

2019 Disconnection Statistics LIRA/Non-LIRA

		Did not pay Turn offs	ON after non pay/After hours	ON after non pay	Post/Notifications
		DNP	OAH	ONP	PST
SAN DIEGO	non-LIRA	1285	51	1201	18
	LIRA	214	8	208	6
		1499	59	1409	24
VENTURA	non-LIRA	372	24	340	3
	LIRA	17	3	13	0
		389	27	353	3
SACRAMENTO	non-LIRA	1751	78	1412	362
	LIRA	236	8	235	45
		1987	86	1647	407
MONTEREY	non-LIRA	722	2	665	8
	LIRA	42	29	37	214
		764	31	702	222
LARKFIELD	non-LIRA	64	3	53	10
	LIRA	7	0	7	3
		71	3	60	13
LOS ANGELES	non-LIRA	1121	68	946	11
	LIRA	197	10	186	2
		1318	78	1132	13
GEYSERVILLE	non-LIRA	12	3	9	
	LIRA	4		3	
		16	3	12	
MEADOWBROOK	non-LIRA	31		27	
	LIRA	5		4	
		36		31	
RIO PLAZA	non-LIRA	7		5	
	LIRA				
		7		5	
Grand Total		6087	287	5351	682

Post/Notifications volume is lower than number of disconnections due to majority of customer notifications being conducted via phone calls to customers and not actual post notices.