Robert L. Kelly
1325 N. Grand Ave.
Suite 100
Corina, CA 91724-4044
Phone 626.543.2500
Fax 626.331.4848
www.swwc.com

## VIA OVERNIGHT MAIL

July 30, 2020

Mr. Bruce DeBerry
California Public Utilities Commission
Division of Water and Audits
505 Van Ness Avenue - Room 3200
San Francisco, CA 94102
Bruce,
Enclosed are two original copies of the 2019 Annual Report for Suburban Water Systems.
An electronic version will also be emailed to you.
Should you have any questions, please feel free to contact Tulinh Cai at tcao@swwc.com, or (626)543-2512.
Sincerely,


Bob Kelly
tc
Enclosures

Received $\qquad$
Examined $\qquad$

2019 ANNUAL REPORT OF

## SUBURBAN WATER SYSTEMS

(NAME UNDER WHICH CORPORATION, PARTNERSHIP, OR INDIVIDUAL IS DOING BUSINESS)
1325 N. GRAND AVENUE, STE 100

COVINA, CA 91724-4044

# TO THE <br> PUBLIC UTILITIES COMMISSION <br> STATE OF CALIFORNIA <br> FOR THE <br> YEAR ENDED DECEMBER 31, 2019 

REPORT MUST BE FILED NO LATER THAN MARCH 31, 2020

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## GENERAL INSTRUCTIONS

1. Two completed and signed hard copies of this report and one electronic copy must be filed NO LATER THAN MARCH 31, 2020, with:

CALIFORNIA PUBLIC UTILITIES COMMISSION
WATER DIVISION
ATTN: BRUCE DEBERRY 505 VAN NESS AVENUE, ROOM 3200
SAN FRANCISCO, CALIFORNIA 94102-3298
bmd@cpuc.ca.gov
2. Failure to file the report on time may subject a utility to the penalties and sanctions provided by the Public Utilities Code.
3. The Declaration on Page 70 must be signed by an authorized officer, partner, or owner.
4. The report must be prepared in accordance with the CPUC Excel annual report template. The Excel file and a PDF of the file is to be submitted to the Commission.
5. The report must be filled in, and every question answered. LEAVE NO SCHEDULE BLANK. Insert the words "none" or "not applicable" or "n/a" when appropriate.
6. Certain balance sheet and income statement accounts refer to supplemental schedules. Complete the supplemental schedules FIRST. The balances in these schedules will then auto-fill the appropriate boxes in the balance sheet/income statement. Total and subtotal boxes are automatically summed in Excel. Auto-filled and summed boxes are Excel locked and identified by a light coloring of the box. Uncolored boxes can be manually filled. Complete the statements by filling in the uncolored boxes where appropriate.
7. Some schedules provide for a "balance at beginning of year." The amount shown should agree with the "balance at end of year" as shown in the report for the previous year. If there is a difference, it should be explained by footnote.
8. When there is insufficient space in a schedule to permit a complete statement of the requested information, insert sheets should be prepared and identified by the number of the schedule to which it refers. Be certain that the inserts are securely attached to the report. If inserts are needed, prepare all inserts in one separate electronic file in Microsoft Excel format and file it with the electronic file of this report.
9. This report must cover the calendar year from January 1, 2019, through December 31, 2019. Fiscal year reports will not be accepted.
10. Your company's external auditor information, such as external auditor's name, phone number, and address, must be included in Page 13, Item 12, of this report.

## INSTRUCTIONS

## FOR PREPARATION OF <br> SELECTED FINANCIAL DATA SHEET

## FOR ALL WATER UTILITIES

To prepare the attached data sheets, refer to the Balance Sheet, Income Statement and supporting detail schedules in the annual report for the required data.

Please follow the instructions below:

1. The CPUC annual report Excel template incorporates links so that the selected data in the Balance Sheet, Income Statement and supporting schedules automatically flow to the financial data sheets.
2. For the financial data sheets that are to be adjusted to exclude non-regulated activity, manually adjust the data to exclude non-regulated activity.

# UTILITY PLANT AND CAPITALIZATION DATA 

Calendar Year 2019
Name of Utility:
SUBURBAN WATER SYSTEMS
Telephone: $\qquad$
Person Responsible for this Report: $\qquad$ ROBERT KELLY

## UTILITY PLANT DATA

2 Total Utility Plant Reserves
3 Total Utility Plant Less Reserves
4 Advances for Construction
5 Contributions in Aid of Construction
6 Total Accumulated Deferred Taxes
7
8
9
10 CAPITALIZATION
11 Common Capital Stock
12 Preferred Capital Stock
13 Paid In Capital
14 Earned Surplus
15 Total Capital Stock
16 Total Proprietary Capital (Individual or Partnership)
17 Total Long-Term Debt


| 1/1/2019 | 12/31/2019 | Average |
| :---: | :---: | :---: |
| \$ 320,054,189 | \$ 342,833,132 | \$ 331,443,661 |
| $(110,466,906)$ | $(118,008,252)$ | (114,237,579) |
| 209,587,283 | 224,824,880 | 217,206,082 |
| 8,411,780 | 8,228,860 | 8,320,320 |
| 19,213,304 | 20,775,834 | 19,994,569 |
| 18,592,638 | 20,261,486 | 19,427,062 |

Name of Utility:
SUBURBAN WATER SYSTEMS
Telephone: $\qquad$ (626) 543-2500

| INCOME/EXPENSES DATA |  |  | Annual Amount |  |
| :---: | :---: | :---: | :---: | :---: |
| Operating Revenues |  |  | \$ | 81,236,662 |
| Operating Expenses |  |  | \$ | 47,082,229 |
| Depreciation |  |  | \$ | 9,675,080 |
| Taxes |  |  | \$ | 6,725,566 |
| Income from Nonutility Operations (net) |  |  | \$ | 252,686 |
| Interest on Long-Term Debt |  |  | \$ | 3,242,563 |
| Net Income |  |  | \$ | 14,462,382 |
| OPERATING EXPENSES DATA |  |  |  |  |
| Source of Supply Expense |  |  | \$ | 16,486,543 |
| Pumping Expenses |  |  | \$ | 3,334,113 |
| Water Treatment Expenses |  |  | \$ | 954,169 |
| Transmission and Distribution Expenses |  |  | \$ | 2,069,377 |
| Customer Account Expenses |  |  | \$ | 2,044,009 |
| Sales Expenses |  |  | \$ | 434,176 |
| Recycled Water Expenses |  |  | \$ | - |
| Administrative and General Expenses |  |  | \$ | 14,182,363 |
| Miscellaneous |  |  | \$ | 7,577,479 |
| Total Operating Expenses |  |  | \$ | 47,082,229 |
| OTHER DATA |  |  |  |  |
| Active Service Connections (Exc. Fire Protect.) | Jan. 1 | Dec. 31 |  | Annual <br> Average |
| Metered Service Connections | 75,183 | 75,247 |  | 75,215 |
| Flat Rate Service Connections | 1,237 | 1,242 |  | 1,240 |
| Total Active Service Connections | 76,420 | 76,489 |  | 76,455 |
|  |  |  |  |  |

# UTILITY PLANT AND CAPITALIZATION DATA <br> Adjusted to Exclude Non-Regulated Activity 

Calendar Year 2019
Name of Utility: $\quad$ SUBURBAN WATER SYSTEMS $\quad$ Telephone: $\quad$ (626) 543-2500

Person Responsible for this Report: $\qquad$

## UTILITY PLANT DATA

1
2 Total Utility Plant Reserves
3 Total Utility Plant Less Reserves
4 Advances for Construction
5 Contributions in Aid of Construction
6 Total Accumulated Deferred Taxes

## 10 CAPITALIZATION

11 Common Capital Stock
12 Preferred Capital Stock
13 Earned Surplus
14 Paid In Capital
15 Total Capital Stock
16 Total Proprietary Capital (Individual or Partnership)
17 Total Long-Term Debt

| 1/1/2019 | 12/31/2019 | Average |
| :---: | :---: | :---: |
| \$ 320,054,189 | \$ 342,833,132 | \$ 331,443,661 |
| (110,466,906) | (118,008,252) | (114,237,579) |
| 209,587,283 | 224,824,880 | 217,206,082 |
| 8,411,780 | 8,228,860 | 8,320,320 |
| 19,213,304 | 20,775,834 | 19,994,569 |
| 18,592,638 | 20,261,486 | 19,427,062 |


| 745,380 | 745,380 | \$ 745,380 |
| :---: | :---: | :---: |
| 3,982,267 | 3,982,267 | 3,982,267 |
| 105,581,483 | 112,364,714 | 108,973,099 |
| 5,008,394 | 5,008,394 | 5,008,394 |
| 115,317,524 | 122,100,755 | 118,709,140 |
| - | - | - |
| 58,000,000 | 90,000,000 | 74,000,000 |

# INCOME, EXPENSES, AND OTHER DATA <br> Adjusted to Exclude Non-Regulated Activity 

Calendar Year 2019

Name of Utility:
SUBURBAN WATER SYSTEMS
Telephone: $\qquad$

INCOME/EXPENSES DATA
1 Operating Revenues
2 Operating Expenses
3 Depreciation
4 Taxes
5 Income from Nonutility Operations (net)
6 Interest on Long-Term Debt
7 Net Income

10 Source of Supply Expense
11 Pumping Expenses
12 Water Treatment Expenses
13 Transmission and Distribution Expenses
14 Customer Account Expenses
15 Sales Expenses
16 Recycled Water Expenses
17 Administrative and General Expenses
18 Miscellaneous
19 Total Operating Expenses
20
21 OTHER DATA

22
23
24
25
26
27

Active Service Connections
(Exc. Fire Protect.) $\qquad$

Metered Service Connections
Flat Rate Service Connections
Total Active Service Connections

## Notes to Adjusted Selected Financial Data Due to Excluding of Non-Regulated Activities

Instructions: Provide reasons for each adjustment to the Selected Financial Data due to non-regulated activities. Detail this information by name of line item (Gross Plant, Operating Revenues, etc.), account number, dollar amount, and by point in time (end of year, beginning of year, or average).


## Excess Capacity and Non-Tariffed Services

NOTE: In D.00-07-018, D.03-04-028, and D. 04-12-023, the CPUC set forth rules and requirements regarding water utilities provision of non-tariffed services using excess capacity. These decisions require water utilities to: 1) file an advice letter requesting Commission approval of that service, 2 ) provide information regarding nontariffed goods/services in each companies Annual Report to the Commission.

Based on the information and filings required in D.00-07-018, D.03-04-028, and D.04-12-023, provide the following information by each individual non-tariffed good and service provided in 2019:

| Applies to All Non-Tariffed Goods/Services that require Approval by Advice Letter |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Row Number | Description of Non-Tariffed Goods/Services | Active or Passive | Total Revenue Derived from Non-tariffed Goods/ Services (by account) | Revenue Account Number | Total Expenses Incurred to Provide Non-tariffed Goods/ Services (by account) | Expense Account Number | Advice Letter and/or Resolution Number Approving Non-tariffed Goods/ Services | Total Income Tax Liability Incurred Because of Nontariffed Goods/ Services (by account) | Income Tax <br> Liability Account Number | Gross <br> Value of Regulated Assets Used in the Provision of a Nontariffed Goods/ Services (by account) | Regulated <br> Asset <br> Account <br> Number |
| 1 | Residential Houseline Program | Active | \$ 556,687 | $\begin{aligned} & 52600=90 \% \\ & 61410=10 \% \end{aligned}$ | N/A |  | Approved by D.00-01-026 | \$ 155,761 | 2280 |  |  |
| 2 | Antenna-Lease | Passive | \$ 81,123 | $\begin{aligned} & 52600=70 \% \\ & 61415=30 \% \\ & \hline \end{aligned}$ | N/A |  | Approved by <br> D.00-01-026 | \$ 22,698 | 2280 |  |  |
| 3 | Recycle Water | Passive | \$ 18,031 | $\begin{aligned} & 52600=70 \% \\ & 61415=30 \% \\ & \hline \end{aligned}$ | N/A |  | Approved by D.00-01-026 | \$ 5,045 | 2280 |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |  |
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| 20 |  |  |  |  |  |  |  |  |  |  |  |

## GENERAL INFORMATION

1. Name under which utility is doing business:

SUBURBAN WATER SYSTEMS
2. Official mailing address:

1325 N GRAND AVENUE, COVINA, CALIFORNIA, 91724-4044
3. Name and title of person to whom correspondence should be addressed: CRAIG GOTT, PRESIDENT

Telephone: $\qquad$ (626) 543-2500
4. Address where accounting records are maintained: 1325 N GRAND AVENUE, SUITE 100, COVINA, CALIFORNIA, 91724-4044
5. Service Area (Refer to district reports if applicable IN OR NEAR COVINA, WEST COVINA, LA PUENTE, GLENDORA,HACIENDA HEIGHTS, WHITTIER, LA MIRADA, AND ADJACENT UNINCORPORATED AREAS IN LOS ANGELES COUNTY, AND BUENA PARK, LA HABRA, WALNUT, AND ADJACENT UNINCORPORATED AREAS IN ORANGE COUNTY
6. Service Manager (If located in or near Service Area.) (Refer to district reports if applicable.)

Name: CRAIG GOTT, PRESIDENT Telephone: (626) 543-2500
Address: 1325 N GRAND AVENUE, SUITE 100, COVINA, CALIFORNIA, 91724-4044
7. OWNERSHIP. Check and fill in appropriate line:

| $\square$ | Individual (name of owner) <br> Partnership (name of partner) |
| :--- | :--- |
|  | Partnership (name of partner) <br> Partnership (name of partner) |
|  | Corporation (corporate name) |



Principal Officers:

| Name: | CRAIG GOTT |  |
| :--- | :--- | :--- |
| Title: | PRESIDENT |  |
| Name: | KIRK B. MICHAEL | Title: CFO, VP FINANCE \& TREASURER |
| Name: | WILLIAM K. DIX | Title: |
| Name: | VP, GENERAL COUNSEL \& SECRETARY |  |

8. Names of associated companies: See attached
9. Names of corporations, firms or individuals whose property or portion of property have been acquired during the year, together with date of each acquisition:

| Name: | Date: |
| :--- | :--- |
| Name: | Date: |

10. Use the space below for supplementary information or explanations concerning this report:
11. List Name, Grade, and License Number of all Licensed Operators:

See attached
$\qquad$
12. List Name, Address, and Phone Number of your company's external auditor:

Name: Price Waterhouse Coopers Telephone: $\qquad$
Address: 1201 Louisiana St., Suite 2900, Houston, TX 77002
13. This annual report was prepared by:

| Name of firm or consultant: | NONE |
| :---: | :---: |
| Address of firm or consultant: |  |
| Phone Number of firm or consultant: | ( ) |

## SUBURBAN AFFILIATES

1) ALABAMA UTILITY SYSTEMS, INC.
2) CUC HOLDING COMPANY, INC.
3) CUC UTILITY COMPANY, INC.
4) KIAWAH ISLAND UTILITY, INC.
5) METRO WATER SYSTEMS, INC. (f/k/a METRO-H2O, LTD)
6) MIDWAY WATER UTILITIES, INC.
7) MONARCH UTILITIES ILP
8) MONARCH UTILITIES, INC.
9) NEW MEXICO UTILITIES, INC.
10) NI AMERICA TEXAS, LLC
11) NORTHWEST UTILITY SYSTEMS, INC.
12) OREGON WATER UTILITIES CLINE BUTTE, INC.
13) OREGON WATER UTILITIES MOUNTAIN LAKES, INC.
14) OREGON WATER UTILITIES, INC.
15) SHELBY RIDGE UTILITY SYSTEMS LLC
16) SOUTH CAROLINA UTILITY SYSTEMS, INC.
17) SOUTH CAROLINA WATER UTILITIES, INC.
18) SOUTHWEST WATER COMPANY
19) SOUTHEAST UTILITY SYSTEMS, INC.
20) SW MERGER ACQUISITION CORPORATION
21) SWWC SERVICES, INC.
22) SWWC UTILITIES, INC.
23) TEXAS WATER SERVICES GROUP, LLC
24) TWC UTILITY COMPANY, LLC

| Cert No. | Grade | First Name | Last Name |
| :---: | :---: | :---: | :---: |
| 42303 | T1 | Adrian | Reyes |
| 15203 | T2 | Alejandro | Rangel |
| 43080 | T1 | Arturo | Jauregui |
| 40717 | T2 | Brian | Inman |
| 24372 | T4 | Chris | Arrighi |
| 29737 | T2 | Craig | Gott |
| 18823 | T2 | Curtis | Hansen |
| 3264 | T2 | Damon | Bingle |
| 26742 | T3 | Daniel | Gonzalez |
| 31842 | T2 | Darrin | Carbajal |
| 36312 | T2 | David | Islas |
| 33410 | T1 | Dominic | Luevano |
| 32347 | T2 | Elias | Montoya |
| 34511 | T1 | Erik | Aguilar |
| 26595 | T2 | Fernando | Hernandez |
| 40482 | T2 | Francisco | Garcia |
| 43319 | T2 | Frank | Reyes |
| 35792 | T2 | Javier | Tripodi |
| 20769 | T2 | Jayme | Schaefer |
| 22952 | T2 | Jerry | Hoing |
| 42899 | T1 | John | Dominguez |
| 27179 | T1 | Johnny | Pestano |
| 40866 | T2 | Jorge | Lopez |
| 43621 | T2 | Jose | Macias |
| 26294 | T3 | Josh | Vaughn |
| 34503 | T2 | Kenneth | Reich |
| 35913 | T2 | Laura | Sainz |
| 22933 | T1 | Leonard | Gaskin |
| 33174 | T2 | Luis | Preciado |
| 43874 | T1 | Marco | Gomez |
| 41746 | T2 | Martin | Cevallos |
| 27770 | T2 | Matthew | Martinez |
| 30295 | T1 | Michael | Chiraulo |
| 41184 | T2 | Miguel | Jimenez |
| 9346 | T2 | Nicholas | Cafagno |
| 21492 | T1 | Nora | Velarde |
| 7359 | T3 | Norris | Fulfer |
| 27538 | T2 | Omar | Ochoa |
| 12917 | T3 | Pat | Pooler |
| 38891 | T2 | Paul | Dimaggio |
| 32303 | T2 | Phillip | Rodriguez |
| 38871 | T2 | Ramiro | Garcia |
| 23818 | T4 | Rosalba | Magana |
| 42042 | T2 | Ryan | Batista |
| 34872 | T1 | Steven | Alvarez |
| 38045 | T2 | Steven | Beard |
| 12233 | T3 | Thomas | Luczak |
| 21486 | T2 | Timothy | Tillery |
| 12722 | T2 | Tom | Medina |
| 34197 | T2 | Victor | Franco |
| 34029 | T1 | Victor | Mendoza |
| 25855 | T2 | William | Pulido |
| 42600 | T1 | Zhaohui | Sun |


| Cert No. | Grade | First Name | Last Name |
| :---: | :---: | :---: | :---: |
| 4851 | D3 | Alejandro | Rangel |
| 52343 | D1 | Angela | Lopez |
| 48234 | D2 | Arturo | Jauregui |
| 51667 | D1 | Ashlee | Arriola |
| 8928 | D2 | Brenda | Zuniga |
| 37729 | D2 | Brian | Inman |
| 50523 | D1 | Carlos | Farfan |
| 14187 | D5 | Chris | Arrighi |
| 37337 | D3 | Craig | Gott |
| 8012 | D4 | Curtis | Hansen |
| 8917 | D3 | Damon | Bingle |
| 29009 | D3 | Daniel | Gonzalez |
| 46263 | D1 | Daniel | Hernandez |
| 34545 | D3 | Darrin | Carbajal |
| 38544 | D4 | David | Islas |
| 28240 | D4 | David | Vaughn |
| 39543 | D2 | Dominic | Luevano |
| 35756 | D3 | Elias | Montoya |
| 35802 | D1 | Erik | Aguilar |
| 52497 | D2 | Esmeralda | Aguirre |
| 47746 | D1 | Felipe | Hernandez |
| 27548 | D3 | Fernando | Hernandez |
| 47090 | D2 | Francisco | Garcia |
| 48660 | D2 | Frank | Reyes |
| 27696 | D1 | Irene | Standi |
| 48327 | D1 | Jacqueline | Olivares |
| 42558 | D3 | Javier | Tripodi |
| 7167 | D3 | Jayme | Schaefer |
| 7762 | D3 | Jerry | Hoing |
| 50492 | D1 | John | Dominguez |
| 29195 | D2 | Johnny | Pestano |
| 49043 | D1 | Jorge | Lopez |
| 50940 | D2 | Jose | Macias |
| 28240 | D4 | Josh | Vaughn |
| 42291 | D2 | Kenneth | Reich |
| 43083 | D2 | Laura | Sainz |
| 38766 | D1 | Leonard | Gaskin |
| 52390 | D1 | Lisa | Lozano |
| 37614 | D2 | Luis | Preciado |
| 52463 | D2 | Marco | Gomez |
| 49781 | D2 | Martin | Cevallos |
| 29191 | D3 | Matthew | Martinez |
| 30741 | D3 | Michael | Chiraulo |
| 36162 | D2 | Michael | Rodriguez |
| 48319 | D2 | Miguel | Jimenez |
| 44126 | D1 | Moises | Gonzalez |
| 2849 | D4 | Nicholas | Cafagno |
| 8199 | D2 | Nora | Velarde |
| 1700 | D4 | Norris | Fulfer |
| 30290 | D2 | Omar | Ochoa |
| 8923 | D2 | Pam | Nolton |
| 3698 | D5 | Pat | Pooler |
| 47021 | D4 | Paul | Dimaggio |
| 35764 | D5 | Phillip | Rodriguez |
| 40962 | D3 | Ramiro | Garcia |
| 6734 | D4 | Randy | Keefer |
| 51928 | D1 | Raymond | Martinez |
| 37031 | D1 | Robert | Galvez |
| 9395 | D2 | Rolshun | Monette |
| 14586 | D4 | Rosalba | Magana |
| 47233 | D2 | Ryan | Batista |
| 41182 | D3 | Steven | Alvarez |
| 46240 | D3 | Steven | Beard |
| 29928 | D1 | Susan | Kenny |
| 9616 | D2 | Tanger | Newman |
| 7729 | D5 | Timothy | Tillery |
| 3343 | D4 | Thomas | Luczak |
| 4078 | D5 | Tom | Medina |
| 37246 | D3 | Victor | Franco |
| 33507 | D3 | Victor | Mendoza |
| 27074 | D5 | William | Pulido |
| 45194 | D2 | Zhaohui | Sun |


