.	(a)	(b)
1	Common Stock	126,550
2		
3		
4		
5		
6		
7		
8		
9	Total	126,550

² If shares of stock have no par value, show value assigned to stock outstanding.

SCHEDULE A-20 Account 270 - Capital Surplus (For use by Corporations only)

Line	Item		Amount
No.	(a)		(b)
1	Balance beginning of year		4,881,844
2	CREDITS (Give nature of each credit and state account charged)		
3			
4			
5		Total credits	4,881,844
6	DEBITS (Give nature of each debit and state account credited)		
7			
8			
9			
10		Total debits	-
11	Balance end of year		4,881,844

SCHEDULE A-21 Account 271 - Earned Surplus (For use by Corporations only)

Line		Account	Amount
No.	Acct	(a)	(b)
1		Balance beginning of year	79,355,301
2		CREDITS	
3	400	Credit balance transferred from income account	9,549,059
4	401	Miscellaneous credits to surplus (specify)	-
5			
6		Total credits	88,904,360
7		DEBITS	
8	410	Debit balance transferred from income account	-
9	411	Dividend appropriations-preferred stock	168,792
10	412	Dividend appropriations-Common stock	4,632,775
11	413	Miscellaneous reservations of surplus	-
12	414	Miscellaneous debits to surplus (specify)	-
13			
14		Total debits	4,801,567
15		Balance end of year	84,102,793

SCHEDULE A-22 Account 204 - Proprietary Capital (Sole Proprietor or Partnership)

Line	Item	Amount
No.	(a)	(b)
1	Balance Beginning of year	\$ -
2	CREDITS	N/A
3	Net income for year	
4	Additional investments during year	
5	Other credits (specify)	
6		
7	Total credits	\$ -
8	DEBITS	
9	Net loss for year	
10	Withdrawals during year	
11	Other debits (specify)	
12		
13	Total debits	\$ -
14	Balance end of year	\$ -

SCHEDULE A-23 Account 205 - Undistributed Profits of Proprietorship or Partnership

(The use of this account is optional)

Line	Item	Amount
No.	(a)	(b)
1	Balance Beginning of year	\$ -
2	CREDITS	N/A
3	Net income for year	
4	Other credits (specify)	
5		
6	Total credits	\$ -
7	DEBITS	
8	Net loss for year	
9	Withdrawals during year	
10	Other debits (specify)	
11		
12	Total debits	\$ -
13	Balance end of year	\$ -

SCHEDULE A-24 Account 210 - Bonds

	Class	Date	Date	Principal	Outstanding ¹	Rate	Sinking Fund	Cost	Interest	Interest
	of	of	of	Amount	per	of	Added in	of	Accrued	Paid
Line	Bond	Issue	Maturity	Authorized	Balance Sheet	Interest	Current Year	Issuance	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)
1	Series B	2/20/1992	2/20/2022	8,000,000	8,000,000	9.09%			727,200	727,200
2	Series D	10/19/2004	10/1/2024	15,000,000	15,000,000	5.64%			846,000	846,000
3	Series E	10/20/2006	10/20/2026	10,000,000	10,000,000	6.30%			629,496	629,500
4	Series F	9/30/2015	9/30/2035	25,000,000	25,000,000	4.42%			1,105,000	1,105,000
5										
6										
7								•		
8	Totals			58,000,000	58,000,000			·	3,307,696	3,307,700

¹ After deduction for amount of reacquired bonds held by or for the respondent.

SCHEDULE A-24 (a) CLASS A WATER COMPANIES SAFE DRINKING WATER BOND ACT DATA

Please provide the following information relating to each Safe Drinking Water Bond Act (SDWBA) loan outstanding during the 12-month reporting period. (Use one sheet for each loan.)

1.	Current Fiscal Agent: Name:	N/A				
	Address: Phone Number: Date Hired:					
2.	Total surcharge collected from customers during the 12 month reporting period:			N/A		
3.	Summary of the trust bank accou	nt activities showing:				
	Balance at beginning of y Deposits during the year Withdrawals made for loa Other withdrawals from the Balance at end of year	an payments	\$ \$ \$	N/A		
4.	Account information: Bank Name: N/A Account Number: Date Opened:					

5. Plant amounts included in Schedule A-1a, Account No. 101 -- Water Plant in Service which were funded using SDWBA funds:

		T	Balance	Plant	Plant	Other	Dolongo
							Balance
ll			Beginning	Additions	Retirements	Debits or	End of
Line	Acct.	Title of Account	of Year	During Year	During Year	(Credits)	Year
No.	No.	(a)	(b)	(c)	(d)	(e)	(f)
1		NON-DEPRECIABLE PLANT					
2	301	Intangible plant					
3	303	Land					
4		Total non-depreciable plant	N/A				N/A
5		DEPRECIABLE PLANT					
6	304	Structures					
7	307	Wells					
8	311	Pumping equipment					
9	317	Other water source plant					
10	320	Water treatment plant					
11	330	Reservoirs, tanks and sandpipes					
12	331	Water mains					
13	333	Services and meter installations					
14	334	Meters					
15	335	Hydrants					
16	339	Other equipment					
17	340	Office furniture and equipment					
18	341	Transportation equipment					
19		Total depreciable plant	N/A			·	N/A
20		Total water plant in service	N/A				N/A

SCHEDULE A-25 Account 212 - Advances from Associated Companies

Line No.	Nature of Obligation (a)	Amount of Obligation (b)	Rate of Interest (c)	Interest Accrued During Year (d)	Interest Paid During Year (e)
1					
2	****NONE****				
3					
4					
5	Total				\$ -

SCHEDULE A-26 Account 213 - Miscellaneous Long Term Debt

Line	Nature of Obligation	Date of Issue	Date of Maturity	Principal Amount Authorized	Outstanding ¹ Per Balance Sheet	Rate of Interest	Interest Accrued During Year	Interest Paid During Year
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1								
2								
3								
4				****NONE****				
5								
6			·					
7			·					
8	Total							\$ -

¹ After deduction for amount of reacquired debt held by or for the respondent.

SCHEDULE A-27 Securities Issued or Assumed During Year

Line No.	Class of Security (a)	Commission Authorization (b)	Amount Issued During Year (omit cents) (c)	Discount or Premium (d)	Expenses (e)
1					
2					
3	****NONE****				
4					
5	Total				\$ -

SCHEDULE A-28 Account 220 - Notes Payable

		Date of	Date of	Balance	Rate of	Interest Accrued	Interest Paid
Line	In Favor of	Issue	Maturity	End of Year	Interest	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)
1							
2							
3	****NONE****						
4							
5							
6							
7	Total						\$ -

SCHEDULE A-29 Account 223 - Payables to Associated Companies

		Balance	Rate of	Interest Accrued	Interest Paid
Line	Nature of Obligation	End of Year	Interest	During Year	During Year
No.	(a)	(b)	(c)	(d)	(e)
1					
2	****NONE****				
3					
4					
5					
6					
7	Total	0		0	0

SCHEDULE A-30 Account 230 - Other Current and Accrued Liabilities

		Balance
Line	Description	End of Year
No.	(a)	(b)
1	Volume Related	1,408,294
2	Accrued Salaries	1,042,731
3	WIP Retention	268,279
4	Legal Costs	193,448
	Consulting Fees	35,158
6	Consulting Obligation - Short Term	54,942
7	Franchise Fees Payable	2,222,007
8	Unclaimed Refund Contract Payments	23,662
9	Deferred Rent - Current	(2,775)
10	CA-Dept of Public Health	79,392
11		
12		
13		
14		
15		
16		
17	Total	5,325,138

SCHEDULE A-31 Account 228 - Accrued and Prepaid Taxes

- 1. This schedule is intended to give particulars of the combined prepaid and accrued tax accounts and to show the total taxes charged to operations and other accounts during the year.

 Do not include gasoline and other sales taxes which have been charged to the accounts to which the material on which the tax was levied and charged.
- 2. Taxes, paid during the year and charged direct to final accounts, that is, not charged to prepaid or accrued taxes, should be included in the schedule. Enter the amounts both in columns (d) and (e). The balancing of the schedule is not affected by the inclusion of these taxes.
- 3. Taxes charged during the year, column (d), include taxes charged to operations and other accounts through (a) accruals credited to taxes accrued, (b) amounts credited to prepaid taxes for proportions of prepaid taxes chargeable to current year, and (c) taxes paid and charged direct to operations or accounts other than accrued and prepaid tax accounts.
- 4. If any tax covers more than 1 year, the required information of all columns should be shown separately for each year.
- 5. Enter all adjustments of the accrued and prepaid tax accounts in column (f) and explain each adjustment. Designate debit adjustments by parentheses.
- 6. See schedule entitled "TAXES CHARGED DURING YEAR," page 32, for a distribution of taxes charged, column (d) according to utility departments and accounts.
- Do not include in this schedule entries with respect to deferred income taxes or taxes collected through payroll deductions or otherwise pending transmittal of such taxes to the taxing authority.

		BALANCE BEGIN	NING OF YEAR	Taxes	Paid		BALANCE E	END OF YEAR
	Kind of Tax	Taxes	Prepaid	Charged	During		Taxes Accrued	Prepaid Taxes
Line	(See Instruction 5)	Accrued	Taxes	During Year	Year	Adjustments	(Account 228)	(Incl. in Acct. 132)
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
1	Taxes on real and personal property	(15,462)		1,318,769	1,317,461	17,946	3,792	
2	State corporation franchise tax	0		1,424,703	1,424,703		0	
3	State unemployment insurance tax	0		57,773	57,773		0	
4	Other state and local taxes	0					0	
5	Federal unemployment insurance tax	0		2,935	2,935		0	
6	Fed. ins. contr. act (old age retire.)	0		659,079	659,079		0	
7	Other federal taxes	0					0	
8	Federal income taxes	0		5,142,792	5,142,792		0	
	Subtotal	(15,462)	0	8,606,051	8,604,743	17,946	3,792	0
9	Accrued payroll tax	0		0			0	
10								
11								
12								
13								
14	Total	(15,462)	0	8,606,051	8,604,743	17,946	3,792	0

SCHEDULE A-32 Account 241 - Advances for Construction

Line No.	Description (a)	Amount (b)	Amount (c)
1	Balance beginning of year		6,757,984
2	Additions during year		0
3	Subtotal - Beginning balance plus additions during year		6,757,984
4	Charges during year		
5	Refunds		
6	Percentage of revenue basis		
7	Proportionate cost basis	252,231	
8	Present worth basis	6,980	
9	Total refunds		259,211
10	Transfers to Acct 265 - Contributions in Aid of Construction		
11	Due to expiration of contracts		
12	Due to present worth discount		
13	Total transfers to Acct. 265		0
14	Securities Exchanged for Contracts (enter detail below)		
15	Subtotal - Charges during year		259,211
16	Balance end of year		6,498,773

If stock, bonds, etc., were issued in exchange for construction advance contracts give details below:

Line	Type of Security or Other Consideration (Other than Cash)	Dividend or Interest Rate	PUC Decision Number	Amount Issued
No.	(a)	(b)	(c)	(d)
17	Common stock			0.00
18	Preferred stock			0.00
19	Bonds			0.00
20	Other (describe)			0.00
21				
22				

SCHEDULE A-33 Account 242 - Other Deferred Credits

			Balance
Line	Item		End of Year
No.	(a)		(b)
1	Deferred Revenue (CIAC)	242-30	15,902
2	Developer Deposits	242-00	2,176,748
3	Lessee Deposits	242-40	20,000
4	Long-term Refund Contracts Unclaimed	242-89	8,577
5	Long-term Unclaimed Checks Payable	242-90	13,372
6	Other Long Term Liab Consulting Obligation	242-91	541,492
7a	Deferred Rent Non Current	242-50	10,585
7b	Deferred ITC (Unamortized Investments Tax Credits-ITC)	242-96	159,322
7c	FASB 109 Federal Reg Liability	242-98	83,445
7d	FASB 109 State Reg Liability	242-99	386,329
7e	Balancing Account	242-00	(36,251,486)
7f	Balancing Account Contra	242-00	32,091,875
7g	Low Income/Water Conservation	242-00	(1,143,789)
7h	Reg Liab-Other	242-95	425,410
7i	Reg Liab - Drought Surcharge	242-95	3,570,788
7j	Deferred tax	242-96	23,247,625
	Total		25,356,195

SCHEDULE A-34 Accounts 254 to 258, Inclusive - Miscellaneous Reserves

		Balance	DEBITS		CR	EDITS	
		Beginning			Account		Balance
Line	Account	of Year	Nature of Items	Amount	Charged	Amount	End of Year
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)
1	25400	136,571		80,817		118,503	174,257
2							
3							
4							
5							
6							
7	Total	136,571		80,817		118,503	174,257

SCHEDULE A-35 Account 265 - Contributions in Aid of Construction

Instructions for Preparation of Schedule of Contributions in Aid of Construction:

³ That portion of the balance representing donations on property retired prior to January 1, 1955 (column e), and the amount of depreciation accrued to January 1, 1955, on property in service (column f), shall not be transferred from this account or otherwise disposed of without first receiving written authorization from the Commission.

