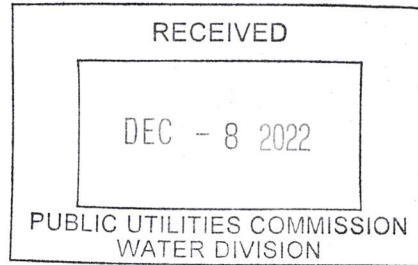


# SAN GABRIEL VALLEY WATER COMPANY

March 31, 2022

Mr. Terence Shia  
Director, Water Division  
California Public Utilities Commission  
505 Van Ness Avenue, Room 3102  
San Francisco, CA 94102



(U337W)

(by e-mail and US Mail)

Subject: **R.09-12-017 INFORMATION-ONLY LOW INCOME DATA REPORT**

San Gabriel Valley Water Company submits the attached Information-Only Low Income Data Report in compliance with Ordering Paragraph 10 of Decision 11-05-020:

The Information-Only Low-Income Data Report, attached to this decision as Attachment 3, is adopted. Apple Valley Ranchos Water Company, California-American Water Company, California Water Service Company, Golden State Water Company, Great Oaks Water Company, Park Water Company, San Gabriel Valley Water Company, San Jose Water Company, Suburban Water Systems, and Valencia Water Company shall file this report as an information only filing concurrent with Annual Reports.

Please call me at (626) 774-2251 with any questions regarding this response.

Sincerely,

A handwritten signature in blue ink, appearing to read "J. Reiker".

Joel M. Reiker  
Vice President of Regulatory Affairs

SAN GABRIEL VALLEY WATER COMPANY  
INFORMATION-ONLY FILING  
LOW-INCOME DATA REPORT

For each data file received:

Number of CARE Customer records received:

1	Edison	2/28/2021	2,488
2	Sempra	3/01/2021	121,370
3	Edison	9/01/2021	264,310
4	Sempra	9/01/2021	123,849
5	Edison	12/01/2021	186,206
6	Sempra	12/01/2021	122,596

Number of CARE Customers not matched to water utility records:

1	Edison	2/28/2021	2,051
2	Sempra	3/01/2021	80,271
3	Edison	9/01/2020	260,045
4	Sempra	9/01/2021	82,521
5	Edison	12/01/2021	184,117
6	Sempra	12/01/2021	81,497

Number of CARE Customers successfully matched

1	Edison	2/28/2021	437
2	Sempra	3/01/2021	41,099
3	Edison	9/01/2021	4,265
4	Sempra	9/01/2021	41,328
5	Edison	12/01/2021	2,089
6	Sempra	12/01/2021	41,099

Enrollment results:

Number of CARE customers automatically enrolled: *1,918*

Number of re-certified for assistance: *45,440*

Number of CARE customers ineligible for enrollment due to metering conditions (as compared with water utility records.): *None*

Number of customer opting out: *5*

Number of potential customers identified and served with outreach material:

*Applications are sent annually to all residential water customers as a billing insert during the month of June.*

SAN GABRIEL VALLEY WATER COMPANY  
INFORMATION-ONLY FILING  
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Program Costs:

Itemized annual expense specifically incurred for operating and administering the data sharing program, including personnel with number of hours allocated to particular data sharing tasks: *No personnel were specifically allocated to data sharing.*

Special equipment: *None*

Translation services: *None*

Printing, mailing and other costs: \$9,734

Summary of annual low-income program discounts, surcharges and itemized low-income program costs: *Qualifying customers receive a fixed discount of \$9.82 per month on their monthly service charge.*

Specify which costs are included in rates, if any: *There are no costs included in base rates. In the Los Angeles County division, forecasted costs are recovered through a \$0.2158/Ccf surcharge billed to non-CARW customers, subject to later true-up. In the Fontana Water Company division, forecasted costs are recovered through a \$0.2389/Ccf surcharge billed to non-CARW customers, subject to later true-up.*

*At year end, 20,878 customers or 53.4% of the adopted 39,072 residential single-family customers with a 1-inch or smaller meter qualified for the CARW program in the Los Angeles County division, and 24,509 customers or 57.1% of the adopted 42,932 residential single-family customers with a 1-inch or smaller meter qualified for the CARW program in the Fontana Water Company division. At year end, the total undercollected balance in the CARW balancing accounts was \$968,863.*

SAN GABRIEL VALLEY WATER COMPANY  
POST OFFICE BOX 6010  
EL MONTE, CALIFORNIA 91734-2010



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WATER DIVISION

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**California Public Utilities Commission**  
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