| SCHEDULE A COMPARATIVE BALANCE SHEETS Assets and Other Debits |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|c\|c\|} \hline \text { Line } \\ \text { No. } \end{array}$ | Acct. | Title of Account <br> (a) | Schedule No. (b) | Balance End-of-Year <br> (c) | Balance Beginning of Year <br> (d) |
| 1 |  | I. UTILITY PLANT |  |  |  |
| 2 | 100 | Utility Plant | A-1, A-1a | 342,795,284 | 320,016,966 |
| 3 | 101 | Recycled Water Utility Plant | A-1b | 37,848 | 37,223 |
| 4 | 107 | Utility Plant Adjustments | A-2 |  |  |
| 5 |  | Total Utility Plant |  | 342,833,132 | \$ 320,054,189 |
| 6 | 250 | Reserve for depreciation of utility plant | A-5 | (117,053,746) | $(109,569,349)$ |
| 7 | 251 | Reserve for amortization of limited term utility investments | A-5 | $(988,404)$ | $(916,457)$ |
| 8 | 252 | Reserve for amortization of utility plant acquisition adjustments | A-5 | 33,068 | 31,568 |
| 9 | 259 | Reserve for depreciation and amortization of recycled water utility plant | A-5 | 830 | $(12,668)$ |
| 10 |  | Total utility plant reserves |  | $(118,008,252)$ | \$ (110,466,906) |
| 11 |  | Total utility plant less reserves |  | 224,824,880 | \$ 209,587,283 |
| 12 |  |  |  |  |  |
| 13 |  | II. INVESTMENT AND FUND ACCOUNTS |  |  |  |
| 14 | 110 | Other Physical Property | A-3 | 125,797 | 125,797 |
| 15 | 253 | Reserve for depreciation and amortization of other property | A-5 | (42,860) | (42,860) |
| 16 |  | Other physical property less reserve |  | 82,937 | 82,937 |
| 17 | 111 | Investments in Affiliated Companies | A-6 |  |  |
| 18 | 112 | Other Investments | A-7 |  |  |
| 19 | 113 | Sinking Funds | A-8 |  |  |
| 20 | 114 | Miscellaneous Special Funds | A-9 |  |  |
| 21 |  | Total investments and fund accounts |  | 82,937 | 82,937 |
| 22 |  |  |  |  |  |
| 23 |  | III. CURRENT AND ACCRUED ASSETS |  |  |  |
| 24 | 120 | Cash | A-10 | 500,870 | 363,628 |
| 25 | 121 | Special Deposits | A-11 |  |  |
| 26 | 122 | Working Funds | A-12 | - |  |
| 27 | 123 | Temporary Cash Investments | A-13 |  |  |
| 28 | 124 | Notes Receivable | A-14 |  |  |
| 29 | 125 | Accounts Receivable | A-15 | 7,917,838 | 6,458,346 |
| 30 | 126 | Receivables from Affiliated Companies | A-16 |  |  |
| 31 | 131 | Materials and Supplies | A-17 | 574,038 | 498,089 |
| 32 | 132 | Prepayments | A-18 | 9,059,612 | 4,742,715 |
| 33 | 133 | Other Current and Accrued Assets | A-19 |  |  |
| 34 |  | Total Current and Accrued Assets |  | 18,052,358 | 12,062,778 |
| 35 |  |  |  |  |  |
| 36 |  | IV. DEFERRED DEBITS |  |  |  |
| 37 | 140 | Unamortized Debt Discount and Expense | A-20 | 712,271 | 544,438 |
| 38 | 141 | Extraordinary Property Losses | A-22 | - |  |
| 39 | 142 | Preliminary Survey and Investigation Charges | A-23 |  |  |
| 40 | 143 | Clearing Accounts | A-24 |  |  |
| 41 | 145 | Other Work in Progress | A-25 | 29,725 | 59,034 |
| 42 | 146 | Other Deferred Debits | A-26 | 18,035,415 | 14,895,288 |
| 43 | 147 | Accumulated Deferred Income Tax Assets | A-27 | 5,577,269 | 5,514,192 |
| 44 |  | Total Deferred Debits |  | 24,354,680 | 21,012,952 |
| 45 |  | Total Assets and Other Debits |  | 267,314,855 | 242,745,950 |

## SCHEDULE A

## COMPARATIVE BALANCE SHEETS

Liabilities and Other Credits


| SCHEDULE B <br> Income Statement for the Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Acct. | Account <br> (a) | Schedule Page No. <br> (b) | Amount <br> (c) |
| 1 |  | I. UTILITY OPERATING INCOME |  |  |
| 2 | 501 | Operating Revenues | B-1 | 81,236,662 |
| 3 |  |  |  |  |
| 4 |  | Operating Revenue Deductions: |  |  |
| 5 | 502 | Operating Expenses | B-2 | 47,082,229 |
| 6 | 503 | Depreciation | A-5 | 9,675,080 |
| 7 | 504 | Amortization of Limited-term Utility Investments | A-5 | 71,947 |
| 8 | 505 | Amortization of Utility Plant Acquisition Adjustments | A-5 | $(1,500)$ |
| 9 | 506 | Property Losses Chargeable to Operations | B-3 |  |
| 10 | 507 | Taxes | B-4 | 6,725,566 |
| 11 |  | Total Operating Revenue Deductions |  | 63,553,322 |
| 12 |  | Net Operating Revenues |  | 17,683,340 |
| 13 | 508 | Income from Utility Plant Leased to Others | B-6 |  |
| 14 | 510 | Rent for Lease of Utility Plant | B-7 |  |
| 15 |  | Total Utility Operating Income |  | 17,683,340 |
| 16 |  |  |  |  |
| 17 |  | II. OTHER INCOME |  |  |
| 18 | 521 | Income from Nonutility Operations (Net) | B-8 |  |
| 19 | 522 | Revenue from Lease of Other Physical Property | B-9 |  |
| 20 | 523 | Dividend Revenues | B-10 |  |
| 21 | 524 | Interest Revenues | B-11 | 182,667 |
| 22 | 525 | Revenues from Sinking and Other Funds | B-12 |  |
| 23 | 526 | Miscellaneous Nonoperating Revenues | B-13 | 350,856 |
| 24 | 527 | Nonoperating Revenue Deductions | B-14 | $(1,770)$ |
| 25 |  | Total Other Income |  | 531,753 |
| 26 |  | Net Income before Income Deductions |  | 18,215,093 |
| 27 |  |  |  |  |
| 28 |  | III. INCOME DEDUCTIONS |  |  |
| 29 | 530 | Interest on Long-term Debt | B-15 | 3,242,563 |
| 30 | 531 | Amortization of Debt Discount and Expense | B-16 | 74,134 |
| 31 | 532 | Amortization of Premium on Debt - Cr. | B-17 | - |
| 32 | 533 | Taxes Assumed on Interest | B-18 |  |
| 33 | 534 | Interest on Debt to Affiliated Companies | B-19 | 215,386 |
| 34 | 535 | Other Interest Charges | B-20 |  |
| 35 | 536 | Interest Charged to Construction - Cr. | B-21 | - |
| 36 | 537 | Miscellaneous Amortization | B-22 | - |
| 37 | 538 | Miscellaneous Income Deductions | B-23 | 220,628 |
| 38 |  | Total Income Deductions |  | 3,752,711 |
| 39 |  | Net Income |  | 14,462,382 |
| 40 |  |  |  |  |
| 41 |  | IV. DISPOSITION OF NET INCOME |  |  |
| 42 | 540 | Miscellaneous Reservations of Net Income | B-24 | - |
| 43 |  |  |  |  |
| 44 |  | Balance transferred to Earned Surplus or |  | \$ 14,462,382 |
| 45 |  | Proprietary Accounts scheduled on pages 32-33 |  |  |

## SCHEDULE A-1

## Account 100 - Utility Plant

| Line No. | Acct | Title of Account <br> (a) |  | Balance Beg of Year (b) |  | Additions During Year (c) |  | rements) ing Year (d) |  | Other Debits or (Credits) <br> (e) | Balance End of Year (f) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 100.1 | Utility Plant in Service (Schedule A-1a) |  | 294,782,737 |  | 35,845,731 |  | $(634,767)$ |  |  | \$ | 329,993,701 |
| 2 | 100.2 | Utility Plant Leased to Others |  | - |  |  |  |  |  |  | \$ | - |
| 3 | 100.3 | Construction Work in Progress |  | 24,445,537 |  | 22,501,997 |  |  |  | $(35,963,494)$ | \$ | 10,984,040 |
| 4 | 100.4 | Utility Plant Held for Future Use |  | 852,732 |  | 1,028,851 |  |  |  | - | \$ | 1,881,583 |
| 5 | 100.5 | Utility Plant Acquisition Adjustments |  | $(64,040)$ |  |  |  |  |  |  | \$ | $(64,040)$ |
| 6 | 100.6 | Utility Plant in Process of Reclassification |  |  |  |  |  |  |  |  | \$ | - |
| 7 |  | Total utility plant | \$ | 320,016,966 | \$ | 59,376,579 | \$ | $(634,767)$ |  | $(35,963,494)$ | \$ | 342,795,284 |

## SCHEDULE A-1a <br> Account 100.1-Utility Plant in Service



## SCHEDULE A-1a

Account 100.1 - Utility Plant in Service (Continued)

| Line No. | Acct | Title of Account <br> (a) | Balance Beg of Year <br> (b) |  | Additions During Year (c) |  | Retirements) During Year (d) |  |  | Balance End of Year (f) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 32 |  | VI. TRANSMISSION AND DIST. PLANT |  |  |  |  |  |  |  |  |  |
| 33 | 341 | Structures and Improvements | 405,137 |  | 20,161 |  |  |  |  | \$ | 425,298 |
| 34 | 342 | Reservoirs and Tanks | 36,532,392 |  | 5,259,019 |  |  |  |  | \$ | 41,791,411 |
| 35 | 343 | Transmission and Distribution Mains | 117,295,241 |  | 8,990,981 |  | $(75,288)$ |  |  | \$ | 126,210,934 |
| 36 | 344 | Fire Mains | - |  |  |  |  |  |  | \$ | - |
| 37 | 345 | Services | 38,320,735 |  | 3,804,792 |  | $(108,796)$ |  |  | \$ | 42,016,731 |
| 38 | 346 | Meters | 8,337,330 |  | 2,006,834 |  | $(125,329)$ |  |  | \$ | 10,218,835 |
| 39 | 347 | Meter Installations | 965,959 |  | 166,088 |  |  |  |  | \$ | 1,132,047 |
| 40 | 348 | Hydrants | 11,639,010 |  | 1,258,965 |  | $(32,320)$ |  |  | \$ | 12,865,655 |
| 41 | 349 | Other Transmission and Distribution Plant | - |  |  |  |  |  |  | \$ | - |
| 42 |  | Total Transmission and Distribution Plant | \$ 213,495,804 | \$ | 21,506,840 | \$ | $(341,733)$ | \$ | - | \$ | 234,660,911 |
| 43 |  |  |  |  |  |  |  |  |  |  |  |
| 44 |  | VII. GENERAL PLANT |  |  |  |  |  |  |  |  |  |
| 45 | 371 | Structures and Improvements | 13,080,099 |  | 8,224,056 |  | $(28,158)$ |  |  | \$ | 21,275,997 |
| 46 | 372 | Office Furniture and Equipment | 1,905,907 |  | 320,480 |  | $(63,479)$ |  |  | \$ | 2,162,908 |
| 47 | 373 | Transportation Equipment | 3,168,971 |  | 393,127 |  |  |  |  | \$ | 3,562,098 |
| 48 | 374 | Stores Equipment | - |  |  |  |  |  |  | \$ | - |
| 49 | 375 | Laboratory Equipment | - |  |  |  |  |  |  | \$ | - |
| 50 | 376 | Communication Equipment | 4,194,420 |  | 688,450 |  | $(22,458)$ |  |  | \$ | 4,860,412 |
| 51 | 377 | Power Operated Equipment | 75,008 |  |  |  |  |  |  | \$ | 75,008 |
| 52 | 378 | Tools, Shop and Garage Equipment | 1,137,361 |  | 85,982 |  |  |  |  | \$ | 1,223,343 |
| 53 | 379 | Other General Plant | - |  |  |  |  |  |  | \$ | - |
| 54 | 381 | GIS Mapping Facilities | 1,992,635 |  | 199,895 |  |  |  |  | \$ | 2,192,530 |
| 55 |  | Total General Plant | \$ 25,554,401 | \$ | 9,911,990 | \$ | $(114,095)$ | \$ | - | \$ | 35,352,296 |
| 56 |  |  |  |  |  |  |  |  |  |  |  |
| 57 |  | VIII. UNDISTRIBUTED ITEMS |  |  |  |  |  |  |  |  |  |
| 58 | 390 | Other Tangible Property |  |  |  |  |  |  |  | \$ | - |
| 59 | 391 | Utility Plant Purchased |  |  |  |  |  |  |  | \$ | - |
| 60 | 392 | Utility Plant Sold |  |  |  |  |  |  |  | \$ | - |
| 61 |  | Total Undistributed Items | \$ | \$ | - | \$ | - | \$ | - | \$ | - |
| 62 |  | Total Utility Plant in Service | \$ 294,782,737 | \$ | 35,845,731 | \$ | $(634,767)$ | \$ | - | \$ | 329,993,701 |

SCHEDULE A-1b
Account 101 - Recycled Water Utility Plant

| Line No. | Acct | Title of Account <br> (a) | $\begin{gathered} \text { Balance } \\ \text { Beg of Year } \\ \text { (b) } \\ \hline \end{gathered}$ | Additions During Year (c) |  | (Retirements) During Year (d) |  | Other Debits or (Credits) <br> (e) | Balance End of Year (f) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 3461 | Recycle Meter | 37,223 |  | 16,678 |  | $(16,053)$ |  | \$ | 37,848 |
| 2 |  |  |  |  |  |  |  |  | \$ | - |
| 3 |  |  |  |  |  |  |  |  | \$ | - |
| 4 |  |  | \$ 37,223 | \$ | 16,678 | \$ | $(16,053)$ | \$ | \$ | 37,848 |

## SCHEDULE A-1c

## Account 302 - Franchises and Consents

| Line No. | Name of Original Grantor <br> (a) | Date of Grant (b) | Term in Years <br> (c) | Date of Acquisition by Utility (d) |  | Balance End of Year ${ }^{1}$ <br> (e) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | City of Whittier | 10/12/10 | 25 | 9/20/30 |  | 5,621 |
| 2 | City of Industry | 8/13/59 | 50 | 6/25/59 |  | 251 |
| 3 | City of La Puente | 9/27/60 | 50 | 9/27/60 |  | 478 |
| 4 | City of Los Angeles | 10/27/05 | 15 | 11/28/80 |  | 1,690 |
| 5 |  |  |  | Total | \$ | 8,040 |


| SCHEDULE A-1d <br> Account 100.4 - Utility Plant Held for Future Use |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description and Location of Property (a) | Date of Acquisition <br> (b) | Approximate Date When Property Will be Placed in Service <br> (c) | Balance End of Year <br> (d) |
| 1 | Cadiz Valley Project | 6/11 | 2023 | 125,000 |
| 2 | Sunset and Delvalle Service Replacements | 2/10 | 2023 | 9,440 |
| 3 | Walnut Creek on Willow Ave | 12/14 | 2021 | 886 |
| 4 | Larimore \& Cadwell - Services Replacement | 2/15 | 2023 | 1,761 |
| 5 | California \& Vine - Services Replacement | 2/15 | 2023 | 11,160 |
| 6 | Beckner and Orange - Services Replacement | 2/15 | 2023 | 4,698 |
| 7 | Jacqueline and Kimberly Service Replacement | 11/17 | 2023 | 4,647 |
| 8 | Plant 115 Lot Alignment | 12/17 | 2020 | 51,372 |
| 9 | Plant 162 Retaining Wall | 7/18 | 2020 | 159,629 |
| 10 | Water Main Study | 6/18 | 2020 | 203,224 |
| 11 | Orange and Francisquito Ave Pipeline Replacement | 4/18 | 2023 | 29,313 |
| 12 | Ruthcrest and Frandale Ave Pipeline Replacement | 9/18 | 2023 | 20,777 |
| 13 | Plant 128 Reservoir and Pump Station Replacement | 6/18 | 2021 | 47,957 |
| 14 | SCADA System Masterplan | 8/18 | 2021 | 47,777 |
| 15 | 850 ZONE | 1/19 | 2020 | 16,050 |
| 16 | Plant 507 R1 Reservoir Rehabilitation | 8/19 | 2020 | 2,503 |
| 17 | Winton Slipline Project | 9/19 | 2021 | 827 |
| 18 | Cheshire Street Pipeline Replacement | 7/17 | 2023 | 9,263 |
| 19 | Watkins Drive and Pescados Dr. Pipeline | 7/17 | 2023 | 7,412 |
| 20 | 1st Avenue from Whittier Blvd to Lisco Street | 10/17 | 2023 | 8,812 |
| 21 | Plant 217 Slope Stability Project | 7/18 | 2021 | 91,403 |
| 22 | Orsa and Mart Drive Pipeline Replacement | 11/18 | 2023 | 18,209 |
| 23 | Dunton Drive and Laurel Ave Pipeline Replacement | 11/18 | 2023 | 10,301 |
| 24 | Syracruse Drive and Valley View Ave Pipeline Project | 11/18 | 2023 | 6,725 |
| 25 | Cullman Ave Between Lisco and ashburn Pipeline Replacement | 11/18 | 2023 | 10,259 |
| 26 | Plant 238 Pump Replacement | 7/18 | 2020 | 143,230 |
| 27 | Solejar and Janison Valve Station Replacement | 2/19 | 2020 | 17,615 |
| 28 | Plant 408 Phase V - Pump Station Design | 5/19 | 2021 | 121,532 |
| 29 | 1 st Avenue and Lashburn St. Pipeline Replacement | 5/19 | 2023 | 54,330 |
| 30 | Alleway Pipeline Replacement Between Colima and Villaverde | 5/19 | 2021 | 13,193 |
| 31 | La Pluma and Pastranan Pipeline Replacement | 5/19 | 2023 | 66,674 |
| 32 | Emergency Backup Power Supply Generators | 9/19 | 2021/2022 | 107,000 |
| 33 | Russelll \& Punds Pipeline Replacement | 9/19 | 2020 | 48,062 |
| 34 | La Mirada Wells Treatment | 9/19 | 2021 | 406,104 |
| 35 | Valley View Relocations | 9/19 | 2021 | 4,438 |
|  |  |  | Total | \$ 1,881,583 |

SCHEDULE A-2
Account 107 - Utility Plant Adjustments


SCHEDULE A-3

## Account 110-Other Physical Property

| Line No | Name and Description of Property <br> (a) |  | Balance Beginning of Year (b) |  | Balance End of Year <br> (c) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Land, Structures, Fences, Landscape, etc. |  |  | 99,196 |  | 99,196 |
| 2 | Other |  |  | 26,601 |  | 26,601 |
| 3 |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |
| 7 |  |  |  |  |  |  |
| 8 |  |  |  |  |  |  |
| 9 |  |  |  |  |  |  |
| 10 |  |  |  |  |  |  |
| 11 |  |  |  |  |  |  |
| 12 |  |  |  |  |  |  |
| 13 |  |  |  |  |  |  |
| 14 |  |  |  |  |  |  |
| 15 |  | Total | \$ | 125,797 | \$ | 125,797 |