			Subject to Amortization		Not Subje	ct to Amortization
						Depreciation
			Property	in Service		Accrued through
			After Dec	2. 31, 1954	Property	Dec. 31, 1954
					Retired	on Property
		Total		Non-	Before	in Service at
Line	ltem	All Columns	Depreciable	Depreciable	Jan. 1, 1955	Dec. 31, 1954
No.	(a)	(b)	(c)	(d)	(e)	(f)
1	Balance beginning of year	15,097,885	14,835,095	262,790		
2	Add: Credits to account during year					
3	Contributions received during year	1,022,403	1,022,403			
4	Other credits*					
5	Total credits	1,022,403	1,022,403			
6	Deduct: Debits to account during year					
7	Depreciation charges for year	973,352	973,352			
8	Nondepreciable donated property retired					
9	Other debits*					
10	Total debits	973,352	973,352			
11	Balance end of year	15,146,936	14,884,146	262,790		

^{*}Indicate nature of these items and show the accounts affected by the contra entries.

¹ The credit balance in the account other than that portion of the balance relating to nondepreciable property (column d), to property retired prior to January 1, 1995 (column e), and to the estimated amount of depreciation accrued to January 1, 1955 (column f), shall be written off through charges to this account and credits to Account 250 - Reserve for Depreciation of Utility Plant over a period equal to the estimated service life of the property involved. Upon retirement of depreciable property for which a depreciation reserve has been created through charges to this account, the cost thereof shall be credited to the appropriate plant account and concurrently charged to Account 250. If the property is retired prior to the service life originally estimated, the balance in this account with respect to the retired property shall be transferred to the depreciation reserve account.

² That portion of the balance applicable to nondepreciable property shall remain unchanged until the property is sold or otherwise retired. Upon retirement, the cost of such nondepreciable property acquired by donation or through use of donated funds shall be credited to the appropriate plant account and charged to this account to clear the credit balance carried herein.

SCHEDULE B-1 Account 501 - Operating Revenues

					Net Change
					During Year
			Amount	Amount	Show Decrease
Line		ACCOUNT	Current Year	Preceding Year	in (Parenthesis)
No.	Acct.	(a)	(b)	(c)	(d)
1		I. WATER SERVICE REVENUES		()	()
2	601	Metered sales to general customers	51,604,008	50,905,421	698,587
3		601.1 Commercial sales	13,182,511	12,418,206	764,305
4		601.2 Industrial sales	1,295,062	1,296,086	(1,024)
5		601.3 Sales to public authorities	3,556,717	3,316,158	240,559
6		601.34 Recycled water revenues	842,069	866,337	(24,268)
7		Sub-total	70,480,367	68,802,208	1,678,159
8		601.4 Metered flooding	99,288	71,651	27,637
9	602	Unmetered sales to general customers	-	-	-
10		602.1 Commercial sales	-	-	-
11		602.2 Industrial sales	-	-	-
12		602.3 Sales to public authorities	-	-	-
13		Sub-total	99,288	71,651	27,637
14	603	Sales to irrigation customers	-	-	-
15		603.1 Metered sales	-	-	-
16		603.2 Unmetered sales	-	-	-
17		Sub-total	-	-	-
18	604	Private fire protection service	1,204,420	1,164,701	39,719
19	605	Public fire protection service	-	-	-
20	606	Sales to other water utilities for resale	35,664	32,827	2,837
21	607	Sales to governmental agencies by contracts	-	-	-
22	608	Interdepartmental sales	-	-	-
23	609	Other sales or service	-	-	-
24		Sub-total	1,240,084	1,197,528	42,556
25		Total water service revenues	71,819,739	70,071,387	1,748,352
26		II. OTHER WATER REVENUES			
27	611	Miscellaneous service revenues	364,745	260,475	104,270
28	612	Rent from water property	-	-	-
29	613	Interdepartmental rents	-	-	-
30	614	Other water revenues	217,290	639,158	(421,868)
31		Total other water revenues	582,035	899,633	(317,598)
32	501	Total operating revenues	72,401,774	70,971,020	1,430,754

SCHEDULE B-1a Operating Revenues Apportioned to Cities and Towns

Line	Location	Operating Revenues
No.	(a)	(b)
31	Operations not within incorporated cities	
32	Los Angeles County	18,487,069
33	Orange County	356,941
34		
35	Operations within incorporated territory	
36	City or town of West Covina	20,788,721
37	City or town of La Puente	3,461,529
38	City or town of Glendora	1,436,451
39	City or town of Industry	933,983
40	City or town of Walnut	2,935,892
41	City or town of Whittier	11,081,816
42	City or town of La Mirada	12,295,993
43	City or town of Covina	411,242
44	City or town of La Habra	169,420
45	City or town of Buena Park	42,717
46	Total	72,401,774

¹ Should be segregated to operating districts.

SCHEDULE B-2

Account 502 - Operating Expenses - For Class A, B, and C Water Utilities

Respondent should use the group of accounts applicable to its class

			(Clas	ss	Amount Current	Amount Preceding	Net Change During Year Show Decrease
Line		Account				Year	Year	in (Parenthesis)
No.	Acct.	(a)	Α	В	С	(b)	(c)	(d)
1		I. SOURCE OF SUPPLY EXPENSE						
2		Operation						
3		Operation supervision and engineering	Α	В		-	-	-
4		Operation supervision, labor and expenses			С	-	-	-
5		Operation labor and expenses	Α	В		-	-	-
6		Miscellaneous expenses	Α			6,320,522	2,857,869	3,462,653
7	704	Purchased water	Α	В		9,031,618	12,399,871	(3,368,253)
7a	70401	Contributions from cooperating respondants	Α	В	С	-	-	-
8		Maintenance						
9		Maintenance supervision and engineering	Α	В		-	-	-
10	706	Maintenance of structures and facilities			С	-	-	-
11	707	Maintenance of structures and improvements	Α	В		-	-	-
12	708	Maintenance of collect and impound reservoirs	Α			-	-	-
13	708	Maintenance of source of supply facilities		В		-	-	-
14	709	Maintenance of lake, river and other intakes	Α			-	-	-
15	710	Maintenance of springs and tunnels	Α			-	-	-
16	711	Maintenance of wells	Α			1,020	2,116	(1,096)
17	712	Maintenance of supply mains	Α			-	-	-
18	713	Maintenance of other source of supply plant	Α	В		-	-	-
19		Total source of supply expense				15,353,160	15,259,856	93,304
20		II. PUMPING EXPENSES						
21		Operation						
22	721	Operation supervision and engineering	Α	В		-	-	-
23	721	Operation supervision labor and expense			С	-	-	-
24	722	Power production labor and expense	Α			-	-	-
25	722	Power production labor, expenses and fuel		В		-	-	-
26	723	Fuel for power production	Α			-	-	-
27	724	Pumping labor and expenses	Α	В		420,645	407,291	13,354
28	725	Miscellaneous expenses	Α			-	-	-
29	726	Fuel or power purchased for pumping	Α	В	С	2,820,355	2,870,197	(49,842)
30		Maintenance						,
31	729	Maintenance supervision and engineering	Α	В		-	-	-
32	729	Maintenance of structures and equipment			С	-	-	-
33	730	Maintenance of structures and improvements	Α	В		8,198	51,607	(43,409)
34		Maintenance of power production equipment	Α	В		-	-	-
35		Maintenance of pumping equipment	Α	В		354,308	345,415	8,893
36	733	Maintenance of other pumping plant	Α	В		-	-	-
37		Total pumping expenses				3,603,506	3,674,510	(71,004)

SCHEDULE B-2

Account 502 - Operating Expenses - For Class A, B, and C Water Utilities (Continued)

Respondent should use the group of accounts applicable to its class

			(Clas	ss	Amount Current	Amount Preceding	Net Change During Year Show Decrease
Line		Account				Year	Year	in (Parenthesis)
No.	Acct.	(a)	Α	В	С	(b)	(c)	(d)
38		III. WATER TREATMENT EXPENSES						
39		Operation						
40	741	Operation supervision and engineering	Α	В		-	-	-
41		Operation supervision, labor and expenses			С	-	-	-
42		Operation labor and expenses	Α			768,089	692,052	76,037
43		Miscellaneous expenses	Α	В		-	-	-
44	744	Chemicals and filtering materials	Α	В		135,036	91,881	43,155
45		Maintenance						
46		Maintenance supervision and engineering	Α	В		-	-	-
47		Maintenance of structures and equipment			С	-	-	-
48		Maintenance of structures and improvements	Α	В		-	-	-
49	748	Maintenance of water treatment equipment	Α	В		3,144	7,443	(4,299)
50		Total water treatment expenses				906,269	791,376	114,893
51		IV. TRANS. AND DIST. EXPENSES						
52		Operation						
53	751	Operation supervision and engineering	Α	В		-	-	=
54	751	Operation supervision, labor and expenses			С	-	-	-
55	752	Storage facilities expenses	Α			118,828	104,248	14,580
56	752	Operation labor and expenses		В		-	-	=
57	753	Transmission and distribution lines expenses	Α			-	-	=
58	754	Meter expenses	Α			-	-	-
59	755	Customer installations expenses	Α			-	-	-
60	756	Miscellaneous expenses	Α			-	-	-
61		Maintenance						
62	758	Maintenance supervision and engineering	Α	В		-	-	-
63	758	Maintenance of structures and plant			С	-	-	-
64	759	Maintenance of structures and improvements	Α	В		-	-	-
65	760	Maintenance of reservoirs and tanks	Α	В		22,122	31,405	(9,283)
66	761	Maintenance of trans. and distribution mains	Α			982,124	1,022,083	(39,959)
67	761	Maintenance of mains		В		-		-
68	762	Maintenance of fire mains	Α			-	_	-
69	763	Maintenance of services	Α			429,793	333,351	96,442
70	763	Maintenance of other trans. and distribution plant		В		-	_	-
71		Maintenance of meters	Α			115,809	108,574	7,235
72	765	Maintenance of hydrants	Α			20,771	32,493	(11,722)
73		Maintenance of miscellaneous plant	Α			-	-	-
74		Total transmission and distribution expenses				1,689,447	1,632,154	57,293

SCHEDULE B-2

Account 502 - Operating Expenses - For Class A, B, and C Water Utilities (Continued) Respondent should use the group of accounts applicable to its class

