

SCHEDULE E-2
DESCRIPTION OF LOW-INCOME RATE ASSISTANCE PROGRAMS

For all low income rate assistance programs offered by water utility, provide detailed responses to the following items:

1. *Brief description of each low-income rate assistance program provided, by district. This shall include but is not limited to the percent of discount, the dollar amount of discount, what rate is discounted (service charge, quantity, or total bill), qualifying income level, dollar rate increase to remaining customers to pay for this program.*

In 2005, San Gabriel Valley Water Company (“San Gabriel”) initiated separate but identical California Alternative Rates for Water (CARW) programs in each of its two ratemaking divisions. In D. 20-08-047, the Commission directed regulated water utilities to rename their customer rate assistance programs as Customer Assistance Program or “CAP.” Subsequently, in D.24-03-005 the Commission authorized the name change from CARW to CAP. To qualify for the CAP program, a customer must be within the Residential class, reside in a single family dwelling or duplex, be served through a 1-inch or smaller meter, and have a household income within the standards published annually by the California Public Utilities Commission. Customers also automatically qualify for the CAP program if they have qualified for the Energy Utility CARE Program. The monthly fixed-charge discounts below were established by D.24-03-005 for the Los Angeles County Division and for the Fontana Water Company Division.

<u>Meter Size</u>	<u>LA County</u>	<u>Fontana</u>
5/8” x 3/4”	\$10.35	\$10.35
3/4”	\$10.35	\$10.35
1”	\$10.35	\$10.35

In the Los Angeles County division, forecasted costs are recovered through a \$0.3029/Ccf surcharge billed to non-CAP customers, subject to later true-up. In the Fontana Water Company division, forecasted costs are recovered through a \$0.3330/Ccf surcharge billed to non-CAP customers, subject to later true-up.

2. *Participation rate for Year 2024 (as a percent of total residential customers served).*

At year end, 21,632 customers or 54.6% of the adopted 39,622 residential single-family customers with a 1-inch or smaller meter qualified for the CAP program in the Los Angeles County division, and 25,073 customers or 57.7% of the adopted 43,488 residential single-family customers with a 1-inch or smaller meter qualified for the CAP program in the Fontana Water Company division.

3. *Details of balancing or memorandum account authorized to record expenses incurred and revenues collected for low income rate assistance program.*

At year end, the total undercollected balance in the CAP balancing accounts was \$2,294,885.