## SCHEDULE A-5

Accounts 250, 251, 252, 253, 259 - Depreciation and Amortization Reserves

|  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

## SCHEDULE A-5a

Account 250 - Analysis of Entries in Depreciation Reserve
(This schedule is to be completed if records are maintained showing depreciation reserve by plant accounts)

| Line No. | Acct. | DEPRECIABLE PLANT <br> (a) |  | Balance Beginning of Year <br> (b) |  | Credits to Reserve During Year Excl. Salvage (c) |  | Debits to Reserves (Dr.) During Year Excl. Cost Removal (d) |  | Salvage and Cost of Removal Net (Dr.) or Cr. (e) |  | Balance End of Year (f) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  | I. SOURCE OF SUPPLY PLANT |  |  |  |  |  |  |  |  |  |  |
| 2 | 311 | Structures and Improvements |  |  |  |  |  |  |  |  | \$ | - |
| 3 | 312 | Collecting and Impounding Reservoirs |  |  |  |  |  |  |  |  | \$ | - |
| 4 | 313 | Lake, river and Other Intakes |  |  |  |  |  |  |  |  | \$ | - |
| 5 | 314 | Springs and Tunnels |  |  |  |  |  |  |  |  | \$ |  |
| 6 | 315 | Wells |  | 4,278,209 |  | 406,482 |  |  |  |  | \$ | 4,684,691 |
| 7 | 316 | Supply Mains |  | 4,407,339 |  | 153,951 |  |  |  |  | \$ | 4,561,290 |
| 8 | 317 | Other Source of Supply Plant |  | 246,353 |  | 3,780 |  |  |  | $(8,576)$ | \$ | 241,557 |
| 9 |  | Total Source of Supply Plant | \$ | 8,931,901 | \$ | 564,213 | \$ | - | \$ | $(8,576)$ | \$ | 9,487,538 |
| 10 |  |  |  |  |  |  |  |  |  |  |  |  |
| 11 |  | II. PUMPING PLANT |  |  |  |  |  |  |  |  |  |  |
| 12 | 321 | Structures and Improvements |  | 3,376,017 |  | 301,568 |  | $(95,626)$ |  |  | \$ | 3,581,959 |
| 13 | 322 | Boiler Plant Equipment |  | - |  |  |  |  |  |  | \$ | - |
| 14 | 323 | Other Power Production Equipment |  | - |  |  |  |  |  |  | \$ |  |
| 15 | 324 | Pumping Equipment |  | 10,136,350 |  | 949,284 |  | $(76,607)$ |  |  | \$ | 11,009,027 |
| 16 | 325 | Other Pumping Plant |  | 116,141 |  | 11,574 |  |  |  |  | \$ | 127,715 |
| 17 |  | Total Pumping Plant | \$ | 13,628,508 | \$ | 1,262,426 | \$ | $(172,233)$ | \$ | - | \$ | 14,718,701 |
| 18 |  |  |  |  |  |  |  |  |  |  |  |  |
| 19 |  | III. WATER TREATMENT PLANT |  |  |  |  |  |  |  |  |  |  |
| 20 | 331 | Structures and Improvements |  | 478,908 |  | 37,681 |  |  |  |  | \$ | 516,589 |
| 21 | 332 | Water Treatment Equipment |  | 2,942,014 |  | 193,535 |  | $(6,706)$ |  |  | \$ | 3,128,843 |
| 22 |  | Total Water Treatment Plant | \$ | 3,420,922 | , | 231,216 | \$ | $(6,706)$ | \$ | - | \$ | 3,645,432 |
| 23 |  |  |  |  |  |  |  |  |  |  |  |  |
| 24 |  | IV. TRANS. AND DIST. PLANT |  |  |  |  |  |  |  |  |  |  |
| 25 | 341 | Structures and Improvements |  | 284,155 |  | 17,042 |  |  |  |  | \$ | 301,197 |
| 26 | 342 | Reservoirs and Tanks |  | 6,824,804 |  | 897,647 |  |  |  | $(13,823)$ | \$ | 7,708,628 |
| 27 | 343 | Transmission and Distribution Mains |  | 41,064,875 |  | 2,845,925 |  | $(75,288)$ |  | $(734,156)$ | \$ | 43,101,356 |
| 28 | 344 | Fire Mains |  | - |  |  |  |  |  |  | \$ | - |
| 29 | 345 | Services |  | 16,879,848 |  | 2,820,048 |  | $(108,796)$ |  | $(1,481,203)$ | \$ | 18,109,897 |
| 30 | 346 | Meters |  | 2,883,263 |  | 637,819 |  | $(125,329)$ |  | $(107,765)$ | \$ | 3,287,988 |
| 31 | 347 | Meter Installations |  | 261,959 |  | 68,555 |  |  |  |  | \$ | 330,514 |
| 32 | 348 | Hydrants |  | 5,971,814 |  | 432,010 |  | $(32,320)$ |  | $(145,399)$ | \$ | 6,226,105 |
| 33 | 349 | Other Transmission and Distribution Plant |  | - |  |  |  |  |  |  | \$ | - |
| 34 |  | Total Transmission and Distribution Plant | \$ | 74,170,718 | \$ | 7,719,046 | \$ | (341,733) | \$ | (2,482,346) | \$ | 79,065,685 |
| 35 |  |  |  |  |  |  |  |  |  |  |  |  |
| 36 |  | V. GENERAL PLANT |  |  |  |  |  |  |  |  |  |  |
| 37 | 371 | Structures and Improvements |  | 1,119,015 |  | 442,625 |  | $(28,158)$ |  | (132,922) | \$ | 1,400,560 |
| 38 | 372 | Office Furniture and Equipment |  | 1,661,650 |  | 1,251 |  | $(63,479)$ |  |  | \$ | 1,599,422 |
| 39 | 373 | Transportation Equipment |  | 1,092,544 |  | 251,935 |  |  |  |  | \$ | 1,344,479 |
| 40 | 374 | Stores Equipment |  | - |  |  |  |  |  |  | \$ | - |
| 41 | 375 | Laboratory Equipment |  | - |  |  |  |  |  |  | \$ | - |
| 42 | 376 | Communication Equipment |  | 3,427,104 |  | 155,895 |  | $(22,458)$ |  | $(14,188)$ | \$ | 3,546,353 |
| 43 | 377 | Power Operated Equipment |  | 49,883 |  | 10,537 |  |  |  |  | \$ | 60,420 |
| 44 | 378 | Tools, Shop and Garage Equipment |  | 913,370 |  | 109,372 |  |  |  |  | \$ | 1,022,742 |
| 45 | 379 | Other General Plant |  | - |  |  |  |  |  |  | \$ | - |
| 46 | 390 | Other Tangible Property |  | 1,153,734 |  | 8,680 |  |  |  |  | \$ | 1,162,414 |
| 47 | 391 | Water Plant Purchased |  | - |  |  |  |  |  |  | \$ | - |
| 48 |  | Total General Plant | \$ | 9,417,300 | \$ | 980,295 | \$ | $(114,095)$ | \$ | $(147,110)$ | \$ | 10,136,390 |
| 49 |  | Total | \$ | 109,569,349 | \$ | 10,757,196 | \$ | $(634,767)$ | \$ | $(2,638,032)$ | \$ | 117,053,746 |

## SCHEDULE A-6

## Account 111 - Investments in Affiliated Companies

| Line No. | Class of Security <br> (a) | Name of Issuing Company <br> (b) | Balance Beginning of Year (c) | Balance End of Year (d) | Rate of Interest (e) | Interest <br> Accrued During Year <br> (f) | Interest and Dividends Received During Year (g) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  | NONE |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |  |
| 7 |  |  | \$ | \$ |  | \$ | \$ - |


| SCHEDULE A-7 <br> Account 112-Other Investments |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Name and Description of Property <br> (a) |  | Balance Beginning of Year (b) | Balance End of Year <br> (c) |
| 1 | NONE |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |
| 8 |  |  |  |  |
| 9 |  | Total | \$ | \$ |



## SCHEDULE A-9

## Account 114-Miscellaneous Special Funds

| Line <br> No. | Name of Fund <br> (a) |  | Balance Beginning of Year <br> (b) |  | Additions During Year |  |  |  |  |  | Deductions During Year <br> (e) |  |  | Balance End of Year <br> (f) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Principal (c) |  |  | ncome <br> (d) |  |  |  |  |  |  |
| 1 | NONE |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 3 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 4 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 5 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 6 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 7 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 8 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 9 |  | Total | \$ | - | \$ |  |  | \$ |  | - | \$ |  |  | \$ | - |


| SCHEDULE A-10 Account 120-Cash |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line <br> No. |  | Description of Items <br> (a) |  |  | lance of Year (b) |  | Balance End of Year <br> (c) |
| 1 | Cash |  |  |  | 363,628 |  | 500,870 |
| 2 |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |
| 5 |  |  | Total | \$ | 363,628 | \$ | 500,870 |


| SCHEDULE A-11 <br> Account 121-Special Deposits |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Name of Depositary <br> (a) | Purpose of Deposit |  |  |  |  |
| 1 | NONE |  |  |  |  |  |
| 2 |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |
| 6 |  |  | Total | \$ | \$ | - |



| SCHEDULE A-13 <br> Account 123-Temporary Cash Investments |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  | Balance Beg of Year | Balance End of Year <br> (c) |
| 1 | NONE |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ | \$ |


| SCHEDULE A-14Account 124 - Notes Receivable |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Maker (a) | Date of Issue (b) | Date Payable <br> (c) |  |  | Balance End of Year (e) |  | Interest Rate (f) |  | Interest Accrued During Year (g) |  | Interest Received During Year (h) |
| 1 |  |  |  |  |  |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |  |  |  |  |
| 6 |  |  | Total | \$ | \$ |  | - |  | \$ | - | \$ | - |


| SCHEDULE A-15Account 125 - Accounts Receivable |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Description of Items <br> Acct. <br> (a) |  |  | Balance Beg of Year <br> (b) |  | Balance End of Year <br> (c) |
| 1 | 125-1 Accounts Receivable - Customers |  |  | 6,088,384 |  | 6,371,764 |
| 2 | 125-2 Other Accounts Receivable |  |  | 369,962 |  | 1,546,074 |
| 3 |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |
| 5 | Total |  | \$ | 6,458,346 | \$ | 7,917,838 |

## SCHEDULE A-16

Account 126-Receivables from Affiliated Companies

| Line No. | Due from Whom <br> (a) |  | Balance Beginning of Year (b) |  | BalanceEnd of Year(c) |  |  | Interest Rate (d) | Interest Accrued During Year (e) | Interest Received During Year (f) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  |  |  | - |  |  |  |  |  |  | - |
| 2 | NONE |  |  |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |  |  |  |  |  |
| 7 |  |  |  |  |  |  |  |  |  |  |  |
| 8 |  |  |  |  |  |  |  |  |  |  |  |
| 9 |  |  |  |  |  |  |  |  |  |  |  |
| 10 |  | Total | \$ | - | \$ |  | - |  | \$ | , | - |

SCHEDULE A-17
Account 131 - Materials and Supplies

| Line No. | Description of Items (a) |  | Balance Beg of Year <br> (b) |  | Balance End of Year <br> (c) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 131.1 Materials and Supplies - Utility |  |  | 498,089 |  | 574,038 |
| 2 |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |
| 5 |  | Total | \$ | 498,089 | \$ | 574,038 |



SCHEDULE A-19
Account 133-Other Current and Accrued Assets


## SCHEDULE A-20

Account 140 - Unamortized Debt Discount and Expense

| $\begin{array}{\|c} \hline \text { Line } \\ \text { No. } \\ \hline \end{array}$ | Designation of long-term debt <br> (a) | Principal amount of securities to which discount and expense, relates <br> (b) | Total discount and expense <br> (c) | AMORTIZATION PERIOD |  | Balance beginning of year (f) |  | Debits <br> during year (g) |  | Credits during year (h) |  | Balance <br> end of year <br> (i) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | From- <br> (d) | To- <br> (e) |  |  |  |  |  |  |  |  |
| 1 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 2 | Series B | 8,000,000 | 384,066 | 2/20/1992 | 2/20/2022 |  | 40,279 |  |  |  | $(12,804)$ | \$ | 27,475 |
| 3 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 4 | Series D | 15,000,000 | 764,013 | 10/24/2004 | 10/24/2024 |  | 221,776 |  |  |  | $(38,200)$ | \$ | 183,576 |
| 5 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 6 | Series E | 10,000,000 | 222,684 | 10/20/2006 | 10/20/2026 |  | 86,908 |  |  |  | $(11,134)$ | \$ | 75,774 |
| 7 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 8 | Series F | 25,000,000 | 233,093 | 9/30/2015 | 9/30/2035 |  | 195,475 |  |  |  | $(11,670)$ | \$ | 183,805 |
| 9 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 10 | Series G | 32,000,000 | 263,641 | 12/11/2019 | 12/15/2059 |  | - |  | 241,966 |  | (325) | \$ | 241,641 |
| 11 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 12 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 13 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 14 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 15 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 16 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 17 |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 18 |  |  |  |  |  | \$ | 544,438 | \$ | 241,966 | \$ | $(74,133)$ | \$ | 712,271 |

## SCHEDULE A-21

Account 240 - Unamortized Premium on Debt


## SCHEDULE A-22

## Account 141 - Extraordinary Property Losses

|  | Description of Property Loss or Damage <br> (a) | Total Amount of Loss <br> (b) |  |  | Previously Written off (c) |  | Balance Beg of Year (d) |  | Written Off During Year |  |  |  | Balance End of year (g) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line No. |  |  |  |  |  |  | Account Charged (e) |  | Amount (f) |  |  |  |
| 1 | NONE |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 3 |  |  |  |  |  |  |  |  |  |  |  |  | \$ | - |
| 4 | Total | \$ |  | - | \$ | - | \$ | - |  | \$ |  | - | \$ | - |

## SCHEDULE A-23

Account 142 - Preliminary Survey and Investigation Charges

| Line | Description of Charges <br> No. | Balance <br> Beg of Year <br> (a) | Balance <br> End of Year <br> (c) |
| :---: | :---: | :---: | :---: |
| 1 | NONE |  |  |
| 2 |  |  |  |
| 3 |  |  |  |
| 4 | Total | $\$$ |  |
| 5 |  |  |  |


| SCHEDULE A-24Account 143 - Clearing Accounts |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|c\|} \hline \text { Line } \\ \text { No. } \end{array}$ | Description of Items <br> (a) |  | Balance Beg of Year <br> (b) | Balance End of Year <br> (c) |
| 1 | NONE |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ | \$ |

## SCHEDULE A-25

Account 145-Other Work in Progress

| Line | Description of Items <br> No. | Balance <br> Beg of Year <br> (b) | Balance <br> End of Year <br> (c) |
| :---: | :---: | :---: | :---: |
| 1 | Other Work in Progress - reimbursable cost to repair damage property | 59,034 |  |
| 2 |  |  |  |
| 3 |  |  |  |
| 4 | Total | $\$$ | 59,725 |
| 5 |  | 59,034 | $\$$ |


| SCHEDULE A-26Account 146 - Other Deferred Debits |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Item <br> (a) |  | Balance Beg of Year <br> (b) | Balance End of year <br> (c) |
| 1 | Miscellaneous-Other Deferred Debits |  | 579,559 | 601,559 |
| 2 | Investments - Co Bank |  | 376,001 | 415,001 |
| 3 | Regulatory Assets (FAS 109, Tax Rate) |  | 7,740,942 | 8,708,317 |
| 4 | Rate Case Expenses/Regulatory Related |  | 5,321,232 | 7,360,697 |
| 5 | Accrued Vacation |  | 877,554 | 949,841 |
| 6 |  |  | - |  |
| 7 |  | Total | \$ 14,895,288 | \$ 18,035,415 |


| SCHEDULE A-27 <br> Account 147-Accumulated Deferred Income Tax Assets |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line | Description of Items <br> (a) |  | $\begin{gathered} \text { Balance } \\ \text { Beg of Year } \end{gathered}$ <br> (b) | Balance End of Year <br> (c) |
| 1 | Interest During Construction Capitalized (Federal) |  | 901,221 | 1,027,748 |
| 2 | Reserves (Federal) |  | 495,150 | 272,706 |
| 3 | Advances \& CIAC 1987 to 2019 (Federal) |  | 1,370,767 | 1,141,127 |
| 4 | Advances \& CIAC 1992 to 2019 (State) |  | 507,107 | 392,829 |
| 5 | Gross-up tax rate change (Federal) |  | 1,622,039 | 1,601,397 |
| 6 | CIAC Deposits - Federal (project not completed) |  | 423,774 | 782,838 |
| 7 | CIAC Deposits - State (project not completed) |  | 194,134 | 358,624 |
| 8 |  | Total | \$ 5,514,192 | \$ 5,577,269 |

## SCHEDULE A-28

## Account 150 - Discount on Capital Stock

1. Report the balance at end of year of discount on capital stock for each class and series of capital stock.
2. If any change occurred during the year in the balance with respect to any class or series of stock, attach a statement giving particulars of the change. State the reason for any charge-off during the year and specify the account charged.

| Line <br> No. | Class and Series of Stock <br> (a) | Balance <br> Beg of Year <br> (b) | Balance <br> End of year <br> (c) |
| :---: | :---: | :---: | :---: |
| 1 | NONE |  |  |
| 2 |  |  |  |
| 3 | Total | $\$$ | - |

## SCHEDULE A-29 <br> Account 151- Capital Stock Expense

1. Report the balance at end of year of capital stock expense for each class and series of capital stock.
2. If any change occurred during the year in the balance with respect to any class or series of stock, attach a statement giving particulars of the change. State the reason for any charge-off of capital stock expense and specify the account charged.

| Line <br> No. | Class and Series of Stock <br> $(\mathrm{a})$ | Balance <br> Beg of Year <br> (b) | Balance <br> End of year <br> (c) |
| :---: | :---: | :---: | :---: |
| 1 | NONE |  |  |
| 2 |  |  |  |
| 3 | Total | $\$$ | - |


| SCHEDULE A-30 <br> Account 200 - Common Capital Stock |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line No. | Class of Stock <br> (a) | Number of Shares Authorized by Articles of Incorporation (b) | Par Value of Stock Authorized by Articles of Incorporation (c) |  | Number of Shares Outstanding ${ }^{1}$ <br> (d) | Balance Beg of Year <br> (e) |  | Balance End of Year (f) |  | Dividends Declared During Year |  |  |
|  |  |  |  |  | Rate <br> (g) |  |  |  | Amount <br> (h) |
| 1 | Common Stock | 500,000 | \$ | 5.00 |  | 149,076 |  |  |  | 745,380 |  | 745,380 | 12.1711 |  | 7,257,673 |
| 2 |  |  |  |  |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |  |  |  |  |
| 6 |  |  |  |  | Total | \$ | 745,380 | \$ | 745,380 |  | \$ | 7,257,673 |
| ${ }^{1}$ After deduction for amount of reacquired stock held by or for the respondent. |  |  |  |  |  |  |  |  |  |  |  |  |


| SCHEDULE A-30a <br> Account 201- Preferred Capital Stock |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line No. | Class of Stock <br> (a) | Number of Shares <br> Authorized by <br> Articles of Incorporation (b) | Par Value of Stock Authorized by <br> Articles of Incorporation (c) | Number of Shares Outstanding ${ }^{1}$ <br> (d) | Balance Beg of Year <br> (e) |  | Balance End of Year (f) |  | Dividends Declared During Year |  |  |
|  |  |  |  |  |  |  | Rate <br> (g) |  | Amount <br> (h) |
| 1 | Series A - Preferred | 100,000 | \$ | 43,843.83 |  | 2,192,192 |  |  |  | 2,192,192 | 0.6563 |  | 115,090 |
| 2 | Series B - Preferred | 80,000 | \$ | 35,801.50 |  | 1,790,075 |  | 1,790,075 | 0.3750 |  | 53,702 |
| 3 |  |  |  |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |  |  |  |
| 6 |  |  |  | Total | \$ | 3,982,267 | \$ | 3,982,267 |  | \$ | 168,792 |
| ${ }^{1}$ After deduction for amount of reacquired stock held by or for the respondent. |  |  |  |  |  |  |  |  |  |  |  |

SCHEDULE A-30b
Record of Stockholders at End of Year

| Line | COMMON STOCK <br> Name <br> No. | Number <br> Shares <br> $(\mathrm{a})$ | PREFERRED STOCK <br> Name <br> $(\mathrm{c})$ | Number <br> Shares <br> (d) |
| :---: | :---: | :---: | :---: | :---: |
| 1 | SouthWest Water Company | 149,076 | SouthWest Water Company | $43,843.83$ |
| 2 |  |  | SouthWest Water Company | $35,801.50$ |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |
| 8 |  |  |  |  |
| 9 |  |  |  |  |

SCHEDULE A-31
Account 202 - Stock Liability for Conversion

| Line <br> No. | Description of Items <br> (a) | Balance <br> Beg of Year <br> (b) | Balance <br> End of Year <br> (c) |
| :---: | :---: | :---: | :---: |
| 1 | NONE |  |  |
| 2 |  |  |  |
| 3 |  |  |  |
| 4 |  |  |  |
| 5 | Total | $\$ 1$ | - |


| SCHEDULE A-32 |  |  |  |  |  |  |  | Account 203 - Premiums and Assessments on Capital Stock |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |


| SCHEDULE A-33 <br> Account 206 - Subchapter S Corporation Accumulated Adjustments Account |  |  |  |
| :---: | :---: | :---: | :---: |
| Line <br> No. | Description of Items <br> $(\mathrm{a})$ | Amount <br> $(\mathrm{b})$ |  |
| 1 | NONE |  |  |
| 2 |  |  |  |
| 3 |  |  |  |
| 4 |  |  |  |
| 5 |  |  |  |
| 6 |  | $\$$ |  |
| 7 |  |  |  |
| 8 |  |  |  |
| 9 |  |  |  |
| 10 |  |  |  |
| 11 |  |  |  |

SCHEDULE A-34
Account 270 - Capital Surplus (For use by Corporations only)

| Line No. | Item <br> (a) | Amount <br> (b) |
| :---: | :---: | :---: |
| 1 | Balance beginning of year | 4,881,844 |
| 2 | CREDITS (Give nature of each credit and state account charged) |  |
| 3 |  |  |
| 4 |  |  |
| 5 | Total credits | \$ - |
| 6 | DEBITS (Give nature of each debit and state account credited) |  |
| 7 |  |  |
| 8 |  |  |
| 9 |  |  |
| 10 | Total debits | \$ - |
| 11 | Balance end of year | \$ 4,881,844 |

## SCHEDULE A-35

Account 271 - Earned Surplus (For use by Corporations only)

| $\begin{array}{c}\text { Line } \\ \text { No. }\end{array}$ | Acct | $\begin{array}{c}\text { Account } \\ (\mathrm{a})\end{array}$ | $\begin{array}{c}\text { Amount } \\ (\mathrm{b})\end{array}$ |
| :---: | :---: | :--- | :---: |
| 1 |  | Balance beginning of year | $96,977,585$ |
| 2 |  | CREDITS |  |
| 3 | 400 | Credit balance transferred from income account | $14,462,382$ |
| 4 | 401 | Miscellaneous credits to surplus (specify) |  |
| 5 |  |  | Total credits |$\}$



## SCHEDULE A-37

Account 205 - Undistributed Profits of Proprietorship or Partnership
(The use of this account is optional)

| Line No. | Item <br> (a) |  | Amount <br> (b) |
| :---: | :---: | :---: | :---: |
| 1 | Balance Beginning of year |  |  |
| 2 | CREDITS |  |  |
| 3 | Net income for year |  |  |
| 4 | Other credits (specify) |  |  |
| 5 |  |  |  |
| 6 | Total credits |  | \$ |
| 7 | DEBITS |  |  |
| 8 | Net loss for year |  |  |
| 9 | Withdrawals during year |  |  |
| 10 | Other debits (specify) |  |  |
| 11 |  |  |  |
| 12 | Total debits |  | \$ |
| 13 | Balance end of year |  | \$ |

## SCHEDULE A-38

Account 210 - Bonds

| Line No. | Class of Bond (a) | Date of Issue (b) | Date of Maturity (c) | Principal <br> Amount <br> Authorized <br> (d) | Balance Beg of Year <br> (e) | Balance End of Year <br> (f) | Rate of Interest (g) | Sinking Fund Added in Current Year (h) | Cost of of issuance (i) | Interest <br> Accrued During Year (j) | Interest Paid During Year (k) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Series B | 2/20/92 | 2/20/22 | 8,000,000 | 8,000,000 | 8,000,000 | 9.09\% |  |  | 727,200 | 727,200 |
| 2 | Series D | 10/19/04 | 10/1/24 | 15,000,000 | 15,000,000 | 15,000,000 | 5.64\% |  |  | 846,000 | 846,000 |
| 3 | Series E | 10/20/06 | 10/20/26 | 10,000,000 | 10,000,000 | 10,000,000 | 6.30\% |  |  | 629,496 | 629,500 |
| 4 | Series F | 9/30/15 | 9/30/35 | 25,000,000 | 25,000,000 | 25,000,000 | 4.42\% |  |  | 1,105,000 | 1,105,000 |
| 5 | Series G | 12/11/19 | 12/15/59 | 32,000,000 | - | 32,000,000 | 3.70\% |  |  | 9,866 | - |
| 6 |  |  |  |  |  |  |  |  |  |  |  |
| 7 |  |  |  |  |  |  |  |  |  |  |  |
| 8 |  |  |  | Total | \$ 58,000,000 | \$ 90,000,000 |  | \$ | \$ | \$ 3,317,562 | \$ 3,307,700 |



| SCHEDULE A-40 <br> Account 212 - Advances from Affiliated Companies |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { Line } \\ & \text { No. } \end{aligned}$ | Nature of Obligation <br> (a) |  | Balance Beg of Year (b) | Balance End of Year (c) | Rate of Interest <br> (d) | Interest Accrued During Year (e) | Interest Paid During Year (f) |
| 1 | NONE |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |
| 5 |  | Total | \$ | \$ |  | \$ - | \$ |