			(Clas	ss	Amount Current	Amount Preceding	Net Change During Year Show Decrease
Line		Account				Year	Year	in (Parenthesis)
No.	Acct.	(a)	Α	В	С	(b)	(c)	(d)
75		V. CUSTOMER ACCOUNT EXPENSES						
76		Operation						
77		Supervision	Α	В		-	-	-
78		Superv., meter read., other customer acct expenses			O	-	-	-
79		Meter reading expenses	Α	В		303,894	302,293	1,601
80		Customer records and collection expenses	Α			1,483,043	1,368,991	114,052
81		Customer records and accounts expenses		В		-	-	-
82		Miscellaneous customer accounts expenses	Α			-	-	-
83	775	Uncollectible accounts	Α	В	C	116,207	102,341	13,866
84		Total customer account expenses				1,903,144	1,773,625	129,519
85		VI. SALES EXPENSES						
86		Operation						
87	781	Supervision	Α	В		-	-	-
88		Sales expenses			С	-	-	-
89		Demonstrating and selling expenses	Α			-	-	-
90		Advertising expenses	Α			351,587	363,099	(11,512)
91		Miscellaneous sales expenses	Α			-	-	-
92	785	Merchandising, jobbing and contract work	Α			-	-	-
93		Total sales expenses				351,587	363,099	(11,512)
94		VII. ADMIN. AND GENERAL EXPENSES						
95		Operation						
96	791	Administrative and general salaries	Α	В		4,113,772	3,864,199	249,573
97	792	Office supplies and other expenses	Α	В	O	1,081,276	1,117,748	(36,472)
98	793	Property insurance	Α			159,801	151,149	8,652
99		Property insurance, injuries and damages		В	O	-	-	1
100	794	Injuries and damages	Α			453,036	604,458	(151,422)
101		Employees' pensions and benefits	Α	В		3,532,011	3,271,797	260,214
102		Franchise requirements	Α	В	O	791,244	868,543	(77,299)
103	797	Regulatory commission expenses	Α	В	O	1,322,151	1,525,388	(203,237)
104		Outside services employed	Α			809,355	421,827	387,528
105		Miscellaneous other general expenses		В		-	-	-
106		Miscellaneous other general operation expenses			С	-	-	-
107	799	Miscellaneous general expenses	Α			104,553	116,411	(11,858)
108		Maintenance						
109	805	Maintenance of general plant	Α	В	С	144,137	137,688	6,449
110		Total administrative and general expenses				12,511,336	12,079,208	432,128
111		VIII. MISCELLANEOUS						
112	811	Rents	Α		O	544,553	502,270	42,283
113		Administrative expenses transferred - Cr.	Α		С	(793,882)	(760,299)	(33,583)
114		Duplicate charges - Cr.	Α	В	C	-	-	-
114a		Charges by associated companies, clearing	Α			7,155,179	6,719,310	435,869
114b	902	Stores expense, clearing	Α			-	-	-
114c		Transportation expense, clearing	Α			389,292	519,712	(130,420)
114d	906	Tools and work equipment, clearing	Α			36,499	17,926	18,573
115		Total miscellaneous				7,331,641	6,998,919	332,722
116		Total operating expenses				43,650,090	42,572,747	1,077,343

SCHEDULE B-3 Account 506 - Property Losses Chargeable to Operations Line Description No. Amount (a) 1 2 NONE 3 4 5 6 7 8 Total

SCHEDULE B-4 Account 507 - Taxes Charged During Year

- 1. This schedule is intended to give the account distribution of total taxes charged to operations and other final accounts during the year.
- 2. Do not include gasoline and other sales taxes which have been charged to accounts to which the material on which the tax was levied was charged. If the actual or
- 3. The accounts to which taxes charged were distributed should be shown in columns (c) to (f). Show both the utility department and number of account charged except for
- 4. For any tax which it was necessary to apportion to more than one utility department or account, state in a footnote the basis of apportioning such tax.
- 5. The total taxes charged as shown in column (b) should agree with the amounts shown by column (d) of schedule entitled "Accrued and Prepaid Taxes," page 24.
- 6. Do not include in this schedule entries with respect to deferred income taxes, or taxes collected through payroll deductions or otherwise pending transmittal of such taxes

		Total Taxes	DISTRIBUTION OF TAXES CHARGED s (Show utility department where applicable and account charged)				
		Charged	Water	Nonutility	Other	Capitalized	
Line	Kind of Tax	During Year	(Account 507)	(Account 521)	(Account)	(Omit Account)	
No.	(a)	(b)	(c)	(d)	(e)	(f)	
1	Taxes on real and personal property	1,318,769	1,311,887		6,882		
2	State corp. franchise tax	1,424,703	1,424,703				
3	State unemployment insurance tax	57,773	57,773				
4	Other state and local taxes	0					
5	Federal unemployment insurance tax	2,935	2,935				
6	Federal insurance contributions act	659,079	659,079				
7	Other federal taxes	0					
8	Federal income tax	5,142,792	5,142,792				
9	Accrued payroll taxes	0					
10	Payroll taxes capitalized	0	(67,112)			67,112	
11							
12							
13							
14	Total	8,606,051	8,532,057	0	6,882	67,112	

SCHEDULE B-5 Reconciliation of Reported Net Income With Taxable Income for Federal Taxes

- 1. Report hereunder a reconciliation of reported net income for the year with taxable income used in computing Federal income tax accruals and show computation of such tax accruals. The reconciliation shall be submitted even though there is no taxable income for the year. Descriptions should clearly indicate the nature of each reconciling amount.
- 2. If the utility is a member of a group which files a consolidated Federal tax return, reconcile reported net income with taxable net income as if a separate return were to be filed, indicating, however, inter-company amounts to be eliminated in such consolidated return. State names of group members, tax assigned to each group member, and basis of allocation, assignment, or sharing of the consolidated tax among the group members.
- 3. Show taxable year if other than calendar year from-----to-----.

Line	Particulars	Amount
No.	(a)	(b)
- 101	(4)	(2)
1	Net income for the year per Schedule B, page 13	
2	Reconciling amounts (list first additional income and unallowable deductions, followed by additional	
3	deductions for non-taxable income):	9,549,059
	,	, ,
4	Federal income taxes	5,142,792
5	State income taxes	1,424,703
	Taxable income not recorded on books:	
6	Income from deferral of gains on sales of properties	114,242
7	Tax deductions not recorded on books:	
8	Amortization of Contributions	-
9	State tax (Priv. 2016) California	(1,250,599)
10	Reversal of Property Tax Benefit	-
11	Flow-through depreciation	(1,007,202)
12	Normalized depreciation - 1982 and forward	160,339
13	IDC - capitalized interest	740,764
14	Repayment of advances including gross up	(86,773)
15	Tax Basis Gain (Loss) on Retirement of Assets	(16,542)
16		-
17	Book income not recorded on return:	
18	Amortization of deferred revenue associated with contributions	(4,772)
19	Book expenses not deducted on return	3,168,309
20	Federal taxable income	17,934,320
21	Federal tax rate (35%)	6,277,012
22	Federal tax rate based on 35%*	-
23	Amortization of ITC on '82-89 Assets	(27,248)
0.4	Toward 0040 website	0.040.704
24	Tax per 2016 return	6,249,764

 $^{^{\}star}$ Federal tax rate is 35% if federal taxable income is over \$10,000,000

	SCHEDULE B-6 Account 521 - Income from Nonutility Operations						
Line	Description	Revenue	Expenses	Net Income			
No.	(a)	(b)	(c)	(d)			
1	NONE						
2							
3							
4							
5	Total						

	SCHEDULE B-7 Account 526 - Miscellaneous Nonoperating Revenue				
Line	Description	Amount			
No.	(a)	(b)			
1	Misc. Non-Operating Expense (Revenues)	(390,470)			
2					
3					
4					
5					
6					
7					
8	Total	(390,470)			

	SCHEDULE B-8 Account 527 - Nonoperating Revenue Deductions (Dr.)					
Line No.	Description (a)	Amount (b)				
1	AD Valorem Tax Expense	6,882				
2						
3						
4						
5	Total	6,882				

	SCHEDULE B-9 Account 535 - Other Interest Charges	
Line No.	Description (a)	Amount (b)
1	NONE	-
2		
3		
4	Total	

	SCHEDULE B-10 Account 538 - Miscellaneous Income Deductions	3
Line	Description	Amount
No.	(a)	(b)
1	Donations	48,725
2	Political Contributions - California Water Association, Consumer For Clean Water PAC	14,000
3	Other Expense	95,795
4	Total	158,520

	SCHEDULE C-1 Engineering and Management Fees and Expenses, etc., Dur	ing Year
Line No.	Give the required particulars of all contracts or other agreements in effect in the course of the between the respondent and any corporation, association, partnership or person covering sup and/or management of any department of the respondents affairs such as accounting, engine financing, construction or operation, and show the payments under such agreements and also payments for advice and services to a corporation or corporations which directly or indirectly or respondent through stock ownership	year ervision ering, o the
1	Did the respondent have a contract or other agreement with any organization or persovering supervision and/or management of its own affairs during the year? Answer: Yes X No	son
2	Name of each organization or person that was a party to such a contract or agreeme Suburban Water Systems & SouthWest Water Company	nt
3	Date of original contract or agreement. July 14, 1993	
4	Date of each supplement or agreement. Note: File with the report a copy of every contract, agreement, supplement or amendment mentioned above unless a copy of the instrument in due form has been furnished in which case a definite reference to the report the respondent relative to which it was furnished will suffice.	
5	Amount of compensation paid during the year for supervision or management:	\$7,155,179
6	To whom paid: SouthWest Water Company	
7	Nature of payment (salary, traveling expenses, etc.): See note (1)	
8	Amounts paid for each class of service:	\$
9	Base for determination of such amounts 3 Factor Allocation, Others	
10	Distribution of payments: (a) Charged to operating expenses (b) Charged to capital accounts (c) Charged to other accounts Total	\$ 7,155,179 \$ \$ \$ 7,155,179
11	Distribution of charges to operating expenses by primary accounts. Number and Title of Account Various Accounts - Charges - Associated Companies Total \$7,155,179	
12	What relationship, if any, exists between respondent and supervisory and/or managi Suburban Water Systems is a wholly owned subsidiary of SouthWest Water Co	

SCHEDULE C-2 Compensation of Individual Proprietor or Partner

Do operating expenses include any charge for owner's compensation in the form of salary or wages, rental allowances, or for the use of a private automobile? (If the word "none" truly states the fact it should be given as the answer to this inquiry.)

Line No.	Nature of Allowance (a)	Account Charged (b)	Amount (c)
1			
2			
3	NONE		
4			
5			
6	Total		0

SCHEDULE C-3 Employees and Their Compensation

(Charged to Account 502 - Operating Expenses - Schedule B-2)

		Number at	Total Salaries and Wages Paid
Line	Classification	End of Year	During Year
No.	(a)	(b)	(c)
1	Employees - Source of supply		
2	Employees - Pumping	12	838,456
3	Employees - Water treatment	8	519,170
4	Employees - Transmission and distribution	17	1,182,355
5	Employees - Customer account	20	1,336,202
6	Employees - Sales		
7	Employees - Administrative		
8	General officers	6	1,361,538
9	General office	64	3,418,602
10	Total	127	8,656,323

SCHEDULE C-4 Record of Accidents During Year

			TO	PERSON	NS			TO PR	OPERTY	
	Date of	Employee	s on Duty	Pub	olic ¹	Total	Con	npany	Ot	her
Line	Accident	Killed	Injured	Killed	Injured	Number	Number	Amount	Number	Amount
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(I)	(j)
1		0	4	0	1	5	21	78,575	0	0
2										
3		·				·				
4	Total	0	4	0	1	5	21	78,575	0	0

¹ Accidents to employees not on duty should be included in "Public" accidents

SCHEDULE C-5 Expenditures for Political Purposes

Hereunder report all direct or indirect expenditures incurred or made to elect or defeat a candidate for public office; or to place any measure on the ballot; at any election, or to keep it from being placed on the ballot at any election, or to support or defeat any measure on the ballot; at an election, or to support or defeat any proposed legislation, also name the account or accounts to which the expenditures herein mentioned have been charged. (If the word "none" truly states the fact, it should be given as the answer to this inquiry.)

1	California Water Association		7,000
2	Consumers For Clean Water PAC		7,000
3			
4			
5			
6		TOTAL	14,000

SCHEDULE C-6 Loans to Directors, or Officers, or Shareholders

Show hereunder the amount of loans to directors, or officers, or shareholders and the terms and conditions of such loans. Among other things, show the name of each director, or officer, or shareholder, receiving a loan or loans, the amount of each loan, the rate of interest payable on such loan or loans, the maturity date of each loan or loans, the security given and the date when the shareholders authorized each loan. If such authorization was given. (If the word "none" truly states the fact, it should be given as the answer to this inquiry.)

1	
2	
3	NONE
4	
5	
6	

SCHEDULE C-7 Bonuses Paid to Executives & Officers

Show hereunder the amount of bonuses paid to Executives and Officers, both cash and non-cash. List by the name of each Executive or Officer receiving the bonus, the dollar value of that bonus, and a description of the bonus if it is non-cash.

1		
2		
3	SEE ATTACHED	1,255,409
4		
5		
6	TOTAL	1,255,409

SUBURBAN WATER SYSTEMS SCHEDULE C-7 (Support) Bonuses Paid to Executives & Officers 2016

Anthony Stevens	33,350.00
Craig Gott	47,963.00
Jocelyn Padilla	12,537.00
John Brettl	35,896.00
Jorge Lopez	22,075.00
Richard Rich	110,689.00
William Dix	254,372.00
Kirk Michael	250,140.00
Michael Quinn	488,387.00

1,255,409.00

SCHEDULE D-1 Sources of Supply and Water Developed

	1	STREAMS				FLOV	V IN	(unit) ²		Annual	
Line		From Stream or Creek	Location of			Priority Rig	ıht	Dive	rsions	Quantities Diverted	
No.	Diverted into*	(Name)	Diversion Poir	nt		aim	Capacity	Max.	Min.	(Unit) ²	Remarks
1											
2											
3			***** NONE ***	***						1	
<u>4</u> 5										+	
	<u>I</u>	<u> </u>	WEI	IS	1		1 1		<u> </u>	Annual	l
								Pun	nping	Quantities	
Line	At Plant					¹De	epth to	Car	acity	Pumped	
No.	(Name or Number)	Location	Number	Dime	nsions	V	/ater		.(Unit) ²	(Unit) ²	Remarks
6											
7			******	SEE AT	TACHED	****	******				
8										-	
9 10											
10						1	FLOW IN			Annual	
	TUN	NELS AND SPRIN	NGS				(U	nit) ²		Quantities	
Line		1	10.0					,		Used	
No.	Designation	Location	Numl	ber		Maximun	า	Mini	imum	(Unit) ²	Remarks
11											
12			***** NON	IE *****							
13										1	
14											
15											

Purchased Water for Resale

16	Purchased from	
17	Annual quantities purchased	(Unit chosen) ²
18	*****	****** SEE ATTACHED *********
19		

 $[\]ensuremath{^*}$ State ditch, pipe line, reservoir, etc., with name, if any.

SCHEDULE D-2 Description of Storage Facilities

Line			Combined Capacity	
No.	Туре	Number	(Gallons or Acre Feet)	Remarks
1	A. Collecting reservoirs			
2	Concrete			
3	Earth			
4	Wood			
5	B. Distribution reservoirs			
6	Concrete	4	9,060,000	
7	Earth			
8	Wood			
9	C. Tanks			
10	Wood			
11	Metal	26	59,870,000	
12	Concrete			
13	Total	30	68,930,000	

Average depth to water surface below ground surface

² The quantity unit in established use for expressing water stored and used in large amounts is the acre foot, which equals 42,560 cubic feet: in domestic use the thousand gallon or the hundred cubic feet. The rate of flow or discharge in larger amounts is expressed in cubic feet per second, in gallons per minute, in gallons per day, or in the miner's inch. Please be careful to state the unit used.

Suburban Water Systems

Schedule D-1 2016 Wells

Plant and Location	Dimensions of Casing	Water Depth	Capacity in G. P. M.	Acre Feet Pumped
San Jose Hills District				
121 W1 Stone	16"	209' SWL	1,735	1,767.08
126 W2 Rio Verde	18"	229' SWL	1,147	0.00
139 W2 La Puente CO.	26"	187' SWL	2,510	0.00
139 W4 La Puente CO.	20"	189' SWL	1,800	0.00
139 W5 La Puente CO.	18"	188' SWL	3,300	0.00
140 W3 La Grande	18"	153' SWL	1,107	0.00
140 W4 La Grande	18"	150' SWL	2,657	0.00
140 W5 La Grande	18"	185' PWL	2,800	843.66
142 W2 Vine	16"	231' PWL	2,741	3,564.47
147 W3 Jones	18"	142' SWL	1,220	1,583.00
151 W2	18"	262' PWL	3,497	3,881.12
Total Acre Feet - San Jose Hills Di	<u>istrict</u>			11,639.33
	<u>Dimensions of Casing</u>	Water Depth	Capacity in G. P. M.	,
Plant and Location		Water Depth	Capacity in G. P. M.	,
Plant and Location Whittier \ La Mirada District		Water Depth 48' SWL	Capacity in G. P. M. 1,920	,
Plant and Location Whittier \ La Mirada District 201 W4 Bartolo	<u>Dimensions of Casing</u>			Acre Feet Pumped
Plant and Location Whittier \ La Mirada District 201 W4 Bartolo 201 W7 Bartolo	<u>Dimensions of Casing</u>	48' SWL	1,920	Acre Feet Pumped
Plant and Location Whittier \ La Mirada District 201 W4 Bartolo 201 W7 Bartolo 201 W8 Bartolo	<u>Dimensions of Casing</u> 16" 18"	48' SWL 107' PWL	1,920 3,325	Acre Feet Pumped 0.00 3,962.84
Plant and Location Whittier \ La Mirada District 201 W4 Bartolo 201 W7 Bartolo 201 W8 Bartolo 201 W9 Bartolo	Dimensions of Casing 16" 18" 18"	48' SWL 107' PWL 75' PWL	1,920 3,325 2,955	0.00 3,962.84 1,887.83
Plant and Location Whittier \ La Mirada District 201 W4 Bartolo 201 W7 Bartolo 201 W8 Bartolo 201 W9 Bartolo 201 W9 Bartolo 201 W10 Bartolo 409 W3 Canary	Dimensions of Casing 16" 18" 18" 18"	48' SWL 107' PWL 75' PWL 75' PWL	1,920 3,325 2,955 3,790	0.00 3,962.84 1,887.83 2,454.88
Plant and Location Whittier \ La Mirada District 201 W4 Bartolo 201 W7 Bartolo 201 W8 Bartolo 201 W9 Bartolo 201 W10 Bartolo 409 W3 Canary	Dimensions of Casing 16" 18" 18" 18" 18"	48' SWL 107' PWL 75' PWL 75' PWL 53 SWL	1,920 3,325 2,955 3,790 4,000	0.00 3,962.84 1,887.83 2,454.88 1,563.17
Plant and Location Whittier \ La Mirada District 201 W4 Bartolo 201 W7 Bartolo 201 W8 Bartolo 201 W9 Bartolo 201 W9 Bartolo 201 W10 Bartolo	Dimensions of Casing 16" 18" 18" 18" 18" 16" 14"	48' SWL 107' PWL 75' PWL 75' PWL 53 SWL 246' PWL	1,920 3,325 2,955 3,790 4,000 1,408	0.00 3,962.84 1,887.83 2,454.88 1,563.17 2,066.19

Purchased Water for Resale

San Jose Hills District	Acre feet Purchased
City of Covina	0.00
City of Glendora	18.91
Covina Irrigating Company	3,301.98
La Puente Valley County Water District	2,109.58
Rowland Water District	(0.03)
Upper San Gabriel Valley Municipal Water District	939.31
Valencia Heights Water Company	0.00
Valley Counties Municipal Water District	3,883.14
Walnut Valley Water District	1,855.51
Total Acre Feet - San Jose Hills District	12,108.40
Whittier \ La Mirada District	Acre feet Purchased
Whittier \ La Mirada District California Domestic Water Company	Acre feet Purchased 5,589.28
California Domestic Water Company	5,589.28
California Domestic Water Company Central Basin Municipal Water District	5,589.28 0.00
California Domestic Water Company Central Basin Municipal Water District City of La Habra	5,589.28 0.00 0.08
California Domestic Water Company Central Basin Municipal Water District City of La Habra City of Whittier	5,589.28 0.00 0.08 0.00
California Domestic Water Company Central Basin Municipal Water District City of La Habra City of Whittier La Habra Heights County Water District	5,589.28 0.00 0.08 0.00 0.20
California Domestic Water Company Central Basin Municipal Water District City of La Habra City of Whittier La Habra Heights County Water District Orchard Dale Water District	5,589.28 0.00 0.08 0.00 0.20 6.56

Suburban Water Systems Schedule D-2 2016

Reservoirs

San Jose Hills District	<u>Number</u>	<u>Gallons</u>
Concrete	2	2,000,000
Metal Tanks	<u>17</u>	41,920,000
Total	19	43,920,000
Whittier / La Mirada District		
Concrete	2	7,060,000
Metal Tanks	<u>9</u>	<u>17,950,000</u>
Total	11	25,010,000
Company Totals		
Concrete	4	9,060,000
Metal Tanks	<u>26</u>	<u>59,870,000</u>
Total	30	68,930,000

SCHEDULE D-3 Description of Transmission and Distribution Facilities

A. LENGTH OF DITCHES, FLUMES AND LINED CONDUITS IN MILES FOR VARIOUS CAPACITIES Capacities in Cubic Feet Per Second or Miner's Inches (State Which) ______

Line No.		0 to 5	6 to 10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 75	76 to 100
1	Ditch								
2	Flume								
3	Lined conduit				***NONE****				
4									
5	Total								

A. LENGTH OF DITCHES, FLUMES AND LINED CONDUITS IN MILES FOR VARIOUS CAPACITIES - Continued Capacities in Cubic Feet Per Second or Miner's Inches (State Which)

Line No.		101 to 200	201 to 300	301 to 400	401 to 500	501 to 750	751 to 1000	Over 1000	Total All Lengths
6	Ditch								
7	Flume				***NONE****				
8	Lined conduit								
9									
10	Total								

B. FOOTAGES OF PIPE BY INSIDE DIAMETERS IN INCHES - NOT INCLUDING SERVICE PIPING

			1	T	T	T	T	T		
Line										
No.		1	1 1/2	2	2 1/2	3	4	5	6	8
11	Cast Iron									
12	Cast Iron (cement lined)									
13	Concrete									
14	Copper									
15	Riveted steel			***SE	E ATTACH	ED***				
16	Standard screw									
17	Screw or welded casing									
18	Cement - asbestos									
19	Welded steel									
	Wood									
21	Other (specify)									
22	Total									

B. FOOTAGES OF PIPE BY INSIDE DIAMETERS IN INCHES - NOT INCLUDING SERVICE PIPING - Continued

Line								er Sizes ify Sizes)	Total
No.		10	12	14	16	18	20		All Sizes
23	Cast Iron								
24	Cast Iron (cement lined)								
25	Concrete								
26	Copper								
27	Riveted steel			***SE	E ATTACH	ED***			
28	Standard screw								
29	Screw or welded casing								
30	Cement - asbestos								
31	Welded steel								
32	Wood								
33	Other (specify)								
34	Total								

All Water Main																								
(LF)												Diameter	of Main (inch)										Grand Total
Main Material	3/4	1	1 1/2	2	2 1/2	3	4	5	6	8	10	12	14	16	18	20	24	26	27	28	30	36	42	(LF)
Asbestos Cement				253		913	503,176	337	1,134,373	1,288,598	51,394	428,930	2,276	82,740	11,539	12,317	987					4,447		3,522,280
Cast Iron							11,677		16,913	2,175														30,765
Concrete												1,006	36	8,461	1,015	4,485	1,985	448	3,377	31	174	1,412		22,430
Ductile Iron				122		6	238		894	3,320	75	3,245	74	59,450	2,921	11,953	25,381				49,522		164	157,365
Galvanized Iron	229	210	58	2,436			75		12															3,020
Gray Plastic		172	55	7,583			14,441		1,015	549														23,815
HDPE				1,007						1,545	695	5,194								4,321				12,762
PVC			2	828		5	16,393		72,492	211,921	1,050	156,121		8,555		5,977								473,344
Steel			11	5,010	215	543	16,525	1,496	11,944	46,823	14,095	57,371	12,970	29,245	3,618	8,010	14,818	6,230	10,485	2,404	27,465	409		269,687
Other		59		1,321		38	12,889		14,303	23,674	77	155	4											52,520
Grand Total (LF)	229	441	126	18,560	215	1,505	575,414	1,833	1,251,946	1,578,605	67,386	652,022	15,360	188,451	19,093	42,742	43,171	6,678	13,862	6,756	77,161	6,268	164	4,567,988