## SCHEDULE A-41

Account 213-Miscellaneous Long-Term Debt

| Line No. | Nature of Obligation <br> (a) | Date of Issue | Date of Maturity (c) | Balance Beg of Year <br> (d) | Balance End of Year (e) | Rate of Interest | Interest Accrued During Year (g) | Interest Paid During Year (h) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | NONE |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |  |  |
| 7 |  |  |  |  |  |  |  |  |
| 8 |  |  | Total | \$ | \$ |  | \$ - | \$ - |


| SCHEDULE A-42 <br> Securities Issued or Assumed During Year |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|l\|l} \hline \text { Lin } \\ \text { No. } \end{array}$ | Class of Security <br> (a) | Commission Authorization <br> (b) | Amount Issued During Year (omit cents) <br> (c) | Discount or Premium <br> (d) | Expenses <br> (e) |
| 1 | NONE |  |  |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |
| 5 |  | Total | \$ | \$ | \$ |



| SCHEDULE A-44Account 221 - Notes Receivable Discounted |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  | Balance Beg of Year (b) <br> (b) | Balance End of Year (c) <br> (c) |
| 1 |  |  |  |  |
| 2 | NONE |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ - | \$ |


| SCHEDULE A-45 <br> Account 222-Accounts Payable |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|c} \hline \text { Line } \\ \text { No. } \\ \hline \end{array}$ | Description of Items (a) |  | Balance Beg of Year (b) | Balance End of Year (c) |
| 1 | Accrued Accounts Payable |  | 1,971,008 | 726,731 |
| 2 | PUC User Fees Accrue |  | 261,112 | 268,487 |
| 3 | Audit Accrue |  | 849,366 | 97,736 |
| 4 | City Utility User Tax Accrue |  | 42,723 | 47,442 |
| 5 |  | Total | \$ 3,124,209 | \$ 1,140,396 |

## SCHEDULE A-46 <br> Account 223 - Payables to Affiliated Companies

| Line No. | Nature of Obligation <br> (a) |  |  | Balance Beg of Year <br> (b) |  | Balance End of Year <br> (c) | Rate of Interest <br> (d) |  | Interest Accrued During Year (e) |  | nterest Paid During Year (f) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Southwest Water Company |  |  | 13,555,704 |  | 3,961,711 | 4.49\% |  | 215,385 |  | 215,385 |
| 2 |  |  |  |  |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |  |  |  |  |  |
| 7 |  | Total | \$ | 13,555,704 | \$ | 3,961,711 |  | \$ | 215,385 | \$ | 215,385 |


| SCHEDULE A-47 <br> Account 224 - Dividends Declared |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  | $\begin{gathered} \text { Balance } \\ \text { Beg of Year } \end{gathered}$ <br> (b) | Balance End of Year <br> (c) |
| 1 | NONE |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ | \$ |


| SCHEDULE A-48 <br> Account 225 - Matured Long-Term Debt |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  | $\qquad$ | $\qquad$ End of Year (c) |
| 1 | NONE |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ | \$ |


| SCHEDULE A-49 <br> Account 226 - Matured Interest |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  | Balance Beg of Year <br> (b) | Balance End of Year <br> (c) |
| 1 | NONE |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ | \$ |


| SCHEDULE A-50 <br> Account 227-Customers' Deposits |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  | Balance Beginning of Year (b) | Balance End of Year <br> (c) |
| 1 | Customers' Deposit |  | 882,068 | 876,773 |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ 882,068 | \$ 876,773 |


| SCHEDULE A-51 <br> Account 229 - Interest Accrued |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  |  | ing of Year <br> b) |  | $\begin{aligned} & \text { nce } \\ & \text { : Year } \end{aligned}$ |
| 1 | 229-1 Interest Accrued on Long-Term Debt |  |  | 813,844 |  | 823,707 |
| 2 |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |
| 4 | Total |  |  |  | 823707 |  |
| 5 |  |  | \$ | 813,844 |  |  |


| SCHEDULE A-52 <br> Account 230-Other Current and Accrued Liabilities |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { Line } \\ & \text { No. } \end{aligned}$ | Description <br> (a) |  | Balance Beginning of Year (a) | Balance End of Year (b) |
| 1 | Volume Related |  | 3,902,495 | 1,530,558 |
| 2 | Accrued Salaries |  | 1,315,556 | 1,487,829 |
| 3 | WIP Retention |  | 416,613 | 620,348 |
| 4 | Legal Costs |  | 1,250,000 | 42,810 |
| 5 | Franchise Fees Payable |  | 2,242,945 | 2,281,262 |
| 6 | Unclaimed Refund Contract Payments |  | 30,848 | 18,090 |
| 7 | Deferred Rent - Current |  | 7,154 | 19,573 |
| 8 | CA-Dept of Public Health |  | $(84,510)$ | $(93,006)$ |
| 9 |  |  |  |  |
| 10 |  |  |  |  |
| 11 |  |  |  |  |
| 12 |  |  |  |  |
| 13 |  |  |  |  |
| 14 |  |  |  |  |
| 15 |  |  |  |  |
| 16 |  | Total | 9,081,101 | \$ 5,907,464 |

## SCHEDULE A-53

## Account 228 - Taxes Accrued

1. This schedule is intended to give particulars of the combined prepaid and accrued tax accounts and to show the total taxes charged to operations and other accounts during the year. Do not include gasoline and other sales taxes which have been charged to the accounts to which the material on which the tax was levied and charged
2. Taxes, paid during the year and charged direct to final accounts, that is, not charged to prepaid or accrued taxes, should be included in the schedule. Enter the amounts both in columns (d) and (e). The balancing of the schedule is not affected by the inclusion of these taxes.
3. Taxes charged during the year, column (d), include taxes charged to operations and other accounts through (a) accruals credited to taxes accrued, (b) amounts credited to prepaid taxes for proportions of prepaid taxes chargeable to current year, and (c) taxes paid and charged direct to operations or accounts other than accrued and prepaid tax accounts.

If any tax covers more than 1 year, the required information of all columns should be shown separately for each year.
5. Enter all adjustments of the accrued and prepaid tax accounts in column (f) and explain each adjustment. Designate debit adjustments by parentheses.
6. See schedule entitled "TAXES CHARGED DURING YEAR," page 48, for a distribution of taxes charged, columns (c) - (f) according to utility departments and accounts
7. Do not include in this schedule entries with respect to deferred income taxes or taxes collected through payroll deductions or otherwise pending transmittal of such taxes to the taxing authority.

| Line <br> No. | Kind of Tax (See Instruction 5) <br> (a) | BALANCE BEGINNING OF YEAR |  |  |  | Taxes <br> Charged During Year <br> (d) |  | Paid <br> During <br> Year <br> (e) |  | Adjustments(f) |  | BALANCE END OF YEAR |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Taxes Accrued <br> (b) |  |  | Prepaid <br> Taxes <br> (c) |  |  |  | Taxes Accrued (Account 228) (g) |  |  |  | Prepaid Tax (Incl. in Acct. <br> (h) |
| 1 | Taxes on real and personal property |  |  |  | $(21,474)$ |  | 1,745,730 |  |  |  | 1,816,606 |  | 52,231 |  | $(18,645)$ |  |  |
| 2 | State corporation franchise tax |  |  |  |  |  | 1,189,198 |  | 1,189,198 |  |  |  |  |  |  |
| 3 | State unemployment insurance tax |  |  |  |  |  | 57,461 |  | 57,461 |  |  |  |  |  |  |
| 4 | Other state and local taxes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 5 | Federal unemployment insurance tax |  |  |  |  |  | 16,258 |  | 16,258 |  |  |  |  |  |  |
| 6 | Fed. ins. contr. act (old age retire.) |  |  |  |  |  | 812,348 |  | 812,348 |  |  |  |  |  |  |
| 7 | Other federal taxes |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 8 | Federal income taxes |  |  |  |  |  | 2,964,798 |  | 2,964,798 |  |  |  |  |  |  |
| 9 | Licenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 10 | Miscellaneous |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 11 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 12 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 13 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 14 | Total | \$ | - | \$ | $(21,474)$ | \$ | 6,785,793 | \$ | 6,856,669 | \$ | 52,231 | \$ | $(18,645)$ | \$ |  |

(1) Fed. \& State income tax on CIAC \& Advances

## SCHEDULE A-54 <br> Account 241 - Advances for Construction

| Line <br> No. | Description <br> (a) |  |  |  | Amount <br> (b) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Balance beginning of year |  |  |  | 8,411,780 |
| 2 | Additions during year |  |  |  | 89,595 |
| 2a | Gross-up Tax Adjustments |  |  |  | 20,284 |
| 3 | Subtotal - Beginning balance plus additions during year |  |  | \$ | 8,521,659 |
| 4 | Charges during year |  |  |  |  |
| 5 | Refunds: |  |  |  |  |
| 6 | Percentage of revenue basis |  |  |  |  |
| 7 | Proportionate cost basis |  |  |  | 283,583 |
| 8 | Present worth basis |  |  |  | 9,216 |
| 9 | Total refunds |  |  | \$ | 292,799 |
| 10 | Transfers to Acct 265 - Contributions in Aid of Construction |  |  |  |  |
| 11 | Due to expiration of contracts |  |  |  |  |
| 12 | Due to present worth discount |  |  |  |  |
| 13 | Total transfers to Acct. 265 |  |  | \$ | - |
| 14 | Securities Exchanged for Contracts (enter detail below) |  |  |  |  |
| 15 | Subtotal - Charges during year |  |  | \$ | 292,799 |
| 16 | Balance end of year |  |  | \$ | 8,228,860 |
|  |  |  |  |  |  |
| If stock, bonds, etc., were issued in exchange for construction advance contracts give details below: |  |  |  |  |  |
| Line <br> No. | Type of Security or Other Consideration (Other than Cash) <br> (a) | Dividend or Interest Rate <br> (b) | PUC Decision Number <br> (c) |  | Amount Issued <br> (d) |
| 17 | Common stock |  |  |  | - |
| 18 | Preferred stock |  |  |  | - |
| 19 | Bonds |  |  |  | - |
| 20 | Other (describe) |  |  |  | - |
| 21 |  |  |  |  |  |
| 22 |  |  |  |  |  |



| SCHEDULE A-56 <br> Accounts 254 to 258, Inclusive - Miscellaneous Reserves |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Account <br> (a) | Balance Beginning of Year <br> (b) | DEBITS |  | CREDITS |  | Balance End of Year <br> (g) |  |
|  |  |  | Nature of Items <br> (c) | Amount <br> (d) | Account Charged (e) | Amount <br> (f) |  |  |
| 1 | 25400 | 230,298 |  | 63,751 |  | 139,399 | \$ | 305,946 |
| 2 |  |  |  |  |  |  | \$ | - |
| 3 |  |  |  |  |  |  | \$ | - |
| 4 |  |  |  |  |  |  | \$ | - |
| 5 |  |  |  |  |  |  | \$ | - |
| 6 |  |  |  |  |  |  | \$ | - |
| 7 | Total | \$ 230,298 |  | \$ 63,751 |  | \$ 139,399 | \$ | 305,946 |

## SCHEDULE A-57

## Account 265 - Contributions in Aid of Construction

| Line <br> No. | Item <br> (a) | Total All Columns <br> (b) |  | Contamination Proceeds 265-1 to 265-6 |  |  |  | $\begin{aligned} & \text { Other } \\ & 265-7 \end{aligned}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Depreciable <br> (e) |  |  |  | Depreciable <br> (c) |  | reciable d |
| 1 | Balance beginning of year | \$ | 19,213,304 |  |  |  |  |  | 18,950,514 |  | 262,790 |
| 2 | Add: Credits to account during year |  |  |  |  |  |  |  |  |  |  |
| 3 | Contributions received during year | \$ | 2,647,200 |  |  |  |  |  | 2,647,200 |  |  |
| 4 | Other credits | \$ | - |  |  |  |  |  | - |  |  |
| 5 | Total credits | \$ | 2,647,200 | \$ | - | \$ | - | \$ | 2,647,200 | \$ |  |
| 6 | Deduct: Debits to account during year |  |  |  |  |  |  |  |  |  |  |
| 7 | Depreciation charges for year | \$ | 1,084,670 |  |  |  |  |  | 1,084,670 |  |  |
| 8 | Nondepreciable donated property retired | \$ | - |  |  |  |  |  |  |  |  |
| 9 | Other debits | \$ | - |  |  |  |  |  |  |  |  |
| 10 | Total debits | \$ | 1,084,670 | \$ | - | \$ | - | \$ | 1,084,670 | \$ | - |
| 11 | Balance end of year | \$ | 20,775,834 | \$ | - | \$ | - | \$ | 20,513,044 | \$ | 262,790 |


| SCHEDULE A-58 <br> Account 266 - Accumulated Deferred Income Taxes - Accelerated Tax Depreciation |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Description of Items <br> (a) |  | Balance Beginning of Year <br> (b) | Balance End of Year <br> (c) |
| 1 | NONE |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ - | \$ |


| SCHEDULE A-59 <br> Account 267-Accumulated Deferred Income Taxes Liabilities |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Description of Items <br> (a) |  | Balance Beginning of Year <br> (b) |  | Balance End of Year <br> (c) |
| 1 | Accumulated Depreciation |  | 8,932,401 |  | 9,107,019 |
| 2 | Loss on Assets Retired |  | 357,904 |  | 371,333 |
| 3 | Flow-through Depreciation - Pre 1982 |  | 2,551,812 |  | 3,066,742 |
| 4 | Balancing Account |  | 1,874,744 |  | 2,381,526 |
| 5 | Gains on Condemnations Federal |  | 150,830 |  | 127,625 |
| 6 | State Flow-through Depreciation \& Other |  | 4,611,466 |  | 5,112,372 |
| 7 | Federal \& State Other |  | 1,438 |  | 5,035 |
| 8 |  | Total | \$ 18,480,595 | \$ | 20,171,652 |



| Account 501 - Operating Revenues |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line No. | Acct. | ACCOUNT <br> (a) |  | Amount Current Year <br> (b) |  | Amount Preceding Year <br> (c) |  | Net Change During Year Show Decrease in (Parenthesis) <br> (d) |
| 1 |  | I. WATER SERVICE REVENUES |  |  |  |  |  |  |
| 2 | 601 | Metered Sales to General Customers |  |  |  |  |  |  |
| 3 |  | 601-1.1 Residential Sales |  | 57,383,549 |  | 57,593,608 | \$ | $(210,059)$ |
| 4 |  | 601-1.2 Residential Low Income Discount (Debit) |  |  |  |  | \$ | - |
| 5 |  | 601-2 Commercial Sales |  | 15,670,528 |  | 16,021,210 | \$ | $(350,682)$ |
| 6 |  | 601-3 Industrial Sales |  | 1,476,998 |  | 1,378,143 | \$ | 98,855 |
| 7 |  | 601-4 Sales to Public Authorities |  | 3,748,813 |  | 4,073,394 | \$ | $(324,581)$ |
| 8 |  | Sub-total | \$ | 78,279,888 | \$ | 79,066,355 | \$ | $(786,467)$ |
| 9 | 602 | Unmetered Sales to General Customers |  |  |  |  |  |  |
| 10 |  | 602-1.1 Residential Sales |  |  |  |  | \$ |  |
| 11 |  | 602-1.2 Residential Low Income Discount (Debit) |  |  |  |  | \$ |  |
| 12 |  | 602-2 Commercial Sales |  |  |  |  | \$ | - |
| 13 |  | 602-3 Industrial Sales |  |  |  |  | \$ |  |
| 14 |  | 602-4 Sales to Public Authorities |  |  |  |  | \$ | - |
| 15 |  | Sub-total | \$ | - | \$ | - | \$ |  |
| 16 | 603 | Sales to Irrigation Customers |  |  |  |  |  |  |
| 17 |  | 603.1 Metered sales |  |  |  |  | \$ |  |
| 18 |  | 603.2 Flat Rate Sales |  |  |  |  | \$ |  |
| 19 |  | Sub-total | \$ | - | \$ | - | \$ | - |
| 20 | 604 | Private Fire Protection Service |  | 1,423,499 |  | 1,376,408 | \$ | 47,091 |
| 21 | 605 | Public Fire Protection Service |  | - |  | - | \$ | - |
| 22 | 606 | Sales to Other Water Utilities for Resale |  | 38,490 |  | 41,579 | \$ | $(3,089)$ |
| 23 | 607 | Sales to Governmental Agencies by Contracts |  |  |  |  | \$ |  |
| 24 | 608 | Interdepartmental Sales |  |  |  |  | \$ |  |
| 25 | 609 | Other Sales or Service |  |  |  |  | \$ | - |
| 26 |  | Sub-total | \$ | 1,461,989 | \$ | 1,417,987 | \$ | 44,002 |
| 27 |  | Total Water Service Revenues | \$ | 79,741,877 | \$ | 80,484,342 | \$ | $(742,465)$ |
| 28 |  | II. OTHER WATER REVENUES |  |  |  |  |  |  |
| 29 | 610 | Customer Surcharges |  |  |  |  | \$ | - |
| 30 | 611 | Miscellaneous Service Revenues |  | 355,007 |  | 365,192 | \$ | $(10,185)$ |
| 31 | 612 | Rent from Water Property |  | 7,800 |  | - | \$ | 7,800 |
| 32 | 613 | Interdepartmental Rents |  | - |  | - | \$ | - |
| 33 | 614 | Other Water Revenues |  | 318,125 |  | 270,906 | \$ | 47,219 |
| 34 | 615 | Recycled Water Revenues |  | 813,853 |  | 865,186 | \$ | $(51,333)$ |
| 35 |  | Total Other Water Revenues | \$ | 1,494,785 | \$ | 1,501,284 | \$ | $(6,499)$ |
| 36 | 501 | Total operating revenues | \$ | 81,236,662 | \$ | 81,985,626 | \$ | $(748,964)$ |



| SCHEDULE B-2 <br> Account 502-Operating Expenses - For Class A, B, and C Water Utilities <br> Respondent should use the group of accounts applicable to its class |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { Line } \\ & \text { No. } \end{aligned}$ | Acct. | Account <br> (a) | Class |  |  | Amount Current Year (b) |  | Amount Preceding Year (c) |  | Net Change During Year Show Decrease in (Parenthesis) (d) |  |
| 1 |  | I. SOURCE OF SUPPLY EXPENSE |  |  |  |  |  |  |  |  |  |
| 2 |  | Operation |  |  |  |  |  |  |  |  |  |
| 3 | 701 | Operation supervision and engineering | A | B |  |  |  |  |  | \$ |  |
| 4 | 701 | Operation supervision, labor and expenses |  |  | C |  |  |  |  | \$ |  |
| 5 | 702 | Operation labor and expenses | A | B |  |  |  |  |  | \$ |  |
| 6 | 703 | Miscellaneous expenses | A |  |  |  | 1,332,502 |  | 6,879,818 | \$ | (5,547,316) |
| 7 | 704 | Purchased water | A | B | C |  | 15,154,041 |  | 14,180,008 | \$ | 974,033 |
| 8 |  | Maintenance |  |  |  |  |  |  |  |  |  |
| 9 | 706 | Maintenance supervision and engineering | A | B |  |  |  |  |  | \$ |  |
| 10 | 706 | Maintenance of structures and facilities |  |  | C |  |  |  |  | \$ |  |
| 11 | 707 | Maintenance of structures and improvements | A | B |  |  |  |  |  | \$ |  |
| 12 | 708 | Maintenance of collect and impound reservoirs | A |  |  |  |  |  |  | \$ |  |
| 13 | 708 | Maintenance of source of supply facilities |  | B |  |  |  |  |  | \$ |  |
| 14 | 709 | Maintenance of lake, river and other intakes | A |  |  |  |  |  |  | \$ |  |
| 15 | 710 | Maintenance of springs and tunnels | A |  |  |  |  |  |  | \$ |  |
| 16 | 711 | Maintenance of wells | A |  |  |  |  |  |  | \$ |  |
| 17 | 712 | Maintenance of supply mains | A |  |  |  |  |  |  | \$ |  |
| 18 | 713 | Maintenance of other source of supply plant | A | B |  |  |  |  |  | \$ |  |
| 19 |  | Total source of supply expense |  |  |  | \$ | 16,486,543 | \$ | 21,059,826 | \$ | $(4,573,283)$ |
| 20 |  | II. PUMPING EXPENSES |  |  |  |  |  |  |  |  |  |
| 21 |  | Operation |  |  |  |  |  |  |  |  |  |
| 22 | 721 | Operation supervision and engineering | A | B |  |  |  |  |  | \$ |  |
| 23 | 721 | Operation supervision labor and expense |  |  | C |  |  |  |  | \$ |  |
| 24 | 722 | Power production labor and expenses | A |  |  |  |  |  |  | \$ |  |
| 25 | 722 | Power production labor, expenses and fuel |  | B |  |  |  |  |  | \$ |  |
| 26 | 723 | Fuel for power production | A |  |  |  |  |  |  | \$ |  |
| 27 | 724 | Pumping labor and expenses | A | B |  |  | 313,358 |  | 301,002 | \$ | 12,356 |
| 28 | 725 | Miscellaneous expenses | A |  |  |  |  |  |  | \$ |  |
| 29 | 726 | Fuel or power purchased for pumping | A | B | C |  | 2,335,369 |  | 3,080,790 | \$ | $(745,421)$ |
| 30 |  | Maintenance |  |  |  |  |  |  |  |  |  |
| 31 | 729 | Maintenance supervision and engineering | A | B |  |  |  |  |  | \$ |  |
| 32 | 729 | Maintenance of structures and equipment |  |  | C |  |  |  |  | \$ |  |
| 33 | 730 | Maintenance of structures and improvements | A | B |  |  | - |  |  | \$ |  |
| 34 | 731 | Maintenance of power production equipment | A | B |  |  |  |  |  | \$ |  |
| 35 | 732 | Maintenance of power pumping equipment | A | B |  |  | 685,386 |  | 622,196 | \$ | 63,190 |
| 36 | 733 | Maintenance of other pumping plant | A | B |  |  |  |  |  | \$ |  |
| 37 |  | Total pumping expenses |  |  |  | \$ | 3,334,113 | \$ | 4,003,988 | \$ | $(669,875)$ |