SCHEDULE D-4 Number of Active Service Connections

	Metered	- Dec 31	Flat Rate	- Dec 31
	Prior	Current	Prior	Current
Classification	Year	Year	Year	Year
Residential	61,236	61,718		
Commercial	3,363	3,585		
Industrial	34	33		
Public authorities	479	470		
Low Income	9,766	9,082		
Irrigation				
Other (specify) Constr Wtr, Recycled	63	66		
Other Utility	14	14		
Subtotal	74,955	74,968		
Private fire connections			708	722
Public fire hydrants			461	462
Total	74,955	74,968	1,169	1,184

SCHEDULE D-5 Number of Meters and Services on Pipe Systems at End of Year

Size	WLM Meters	SJH Meters	
5/8 x 3/4 in	5,451	2,056	
3/4 in	20,756	31,041	
1 in	5,604	7,191	
1 1/2 in	683	893	
2 in	666	881	
3 in	75	137	
4 in	65	63	
6 in	12	9	
8 in	1	5	
other	396	376	·
Total	33,709	42,652	76,361

SCHEDULE D-6 Meter Testing Data

А	. Number of Meters Tested During Year as Prescribed in Section VI of General Order No. 103:	
	1. New, after being received	0
	2. Used, before repair	115
	3. Used, after repair	0
	Found fast, requiring billing adjustment	0
В.	Number of Meters in Service Since Last Test 1. Ten years or less	57,185
	2. More than 10, but less	07,100
	than 15 years	14,449
	3. More than 15 years	4,726

SCHEDULE D-7 Water delivered to Metered Customers by Months and Years in <u>hundreds of cubic feet</u> (Unit Chosen)¹

ification	During Current \	Year						
ervice	January	February	March	April	May	June	July	Subtotal
Commercial	244,000	217,352	242,539	288,804	330,833	339,292	382,066	2,044,886
Industrial	33,588	34,220	35,417	31,450	35,293	36,592	40,116	246,676
Public authorities	40,353	31,932	41,962	62,070	75,129	97,556	132,432	481,434
Irrigation	-	-	-	-	-	-	-	-
Other (specify)*	795,739	723,938	772,148	904,921	937,409	1,087,867	1,332,026	6,554,048
Total	1,113,680	1,007,442	1,092,066	1,287,245	1,378,664	1,561,307	1,886,640	9,327,044
ification	During Current \	Year						Total
ervice	August	September	October	November	December	Subtotal	Total	Prior Year
Commercial	379,898	401,061	362,437	333,760	269,353	1,746,509	3,791,395	3,539,237
Industrial	39,472	41,109	39,764	31,904	34,656	186,905	433,581	440,274
Public authorities	141,061	157,525	109,774	87,323	53,275	548,958	1,030,392	957,418
Irrigation	-	-	-	-	-	-	-	-
Other (specify)*	1,250,111	1,300,666	1,143,291	975,730	871,536	5,541,334	12,095,382	12,447,934
Total	1,810,542	1,900,361	1,655,266	1,428,717	1,228,820	8,023,706	17,350,750	17,384,863

¹ Quantity units to be in hundreds of cubic feet, thousands of gallons, acre-feet, or miner's inch-days.

Total acres irrigated ______ N/A _____ Total population served ______ 300,000

* Other (specify):
Residential (Non LIRA/LIRA)
Flood Meter
Other Utility
Recycled

	SCHEDULE D-8
	Status With State Board of Public Health
1.	Has the State or Local Health Department reviewed the sanitary condition of your water system during the past year? Answer: Yes X No
	Answer: Yes X No
2.	Are you having routine laboratory tests made of water served to your consumers?
	Answer: Yes X No
3.	Do you have a permit from the State Water Resources Control Board, Division of Drinking Water,
0.	Answer: Yes X No
4.	Date of permits: San Jose Hills System - System No. 1910205 - permit date: May 23, 2001
	La Mirada System - System No. 1910059 - permit date: January 20, 1967
	Whittier System - System No. 1910174 - permit date: October 25, 1962
	Glendora System - System No. 1910046 - permit date: May 31, 2016
	Covina Knolls System - System No. 1910200 - permit date: November 1, 1961
5.	If permit is "temporary", what is the expiration date? N/A
6.	If you do not hold a permit, has an application been made for such permit?
	Answer: Yes No N/A
7.	If so, on what date? N/A
	SCHEDULE D-9 Statement of Material Financial Interest
	Use this space to report the information required by Section 2 of General Order No. 104-A. If no material financial interest existed during the year or contemplated at the end of the year, such fact shall be so stated. If additional space is required, attach a supplementary statement
	with reference made thereto.
	No material financial interest, as defined by General Order 104-A, existed at Suburban Water Systems during 2016, and Suburban did not propose at the conclusion of the report year to become a party to any transaction
	involving such material financial interest as defined in General Order 104-A.
	•

SCHEDULE E-1 Balancing and Memorandum Accounts

Financial Accounting

		4							
		Authorized by	Beginning						End
		Decision or	of Year	Offset	Offset				of Year
Line	Description	Resolution No.	Balance	Revenues	Expenses	Interest	Surcharge	Surcredit	Balance
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
1	Volume Related Balancing Accounts - May 2013 thru September 2014 (AL 308)	D.03-06-072	4,470,271		(2,595,427)				1,874,845
2	Recycled Water Balancing Account (AL 308)	D.14-12-038	29,978		(31,256)				(1,278)
3	Volume Related Balancing Accounts - October 2014 thru June 2015 (AL 313)	D.03-06-072	1,419,046		(1,423,639)				(4,593)
4	Recycled Water Balancing Account (AL 313)	D.14-12-038	8,577		(7,206)				1,371
5	Volume Related Reserve Accounts - July 2015 to December 2016	D.03-06-072	1,081,588		1,207,679				2,289,267
6	Water Revenue Adjustment Mechanism (WRAM) Balancing Account	D.14-12-038	(1,165,960)	554,819	(400,358)				(1,011,499)
7	Over-Refunded Surcredit (Various Accounts)	D.14-12-038	197,139		2				197,142
8	8 2016 Water Contamination Litigation Memorandum Account		128,805		228,963				357,767
9	9 2012 Cost of Capital Litigation Memorandum Account		19,710				(3,869)		15,840
10	0 2018 Cost of Capital Litigation Memorandum Account		(48,144)	144,433	(48,144)				48,144
11	1 Low Income Ratepayer Assistance Amortization (May 12 to Dec 13)		62,222		(37,144)		(9,336)		15,742
12	Low Income Ratepayer Assistance Memorandum Account (Jan 14 -Dec 15)		354,696		(26,576)		-	17,599	345,719
13	Rate Case Expense 2015	D.14-12-038	368,611		(183,809)				184,802
14	Rate Case Expense 2018	D.14-12-038	(206,868)		31,721				(175,147)
15	Employee Healthcare Balancing Account	D.14-12-038	(270,965)		(97,433)				(368,399)
16	Security Measures Memorandum Account	D. 03-05-078	-						
17	Military Family Relief Program Memorandum Account	AB 1666	3,425		2,095				5,520
18	American Jobs Creation Act Deduction Memorandum Account	D.06-08-017	-						-
19	Cornerstone Project Memorandum Account	D.09-03-007	-						-
20	Mandatory Conservation Memorandum Account (MCMA)	RES W-5000	186,565		70,821				257,386
21	2015 Intervenor Compensation	CPUC 1807.a	1,022		(1,022)				-
22	Low Income Customer Data Sharing Memorandum Account	D.11-05-020	3,256		1,223				4,479

- Note 1: For Columns d, e, f, g, & h, provide those amounts booked in the current year.
- Note 2: The detail for each individual account includes the Beginning of Year Balance, End of Year Balance, each Offset Expense adjustment during the year,
 each Offset Revenue adjustment during the year, each Surcharge adjustment during the year, and the decision or resolution number associated with each item of detail.
- Note 3: The following table reflects certain of the above memorandum accounts on a PUC reporting basis irrespective of financial accounting requirements

Regulatory Accounting

		Authorized by	Beginning						End
		Decision or	of Year	Offset	Offset				of Year
Line	Description	Resolution No.	Balance	Revenues	Expenses	Interest	Surcharge	Surcredit	Balance
No.	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)
1	Volume Related Balancing Accounts - May 2013 thru September 2014 (AL 308)	D.03-06-072	4,470,271		(2,595,427)				1,874,844
2	Recycled Water Balancing Account (AL 308)	D.14-12-038	29,978		(31,256)				(1,277)
3	Volume Related Balancing Accounts - October 2014 thru June 2015 (AL 313)	D.03-06-072	1,419,046		(1,423,639)				(4,593)
4	Recycled Water Balancing Account (AL 313)	D.14-12-038	8,577		(7,206)				1,371
5	Water Revenue Adjustment Mechanism (WRAM) Balancing Account	D.14-12-038	(1,165,960)	554,819	684,662				73,521
6	2016 Water Contamination Litigation Memorandum Account	W-4094	-						
7	2012 Cost of Capital Litigation Memorandum Account	D.14-12-038	21,697				(3,869)		17,828
8	2018 Cost of Capital Litigation Memorandum Account		(48,144)	144,433	(48,144)				48,145
9	Low Income Ratepayer Assistance Amortization (May 12 to Dec 13)		56,733		(9,336)				47,397
10	Rate Case Expense 2015	D.14-12-038	441,268		(220,634)				220,634
11	Rate Case Expense 2018	D.14-12-038	(206,868)	620,605	(206,868)				206,869
12	Employee Healthcare Balancing Account	D.14-12-038	(312,375)		(98,297)				(410,672)
13	Security Measures Memorandum Account	D.03-05-078	-						
14	Military Family Relief Program Memorandum Account	AB 1666	-						
15	American Jobs Creation Act Deduction Memorandum Account	D.06-08-017	-						
16	Cornerstone Project Memorandum Account	D.09-03-007	-						
17	Mandatory Conservation Memorandum Account (MCMA)	RES W-5000	-						٠
18	Low Income Customer Data Sharing Memorandum Account	D.11-05-020	3,256		1,223				4,479
19	Reservoir 216 Land Exchange Memorandum Account (AL 298-W)	D.12-04-009	-						-
20	Affiliate Transfer Fee Memorandum Account	D.14-12-038	-						-
21	Credit/Debit Card Program Memorandum Account	D.14-12-038	-						-

Schedule E- 2 Description of Low-Income Rate Assistance Program(s)

For all low income rate assistance programs offered by water utility, provide detailed responses to the following items:

SEE ATTACHED

- 1. Brief description of each low-income rate assistance program provided, by district. This shall include but is not limited to the percent of discount, the dollar amount of discount, what rate is discounted (service charge, quantity, or total bill), qualifying income level, dollar rate increase to remaining customers to pay for this program.
- 2. Participation rate for Year 2016 (as a percent of total customers served).
- 3. Detail of balancing or memorandum account authorized to record expenses incurred and revenues collected for low income rate assistance program.

Schedule E- 3 Description of Water Conservation Program(s)

For all water conservation programs offered by water utility, provide detailed responses to the following items:

SEE ATTACHED

- 1. Brief description of each water conservation program provided, by district. This description shall include but not be limited to the type of program offered (such as provision of low-flow plumbing fixtures, leak detection, leak repair, written water conservation tips, or other similar programs to its customers) and length of time it was offered.
- 2. Discuss how each water conservation assistance program is funded, for example, through rates charged to all customers, rates charged to customer receiving water conservation assistance, shareholder contribution, community funding, government funding, or other funding method. Explain why this type of funding was used.
- 3. Cost of each program.
- 4. The degree of participation in each district by customer group.

2016 ANNUAL REPORT SCHEDULE E-2

Brief description of each low-income rate assistance program provided, by district. This shall include but is not limited
to the percent of discount, the dollar amount of discount, what rate is discounted (service charge, quantity, or total bill),
qualifying income level, dollar rate increase to remaining customers to pay for this program.
Response:

Suburban implemented low-income rate assistance program on September 1, 2008 for its San Jose Hills and Whittier/La Mirada service areas. The monthly credit of \$6.50 applies to all residential metered water service, and the monthly credit of \$20.00 applies to all non-profit group living facilities, agricultural employee housing facilities, and migrant farm worker housing centers.

Beginning June 1, 2012, Suburban removed the limitation on residential meter size to qualify for the Low Income Assistance Program. To qualify for the credit, the residential customer:

- Must have the water utility bill for service in his or her name.
- Must not be claimed as a dependent on another person's tax return.
- Must re-apply each time you change your personal residence.
- Must renew his or her application every two years, or sooner, if requested.
- Must notify Suburban Water Systems within thirty days if he or she becomes ineligible for Suburban Water Systems' low income assistance program but continue to be a customer of Suburban Water Systems.
- Must provide verification of household income by providing a utility bill showing participation in a low income
 assistance program for electric or gas utility service or by completing Suburban' self verification form.

Gross annual household income must not exceed the maximum qualifying household income levels specified annually by the California Public Utilities Commission for the CARE program. Gross annual income means the gross income of all persons residing in the household, as further defined below. For Suburban Water Systems' low income assistance program, "gross annual household income" means all money and non-cash benefits available for living expenses, received from all sources, both taxable and non-taxable, before any tax deductions, by or for all persons residing in the household during the most recently ended calendar year.

The income Qualification guidelines (effective June 1, 2016 through May 31, 2017):

Total persons	Maximum total combined		
in household	annual income		
1-2	\$32,040		
3	\$40,320		
4	\$48,600		
5	\$56,880		
6	\$65,160		
7	\$73,460		
8	\$81.780		

For each additional person, add \$8,320 to the total combined annual income.

In order to support the program, a surcharge of \$0.014 per 100 cubic feet is to be applied to the monthly bills of all metered customers, excluding those customers receiving a low-income rate assistance credit in San Jose Hills and Whittier/La Mirada service areas.

Pursuant to Decision 11-05-020, semi-annually Suburban shares Low-Income Customer Information with energy utilities (Southern CA Edison and Southern California Gas Company) to increase the participation rates in water low-income assistance program. The data matching process requires Suburban to identify customers' eligibility by mailing automatic enrollment and opt-out letters 30 days prior to enrollment to permit those customers to decline to be automatically enrolled.

Participation rate for Year 2016 (as a percent of total customers served).
 Response:

At the end of 2016 the LIRA participation rate as a percentage of total residential customers served was 12.8%.

3. Detail of balancing or memorandum account authorized to record expenses incurred and revenues collected for low income rate assistance program.

Response:

	Sar	Jose Hills Ser	vice Area	Whittier/La Mirada Service Area				
	Surcharge Collected	Benefit Profided	Over/(Under) Collection	Surcharge Collected	Benefit Profided	Over/(Under) Collection		
Beg. Bal.	\$513,153	\$864,078	(\$350,925)	\$401,540	\$378,736	\$22,805		
Jan-16	\$23,530	\$34,821	(\$11,291)	\$18,024	\$14,333	\$3,692		
Feb-16	\$20,921	\$34,899	(\$13,978)	\$16,210	\$14,300	\$1,910		
Mar-16	\$22,440	\$34,892	(\$12,452)	\$17,877	\$14,846	\$3,031		
Apr-16	\$25,817	\$37,707	(\$11,890)	\$21,641	\$15,977	\$5,664		
May-16	\$27,317	\$39,520	(\$12,203)	\$23,847	\$16,283	\$7,565		
Jun-16	\$31,645	\$39,845	(\$8,200)	\$26,170	\$16,250	\$9,920		
Jul-16	\$38,820	\$39,826	(\$1,006)	\$31,002	\$15,964	\$15,038		
Aug-16	\$36,760	\$39,897	(\$3,137)	\$30,171	\$15,633	\$14,539		
Sep-16	\$38,698	\$40,989	(\$2,291)	\$31,453	\$16,991	\$14,462		
Oct-16	\$34,216	\$40,450	(\$6,234)	\$27,140	\$17,186	\$9,954		
Nov-16	\$28,979	\$41,789	(\$12,810)	\$23,764	\$17,784	\$5,980		
Dec-16	\$25,603	\$41,503	(\$15,899)	\$19,611	\$17,576	\$2,035		
Total	\$867,898	\$1,330,212	(\$462,314)	\$688,452	\$571,857	\$116,595		

2016 Low Income Rate Assistance Program Cost Details

				Total
No.	<u>Date</u>	Vendor Name	<u>Amount</u>	By Month
Beg Bal			\$26,576.28	\$26,576.28
1	6/25/2016	ACP	\$8,141.21	\$8,141.21
2	7/20/2016	ACP	\$397.85	\$397.85
3	8/3/2016	CMRS-PB (United States Postal Service)	\$186.47	
4	8/3/2016	ACP (Envelopes)	\$397.85	\$584.32
5	9/2/2016	CMRS-PB (United States Postal Service)	\$492.90	
6	9/30/2016	CMRS-PB (United States Postal Service)	\$371.53	\$864.43
7	10/30/2016	CMRS-PB (United States Postal Service)	\$51.15	\$51.15
8	11/30/2016	CMRS-PB (United States Postal Service)	\$122.30	\$122.30

\$36,737.54 \$36,737.54

ATTACHMENT 1 ANNUAL REPORT, SCHEDULE E-3 DESCRIPTION OF WATER CONSERVATION PROGRAMS

Brief description of each water conservation program offered by the water company, by district. This description shall
include but not be limited to the type of program offered (such as provision of low-flow plumbing fixtures, leak detection,
leak repair, written water conservation tips, or other similar programs to its customers), whether offered with a third party,
whether direct install or rebate, and length of time the program was offered.

Response:

No.	Program Type	Service Area Offered	Description	Length of Time Offered
1.	Distribution of High Efficiency Toilets	San Jose Hills and Whittier/La Mirada	Suburban contracted with EcoTech Serv. to distribute 1,316 UHETs.	12 months
2.	Various public Events	San Jose Hills and Whittier/La Mirada	Suburban distributed conservation materials, coloring books and water conserving landscape tips to customers in the community on 14 different occasions.	14 days
3.	Gardening workshops	San Jose Hills and Whittier/La Mirada	The workshop showed customers how to adjust their irrigation systems, choose low maintenance plants, and how to save water.	4 days
4.	Water Conservation Play	San Jose Hills and Whittier/La Mirada	Suburban contracted with the National Theatre for Children to perform a Water Conservation Play in 23 schools.	3 months
5.	School Retrofits	Whittier/La Mirada	Contributed money for school school plumbing retrofits through Central Basin Municipal Water District.	6 months

ATTACHMENT 1 ANNUAL REPORT, SCHEDULE E-3 DESCRIPTION OF WATER CONSERVATION PROGRAMS (Continued)

2 For each water conservation program described above, an estimated conservation savings report in the

following basic format (if it is necessary to deviate from this table, provide estimated program savings).

A	В	С	D	Е	F	G	Н	1	J
Name of measure, as listed in Decision or Settlement*	Description of measure	Authorized \$	# of units / activities purchased, provided, performed	\$ per unit, activity, etc.	Total \$ spent	Designated water savings per unit per year**	Unit lifespan**	Estimated Annual measure savings** (AFY)	Estimated Lifetime measure savings** (AF)
High Efficiency Toilet Distributions	Distribute high efficiency toilets to customers	\$300,000							
Company Funded			1,316	\$195 per HET	\$209,750	.0425 acre feet	10	55.93 AFY	559 AF
Central Basin Rebate Funded					\$15,800				
Upper District Rebate Funded					\$31,200				
High Efficiency Toilet Distributions	Postcards mailed to customers to advertise HET Programs	(above)	4,400	\$0.44	\$1,951	NA	NA	NA	NA
School Plumbing Retrofits	Central Basin Project - Suburban*		4 school sites	various	\$100,000	NA	NA	NA	NA
Public Outreach/Community Events	Participated in 12 Public Events	\$51,478	14 Public Events	NA	0	NA	NA	NA	NA
Public Outreach/Community Events	Hosted 4 California Friendly Gardening Landscape Classes	(above)	4 classes	\$850	\$3,400	NA	NA	NA	NA
Public Outreach/Community Events	Sponsored School Education/Theatre Program	(above)	23 Programs	\$1,250	\$28,750	NA	NA	NA	NA
Public Outreach/Community Events	Supplies/Materials for public events	(above)	various materials	NA	\$3,258	NA	NA	NA	NA
Public Outreach/Community Events	Postage/Print/Mailing of materials	(above)	various materials	NA	\$4,478				
Total		\$351,478			\$398,587				

^{**}Estimated water savings per Metropolitan Water District

^{*}This was the amount that Suburban contributed to the program, the total costs were greater and were paid by the wholesale district(s)

^{**} This may not apply to all measures, e.g., public information / education

SUBURBAN WATER SYSTEMS

Supplement to CPUC Annual Report 2016 Information-Only Filing

In Compliance With Commission Decisions 11-05-004 and 11-05-020

ATTACHMENT 2 2016 INFORMATION-ONLY FILING CONSERVATION DATA REPORT

1. Baseline average (from 2003-2007 or 10-year baseline if it includes 2003-2007 and only includes years prior to the adoption of a conservation rate design) estimated monthly or bimonthly (depending on billing cycle) per customer or service connection consumption by ratemaking district, separated by customer class and meter size. If the water company elects to use a baseline in reliance on the Department of Water Resources methodology developed to implement SBX7-7 without calendar years 2003-2007, the water company shall attach workpapers to support the use of that baseline. Response:

Suburban utilized the methodologies developed by Department of Water Resources to calculate baseline per capita water use expressed in gallons per capita per day ("GPCD"). These baselines, which are detailed in Suburban's Draft 2015 Urban Water Management based on method 3 (Demonstrate reduction to 95 percent of the applicable State Hydrologic Region Target) for SJH Service Area; and method 1 (Demonstrate reduction to 80 percent of the base daily per capita water use) for WLM Service Area.

San Jose Hills Service Area = 142 Whittier/La Mirada Service Area = 151

 Average estimated monthly or bimonthly (depending on billing cycle) per customer or service connection consumption in one hundred cubic feet by ratemaking district, separated by customer class and meter size.

Response:

		Average Monthly Residential Usage by Meter Size (ccf)						
	5/8"x3/4"	3/4"	1"	1.5"	2"	3"		
San Jose Hills Service Area:								
2016 Monthly Average	14.02	12.58	16.74	44.78	75.60	144.04		
Whittier/La Mirada Service Area:								
2016 Monthly Average	11.96	12.53	17.72	46.67	82.35	229.25		

3. Comparison table including baseline and annual average estimated consumption by ratemaking district, separated by customer class and meter size, for each year following implementation of conservation rate designs, with the percentage reduction in consumption calculated by district and by customer class and meter size within each ratemaking district. Response:

The method to calculate per capita water use in GPCD is not comparable to the annual average estimated consumption in hundred cubic feet. However, the following Table shows 2016 annual average consumption by service area:

		2016 Residential - by Meter Size						
	5/8"x3/4"	3/4"	1"	1.5"	2"	3"		
•								
San Jose Hills	Service Area:							
2016 Consumption (ccf)	342,973	4,621,164	1,323,980	235,907	111,592	12,099		
2016 Avg. Connections	2,038	30,619	6,591	439	123	7		
2016 Avg. Consumption (ccf)	168.3	150.9	200.9	537.4	907.3	1,728.4		
Whittier/La Mir.	<u>ada Service Ar</u>	ea:						
2016 Consumption (ccf)	765,897	3,077,450	1,095,430	143,936	27,669	2,751		
2016 Avg. Connections	5,337	20,465	5,152	257	28	1		
2016 Avg. Consumption (ccf)	143.5	150.4	212.6	560.1	988.2	2,751.0		

ATTACHMENT 2 (Continued)

4. For non-low income customers, the average estimated monthly/bimonthly (depending on billing cycle) consumption per tier or block separated by ratemaking district, by meter size, and by customer class, and the # of customers in each sub-grouping. <u>Response:</u>