## SCHEDULE B-2

## Account 502-Operating Expenses - For Class A, B, and C Water Utilities (Continued)

Respondent should use the group of accounts applicable to its class

| Line No. | Acct. | Account <br> (a) | Class |  |  | Amount Current Year (b) | Amount <br> Preceding Year <br> (c) |  | Net Change During Year Show Decrease in (Parenthesis) (d) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A | B | C |  |  |  |  |  |
| 38 |  | III. WATER TREATMENT EXPENSES |  |  |  |  |  |  |  |  |
| 39 |  | Operation |  |  |  |  |  |  |  |  |
| 40 | 741 | Operation supervision and engineering | A | B |  |  |  |  | \$ | - |
| 41 | 741 | Operation supervision, labor and expenses |  |  | C |  |  |  | \$ |  |
| 42 | 742 | Operation labor and expenses | A |  |  | 835,746 |  | 771,812 | \$ | 63,934 |
| 43 | 743 | Miscellaneous expenses | A | B |  |  |  |  | \$ |  |
| 44 | 744 | Chemicals and filtering materials | A | B |  | 106,514 |  | 63,931 | \$ | 42,583 |
| 45 |  | Maintenance |  |  |  |  |  |  |  |  |
| 46 | 746 | Maintenance supervision and engineering | A | B |  |  |  |  | \$ | - |
| 47 | 746 | Maintenance of structures and equipment |  |  | C |  |  |  | \$ |  |
| 48 | 747 | Maintenance of structures and improvements | A | B |  |  |  |  | \$ | - |
| 49 | 748 | Maintenance of water treatment equipment | A | B |  | 11,909 |  | 12,823 | \$ | (914) |
| 50 |  | Total water treatment expenses |  |  |  | \$ 954,169 | \$ | 848,566 | \$ | 105,603 |
| 51 |  | IV. TRANS. AND DIST. EXPENSES |  |  |  |  |  |  |  |  |
| 52 |  | Operation |  |  |  |  |  |  |  |  |
| 53 | 751 | Operation supervision and engineering | A | B |  |  |  |  | \$ | - |
| 54 | 751 | Operation supervision, labor and expenses |  |  | C |  |  |  | \$ | - |
| 55 | 752 | Storage facilities expenses | A |  |  | 205,578 |  | 199,924 | \$ | 5,654 |
| 56 | 752 | Operation labor and expenses |  | B |  |  |  |  | \$ | - |
| 57 | 753 | Transmission and distribution lines expenses | A |  |  |  |  |  | \$ | - |
| 58 | 754 | Meter expenses | A |  |  |  |  |  | \$ | - |
| 59 | 755 | Customer installations expenses | A |  |  |  |  |  | \$ | - |
| 60 | 756 | Miscellaneous expenses | A |  |  |  |  |  | \$ | - |
| 61 |  | Maintenance |  |  |  |  |  |  |  |  |
| 62 | 758 | Maintenance supervision and engineering | A | B |  |  |  |  | \$ | - |
| 63 | 758 | Maintenance of structures and plant |  |  | C |  |  |  | \$ | - |
| 64 | 759 | Maintenance of structures and improvements | A | B |  |  |  |  | \$ | - |
| 65 | 760 | Maintenance of reservoirs and tanks | A | B |  | 23,980 |  | 30,120 | \$ | $(6,140)$ |
| 66 | 761 | Maintenance of trans. and distribution mains | A |  |  | 1,112,607 |  | 1,075,688 | \$ | 36,919 |
| 67 | 761 | Maintenance of mains |  | B |  |  |  |  | \$ | - |
| 68 | 762 | Maintenance of fire mains | A |  |  |  |  |  | \$ | - |
| 69 | 763 | Maintenance of services | A |  |  | 364,686 |  | 514,886 | \$ | (150,200) |
| 70 | 763 | Maintenance of other trans. and distribution plant |  | B |  |  |  |  | \$ | - |
| 71 | 764 | Maintenance of meters | A |  |  | 254,383 |  | 49,340 | \$ | 205,043 |
| 72 | 765 | Maintenance of hydrants | A |  |  | 108,143 |  | 4,403 | \$ | 103,740 |
| 73 | 766 | Maintenance of miscellaneous plant | A |  |  |  |  |  | \$ | - |
| 74 |  | Total transmission and distribution expenses |  |  |  | \$ 2,069,377 | \$ | 1,874,361 | \$ | 195,016 |

## SCHEDULE B-2

## Account 502-Operating Expenses - For Class A, B, and C Water Utilities (Continued)

Respondent should use the group of accounts applicable to its class

| Line <br> No. | Acct. | Account <br> (a) | Class |  |  | Amount Current Year (b) |  | Amount <br> Preceding Year <br> (c) |  | Net Change During Year Show Decrease in (Parenthesis) (d) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A | B | C |  |  |  |  |  |  |
| 75 |  | V. CUSTOMER ACCOUNT EXPENSES |  |  |  |  |  |  |  |  |  |
| 76 |  | Operation |  |  |  |  |  |  |  |  |  |
| 77 | 771 | Supervision | A | B |  |  |  |  |  | \$ |  |
| 78 | 771 | Superv., meter read., other customer acct expenses |  |  | C |  |  |  |  | \$ | - |
| 79 | 772 | Meter reading expenses | A | B |  |  | 377,300 |  | 301,152 | \$ | 76,148 |
| 80 | 773 | Customer records and collection expenses | A |  |  |  | 1,530,196 |  | 1,467,444 | \$ | 62,752 |
| 81 | 773 | Customer records and accounts expenses |  | B |  |  |  |  |  | \$ |  |
| 82 | 774 | Miscellaneous customer accounts expenses | A |  |  |  |  |  |  | \$ |  |
| 83 | 775 | Uncollectible accounts | A | B | C |  | 136,513 |  | 92,866 | \$ | 43,647 |
| 84 |  | Total customer account expenses |  |  |  | \$ | 2,044,009 | \$ | 1,861,462 | \$ | 182,547 |
| 85 |  | VI. SALES EXPENSES |  |  |  |  |  |  |  |  |  |
| 86 |  | Operation |  |  |  |  |  |  |  |  |  |
| 87 | 781 | Supervision | A | B |  |  |  |  |  | \$ | - |
| 88 | 781 | Sales expenses |  |  | C |  |  |  |  | \$ |  |
| 89 | 782 | Demonstrating selling expenses | A |  |  |  |  |  |  | \$ |  |
| 90 | 783 | Advertising expenses | A |  |  |  | 434,176 |  | 325,833 | \$ | 108,343 |
| 91 | 784 | Miscellaneous, jobbing and contract work | A |  |  |  |  |  |  | \$ |  |
| 92 | 785 | Merchandising, jobbing and contract work | A |  |  |  |  |  |  | \$ |  |
| 93 |  | Total sales expenses |  |  |  | \$ | 434,176 | \$ | 325,833 | \$ | 108,343 |
| 94 |  | VII. RECYCLED WATER EXPENSES |  |  |  |  |  |  |  |  |  |
| 95 |  | Operation and Maintenance |  |  |  |  |  |  |  |  |  |
| 96 | 786 | Recycled water operation and maint. expenses |  |  |  |  |  |  |  | \$ |  |
| 97 |  | Total recycled water expenses |  |  |  | \$ | - | \$ | - | \$ |  |
| 98 |  | VIII. ADMIN. AND GENERAL EXPENSES |  |  |  |  |  |  |  |  |  |
| 99 |  | Operation |  |  |  |  |  |  |  |  |  |
| 100 | 791 | Administrative and general salaries | A | B | C |  | 4,565,923 |  | 4,256,196 | \$ | 309,727 |
| 101 | 792 | Office supplies and other expenses | A | B | C |  | 1,472,606 |  | 1,493,873 | \$ | $(21,267)$ |
| 102 | 793 | Property insurance | A |  |  |  | 280,584 |  | 171,358 | \$ | 109,226 |
| 103 | 793 | Property insurance, injuries and damages |  | B | C |  |  |  |  | \$ | - |
| 104 | 794 | Injuries and damages | A |  |  |  | 338,922 |  | 397,209 | \$ | $(58,287)$ |
| 105 | 795 | Employees' pensions and benefits | A | B | C |  | 4,241,141 |  | 3,790,600 | \$ | 450,541 |
| 106 | 796 | Franchise requirements | A | B | C |  | 944,795 |  | 909,189 | \$ | 35,606 |
| 107 | 797 | Regulatory commission expenses | A | B | C |  | 1,313,329 |  | 1,301,943 | \$ | 11,386 |
| 108 | 798 | Outside services employed | A |  |  |  | 624,444 |  | $(521,300)$ | \$ | 1,145,744 |
| 109 | 798 | Miscellaneous other general expenses |  | B |  |  |  |  |  |  | - |
| 110 | 798 | Miscellaneous other general operation expenses |  |  | C |  |  |  |  | \$ | - |
| 111 | 799 | Miscellaneous general expenses | A |  |  |  | 246,517 |  | 126,128 | \$ | 120,389 |
| 112 |  | Maintenance |  |  |  |  |  |  |  |  |  |
| 113 | 805 | Maintenance of general plant | A | B | C |  | 154,102 |  | 141,995 | \$ | 12,107 |
| 114 |  | Total administrative and general expenses |  |  |  | \$ | 14,182,363 | \$ | 12,067,191 | \$ | 2,115,172 |
| 115 |  | XI. MISCELLANEOUS |  |  |  |  |  |  |  |  |  |
| 116 | 810 | Customer surcredits |  |  |  |  |  |  |  | \$ |  |
| 117 | 811 | Rents | A | B | C |  | 624,939 |  | 588,847 | \$ | 36,092 |
| 118 | 812 | Administrative expenses transferred - Cr. | A | B | C |  | $(1,596,050)$ |  | $(1,973,658)$ | \$ | 377,608 |
| 119 | 813 | Duplicate charges - Cr. | A | B | C |  |  |  |  | \$ | - |
| 119a | 901 | Charges by associated companies, clearing | A |  |  |  | 7,942,868 |  | 6,781,046 | \$ | 1,161,822 |
| 119b | 902 | Stores expense, clearing | A |  |  |  |  |  |  | \$ | - |
| 119c | 903 | Transportation expense, clearing | A |  |  |  | 588,683 |  | 510,377 | S | 78,306 |
| 119d | 906 | Tools and work equipment, clearing | A |  |  |  | 17,039 |  | 19,702 | \$ | $(2,663)$ |
| 120 |  | Total miscellaneous |  |  |  | \$ | 7,577,479 | \$ | 5,926,314 | \$ | 1,651,165 |
| 121 |  | Total operating expenses |  |  |  | \$ | 47,082,229 | \$ | 47,967,541 | \$ | $(885,312)$ |

SCHEDULE B-3
Account 506 - Property Losses Chargeable to Operations

| Line | Description <br> No. |  |
| :---: | :---: | :---: |
| 1 | NONE |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 |  |  |
| 6 |  |  |
| 7 |  |  |
| 8 |  |  |

## SCHEDULE B-4

## Account 507 - Taxes Charged During Year

1. This schedule is intended to give the account distribution of total taxes charged to operations and other final accounts during the year.
2. Do not include gasoline and other sales taxes which have been charged to accounts to which the material on which the tax was levied was charged. If the actual or estimated amounts of such taxes are known, they should be shown as a footnote and designated whether estimated or actual amounts.
3. The accounts to which taxes charged were distributed should be shown in columns (c) to (f). Show both the utility department and number of account charged except for taxes capitalized.
4. For any tax which it was necessary to apportion to more than one utility department or account, state in a footnote the basis of apportioning such tax.
5. The total taxes charged as shown in column (b) should agree with the amounts shown by column (d) of schedule entitled "Accrued and Prepaid Taxes," page 39.
6. Do not include in this schedule entries with respect to deferred income taxes, or taxes collected through payroll deductions or otherwise pending transmittal of such taxes to the taxing authority.

|  | Kind of Tax <br> (a) |  | Total Taxes <br> Charged During Year <br> (b) |  | DISTRIBUTION OF TAXES CHARGED <br> (Show utility department where applicable and account charged) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Line No. |  |  |  |  |  | Water (Account 507) (c) |  | Nonutility (Account 521) <br> (d) |  |  | ----) |  | ized <br> count) |
| 1 | Federal corporate income taxes |  | \$ | 2,964,798 |  | 2,964,798 |  |  |  |  |  |  |  |
| 2 | California corporate franchise taxes |  | \$ | 1,189,198 |  | 1,189,198 |  |  |  |  |  |  |  |
| 3 | Property taxes |  | \$ | 1,745,730 |  | 1,743,960 |  |  |  |  | 1,770 |  |  |
| 4 | Other taxes |  | \$ | - |  |  |  |  |  |  |  |  |  |
| 5 | State unemployment insurance tax |  | \$ | 57,461 |  | 57,461 |  |  |  |  |  |  |  |
| 6 | Federal unemployment insurance tax |  | \$ | 16,258 |  | 16,258 |  |  |  |  |  |  |  |
| 7 | Federal insurance contributions act |  | \$ | 812,348 |  | 812,348 |  |  |  |  |  |  |  |
| 8 | Payroll taxes capitalized |  | \$ | - |  | $(58,457)$ |  |  |  |  |  |  | 58,457 |
| 9 | Accrued payroll taxes |  | \$ | - |  |  |  |  |  |  |  |  |  |
| 10 |  |  | \$ | - |  |  |  |  |  |  |  |  |  |
| 11 |  |  | \$ | - |  |  |  |  |  |  |  |  |  |
| 12 |  |  | \$ | - |  |  |  |  |  |  |  |  |  |
| 13 |  |  | \$ | - |  |  |  |  |  |  |  |  |  |
| 14 |  | Total | \$ | 6,785,793 | \$ | 6,725,566 | \$ |  | - | \$ | 1,770 | \$ | 58,457 |

## SCHEDULE B-5 <br> Reconciliation of Reported Net Income With Taxable Income for Federal Taxes

1. Report hereunder a reconciliation of reported net income for the year with taxable income used in computing Federal income tax accruals and show computation of such tax accruals. The reconciliation shall be submitted even though there is no taxable income for the year. Descriptions should clearly indicate the nature of each reconciling amount.
2. If the utility is a member of a group which files a consolidated Federal tax return, reconcile reported net income with taxable net income as if a separate return were to be filed, indicating, however, inter-company amounts to be eliminated in such consolidated return. State names of group members, tax assigned to each group member, and basis of allocation, assignment, or sharing of the consolidated tax among the group members.
3. Show taxable year if other than calendar year from------to------

| Line No. | Particulars <br> (a) | Amount <br> (b) |  |
| :---: | :---: | :---: | :---: |
| 1 | Net income for the year per Schedule B, page 15 .................................................................................... | \$ | 14,462,382 |
| 2 | Reconciling amounts (list first additional income and unallowable deductions, followed by additional |  |  |
| 3 | deductions for non-taxable income): |  |  |
| 4 | Federal income taxes |  | 2,964,798 |
| 5 | State income taxes |  | 1,189,198 |
| 6 | Taxable income not recorded on books: |  |  |
| 7 | Income from deferral of gains on sales of properties |  | 110,498 |
| 8 | Tax deductions not recorded on books: |  |  |
| 9 | Amortization of Contributions |  | $(39,129)$ |
| 10 | State tax (Priv. 2018) California |  | (1,204,808) |
| 11 | Reversal of Property Tax Benefit |  | - |
| 12 | Flow-through depreciation |  | $(1,937,116)$ |
| 13 | Normalized depreciation - 1982 and forward |  | $(831,514)$ |
| 14 | IDC - capitalized interest |  | 602,507 |
| 15 | Repayment of advances including gross up |  | $(27,077)$ |
| 16 | CIAC Utility Plant (excludes amortization) and CIAC Gross Up |  | 3,285,967 |
| 17 | Tax Basis Gain (Loss) on Retirement of Assets |  | $(63,948)$ |
| 18 | Book income not recorded on return: |  |  |
| 19 | Amortization of deferred revenue associated with contributions |  | $(15,362)$ |
| 20 | Book expenses not deducted on return |  | (3,393,666) |
| 21 |  |  |  |
| 22 |  |  |  |
| 23 |  |  |  |
| 24 |  |  |  |
| 25 |  |  |  |
| 26 |  |  |  |
| 27 |  |  |  |
| 28 |  |  |  |
| 29 |  |  |  |
| 30 | Federal tax net income ........................................................................................................................ | \$ | 15,102,730 |
| 31 | Computation of tax: |  |  |
| 32 | Federal ta; Calculated Tax |  | 3,171,573 |
| 33 | Federal tax rate based on $21 \%$ * |  | - |
| 34 | Amortization of ITC on '82-89 Assets |  | $(22,209)$ |
| 35 | Tax per return | \$ | 3,149,364 |


| SCHEDULE B-6 <br> Account 508 - Income from Utility Plant Leased to Others |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Line No. | Acct. | Description of Items <br> (a) |  |  | Amount <br> (b) |
| 1 |  |  |  |  |  |
| 2 |  |  |  |  |  |
| 3 |  | NONE |  |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  | Total | \$ |  |

## SCHEDULE B-7

Account 510-Rent for Lease of Utility Plant

| Line <br> No. | Description of Items <br> (a) | Amount <br> (b) |
| :---: | :---: | :---: |
| 1 |  |  |
| 2 | NONE |  |
| 3 |  | Total |
| 4 | $\$$ |  |
| 5 |  | - |

SCHEDULE B-8
Account 521 - Income from Nonutility Operations


| SCHEDULE B-9 |  |  |
| :---: | :---: | :---: |
| Account 522-Revenues from Lease of Other Physical Property |  |  |
| Line <br> No. | Description of Items <br> (a) | Amount <br> (b) |
| 1 |  |  |
| 2 | NONE |  |
| 3 |  | Total |
| 4 | $\$$ | - |
| 5 |  |  |


| SCHEDULE B-10 <br> Account 523 - Dividend Revenues |  |  |  |
| :---: | :---: | :---: | :---: |
| Line | Description of Items <br> (a) | Amount <br> (b) |  |
| 1 |  |  |  |
| 2 | NONE |  |  |
| 3 |  | Total |  |


| SCHEDULE B-11 <br> Account 524 - Interest Revenues |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line <br> No. | Description of Items <br> (a) | Amount <br> (b) |  |  |
| 1 | Interest Income |  |  |  |
| 2 |  | 182,667 |  |  |
| 3 |  | Total |  |  |


| SCHEDULE B-12 <br> Account 525 - Revenues from Sinking and Other Funds |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  |  | Amount <br> (b) |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 | NONE |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ |  |


| SCHEDULE B-13 <br> Account 526 - Miscellaneous Nonoperating Revenues |  |  |
| :---: | :---: | :---: |
| Line | Description <br> (a) | Amount <br> (b) |
| 1 | Misc. Non-Operating Expense (Revenues) | $(350,856)$ |
| 2 |  |  |
| 3 |  |  |
| 4 |  | $\$(350,856)$ |
| 5 |  |  |
| 6 | Total |  |
| 7 |  |  |
| 8 |  |  |


| SCHEDULE B-14 <br> Account 527 - Nonoperating Revenue Deductions |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description <br> (a) |  |  | Amount <br> (b) |
| 1 | AD Valorem Tax Expense |  |  | 1,770 |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ | 1,770 |


| SCHEDULE B-15 <br> Account 530 - Interest on Long-Term Debt |  |  |  |
| :---: | :---: | :---: | :---: |
| $\begin{array}{\|c\|} \hline \text { Line } \\ \text { No. } \\ \hline \end{array}$ | Description of Items <br> (a) |  | Amount <br> (b) |
| 1 | Interest Expense - Long Term Debt |  | 3,242,563 |
| 2 |  |  |  |
| 3 |  |  |  |
| 4 |  |  |  |
| 5 |  | Total | \$ 3,242,563 |


| SCHEDULE B-16 <br> Account 531 - Amortization of Debt Discount and Expense |  |  |
| :---: | :---: | :---: |
| Line | Description of Items <br> No. | (a) |


| SCHEDULE B-17 <br> Account 532-Amortization of Premium on Debt - Cr. |  |  |  |
| :---: | :---: | :---: | :---: |
| Line <br> No. | Description of Items <br> (a) |  |  |
| 1 |  |  |  |
| 2 |  |  |  |
| 3 | NONE |  |  |
| 4 |  |  |  |
| 5 |  | Total | \$ |

SCHEDULE B-18
Account 533-Taxes Assumed on Interest

| Line <br> No. | Description of Items <br> (a) | Amount <br> (b) |
| :---: | :---: | :---: |
| 1 |  |  |
| 2 | NONE |  |
| 3 |  |  |
| 4 |  | Total |
| 5 | $\$$ |  |


| SCHEDULE B-19 <br> Account 534 - Interest on Debt to Affiliated Companies |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  |  | Amount <br> (b) |
| 1 | Intercompany Interest Expense |  |  | 215,386 |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ | 215,386 |


| SCHEDULE B-20 <br> Account 535 - Other Interest Charges |  |  |  |
| :---: | :---: | :---: | :---: |
| Line <br> No. | Description <br> (a) | Amount <br> (b) |  |
| 1 |  |  |  |
| 2 | NONE |  |  |
| 3 |  |  |  |
| 4 |  | Total |  |


| SCHEDULE B-21 <br> Account 536 - Interest Charged to Construction - Cr. |  |  |  |
| :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  | Amount <br> (b) |
| 1 |  |  |  |
| 2 |  |  |  |
| 3 | NONE |  |  |
| 4 |  |  |  |
| 5 |  | Total | \$ |



| SCHEDULE B-23 <br> Account 538-Miscellaneous Income Deductions |  |  |
| :---: | :---: | :---: |
| Line No. | Description <br> (a) | Amount <br> (b) |
| 1 | Donations | 68,303 |
| 2 | Political Contributions- California Water Association, California Chamber of Commerce, |  |
| 3 | Nossman LLP, San Gabriel Valley Economic Partnership | 12,681 |
| 4 | ATR Audit | 35,767 |
| 5 | Other - Expense | 103,877 |
|  | Total | 220,628 |


| SCHEDULE B-24 <br> Account 540-Miscellaneous Reservations of Net Income |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Line No. | Description of Items <br> (a) |  |  | Amount <br> (b) |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 | NONE |  |  |  |
| 4 |  |  |  |  |
| 5 |  | Total | \$ |  |