Customer Class Conservation: Residential Meter Size 5/8"x3/4" 1-1/2" Average Estimated Monthly Consumption by tier San Jose Hills Service Area: Tariff Area 1 - Tier 1 11.63 10.91 40.51 100.86 Tariff Area 1 - Tier 2 8.18 6.57 15.19 63.20 30.50 Tariff Area 2 - Tier 1 10.93 15.87 39.09 65.84 11.55 Tariff Area 2 - Tier 2 Tariff Area 3 - Tier 1 52 83 65 65 7.49 7.37 14 80 9.86 15.64 33.89 91.93 137.57 Tariff Area 3 - Tier 2 7.27 10.17 25.91 76.67 Whittier/La Mirada Service Area: Tariff Area 1 - Tier 1 10.87 11.02 10.56 37.67 Tariff Area 1 - Tier 2 5.73 4.63 6.78 11.42 Tariff Area 2 - Tier 1 11.56 14.82 40.05 79.53 229.25 11.13 Tariff Area 2 - Tier 2 6.49 6.26 15.88 38.49 23.25 Tariff Area 3 - Tier 1 4.00 21.12 20.38 91.67 Tariff Area 3 - Tier 2 18.94 Number of Customers in each sub-grouping San Jose Hills Service Area: Tariff Area 1 - Tier 1 1,149 14,223 1,448 56 9 Tariff Area 1 - Tier 2 281 2,605 123 15 Tariff Area 2 - Tier 1 468 9,050 2,780 151 102 Tariff Area 2 - Tier 2 80 1,566 662 31 6 Tariff Area 3 - Tier 1 1,177 1,518 218 11 Tariff Area 3 - Tier 2 155 263 27 3 Whittier/La Mirada Service Area: 1,101 Tariff Area 1 - Tier 1 758 271 19 Tariff Area 1 - Tier 2 146 107 18 Tariff Area 2 - Tier 1 3,647 17,362 4,477 233 26 Tariff Area 2 - Tier 2 552 2,961 939 46 Tariff Area 3 - Tier 1 85 2

 Estimated monthly or bimonthly (depending on billing cycle) number of customers by district, monthly or bimonthly number of disconnection notices generated to those customers, number of customers disconnected for non-payment, and number of customers reconnected.
 Response:

imate	ated Monthly - Residential								
		SJH Serv. Are	а	WLM Serv. Area					
		Disconnect							
	Disconnect	for Non-	Reconnect	Disconnect	Disconnect for	Reconnect			
	Notice	Payment	Notice	Notice	Non-Payment	Notice			
	14,510	2,679	2,679	10,531	1,798	1,798			

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Estimated monthly Best Management Practices compliance costs, by district, separated by customer class, coverage goals or flex track menu (by measure);.

Response:

Suburban does not separated costs by district nor by customer class, coverage goals, and measure.

The monthly estimated Best Management Practices compliance costs approximately \$33,216

Tariff Area 3 - Tier 2

Esti

 Any other district-specific factor (such as changes in weather, increases in supply from recycled water, or economic factors) that might contribute to consumption changes.
 Response:

None

ATTACHMENT 3 2016 INFORMATION-ONLY FILING LOW-INCOME DATA REPORT

1. Average estimated monthly or bimonthly (depending on billing cycle) per customer or service connection low-income customer consumption in one hundred cubic feet by ratemaking district, separated by meter size.

Response:

	Average Monthly LIRA Residential Usage by Meter Size (ccf)								
SJH Service Area WLM Service Area									
5/8"x3/4"	3/4"	1"	1.5"	2"	5/8"x3/4"	3/4"	1"	1.5"	
13.97 12.87 14.60 62.71 10.33 11.65 12.11 13.98							62.71		

2. Average estimated monthly or bimonthly (depending on billing cycle) consumption per tier or block separated by ratemaking district, by meter size, and by customer class for low-income customers and the number of customers in each sub-grouping.

Resn	n	SP

				F	RESIDENTIAL -	LOW INCOME CU	USTOMERS					
Ī	TARIFF AREA 1				TARIFF AREA 2			TARIFF AREA 3				
	5/8"x3/4"	3/4"	1"	2"	5/8"x3/4"	3/4"	1"	1.5"	5/8"x3/4"	3/4"	1"	1.5"
San Jose I	lills Service Are	ea_										
Tier 1 Avera	age Consumptio	n/Month (ccf):										
	12.55	12.05	10.50	10.33	12.10	11.21	15.43	15.43	-	11.15	14.28	34.00
Avg. # Cust	omers:											
	297	3,972	301	1	125	2,008	355	6	-	190	189	13
Tier 2 Average Consumption/Month (ccf):												
	6.41	6.07	6.96		8.16	6.44	11.20		-	6.69	7.68	
Avg. # Cust	omers:											
	68	741	12		25	344	66	1	-	29	23	1
Whittier/La	Mirada Service	e Area										
Tier 1 Avera	age Consumptio	n/Month (ccf):										
	10.54	11.23	9.59		11.14	11.26	12.89	61.71			25.79	
Avg. # Cust	omers:											
	199	122	41		390	2,221	276	2			2	
Tier 2 Avera	age Consumptio											
	4.08	5.70	#DIV/0!		6.22	5.77	11.83				15.33	
Avg. # Cust												
	21	17	-		54	328	36.00	24.00			2.00	

3. Estimated monthly or bimonthly (depending on billing cycle) number of participating low-income customers by district, monthly or bimonthly number of disconnection notices generated to those customers, number of customers disconnected for non-payment and number of customers reconnected, for all low-income customers.

Response:

Estimated Monthly LIRA - Residential											
	San Jose Hills	Service Area		Whittier/La Mirada Service Area							
		Disconnect				Disconnect					
LIRA	Disconnect	for Non-	Reconnect	LIRA	Disconnect	for Non-	Reconnect				
Participant	Notice	Payment	Notice	Participant	Notice	Payment	Notice				
5,976	4,384	763	763	2,476	1,872	289	289				

4. Average low-income customer household size and average estimated monthly or bimonthly (depending on billing cycle) consumption by ratemaking district for low-income households of 5 or more, and the number of customers in each subgrouping.

Response:

Not available, due to not all Low Income participants responded to this inquiry.

ATTACHMENT 3 (Continued)

5. Average water revenue adjustment mechanism/Modified Cost Balancing Accounts (WRAM/MCBA) surcharge(s) bill impact on participating low-income customers by ratemaking district district. This bill impact should be compared with the same bill under the uniform/standard rate. The bill impact should separately identify bill components, including applicable rates, WRAM/MCBA surcharge(s), and low-income assistance program discount, calculated at average consumption for the typical meter size.

Response:

Suburban has not been authorized a MCBA or conventional decoupling WRAM.

6. Participating low-income customer inclusion in conservation programs offered by the water utility:

a) describe the water conservation program by ratemaking district(s),

Response:

Please see Schedule E 3, number 1

b) identify whether it is offered with a third party,

Response:

Yes, with partial funding from Metropolitan Water District, Central Basin Water District, and Upper District.

c) specify how low-income customers are targeted by or included in the program,

Response:

Participation was not limited to low-income customers of the offer.

 d) describe outreach efforts used to reach low-income program participants (application, re-certification, separate outreach),

Response:

Annually Suburban sends out Low Income application to all customers, LIRA re-certification every two-years, LIRA applications were enclosed with Shut-Off Notice/ Disconnect Notice, HET program were offered to low-income customers, and semi-annually data sharing with Southern California Edison and Southern California Gas Company.

e) how long has the program been offered, and

Response:

8.3 years for LIRA discount, which qualified customer receives \$6.50 credit on their monthly water bill, 4 months for HET direct installation program.

f) what criteria are used to establish the success of the program.

Response

LIRA program applications are available in Suburban's service area offices, and during conservation events. Each year, all customers receive a bill insert that provides information and application regarding the LIRA program. Suburban also includes LIRA brochures with shut-off notices. Targeted programs to low-income customers include direct mailing of LIRA brochures, distributing flyers at public events, and sending out survey letters to all customers who participated in the HET program.

ATTACHMENT 3 (In Compliance With D.11-05-020) 2016 INFORMATION-ONLY FILING LOW-INCOME DATA REPORT

- 1. For each data file received:
 - a) Number of CARE customer records received.
 - b) Number of CARE customers not matched to water utility records.
 - c) Number of CARE customers successfully matched.

Response:

- a) 152,940
- b) 137,493
- c) 2,712
- 2. Enrollment Results:
 - a) Number of CARE customers automatically enrolled.
 - b) Number of customers re-certified for assistance.
 - c) Number of CARE customers ineligible for enrollment due to metering conditions (as compared with water utility records).
 - d) Number of customers opting-out.
 - e) Number of potential customers identified and served with outreach material.

Response:

- a) 1877
- b) Suburban does not maintain customers' re-certification for assistance from data sharing.
- c) unknow
- d) 50
- e) Suburban does not maintain potential customers identified and served with outreach material data.

3. Program Costs:

Itemized annual expenses specifically incurred for operating and administering the data sharing program, including:

- a) Personnel with number of hours allocated to particular data sharing tasks.
- b) Special equipment.
- c) Translation services.
- d) Printing, mailing and other costs.
- e) Specify if any costs are included in rates.
- f) Summary of annual low-income program discounts, surcharges, and itemized low-income program costs.
- g) Specify which costs are included in rates, if any.

Response:

- a) Suburban does not maintain records for the number of hours allocated to particular data sharing tasks
- b) None
- c) None
- d) the 2016 cost of postage was \$1223
- e) None
- f) None
- g) None

Schedule E- 4 Report on Affiliate Transactions

Affiliate includes all related companies including but not limited to Parent, Affiliates, and Subsidiaries.

INSTRUCTIONS:

- * For those utilities with specifically authorized affiliate transaction rules, provide all information required by those rules.
- * For those utilities with no specifically authorized affiliate transaction rules, or those utilities whose authorized affiliate transaction rules do not provide the following information, provide the following:
- 1. Summary of all transactions between regulated water utility and its affiliated companies for the previous calendar year. The summary shall include a description of each transaction and an accounting of all dollars associated with each transaction although each transaction need not be separately identified where multiple transactions occur in the same account. These transactions shall include:

(a)	services provided by regulated water utility to any affiliated company;	See Attached
(b)	services provided by any affiliated company to regulated water utility;	See Attached

(c) assets (both tangible and intangible) transferred from regulated water utility to any affiliated company; N/A

(d) assets (both tangible and intangible) transferred from any affiliated company to regulated water utility; N/A

(e) employees transferred from regulated water utility to any affiliated company; N/A

(f) employees transferred from any affiliated company to regulated water utility; and N/A

(g) financing arrangements and transactions between regulated water utility and any affiliated company. See Attached

SERVICES PROVIDED BY THE UTILITY TO THE AFFILIATED COMPANIES

Affiliates Transaction Rules (ATRs) - Rules VI F (Pricing of Goods and Services)

Parent Company (1010)		36,462
Kiawah (1010)		7,814
Southeast Utilities (2000)		19,976
Texas Utilities (2000)		40,533
20	116 ATR Employee Costs	104,785

SERVICES PROVIDED BY THE AFFILIATED COMPANIES TO THE UTILITY:

1. Direct costs from non-parent company affiliates

IT and related costs

2. Direct costs from parent company

Direct Payments Made by (for) SWC:

IT Charges Audit Fees 154,500
Legal Fees Bank Charges-Amegy bank fees 57,036

Insurance Charges: (General, Medical, Auto, Worker's Comp) 2,586,780

Total Direct 2,798,316

3. Indirect costs from parent company

Corporate Management Fee Allocation-Utility Group Management Fee Allocation427,431Parent Company Allocation6,165,956IT Depreciation & Amortization Allocation561,792

Total Indirect 7,155,179

THE FINANCING ARRANGEMENTS AND TRANSACTIONS BETWEEN THE UTILITY AND THE AFFILIATED COMPANIES

INTERCOMPANY LOANS

NONE

INTERCOMPANY MANAGEMENT FEES

\$7,155,179

FOR ALL WATER COMPANIES SAFE DRINKING WATER BOND ACT/STATE REVOLVING FUND DATA

Please provide the following information relating to each Safe Drinking Water Bond Act (SDWBA) or Safe Drinking Water State Revolving Fund loan surcharge collection for the calendar year. Please use one page per loan.