## SCHEDULE C-2 <br> Compensation of Individual Proprietor or Partner

Do operating expenses include any charge for owner's compensation in the form of salary or wages, rental allowances, or for the use of a private automobile? (If the word "none" truly states the fact it should be given as the answer to this inquiry.)

| Line | Nature of Allowance <br> (a) | Account <br> Charged <br> (b) | Amount <br> (c) |
| :---: | :---: | :---: | :---: |
| 1 | NONE |  |  |
| 2 |  |  |  |
| 3 |  |  |  |
| 4 |  |  |  |
| 5 | Tatal | $\$$ |  |
| 6 |  |  |  |

## SCHEDULE C-3

Employees and Their Compensation
(Charged to Account 502 - Operating Expenses - Schedule B-2)

| Line No. | Classification <br> (a) | Number at End of Year <br> (b) |  | Total Salaries and Wages Paid During Year (c) |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Employees - Source of supply |  |  |  |
| 2 | Employees - Pumping | 14 |  | 1,084,462 |
| 3 | Employees - Water treatment | 8 |  | 575,693 |
| 4 | Employees - Transmission and distribution | 20 |  | 1,553,762 |
| 5 | Employees - Customer account | 21 |  | 1,557,423 |
| 6 | Employees - Sales |  |  |  |
| 7 | Employees - Administrative |  |  |  |
| 8 | General officers | 6 |  | 1,718,979 |
| 9 | General office | 65 |  | 3,670,057 |
| 10 | Additional Labor - Transferred |  |  | 1,073,576 |
| 11 | Capitalized Labor |  |  | $(781,264)$ |
| 12 | Affilliated Transactions |  |  | $(292,312)$ |
| 13 | Total | 134 | \$ | 10,160,376 |

## SCHEDULE C-4 Record of Accidents During Year

| Line No. | Date of Accident (a) | TO PERSONS |  |  |  |  | TO PROPERTY |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Employees on Duty |  | Public ${ }^{1}$ |  | Total Number <br> (f) | Company |  |  | Other |  |  |  |
|  |  | Killed <br> (b) | Injured <br> (c) | Killed <br> (d) | Injured <br> (e) |  | Number <br> (g) |  | Amount (h) | Number <br> (I) |  | Amount (j) |  |
| 1 |  |  | 1 |  |  | 1 | 26 |  | 126,250 |  |  |  |  |
| 2 |  |  | - |  |  | - |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  | - |  |  |  |  |  |  |  |
| 4 | Total | - | 1 | - | - | 1 | 26 | \$ | 126,250 | - | \$ |  | - |
| Accidents to employees not on duty should be included in "Public" accidents |  |  |  |  |  |  |  |  |  |  |  |  |  |

## SCHEDULE C-5 Expenditures for Political Purposes

Hereunder report all direct or indirect expenditures incurred or made to elect or defeat a candidate for public office; or to place any measure on the ballot; at any election, or to keep it from being placed on the ballot at any election, or to support or defeat any measure on the ballot; at an election, or to support or defeat any proposed legislation, also name the account or accounts to which the expenditures herein mentioned have been charged. (If the word "none" truly states the fact, it should be given as the answer to this inquiry.)

| 1 | California Water Association | 7,800 |
| ---: | :--- | ---: |
| 2 | California Chamber of Commerce | 200 |
| 3 |  |  |
| 4 |  |  |
| 5 |  | Total |
| 6 | $\$$ | 8,000 |

## SCHEDULE C-6 <br> Loans to Directors, or Officers, or Shareholders

Show hereunder the amount of loans to directors, or officers, or shareholders and the terms and conditions of such loans. Among other things, show the name of each director, or officer, or shareholder, receiving a loan or loans, the amount of each loan, the rate of interest payable on such loan or loans, the maturity date of each loan or loans, the security given and the date when the shareholders authorized each loan. If such authorization was given. (If the word "none" truly states the fact, it should be given as the answer to this inquiry.)

| 1 | NONE |  |
| :---: | :---: | :---: |
| 2 |  |  |
| 3 | Total | $\$$ |
| 4 | S |  |
| 5 |  |  |
| 6 |  | -1 |

## SCHEDULE C-7 Bonuses Paid to Executives \& Officers

Show hereunder the amount of bonuses paid to Executives and Officers, both cash and non-cash. List by the name of each Executive or Officer receiving the bonus, the dollar value of that bonus, and a description of the bonus if it is non-cash.

| 1 |  |  |
| ---: | ---: | ---: |
| 2 |  |  |
| 3 | See Attached | $1,868,960$ |
| 4 |  |  |
| 5 |  | Total |
| 6 | $\$ 1,868,960$ |  |

SUBURBAN WATER SYSTEMS
Annual PUC Report
SCHEDULE C-7 (Support)
Bonuses Paid to Executives \& Officers
2019

Anthony Stevens 65,500
John Brettl 38,844
William Dix 423,440
Craig Gott $\quad 116,866$
Jocelyn Padilla 36,000
Kirk Michael 401,923
Jorge Lopez 35,966
Joseph Park 113,400
Robert MacLean 532,500
Robert Kelly 104,521
$1,868,960$


## SCHEDULE D-2 Description of Storage Facilities

| Line <br> No. | Type | Number | Combined Capacity <br> (Gallons or Acre Feet) | Remarks |
| :---: | :---: | :---: | :---: | :---: |
| 1 | A. Collecting reservoirs |  |  |  |
| 2 | Concrete |  |  |  |
| 3 | Earth |  |  |  |
| 4 | Wood |  |  |  |
| 5 | B. Distribution reservoirs |  | SEE ATTACHED |  |
| 6 | Concrete |  |  |  |
| 7 | Earth |  |  |  |
| 8 | Wood |  |  |  |
| 9 | C. Tanks |  |  |  |
| 10 | Wood |  |  |  |
| 11 | Metal |  |  |  |
| 12 | Concrete |  |  |  |
| 13 | Total |  |  |  |

# Suburban Water Systems <br> Wells <br> Schedule D-1 2019 

| Plant and Location | Dimensions of Casing | Water Depth | Capacity in G. P. M | Acre Feet Pumped |
| :---: | :---: | :---: | :---: | :---: |
| San Jose Hills District |  |  |  |  |
| 121 W1 Stone | 16" | 209' SWL | 1,495 | 0.00 |
| 126 W2 Rio Verde | 18" | 229' SWL | 1,147 | 0.00 |
| 139 W2 La Puente CO. | $26 "$ | 187' SWL | 2,510 | 0.00 |
| 139 W4 La Puente CO. | 20" | 189' SWL | 1,800 | 0.00 |
| 139 W5 La Puente CO. | 18" | 188' SWL | 3,300 | 0.00 |
| 140 W3 La Grande | 18" | 153 SWL | 1,107 | 0.00 |
| 140 W4 La Grande | 18" | 150' SWL | 2,657 | 0.00 |
| 140 W5 La Grande | 18" | $185{ }^{\text {' PWL }}$ | 1,022 | 0.13 |
| 142 W2 Vine | $16 "$ | 231' PWL | 2,580 | 4,430.97 |
| 147 W3 Jones | 18 " | 142' SWL | 1,220 | 0.00 |
| 151 W2 | 18" | 262' PWL | 3,123 | 2,426.24 |
| $\underline{\text { Total Acre Feet - San Jose Hills District }}$ |  |  |  | 6,857.34 |
| Plant and Location | Dimensions of Casing | Water Depth | Capacity in G. P. M | Acre Feet Pumped |
| Whittier \ La Mirada District |  |  |  |  |
| 201 W4 Bartolo | $16 "$ | 48' SWL | 1,920 | 0.00 |
| 201 W7 Bartolo | 18" | 107' PWL | 3,600 | 4,991.95 |
| 201 W8 Bartolo | 18" | 75' PWL | 3,700 | 1,375.49 |
| 201 W9 Bartolo | 18" | 75' PWL | 3,800 | 3,766.58 |
| 201 W10 Bartolo | 18" | 53 SWL | 4,000 | 1,707.13 |
| 409 W3 Canary | $16 "$ | 246' PWL | 1,141 | 948.82 |
| 410 W1 Firestone | $14 "$ | 143 PWL | 750 | 1,089.04 |
| Total Acre Feet - Whittier \ La Mirada District |  |  |  | 13,879.01 |
| Total Acre Feet Company |  |  |  | $\underline{\underline{20,736.35}}$ |

## Purchased Water for Resale

| San Jose Hills District | Acre feet Purchased |
| :--- | ---: |
|  |  |
| City of Covina | 0.00 |
| City of Glendora | 3.34 |
| Covina Irrigating Company | $6,017.64$ |
| La Puente Valley County Water District | $2,230.85$ |
| Rowland Water District | 0.00 |
| Upper San Gabriel Valley Municipal Water District | $3,154.25$ |
| Valencia Heights Water Company | 0.00 |
| Valley Counties Municipal Water District | 789.75 |
| Walnut Valley Water District | $\underline{4,506.81}$ |
|  |  |
| Total Acre Feet San Jose District | $16,702.64$ |
|  | Acre feet Purchased |
| Whittier I La Mirada District |  |
|  | $4,466.93$ |
| California Domestic Water Company | 39.66 |
| Central Basin Municipal Water District | 0.01 |
| City of Fullerton | 0.02 |
| City of La Habra | 0.48 |
| City of Whittier | 0.20 |
| La Habra Heights County Water District | $(0.02)$ |
| Orchard Dale Water District | $\underline{3.69}$ |
| San Gabriel Valley Water Company | $4,510.97$ |
| Total Acre Feet Whittier \La Mirada District |  |
| Total Acre Feet Company | $\underline{21,213.61}$ |

## Suburban Water Systems <br> Schedule D-2 2019 <br> Reservoirs

San Jose Hills District
Concrete
Metal Tanks
Total
Whittier / La Mirada District

| Concrete | 2 | $7,250,000$ |
| :--- | :---: | ---: |
| Metal Tanks | $\frac{11}{13}$ | $\underline{22,440,786}$ |
| Total | $29,690,786$ |  |

## Company Totals

| Concrete | 4 | $9,094,755$ |
| :--- | :---: | ---: |
| Metal Tanks | $\underline{29}$ | $\underline{64,413,425}$ |
| Total | 33 | $73,508,180$ |



| Water Main (LF) | Diameter of Main (inch) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Grand <br> Total <br> (LF) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Main Material | 0.75 | 1 | 1.5 | 2 | 2.5 | 3 | 4 | 5 | 6 | 8 | 10 | 12 | 14 | 16 | 18 | 20 | 24 | 26 | 27 | 28 | 30 | 36 | 42 |  |
| Asbestos Cement | 0 | 0 | 0 | 505 | 0 | 913 | 501,679 | 337 | 1,135,927 | 1,281,705 | 52,499 | 421,011 | 2,276 | 82,677 | 11,544 | 12,307 | 987 | 0 | 0 | 0 | 0 | 4,447 | 0 | 3,508,814 |
| Cast Iron | 0 | 0 | 0 | 0 | 0 | 0 | 8,845 | 0 | 15,424 | 2,196 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 26,465 |
| Concrete | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 252 | 41 | 5,273 | 938 | 3,948 | 1,985 | 448 | 1,726 | 1,699 | 10 | 1,412 | 0 | 17,736 |
| Ductile Iron | 0 | 0 | 0 | 122 | 0 | 6 | 268 | 0 | 894 | 3,444 | 75 | 2,711 | 74 | 59,567 | 2,940 | 12,005 | 26,127 | 0 | 0 | 0 | 29,740 | 0 | 164 | 138,137 |
| Galvanized Iron | 229 | 210 | 58 | 2,444 | 0 | 28 | 18 | 0 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2,999 |
| HDPE | 0 | 0 | 0 | 340 | 0 | 0 | 0 | 0 | 0 | 1,545 | 377 | 5,194 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4,313 | 0 | 0 | 0 | 11,769 |
| GREY PLASTIC | 0 | 0 | 55 | 5,339 | 0 | 0 | 10,230 | 0 | 999 | 549 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17,172 |
| PVC | 0 | 0 | 361 | 834 | 0 | 0 | 22,438 | 0 | 73,386 | 239,349 | 1,086 | 164,400 | 0 | 8,564 | 0 | 5,864 | 131 | 0 | 0 | 0 | 0 | 0 | 0 | 516,413 |
| STEEL | 0 | 0 | 11 | 3,766 | 215 | 239 | 17,929 | 1,777 | 12,055 | 48,604 | 12,040 | 56,149 | 13,042 | 30,141 | 3,557 | 7,387 | 15,192 | 6,230 | 10,485 | 117 | 27,947 | 409 | 0 | 267,292 |
| OTHER | 0 | 0 | 0 | 1,736 | 0 | 59 | 9,233 | 0 | 13,515 | 16,287 | 0 | 316 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 41,146 |
| Grand Total (LF) | 229 | 210 | 485 | 15,086 | 215 | 1,245 | 570,640 | 2,114 | 1,252,212 | 1,593,683 | 66,077 | 650,033 | 15,433 | 186,222 | 18,979 | 41,511 | 44,422 | 6,678 | 12,211 | 6,129 | 57,697 | 6,268 | 164 | 4,547,943 |


| SCHEDULE D-4 <br> Number of Active Service Connections |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Classification | Metered - Dec 31 |  | Flat Rate - Dec 31 |  |
|  | Prior Year | $\begin{gathered} \text { Current } \\ \text { Year } \end{gathered}$ | Prior Year | Current Year |
| Residential | 62,891 | 62,763 |  |  |
| Commercial | 4,364 | 4,360 |  |  |
| Industrial | 36 | 36 |  |  |
| Public authorities | 291 | 288 |  |  |
| Low Income | 7,521 | 7,716 |  |  |
| Irrigation |  | - |  |  |
| Other (specify) Constr Wtr, Recycled | 66 | 70 |  |  |
| Other Utility | 14 | 14 |  |  |
| Subtotal | 75,183 | 75,247 |  |  |
| Private fire connections |  |  | 756 | 759 |
| Public fire hydrants |  |  | 481 | 483 |
| Total | 75,183 | 75,247 | 1,237 | 1,242 |


| SCHEDULE D-5 <br> Number of Meters and Services on <br> Pipe Systems at End of Year |  |  |  |
| :--- | ---: | ---: | ---: |
| Size |  |  |  |
| WLM Meters |  |  | SJH Meters |
|  | 5,424 | 2,102 |  |
| $5 / 8 \times 3 / 4$ in | 20,675 | 30,854 |  |
| $3 / 4$ in | 5,651 | 7,180 |  |
| 1 in | 675 | 844 |  |
| $11 / 2$ in | 632 | 825 |  |
| 2 in | 83 | 144 |  |
| 3 in | 67 | 63 |  |
| 4 in | 11 | 10 |  |
| 6 in | 1 | 5 |  |
| 8 in | - | 1 |  |
| 10 in | 623 | 619 |  |
| Other |  |  |  |
|  | 33,842 | 42,647 | 76,489 |


| SCHEDULE D-6 Meter Testing Data |  |
| :---: | :---: |
| A. Number of Meters Tested During Year as in Section VI of General Order No. 103: 1. New, after being received. . | 0 |
| 2. Used, before repair | 25 |
| 3. Used, after repair . | 24 |
| 4. Found fast, requiring billing adjustment | 0 |
| B. Number of Meters in Service Since 1. Ten years or less | 46,168 |
| 2. More than 10 , but less than 15 years | 18,146 |
| 3. More than 15 years | 10,933 |

## SCHEDULE D-7

Water delivered to Metered Customers by Months and Years in hundreds of cubic feet (Unit Chosen) ${ }^{1}$

| Classification of Service | During Current Year |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | January | February | March | April | May | June | July | Subtotal |
| Residential | 784,382 | 687,619 | 615,944 | 851,101 | 977,612 | 984,555 | 1,202,008 | 6,103,221 |
| Commercial | 279,514 | 223,688 | 215,998 | 291,984 | 346,458 | 350,582 | 400,570 | 2,108,794 |
| Industrial | 31,705 | 34,549 | 41,973 | 42,897 | 35,959 | 40,084 | 39,106 | 266,273 |
| Public authorities | 24,914 | 19,580 | 15,109 | 43,446 | 63,046 | 68,133 | 102,517 | 336,745 |
| Irrigation | - | - | - | - | - | - | - |  |
| Other (specify) | 7,677 | 5,887 | 3,538 | 23,957 | 22,984 | 28,372 | 41,285 | 133,700 |
|  |  |  |  |  |  |  |  |  |
| Total | 1,128,192 | 971,323 | 892,562 | 1,253,385 | 1,446,059 | 1,471,726 | 1,785,486 | 8,948,733 |
| Classification |  |  |  | ng Current Y |  |  |  | Total |
| of Service | August | September | October | November | December | Subtotal | Total | Prior Year |
| Residential | 1,296,047 | 1,331,309 | 1,130,669 | 1,107,048 | 774,628 | 5,639,701 | 11,742,922 | 12,731,818 |
| Commercial | 442,982 | 460,118 | 391,250 | 377,473 | 273,123 | 1,944,946 | 4,053,740 | 4,410,745 |
| Industrial | 45,139 | 40,786 | 40,767 | 42,467 | 36,748 | 205,907 | 472,180 | 452,969 |
| Public authorities | 112,340 | 111,301 | 86,703 | 76,965 | 33,395 | 420,704 | 757,449 | 911,426 |
| Irrigation | - | - | - | - | - | - | - |  |
| Other (specify) | 78,063 | 8,722 | 29,124 | 5,083 | 23,569 | 144,561 | 278,261 | 308,714 |
|  |  |  |  |  |  | - | - |  |
| Total | 1,974,571 | 1,952,236 | 1,678,513 | 1,609,036 | 1,141,463 | 8,355,819 | 17,304,552 | 18,815,672 |

${ }^{1}$ Quantity units to be in hundreds of cubic feet, thousands of gallons, acre-feet, or miner's inch-days.
Total acres irrigated $\qquad$ 299,502

Other (specify)*
Flood Meter
Other Utility
Recycled

schedule e-1

| 2019 Financial Accounting |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Line } \\ \text { No. } \end{gathered}$ | Description <br> (a) | Authorized by Decision or Resolution No. (b) | Beginning of Year Balance (c) | Offset Revenues (d) | Offset Expenses (e) | Interest <br> (f) | Surcharge <br> (g) | Surcredit <br> (h) | End of Year Balance <br> (i) |
| 1 | Volume Related Balancing Accounts - May 2013 thru September 2014 (AL 308) | D.03-06-072 | 0 |  |  |  |  | - | 0 |
| 2 | Recycled Water Balancing Account (AL 308) | D. 14-12-038 | (0) |  |  |  |  |  | (0) |
| 3 | Volume Related Balancing Accounts - October 2014 thru June 2015 (AL 313) | D.03-06-072 | 0 |  |  |  |  |  | 0 |
| 4 | Recycled Water Balancing Account | AL 335, Al 339 | 0 |  | 153,226 |  | $(17,224)$ |  | 136,003 |
| 5 | Volume Related Reserve Accounts - Jan 2019 to December 2019 | D.03-06-072 | 8,927,353 |  | 4,181,805 |  | $(1,904,557)$ |  | 11,204,601 |
| 6 | Mandatory Conservation Memorandum Account (MCMA) | RES W-5000 | 292,330 |  | $(\$ 255,308)$ |  |  |  | 37,021 |
| 7 | Water Revenue Adjustment Mechanism (WRAM) Balancing Account | D.14-12-038 | $(1,598,154)$ |  | $(1,513,157)$ |  |  | 652,062 | (2,459,249) |
| 8 | Low Income Ratepayer Assistance Amortization (May 12 to Dec 13) | D. 14-12-038 | 15,762 |  | - |  |  |  | 15,762 |
| 9 | Low Income Ratepayer Assistance Memorandum Account (Jan 14 -Sep 16) | D. 19-05-029 | 232,809 |  | 95,936 |  |  | $(170,820)$ | 157,925 |
| 10 | Low Income Ratepayer Assistance Memorandum Account (Oct 16 -Dec 19) | D. 08-02-037 | - |  | $(95,936)$ |  |  | $(69,205)$ | $(165,141)$ |
| 11 | Low Income Customer Data Sharing Memorandum Account | D. 11-05-020 | 7,111 |  | $(3,912)$ |  |  |  | 3,199 |
| 12 | Affiliate Transfer Fee Memorandum Account | D.14-12-038 | $(49,500)$ |  | - |  |  |  | $(49,500)$ |
| 13 | Military Family Relief Program Memorandum Account | D. 03-06-072 | 9,556 |  | 2,077 |  |  | $(5,520)$ | 6,113 |
| 14 | 2017 Water Contamination Litigation Memorandum Account | W-4094 | 585,536 |  | $(321,777)$ |  |  |  | 263,758 |
| 15 | Over-Refunded Surcredit (Various Accounts) | D.14-12-038 | 197,142 |  | $(197,142)$ |  |  |  | (0) |
| 16 | 2012 Cost of Capital | D.14-12-038 | 15,841 |  | $(15,841)$ |  |  |  | (0) |
| 17 | 2018 Cost of Capital | D.14-12-038 | 79,302 |  | $(79,302)$ |  |  |  | 0 |
| 18 | Employee Healthcare Balancing Account | D.19-05-029 | $(454,567)$ |  | 261,757 |  |  | $(159,213)$ | $(352,023)$ |
| 19 | 2018 Cost of Capital Memorandum Account (CoCMA) | AL 331-W-A | 83,536 |  | 183 |  |  |  | 83,719 |
| 20 | 2021 Cost of Capital | D.19-05-029 | $(55,494)$ |  | $(55,494)$ |  |  |  | $(110,988)$ |
| 21 | 2020 Rate Case Expense | D.19-05-029 | $(160,194)$ |  | $(105,953)$ |  |  |  | $(266,147)$ |
| 22 | School Lead Testing Memorandum Account | AL 321-W-A | 3,704 |  | 2,207 |  |  |  | 5,911 |
| 23 | Drinking Water Fees Memorandum Account | AL 319-W-A | 59,002 |  |  |  |  |  | 59,002 |
| 24 | Asbestos Litigation Memorandum Account (ALMA) | D.18-01-014 | 21,450 |  | $(1,438)$ |  |  |  | 20,013 |
| 25 | Tax Cuts and Jobs Act (TCJA) Memorandum Account | AL 326-W | 39,972 |  | 409,503 |  |  | $(66,588)$ | 382,887 |
| 26 | Conservation Expenses One-Way Balancing Account (CEOWBA) | D.19-05-029 | - |  |  |  |  |  | - |
| 27 | Allocated Parent Company Information Technology (IT) Rate Base Memo Acct (APCTR | D.19-05-029 | - |  | $(514,428)$ |  |  |  | $(514,428)$ |
| 28 | Interim Rates Memorandum Account (IRMA) | AL 325-W | - |  | 8,582,502 |  | (1,267,267) |  | 7,315,234 |
| 29 | Security Measures Memorandum Account | D. 03-05-078 | - |  |  |  |  |  | - |
| 30 | American Jobs Creation Act Deduction Memorandum Account | D. 06-08-017 | - |  |  |  |  |  | - |
| 31 | Cornerstone Project Memorandum Account | D.09-03-007 |  |  |  |  |  |  |  |
| 32 | Reservoir 216 Land Exchange Memorandum Account (AL 298-W) | D.12-04-009 | - |  | 553,059 |  |  |  | 553,059 |
| 33 | Catastrophie Event Memo Acct (CEMO)/ Emergency Customer Protections Memo Acct | D.12-04-009 |  |  |  |  |  |  | - |

Note 1: For Columns d, e, f, g, \& h, provide those amounts booked in the current year.
Note 2: The detail for each individual account includes the Beginning of Year Balance, End of Year Balance, each Offset Expense adjustment during the year,
each Offset Revenue adjustment during the year, each Surcharge adjustment during the year, each Surcredit adjustment during the year, and the decision or resolution number associated with each item of detail.
Note 3: The following table reflects certain of the above memorandum accounts on a PUC reporting basis irrespective of financial accounting requirements
SCHEDULE E-1
BALANCING AND MEMORANDUM ACCOUNTS

| $\begin{aligned} & \text { Line } \\ & \text { No } \end{aligned}$ | Description <br> (a) | Authorized by Decision or Resolution No (b) | Beginning of Year Balance (c) | Offset Revenues <br> (d) | Offset Expenses <br> (e) | $\begin{aligned} & \text { Interest } \\ & \text { (f) } \end{aligned}$ | Surcharge <br> (g) | Surcredit <br> (h) | End of Year Balance (i) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Volume Related Balancing Accounts - May 2013 thru September 2014 (AL 308) | D.03-06-072 | 556,404 |  |  |  | $(556,404)$ |  | - |
| 2 | Recycled Water Balancing Account (AL 308) | D.14-12-038 | (44) |  |  |  | 44 |  | - |
| 3 | Volume Related Balancing Accounts - | AL 335, Al 339 | - |  | 12,017,121 |  | $(1,904,557)$ |  | 10,112,564 |
| 4 | Recycled Water Balancing Account | AL 335, Al 339 | - |  | 157,954 |  | (17,224) |  | 140,730 |
| 5 | Mandatory Conservation Memorandum Account (MCMA) | RES W-5000 | - |  | 4,901 |  |  |  | 4,901 |
| 6 | Water Revenue Adjustment Mechanism (WRAM) Balancing Account | D.14-12-038 | 73,522 |  | $(3,184,833)$ |  |  | 652,062 | (2,459,249) |
| 7 | Low Income Ratepayer Assistance Amortization (May 12 to Dec 13) | D.14-12-038 | 47,417 |  | - |  |  |  | 47,417 |
| 8 | Low Income Ratepayer Assistance Amortization (Jan 14 to Sep 16) | D.14-12-038 | - |  | 328,745 |  |  | $(170,820)$ | 157,925 |
| 9 | Low Income Customer Data Sharing Memorandum Account | D.11-05-020 | 5,899 |  | $(5,899)$ |  |  |  | - |
| 10 | Affiliate Transfer Fee Memorandum Account | D.14-12-038 | - |  |  |  |  |  | - |
| 11 | Military Family Relief Program Memorandum Account | D.03-06-072 | - |  |  |  |  |  | - |
| 12 | 2017 Water Contamination Litigation Memorandum Account | W-4094 | - |  |  |  |  |  |  |
| 13 | 2012 Cost of Capital | D.14-12-038 | 17,828 |  | (15,841) |  |  |  | 1,987 |
| 14 | 2018 Cost of Capital | D.14-12-038 | - |  |  |  |  |  | - |
| 15 | Employee Healthcare Balancing Account | D.19-05-029 | $(312,375)$ |  | 270,965 |  |  |  | (41,410) |
| 16 | 2018 Cost of Capital Memorandum Account (CoCMA) | AL 331-W-A | - |  |  |  |  |  | - |
| 17 | 2021 Cost of Capital | D. 19-05-029 | 110,988 |  | $(55,494)$ |  |  |  | 55,494 |
| 18 | 2020 Rate Case Expense | D. 19-05-029 | 320,386 |  | $(160,194)$ |  |  |  | 160,192 |
| 19 | School Lead Testing Memorandum Account | AL 321-W-A | - |  |  |  |  |  | - |
| 20 | Drinking Water Fees Memorandum Account | AL 319-W-A | - |  |  |  |  |  | - |
| 21 | Asbestos Litigation Memorandum Account (ALMA) | D. 18-01-014 | - |  |  |  |  |  | - |
| 22 | Tax Cuts and Jobs Act (TCJA) Memorandum Account | AL 326-W | - |  | 304,567 |  |  | (66,588) | 237,979 |
| 23 | Conservation Expenses One-Way Balancing Account (CEOWBA) | D.19-05-029 | - |  |  |  |  |  | - |
| 24 | Allocated Parent Company Information Technology (IT) Rate Base Memo Acct (APCTR | D. 19-05-029 | - |  |  |  |  |  | - |
| 25 | Interim Rates Memorandum Account (IRMA) | AL 325-W | - |  | 8,167,613 |  | $(1,267,267)$ |  | 6,900,345 |
| 26 | Security Measures Memorandum Account | D.03-05-078 | - |  |  |  |  |  | - |
| 27 | American Jobs Creation Act Deduction Memorandum Account | D.06-08-017 | - |  |  |  |  |  | - |
| 28 | Cornerstone Project Memorandum Account | D.09-03-007 | - |  |  |  |  |  | - |
| 29 | Reservoir 216 Land Exchange Memorandum Account (AL 298-W) | D.12-04-009 | - |  |  |  |  |  | - |
| 30 | Catastrophie Event Memo Acct (CEMO)/ Emergency Customer Protections Memo Acct | D. 12-04-009 | - |  |  |  |  |  | - |

## Schedule E- 2 <br> Description of Low-Income Rate Assistance Program(s)

For all low income rate assistance programs offered by water utility, provide detailed responses to the following items:

## SEE ATTACHED

1. Brief description of each low-income rate assistance program provided, by district. This shall include but is not limited to the percent of discount, the dollar amount of discount, what rate is discounted (service charge, quantity, or total bill), qualifying income level, dollar rate increase to remaining customers to pay for this program.
2. Participation rate for Year 2018 (as a percent of total customers served).
3. Detail of balancing or memorandum account authorized to record expenses incurred and revenues collected for low income rate assistance program.

## Schedule E- 3 Description of Water Conservation Program(s)

For all water conservation programs offered by water utility, provide detailed responses to the following items:

SEE ATTACHED

1. Brief description of each water conservation program provided, by district. This description shall include but not be limited to the type of program offered (such as provision of low-flow plumbing fixtures, leak detection, leak repair, written water conservation tips, or other similar programs to its customers) and length of time it was offered.
2. Discuss how each water conservation assistance program is funded, for example, through rates charged to all customers, rates charged to customer receiving water conservation assistance, shareholder contribution, community funding, government funding, or other funding method. Explain why this type of funding was used.
3. Cost of each program.
4. The degree of participation in each district by customer group.

## 2019 ANNUAL REPORT SCHEDULE E-2

1. Brief description of each low-income rate assistance program provided, by district. This shall include but is not limited to the percent of discount, the dollar amount of discount, what rate is discounted (service charge, quantity, or total bill), qualifying income level, dollar rate increase to remaining customers to pay for this program.

## Response:

Suburban implemented low-income rate assistance program on September 1, 2008 for its San Jose Hills and Whittier/La Mirada service areas. The monthly credit of $\$ 7.11$ applies to all residential metered water service, and the monthly credit of $\$ 20.00$ applies to all non-profit group living facilities, agricultural employee housing facilities, and migrant farm worker housing centers.
Beginning June 1, 2012, Suburban removed the limitation on residential meter size to qualify for the Low Income Assistance Program. To qualify for the credit, the residential customer:

- Must have the water utility bill for service in his or her name.
- Must not be claimed as a dependent on another person's tax return.
- Must re-apply each time you change your personal residence.
- Must renew his or her application every two years, or sooner, if requested.
- Must notify Suburban Water Systems within thirty days if he or she becomes ineligible for Suburban Water Systems' low income assistance program but continue to be a customer of Suburban Water Systems.
- Must provide verification of household income by providing a utility bill showing participation in a low income assistance program for electric or gas utility service or by completing Suburban' self verification form.

Gross annual household income must not exceed the maximum qualifying household income levels specified annually by the California Public Utilities Commission for the CARE program. Gross annual income means the gross income of all persons residing in the household, as further defined below. For Suburban Water Systems' low income assistance program, "gross annual household income" means all money and non-cash benefits available for living expenses, received from all sources, both taxable and non-taxable, before any tax deductions, by or for all persons residing in the household during the most recently ended calendar year.
The income Qualification guidelines (effective June 1, 2019 through May 31, 2020):

| Total persons <br> in household | Maximum total combined <br> annual income |  |
| :---: | :---: | :---: |
| $1-2$ |  | $\$ 33,820$ |
| 3 |  | $\$ 42,660$ |
| 4 | $\$ 51,500$ |  |
| 5 | $\$ 60,340$ |  |
| 6 | $\$ 69,180$ |  |
| 7 | $\$ 78,020$ |  |
| 8 | $\$ 86,860$ |  |

For each additional person, add $\$ 8,840$ to the total combined annual income.
In order to support the program, a surcharge of $\$ 0.046$ per 100 cubic feet is to be applied to the monthly bills of all metered customers, excluding those customers receiving a low-income rate assistance credit in San Jose Hills and Whittier/La Mirada service areas.

Pursuant to Decision 11-05-020, semi-annually Suburban shares Low-Income Customer Information with energy utilities (Southern CA Edison and Southern California Gas Company) to increase the participation rates in water low-income assistance program. The data matching process requires Suburban to identify customers' eligibility by mailing automatic enrollment and opt-out letters 30 days prior to enrollment to permit those customers to decline to be automatically enrolled.
2. Participation rate for Year 2019 (as a percent of total customers served).

Response:
At the end of 2019 the LIRA participation rate as a percentage of total residential customers served was 10.9\%.
3. Detail of balancing or memorandum account authorized to record expenses incurred and revenues collected for low income rate assistance program.
Response:

|  | San Jose Hills Service Area |  |  | Whittier/La Mirada Service Area |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Surcharge Collected | Benefit Profided | Over/(Under) Collection | Surcharge Collected | Benefit Profided | Over/(Under) Collection |
| Beg. Bal. | \$1,629,859 | \$2,202,551 | $(\$ 572,693)$ | \$1,003,436 | \$755,151 | \$248,286 |
| Jan-19 | \$23,561 | \$33,891 | $(\$ 10,330)$ | \$18,474 | \$15,233 | \$3,241 |
| Feb-19 | \$20,907 | \$33,560 | $(\$ 12,652)$ | \$15,164 | \$15,074 | \$91 |
| Mar-19 | \$18,753 | \$33,391 | (\$14,638) | \$14,424 | \$14,931 | (\$506) |
| Apr-19 | \$25,711 | \$33,417 | $(\$ 7,705)$ | \$21,096 | \$14,794 | \$6,302 |
| May-19 | \$29,711 | \$34,470 | (\$4,758) | \$24,256 | \$15,457 | \$8,799 |
| Jun-19 | \$30,718 | \$34,431 | $(\$ 3,712)$ | \$24,268 | \$15,373 | \$8,896 |
| Jul-19 | \$38,914 | \$37,271 | \$1,643 | \$31,723 | \$16,692 | \$15,031 |
| Aug-19 | \$47,581 | \$38,529 | \$9,051 | \$37,108 | \$17,299 | \$19,809 |
| Sep-19 | \$45,456 | \$38,295 | \$7,161 | \$38,308 | \$17,100 | \$21,209 |
| Oct-19 | \$39,788 | \$38,230 | \$1,558 | \$32,333 | \$17,128 | \$15,205 |
| Nov-19 | \$37,231 | \$39,738 | $(\$ 2,507)$ | \$31,586 | \$17,698 | \$13,888 |
| Dec-19 | \$28,005 | \$37,911 | $(\$ 9,906)$ | \$20,979 | \$16,943 | \$4,036 |
| Total | \$2,016,196 | \$2,635,683 | $(\$ 619,487)$ | \$1,313,156 | \$948,871 | \$364,286 |

## 2019 Low Income Rate Assistance Program Cost Details



## ATTACHMENT 1

## ANNUAL REPORT, SCHEDULE E-3

## DESCRIPTION OF WATER CONSERVATION PROGRAMS

1. Brief description of each water conservation program offered by the water company, by district. This description shal include but not be limited to the type of program offered (such as provision of low-flow plumbing fixtures, leak detection, eak repair, written water conservation tips, or other similar programs to its customers), whether offered with a third party, whether direct install or rebate, and length of time the program was offered.

| No. | Program Type | Service Area Offered | Description | Length of Time Offered |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Residential Irrigation Surveys and Retrofits | San Jose Hills and Whittier/La Mirada | Suburban contracted with EcoTech Services to provide 116 irrigation surveys and retrofits for residential customers. | 12 months |
| 2 | Hurst Ranch Irrigation and Landscape Retrofits (Historical Site in the City of West Covina) | San Jose Hills | Suburban contracted with EcoTech Services to install drought tolerant landscaping, irrigation upgrades and smart controllers. | NA |
| 3 | Various Public Events | San Jose Hills and Whittier/La Mirada | Suburban distributed conservation materials, coloring books and water conserving landscape tips to customers in the community on 13 different occasions. | 13 days |
| 4 | Landscape Workshops | San Jose Hills and Whittier/La Mirada | The workshop showed customers how to adjust their irrigation systems, choose low maintenance plants, and how to save water. | 6 days |
| 5 | Water Conservation Play | San Jose Hills and Whittier/La Mirada | Suburban contracted with the National Theatre for Children to perform a Water Conservation Play in 18 schools. | 3 months |
| 6 | Resource Action Program | San Jose Hills and Whittier/La Mirada | Suburban contracted with Resource Action Programs to provide conservation kits and workbooks for students in local schools. | 9 months |

## ATTACHMENT 1

ANNUAL REPORT, SCHEDULE E-3
DESCRIPTION OF WATER CONSERVATION PROGRAMS (Continued)

2 For each water conservation program described above, an estimated conservation savings report in the
following basic format (if it is necessary to deviate from this table, provide estimated program savings).

| A | B | C | D | E | F | G | H | I | J |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Name of measure, as listed in Decision or Settlement* | Description of measure | Authorized \$ | \# of units / activities purchased, provided, performed | \$ per unit, activity, etc. | Total \$ spent | Designated water savings per unit per year** | $\underset{\text { Unit }}{\text { lifespan** }}$ | Estimated Annual measure savings** (AFY) | Estimated Lifetime measure savings** (AF) |
| Residential Irrigation Surveys and Retrofits | Residential Irrigation Surveys and Retrofits | \$250,000 | 214 | \$1,282 | \$274,372 | NA | NA | NA | NA |
| Advertisements for Surveys and Retrofits | Postage/Print/Mailing of Advertisements | (above) | 17,230 | \$1 | \$13,943 | NA | NA | NA | NA |
| City of La Puente Park Landscape | Drought tolerant landscaping and irrigation upgrades |  | NA | NA | \$20,000 | NA | NA | NA | NA |
| UHETs (Ultra High Efficiency Toilets) | Ulitra High Efficiency Toilets |  | 23 UHETS | \$241 | \$5,550 |  |  |  |  |
| UHEU (Ultra High Efficiency Urinals) | Ultra High Efficiency Urinals |  | 2 Urinals | \$300 | \$600 |  |  |  |  |
| Water Bottle Fill Stations | Water bottle fill stations for schools within Suburban's service area |  | 12 fill stations | \$2,110 | \$25,312 | NA | NA | NA | NA |
| Mulch - West Covina Landscape Project | Mulch for residential project |  | 1 truckload | \$1,600 | \$1,600 | NA | NA | NA | NA |
| FLO Conservation Devices | Water monitoring device to check for leaks |  | 4 devices | \$1,079 | \$4,315 | NA | NA | NA | NA |
| Public Outreach/Community Events | Sponsored School Education/Theatre Program | \$100,000 | 20 Programs | \$1,375 | \$27,500 | NA | NA | NA | NA |
| Public Outreach/Community Events | Franklin Energy (Formerly Resource Action Program) | (above) | 1,215 kits | \$31 | \$38,076 | NA | NA | NA | NA |
| Public Outreach/Community Events | Participated in 13 Public Events | (above) | 13 Public Events | NA | NA | NA | NA | NA | NA |
| Public Outreach/Community Events | Earthday Sponsorship - Los County Sanitation District | (above) | 1 Event | \$1,000 | \$1,000 |  |  |  |  |
| Public Outreach/Community Events | Conservation Message/Wrap on 2 Company Vehicles | (above) | 2 Vehicles | \$2,656 | \$5,312 | NA | NA | NA | NA |
| Public Outreach/Community Events | Hosted 6 California Friendly Gardening Landscape Classes | (above) | 5 classes | \$900 | \$3,950 | NA | NA | NA | NA |
| Public Outreach/Community Events | Newspaper Advertisement/Conservation Message | (above) | 2 Ads | \$383 | \$767 | NA | NA | NA | NA |
| Public Outreach/Community Events | Supplies/Materials for public events | (above) | various materials | NA | \$11,763 | NA | NA | NA | NA |
| Total |  | \$350,000 |  |  | \$434,060 |  |  |  |  |

**Estimated water savings per Metropolitan Water District
** This may not apply to all measures, e.g., public information / education

# SUBURBAN WATER SYSTEMS 

## Supplement to CPUC Annual Report 2019 Information-Only Filing

In Compliance With Commission Decisions 11-05-004 and 11-05-020

ATTACHMENT 1
2019 ANNUAL REPORT, SCHEDULE E-3 DESCRIPTION OF WATER CONSERVATION PROGRAMS

Appendix A

## ATTACHMENT 2 <br> 2019 INFORMATION-ONLY FILING CONSERVATION DATA REPORT

1. Baseline average (from 2003-2007 or 10-year baseline if it includes 2003-2007 and only includes years prior to the adoption of a conservation rate design) estimated monthly or bimonthly (depending on billing cycle) per customer or service connection consumption by ratemaking district, separated by customer class and meter size. If the water company elects to use a baseline in reliance on the Department of Water Resources methodology developed to implement SBX7-7 without calendar years 2003-2007, the water company shall attach workpapers to support the use of that baseline. Response:

Suburban utilized the methodologies developed by Department of Water Resources to calculate baseline per capita water use expressed in gallons per capita per day ("GPCD"). These baselines, which are detailed in Suburban's Draft 2015 Urban Water Management based on method 3 (Demonstrate reduction to 95 percent of the applicable State Hydrologic Region Target) for SJH Service Area; and method 1 (Demonstrate reduction to 80 percent of the base daily per capita water use) for WLM Service Area.