1.	Current Fiscal Agent:				
	Name: Address: Phone Number: Account Number: Date Hired:		N/A		
2.	Total surcharge collect	ed from customers during the 12 n	nonth reporting period:		
	\$		Meter Size	No. of Metered Customers	Monthly Surcharge Per Custome
			5/8 X 3/4 inch 3/4 inch 1 inch 1 1/2 inch 2 inch 3 inch 4 inch 6 inch Number of Flat Rate Customers		
3.	Balance at Deposits du Interest ear	account activities showing: uring the year ned for calendar year s from this account end of year	10141	\$	
4.	Reason or Purpose of	Withdrawal from this bank account	t:		

FOR ALL WATER COMPANIES SAFE DRINKING WATER BOND ACT/STATE REVOLVING FUND DATA (Continued)

5. Plant amounts included in Schedule A-1a, Account No. 101--Water Plant in Service which were funded using SDWBA or SRF funds:

			Balance	Plant Additions	Plant Retirements	Other Debits*	Balance
1 :	A +	Title of Assessment	Beginning				
Line	Acct.	Title of Account	of Year	During Year	During Year	or (Credits)	End of Year
No.	No.	(a)	(b)	(c)	(d)	(e)	(f)
1		NON-DEPRECIABLE PLANT					
2	301	Intangible plant	N/A				N/A
3	303	Land					
4		Total non-depreciable plant					
5		DEPRECIABLE PLANT					
6	304	Structures	N/A				N/A
7	307	Wells	N/A				N/A
8	317	Other water source plant	N/A				N/A
9	311	Pumping equipment	N/A				N/A
10		Water treatment plant	N/A				N/A
11	330	Reservoirs, tanks and sandpipes	N/A				N/A
12	331	Water mains	N/A				N/A
13	333	Services and meter installations	N/A				N/A
14	334	Meters	N/A				N/A
15	335	Hydrants	N/A				N/A
16	339	Other equipment	N/A				N/A
17	340	Office furniture and equipment	N/A				N/A
18	341	Transportation equipment	N/A				N/A
19		Total depreciable plant					
20		Total water plant in service					

FACILITIES FEES DATA

Please provide the following information relating to Facilities Fees for districts or subsidiaries servicing 2,000 or fewer connections for the calendar year. (Per D.91-04-068)

. Т	rust Account Information:			
	ank Name:	N/A		
	ddress:			
	ccount Number:			
D	ate Opened:			
F	acilities Fees collected for new o	connections during the calendar year:		
Α	. Commercial			
N	AME		_	AMOUNT
			\$	
_			\$	
			\$_	
			\$_	
В	. Residential			
N	AME			AMOUNT
			\$	
			\$	
			\$_	
_			\$_	
s	ummary of the bank account ac	tivities showing:		
		armoo or or mig.	_	AMOUNT
	Balance at beginning of year	r	\$_	
	Deposits during the year		\$	
	Interest earned for calendar		\$_	
	Withdrawals from this accou	int	\$ \$	
	Balance at end of year		Φ_	
. R	eason or Purpose of Withdrawa	ıl from this bank account:		
_				
_				
_				

DECLAR	RATION
(PLEASE VERIFY THAT ALL SCHEDULES ARE A	ACCURATE AND COMPLETE BEFORE SIGNING)
	Debase Maller
the undersigned	Robert Kelly
Officer, Pa	artner, or Owner (Please Print)
Suburban V	Water Systems
Name	e of Utility
ame to be a complete and correct statement of the busing the operations of its property for the period of Januar	
Vice President Regulatory Affairs, SV/WC	Lobot Kally
Title (Please Print)	Signature
(1) (2) 250	7 26 2
(626) 5-43 2590 re-ephone Number	Jacy 26, 2017

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Supplement to 2016 Annual Report of Suburban Water Systems In Compliance With D.12-01-042

Affiliate Compliance Plan- Attachment 1

Rule <u>IV.C.</u> of the California Public Utilities Commission's (Commission's) *Modified Rules for Water and Sewer Utilities Regarding Affiliate Transactions and the Use of Regulated Assets for Non-Tariffed Utility Services*, contained in Appendix A of D.12-01-042, requires the utility to list all shared directors and officers between the utility and its affiliates in its annual report to the Commission.

Michael Quinn, William K. Dix, and Kirk Michael are shared officers and shared directors.

Rule <u>VIII.C.</u> of the California Public Utilities Commission's (Commission's) *Modified Rules for Water and Sewer Utilities Regarding Affiliate Transactions and the Use of Regulated Assets for Non-Tariffed Utility Services*, contained in Appendix A of D.12-01-042, requires the submission of a Compliance Plan.

Consistent with this rule, Suburban Water Systems (Suburban) has prepared and is herewith filing its Affiliate Compliance Plan with its 2016 annual report to the Commission.

Supplement to 2016 Annual Report of Suburban Water Systems In Compliance With D.12-01-042 (Continued)

Report on Non-Tariffed Products and Services (NTP&S) - Attachment 2

In compliance with Rule X.E. in Appendix A of Decision 12-01-042, Suburban Water Systems ("Suburban") provides the following information regarding its NTP&S activities.

- 1. A detailed description of each NTP&S activity;
 - a. Residential Houseline Program

Suburban offers a houseline maintenance plan called "LifeLine" which is designed to cover the repair or replacement of residental customers' outside water lines for a monthly fee of \$4.97 which is added to the customers' monthly bill. To be eligible for the Lifeline, the Lateral Line must be no greater than 1-1/2 inches in diameter.

b. Antenna Leases

Antenna leases allow cellular service providers to install their antennas on Suburban properties without interference to normal day-to-day operations. Suburban has 3 antenna leases.

c. Recycled Water Operating Charges

Suburban receives monthly operating charges for the maintenance of recycled water system as defined in Section 2(i)(i) and 2(i)(ii) of Agreement for the Construction, Operation and Maintenance of a Recycled Water Distribution System by the Upper San Gabriel Valley Municipal Water District and Suburban Water Systems.

2. Whether and why it is classified active or passive;

Residential Houseline Program is classified as an active NTP&S as designated in the category of Customer Ancillary Services.

Antenna Leases and Recycled Water Operating Charges are classified as passive NTP&S as designated in the category of Use of General Facilities and there is no incremental investment above \$125,000.

3. Gross revenue received;

Please see Attachment A

4. Revenue allocated to ratepayers and to shareholders, as established in the company's current general rate case;

Please see Attachment B

5. A complete identification of all regulated assets used in the transaction;

Assets used in NTP&S transactions represent excess capacity of Suburban, and cannot be separately identified.

6. A complete list of all employees (by position) that participated in providing the non-tariffed service, with amount of time spent on provision of the service;

Employees participating in NTP&S transactions and time spent on NTP&S transactions, other than overtime, cannot be separately identified.

7. If the NTP&S has been classified as active through advice letter submission, provide the number of the advice letter and the authorizing Resolution; and N/A

8. If the NTP&S did not require approval through advice letter, provide the date notice was given to the Commission.

N/A

SUBURBAN WATER SYSTEMS NTP&S ACTIVITIES

Attachment A GROSS REVENUE RECEIVED

	2016													
	Jan	Feb	Mar	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
GROSS NTP&S REVENUES														
Residential Houseline Program	47,379	37,620	10,288	48,182	48,483	48,532	48,482	48,388	48,308	47,774	48,423	48,736	48,607	579,202
Antenna-Lease	6,086	6,086	0	6,086	6,086	6,143	6,143	6,268	6,268	6,268	6,268	6,268	6,268	74,239
Recycled Water Operating Charges	1,415	1,415	0	1,415	1,415	1,415	1,415	1,415	1,415	1,415	1,415	1,415	1,415	16,974
Total Gross NTP&S Revenues	54,879	45,121	10,288	55,682	55,983	56,090	56,040	56,071	55,991	55,457	56,106	56,419	56,289	670,415

SUBURBAN WATER SYSTEMS NTP&S ACTIVITIES

Attachment B REVENUE ALLOCATED TO RATEPAYERS AND TO SHAREHOLDERS

							2016							
	Jan	Feb	Mar	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
REVENUE ALLOCATED TO RATEPAYERS														·
Residential Houseline Program	47,379	37,620	1,029	4,818	4,848	4,853	4,848	4,839	4,831	4,777	4,842	4,874	4,861	134,420
Antenna-Lease	6,086	6,086	0	1,826	1,826	1,843	1,843	1,881	1,881	1,881	1,881	1,881	1,881	30,792
Recycled Water Operating Charges	1,415	1,415	0	424	424	424	424	424	424	424	424	424	424	7,073
Total Revenue Allocated to Ratepayers	54,879	45,121	1,029	7,068	7,098	7,120	7,116	7,144	7,136	7,082	7,147	7,178	7,166	172,284
REVENUE ALLOCATED TO SHAREHOLDERS Residential Houseline Program			9,259	43,364	43,635	43.679	43,634	43,549	43,478	42,997	43,580	43,862	43.746	444,782
<u> </u>				,		,	,		,	,	,	,	,	,
Antenna-Lease			0	4,260	4,260	4,300	4,300	4,388	4,388	4,388	4,388	4,388	4,388	43,447
Recycled Water Operating Charges			0	990	990	990	990	990	990	990	990	990	990	9,902
Total Revenue Allocated to Shareholders	0	0	9,259	48,614	48,885	48,969	48,924	48,927	48,856	48,375	48,958	49,240	49,124	498,131

Attachment A - GO 103A Customer Service Performance Measures Companywide Information 2016

	Goal	2016 Q1	2016 Q2	2016 Q3	2016 Q4	YTD
PHONE SYSTEM						
Total Calls Received		25,764	28,675	29,470	24,894	108,803
# Calls Answered in 30 seconds		25,139	27,657	28,254	23,443	104,493
% Calls Answered in 30 seconds	> or = 80%	98%	96%	96%	94%	96%
# Calls Abandoned		625	1,018	1,216	1,451	4,310
Abandonment Rate	< or = 5%	2%	4%	4%	6%	4%
BILLING						
Total Bills Scheduled to be Rendered		228,397	228,503	228,608	228,570	914,078
Total Bills Rendered		228,942	228,077	228,626	228,986	914,631
Bills Not Rendered in 7 days (10 for finals)		473	548	458	458	1,937
% Bills Rendered in 7 days	> or = 99.0%	99.8%	99.8%	99.8%	99.8%	99.8%
Inaccurate Bills Rendered		730	363	125	167	1,385
% of Inaccurate Bills Rendered	< or = 3.00%	0.32%	0.16%	0.05%	0.07%	0.15%
PAYMENTS						
Total Payments Posted		201,189	222,693	227,318	226,731	877,931
Payment Posting Errors		267	130	221	138	756
% of Payment Posting Errors	< or = 1.0%	0.13%	0.06%	0.10%	0.06%	0.09%
METER READING						
Total Number of Meter Reads Scheduled		228,779	228,793	228,884	229,016	915,472
Total Scheduled Reads Not Read		87	97	76	108	368
% Meters Not Read	< or = 3.0%	0.04%	0.04%	0.03%	0.05%	0.04%
WORK ORDER COMPLETION						
Total Appointments Scheduled		N/A	N/A	N/A	N/A	-
# Scheduled Appointments Missed		N/A	N/A	N/A	N/A	-
% of Scheduled Appointments Missed	< or = 5.0%	N/A	N/A	N/A	N/A	N/A
Total Customer Requested Work Orders		4,576	6,303	7,171	5,168	23,218
# of Customer Requested Work Orders Missed		65	235	200	141	641
% Customer Requested Work Orders Missed	< or = 5.0%	1.42%	3.73%	2.79%	2.73%	2.76%
CONSUMER AFFAIRS BRANCH (CAB) COMPLAINTS						
Total # of Connections		230,592	230,674	230,796	230,894	922,956
Total # of Customers		228,397	228,503	228,608	228,570	914,078
# of Complaints to Utility from CAB		4	3	7	7	21
% of Complaints to Utility from CAB	< or = 0.100%	0.002%	0.001%	0.003%	0.003%	0.002%