San Jose Hills Service Area = 142
Whittier/La Mirada Service Area $=151$
2. Average estimated monthly or bimonthly (depending on billing cycle) per customer or service connection consumption in one hundred cubic feet by ratemaking district, separated by customer class and meter size.
Response:

|  | Average Monthly Residential Usage by Meter Size (ccf) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 5/8"x3/4" | 3/4" | 1" | 1.5" | 2" | 3 " |
| San Jose Hills Service Area: |  |  |  |  |  |  |
| 2019 Monthly Average | 14.19 | 12.81 | 16.59 | 42.83 | 95.48 | 139.82 |
| Whittier/La Mirada Service Area: |  |  |  |  |  |  |
| 2019 Monthly Average | 12.00 | 12.88 | 16.98 | 41.70 | 56.88 | 194.29 |

3. Comparison table including baseline and annual average estimated consumption by ratemaking district, separated by customer class and meter size, for each year following implementation of conservation rate designs, with the percentage reduction in consumption calculated by district and by customer class and meter size within each ratemaking district. Response:

The method to calculate per capita water use in GPCD is not comparable to the annual average estimated consumption in hundred cubic feet. However, the following Table shows 2019 annual average consumption by service area:

| 2019 Residential - by Meter Size |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :--- |
| $5 / 8^{\prime \prime} \times 3 / 4^{\prime \prime}$ | $3 / 4^{\prime \prime}$ | $1 "$ | $1.5 "$ | $2^{\prime \prime}$ | $3^{\prime \prime}$ |


| San Jose Hills Service Area: |  |  |  |  |  |  |  |  |  |  |  |
| :---: | ---: | ---: | ---: | ---: | ---: | ---: | :---: | :---: | :---: | :---: | :---: |
| 2019 Consumption (ccf) | 343,341 | $4,675,957$ | $1,289,940$ | 204,557 | 119,159 | 18,456 |  |  |  |  |  |
| 2019 Avg. Connections | 2,016 | 30,426 | 6,478 | 398 | 104 | 11 |  |  |  |  |  |
| 2019 Avg. Consumption (ccf) | 170.3 | 153.7 | 199.1 | 514.0 | $1,145.8$ | $1,677.8$ |  |  |  |  |  |
| Whittier/La Mirada Service Area: |  |  |  |  |  |  |  |  |  |  |  |
| 2019 Consumption (ccf) | 764,523 | $3,134,656$ | $1,082,214$ | 81,070 | 14,335 | 4,663 |  |  |  |  |  |
| 2019 Avg. Connections | 5,311 | 20,283 | 5,310 | 162 | 21 | 2 |  |  |  |  |  |
| 2019 Avg. Consumption (ccf) | 144.0 | 154.5 | 203.8 | 500.4 | 682.6 | $2,331.5$ |  |  |  |  |  |

## ATTACHMENT 2 (Continued)

4. For non-low income customers, the average estimated monthly/bimonthly (depending on billing cycle) consumption per tier or block separated by ratemaking district, by meter size, and by customer class, and the \# of customers in each sub-grouping. Response:

Customer Class Conservation: Residential

| 2019 | Meter Size |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 5/8"x3/4" | 3/4" | $1{ }^{\prime \prime}$ | 1-1/2" | 2" | 3" |
| Average Estimated Monthly Consumption by tier San Jose Hills Service Area: |  |  |  |  |  |  |
| Tariff Area 1 - Tier 1 | 12.58 | 11.48 | 10.88 | 37.55 | 97.82 | - |
| Tariff Area 1 - Tier 2 | 10.77 | 9.50 | 15.54 | 44.48 | 22.75 | - |
| Tariff Area 2 - Tier 1 | 11.55 | 10.86 | 14.57 | 37.41 | 69.61 | 163.29 |
| Tariff Area 2 - Tier 2 | 11.42 | 10.22 | 20.88 | 76.93 | 286.21 | - |
| Tariff Area 3 - Tier 1 | - | 10.05 | 15.10 | 32.39 | 138.40 | 115.94 |
| Tariff Area 3 - Tier 2 | - | 11.50 | 15.26 | 44.42 | 92.63 | 24.00 |
| Whittier/La Mirada Service Area: |  |  |  |  |  |  |
| Tariff Area 1 - Tier 1 | 11.06 | 11.52 | 11.08 | 23.17 | - | - |
| Tariff Area 1 - Tier 2 | 8.21 | 8.22 | 13.17 | 11.33 | - | - |
| Tariff Area 2 - Tier 1 | 10.92 | 11.56 | 14.07 | 36.77 | 56.93 | 194.29 |
| Tariff Area 2 - Tier 2 | 8.67 | 8.91 | 20.55 | 37.64 | - | - |
| Tariff Area 3-Tier 1 | - | 11.50 | 19.32 | 25.33 | 39.42 | - |
| Tariff Area 3 - Tier 2 | - | 44.91 | 28.09 | 53.00 | - | - |
| Number of Customers in each sub-grouping San Jose Hills Service Area: |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Tariff Area 1 - Tier 1 | 1,099 | 13,447 | 1,207 | 33 | 6 | - |
| Tariff Area 1 - Tier 2 | 253 | 2,096 | 80 | 5 | 1 | - |
| Tariff Area 2 - Tier 1 | 442 | 8,777 | 2,518 | 126 | 88 | 2 |
| Tariff Area 2 - Tier 2 | 77 | 1,432 | 506 | 30 | 8 | - |
| Tariff Area 3 - Tier 1 | - | 1,183 | 1,739 | 209 | 9 | 8 |
| Tariff Area 3 - Tier 2 | - | 156 | 285 | 22 | 4 | 1 |
| Whittier/La Mirada Service Area: |  |  |  |  |  |  |
| Tariff Area 1 - Tier 1 | 1,072 | 736 | 255 | 3 | - | - |
| Tariff Area 1 - Tier 2 | 134 | 95 | 14 | 1 | - | - |
| Tariff Area 2 - Tier 1 | 3,561 | 16,938 | 4,428 | 152 | 18 | 2 |
| Tariff Area 2 - Tier 2 | 452 | 2,603 | 795 | 25 | - | - |
| Tariff Area 3 - Tier 1 | - | 2 | 77 | 2 | 1 | - |
| Tariff Area 3 - Tier 2 | - | 1 | 30 | 1 | - | - |

5. Estimated monthly or bimonthly (depending on billing cycle) number of customers by district, monthly or bimonthly number of disconnection notices generated to those customers, number of customers disconnected for non-payment, and number of customers reconnected.
Response:

| Estimated Monthly - Residential |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SJH Serv. Area |  |  | WLM Serv. Area |  |  |  |
| Disconnect <br> Notice | Disconnect <br> for Non- <br> Payment | Reconnect <br> Notice | Disconnect <br> Notice | Disconnect for <br> Non-Payment | Reconnect <br> Notice |  |
| 2,057 | 250 | 250 | 1,478 | 154 | 154 |  |

6. Estimated monthly Best Management Practices compliance costs, by district, separated by customer class, coverage goals or flex track menu (by measure);.

## Response:

Suburban does not separated costs by district nor by customer class, coverage goals, and measure.
The monthly estimated Best Management Practices compliance costs approximately $\$ 36,171.67$
7. Any other district-specific factor (such as changes in weather, increases in supply from recycled water, or economic factors) that might contribute to consumption changes.
Response None.

## ATTACHMENT 3 2019 INFORMATION-ONLY FILING LOW-INCOME DATA REPORT

1. Average estimated monthly or bimonthly (depending on billing cycle) per customer or service connection low-income customer consumption in one hundred cubic feet by ratemaking district, separated by meter size.
Response:

| Average Monthly LIRA Residential Usage by Meter Size (ccf) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SJH Service Area |  |  |  |  | WLM Service Area |  |  |  |
| 5/8"x3/4" | 3/4" | $1{ }^{\prime \prime}$ | 1.5" | 5/8"x3/4" | 3/4" | $1{ }^{17}$ | 1.5 " | 2" |
| 22.26 |  |  |  | 19.84 |  |  |  | 130.42 |

2. Average estimated monthly or bimonthly (depending on billing cycle) consumption per tier or block separated by ratemaking district, by meter size, and by customer class for low-income customers and the number of customers in each sub-grouping Response:

|  | RESIDENTIAL - LOW INCOME CUSTOMERS |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | TARIFF AREA 1 |  |  |  | TARIFF AREA 2 |  |  |  | TARIFF AREA 3 |  |  |  |  |
|  | 5/8"x3/4" | 3/4" | 1" | 1.5" | 5/8"x3/4" | 3/4" | 1" | 1.5 " |  | 5/8"x3/4\| | 3/4" | 1" | 1.5" |
| San Jose Hills Service Area |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tier 1 Average Consumption/Month (ccf): |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 19.96 | 19.62 | 16.96 | 22.33 | 17.70 | 17.60 | 22.65 | 46.18 | - | - | 16.55 | 22.96 | 69.54 |
| Avg. \# Customers: |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 173 | 2,774 | 205 | 1 | 99 | 1,421 | 288 | 7 | - | - | 162 | 155 | 4 |
| Tier 2 Average Consumption/Month (ccf): |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 9.30 | 8.56 | 11.18 | - | 7.65 | 9.44 | 15.51 | 45.28 | - | - | 8.56 | 11.76 | 68.32 |
| Avg. \# Customers: |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 61 | 713 | 18 | - | 26 | 341 | 74 | 2 | - | - | 36 | 30 | 2 |
| Whittier/La Mirada Service Area |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tier 1 Average Consumption/Month (ccf): |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 19.79 | 17.36 | 12.91 | - | 18.02 | 18.43 | 20.57 | 49.42 | 130.42 | - | - | 28.00 | - |
| Avg. \# Customers: |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 122 | 101 | 46 | - | 279 | 1,540 | 230 | 2 | 1 | - | - | 2 | - |
| Tier 2 Average Consumption/Month (ccf): |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 7.37 | 11.18 | 20.58 | - | 8.91 | 8.02 | 15.79 | - | - | - | - | 19.77 | - |
| Avg. \# Customers: |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 19 | 19 | 2 | - | 42 | 325 | 40.00 | - | - | - | - | 4.00 | - |

3. Estimated monthly or bimonthly (depending on billing cycle) number of participating low-income customers by district, monthly or bimonthly number of disconnection notices generated to those customers, number of customers disconnected for non-payment and number of customers reconnected, for all low-income customers.
Response:

| Estimated Monthly LIRA - Residential |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| San Jose Hills Service Area |  |  |  |  |  |  |  |  | Whittier/La Mirada Service Area |  |  |
| LIRA | Disconnect | Disconnect <br> for Non- <br> Potice | Reconnect <br> Payment | LIRA <br> Notice | Disconnect | Disconnect <br> for Non- <br> Payment | Reconnect <br> Notice |  |  |  |  |
| 5,303 | 244 | 25 | 25 | 2,369 | 112 | 12 | 12 |  |  |  |  |

4. Average low-income customer household size and average estimated monthly or bimonthly (depending on billing cycle) consumption by ratemaking district for low-income households of 5 or more, and the number of customers in each subgrouping.
Response:
Not available, due to not all Low Income participants responded to this inquiry

## ATTACHMENT 3 (Continued)

5. Average water revenue adjustment mechanism/Modified Cost Balancing Accounts (WRAM/MCBA) surcharge(s) bill impact on participating low-income customers by ratemaking district. This bill impact should be compared with the same bill under the uniform/standard rate. The bill impact should separately identify bill components, including applicable rates, WRAM/MCBA surcharge(s), and low-income assistance program discount, calculated at average consumption for the typical meter size.
Response:
Suburban has not been authorized a MCBA or conventional decoupling WRAM.
6. Participating low-income customer inclusion in conservation programs offered by the water utility: a) describe the water conservation program by ratemaking district(s), Response:

Please see Schedule E 3, number 1
b) identify whether it is offered with a third party,

Response:
Yes, with partial funding from Metropolitan Water District, Central Basin Water District, and Upper District.
c) specify how low-income customers are targeted by or included in the program,

Response:
Participation was not limited to low-income customers of the offer.
d) describe outreach efforts used to reach low-income program participants (application,
re-certification, separate outreach),

## Response:

Annually Suburban sends out Low Income application to all customers, LIRA re-certification every two-years, LIRA applications were enclosed with Shut-Off Notice/ Disconnect Notice were offered to low-income customers, and semi-annually data sharing with Southern California Edison and Southern California Gas Company.
e) how long has the program been offered, and

Response:
11.3 years for LIRA discount, which qualified customer receives $\$ 7.11$ credit on their monthly water bill
f) what criteria are used to establish the success of the program.

Response:
LIRA program applications are available in Suburban's service area offices, and during conservation events. Each year, all customers receive a bill insert that provides information and application regarding the LIRA program. Suburban also includes LIRA brochures with shut-off notices. Targeted programs to low-income customers include direct mailing of LIRA brochures, distributing flyers at public events, and sending out survey letters to all customers

## ATTACHMENT 3 (In Compliance With D.11-05-020) 2019 INFORMATION-ONLY FILING <br> LOW-INCOME DATA REPORT

1. For each data file received:
a) Number of CARE customer records received.
b) Number of CARE customers not matched to water utility records.
c) Number of CARE customers successfully matched.

Response:
a) 151,962
b) 137,560
c) 1,824
2. Enrollment Results:
a) Number of CARE customers automatically enrolled.
b) Number of customers re-certified for assistance.
c) Number of CARE customers ineligible for enrollment due to metering conditions (as compared with water utility records).
d) Number of customers opting-out.
e) Number of potential customers identified and served with outreach material.

Response:
a) 894
b) Suburban does not maintain customers' re-certification for assistance from data sharing.
c) unknown
d) None
e) Suburban does not maintain potential customers identified and served with outreach material data.
3. Program Costs:

Itemized annual expenses specifically incurred for operating and administering the data sharing program, including:
a) Personnel with number of hours allocated to particular data sharing tasks.
b) Special equipment.
c) Translation services.
d) Printing, mailing and other costs.
e) Specify if any costs are included in rates.
f) Summary of annual low-income program discounts, surcharges, and itemized low-income program costs.
g) Specify which costs are included in rates, if any.

Response:
a) Suburban does not maintain records for the number of hours allocated to particular data sharing tasks
b) None
c) None
d) the 2019 cost of postage was $\$ 1,933.04$
e) None
f) None
g) None

## Schedule E-4 <br> Report on Affiliate Transactions

Affiliate includes all related companies including but not limited to Parent, Affiliates, and Subsidiaries.

## INSTRUCTIONS:

* For those utilities with specifically authorized affiliate transaction rules, provide all information required by those rules.
* For those utilities with no specifically authorized affiliate transaction rules, or those utilities whose authorized affiliate transaction rules do not provide the following information, provide the following:

1. Summary of all transactions between regulated water utility and its affiliated companies for the previous calendar year. The summary shall include a description of each transaction and an accounting of all dollars associated with each transaction although each transaction need not be separately identified where multiple transactions occur in the same account. These transactions shall include:
(a) services provided by regulated water utility to any affiliated company;

See Attached
(b) services provided by any affiliated company to regulated water utility;

See Attached
(c) assets (both tangible and intangible) transferred from regulated water utility to any affiliated company;

N/A
(d) assets (both tangible and intangible) transferred from any affiliated company to regulated water utility;

N/A
(e) employees transferred from regulated water utility to any affiliated company;

N/A
(f) employees transferred from any affiliated company to regulated water utility; and

See Attached
(g) financing arrangements and transactions between regulated water utility and any affiliated company.

See Attached

## E-4 (a)

## SERVICES PROVIDED BY THE UTILITY TO THE AFFILIATED COMPANIES

## Affiliates Transaction Rules (ATRs) - Rules VI F (Pricing of Goods and Services)

| Parent Company (1010) | 27,169 |
| :--- | ---: |
| Southeast Utilities (2000) | 12,921 |
| Texas Utilities (2000) | 96,764 |
| Kiawah (2060) | 4,326 |
| Oregon Water Utilities (7000) | 151,132 |
|  |  |
|  | 2019 ATR Employee Costs |

## SERVICES PROVIDED BY THE AFFILIATED COMPANIES TO THE UTILITY:

1. Direct costs from non-parent company affiliates

IT and related costs
2.
3.

Indirect costs from parent company

## EMPLOYEE TRANSFERRED FROM THE AFFILIATED COMPANIES TO UTILITY

Transferred from Monarch Utilities I LP to Suburban:

Carmelitha Bordelon

$$
\mathrm{E}-4(\mathrm{~g})
$$

THE FINANCING ARRANGEMENTS AND TRANSACTIONS BETWEEN THE UTILITY AND THE AFFILIATED COMPANIES

## INTERCOMPANY LOANS

NONE

INTERCOMPANY MANAGEMENT FEES
\$7,942,868

## SCHEDULE E-5

## FOR ALL WATER COMPANIES SAFE DRINKING WATER BOND ACT/STATE REVOLVING FUND DATA

Please provide the following information relating to each Safe Drinking Water Bond Act (SDWBA) or Safe Drinking Water State Revolving Fund (SRF) loan surcharge collection for the calendar year. Please use one page per loan.

1. Current Fiscal Agent:

Name:

## NONE

Address:
Phone Number:
Account Number:
Date Hired:
2. Total surcharge collected from customers during the 12 month reporting period:
\$ $\qquad$

| Meter Size | No. of Metered Customers | Monthly <br> Surcharge <br> Per Customer |
| :---: | :---: | :---: |
| 5/8 X 3/4 inch |  |  |
| 3/4 inch |  |  |
| 1 inch |  |  |
| $11 / 2$ inch |  |  |
| 2 inch |  |  |
| 3 inch |  |  |
| 4 inch |  |  |
| 6 inch |  |  |
| Number of Flat |  |  |
| Rate |  |  |
| Customers |  |  |
|  |  |  |
| Total | - |  |

3. Summary of the bank account activities showing:

Balance at beginning of year
Add: Surcharge collections
Interest earned
Other deposits
Less: Loan payments
Bank charges
Other withdrawals
Balance at end of year
4. Reason for other deposits/withdrawals
$\qquad$
$\qquad$
5. Total Accumulated Reserve:
\$ $\qquad$
$\square$
$\qquad$

| $\square \square$ |
| :--- |
| $\square$ |

$\qquad$


## SCHEDULE E-5

## FOR ALL WATER COMPANIES

SAFE DRINKING WATER BOND ACT/STATE REVOLVING FUND DATA (Continued)
Account 100.1 - Utility Plant in Service (funded by SDWBA/SRF)


Account 101 - Recycled Water Utility Plant (funded by SDWBA/SRF)

| Line No. | Acct | Title of Account <br> (a) | Balance Beg of Year (b) |  | Additions During Year (c) | (Retirements) During Year (d) | Other Debits or (Credits) (e) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 393 | Recycled Water Intangible Plant |  |  |  |  |  | \$ |
| 2 | 394 | Recycled Water Land and Land Rights |  |  |  |  |  | \$ |
| 3 | 395 | Recycled Water Depreciable Plant |  |  |  |  |  | \$ |
| 4 |  | Total Recycled Water Utility Plant | \$ |  | \$ | \$ | \$ | \$ |

## SCHEDULE E-6 FACILITIES FEES DATA

Please provide the following information relating to Facilities Fees for districts or subsidiaries servicing 2,000 or fewer connections for the calendar year. (Per D.91-04-068)

1. Trust Account Information:

Bank Name:
NONE
Address:
Account Number:
Date Opened: $\qquad$
2. Facilities Fees collected for new connections during the calendar year:
A. Commercial
$\qquad$


## B. Residential

$\qquad$
$\qquad$
3. Summary of the bank account activities showing:

| Balance at beginning of year | AMOUNT |
| :--- | :--- |
| Deposits during the year | $\$$ |
| Interest earned for calendar year | $\$$ |
| Withdrawals from this account | - |
| Balance at end of year |  |

4. Reason or Purpose of Withdrawal from this bank account:

## DECLARATION

## (PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

I, the undersigned $\quad$ Robert Kelly
Officer, Partner, or Owner (Please Print)
of
Suburban Water Systems
Name of Utility
under penalty of perjury do declare that this report has been prepared by me, or under my direction, from the books, papers and records of the respondent; that I have carefully examined the same, and declare the same to be a complete and correct statement of the business and affairs of the above-named respondent and the operations of its property for the period of January 1, 2019, through December 31, 2019.

Vice President Regulatory Affairs, SWWC
Title (Please Print)

(626) 543-2590

Telephone Number
$\frac{\sqrt{4 L y ~}^{3( }, 2020}{\text { Date }}$

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## Attachment A - GO 103A Customer Service Performance Measures

## PHONE SYSTEM

Total Calls Received
\# Calls Answered in 30 Seconds
\% Calls Answered in 30 Seconds
\# Calls Abandoned
Abandonment Rate

## BILLING

Total Bills Scheduled to be Rendered
Total Bills Rendered
Bills Not Rendered in 7 Days (10 for Finals)
\% Bills Rendered in 7 Days
Inaccurate Bills Rendered
\% of Inaccurate Bills Rendered

## PAYMENTS

Total Payments Posted
Payment Posting Errors
\% of Payment Posting Error

## METER READING

Total Number of Meter Reads Scheduled
Total Scheduled Reads Not Read
\% Meters Not Read

| Goal | Total | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 71,191 | 6,969 | 5,390 | 5,499 | 5,449 | 5,449 | 4,943 | 5,766 | 6,302 | 6,498 | 6,789 | 5,151 | 6,986 |
|  | 57,269 | 4,809 | 4,096 | 4,234 | 4,087 | 4,414 | 4,202 | 4,094 | 4,663 | 5,718 | 6,382 | 4,842 | 5,729 |
| > of $=80 \%$ | 80\% | 69\% | 76\% | 77\% | 75\% | 81\% | 85\% | 71\% | 74\% | 88\% | 94\% | 94\% | 82\% |
|  | 1,026 | 0 | 0 | 0 | 0 | 54 | 0 | 173 | 189 | 195 | 204 | 155 | 56 |
| < or $=5 \%$ | 1\% | 0\% | 0\% | 0\% | 0\% | 1\% | 0\% | 3\% | 3\% | 3\% | 3\% | 3\% | 0.8\% |
|  | 918,251 | 76,501 | 76,502 | 76,501 | 76,505 | 76,507 | 76,520 | 76,512 | 76,529 | 76,538 | 76,542 | 76,547 | 76,547 |
|  | 910,946 | 75,974 | 75,960 | 75,935 | 75,903 | 75,846 | 75,891 | 75,890 | 75,891 | 75,905 | 75,911 | 75,906 | 75,934 |
|  | 911 | 76 | 76 | 76 | 76 | 76 | 76 | 76 | 76 | 76 | 76 | 76 | 76 |
| > or $=99.0 \%$ | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% |
|  | 273 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 | 23 |
| < or $=3.00 \%$ | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% | 0.03\% |
|  | 861,571 | 78,318 | 63,819 | 71,754 | 73,655 | 72,558 | 68,804 | 74,419 | 71,510 | 70,311 | 74,723 | 64,163 | 77,537 |
|  | 86 | 8 | 6 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 6 | 8 |
| < or $=1.0 \%$ | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% | 0.01\% |
|  | 916,433 | 76,500 | 74,843 | 76,452 | 76,498 | 76,498 | 76,513 | 76,522 | 76,530 | 76,535 | 76,453 | 76,546 | 76,543 |
|  | 445 | 29 | 51 | 48 | 28 | 28 | 5 | 11 | 20 | 9 | 44 | 168 | 4 |
| < or $=3.0 \%$ | 0.05\% | 0.04\% | 0.07\% | 0.06\% | 0.04\% | 0.04\% | 0.01\% | 0.01\% | 0.03\% | 0.01\% | 0.06\% | 0.22\% | 0.01\% |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - |
| < or $=5.0 \%$ | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
|  | 29,092 | 2,952 | 2604 | 2739 | 2411 | 2708 | 2161 | 2,349 | 2599 | 2362 | 2592 | 1817 | 1798 |
|  | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| < or $=5.0 \%$ | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% |
|  | 927,384 | 77,250 | 77,258 | 77,259 | 77,263 | 77,277 | 77,278 | 77,278 | 77,294 | 77,298 | 77,303 | 77,309 | 77,317 |
|  | 912,599 | 76,054 | 76,038 | 76,012 | 76,010 | 76,054 | 76,022 | 76,022 | 76,055 | 76,082 | 76,096 | 76,056 | 76,098 |
|  | 17 | 3 | 0 | 2 | 0 | 3 | 3 | 0 | 0 | 1 | 2 | 0 | 3 |
| < or $=0.100 \%$ | 0.002\% | 0.004\% | 0.000\% | 0.003\% | 0.000\% | 0.004\% | 0.004\% | 0.000\% | 0.000\% | 0.001\% | 0.003\% | 0.000\% | 0.004\% |

## WORK ORDER COMPLETION

Total Appointments Scheduled
\# Scheduled Appointments Missed
\% of Scheduled Appointments Missed
Total Customer Requested Work Orders
\# of Customer Requested Work Orders Missed
\% Customer Requested Work Orders Missed

## CONSUMER AFFAIRS BRANCH (CAB) COMPLAINTS

Total \# of Customers
\# of Complaints to Utility from CAB
\% of Complaints to Utility from CAB

$$
\text { or }=0.100 \% \quad 0.002 \%
$$

$$
\begin{gathered}
3 \\
0
\end{gathered}
$$

